

# Instruction Manual

## Myolift QT



## Precautionary instructions

The precautionary instructions found in this section and throughout this manual are indicated by specific symbols. Understand these symbols and their definitions before operating this equipment. The definitions of these symbols are as follows:



**CAUTION** - Text with a “**CAUTION**” indicator will explain possible Safety infractions that could have the potential to cause minor to moderate injury or damage to equipment.



**WARNING** - Text with a “**WARNING**” indicator will explain possible Safety infractions that will potentially cause serious injury and equipment damage.



**DANGER** - Text with a “**DANGER**” indicator will explain possible safety infractions that are imminently hazardous situations that would result in death or serious injury.

**NOTE:** Throughout this manual, “NOTE” may be found. These NOTES are helpful information to aid in the particular area or function being described.

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## 1. INSTRUCTION FOR THE USER

### 1.1 WARNINGS

- Do not use over swollen, infected, or inflamed areas or skin eruptions, e.g., phlebitis, thrombophlebitis, broken capillaries, varicose veins etc.
- Do not use in the eye area (circular muscle within the orbital rim), on the temples, on the mid-line of the neck (bone of neck) or in the chest or groin area.
- Do not apply stimulation across your chest as the introduction of electrical current into the chest may cause rhythmic disturbances to your heart, which could be lethal.
- Do not use while driving, operating machinery or during any activity in which involuntary muscle contractions may put the user at undue risk of injury.
- Do not use the device when it is plugged in.
- Use of controls or adjustments, or the performance of procedures other than those specified herein, may result in injury.
- Keep the device away from water (including baths, showers, and sinks).
- If the device begins to overheat, turn off immediately.
- Stop using the device immediately if you suspect the device to be malfunctioning, or not operating properly.
- Do not disassemble the device as this may cause damage, malfunction, electrical shock, fire or injury. There are no user-serviceable parts inside the device.

### 1.2 CAUTIONS

- Not for patients with suspected or diagnosed heart problems.
- Not for patients with suspected or diagnosed epilepsy.
- Not to use with condition when there is a tendency to haemorrhage following acute trauma or fracture.
- Not use over areas of the skin which lack normal sensation.

### 1.3 CONTRAINDICATION

The Myolift QT Microcurrent device are contraindicated for the following health conditions:

Do not use:

- If you have a history of epilepsy or seizures.
- If you have had a recent facial surgery or other surgical procedure — consult with your doctor.
- If you have an electronic implanted device such as a defibrillator, neurostimulator, pacemaker or ECG Monitor. If you use a body-worn medical device, such as an insulin pump consult with your doctor prior to use.
- If you have any active cancer or over any suspicious or cancerous lesion - consult your doctor.
- If you are pregnant.
- On infants and children below the age of 18, and keep device and attachments out of the reach of children.
- If you have Cochlear (ear) implants.
- If you have any Heart conditions or diabetes – consult your doctor.

Always seek the advice of your physician or other qualified health provider with any questions you may have regarding the medical condition.

## **1.4 PRECAUTIONS**

The QT device is designed for cosmetic use only and for individuals in good health. If this is not the case for you, please consult with your doctor before use.

- When you use the device and in between, you feel any discomfort stop the device immediately.
- If you suspect that you have had any side effect on the skin by using the device, consult with your doctor immediately.
- A slight tingling sensation may occur while using the device. Lowering the intensity may reduce or eliminate this sensation.
- There may be a perception of flashing lights during the use of your device, resulting from the stimulation of your optic nerve. If you notice this condition constantly without the use of your device, consult with your doctor.
- When you use the device the electronic monitoring equipment's, such as ECG monitors and ECG alarms, may not operate properly.
- Do not store the device in the sunlight or on a hot surface. High temperatures may be damaging the device.
- The device should be operated, transported and stored in the manner specified in this manual.

## **1.5 ADVERSE REACTIONS**

- Some patients may experience skin irritation or hypersensitivity due to the electrical stimulation or electrical conductive medium. The irritation can usually be reduced by using an alternate conductive medium.
- Skin irritation and burns beneath the applicator may be caused by use of other powered muscle stimulators. If you experience skin irritation or burning, discontinue the use of the device immediately.
- If you experience a persistent headache and/or other persistent painful sensations during the use of the device, you should stop using the device and consult with your doctor.

## **2. INTRODUCTION TO MICROCURRENT**

Non-invasive facial treatments have grown in popularity over the last 20 years because of their results and ease-of-use in the day & medical spas. Microcurrent, for the face, is another example of a procedure that began as a medical treatment but, has now been adapted for use in the cosmetic marketplace. It is the only effective aesthetic treatment available for facial toning and long-lasting results without the aid of a medical device.

The Myolift QT skin treatment uses microcurrent technology. The use of microcurrent treatments, in your skin therapy regimen, will establish visible results. This gentle, non-aggressive, non-invasive, and progressive treatment results in skin tightening, toning and firming. In fact, the results from microcurrent facial toning are so dramatic that they are often referred to as "non-surgical facelifts."

With age, the muscles lose ATP (Adenosine Triphosphate) which is the energy of the skin cells and muscle tissue. The skin starts to fall and expression lines begin to develop, as the furrow between the eyebrows. On the other hand, the muscles on our face that are not used often begin to atrophy, which leads to sagging. Sagging around the jawlines, chins, and neck are some of the examples where muscle definition is lost as we age. Microcurrent is considered to be an all-natural solution to anti-aging.

### 3. HOW DOES IT WORK?

The Myolift QT devices use low-levels of safe, painless electrical impulses to the muscles in the face and neck. The overly-tightened muscles relax and under-worked muscles regain their strength. In essence, microcurrent facial toning re-educates the facial muscles and restores them back almost to their original shape. When this happens the visible results are quite dramatic and the face is lifted, firmed, and toned back to a much more youthful appearance. At the same time, the microcurrent improves circulation that stimulates the production of collagen, improves tone and texture, and improves or eliminates fine lines.

Myolift QT facial toning is cumulative, which means that the more treatments the client has, the more improvement they will see in their face and for a longer period of time.

Myolift QT is for facial lifting, tightening, and toning is a great alternative to a facelift since it is non-invasive, does not require any recovery time, gives instant results, and does not have the same potential for harmful complications as surgery does.



### 4. DEVICE INTRODUCTION

The Myolift QT is a Microcurrent, handheld, and mobile application-based device, and easy to operate. The application is used in this device to support both the type of users (iPhone®/Android™). The User has to download the application via Google Play™ store (Android) /App Store® (iOS) and connect the device via Bluetooth of their phone and make their profiles accordingly. Its outer case is made up of thermoplastic resin. The device comes with an external Power Supply to recharge the lithium-ion battery of the device when not in use. The user will charge the device via wall adaptor. The device is automatically closed if it is not connected via Bluetooth or not operated for more than 10 seconds.

### 5. DESCRIPTION

The purpose of this device is for lifting and toning the face and neck muscles. It is a battery-powered device used with conductive gel. The conductive gel is used to reduce the impedance between the lip and eye mask and the skin of the user.

In Myolift QT there is one channel and two output ports. One output through the applicator ball and another output through the lead wire via the USB port connected through the charging jacking point.

The Lead wire is connected to the device via C type connector. There are lip and eye mask that will connect through the lead wire to give skin treatment to the user.

The round shape applicator balls made up of stainless steel in this device are designed to gently roll over the skin to deliver low-level electrical impulses in the face and neck. This device delivers approximately maximum 310 microamperes and low 160 microampere current.

**Note:** Both the output ports will not work at the same time.

This device gives the user a unique combination of erases and educates waveforms, due to that the user will get an effective skincare treatment. This skin treatment reprograms the muscle into a relaxing state to lengthen the muscle and minimize the fine lines and wrinkles on the skin and gives the user a glowing face.

There are three different LEDs on the device as below:

- Blue: Indicates the device is ON/OFF (Blink) and when the device is connected with Bluetooth (Steady light).
- Red: Indicates the device battery is low.
- Green: Indicates that the device is charging up. And it will show the intensity (Low or high).

**Note:** - At the time of treatment steady green light will be shown on device.

## 6. INTENDED USE

The intended use of the device for face and neck muscle stimulation for cosmetic purposes.

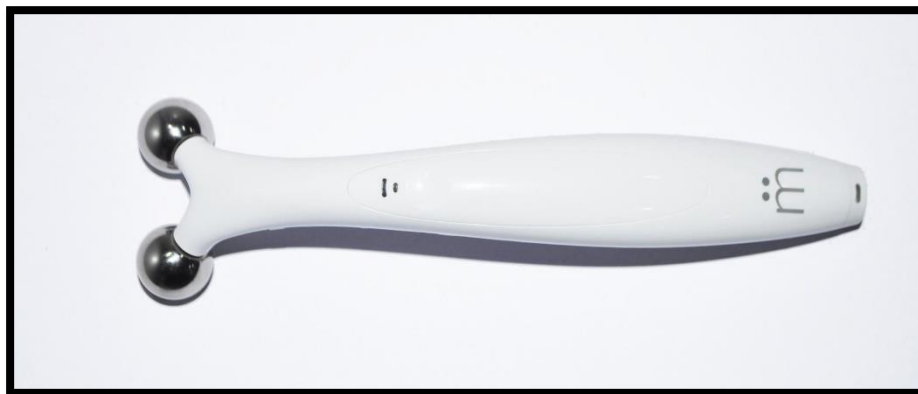
## 7. ACCESSORIES

Myolift QT comes with the necessary components. Below is a list of items that are included:

S. No.	Particular	Quantity
1	User Manual	1
2	Lead Wire with C type connector 1.5 Meter	1
3	Eye mask	1
4	Lip mask	1

## 8. SPECIFICATION

### 8.1 DEVICE SPECIFICATIONS



Length	: 168mm
Width	: 39.7mm
Height	: 46.4mm
Net Weight	: Approx. 94 gram
Power Input	: 110 - 220 VAC, 50/60 Hz
Electrical Class	: <input type="checkbox"/> CLASS II
Electrotherapy Electrical Class	: TYPE BF
Operating Temperatures	: Between 0°C to +40°C
Storage Temperatures	: Between -30°C to +60°C



## 8.2 TECHNICAL SPECIFICATIONS

Mode	Waveform	Level /Intensity	Pulse Width	Frequency	Output (Vpp)
Educate	Symmetrical Biphasic Sq. Wave	Level 1 (Low)	60 m sec	0.9 Hz;	0.08 V
		Level 2 (High)	60 m sec	0.694 Hz;	0.155 V
Erase		Level 1 (Low)	400 m sec	0.625 Hz	0.08 V
		Level 2 (High)	400 m sec	0.625 Hz	0.155 V

### Antenna Specification

- **Maximum Transmitted Power (dBm)** - 0
- **Average Gain (dBi typ.)** - -0.5




## 8.3 GUIDANCE AND MANUFACTURIN'S DECLARATION

### ELECTROMAGNETIC COMPATIBILITY

Myolift QT complies with the requirements of IEC 60601-1-2:2014 (EMC Collateral standard) including the E-field susceptibility requirements at a 3 V/m, at frequencies from 80 MHz to 2.7 GHz. However, even at this level of device immunity, certain transmitting devices (cellular phones, two-way radios, cordless phones, paging transmitters, RFID devices etc.) emit radio frequencies that could interrupt equipment operation if operated in a range too close to the equipment. User should be aware of possible radio frequency interference if hand held device is operated in close proximity to the equipment. Portable and mobile RF communications equipment may affect the normal function of the Myolift QT.

Do not use cables or accessories other than those provided with the Myolift QT system, as this may result in increased electromagnetic emissions or decreased immunity to such emissions.

If the Myolift QT system is used adjacent to or stacked with other equipment, observe and verify normal operation of the system in the configuration in which it will be used prior to using it.

	Hand held and mobile RF communications equipment may affect the normal function of the Myolift QT.
	Do not use cables or accessories other than those provided with the Myolift QT system, as this may result in increased electromagnetic emissions or decreased immunity to such emissions.
	If the Myolift QT system is used adjacent to or stacked with other equipment, observe and verify normal operation of the system in the configuration in which it will be used prior to using it.

Test	Electrical Safety environment – guidance
IEC 60601-1:2005+AMD1:2012	Medical Electrical Equipment Safety standards,
IEC 60601-2-10:2012+AMD1:2016	Part 2: Particular requirements for the safety of nerve and muscle stimulators
IEC 60601-1-11:2015	Part 1-11: General requirements for basic safety and essential performance — Collateral standard: Requirements for medical electrical equipment and medical electrical systems used in the home healthcare environment

**Guidance and manufacturing's declaration – electromagnetic emissions**

The Model Myolift QT is intended for use in the electromagnetic environment specified below. The customer or the user of the Model Myolift QT should assure that it is used in such an environment		
Emission test	Compliance	Electromagnetic environment – guidance
RF emission CISPR 11	Group 1	The Model Myolift QT uses RF energy only for its internal function. Therefore its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.
RF emissions CISPR 11	Class A	The Model Myolift QT is suitable for use in all establishments, including domestic establishment and those directly connected to the public low – voltage power supply network that supplies building used for domestic purposes.
Harmonic emission IEC 61000-3-2	Class A	
Voltage fluctuations/ flicker emissions IEC61000-3-3	Complies	
Radiated RF IEC 61000-4-3	Group 1	

Guidance and manufacturing's declaration – electromagnetic Immunity			
The Model Myolift QT is intended for use in the electromagnetic environment specified below. The customer or the user of the model Myolift QT should assure that it is used in such an environment.			
Immunity test	IEC 60601 test level	Compliance level	Electromagnetic environment – Guidance
Electrostatic discharge (ESD) IEC 61000-4-2	± 8 kV Contact ± 15 kV air	± 8 kV Contact ± 15 kV air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.
Electric fast transient / burst IEC 61000-4-4	± 2.0 kV/100 kHz (AC Power port )	± 2.0 kV/100 kHz (AC Power port )	Mains power quality should be that of a typical commercial or hospital environment
Surge IEC 61000-4-5	0.5, 1 kV (Differential mode) Line to Line 0.5, 1, 2 kV (Common mode) Line to Gnd Phase Angle: 0°, 90°, 270°	± 1kV differential mode ± 2kV common mode	Mains power quality should be that of a typical commercial or hospital environment.
Conducted RF IEC 61000-4-3	ISM band between 0.15 - 80MHz: 6V rms,	ISM band between 0.15 - 80MHz: 6V rms,	Mains power quality should be that of a typical commercial or hospital environment. If the user of the Model Myolift QT requires continued operation during power mains interruptions
Voltage dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11	5 % UT (>95% dip in UT) For 0,5 cycle 40 % UT (60 % dip in UT) For 5 cycles 70 % UT (30 % dip in UT) For 25 cycles <5 % UT (>95% dip in UT) For 5 s	<5 % UT (>95% dip in UT) For 0,5 cycle 40 % UT (60 % dip in UT) For 5 cycles 70 % UT (30 % dip in UT) For 25 cycles <5 % UT (>95% dip in UT) For 5 s	Mains power quality should be that of a typical commercial or hospital environment. If the user of the Model Myolift QT requires continued operation during power mains interruptions, it is recommended that the Model Myolift QT be powered from an uninterruptible power supply.

Power frequency (50/60Hz) Magnetic field IEC 61000-4-8	30 A/m	30 A/m	If display is distorted, it may be necessary to position the Model Myolift QT. Further from sources of power frequency magnetic fields or to install magnetic shielding. The power frequency magnetic field should be measured in the intended installation location to assure that it is sufficiently low.
NOTE: UT is the a.c mains voltage prior to application of the test level.			

### Recommended Separation Distances Between Portable and Mobile RF Communications Equipment and the Myolift QT System

The Myolift QT device is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The user of the Myolift QT device can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the Myolift QT device as recommended below, according to the maximum output power of the communications equipment.

Rated maximum output power (W) of transmitter	Separation distance (m) according to frequency of transmitter		
	150 kHz to 80 MHz d = 1.17 $\sqrt{P}$	80 MHz to 800 MHz d = 1.17 $\sqrt{P}$	800 MHz to 2.7 GHz d = 2.33 $\sqrt{P}$
0.01	0.12	0.12	0.23
0.1	0.37	0.37	0.74
1	1.17	1.17	2.33
10	3.70	3.70	7.37
100	11.70	11.70	23.30

For transmitters rated at a maximum output power not listed above, the recommended separation distance (d) in meters (m) can be estimated using the equation applicable to the frequency of the transmitter, where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

NOTE 1: At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

NOTE 2: These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects, and people.

**FCC Compliance Statement (USA)****FCC ID:** 2AXPQ-MQT

**Compliance Statements:** This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including, an interference that may cause undesired operation.

**Caution Statements:**

- Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

**INFORMATION TO THE USER**

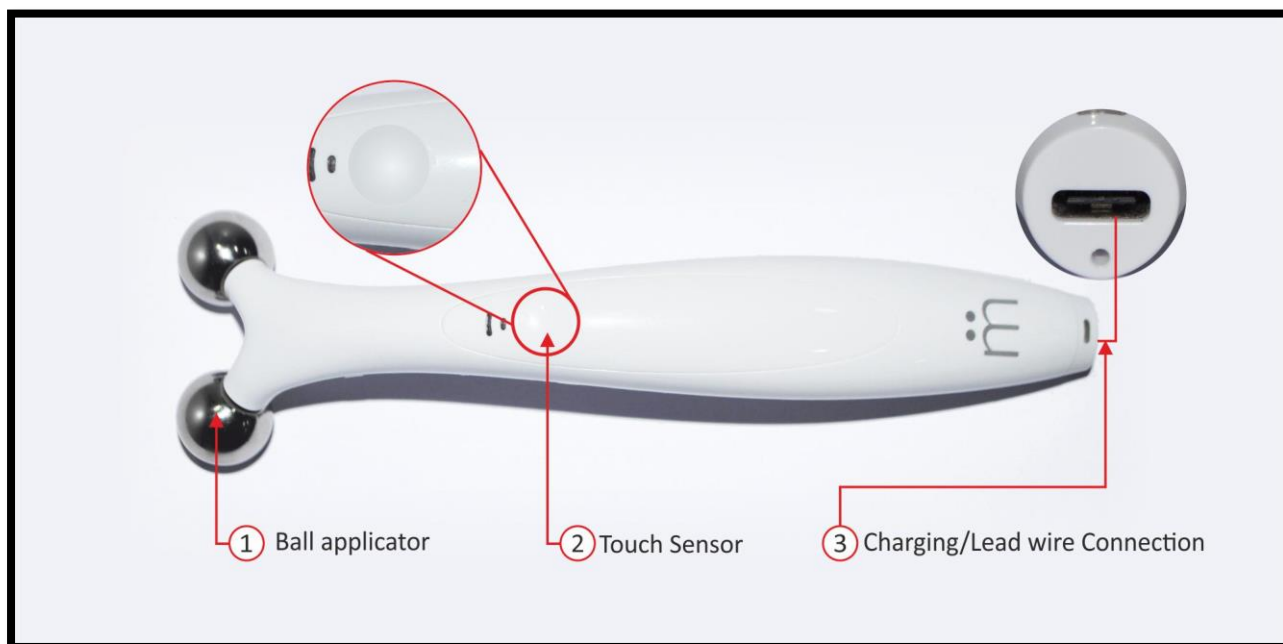
For a Class B digital device or peripheral, the instructions furnished to the user shall include the following or similar statement, placed in a prominent location in the text of the manual:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

## 9. CONTROLS & FUNCTIONS



## 10. HOW TO OPERATE DEVICE

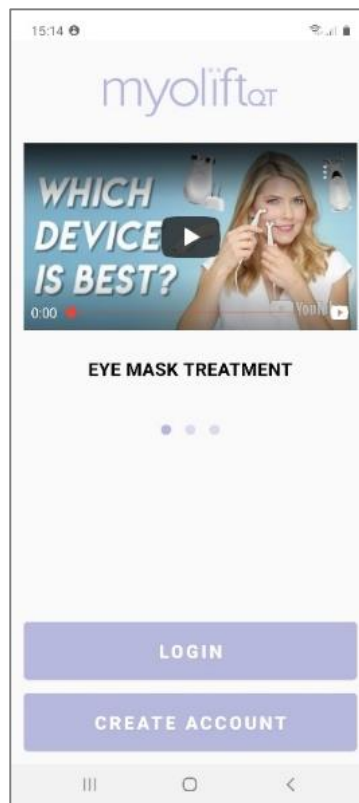
### 10.1 DEVICE ON

There is a one-touch sensor in the middle of the device where the user has to long press (4 to 5 seconds) it until the beep sound will not come, to ON/OFF the device.



### 10.2 HOW TO ESTABLISH CREDENTIAL WITH APP

For existing customer, you have to Login and for new customer you have to Create Account in the application



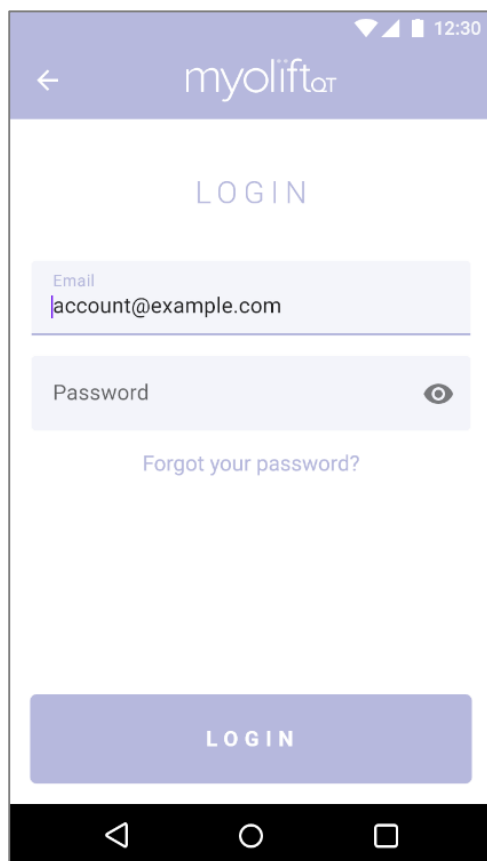
To create account, follow the below instructions:

- Tap on create account, create account window will appear on screen.
- If you tap on create account, follow the below instructions:
  - a. Write your first name.
  - b. Write your last name.
  - c. Your mail ID and password.
  - d. Select the type of skin.
  - e. Select the focus areas as per your need.

Once you completed with all the above steps your ID will be created.

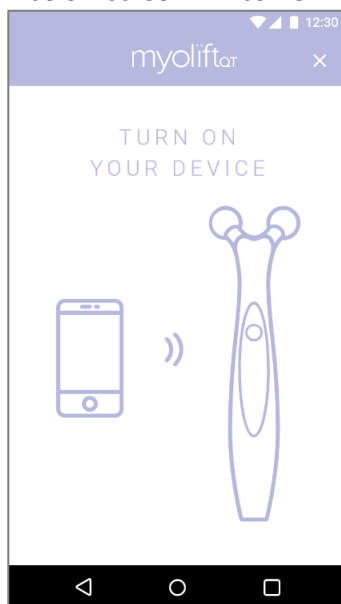
If you are an existing user, you have to tap on login option to login the account and follow the below instructions:

- Tap on login option and enter your mail ID and password as mentioned below:



### 10.3 HOW TO CONNECT THE DEVICE WITH MOBILE

- Open your mobile Bluetooth to connect the device.
- Once you open the application below screen will come



**Note:** Make sure that your device is visible to nearby device(s).

### 10.4 DEVICE OPERATE RUN TIME

- Once you ON the device, it will run in its pre-defined time which is mentioned in the application. (Pre-Defined time is 10-15 minutes for applications like the Lip mask, Face mask, and Full mask).

- User can change the time as per his need for “Your own treatment” application. The time limit will vary from 5 minutes to 60 minutes.

**Note:** Once the time limit is finished, a beep sound will come from the device, which indicates that the operation is completed.

## 11. APPLICATOR OVERVIEW

The device has ball for as a primary delivered output. The double-tipped probes must make direct and constant contact with the skin, as both the balls together complete the circuit required for the treatment. The two specially designed balls are manipulated over the surface of the skin in a precise way to stimulate the different muscles requiring treatment.

## 12. DEVICE OPERATION SETTING

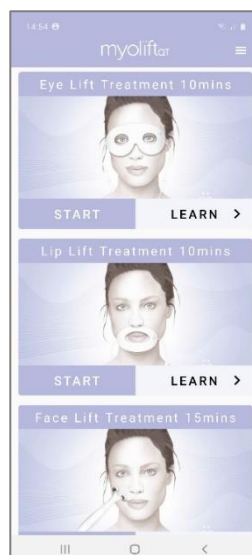
**Note:**

1. When the user will open the application on his phone, there is one video that will help the user, how to do the treatment effectively.



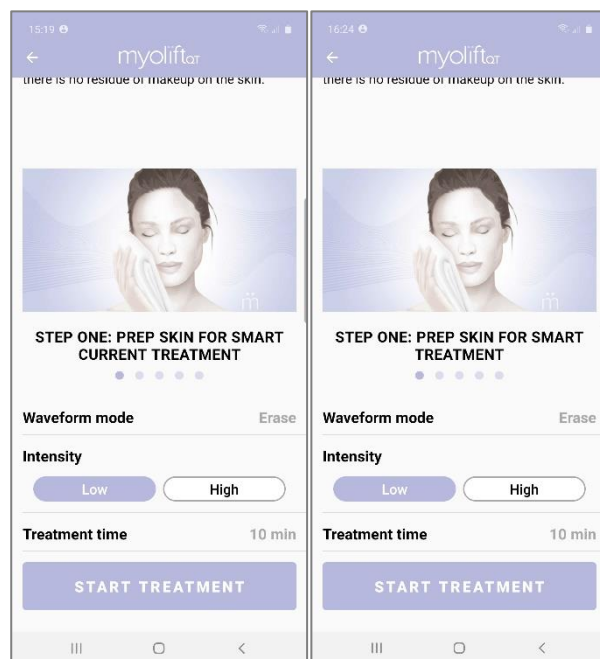
2. You can change the intensity with the help of device. Press the power sensor two times to ON the intensity mode. Single touch on the touch sensor can change the intensity. One green light on the device indicates the intensity is low, while two green lights indicates the intensity is high.

### 12.1 FOR TREATING EYE AREA AND LIP AREA

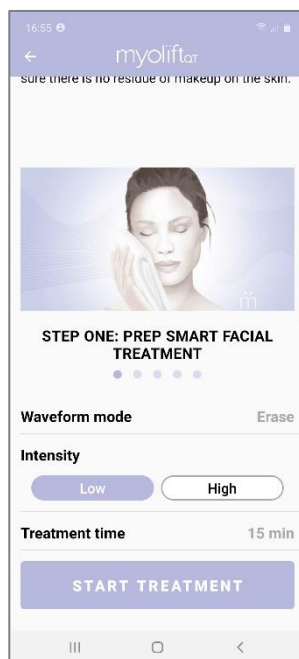


- Tap on learn option and select the intensity (low or high) through application.
- Once you select the intensity (High or low) then tap on start the treatment, below screen will come.
- The treatment time to perform both the test is 10 minutes each.



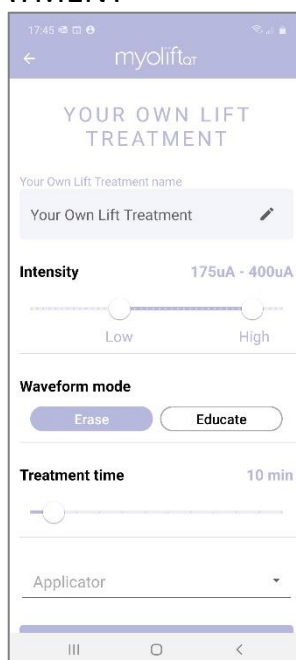


## 12.2 FOR TREATING FACE LIFT



- Tap on learn option and select the intensity (low or high) through application.
- Once you select the intensity level then tap on start the treatment option.
- Treatment time to perform this test is 15 minutes.

## 12.3 TREATING YOUR OWN TREATMENT



- You can adjust the intensity level from 25 to 450 $\mu$ A by sliding the roll as mentioned in the screen.
- You can adjust the treatment time from 5 to 60 minutes by sliding the roll as mentioned in the screen.
- You can select the waveform (Either Erase or educate), you have to Tap on the applicable waveform.

### Note:-

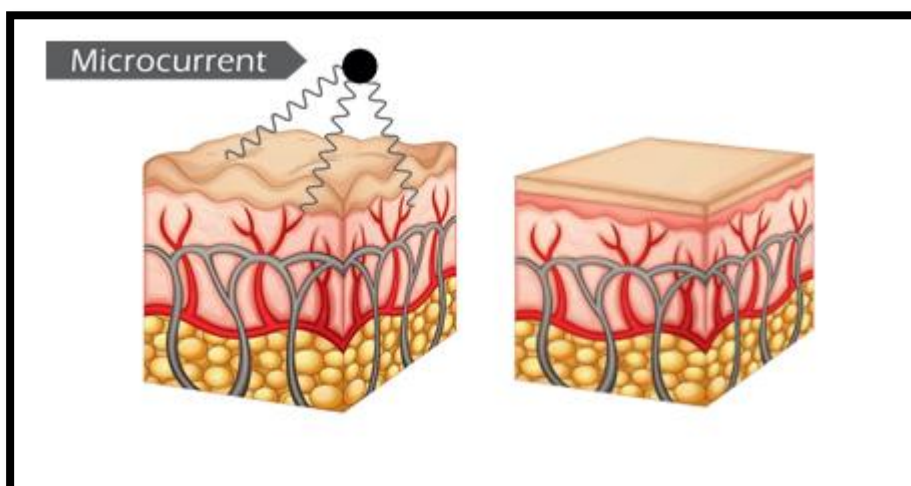
- In the above case, the user can adjust the intensity and treatment time as per his need.
- When the user is selecting "Your own treatment" function and customize it, choose any of the applicators (Eye mask, Lip mask, Forehead mask, Conductive gloves, and Metal balls) as per his need.

## 13.DEVICE TREATMENT

Facial muscles create chronic movement in the face and are used minute by minute. Facial muscles begin losing elasticity due to the overuse of movement in one direction. Facial muscles need exercise to keep healthy and lifted as much as the muscles of the body.

**Note:** Myolift QT utilizes double-tipped probe applicator with a flexible handle designed. True microcurrent is delivered with the pinch-and-hold technique on the different size muscles by grasping the muscle in-between the probe applicators.

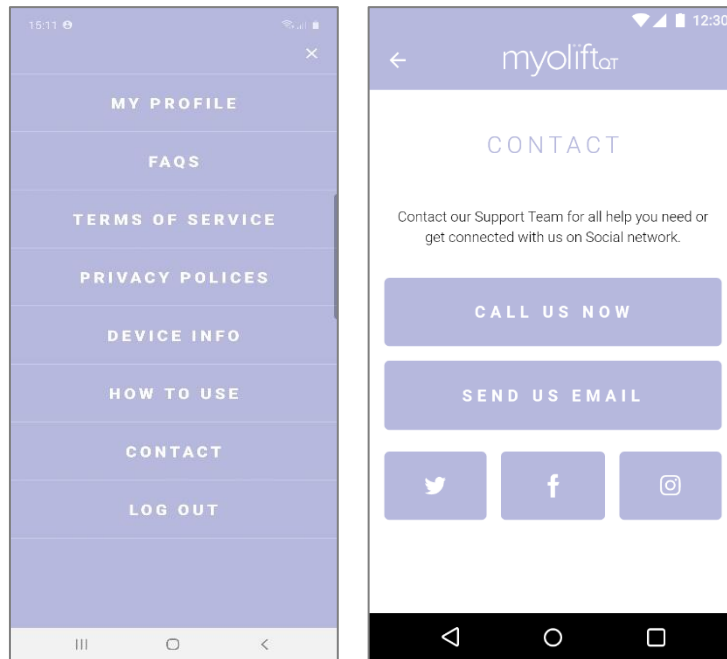
There is no pain associated with this type of treatment. A slight tingling sensation may be felt with the initial treatment. Most people report a feeling of relaxation and an increase in energy following the treatment.



## 14.TROUBLESHOOTING

If your device is not turning on, please ensure it is charged and/or unplugged from the charger.

If your device is still not working, please open the application in the device and tap on contact, another window will be shown where you can send a e mail or call to the help line number.



## 15.MAINTENANCE

- Before any maintenance, switch the device off and unplug it from the mains! Observe all safety principles. Never dismantle the device and its accessories during cleaning!
- Do not repair the device. All servicing must be carried out by an authorized Johari Digital service centre. Only original parts can be used for repair; otherwise Johari Digital bears no responsibility for further operation of the device.
- Before contacting your authorized Johari Digital service centre, please get ready the device model number, serial number and a detailed description of the issue you have encountered.

### 15.1 CLEANING

- The device has to be always turned off by means of the mains switch when cleaning. The mains power switch OFF.
- The Device must be cleaned thoroughly prior to usage to remove visible soil. To clean the device, use a soft cloth slightly moistened with water. Never use agents containing alcohol, chlorine, ammonia, acetone, benzene or thinners.
- Clean a device with a damp cloth from time to time. But be careful not to get the device wet.
- Always turn the device off before disinfecting the lead wires. Disinfectants must not reach the air vents.
- Clean the lead wires after each use with disinfectants approved for use in medical environments. DO not use agents containing chlorine or those with a high alcohol content (more than 20%). Use a soft cloth slightly moistened with disinfectant.
- After disinfection, the accessories must be rinsed with a soft cloth slightly moistened with clean water so as to prevent an undesired allergic reaction!
- The device's accessories are designed for non-invasive use; therefore, they do not need to be sterile and cannot be sterilized
- For routine cleaning of the lip and eye mask cables use soap and water. Thoroughly dry after cleaning.

## 15.2 STORAGE

- Keep the device properly covered, when not in use. This will help keep out of dust.
- Make special space to keep the device, after the treatment is over.
- Do not store the device in a damp area. Dampness may affect device and cause rust.

## 15.3 LIP & EYE MASK CABLES

- Do not pull out cables.
- For routine cleaning of the lip and eye mask cables use soap and water and thoroughly dry them after cleaning.
- lip and eye mask wires should be kept loosely wound or breakage may occur.

## 15.4 CARE FOR LIP & EYE mask

- Use the lip and eye mask recommended by your physician and obey the instructions attached to the lip and eye mask.
- Do not use lip and eye mask on multiple user's / patients. Each patient should have its own lip and eye mask pack.
- Do not immerse lip and eye mask in any liquids.
- Store the lip and eye mask in a re-sealable pouch or plastic bag.
- If lip and eye mask get soiled or have too much gel deposited on them; it is advised that you replace them.
- The lip and eye mask pads are disposable and use an adhesive that will dry after prolonged usage or storage. lip and eye mask should be replaced when they lose their adhesive quality or when you sense a change in stimulation sensation.

## 15.5 SKIN CARE

- Apply lip and eye mask on clean, dry and unbroken skin only.
- Always wash the selected treatment area with mild soap and water and dry it thoroughly before applying lip and eye mask and after removing them.
- Do not stretch the skin or lip and eye mask while applying or removing the lip and eye mask.
- When removing lip and eye mask, always peel back in the direction of the hair growth. If there is difficulty moisten the edges underside of the lip and eye mask.
- If perspiration occurs in the area of the lip and eye mask causing the lip and eye mask to slide out of position, wipe area with unscented anti-perspiration pads and dry before reapplying lip and eye mask.
- If skin irritation arises and persists from the use of electrical stimulation and certain type of lip and eye mask, discontinue their use immediately and consult your clinician.

## 16.WARRANTY

- This product warranty extends to the original consumer/ purchaser of the product.

### 16.1. WARRANTY COVERAGE

This product is warranted to be free from defects in materials and workmanship for a period of one (1) year. This warranty ceases if the product has been damaged by accident, in shipment, unreasonable use, misuse, neglect, improper service, repair by unauthorized personnel or cause not arising out of defect in materials or workmanship. This warranty does not extend to any units which are used in violation of the guidelines set forth in this manual, or to units which have been altered or modified, or to damage to products or parts which have had the serial number removed, altered or defaced or rendered illegible.

#### 16.2. WARRANTY DISCLAIMERS

This warranty is in lieu of all warranties expressed or implied and no representative or person is authorized to assume for manufacturer any other liability in connection with the sale of our products. There shall be no claims for defects or failure of performance or product failure/ any theory of tort, contract or commercial law including, but not limited to negligence, gross negligence, and strict liability, breach of warranty and breach of contract. Some states do not allow the exclusion or limitation of implied warranties or consequential damages, so the above limitations may not apply to you. Manufacturer is not responsible or liable for indirect special or consequential damages arising out of or in connection with the use/performance of the product or other damage with respect to loss of property or loss revenues or profit.

#### 16.3. LEGAL REMEDIES

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

#### 16.4. WARRANTY PERFORMANCE

During the above one-year warranty period, a product with a defect will be repaired or replaced with a reconditioned comparable unit at distributor's option when the product is returned to the distributor. The repaired or replacement product will be in warranty for the balance of the one-year warranty period and an additional one-month period. No charge will be made for such repair or replacement.

#### 16.5. CUSTOMER SERVICE

For in warranty service for a product covered under the warranty period, no charge is made for service and return postage. Please return the product insured, packed with sufficient protection, postage insurance, prepaid to the address. Customer's duty/brokerage fee, if any, must be paid by the consumer.

#### 16.6. OUT OF WARRANTY SERVICE

There will be charges rendered for repairs made to the product after the expiration of the one (1) year warranty period, after purchaser is advised appropriately. The distributor cannot assume responsibility for loss or damage during shipment. For your protection, carefully pack the product for shipment and insure it with the carrier. Ensure that you return the unit and accessories related to your problem and also that you indicate full return address. Also send a copy of sales receipt or other proof of purchase to determine warranty status. C.O.D. shipments cannot be accepted.

Please send above warranty information and in the case if replacement of any accessory is needed to following address:

**JOHARI DIGITAL HEALTHCARE LTD.**

G-582-584, EPIP, BORANADA, JODHPUR 342012 (RAJ.) INDIA

TOLL FREE: 1800-102-8684 | Email: [info@joharidigital.com](mailto:info@joharidigital.com)

[www.joharidigital.com](http://www.joharidigital.com)

**List of Accessories: (In case of replacement or ordering)**

SL#	Description	PART NO.
1	MYOLIFT RB-3.2_APP_LW_CBL with C type USB connector white color	20MF20003
2	Lip Mask	50CPG00025
3	Eye Mask	50CPG00023

A statement that the MANUFACTURER will make available on request circuit diagrams, component part lists, descriptions, calibration instructions, or other information that will assist SERVICE PERSONNEL to repair those parts of the EQUIPMENT that are designated by the MANUFACTURER as repairable by SERVICE PERSONNEL.

**Manufactured By**



**JOHARI DIGITAL HEALTHCARE LTD.**

G-582-584, EPIP, BORANADA,  
JODHPUR 342012 (RAJ.) INDIA

TOLL FREE: 1800-102-8684 | Email: [info@joharidigital.com](mailto:info@joharidigital.com)

[www.joharidigital.com](http://www.joharidigital.com)

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