

Product Information

Product Name: NeatCharge  
Model #: WE9012C-X  
Input: 100-240VAC 50/60Hz 24V 1A  
Max Wireless Output Power 10W  
Charging Distance: 15mm to 30mm (0.6"-1.2")  
Qi compatible devices  
Weight: 7.94 ounces (225g)

Operating Temperature: 32°F to 95°F (0°C to 35°C), humidity 10 to 90%  
Storage Temperature: -4°F to 176°F (-20°C to 80°C), humidity 5 to 95%

FCC ID: 2AYH2-WE9012C  
IC: 26837-WE9012C

CAUTION

- Remove all objects from the charging area before charging compatible mobiles, including phone cases, pop sockets, coins, keys, rings, staples, paper clips, RFID cards, credit cards, and any other metal objects. Metal objects on or near the charging area may become hot and cause burns.
  - Be sure the surface is clear of dust and other debris before charging.
  - Wireless charging is temperature sensitive. Do not use the Product outside of its operating temperature range and do not store the Product outside of its storage temperature. Do not keep the Product in high-temperature environments, including intense sunlight or other forms of heat. Keep product away from fires and open flames.
  - Do not disassemble the Product or attempt to re-purpose or modify it in any manner.
  - If the Product is intended by Purchaser to be used by a minor, purchasing adult agrees to provide detailed instructions and warnings to any minor prior to use. Failure to do so is sole responsibility of Purchaser, who agrees to indemnify Humanscale for any unintended use/misuse by a minor.
  - Product is intended for home, office and general indoor use only. Do not use near medical or industrial equipment or on board an aircraft
  - This product contains magnets. KEEP THIS PRODUCT AWAY FROM CHILDREN. SEEK IMMEDIATE MEDICAL ATTENTION IF A MAGNET IS SWALLOWED OR INHALED.
  - DO NOT USE THIS PRODUCT IF YOU HAVE A PACEMAKER OR IMPLANTED MEDICAL DEVICE.
- Wireless charging can affect the operation of an implanted peacemaker or other medical devices.

Product Information (continued)

FCC Statement

This device complies with Part 15 and Part 18 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement

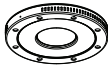
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body.

CAN ICES-003(B)/NMB-003(B)

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada’s license-exempt RSS(s): RSS-216, RSS-102, and SPR-002 at 0cm. Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Changes or modifications to this device not expressly approved by Humanscale may void the user’s authority to operate this equipment.

Included Parts



Charger



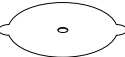
AC Adapter



Locator Magnets



Charging Location Sticker



Locator Template



Double-Sided Adhesive Sticker



Cable Clips

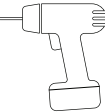


Mounting Screws

Tools Required



Pencil



Drill with #2 Phillips Head Driver Bit

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For our terms and conditions please go to  
<https://www.humanscale.com/about/legal-information/terms-conditions.cfm>

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GTNPD-IM-1885-001-R01

NeatCharge  
INSTALLATION MANUAL

North America: +1 800 400 0625  
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Asia Pacific: +852 2581 0570

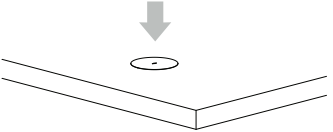
Humanscale®

**Note**

Charger does not work at close range. The work surface thickness must be at least 15mm (0.6”) and no more than 30mm (1.2”).

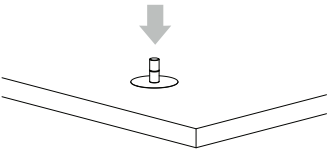
**STEP 1:**

Choose a charging location on the desk, making sure there is space beneath for the charger. Clean and dry the surface before placing the charging location sticker. Remove adhesive backing and place the charging location sticker on work surface in the desired location.



**STEP 2:**

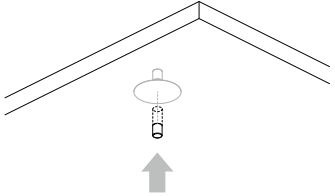
Place a stack of 2 included magnets on the power symbol in the center of the location sticker.



**STEP 3:**

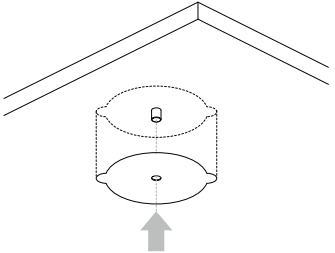
Beneath the work surface, use the third magnet to find the location of the upper magnets.

When they are aligned, adjust the position to make sure the upper magnets are still centered on the sticker.



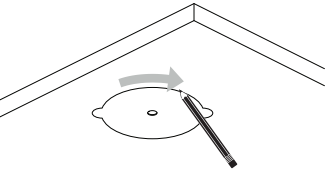
**STEP 4:**

Center the locator template on the lower magnet and hold the template against the work surface, making sure to not move the magnet.



**STEP 5:**

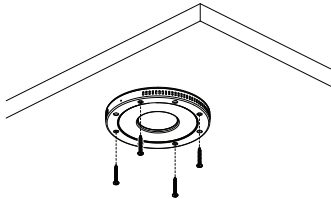
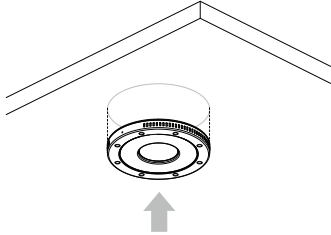
Using a pencil, trace around the edge of the template, then remove the template and magnets.



**STEP 6:**

Align the charger with the pencil marks. The small indicator LED should face the front and the power socket should face the rear. Ensure that the “THIS SIDE UP” faces upwards.

Attach the charger to the work surface with the included screws.



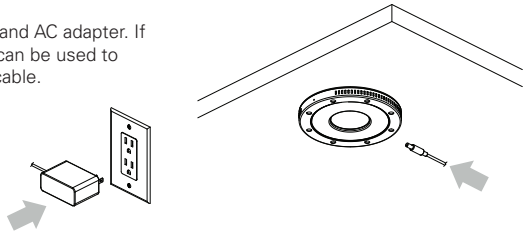
**NOTE:** If mounting to a surface that cannot be screwed into, such as glass, use the included double-sided adhesive sticker to mount the charger. Clean and dry both surfaces and remove the “THIS SIDE UP” sticker before adhering. Do not use the screws in addition to the adhesive.



Using the adhesive mount reduces the maximum charging distance to 28mm (1.1”).

**STEP 7:**

Plug in power cable and AC adapter. If needed, cable clips can be used to manage the power cable.



**LED Behavior**

- Power on: green light flashes 2 times
- Charging: green light flashing (1 second intervals)
- Abnormal / Error / FOD (Foreign Object Detection): red light flashing (0.5 seconds intervals) until the Foreign Object is removed or the device is power cycled.

