

WHITOP

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Operating Instructions

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Safety Precautions

Please read this information carefully before use and keep it properly for future reference.

Warning

★Prevention of Accidents



Please store the product outside the reach of children and infants. In addition, do not let them touch or operate this product.

-Otherwise, accidents or injuries may be caused by being inhaled into the moving parts.



Please handle the packaging bag of this product properly to keep it away from infants.

-Otherwise, it may lead to accidents such as asphyxia to infants.

★Power supply



Do not use wet hands to connect the adapter plug to the household power outlet or pull the adapter plug out of the household power outlet.

-Otherwise, it may cause electric shock or injury.



Please select the adapter or portable mobile power supply that meets the product requirements to charge the product.

Do not use adapter or other power supply equipment (5V / 1A, USB interface) that does not meet the requirements, otherwise normal charging may be affected.

Do not immerse the charging stand in water or clean it with running water.

Do not put the charging stand on or near the water-filled sink or bath.



If the power cord is damaged or the connection with the adapter is loose, do not use it again.

Do not damage the power cord or plug.

Do not damage, modify, bend, pull, twist or tie the power cord or plug. In addition, do not place heavy objects or squeeze the power cord.

-Otherwise, it may cause electric shock or fire due to short circuit.



Do not exceed the rated value of household power socket or wiring during use.

-If too many plugs are connected to a household power outlet to make it exceed the rated value, it may cause fire due to overheating.

When cleaning the charging stand, be sure to unplug the adapter from the household power outlet or the USB plug from other portable mobile power supply.

-Otherwise, it may cause electric shock or injury.

★In case of abnormality or failure

In case of abnormality or failure, stop using immediately and unplug the adapter plug or USB interface.

-Otherwise, it may cause fire, electric shock or injury.

< abnormality or failure >

The unit, adapter or power cord is deformed or abnormally heated.



The unit, adapter or power cord smells of burning.

The unit, adapter or power cord makes abnormal sound during use or charging.

- Please contact customer service center immediately.

★The toothbrush

This product contains a built-in rechargeable battery. Do not put the product into the fire, heat, or charge, use or place it at high temperature, and do not impact or knock the product.



- Otherwise, it will cause overheating, fire or explosion.



Do not modify or repair this product.

- Otherwise, it may cause electric shock, injury or fire.
Please contact the customer service center.



Do not disassemble the product except when it is discarded.

- Otherwise, it may cause electric shock, injury or fire.

★In addition, please pay attention to the matters below:

This product should not be used by those with physical, sensory or mental disabilities, or those who lack experience and knowledge (including children). A guardian must supervise and guide the use of this product, and be responsible for the safety of users, and take care of children to ensure that they will not play with this product.



- Otherwise, it may lead to accidents or injury.



The charging stand cannot be replaced. If the charging stand is damaged, it should be discarded and replaced with the original charging stand.

- Otherwise, it may lead to accidents or injury.



Caution



Please consult your dentist before using this product if you have had oral or gingival surgery in the previous 2 months.

Those with severe periodontal disease, teeth under treatment or those who worried about discomfort in the mouth should consult a dentist before use.

Please consult your dentist if your gums bleed heavily after using this product or if they still bleed after 1 week of use.

Please also consult your dentist if you feel uncomfortable or painful when using this product.

The WHITOP toothbrush meets the safety standard of electromagnetic device. For any questions about pacemakers or other implanted devices, please consult your doctor or the device manufacturer of the implanted device before use.

★Precautions



Do not wrap the power cord around the charger when charging.

- Otherwise, it may cause the power cord to be disconnected and may cause electric shock or fire caused by short circuit.



Please disconnect the product from the power supply in addition to the time when the product is charged.

- Otherwise, it may lead to leakage due to the decline of insulation performance, which may lead to electric shock or fire.

Hold the adapter plug instead of just the power cord when pulling out the adapter.

- Otherwise, it may cause electric shock or fire due to short circuit.

★Instructions for use

Do not use paint thinner, gasoline, alcohol or other chemicals to clean the product.

Otherwise, it may cause the product to crack or fade. Use a soft cloth slightly dipped in tap water or soapy water to clean the cover.

After use, the product should be placed far away from the pool, bathroom or other areas exposed to water or moisture, and avoid being placed under high temperature or direct sunlight.

Product Introduction



- | | |
|-------------------------------------|--------------------------------|
| ① Toothbrush shaft protective cover | ⑤ Hidden brush mode indicator |
| ② Toothbrush head | ⑥ Breathing charging indicator |
| ③ Unit | ⑦ Brush head cover |
| ④ On / off switch | ⑧ Charging stand / USB cable |

Note: the items in the box may vary according to the model purchased.

Charging

When brushing teeth normally, the red light of the charging indicator flashes, indicating that the power of the product is low and reminding that it needs to be charged;

Wireless charging model (with charging stand): connect the adapter, plug in the external socket, or USB interface directly connect to the portable mobile power supply, and put the front of the unit straight forward on the charging stand;

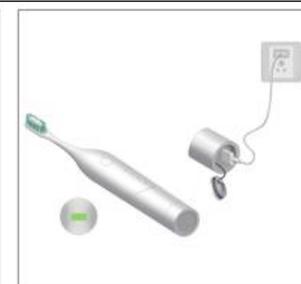
TYPE-C direct-charging model (with USB cable): plug in the USB cable, connect the adapter, plug in the external socket, or connect the USB interface directly to the portable mobile power supply;

Please refer to the attached table for the charging time of specific models.

In the process of charging, the power indicator changes from flashing in red to green light, indicating that the battery is full.



Wireless charging



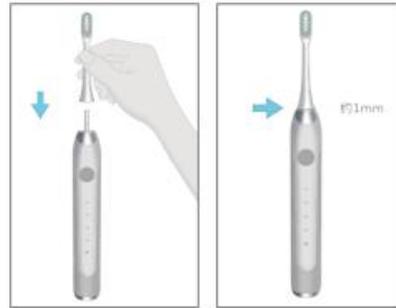
TYPE-C direct-charging

How To Use

1. Install the toothbrush head correctly on the toothbrush head shaft.

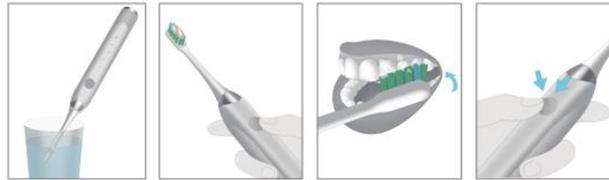
Align the front of the unit with the front of the toothbrush head. Press the toothbrush head down on the metal shaft with proper force until it cannot be pressed.

There is a small gap (about 1 mm) between the toothbrush head and the unit, which is a necessary gap, not a failure.



2. Wet the bristles and apply small amount of toothpaste.

Put the bristles of the toothbrush on the teeth at a small angle (within 45 degrees). In order to avoid spattering of toothpaste, put the toothbrush head into the mouth first, and then turn on the power switch.



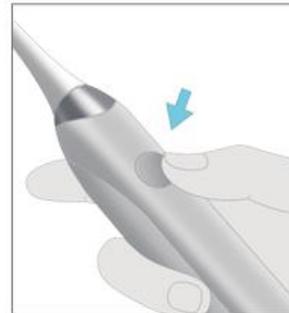
3. On / Off / Switch

On: short press to power on.

Switch: short press to switch within 5s after power on.

Off: There are three ways to turn off the toothbrush:

- Press the on / off key again After power-on for 5s
- After power-on, the toothbrush works for 2 minutes and stops automatically;
- Within 5 seconds after power-on, the toothbrush continuously switches the working mode until it stops;



CLEAN: effectively remove dental plaque (default mode).

WHITE: deeply whiten teeth and effectively improve the surface color of teeth.

Four modes are available

SENSITIVE: gentle mode for sensitive areas of teeth and gums.

GUM CARE: effectively clean teeth and gently massage gums to improve gum health.

4. Healthy brushing

Soft start

In order to adapt the teeth to high-speed vibration, the toothbrush will gradually reach the selected speed and vibration amplitude after power-on for about 3 seconds.

Timer function to remind 30 seconds of brushing

The brushing process pauses every 30 seconds to remind the user of changing the side for operation.

Mode memory

Each time the power switch is turned on, the toothbrush will operate in the previous mode, for example, turn off the power switch after using the sensitive mode, and the toothbrush will start in sensitive mode the next time the power switch is turned on.

Pressure-sensitive

When brushing too hard, the toothbrush will automatically reduce the vibration and output intermittently to prevent excessive pressure to damage the teeth or cause discomfort.

Example of brushing sequence

As shown in the figure, the interior of the mouth is divided into four areas: upper and lower, left and right. First brush from the lower teeth, and slowly move the toothbrush head; first brush the front of the teeth, then brush the rear of the teeth, and finally brush the occlusal surface (as shown in the figure below). There will be a short pause every 30s for reminding of section change.

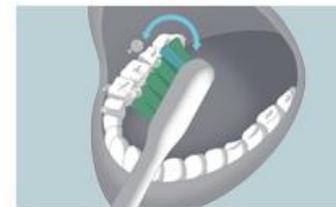
Front of teeth



Occlusal surface



Rear of teeth



It takes about 2 minutes to clean the interior of the mouth evenly and without omission.

5. Cleaning of toothbrush head and toothbrush

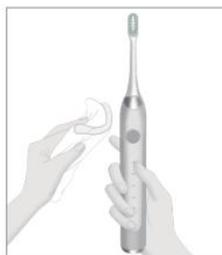
When cleaning the toothbrush with detergent, please use neutral detergent used in the kitchen.

Do not use thinner, gasoline, alcohol, etc. to clean the product.

Do not put the unit into hot water over 60 °C for cleaning.

Tips:
Toothpaste may contain ingredients such as Chinese herbal medicine and fruit flavor; If it remains on the brush head for a long time, it may lead to the discoloration of the bristles and the breeding of bacteria;
For your oral health, please rinse the brush head with water until there is no toothpaste residue after brushing;
At the same time, it is recommended that you regularly remove the brush head to clean the handle so as to reduce the bacteria breeding between the brush head and handle.

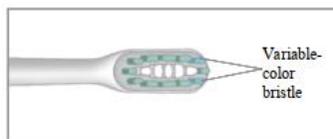
- ① Remove the brush head straight from the shaft of brush head.
- ② Clean the brush head with running water.
- ③ Rinse the unit with running water.
- ④ Wipe the water drops off the brush head and the unit.



Do not damage or scratch the waterproof rubber seal with hard objects. Do not immerse the unit in water for a long time (otherwise, it may cause water to enter the toothbrush).

Replacement of Brush Head

It is recommended to replace the brush head every 2-3 months. The bristles contain two bundles of variable-color bristles, which are used to remind you to replace the brush head. This product is only suitable for WHITOP brush head, but not for other brand heads.



Troubleshooting

Failure	Possible Cause	Remedy
The charging indicator does not work	The toothbrush has just been bought or has not been used for a long time	The indicator may not be on a few minutes after charging, but it will be on if the charging continues. If the charging indicator does not work after a period of time, please contact the customer service center.
The toothbrush can only work for a short time even charged	1. The unit is not properly plugged into the charger 2. The power of toothbrush is insufficient;	Place the unit vertically on it so that the bottom of the toothbrush contacts the charging stand, and make sure that the indicator is on and flashing.
The toothbrush doesn't work	1. The charging time is not enough; 2. The product has not been used for a long time 3. The battery has reached its life	1/2. Please charge it. 3. Please replace the battery Please contact the service center of WHITOP

Product Specification

Product name	Model	Rated input of charger	Charging time	Origin	Date of manufacture	Standards
Electric toothbrush	See the mark on the goods	5V - 1A	See attached table	Guangzhou, China	See the mark on the goods	GB4706.1-2005 GB4706.59-2008

This product is suitable for household use only

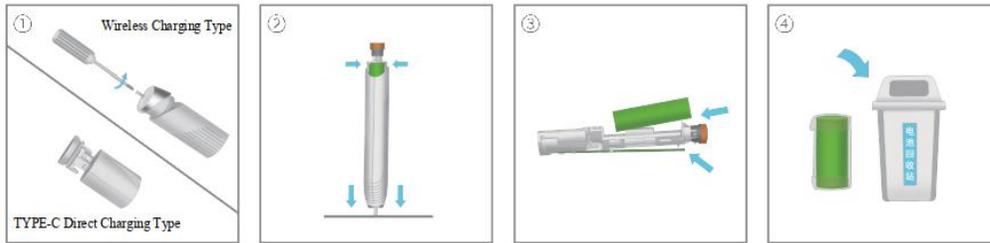
Environmental Tips

This product contains batteries and / or recyclable e-waste. In order to protect the environment, please do not treat this product together with domestic waste. Please send it to your country or the e-waste recycling site provided by the government, which will be conducive to environmental protection.



Please remove the battery at the end of the product life

Do not disassemble the product except for disposal of discarded batteries. Please run out the battery before removal. Please wear protective devices (gloves, safety glasses, etc.) when removing the battery. Put it in a plastic bag and discard it after taking out the battery and isolating it (with adhesive tape, etc.). Please disassemble the brush handle as shown in the figure:



Remove the bottom cover: Wireless charging type: first screw out the screw with a screwdriver, and then pry up the bottom cover; Type-C direct charging type: pry up the bottom cover with a screwdriver;	Remove the liner: Pry up the clip with a screwdriver and push out the liner downwards from the table;	Remove the battery: Pry up the circuit board with a screwdriver and remove the battery;	Battery recovery: Isolate the battery and put it into the designated battery recycling site.
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Remove the battery and discard according to environmental regulations of local government. Please note that if the handle is removed, the toothbrush will be damaged and will no longer enjoy the warranty service.

Warranty

The warranty (free repair) of WHITOP products within the warranty period shall be implemented from the date of purchase.

- The products within the warranty period can only be guaranteed in the origin of WHITOP so as to ensure the quality of the products;**
- The warranty shall be carried out in case of failure in normal use within the period below from the date of purchase:**
 - Brush head, auxiliary device - paid warranty;
 - The toothbrush (except the above parts) - warranty free of charge within 3 years;
- For one of the following cases, it cannot be treated by warranty even in the warranty period, but can be charged for repair:**
 - Damage caused by failure to use, maintain and keep the goods in accordance with the operating instructions;
 - Damage caused by incorrect operation, abnormal power supply, damage (such as fall-off, etc.);
 - Damage caused by dismantling by repair personnel of repair shop not approved by WHITOP;
 - Failure to show this warranty card and valid invoice of purchase;
 - The information recorded on the warranty card is inconsistent with or altered from the physical identification of the goods;
 - Damage caused by force majeure (such as lightning, earthquake, fire, flood, etc.);
- This warranty is only applicable to the occasions where consumers purchase for the needs of daily consumption, not for business use.**

FCC Statement

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. During the operation of device a distance of 15 cm surrounding the device and 20 cm above the top surface of the device must be respected.

This device complies with Part 18 of the FCC Rules. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Increase the separation between the equipment and any other radio device.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Warranty Card

Product Name	
Model	
Date of Purchase	
Customer Name	
Telephone	
Address	
Failure	

Please fill in your information carefully and send this card to our repair center with the products to be repaired.