

# Robot Vacuum Cleaner

## User Manual

**L100 Pro**

Read this user manual carefully before using this product  
and save it properly for further reference.

### Important Safety Instructions

WARNING: TO REDUCE THE RISK OF INJURY OR DAMAGE, READ THE FOLLOWING SAFETY PRECAUTIONS WHEN SETTING UP, USING AND MAINTAINING YOUR ROBOT.

#### **Cautions**

- This product is designed for indoor floor cleaning only, do not use it outdoors (such as on an open-ended terrace), on any surface other than the ground (such as a sofa), or in any commercial or industrial environment.
- Do not use this product on elevated surfaces without barriers such as the floor of a loft, an open-ended terrace, or on top of furniture.
- Do not use the product when the ambient temperature is higher than 104°F (40°C), lower than 39°F (4°C), or if there are liquids or tacky substances on the floor.
- Before using the product, move wires off the ground or place them to the side to prevent them being pulled on by the cleaner.
- To prevent blocking the product and to avoid damage to valuables, remove light-weight items (such as plastic bags) and fragile objects (such as vases) from the floor before cleaning.
- Children should be supervised to ensure that they do not play with the appliance.
- This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible for their safety.
- This product can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the product in a safe way and understand the hazards involved. Children shall not play with the product. Cleaning and user maintenance shall not be made by children without supervision (EU).

---

## Important Safety Instructions

### Battery and Charging

- Do not charge non-rechargeable batteries.
- For the purposes of recharging the battery, only use the detachable supply unit robot provided with this product.
- Do not dismantle, repair or modify the battery or charging dock.
- Keep the charging dock away from heat (such as heating vents).
- The battery must be removed from the appliance before it is scrapped.
- The product must be disconnected from the supply mains when removing the battery.
- The battery must be disposed of safely. Do not discard waste batteries, leave them with a professional recycling organization.
- Do not wipe or clean the charger prongs with wet cloth or wet hands.
- If the power cord is damaged, stop using it immediately. It must be replaced by the manufacturer, service agent, or similarly qualified persons to avoid a hazard.

---

## Important Safety Instructions

### Cautions

- Keep the main brush cleaning tools out of reach of children.
- Do not place any object (including children and pets) on the product, whether it is in operation or not.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Do not use the product on burning objects (such as cigarette butts).
- Do not use the product on high pile carpets (product effectiveness may also be reduced on dark carpets).
- Do not use the product to clean hard or sharp objects (such as decoration wastes, glass and nails).
- Do not carry the product by using the main unit cover, or collision buffer.
- The product must be switched off and the plug must be removed from socket-outlet before cleaning or maintaining the product.
- Do not use wet cloth or liquids for cleaning the product.
- Do not use the mopping module on carpets.
- Use the product according to the manual. Any loss or damage caused from improper use will be borne by the user.
- This product contains batteries that are only replaceable by skilled persons.

## Product Introduction



Robot vacuum cleaner  
(main brush x1  
and side brush x2)



Charging dock



Adapter



Dust bin

(Primary filter x1  
HEPA filter x1  
Sponge x1)



Remote control



AAA Battery  
for remote control x2



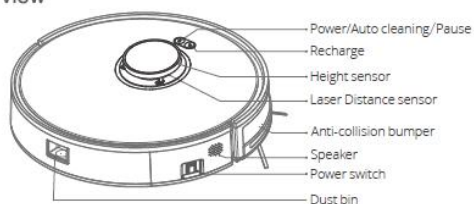
User manual



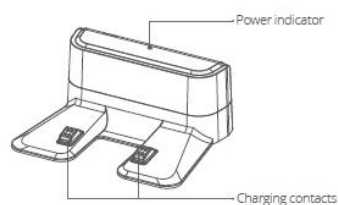
Cleaning tool

## Product Introduction Robot

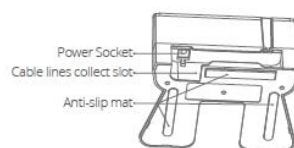
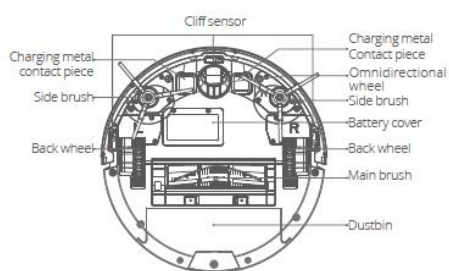
Top view



Docking station

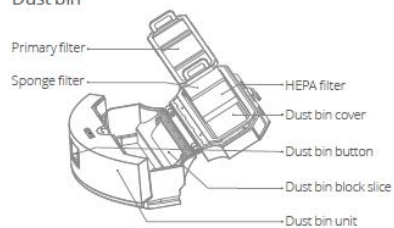


Bottom view

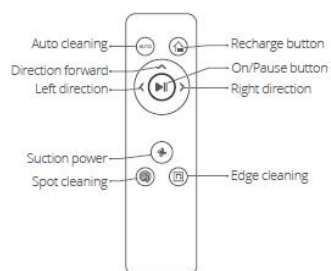


## Product Introduction

### Dust bin



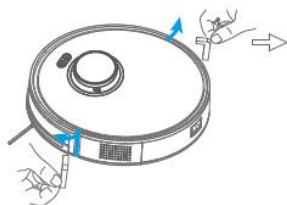
### Remote control



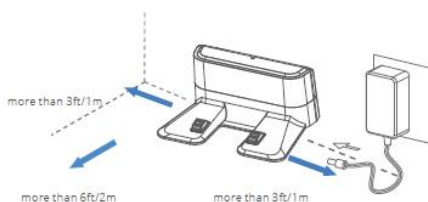
6

## Installation Using the robot

1. Remove the EVA foam on each side.



2. Place the charging dock against the wall on a flat surface and plug it into the power socket.



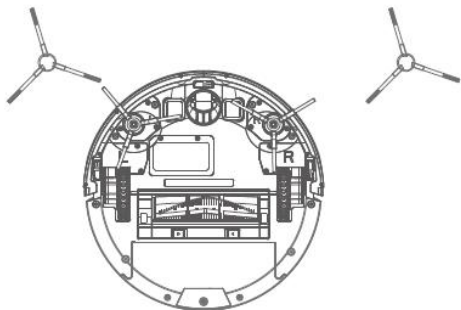
### Note:

- The charging dock should have more than 1.0m(3.0ft) of clearance on each side, and more than 2.0m(6.0ft) in the front.
- If the power cable is vertical to the ground, it may be caught by the robot, causing the charging dock to be disconnected.
- The charging dock indicator is on when the charging dock is electrified, and off when the robot is charging.

7

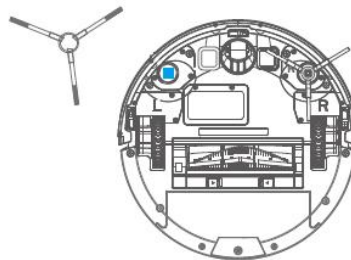
## Installation Using the robot

3. Turn the robot over to install the side brushes.



### Install the side brushes

Install the side brushes on both sides of the roller at the bottom of the main unit. Pick up the side brushes with your hands and aim at the hole of the side brush installed on the base (note that the square column and the square hole correspond to each other), press it down to hear a "click" sound, indicating that the side brush is installed in place.



8

## Installation Using the robot

### Charging

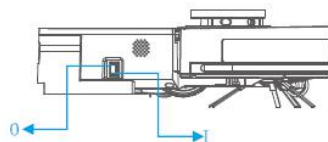
- Auto: After cleaning, the robot will automatically return to the charging dock to recharge. The button light keeps flashing.
- Manual: In pause mode, press the button to send the robot back to the charging dock. If the robot is stuck or can not find the charging dock, place the robot directly on the dock to recharge it.
- Recharge by remote control.

#### Note:

- The battery is fully charged to prolong the battery life. 5 hours charging time for the first time.
- Please keep charging dock power on. Or the robot can not find the charging dock.
- Close the Tuya App to reduce tablet/ phone battery consumption when vacuum robot is cleaning.
- The furniture must be at least 98 mm height for the machine to pass through.

### 1. Power on and charge

- Placing the robot on the charging dock and power on. Turning on the robot is defaulted.
- The robot will turn on when turn on main power switch if the robot not connected the charging dock. The power indicator lights up.
- Turn off main power switch to turn off the robot if the robot is not onto the charging dock.



### 2. Pause

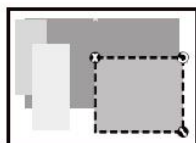
When the robot is cleaning, press button to pause it. Then press the button to continue cleaning or the button to stop the current cleaning. Press button twice to return it to the charging dock.

### 3. Sleep

If the robot is paused and not connect the charging dock for over 10 minutes, it will go to sleep, press any button to wake it back up.

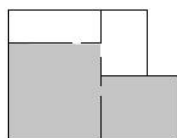
9

## Installation for use



### C. Zone Cleaning (Only App operation support )

Use the app to draw a specific zone for the robot to clean. Then, the robot will only clean the designated zone . After cleaning , the robot will return to the charging dock automatically.

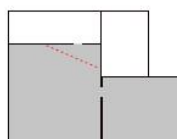


### D. Selective Room Cleaning (Only App operation support )

Select specific rooms for cleaning in the app. In this mode , the robot will only clean the selected rooms . After cleaning , the robot will return to the charging dock automatically.

Note:

- A full map must be created before this function can be used.
- After cleaning starts, the robot may move beyond the defined areas. Make sure there are no obstacles preventing the robot's access to the target rooms.



### E. Virtual Wall (Only App operation support )

press virtual wall in APP to draw the virtual wall line. You can use virtual wall to isolate the areas that do not want to be cleaned.

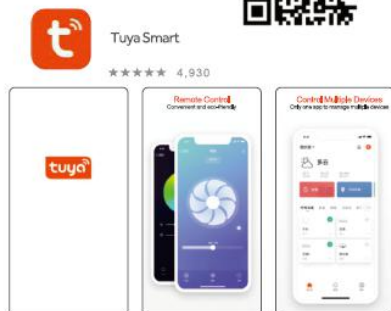
Note:

- Dry vacuum module can be used on either smooth or carpeted surface.
- Remove / secure all loose floor mats / rugs in the area being vacuumed.
- Vacuum robot is designed to move across surface between 0 mm to 15 mm

11

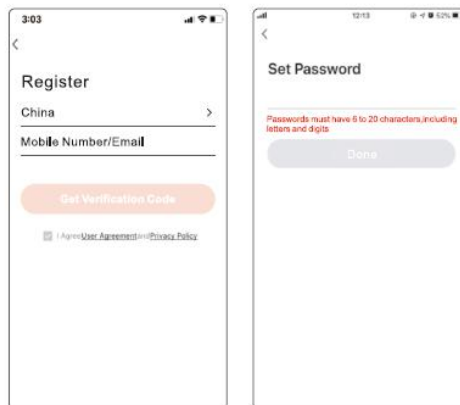
## App Instruction

As the Tuya App is continuously being updated, your App may appear slightly different than what is pictured in this User Guide. App needs to be used in the networked state and please connect to the home network first. Make sure the network is normal. Download 1. Scan the QR code and download "Tuya Smart APP". For IOS model phones, search for "Tuya Smart" in the APP store to download; For Android model phones, search for Tuya Smart in the app store to download.



### Sign up:

New users enter the registration page by clicking create new account. Use an unregistered mobile phone number/ email, and set a login password by obtaining a verification code. After registration, you can log in to use.



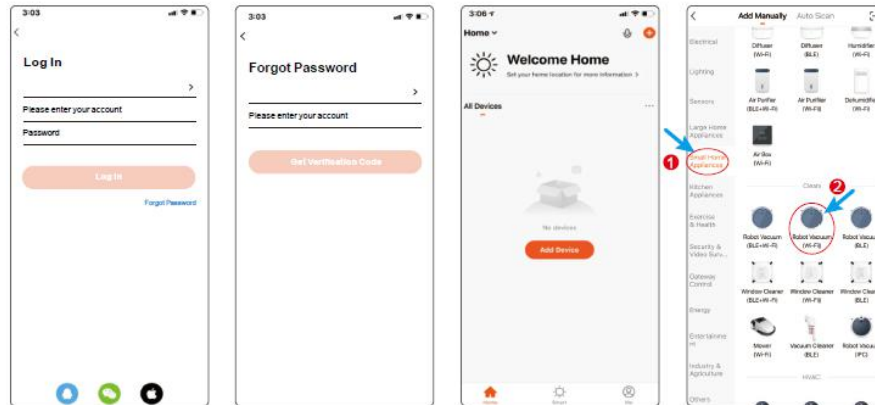
12



## App Instruction


### Log in:

If you have an account, enter your account and password in the APP login interface to log in. If you forget the password, click Forgot Password, enter the registered mobile phone number/ email, and obtain the verification code to log in to the account.



13

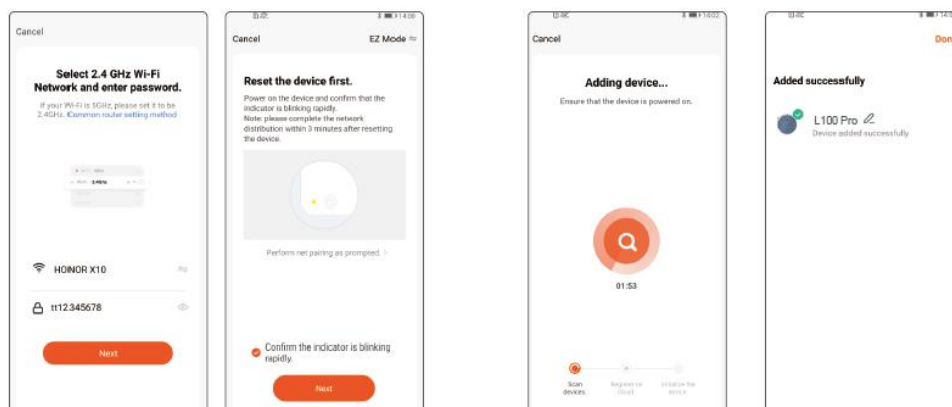
## App Instruction

3. Press the  pause button for 2-3 seconds for the first time to start the smart network connection until there is a voice prompt. (WiFi indicator light flashes quickly);

4. Check "Confirm that the indicator light is flashing fast" and click Next.

5. Show that the robot vacuum cleaner is being added.

6. Click Finish after adding successfully.



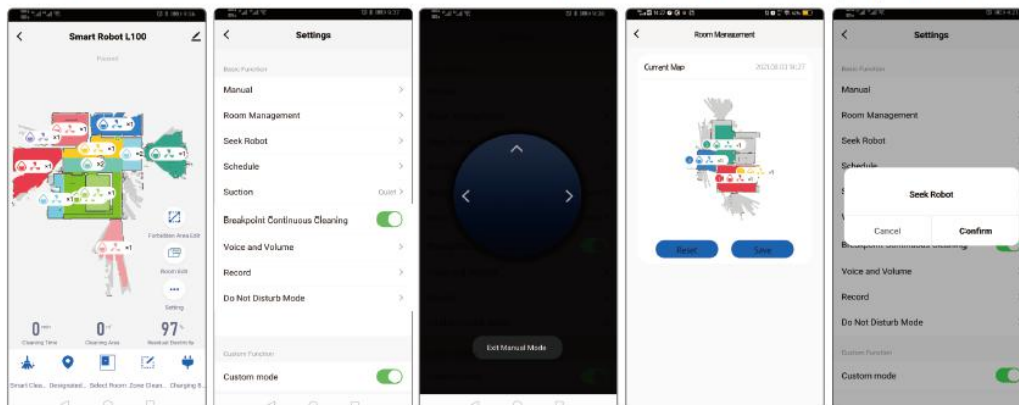
14

## App Instruction

### App interface

1. Cleaning modes "Smart Cleaning", "Designated Area Cleaning".  
Note: Change the cleaning mode, the current cleaning mode must be ended first.

2. Recharging: when the robot is in standby mode or auto cleaning mode, if you press the recharging button, and the robot will look for the charging dock for recharging.



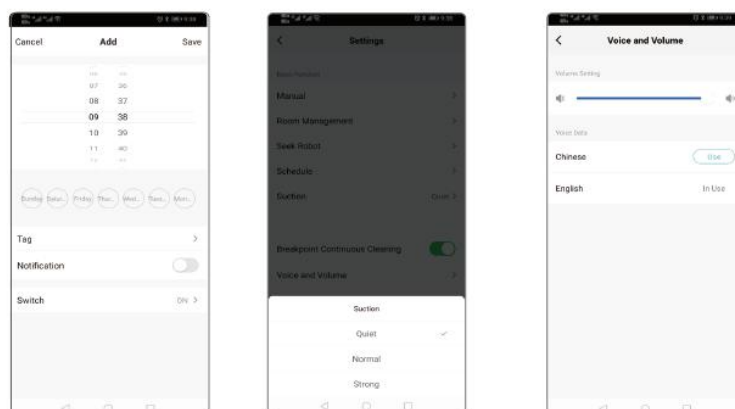
16

## App Instruction

4. Use the app to set start times for scheduled cleanups.  
Select scheduled cleaning and save the scheduled cleaning time

5. Suction power: Quiet, Normal, Strong.

7. Can adjust voice volume and switch language.



17



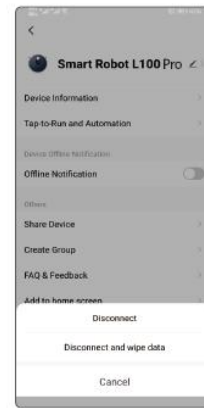
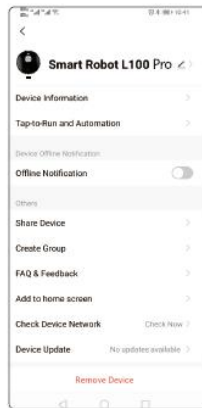
## App Instruction

### Setting

1.Click the upper right corner on the main control page to enter the robot settings page. And click to enter the corresponding function.


2.Adding share: Enter the robot account to be shared.

3.Remove device: Click "Remove device" to remove the bound device from this account



18

## Reset WiFi

If your phone cannot connect to the robot because you have changed your router configuration, forgotten your password, or any other reason, press and hold  power button until you hear the "Resetting WiFi" voice alert.

Note:

- Before setting up Wi-Fi, please make sure that the robot and Wi-Fi network meet the following requirements:
  - Wi-Fi setup requirements.
  - The robot is fully charged.
  - The Wi-Fi status indicator flashes slowly in white.

Wi-Fi network:

- Use the correct wireless network password.
- Do not use VPN (Virtual Private Network) or proxy serve.
- The Wi-Fi router supports 802.11b/g/n and Ipv4 protocols.
- The router frequency band is 2.4 GHz or dual-frequency router that supports the 2.4 GHz frequency band. The robot does not support the 5 GHz frequency band.
- If the robot is unable to connect in the 2.4/5GHz dual-band Wi-Fi network, please switch to the 2.4 GHz network for Wi-Fi settings. After the setting is complete, you can switch back.
- When connecting to a hidden network, please make sure to enter the correct network name---SSID (case sensitive) and connect to a 2.4 GHz wireless network.
- When using a wireless extender/ repeater, please make sure that the network name (SSID) and password are the same as the main network.
- Set the firewall and port of the Wi-Fi router to allow the robot to connect to the App server.

Network security requirements:

- Use TKIP, PSK, AES/ CCMP encrypted WPA and WPA 2 network.

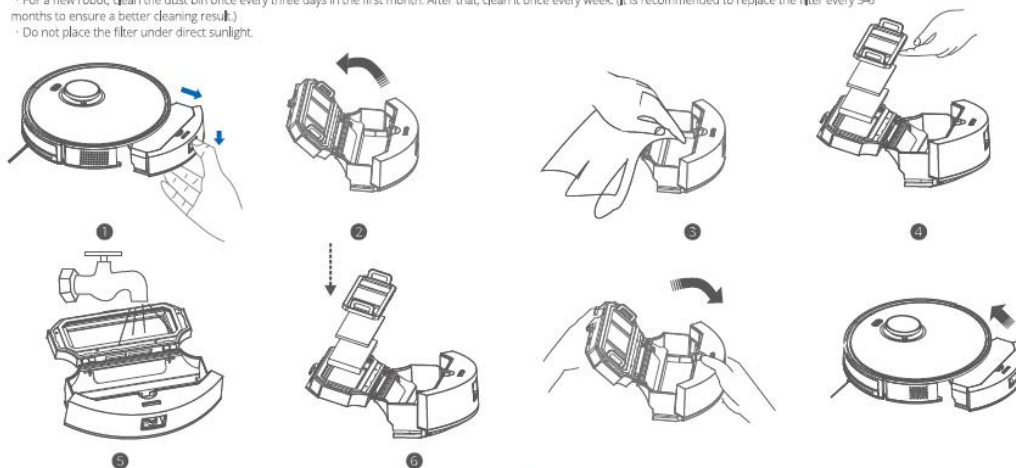
19

## Cleaning the Dust bin

- Step 1: Press the dust bin release buckle and take out the dust bin, as shown in Figure 1.  
 Step 2: Use one hand to press and hold the release buckle, and the other hand to open the cover to open the dust bin and remove the dust.  
 Step 3: Clean the dust bin as shown in Figure 3.  
 Step 4: Take out the filters and clean the dust on them.  
 Step 5: The dust bin and filters can be cleaned under running water. (Note: The dust bin and filters can only be put back after they are completely dry.)  
 Step 6: After cleaning, re-install the filters and close the dust bin cover. Finally, insert the dust bin back into the robot.

Note:

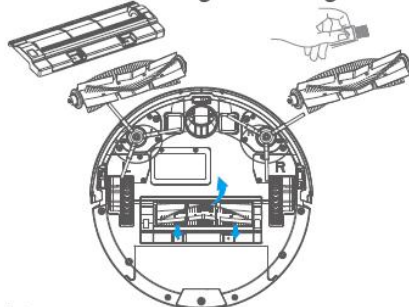
- Please open the dust bin upwards to avoid spilling anything inside.
- For a new robot, clean the dust bin once every three days in the first month. After that, clean it once every week. (It is recommended to replace the filter every 3-6 months to ensure a better cleaning result.)
- Do not place the filter under direct sunlight.



21

## Maintenance

### Main brush assembling and cleaning



Note:

When replacing main brush after cleaning, make certain it is firmly seated.

### Primary filter/sponge foam/HEPA filter cleaning

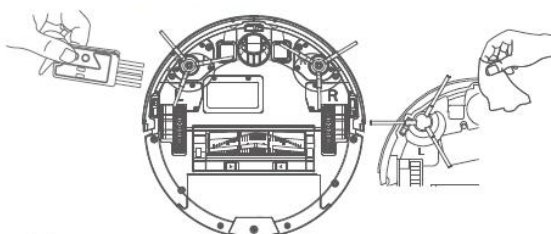
Take out the primary filter/sponge foam/HEPA filter and they can be cleaned under the running water. After cleaning, dry them and re-install them.



### Side brush cleaning

- A. Use a brush cleaning tool to cut off the entangled debris.  
 B. Use a clean cloth to clean the side brush.

Note: Side brush replacement every 3-6 months is recommended to maintain cleaning quality.



### Top of vacuum unit cleaning

When the top of the vacuum unit collects dust and fingerprint, you may wipe and clean it with clean cloth.



22

## Maintenance

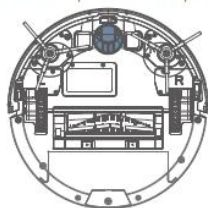
C. When the side brush cannot be used, please remove the, damaged side brush and replace it in time

Note: Cleaning water must be lower than 60 degree celsius



### Omnidirectional wheel cleaning

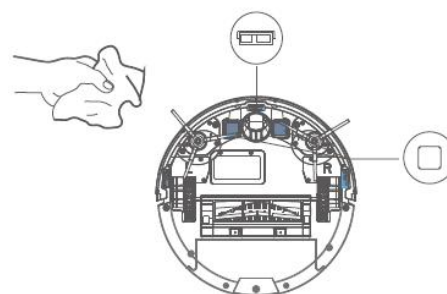
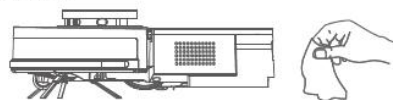
1. Turn the robot over.
2. Pull out the wheel upwards.
3. Reinstall after cleaning and press firmly.
4. Rinse the axle and the wheel with water to remove any hair and dirt.
5. Dry and reinstall the wheel then press it back in place.



### Robot sensor and cleaning

Use a soft dry cloth to clean the sensors.

Note: Do not touch the sensors directly with liquids such as water and thinner.



23

## Troubleshooting

| Error                                      | Solution                                |
|--|---|
| The main brush tangled up                  | Please clean the roller brush           |
| The side brush tangled up                  | Please clean the side brush             |
| A wheel is abnormal and the robot jammed   | Please check the driving wheels         |
| The dust bin abnormal installation         | Please install the dust bin             |
| Abnormal cliff sensor / dirty cliff sensor | Please wipe the cliff sensors           |
| The robot is stuck                         | Please clean any obstacle around it     |
| The bumper is stuck                        | Please check the front bumper           |
| The robot is suspended                     | Please put the robot back on the ground |

## FAQs

| Problem                   | Solution  |
|---------------------------|---|
| Unable to connect to WiFi | <p>WiFi is disabled. Reset the WiFi and try again.</p> <p>WiFi signal is poor. Make sure that the robot is in an area with good WiFi signal reception</p> <p>Only powered on, press the recharging button for 3-5 seconds for the first time to start the smart network connection until there is a voice prompt (WiFi indicator light flashes quickly).</p> <p>Only 2.4G network is supported.</p> |

24

## Product parameters

If the above methods cannot solve the problem, you can try the following:

1. Turn on the power switch on the side of the unit again and restart the machine.
2. If the machine keeps moving backwards, please pat the bumper with your hand and restart it.
3. If the machine does not move forward, please check whether the cliff sensor is blocked and lean the dust on the sensor cover.
4. If the problem cannot be solved by restarting, please return the machine to the after-sales service center for repair.

Tips :

1. The laser sweeper can automatically recognize the floor plan. During the cleaning process, it will move in zip zag shape.
2. The laser navigation machine has a repositioning function. When using this function, the machine needs to be paused first and be in the area that has been cleaned, otherwise the positioning will fail.

## The robot Parameters

| Name                         | Parameter          |
|------------------------------|--------------------|
| Size                         | L320*W320*H92mm    |
| voltage                      | 14.8V              |
| ated power                   | 32W                |
| Battery                      | 2600mAh Li-battery |
| Charging base Output voltage | 19V                |
| Charging base output current | 1A                 |

Remark: Storage temperature 0-45℃

## Docking station parameters

| Name         | Parameters                       |
|--------------|----------------------------------|
| Size         | L167*W143*H87mm                  |
| Rated input  | 19 V $\overline{\text{---}}$ 1 A |
| Rated output | 19 V $\overline{\text{---}}$ 1 A |
| Rated power  | 50/60Hz                          |



26

## Product parameter

Name and content of hazardous substances in the product

| Name           | Parts    |             |             |                              |                                |                                       |
|----------------|----------|-------------|-------------|------------------------------|--------------------------------|---------------------------------------|
|                | Lead(Pb) | Mercury(Hg) | Mercury(Cd) | Hexavalent Chromium (Cr(VI)) | Polybrominated Biphenyls (PBB) | Polybrominated Diphenyl Ethers (PBDE) |
| Circuit        | ×        | ○           | ○           | ○                            | ○                              | ○                                     |
| Metal Partsw   | ○        | ○           | ○           | ○                            | ○                              | ○                                     |
| Plastic Casing | ○        | ○           | ○           | ○                            | ○                              | ○                                     |
| Battery        | ○        | ○           | ○           | ○                            | ○                              | ○                                     |
| Other parts    | ○        | ○           | ○           | ○                            | ○                              | ○                                     |

This form is compiled in accordance with the regulations of SJ/T 11364.

○ Means that the content of the hazardous substance in all homogeneous materials of the part is below the limit requirement specified in GB/T 26572.

× Means that the hazardous substance at least in a certain homogeneous material of the part exceeds the limit requirement of GB/T 26572.

27

**FCC Warning:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement.

The device can be used in mobile exposure condition, the use distance is 20cm, compliance with exposure requirements.