oraimo
smart wearable

WELCOME GUIDE

Watch Hero RN | OSW-832N |

*For safety issues, the product remains a free capacity during shipping.
Please fully charge the product before initial use!*

PRODUCT OVERVIEW

SETTING UP YOUR SMART WATCH

For your best experience, we recommend using the latest oraimo health app for iOS and Android.

Pair With Your Phone

1. Download the oraimo health app, scan the QR code on your watch to find the oraimo health app in one of these locations, depending on your device:

The App Store for iPhone	The Google Play Store for Android

2. Where the app is installed, open it and follow the onscreen-text help you create your account, or log in to your existing account.
3. Your account is now ready to use. Follow the onscreen-text help to connect your watch to your phone.
4. Now explore everything the app. You can modify your information in oraimo health, discover new features, and customize your watch face, notifications, and more.
5. Long press the Home Button of the watch to turn it on. Follow the onscreen instructions to set up the language, and get ready pairing with the phone.

iOS 12.0 or above
Android 5.0 or above

Scan the QR Code to Pair

If you can't pair successfully, try the following methods:
1. Make sure the BT permission is turned on for the app.
2. Make sure the watch is not connected with another phone.
3. Go to the BT Settings of your phone, find the watch and unpair it.
4. If none of these work, try rebooting your phone and the watch, and repeat the above steps.
After pairing with your phone, read through this guide to explore the various functions!

In Android | **In iOS**

BT CALLING

Make a call using your phone and the watch for the BT Calling function, make sure the BT for the call on the watch is enabled.

In the BT list of the mobile system, connect to "oraimo Watch Hero RN" and you can use the watch to make calls.

GETTING TO KNOW YOUR SMART WATCH

Wear the watch

Wear the watch as you would usually do: a tight but comfortable wrist-tone and lay flat, as you would normally wear a watch.

Charge Your Watch

Connect the metal contacts on the charging dock to those on the back of the device, then put them on a dry surface.

Connect the charging cable to a power supply, the watch will light up and display the battery level.

① If the smartwatch was in correct with water, please use a cloth, dry towel or a microfiber cloth to gently pat dry, and wipe the metal contacts before charging.

Power On/Off
- When the watch is powered off, please connect it to the power and press the Home Button for 3 seconds to turn it on.
- Press up, for watch, press the Home Button for 3 seconds to select the shutdown option, then the watch will vibrate and power off. You can also power off from the Settings menu.
- If the watch is unresponsive, please connect it to a power supply and press and hold the Home button for more than 12 seconds to force restart the watch.

Wake Up the Watch
- Press the Home button or the button to light up the display.
- Method 2: Raise your wrist. The "Raise to Wake" function is active by default. You can turn it off by tapping "Settings" > "Display".

Explore Functions with Full-screen Gesture
- Swipe from the edge of the screen to the center of your watch.

Create a Custom Dial Watch Face
- Open the oraimo health app and select "Dial Center". Proceed to the "Create dial" option.
- Choose a photo from your gallery or capture a new one using the camera.
- Ensure your watch is near your phone when applying the new watch face.
Note: The creation time may vary based on your internet connection speed.

TROUBLESHOOTING & FAQ

Can't connect with BT?
- Check your watch BT version, it supports BT version 5.0 and that your phone is iOS 12.0 and above or Android 7.0 and above.
- Make sure that you've set up the BT permission for the oraimo health app.
- Make sure your watch is not connected with another phone. Unpair the watch and retry.
- Disconnect the BT on your phone and reconnect after 20 seconds.
- Restart your watch and your phone, then reconnect after 20 seconds.

Can't find the watch in BT?
- Make sure the watch is on, the BT services are enabled and the device has sufficient power.
- Keep the device screen unlocked and place it close to your phone.
- Make sure the watch is not connected with another phone.
- Disconnect the BT on your phone and reconnect after 20 seconds.

Can't receive notifications or call alerts?
Can't monitor heart rate or blood oxygen.
- Make sure that the watch has been worn and is in direct contact with your skin.
- Check the app permissions.
- For Android users, please make sure the app is allowed to run in the background. Go to app settings, find the oraimo health app, and enable all necessary permissions, including those for notifications and background activity.
- For iOS users, please make sure that the device is connected to your phone. Reboot your phone and try to reconnect.

Is the product waterproof?
The product supports IP68 waterproof. You can wear it while washing your hands, having a cold shower, washing dishes.

Do I need to connect BT all the time? Will my health and deep data stored if not connected to the phone?
Yes, it's best to keep the watch for 7 days. When reconnected to the phone, your health and deep data will be synced automatically. Please synchronize data in time to get maximum utility.

BASIC PRODUCT SPECIFICATIONS

Display Screen	1.43" AMOLED
Resolution	466*466
Battery Capacity	300mAh
Battery Type	Lithium polymer
Charging Time	2h
Standby Time	10 days
Normal Usage Time	7 days
Normal Usage Time	10 days
Bluetooth Version	Bluetooth 5.0
Bluetooth Range	10m (Unobstructed range)
Weight	45.7g (watch only)
Dimensions	46*46*12mm (H*W*D)
Sensors	Heart rate sensor

Sensors: Light heart rate sensor

CUSTOMER SERVICE

365 DAYS WARRANTY

365 DAYS WARRANTY

BE: India: care@oraimo.com
Europe: care@oraimo.com
Turkey: care@oraimo.com
Ghana: care@oraimo.com
Nigeria: care@oraimo.com
Kenya: care@oraimo.com
South Africa: care@oraimo.com
Cameroon: care@oraimo.com
Uganda: care@oraimo.com
UAE: care@oraimo.com
Iraq: Cust. care@oraimo.com
Saudi Arabia: care@oraimo.com
Bangladesh: care@oraimo.com
Pakistan: care@oraimo.com
Algeria: care@oraimo.com
Morocco: care@oraimo.com

WARRANTY CERTIFICATE

Name :	
Address :	
Tel. No. :	
Date of purchase :	
Store name :	
Warranty period :	

WARRANTY TERMS & CONDITIONS

All quality-related defects or extra-cost-driving issues or severe in authorized reseller,we covered for an extensive warranty, starting from the date of purchase.

Lifetime limited warranty is restricted to the country of purchase. The limited warranty is valid in items taken outside the country they were originally bought in or shipped to directly from an authorized online purchase.

The warranty covers only original oraimo products. It is not applicable to normal wear and tear, or any defects arising from damage caused by misuse of the product.

Returning a fix the primary product only not transferable, any free additional products are not covered in this warranty.

If the product fails regardless of usage in compliance with the instruction manual and other written prepactions, the customer will be provided free of charge.

* To claim the warranty, contact the service team from the platform or store where you bought from.

Brand Name:oraimo
Model: OSW-832N
Manufacturer: SHENZHEN TECHNOLOGY LIMITED
Address: Rm 1001,Tian Yuan Mansion, No.1 Lianhua Road, CENTRAL PLAZA Jianxin Area, FUTIAN DISTRICT, SHENZHEN, GUANGDONG, CHINA
Import Date: 2022-01-01
Importer: Shenzhen Technology Limited
Signature: Jiang Yuan
Name and signature of authorized representative

FCC Caution:
Including requirements:
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Information to the user.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.
Information to user:
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Information to the user.
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FCC Exposure Statement:
This equipment is installed in most general RF exposure requirements. The device can be used in portable exposure condition without restriction.

For more information, please visit:
www.oraimo.com | Oraimo accessories