



DynasynQ Smartwatch
User Manual

Contents

0. Introduction, Product Checklist and System Specifications	1	Sleep Tracking	30
Introduction	1	Breathing Exercise	31
Product Checklist	1	Respiration Rate	35
Product Details	1	Weather	36
DynasynQ smartwatch	2	Alarm	36
Charging Cradle	4	Stopwatch	38
Operation and description	5	4. Data synchronize	40
Button	5	5. Endless Care	40
Touch Screen	6	Friends and Family	40
Charging DynasynQ	7	6. Safety-in-Use and Maintenance	41
1. Before use	8	Safety-in-Use	41
2. Get Started	9	Battery Safety	42
Powering on DynasynQ	9	Work, Storage and Maintenance	43
Language	9	7. FAQs	44
Download Dynasyn APP	10	8. Product Warranty	46
Pairing DynasynQ with your phone	11	Warranty	46
3. Functions	14	Common Failure Modes of DynasynQ	47
Health Measurement	14	Non-warranty	47
ECG Measurement	18	9. The policy and channels of customer service	48
Forehead Temperature Measurement	21	10. Notes	49
Steps	25	11. Declaration of Hazardous Substances	50
Heart Rate	26	12. Manufacturer Information	50
Skin Temperature	27		
Workout	28		

0. Introduction, Product Checklist and System Specifications

Introduction

DynasynQ, the non-invasive health monitoring system comprises a DynasynQ Smartwatch, a Dynasyn APP and the AI cloud server. With the advanced sensors equipped, DynasynQ measures physiological parameters such as blood pressure, heart rate, electrocardiogram (ECG), peripheral oxygen saturation (SpO₂), temperature, respiration rate, sleep, workout, etc.^{1,2} The data can also be shared with others in real-time through the mobile APP.

Product Checklist

01. DynasynQ smartwatch × 1

02. Charging cradle × 1

03. USB cable × 1

04. User Manual × 1

05. Quick Start Guide × 1

Please check for missing component according to the Product Checklist and obvious manufacturing defects of the product appearance before use.

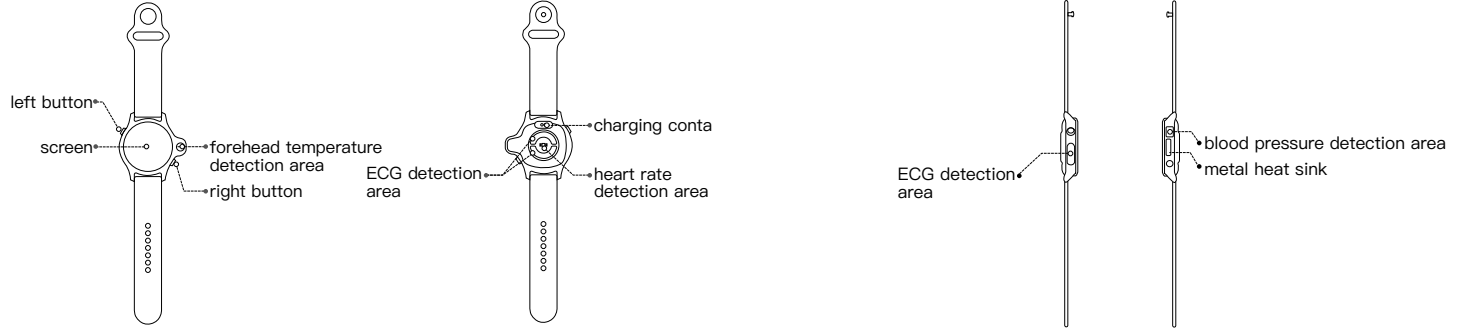
Product Details

This product is comprised of DynasynQ Watch, software, USB cable and charging cradle. In which, the software includes external independent software (Dynasyn APP) and the embedded software.

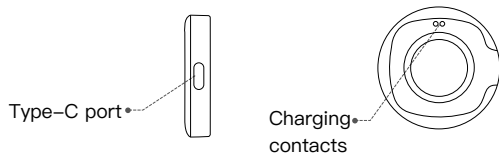
¹ Some function may be upgraded through OTA later.

² DynasynQ is not a medical device. All data and results provided by DynasynQ are for reference only.

DynasynQ Smartwatch



Charging Cradle



Operation and description



Button

Left button:

01. Long press:

- While DynasynQ is on:
 - Press and hold for 5s, choose between restart or power off;
 - Press and hold for 10s, restart DynasynQ.
- While DynasynQ is off: Press and hold for 5s, power on.

02. Short press:

- While screen is off: wake up;
- While screen is on: menu, or return to the home page.

Right button:

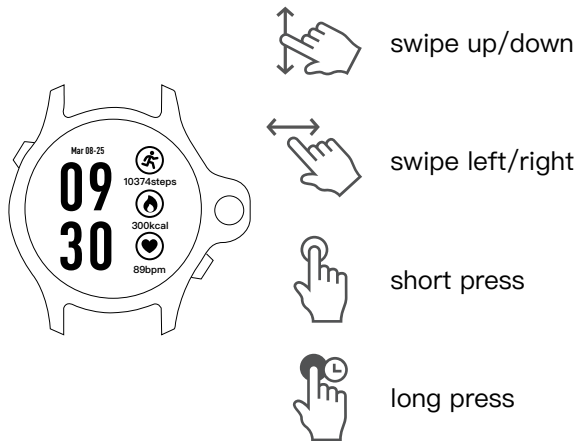
01. Long press:

- While DynasynQ is on: press and hold for 5s to turn on the flashlight.

02. Short press:

- While screen is off: wake up the screen;
- While screen is on: start forehead temperature detection.

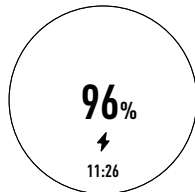
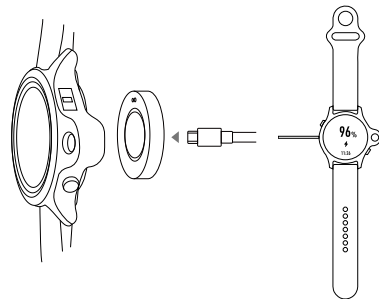
Touch Screen



These gestures may lead to various functions under different pages.

Charging DynasynQ

01. Connect the USB Type-C port and power adapter and then plug in the power adapter.
02. Rest DynasynQ on top of the charging cradle, ensuring that the charging contacts and the cradle are aligned. Wait until the charging icon appears on the watch screen.



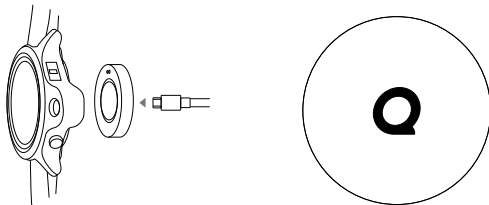
1. Before use

01. Please ensure the finger and the surface of the sensor is clean before taking a measurement. Otherwise, the signal quality may be adversely affected.
02. Please keep still and no talking during measurement. Otherwise, the signal quality may be adversely affected, and data error may occur. DynasynQ is not a medical device. All data and results provided by DynasynQ are for reference only.
03. While data is syncing, please keep DynasynQ close to the phone and make sure Bluetooth is connected.
04. Please ensure the mobile phone has sufficient storage. Otherwise, the data may not be saved correctly.
05. During measurement, the software will save the data automatically.
06. Please do not uninstall or reinstall the APP as this may result in data loss.
07. If the software crashes or terminates during measurement, please restart the APP and measure again.
08. Any changes to the memory card of the smartphone (for example, SD card removal or replacement), may cause the APP to fail to work properly and may even result in the loss of historical data.
09. For greater accuracy, please wear DynasynQ about a finger's width above the wrist bone. Adjust the band to an appropriate tightness, so the ECG detection area is on the back of the watch is in contact with your skin; The band should be snug but not constricting on the wrist resulting in restricted blood flow.
10. When measuring forehead temperature, DynasynQ should be placed in similar indoor conditions with the subject for at least 30 minutes.
11. Before and during the forehead temperature measurement, the subject should not consume alcohol, intake food, or exercise.

2. Get Started

Powering on DynasynQ

01. While DynasynQ is off, press and hold left button for 5s to turn it on.
02. While DynasynQ is off, connecting to a charger will automatically turn it on.

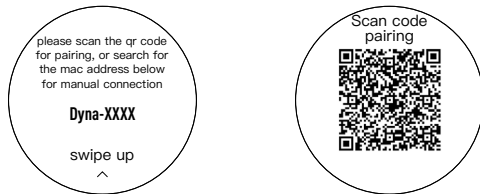


Language

Select a language from the menu.

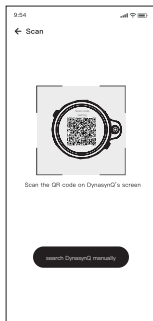


Download Dynasyn APP



Install Dynasyn APP:

01. Scan the QR code on DynasynQ's screen and download Dynasyn APP;



02. Scan the QR code below to download Dynasyn APP;



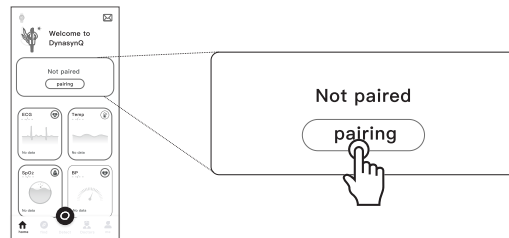
03. Search "Dynasyn" APP in App Store, Google Play or other APP galleries.

Smartphone Configuration Requirements

- 01. System version: Android 5.0 or above; iOS 8.0 or above.
- 02. Bluetooth version: BT4.2 or above.

Pairing DynasynQ with your phone

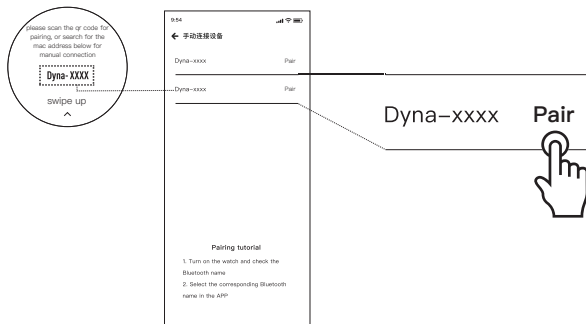
01. Once logged in with your registered account, go to the homepage and Tap "Pairing".



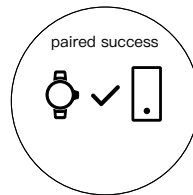
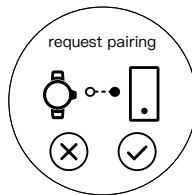
02. Scan the QR code on DynasynQ's screen, or;



03. Tap "search DynasynQ manually", select the Bluetooth device named by "Dyna-"



04. Confirm pairing on DynasynQ.




3.Functions³

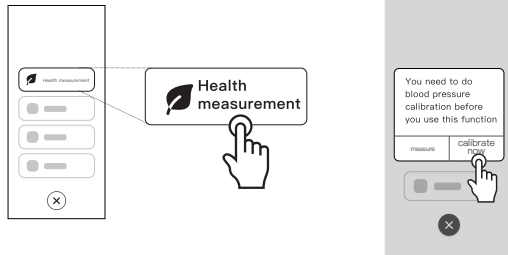
Health measurement

Health measurement function, DynasynQ measures blood pressure, blood oxygen, and heart rate in real-time. A blood pressure calibration process is required before using this function for the first time. DynasynQ is not a medical device. All data and results provided by DynasynQ are for reference only.

Blood pressure calibration

Blood pressure measuring model needs to be calibrated for better accuracy. In general, at the very beginning, users only need to complete to process once while people with hypertension will need twice.⁴ It is recommended that users refer to the suggestions in the [FAQ] of User Manual for more calibration.

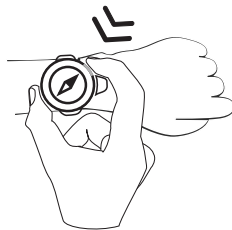
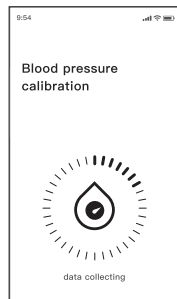
01. Press  on the home page, start "health measurement", choose "calibrate" and confirm your information;



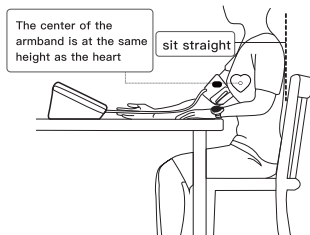
³ The screen page is for reference only. It may be upgraded through OTA later.

⁴ Time period recommended for calibration: (1) Empty bladder upon waking up; (2) Before bed after washing up. People with hypertension need to complete the calibration process in both recommended time period, others can choose either.

02. Please wear DynasynQ properly and place your finger on the blood pressure detection area;



03. Please take blood pressure measurement with a regular blood pressure meter from the same arm in step 1 within 5mins, and enter the measured value in the APP to complete the calibration. The blood pressured meter should be a mercury column sphygmomanometer or an upper-arm sphygmomanometer certified by ESH, BHS, and AAMI.⁵



⁵ Reference : http://www.dableducational.org/sphygmomanometers/devices_1_clinical.html#manual


Overview of proper blood pressure measurement

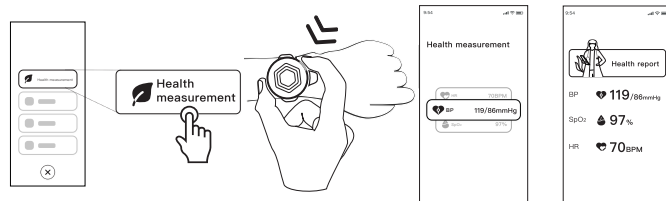
01. The patient should avoid caffeine, exercise, and smoking for at least 30 min before measurement.
02. Before measurement, ensure that the patient has emptied his/her bladder, sitting in a chair with feet flat on floor and back supported, and the patient should be seated for 3–5 min without talking or moving.
03. Use an upper-arm cuff blood pressure measurement device that has been validated by ESH/BHS/AAMI, and ensure that the device is calibrated periodically.
04. The arm which took blood pressure measurement should be on the same side as the finger that placed on the sensors.
05. The cuffed arm should rest on a table at heart level. And the shirtsleeves should not be rolled up.
06. Cuff should be pulled taut, with comparable tightness at the top and bottom edges of the cuff, around the bare upper arm. Center of the bladder of the cuff should be placed over the arterial pulsation of the patient's bare upper arm.
07. During the measurement, ensure that the patient sitting in a chair with feet flat on floor and back supported without talking or moving.
08. Separate repeated measurements by 1–2 min.

Start measurement

Feel free to start the health measurement from the APP or the smartwatch once the calibration is completed.

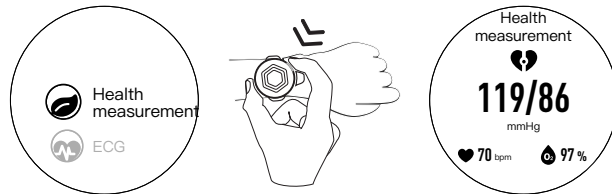
Health measurement via APP

Tap the  button on the APP home page and select "health measurement". Place your fingers on the blood pressure detection area until the timer is up to complete the measurement.



Health measurement via DynasynQ smartwatch

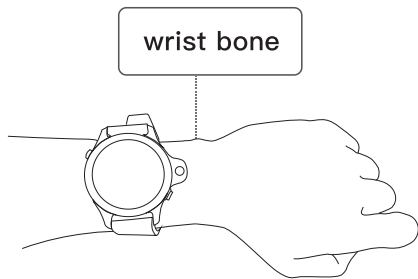
Select "Health measurement" from the DynasynQ menu and follow the on-screen instructions. Please keep still and do not talk during measurement. Instant result will show on the watch, and historical data stored on the watch will be synced to the APP automatically once connected.




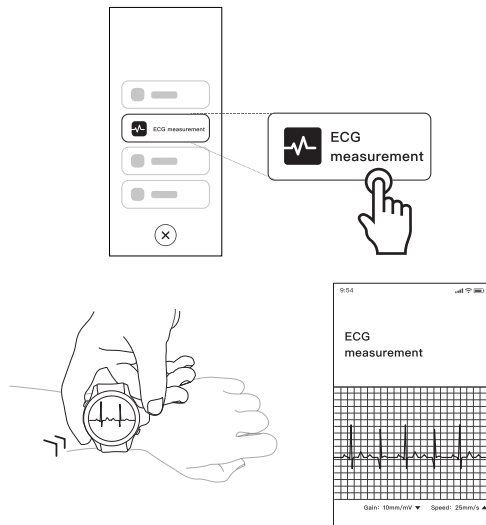
ECG measurement

Start ECG measurement from the APP and view real-time ECG and historical ECG records on your mobile phone. DynasynQ is not a medical device. All data and results provided by DynasynQ are for reference only.

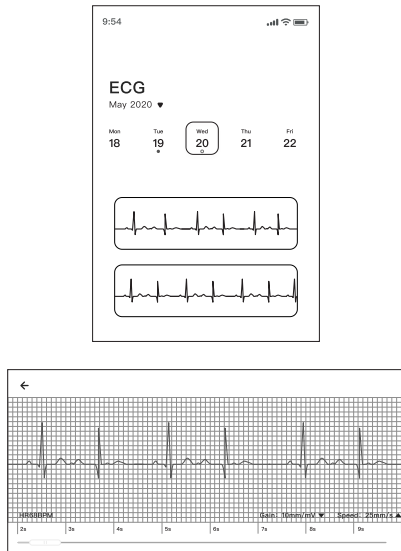
01. Please wear DynasynQ about a finger's width above the wrist bone. Adjust the band to an appropriate tightness, so the ECG electrode on the back of the watch is in contact with your skin; The band should be snug but not constricting on the wrist resulting in restricted blood flow.



02. Tap the  button on the home page and select "ECG measurement". Place your fingers on the ECG detection area until the timer is up to complete the measurement. Keep still and no talking during the measurement process.




03. You can find your ECG data and historical ECG records in the APP.

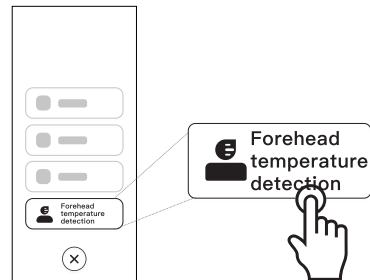


Forehead temperature measurement⁶

DynasynQ is equipped with a high-precision infrared temperature sensor, which can detect yourself and others' forehead temperature anytime and anywhere.⁷ DynasynQ is not a medical device. All data and results provided by DynasynQ are for reference only.

Start Forehead temperature measurement via APP

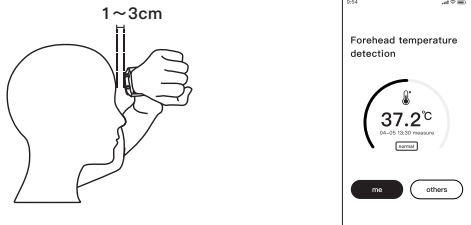
01. Tap the  button on the home page and select "Forehead temperature measurement";



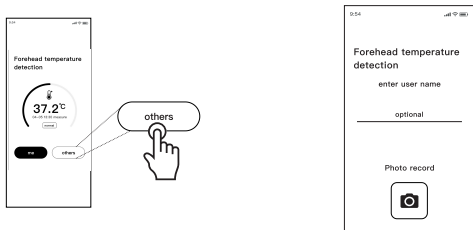
⁶ User should familiarize with DynasynQ before they can get consistently accurate result from the forehead temperature measurement.

⁷ Measured readings will vary depending on the measurement point and measurement time, thus should not be intercompared.

02. Place DynasynQ 1-3cm⁸ from the forehead and get results in 3 seconds;



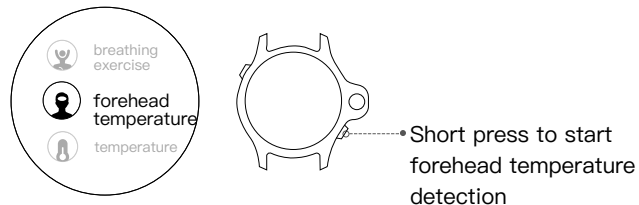
03. Select "me" or "others" for data recording for convenient data reviewing and sharing.



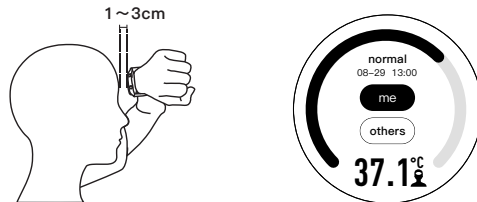
⁸ Please make sure there is no objects, such as hair, between the watch and forehead when taking a measurement.

Start Forehead temperature measurement via DynasynQ smartwatch

01. Select "Forehead temperature detection" from DynasynQ menu or press the right button on the watch;



02. Place DynasynQ 1-3cm from the forehead and get results in 3 seconds;



03. Select "me" or "others" for data recording for convenient data reviewing and sharing.

Overview of proper forehead temperature measurement

01. Before forehead temperature measurement, the watch and the user should stay under similar and stable indoor conditions (ambient temperature 15°C -35°C , ambient humidity ≤85%) for at least 30 minutes. The measurement can only be started after thermal equilibrium. Especially do not measure under temperature changes greatly and windy environment;
02. Do not touch the metal heat sink of the forehead temperature detection area before and during the forehead temperature measurement to prevent errors caused by uneven heat dissipation
03. Before or during measurement, the user should avoid caffeine, exercise, and smoking.
04. Please make sure there is no objects, such as hair, between the watch and forehead when taking a measurement. Water, scars, skincare products, tattoos, etc. on the tested area may cause errors.
05. Measured readings will vary depending on the measurement point and measurement time, thus should not be intercompared.
06. Place DynasynQ 1-3cm from the forehead and forehead temperature detection area must be directly to the forehead when taking a measurement.

Steps

After pairing and wearing DynasynQ, it can record your 24-hour steps automatically.

01. Select "Steps" from the DynasynQ menu to check your steps, distance and calories. After swiping on the steps page, you also can check your steps distribution;



02. To view historical steps record, please select "Steps" on the APP home page for details.



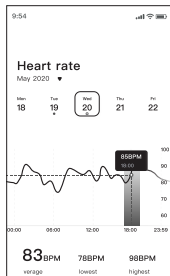
Heart rate

DynasynQ automatically detects your real-time heart rate and records 24-hour heart rate curve when in use.

01. Swipe left on the "Heart rate" page to check your heart rate in real-time and 24-hour curve. You could also select this function from the main menu and swipe up for related heart rate tips;



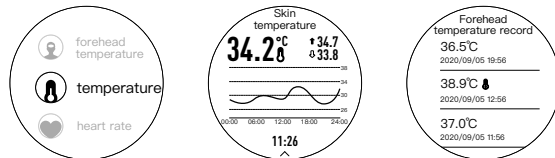
02. To view historical heart rate record, please select "Heart Rate" on the APP home page for details.



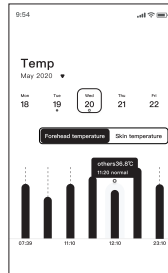
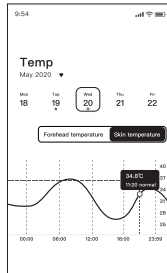
Skin temperature

DynasynQ automatically detects skin temperature in real-time and records 24hr curve when in use.

01. To view historical temperature record on the watch, select "Temperature Record" from the DynasynQ main menu and swipe up. You can also swipe left from the home page for a shortcut;



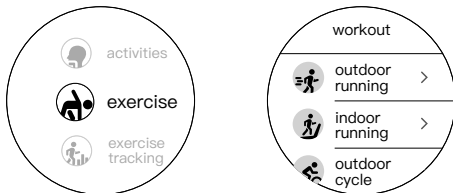
02. To view historical temperature record, please select "Temperature" on the APP home page for details.



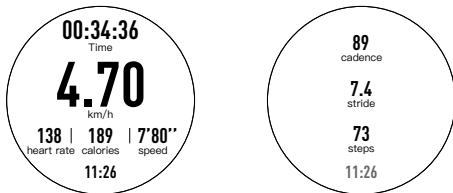
Workout



Select "Workout" from the main menu on the watch to enter workout mode.⁹

01. Choose an exercise from the "Workout" menu on the watch and start recording.



02. During the workout, swipe up/down and view different data while screen is unlocked;



03. During the workout, short press the left button to pause, then you can press  to continue or press  to end this workout. After ending this workout, you could find out this workout record in DynasynQ, or you can go to APP home page choose "Workout" for details.



⁹ Some sports require the GPS function of the watch to be turned on, which may reduce the standby time of the watch.

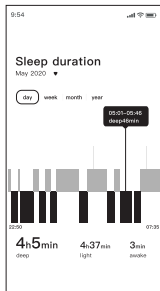
Sleep tracking

While wearing during sleep, DynasynQ collects sleep data and monitor sleep status automatically.

01. Select "Sleep" in the DynasynQ menu and check your latest sleep record;




02. To view historical sleep record, please select "Sleep" on the APP home page for details once synced with the watch.

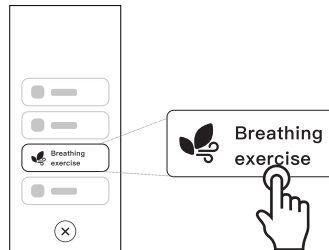


Breathing exercise

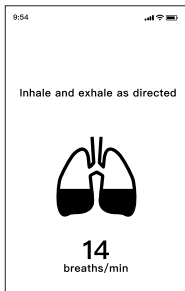
Periodic breathing exercise can increase lung capacity and oxygen content in the blood, supply adequate oxygen to various organs of the human body, improve the function and metabolic state of the organs and many more benefits including stress reduction, faster recovery from physical exertion, improved immune system and increased happiness.

Start breathing exercise via APP

01. Tap the  button on the APP home page and select "Breathing exercise";



02. Follow the in-app voice and picture prompts, and the inhale/exhale rhythm instructions until the countdown ends;

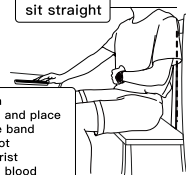


Lying flat on the sofa or bed, adjust the band to an appropriate tightness and place in your abdomen. The band should be snug but not constricting on the wrist resulting in restricted blood flow. Please keep relax, still and no talking during training.



lying flat

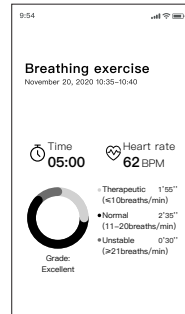
sit straight



Adjust the band to an appropriate tightness and place in your abdomen. The band should be snug but not constricting on the wrist resulting in restricted blood flow. Please keep relax, still and no talking during training.

sitting straight

03. Check training records after each session and form a periodic training habit.

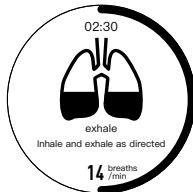


Start breathing exercise via DynasynQ

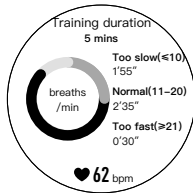
01. Select "breathing exercise" from the DynasynQ menu and start training;



02. Follow the on-screen prompts and the inhale/exhale rhythm instructions until the countdown ends;



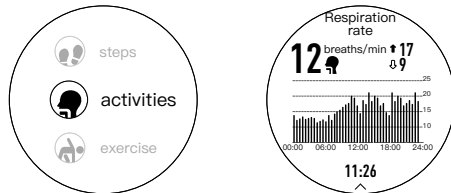
03. View training summary on the watch after each session.



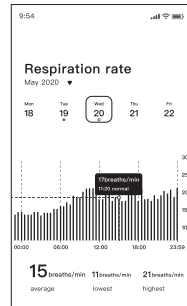
Respiration rate

DynasynQ can automatically measure your resting respiration rate.

01. Select "respiration rate" from the DynasynQ menu and view daily records;



02. To view historical respiration rate record, please select "respiration rate" on the APP home page for details once synced with the watch.



Weather

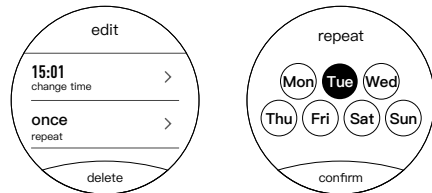
Find out about the latest weather information in your area by connecting DynasynQ to the APP. Select "weather" from the watch menu to find more details.



Alarm

DynasynQ will send vibrating reminder at the set alarm time.

01. Select "alarm" from the watch menu to add or edit an alarm;



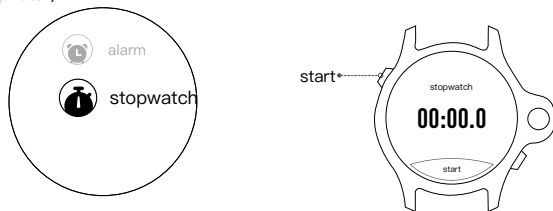
02. The alarm will vibrate at the setting time, you can touch the "snooze" to snooze for 10 minutes. To turn off the alarm, touch "turn off" button on DynasynQ.



Stopwatch

Use the stopwatch tool to record multiple times that elapses between its activation and deactivation.

01. Select "stopwatch" from the DynasynQ menu, tap "start" or short press left button to start stopwatch;



02. During timing, tap "lap" or short press left button to increase the laps, tap "pause" or right button to pause timing;



03. After pausing timing, tap "reset" or short press left button to reset the stopwatch. Tap "continue" or short press right button to continue timing. Swipe down to view the laps list.




The diagram shows a circular screen displaying a list of laps. At the top, it says '5 laps'. Below this is a table with three rows of lap data. At the bottom, the total time is displayed as '03:58.9'.

1	03:23.9
2	03:33.2
3	03:43.2

03:58.9

4. Data synchronize

01. Both data stored in the watch and the server will be synchronized and displayed in the APP when Dynasyn APP and DynasynQ smartwatch are connected;
02. Pulling down the APP homepage to manually synchronize data from DynasynQ to the APP;
03. Tap "cancel" or the  button to cancel the synchronization if needed.

5. Endless care¹⁰

Friends and Family

Set your sharing permission to friends and family so they will be notified if there's any data anomaly in your condition, vice versa.

¹⁰ This function will be provided after APP upgrading.

6. Safety-in-Use and Maintenance

Safety-in-Use

Before using DynasynQ, please read and follow the following precautions to ensure that DynasynQ is in top performance and avoid dangerous or illegal situations:

01. DynasynQ is not a medical device. With uncertain factors and external interferences during usage, all data and results provided by DynasynQ are for reference only.
02. Adjust the tightness of DynasynQ to ensure smooth blood circulation.
03. It is strictly prohibited to use DynasynQ in gas stations, fuel reservoir, transport or storage facilities for fuel or chemical samples, or other circumstances that may cause explosion or fire;
04. It is strictly prohibited to expose DynasynQ and related accessories to liquid, humidity or corrosive environment;
05. It is strictly prohibited to allow children or pets to put DynasynQ or its accessories in their mouth, to avoid causing harm to them;
06. It is strictly prohibited to place DynasynQ in an area where the temperature is too high or too low. Otherwise, it may cause fire or explosion;
07. It is strictly prohibited to put DynasynQ near heat or fire sources, such as oven, electric heater, etc.;
08. If you feel warm or hot while wearing DynasynQ, please remove DynasynQ;
09. It is suggested to check the optical module at both the top and the bottom regularly to see if they are polluted by dirt. Please use after wiping with a soft cloth;
10. People allergic to plastics, leathers, fibers and such materials may experience skin allergic reactions in the parts of long-term contact such as redness, swelling, and inflammation. If any of the above symptoms occur, please take off the watch and consult with a doctor;
11. The heart rate detection function is automatically turned on when wearing DynasynQ.

Long-term wearing may cause discomfort, allergic symptoms or risk. If the following conditions occur, please stop using it and consult a doctor:

- a. Suffer from epilepsy or allergy to light;
 - b. Poor blood circulation or easy bruising;
 - c. Taking any photosensitive drugs;
 - d. Heart disease or other diseases that are not suitable for wearing a watch.
12. Please use a charger certified by CCC/CE/UL/cUL/TUV with rated output voltage of 5V. Otherwise, it may damage the watch and accessories, and cause fire, explosion or other danger;
13. The radio waves generated by DynasynQ may interfere with the normal operation of implantable medical devices or personal medical devices, such as cardiac pacemaker and hearing-aid. If you have been using these devices, please consult the manufacturer about the restrictions on the use of the watch;
14. Do not use DynasynQ in aircraft or other environments susceptible to interference by radio waves;
15. Do not dispose of DynasynQ and its accessories as ordinary domestic waste. Please observe local laws and regulations regarding the handling of this product and its accessories and support waste recovery.

Battery Safety

01. Both overcharge and over-discharge affect the battery life adversely. So be sure to charge in time when the battery level is less than 20%, and disconnect in time after fully charged.
02. If DynasynQ is not used for a long time, the battery may be over-discharged. Please keep the battery fully charged, and recharge it regularly for at least 7 days.

03. When DynasynQ is undercharging, it cannot be used for measurement;
04. If DynasynQ is used or stored beyond the temperature and humidity range specified in this User Manual, it may lead to product safety issues, performance issues or even damage;
05. DynasynQ does not provide charging adapter. Please use a charger certified by CCC/CE/UL/cUL/TUV with rated output voltage of 5V. If there is any abnormal heating during charging, please disconnect the USB cable immediately.
06. The battery of DynasynQ is not detachable. If the battery is damaged or cannot be recharged, please contact the customer service for help. Disassembly without permission is strictly prohibited.
07. Do not disassemble or modify this product, insert objects to or immerse it in liquid, to avoid battery leakage, overheating, fire or explosion;
08. In case of battery leakage, do not expose your skin or eyes with the leaking liquid. If it comes into contact with skin or eyes, rinse immediately with clean water and go to the hospital immediately;
09. Do not throw the battery into the fire, otherwise it will cause the battery fire and explosion;
10. Please dispose of the battery according to local regulations. Do not dispose of it as domestic waste;
11. Do not allow children or pets to put the battery in the mouth, to avoid any injury or causing battery explosion;
12. Do not drop, squeeze or puncture the battery to avoid exposing the battery to huge pressure, which may lead to internal short circuit and overheating.

Work, Storage and Maintenance

01. Normal Operating Condition
- a. Operating Environment

- i. Ambient temperature: 0°C ~+35°C ;
 - ii. Relative humidity: 30%~75%, non-condensing;
 - iii. Atmospheric pressure: 700hPa~1060hPa;
 - b. Power
 - i. Internal power source: Internal power source, DC 3.8V, Lithium battery;
02. Transportation & Storage Condition
- a. Ambient temperature: -10°C ~+50°C
 - b. Relative humidity: 10%~95%, non-condensing
- The packaged products can be transported by ordinary means of transportation. However, they shall be protected from severe impact, vibration, and rain and snow.
03. Product Maintenance
- a. It is suggested to check the blood pressure detection area and heart rate detection area to see if they are polluted by dirt. Please use after wiping with a soft cloth;
 - b. Do not use excessive skincare products on the watch wearing wrist to avoid contamination of the heart rate optical module;
 - c. If it's not used for a long time, please follow [Battery Safety] in this User Manual for battery maintenance;
 - d. This product does not come with any spare parts that can be used for user maintenance. If any abnormality, please contact customer service.
 - e. For other details, please refer to [Safety-in-Use] and [Battery Safety] in this User Manual.

7.FAQs

01. AI cannot pair DynasynQ with my smartphone or can't initiate measurement from my smartphone.
- a. Make sure DynasynQ is powered on;
 - b. Make sure DynasynQ is fully charged;

- c. Try again after restarting the Bluetooth, smartphone, Dynasyn APP and DynasynQ smartwatch.
 - d. Contact customer service.
02. Nothing shows on DynasynQ screen?
- a. Make sure DynasynQ is powered on;
 - b. Make sure DynasynQ is fully charged;
 - c. Contact customer service.
03. Can't charge DynasynQ?
- a. Make sure the charging cradle and USB cable are connected;
 - b. Check whether the charging contacts of DynasynQ or the charging cradle are blocked by dirt;
 - c. Make sure the charging adaptor is working.
 - d. Contact customer service.
04. DynasynQ smartwatch time is incorrect
- a. The time of the DynasynQ smartwatch may be reset when it first started or the battery is empty. Connecting the APP and DynasynQ smartwatch, it will automatically synchronize with the phone time.
05. How long is the validity period of blood pressure calibration?When do I need to reset calibrate or more calibrate?
- a. It is recommended that the user calibration at least once a month. If the physical condition or has changed significantly, such as getting thinner, the calibration period can be appropriately shortened;
 - b. When the value of sphygmomanometer and value of DynasynQ is quite different under proper use, it is recommended that the user use the sphygmomanometer and DynasynQ to measure 3-5 times, and separate repeated measurements by 1-2 mins. If the several readings of sphygmomanometer are quite different, it is recommended that the user check the sphygmomanometer or take a rest for a period of time before next measurement.

c. If you enter a wrong blood pressure value or use the value measured by the incorrect method into calibration. It is recommended to reset the blood pressure calibration. Press "Blood pressure" on the home page of the APP → choose blood pressure record → choose calibration record → choose reset calibration.

8.Product Warranty

After-sales service of DynasynQ is strictly based on " Law of the PRC on the Protection of the Rights and Interests of Consumers " and " Law of the People 's Republic of China on Product Quality ". The service content is shown as follows: Within the validity period of the warranty, you may enjoy the services of return, replacement and repair in accordance with this provision. Return, replacement and repair shall be subject to the invoice.

Warranty

01. Within 7 days of purchase, the product can be returned or exchanged free of charge if the product has any issues listed in "Common Failure Modes of DynasynQ" upon inspection (unless there are special provisions for the return of goods purchased on the e-commerce platform);
02. Within 8-15 days of purchase, the product can be returned or exchanged free of charge if the product has any issues listed in "Common Failure Modes of DynasynQ" upon inspection.
03. Within 12 months of purchase, the product can be repaired free of charge if the product has any issues listed in "Common Failure Modes of DynasynQ" upon inspection.

Common Failure Modes of DynasynQ

Name	Fault
Watch	<ul style="list-style-type: none">• Failures of the functions listed in this User Manual;• Display malfunction / missing characters / missing pages;• Unable to start due to firmware upgrade failure;• Unable to communicate with APP or synchronize data;
Charger cradle	<ul style="list-style-type: none">• DynasynQ won't charge.

Non-warranty

The following conditions are not covered by the WARRANTY:

01. The product or related accessories are placed in a liquid, humid or corrupt environment, resulting in water damage, physical damage and abnormal functions;¹¹
02. Normal wear and dirt, such as scratches and non-metal strap color changes;
03. Physical damage or abnormal function caused by chemical reagents, sharp objects, drop, extrusion and other human factors;
04. Unauthorized repair, misuse, collision, negligence, abuse, fluid damage, accident, disassembly, modification, incorrect use of non-original parts, or tear or alter labels;
05. The warranty has expired;

¹¹ This product has water contact indicator. The discoloration of water contact indicator is considered to be water damage

- 06. Damage caused by force majeure;
- 07. The fault is out the range of Common Failure Modes of DynasynQ;
- 08. The product and its accessories are subject to faults listed in Common Failure Modes of DynasynQ due to human factors.

9.The policy and channels of customer service

- 01. Please visit www.medunion.cn for the customer service information, such as Warranty Policy, Return and Exchange Policy, Repair Service, Privacy Policy, etc.
- 02. Please scan the QR code below and contact customer service on WeChat.



10.Notes

- 01. This User Manual was prepared based on the existing information. The company reserves the right to change the product specifications and functions, and to modify and improve any products described in this User Manual;
- 02. The contents of this User Guide were prepared in accordance with the conditions at the time of manufacture of the product. No warranty of any kind, express or implied, is given as to the accuracy, reliability and content of the User Guide unless otherwise provided by applicable laws. Therefore, any claim based on data, pictures or description in this User Guide will not be accepted;
- 03. DynasynQ is not a medical device. All data and results provided by DynasynQ are for reference only.
- 04. Images shown in this User Manual are indicative only. If there is any inconsistency between the image and the actual product you receive, the actual product will govern.

11.Declaration of Hazardous Substances

Part Name	Hazardous substances					
	Pb	Hg	Cd	Cr(VI)	PBB	PBDE
Watch	×	○	○	○	○	○
Battery	○	○	○	○	○	○
Strap	○	○	○	○	○	○
Buckle	○	○	○	○	○	○
USB cable	×	○	○	○	○	○
Charger cradle	×	○	○	○	○	○

This form is prepared in accordance with SJ/T 11364.

○ : indicates that the content of the hazardous substance in all homogeneous materials of the part is below the limit specified in GB/T 26572;

× : indicates that the content of the hazardous substance in at least one homogeneous material of the part exceeds the limit specified in GB/T 26572.

The copper alloy contacts in the watch body, charging cable and charger cradle contain minute amount of lead. At present, there is no proven technology in the world to replace or reduce the use of lead in copper and copper alloys.

12.Manufacturer Information

Manufacturer: MedUnion Medical Technology (Shenzhen) Co., Ltd.

Address: Room 1905, Tower 1, Chang Fu Jinmao Building, Shihua Road, Futian Free Trade Zone, Shenzhen, Guangdong Province, P.R. China, 518045 Tel: 0755-21612728

Customer and after-sales service provider: MedUnion Medical Technology (Shenzhen) Co., Ltd.

DynasynQ Smartwatch WARRANTY CARD

User information

Customer Name: E-mail:

Phone number: Zip code:

Address:

product information

Sales Information

Sales Agent: Purchase Date:

Sales Number:

Sales Address:

FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a

particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

