

## Safety Guide

### 【Limitation of Liability】

1. To protect the legal rights of users, please make sure you read the Quick Guide and Safety Guide we provide with this product carefully before using it. BrainCo Inc. reserves the right to update the above documents.
2. By starting to use this product, you are deemed to have read, understood, approved, and accepted all the terms and conditions of the Safety Guide for this product. The user undertakes to be responsible for his/her own actions and all consequences arising therefrom. The user undertakes to use the product for legitimate purposes only and agrees to these terms and conditions and any related policies or guidelines that may be established by BrainCo Inc.
3. While using this product, please strictly observe and implement the requirements including but not limited to the Safety Guide. BrainCo Inc. is not responsible for any personal injury, accidents, property damage, legal disputes, or any other adverse events resulting in a conflict of interest that may arise from the use of the product in violation of the Safety Guide or from force majeure.
4. BrainCo Inc. will not be responsible for any violations of the law that occur directly or indirectly from the use of this product by the user.
5. Any other exemptions provided for by law or regulation.

### Notes:

- (1) If the user is under 18 years of age, he/she should read this agreement carefully under the supervision and guidance of a guardian and with the consent of the guardian before using this product.
- (2) The minor user and his/her guardian understand that if the minor violates the laws and regulations and the content of this agreement, the minor and his/her guardian shall bear all legal responsibilities that may arise from this in accordance with the provisions of the law.

### Remarks:

Thank you for purchasing our products, you will receive a one-year warranty on the entire device from the date of purchase.

1. The three guarantees shall apply to consumers who purchase this product. In the event of any discrepancy between the terms of service and the three guarantees, the provisions of the three guarantees and the contents of the three guarantees certificate shall prevail. The contents of the three guarantees certificate shall prevail. For regions where a special three guarantees catalogue is in force, the company is obliged to comply with the relevant local regulations.
2. Please note that the warranty is limited to the main unit of the product. Accessories such as soft headband and power cord are not covered by the warranty. Any one of the following is not covered by the three guarantees:
  - (1) Exceeds the expiry date of the three guarantees.
  - (2) Losses caused by failure to use, maintain, or store the product in accordance with its instructions.
  - (3) Damage caused by dismantling by repairers who do not undertake the three guarantees.
  - (4) Without a valid three guarantees voucher and a valid invoice (except for those that can prove that the goods are within the validity period of the three guarantees).
  - (5) Unauthorized alteration of the three guarantees voucher.
  - (6) The product or serial number on the three guarantees certificate does not correspond to the actual product.
  - (7) Without factory name, factory address, date of production, product certificate of conformity.
  - (8) Damage caused by force majeure.

Website: <http://www.brainco.cn/>

Technical Support Hotline: 4006 886 289

### 【Three Guarantees Voucher】

Product Name: .....

Product Serial Number: .....

Product Trade Mark: .....

Origin of Product: .....

Name of seller: \_\_\_\_\_

Name of consumer: \_\_\_\_\_

Address of seller: \_\_\_\_\_

Address of consumer: \_\_\_\_\_

Postal code of seller: \_\_\_\_\_

Postal code of consumer: \_\_\_\_\_

Sales invoice number: \_\_\_\_\_

Phone number of consumer: \_\_\_\_\_

Date of sale: \_\_\_\_\_

Please observe the precautions and other correct usage in the instructions. If you do not observe them, the company will not be held responsible for quality.

Important safety instructions: Only use the accessories/accessories specified by the manufacturer and use the cleaning methods specified by the manufacturer for cleaning and maintenance.

### 【Maintenance Record Items】

Date of delivery for repair	Description of the fault / cause of the fault / result of the treatment	Use of spare parts	Date of delivery	Name of repair centre / Signature of repairer

Label



Seller's seal



### Safe use

### 【Warning】

1. When using this product, basic precautions should be observed, as follows:
  - Before using the device, please read the Safety Guide and Quick Guide.
  - Please use the device in an environment with a temperature between 0°C and 45°C. When charging, please keep the temperature environment between 0°C and 45°C. The device cannot be used while charging.
  - The device must not come into contact with substances such as water, rain, liquid or snow.
  - Using a power supply or charger that does not meet the standard 5V requirements can lead to the risk of fire or injury.
  - Do not use devices that have been damaged or modified.
  - Do not disassemble, crush, or place the device in a fire or in high temperatures. Explosion can result from exposure to fire or temperatures in excess of 100°C. Only qualified service personnel can carry out maintenance operations using the same spare parts.
2. Do not modify this product without authorization.

### 【Notice】

1. When not in use, it is recommended that you switch the device off and place it in the supplied storage bag.
2. Use this product only under the conditions of a power supply that has been approved by the relevant authorities and meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).
3. If the device overheats, please turn it off and contact customer service.
4. If you are under 18 years of age, please read this agreement with a legal guardian and pay special attention to the terms of use for minors.

## 【Basic Daily Maintenance】

To ensure the normal operation of the device and to prolong its service life, please pay attention to the cleaning and maintenance of the device in general.

1. If there is dirt on the main unit or the electrode belt, wipe with a dry soft cotton cloth. If dirt is not easy to remove, wipe with a cloth moistened with water or 75% medical alcohol, wring it out fully and then dry with a dry cloth.  
Caution: The soft headband cannot be cleaned by washing machine.
2. When disassembling the soft headband for cleaning, do not soak directly in water; use cold water to clean the soft headband; use mild soap to remove stubborn stains if they are not easily removed; after cleaning, allow to dry completely before wearing; do not use hot water to clean or put in the dryer.
3. Do not use volatile oils, thinners or petrol to wipe the main unit, electrode straps or soft headband.
4. For routine inspection, if you find any defects such as breakage of the main unit or electrode straps, please contact BrainCo Customer Service for repair.
5. Do not store or use the product in places with direct sunlight, moisture, high temperature, humidity, dust and corrosive gas.
6. Please keep the device and its accessories dry. Do not use external heating devices such as hair dryers or microwave ovens to dry it.
7. Do not store the device and its accessories in areas where the temperature is too high or too low, as this may cause the device to malfunction, catch fire or explode.
8. Do not subject the device and its accessories to strong shocks, vibrations, scratches, contact with hard and sharp objects etc. as this may damage the device and its accessories and cause the device to malfunction.
9. If the product is equipped with a light-coloured headband, do not touch dark coloured clothing when using it to prevent staining.
10. Before cleaning and maintenance, stop using the device and disconnect all connections or cables from other equipment.
11. Do not use strong chemicals, cleaning agents or strong detergents to clean the device or its accessories. Use a clean, dry, soft cloth to wipe the device or its accessories.
12. Do not leave magnetic stripe cards (e.g. bank cards, telephone cards, etc.) in contact with the device for long periods of time as this may result in magnetic stripe cards being damaged by the magnetic field.
13. Do not dismantle or modify the equipment or accessories, as this will not be covered by our warranty, contact BrainCo Customer Service in case of device failure.
14. If the product is broken by hitting a hard object or by a strong external impact, do not touch or try to remove the broken part, stop using it immediately and contact BrainCo Customer Service.
15. Keep the device and its accessories clean and dry. Do not wear the device too loose or too tight during exercise. Clean your head and device after exercise, clean and dry before wearing.
16. For daily wear, loosen the headband slightly to ensure that the area of skin in contact with the device is well ventilated and dry. If you experience discomfort after wearing the device continuously for a long period of time, remove the device and let your head rest for a while. If you still feel discomfort, we recommend that you stop wearing the device and consult a doctor.

## 【Accreditation Information】

Name and content of hazardous substances or elements in products

According to China's "Measures for the Restriction of the Use of Hazardous Substances in Electrical and Electronic Products"

Name of component	Hazardous Substance					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr(VI))	Polybrominated Biphenyl (PBB)	Poly Brominated Diphenyl Ethers (PBDE)
Main Unit	O	O	O	O	O	O
Headband	O	O	O	O	O	O

—	0	0	0	0	0	0
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This table is based on the regulation of SJ/T 11346.

O: indicates that the content of the hazardous substance in all homogeneous materials of the component is below the limit specified in GB/T 26572.

X : means that the content of the hazardous substance in at least one homogeneous material of the component exceeds the limit specified in GB/T 26572. This product meets the international ROHS environmental requirements.



Model number	FCC ID	IC	CMIIT ID
ZS-11	2AXO8-ZS11	26555-ZS11	2022DP10464

Do not use this device in places where the use of wireless devices is expressly prohibited, as this may interfere with other electronic devices or cause other hazards.

This product is not a medical device and the health information and advice provided is for information purposes only and is not intended to be used as a basis for diagnosis or treatment. If you experience skin discomfort when wearing this device, please stop wearing it and consult a doctor.

### Instructional Safeguards in Battery

1. Replacement of a battery with an incorrect type that can defeat a safeguard (for example, in the case of some lithium battery types);
2. Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;
3. Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas; and
4. A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

### FCC Regulatory Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However,

there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- - Reorient or relocate the receiving antenna.
- - Increase the separation between the equipment and receiver.
- - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- - Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

#### ISED Regulatory Compliance

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1 )This device may not cause interference.(2)This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :(1)L'appareil ne doit pas produire de brouillage; (2)L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.