Quick Installation Guide

USB WIFI ADAPTER

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Customer Support

WhatsApp

Instagram

JOHNHANG66

Email: onebigvip@qq.com
WhatsApp: +8613714591620
Phone: +1-888-991-1996(Toll Free)

Our Tech Support for online setup.
https://www.ninepluswifi.com/Support.html

Installation Video tutorial
www.ninepluswifi.com/Video.html

How to Install Driver without CD-ROM(FAQ)

There is online chat support on our website
（Driver links included Windows）
❶ Driver 1: **http://bitly.com/8812max**
❷ Driver 2: **www.ninepluswifi.com/download.html**

Activate Warranty

https://www.sellerwarranty.com (Seller:nineplus)
As soon as warranty services are activated
❶ Our system will automatically send you an email,your
   warranty time will be extended one year.
❷ You will get a replacement or fast refund for product
   issues during warranty time.
❸ Fast reply within 24hours.

About Driver

This ax1800 wifi adapter only support win10/11, not
support win 7/win8/Linux/Mac OS.
There is two ways to get the driver files to computer:
❶ Use the "setup.exe" file in USB flash.
❷ Get the driver from our download page:
   www.ninepluswifi.com/download.html
Please use the follow steps to complete installation.

1 Hardware Installation(Win10/11)

❶ Plug the device into the usb 3.0 port of your pc first.

   (Note: USB 3.0 is blue port or $SS\overset{\leftarrow}{\longrightarrow}$ .USB3.0 is faster than
   USB2.0. It also supports USB2.0.)

Note : The above picture is the product diagram
inserted into the computer. Please refer to the
actual product.

2 Driver Installation

❷ Get the device files ready and double click "setup. exe"
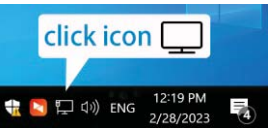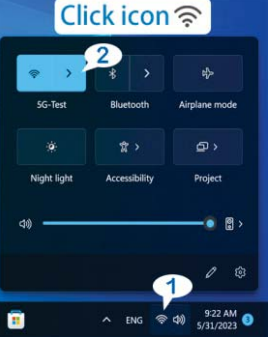and run it in computer.

AX Setup.exe

Then follow up the steps to finish the installation. Please
restart the computer after finish the installation.

Nineplus

Installing.....

3 Network connection settings

❸ Click on the wifi icon in the bottom right corner of the
computer screen.
(Note: If wifi icon not shows, please go to our online
support, we can fix it for you.)

Win10:

click icon

Win11:

Click icon

❹ Select your Wi-Fi name and enter your wifi password to
proceed. (Note: Normal wifi password is shown on the
back of the router or offer by your internet provider)

Once you have finished all steps, you will be able to
use the wireless network.

Note: On step 4,some computer have built-in wifi
adapter, so after you install our adapter,the computer
will create a name for wifi adapter such as here Wi-Fi
2. So here we choose Wi-Fi 2 to connect our wifi
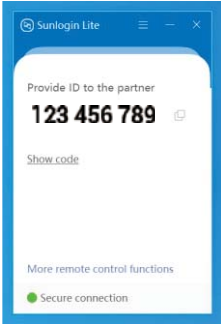network. So please choose right adapter to connect.

Choose the right adapter if there is arrow

Online Setup Support

How to request an online setup

❶ Please visit: www.ninepluswifi.com/support.html
and download the online software.
❷ After you Double-click the software, the software
ID will come. Please send us software ID from our
website online chat(www.ninepluswifi.com) or you
send us to our email.(The below ID is just sample)
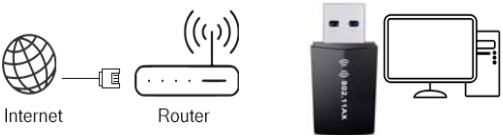we will do the online setup for you as soon as
possible.

Provide ID to the partner

123 456 789

Show code

More remote control functions

● Secure connection

Note:
Sunlogin is a safe
software. Our technician
support will send you the
connect request by the
software ID. only after you
click "accept the request"
then our technician
support can do online
setup for you.

FAQ

All answer, please visit
www.ninepluswifi.com/Support.html

❶ How do I check if the driver is installed correctly?
❷ How do I know which network adapter is working if I
   have a built-in wifi adapter?
❸ wifi icon cannot pop up, available network adapter
   not pop up.
❹ How to check the connection speed of wifi adapter?
❺ How do I check if wifi adapter is working on USB3.0?
❻ How do I get my wifi adapter to only work in 5g mode?
❼ Unable to connect to the network, how could I solve
   this problem?
❽ How do I check the driver version?

### How does it work?

Internet   Router

Fast Replacement

If you have the following problem. please contact
to get a free replacement. Please email us your
order ID and shipping address, you will get the
new one in 2-4 days.

❶ wifi adapter suddenly stopped working in two years.
❷ The Internet connection is very low.
❸ The wifi adapter cannot connect to the network.
❹ The product received does not work.
❺ The wifi adapter connection is always disconnecting.

Tips for fast speed

❶ Plug the WiFi adapter into USB 3.0 port "$SS\overset{\leftarrow}{\longrightarrow}$"
❷ Connect 5G WiFi network signal.
❸ Please click online chat with us on our website or
   email us, our technician will help you to fix it.