

5. Wait a few minutes for the update and reboot to complete.

■ **Note:** If you fail to update the firmware for the router, please contact our [Technical Support](#).

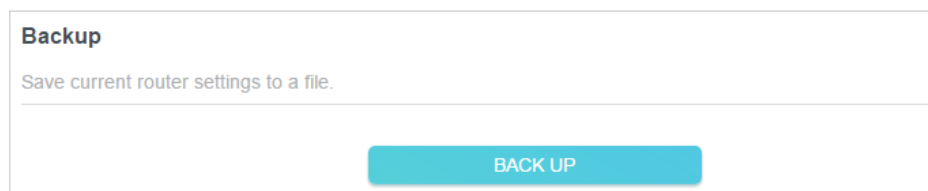
16.2. Backup and Restore Configuration Settings

The configuration settings are stored as a configuration file in the router. You can backup the configuration file to your computer for future use and restore the router to a previous settings from the backup file when needed. Moreover, if necessary you can erase the current settings and reset the router to the default factory settings.

1. Visit <http://tplinkwifi.net>, and log in with your TP-Link ID or the password you set for the router.
2. Go to [Advanced](#) > [System Tools](#) > [Backup & Restore](#).

- **To backup configuration settings:**

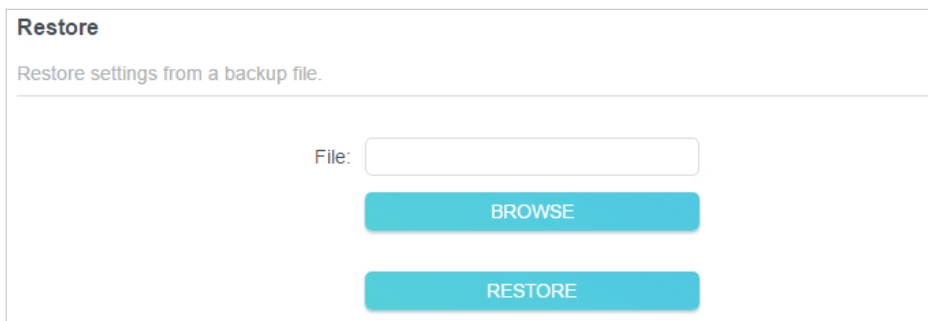
Click [BACK UP](#) to save a copy of the current settings to your local computer. A '.bin' file of the current settings will be stored to your computer.



The screenshot shows a web interface titled "Backup". Below the title is a subtitle "Save current router settings to a file.". At the bottom of the interface is a large blue button labeled "BACK UP".

- **To restore configuration settings:**

1. Click [BROWSE](#) to locate the backup configuration file stored on your computer, and click [RESTORE](#).



The screenshot shows a web interface titled "Restore". Below the title is a subtitle "Restore settings from a backup file.". In the center, there is a text input field labeled "File:". Below the input field are two blue buttons: "BROWSE" and "RESTORE".

2. Wait a few minutes for the restoring and rebooting.

■ **Note:** During the restoring process, do not turn off or reset the router.

- **To reset the router except your login password and TP-Link ID:**

1. In the [Factory Default Restore](#) section, click [RESTORE](#).

Factory Default Restore

Restore all settings to default values.

Restore all configuration settings to default values, except your login and cloud account information.

RESTORE

2. Wait a few minutes for the resetting and rebooting.

Note:

- During the resetting process, do not turn off the router.
- After reset, you can still use the current login password or the TP-Link ID to log in to the web management page.

To reset the router to factory default settings:

1. Click **FACTORY RESTORE** to reset the router.

Restore all the configuration settings to their default values.

FACTORY RESTORE

2. Wait a few minutes for the resetting and rebooting.

Note:

- During the resetting process, do not turn off or reset the router.
- We strongly recommend you backup the current configuration settings before resetting the router.

16.3. Change the Login Password

The account management feature allows you to change your login password of the web management page.

Note: If you are using a TP-Link ID to log in to the web management page, the account management feature will be disabled. To manage the TP-Link ID, go to [Advanced > TP-Link ID](#).

1. Visit <http://tplinkwifi.net>, and log in with the password you set for the router.
2. Go to [Advanced > System > Administration](#) and focus on the [Change Password](#) section.

Change Password

Change the router's local management password.

Old Password:

New Password:

Confirm New Password:

3. Enter the old password, then a new password twice (both case-sensitive). Click **SAVE**.

4. Use the new password for future logins.

16.4. Password Recovery

This feature allows you to recover the login password you set for your router in case you forget it.

Note: If you are using a TP-Link ID to log in to the web management page, the Password Recovery feature will be disabled. To manage the TP-Link ID, go to [Advanced > TP-Link ID](#).

1. Visit <http://tplinkwifi.net>, and log in with the password you set for the router.
2. Go to [Advanced > System > Administration](#) and focus on the [Password Recovery](#) section.
3. Tick the [Enable](#) box of [Password Recovery](#).
4. Specify a [mailbox \(From\)](#) for sending the recovery letter and enter its [SMTP Server](#) address. Specify a [mailbox \(To\)](#) for receiving the recovery letter. If the mailbox (From) to send the recovery letter requires encryption, Tick the [Enable](#) box of [Authentication](#) and enter its username and password.

Tips:

- SMTP server is available for users in most webmail systems. For example, the SMTP server address of Gmail is smtp.gmail.com.
- Generally, Authentication should be enabled if the login of the mailbox requires username and password.

Password Recovery
Reset local management password via preset questions and answers.

Password Recovery: ☒ Enable

From:

To:

SMTP Server:

Authentication: ☒ Enable

Username:

Password:  

5. Click [SAVE](#).

To recover the login password, please visit <http://tplinkwifi.net>, click [Forgot Password?](#) on the login page and follow the instructions to set a new password.

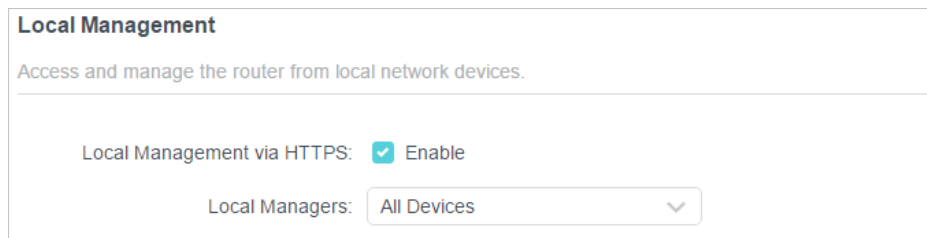
16.5. Local Management

This feature allows you to limit the number of client devices on your LAN from accessing the router by using the MAC address-based authentication.

1. Visit <http://tplinkwifi.net>, and log in with your TP-Link ID or the password you set for the router.
2. Go to [Advanced](#) > [System](#) > [Administration](#) and complete the settings in [Local Management](#) section as needed.

- **Access the router via HTTPS and HTTP:**

Tick the [Enable](#) box of [Local Management via HTTPS](#) to access the router via HTTPS and HTTP, or keep it disabled to access the router only via HTTP.



Local Management

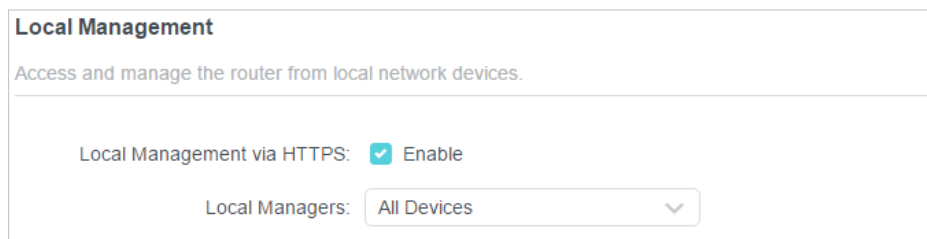
Access and manage the router from local network devices.

Local Management via HTTPS: ☒ Enable

Local Managers: [All Devices](#) ▼

- **Allow all LAN connected devices to manage the router:**

Select [All Devices](#) for [Local Managers](#).



Local Management

Access and manage the router from local network devices.

Local Management via HTTPS: ☒ Enable

Local Managers: [All Devices](#) ▼

- **Allow specific devices to manage the router:**

1. Select [All Devices](#) for [Local Managers](#) and click [SAVE](#).

Local Management

Access and manage the router from local network devices.

Local Management via HTTPS: ☒ Enable

Local Managers: Specified Devices ▼

[+ Add Device](#)

Description	MAC Address	Operation
No Entries		

2. Click [Add Device](#).

Add Device ✕

Description:

[VIEW CONNECTED DEVICES](#)

MAC Address:

[CANCEL](#) [SAVE](#)

3. Click [VIEW CONNECTED DEVICES](#) and select the device to manage the router from the Connected Devices list, or enter the MAC address of the device manually.

4. Specify a [Description](#) for this entry.

5. Click [SAVE](#).

16.6. Remote Management

This feature allows you to control remote devices' authority to manage the router.

1. Visit <http://tplinkwifi.net>, and log in with your TP-Link ID or the password you set for the router.

2. Go to [Advanced](#) > [System](#) > [Administration](#) and complete the settings in [Remote Management](#) section as needed.

- **Forbid all devices to manage the router remotely:**

Do not tick the [Enable](#) checkbox of [Remote Management](#).

Remote Management

Access and manage the router over the internet.

Note: Remote Management is not supported when you are connected to the internet only via IPv6. If you want to use Remote Management, please make sure you have set up an IPv4 connection first.

Remote Management: ☒ Enable

HTTPS Port:

Web Address for Management:

Remote Managers:

- Allow all devices to manage the router remotely:

Remote Management

Access and manage the router over the internet.

Note: Remote Management is not supported when you are connected to the internet only via IPv6. If you want to use Remote Management, please make sure you have set up an IPv4 connection first.

Remote Management: ☒ Enable

HTTPS Port:

Web Address for Management:

Remote Managers:

1. Tick the **Enable** checkbox of **Remote Management**.
2. Keep the HTTPS port as default settings (recommended) or enter a value between 1024 and 65535.
3. Select **All Devices** for **Specified Devices**.
4. Click **SAVE**.

Devices on the internet can log in to <https://Router's WAN IP address:port number> (such as <https://113.116.60.229:1024>) to manage the router.

 Tips:

- You can find the WAN IP address of the router on [Network Map > Internet](#).
- The router's WAN IP is usually a dynamic IP. Please refer to [Set Up a Dynamic DNS Service Account](#) if you want to log in to the router through a domain name.

- Allow a specific device to manage the router remotely:

Remote Management
Access and manage the router over the internet.

Note: Remote Management is not supported when you are connected to the internet only via IPv6. If you want to use Remote Management, please make sure you have set up an IPv4 connection first.

Remote Management: ☒ Enable

HTTPS Port:

HTTP Port:

Web Address for Management:

Remote Managers:

Only this IP Address:

1. Tick the **Enable** checkbox of **Remote Management**.
2. Keep the HTTPS and HTTP port as default settings (recommended) or enter a value between 1024 and 65535.
3. Select **Specified Device** for **Remote Managers**.
4. In the **Only this IP Address** field, enter the IP address of the remote device to manage the router.
5. Click **SAVE**.

Devices using this WAN IP can manage the router by logging in to <http://Router's WAN IP:port number> (such as <http://113.116.60.229:1024>).

 **Tips:** The router's WAN IP is usually a dynamic IP. Please refer to [Set Up a Dynamic DNS Service Account](#) if you want to log in to the router through a domain name.

16.7. System Log

When the router does not work normally, you can save the system log and send it to the technical support for troubleshooting.

- **To save the system log locally:**

1. Visit <http://tplinkwifi.net>, and log in your TP-Link ID or the password you set for the router.
2. Go to **Advanced > System > System Log**.
3. Choose the type and level of the system logs as needed.

System Log

View a detailed record of system activities.

Current Time: 2020-07-13 7:15:50 PM

Log Type: All

Search

 Refresh  Clear All

2020-07-13 18:56:59 IP & MAC Binding INFO [10144] ARP Binding enabled

2020-07-13 18:56:54 Access Control INFO [9777] Service start

2020-07-13 18:56:54 Access Control INFO [9777] Function disabled

2020-07-13 18:56:54 Access Control INFO [9777] Service stop

2020-07-13 18:56:20 Access Control INFO [8319] Service start

2020-07-13 18:56:20 Access Control NOTICE [8319] Flush conntrack table succeeded

2020-07-13 18:56:20 Access Control INFO [8319] Function enabled

2020-07-13 18:56:19 Access Control INFO [8319] Service stop

2020-07-13 18:54:35 QoS INFO [3431] Service start

2020-07-13 18:54:32 QoS INFO [3431] Function enabled

2020-07-13 18:54:32 QoS INFO [3431] Service stop

2020-07-13 18:54:13 QoS INFO [2278] Service start

4. In the [Save Log](#) section, click [SAVE TO LOCAL](#) to save the system logs to a local disk.

Save Log

Send system log to a specific email address or save locally.

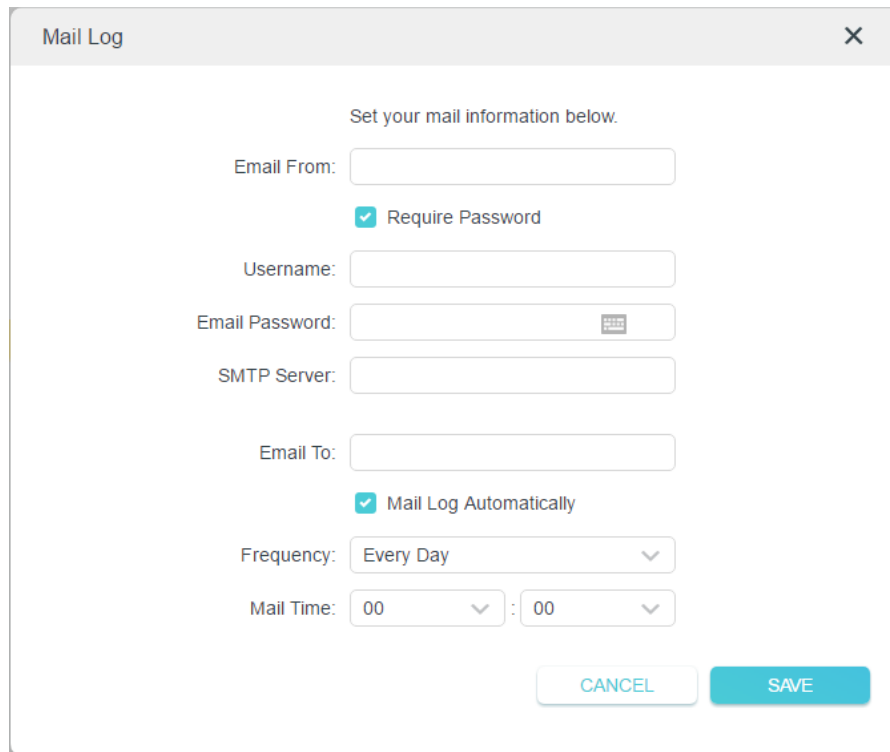
MAIL LOG

SAVE TO LOCAL

- To send the system log to a mailbox at a fixed time:

For example, I want to check my router's working status at a fixed time every day, however, it's too troublesome to log in to the web management page every time I want to go checking. It would be great if the system logs could be sent to my mailbox at 8 a.m. every day.

1. Visit <http://tplinkwifi.net>, and log in with your TP-Link ID or the password you set for the router.
2. Go to [Advanced](#) > [System Tools](#) > [System Log](#).
3. In the [Save Log](#) section, click [MAIL LOG](#).
4. Enter the information required:

A screenshot of a 'Mail Log' configuration window. The window has a title bar with 'Mail Log' and a close button. Inside, there's a heading 'Set your mail information below.' followed by several input fields and checkboxes. The fields are: 'Email From:', 'Username:', 'Email Password:', 'SMTP Server:', 'Email To:', and 'Frequency:'. There are also checkboxes for 'Require Password' and 'Mail Log Automatically'. The 'Frequency' field is a dropdown menu showing 'Every Day'. At the bottom, there are two buttons: 'CANCEL' and 'SAVE'.

1) **Email From:** Enter the email address used for sending the system log.

2) Select **Require Password**.

☞ **Tips:** Generally, Require Password should be selected if the login of the mailbox requires username and password.

3) **Username:** Enter the email address used for sending the system log.

4) **Email Password:** Enter the password to login the sender's email address.

5) **SMTP Server:** Enter the SMTP server address.

☞ **Tips:** SMTP server is available for users in most webmail systems. For example, the SMTP server address of Hotmail is smtp-mail.outlook.com.

6) **Email To:** Enter the recipient's email address, which can be the same as or different from the sender's email address.

7) Select **Mail Log Automatically**.

☞ **Tips:** The router will send the system log to the designated email address if this option is enabled.

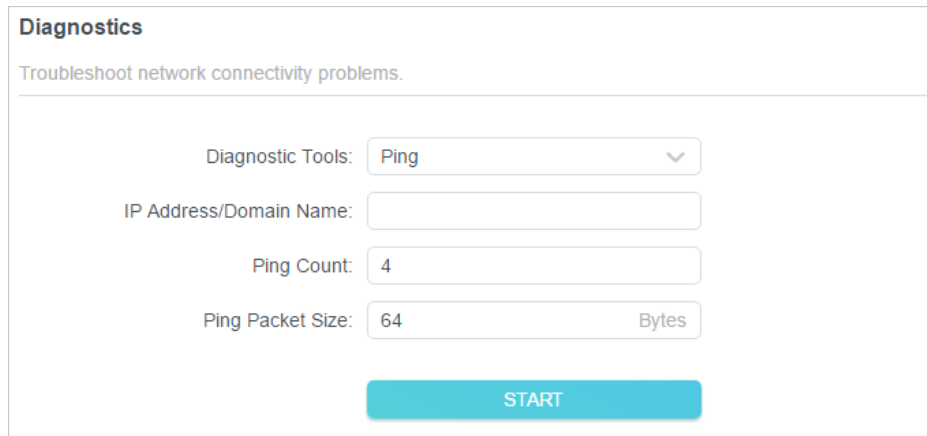
8) **Frequency:** This determines how often the recipient will receive the system log .

5. Click **SAVE**.

16.8. Test the Network Connectivity

Diagnostics is used to test the connectivity between the router and the host or other network devices.

1. Visit <http://tplinkwifi.net>, and log in with your TP-Link ID or the password you set for the router.
2. Go to **Advanced > System > Diagnostics**.



Diagnostics

Troubleshoot network connectivity problems.

Diagnostic Tools:

IP Address/Domain Name:

Ping Count:

Ping Packet Size: Bytes

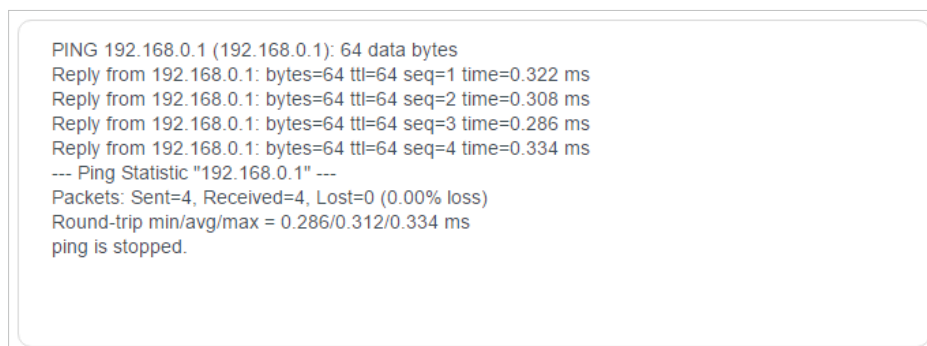
START

3. Enter the information:

- 1) Choose **Ping** or **Traceroute** as the diagnostic tool to test the connectivity;
 - **Ping** is used to test the connectivity between the router and the tested host, and measure the round-trip time.
 - **Traceroute** is used to display the route (path) your router has passed to reach the tested host, and measure transit delays of packets across an Internet Protocol network.
- 2) Enter the **IP Address** or **Domain Name** of the tested host.
- 3) Modify the **Ping Count** number and the **Ping Packet Size**. It's recommended to keep the default value.
- 4) If you have chosen **Traceroute**, you can modify the **Traceroute Max TTL**. It's recommended to keep the default value.

4. Click **START** to begin the diagnostics.

The figure below indicates the proper connection between the router and the Yahoo server (www.Yahoo.com) tested through **Ping**.



```
PING 192.168.0.1 (192.168.0.1): 64 data bytes
Reply from 192.168.0.1: bytes=64 ttl=64 seq=1 time=0.322 ms
Reply from 192.168.0.1: bytes=64 ttl=64 seq=2 time=0.308 ms
Reply from 192.168.0.1: bytes=64 ttl=64 seq=3 time=0.286 ms
Reply from 192.168.0.1: bytes=64 ttl=64 seq=4 time=0.334 ms
--- Ping Statistics "192.168.0.1" ---
Packets: Sent=4, Received=4, Lost=0 (0.00% loss)
Round-trip min/avg/max = 0.286/0.312/0.334 ms
ping is stopped.
```

The figure below indicates the proper connection between the router and the Yahoo server (www.Yahoo.com) tested through [Traceroute](#).

```
traceroute to 192.168.0.1, 5 hops max, 38 byte packets
1 Archer (192.168.0.1) 0.045 ms 0.015 ms 0.008 ms
Trace Complete.
traceroute is stopped.
```

16.9. Set System Time and Language

System time is the time displayed while the router is running. The system time you configure here will be used for other time-based functions like Parental Controls. You can choose the way to obtain the system time as needed.

System language is the language displayed when you log into the router. You can change the system language as needed.

1. Visit <http://tplinkwifi.net>, and log in with your TP-Link ID or the password you set for the router.
2. Go to [Advanced](#) > [System](#) > [Time & Language](#).

- **To get time from the internet:**

1. Enable [24-Hour Time](#) if you want the time to display in a 24-hour way.
2. In the [Set Time](#) field, select [Get from Internet](#).

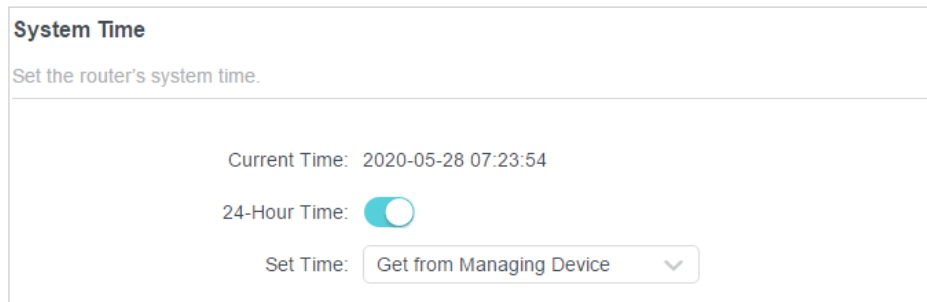
The screenshot shows the 'System Time' configuration page. At the top, it says 'Set the router's system time.' Below this, the 'Current Time' is displayed as '2020-05-28 07:22:42'. The '24-Hour Time' option is a toggle switch that is currently turned on. The 'Set Time' dropdown menu is set to 'Get from Internet'. The 'Time Zone' dropdown menu is set to '(UTC-08:00) Pacific Time (US & Canada)'. The 'NTP Server I' field contains 'time.nist.gov'. The 'NTP Server II' field contains 'time-nw.nist.gov' with a note '(Optional)' next to it.

3. Select your local [Time Zone](#) from the drop-down list.

4. In the **NTP Server I** field, enter the IP address or domain name of your desired NTP Server.
5. (Optional) In the **NTP Server II** field, enter the IP address or domain name of the second NTP Server.
6. Click **SAVE**.

- **To get time from your computer:**

1. In the **Set Time** field, select **Get from Managing Device**.



System Time
Set the router's system time.

Current Time: 2020-05-28 07:23:54

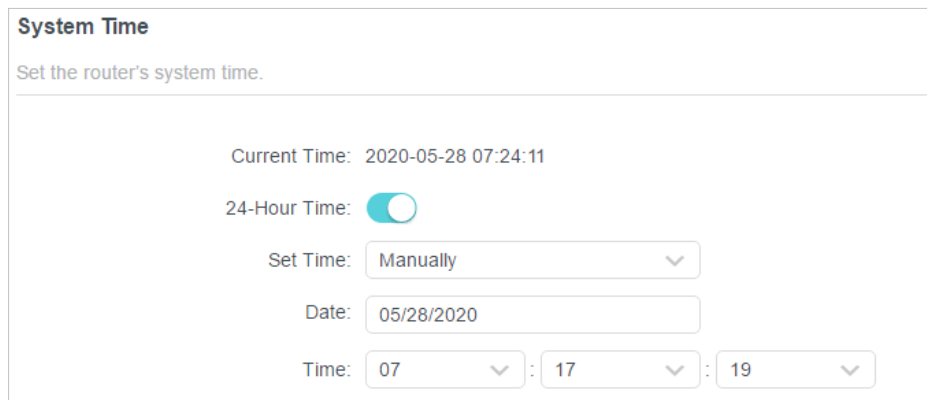
24-Hour Time: ☒

Set Time: **Get from Managing Device** ▼

2. The time of your computer will then be displayed and click **SAVE**.

- **To manually set the date and time:**

1. In the **Set Time** field, select **Manually**.



System Time
Set the router's system time.

Current Time: 2020-05-28 07:24:11

24-Hour Time: ☒

Set Time: **Manually** ▼

Date: **05/28/2020**

Time: **07** ▼ : **17** ▼ : **19** ▼

2. Set the current **Date** (In **MM/DD/YYYY** format).
3. Set the current **Time** (In **HH/MM/SS** format).
4. Click **SAVE**.

- **To set Daylight Saving Time:**

1. Tick the **Enable** box of **Daylight Saving Time**.

Daylight Saving Time
Automatically synchronize the system time with daylight saving time.

Daylight Saving Time: ☒ Enable

Start:2020

Mar

2nd

Sun

10:00

End:2020

Nov

First

Sun

09:00

Running Status: Daylight Saving Time is on.

2. Select the correct **Start** date and time when daylight saving time starts at your local time zone.
3. Select the correct **End** date and time when daylight saving time ends at your local time zone.
4. Click **SAVE**.

- **To set system language:**

Select the language from the dropdown list, then click **SAVE**.

Language
Set the router's system language.

Language:

English

16. 10. Set the Router to Reboot Regularly

The Scheduled Reboot feature cleans the cache to enhance the running performance of the router.

1. Visit <http://tplinkwifi.net>, and log in with your TP-Link ID or the password you set for the router.
2. Go to **Advanced > System > Reboot**.
3. Tick the **Enable** box of **Reboot Schedule**.

Reboot Schedule
Set when and how often the router reboots automatically.

Reboot Schedule: ☒ Enable

Note: Make sure [Time Settings](#) are correct before using this function.

Current Time: 2020-05-28 07:25:44

Reboot Time: 03 : 00

Repeat: Every Week

Monday

4. Specify the [Reboot Time](#) when the router reboots and [Repeat](#) to decide how often it reboots.
5. Click [SAVE](#).

16. 11. Control the LED

The LED of the router indicates its activities and status. You can enable the Night Mode feature to specify a time period during which the LED is off.

1. Visit <http://tplinkwifi.net>, and log in with your TP-Link ID or the password you set for the router.
2. Go to [Advanced](#) > [System](#) > [LED Control](#).
3. Enable [Night Mode](#).
4. Specify the LED off time, and the LED will be off during this period every day.
5. Click [SAVE](#).

LED Control
Turn the router's LEDs on or off.

LED Status: ☒

Night Mode
Set a time period when the LEDs will be off automatically.

Night Mode: ☒ Enable

Note: Make sure [Time Settings](#) are correct before using this function.

Current Time: 2020-05-28 07:27:05

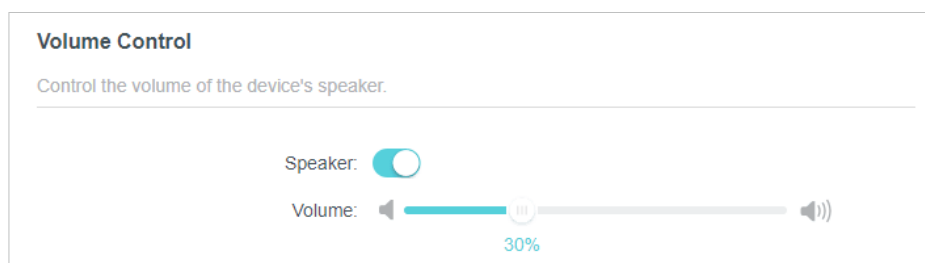
LED Off From: 22 : 00

To: 06 : 00 (next day)

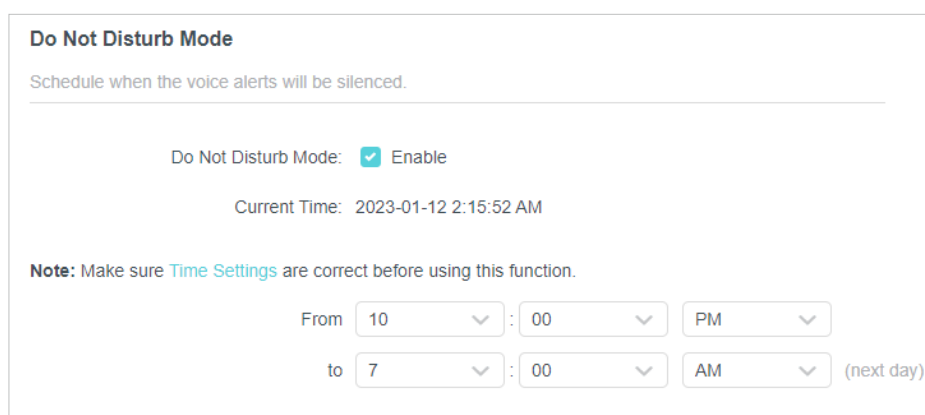
16. 12. Volume Control

You can disable the speaker or adjust the volume of the device's speaker, and you can also enable Do Not Disturb mode to schedule when the speaker is off.

1. Visit <http://tplinkwifi.net>, and log in with your TP-Link ID or the password you set for the router.
2. Go to [Advanced](#) > [System](#) > [Volume Control](#).
3. You can disable the speaker or hold and drag the bar to adjust the volume of the speaker.



4. (Optional) If you want to schedule when the voice alerts will be silenced. Enable [Do Not Disturb Mode](#)
5. Specify the speaker off time, and the speaker will be off during this period every day.
6. Click [SAVE](#).



FAQ

Q1. What should I do if I forget my wireless password?

The default wireless password is printed on the label of the router. If the password has been altered:

1. Connect your computer to the router using an Ethernet cable.
2. Visit <http://tplinkwifi.net>, and log in with your TP-Link ID or the password you set for the router.
3. Go to [Wireless](#) to retrieve or reset your wireless password.

Q2. What should I do if I forget my web management password?

- If you are using a TP-Link ID to log in, or you have enabled the Password Recovery feature of the router, click [Forgot password](#) on the login page and then follow the instructions to reset it.
- Alternatively, press and hold the [Reset](#) button of the router for about 6 seconds until the Power LED blinks to restore factory default settings, and then visit <http://tplinkwifi.net> to create a new login password.

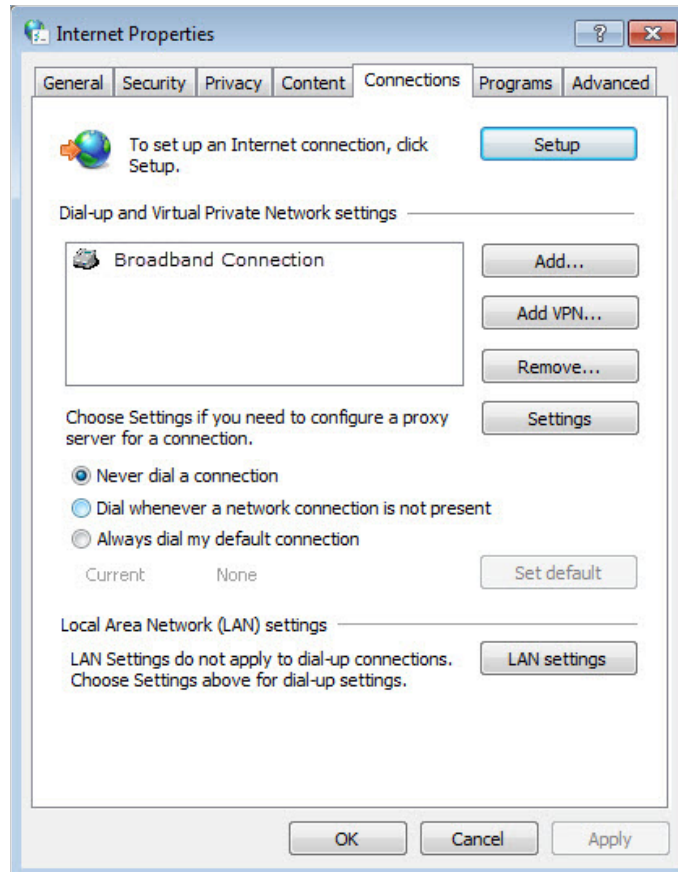
Note:

- Please refer to [Password Recovery](#) to learn how to configure Password Recovery.
- You'll need to reconfigure the router to surf the internet once the router is reset, and please mark down your new password for future use.

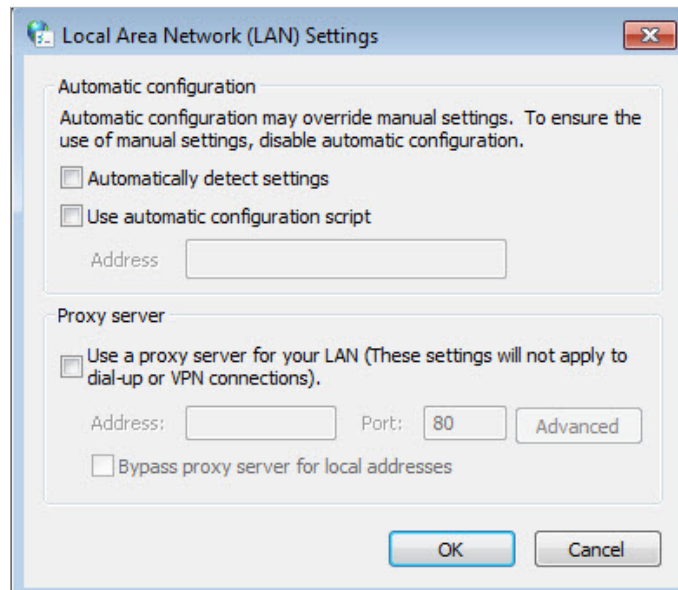
Q3. What should I do if I can't log in to the router's web management page?

This can happen for a variety of reasons. Please try the methods below to log in again.

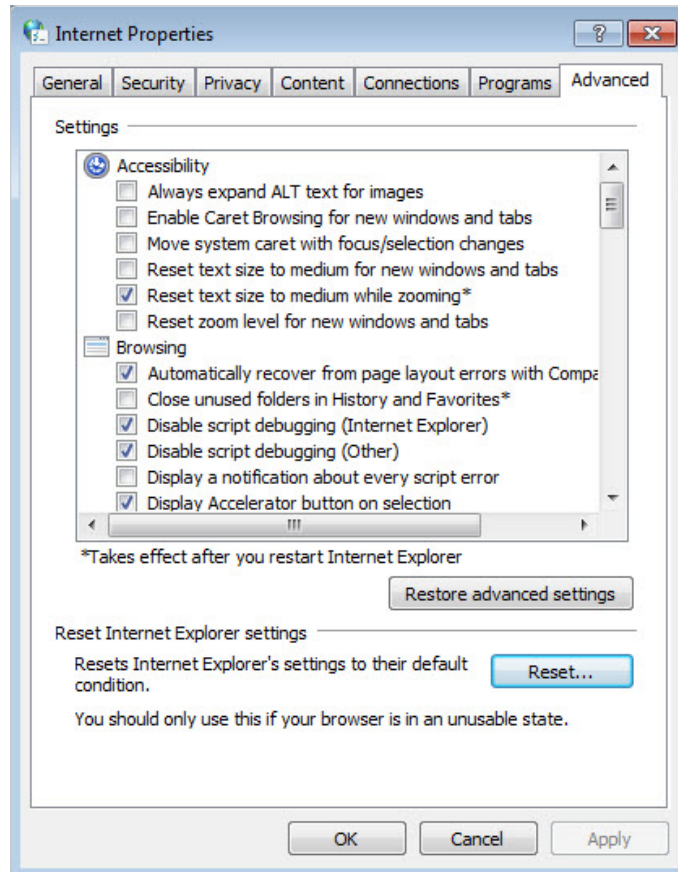
- Make sure your computer is connected to the router correctly and the corresponding LED indicator(s) light up.
- Make sure the IP address of your computer is configured as [Obtain an IP address automatically](#) and [Obtain DNS server address automatically](#).
- Make sure <http://tplinkwifi.net> or <http://192.168.0.1> is correctly entered.
- Check your computer's settings:
 - 1) Go to [Start](#) > [Control Panel](#) > [Network and Internet](#), and click [View network status and tasks](#).
 - 2) Click [Internet Options](#) on the bottom left.
 - 3) Click [Connections](#) and select [Never dial a connection](#).



4) Click [LAN settings](#) and deselect the following three options and click [OK](#).



5) Go to [Advanced](#) > [Restore advanced settings](#), click [OK](#) to save the settings.



- Use another web browser or computer to log in again.
- Reset the router to factory default settings and try again. If login still fails, please contact the technical support.

Note: You'll need to reconfigure the router to surf the internet once the router is reset.

Q4.What should I do if I can't access the internet even though the configuration is finished?

1. Visit <http://tplinkwifi.net>, and log in with your TP-Link ID or the password you set for the router.
2. Go to **Advanced > Network > Status** to check internet status:

If IP Address is a valid one, please try the methods below and try again:

- Your computer might not recognize any DNS server addresses. Please manually configure the DNS server.
 - 1) Go to **Advanced > Network > DHCP Server**.
 - 2) Enter 8.8.8.8 as Primary DNS, click **SAVE**.

Tips: 8.8.8.8 is a safe and public DNS server operated by Google.

DHCP Server

Dynamically assign IP addresses to the devices connected to the router.

DHCP Server: ☒ Enable

IP Address Pool: -

Address Lease Time: minutes

Default Gateway: (Optional)

Primary DNS: (Optional)

Secondary DNS: (Optional)

- Restart the modem and the router.
 - 1) Power off your modem and router, and leave them off for 1 minute.
 - 2) Power on your modem first, and wait about 2 minutes until it gets a solid cable or Internet light.
 - 3) Power on the router.
 - 4) Wait another 1 or 2 minutes and check the internet access.
- Reset the router to factory default settings and reconfigure the router.
- Upgrade the firmware of the router.
- Check the TCP/IP settings on the particular device if all other devices can get internet from the router.

As the picture below shows, if the IP Address is 0.0.0.0, please try the methods below and try again:

Status

Internet status overview is displayed on this page.

Internet

Status: WAN port is unplugged

Internet Connection Type: Dynamic IP

IP Address: 0.0.0.0

Subnet Mask: 0.0.0.0

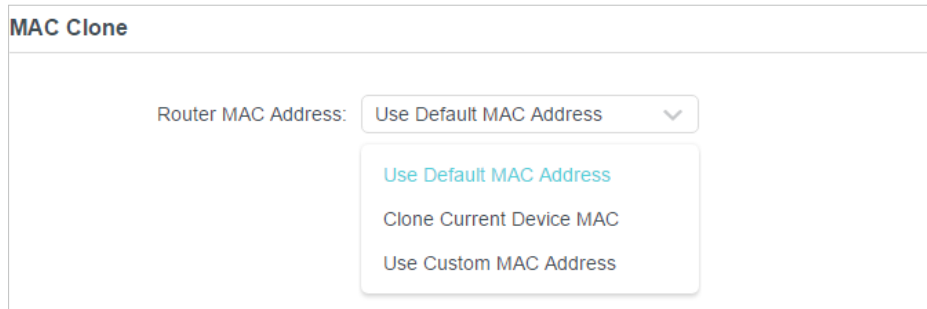
Default Gateway: 0.0.0.0

Primary DNS: 0.0.0.0

Secondary DNS: 0.0.0.0

- Make sure the physical connection between the router and the modem is proper.
- Clone the MAC address of your computer.

- 1) Visit <http://tplinkwifi.net>, and log in with your TP-Link ID or the password you set for the router.
- 2) Go to [Internet](#) or [Advanced](#) > [Network](#) > [Internet](#) and focus on the [MAC Clone](#) section.
- 3) Choose an option as needed (enter the MAC address if [Use Custom MAC Address](#) is selected), and click [SAVE](#).



 Tips:

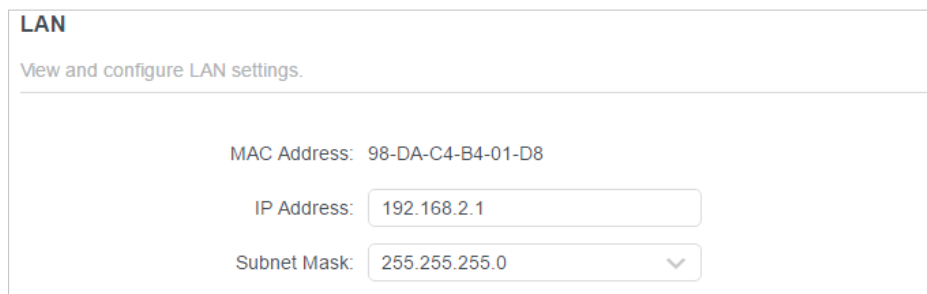
- Some ISP will register the MAC address of your computer when you access the internet for the first time through their Cable modem, if you add a router into your network to share your internet connection, the ISP will not accept it as the MAC address is changed, so we need to clone your computer's MAC address to the router.
- The MAC addresses of a computer in wired connection and wireless connection are different.

- **Modify the LAN IP address of the router.**

 Note:

Most TP-Link routers use 192.168.0.1/192.168.1.1 as their default LAN IP address, which may conflict with the IP range of your existing ADSL modem/router. If so, the router is not able to communicate with your modem and you can't access the internet. To resolve this problem, we need to change the LAN IP address of the router to avoid such conflict, for example, 192.168.2.1.

- 1) Visit <http://tplinkwifi.net>, and log in with your TP-Link ID or the password you set for the router.
- 2) Go to [Advanced](#) > [Network](#) > [LAN](#).
- 3) Modify the LAN IP address as the follow picture shows. Here we take 192.168.2.1 as an example.
- 4) Click [SAVE](#).



- Restart the modem and the router.

- 1) Power off your modem and router, and leave them off for 1 minute.
 - 2) Power on your modem first, and wait about 2 minutes until it get a solid cable or Internet light.
 - 3) Power on the router.
 - 4) Wait another 1 or 2 minutes and check the internet access.
- Double check the internet connection type.
 - 1) Confirm your internet connection type, which can be learned from the ISP.
 - 2) Visit <http://tplinkwifi.net>, and log in with your TP-Link ID or the password you set for the router.
 - 3) Go to [Advanced](#) > [Network](#) > [Internet](#).
 - 4) Select your [Internet Connection Type](#) and fill in other parameters.
 - 5) Click [SAVE](#).

Internet

Set up an internet connection with the service information provided by your ISP (internet service provider).

Internet Connection Type: Dynamic IP

IP Address: Static IP

Subnet Mask: Dynamic IP

Default Gateway: PPPoE

Primary DNS: L2TP

Secondary DNS: PPTP

Secondary DNS: 0.0.0.0

[RENEW](#)

[RELEASE](#)

- 6) Restart the modem and the router again.
- Please upgrade the firmware of the router.

If you've tried every method above but still cannot access the internet, please contact the technical support.

Q5.What should I do if I can't find my wireless network or I cannot connect the wireless network?

If you fail to find any wireless network, please follow the steps below:

- Make sure the wireless function of your device is enabled if you're using a laptop with built-in wireless adapter. You can refer to the relevant document or contact the laptop manufacturer.

- Make sure the wireless adapter driver is installed successfully and the wireless adapter is enabled.

- **On Windows 7**

- 1) If you see the message [No connections are available](#), it is usually because the wireless function is disabled or blocked somehow.
- 2) Click [Troubleshoot](#) and windows might be able to fix the problem by itself.

- **On Windows XP**

- 1) If you see the message [Windows cannot configure this wireless connection](#), this is usually because windows configuration utility is disabled or you are running another wireless configuration tool to connect the wireless.
- 2) Exit the wireless configuration tool (the TP-Link Utility, for example).
- 3) Select and right click on [My Computer](#) on desktop, select [Manage](#) to open Computer Management window.
- 4) Expand [Services and Applications](#) > [Services](#), find and locate [Wireless Zero Configuration](#) in the Services list on the right side.
- 5) Right click [Wireless Zero Configuration](#), and then select [Properties](#).
- 6) Change [Startup type](#) to [Automatic](#), click on Start button and make sure the Service status is [Started](#). And then click [OK](#).

If you can find other wireless network except your own, please follow the steps below:

- Check the WLAN LED indicator on your wireless router/modem.
- Make sure your computer/device is still in the range of your router/modem. Move it closer if it is currently too far away.
- Go to [Wireless](#) or [Advanced](#) > [Wireless](#) > [Wireless Settings](#), and check the wireless settings. Double check your wireless Network Name and SSID is not hidid.

If you can find your wireless network but fail to connect, please follow the steps below:

- **Authenticating problem/password mismatch:**

- 1) Sometimes you will be asked to type in a PIN number when you connect to the wireless network for the first time. This PIN number is different from the Wireless Password/Network Security Key, usually you can only find it on the label of your router.



2) If you cannot find the PIN or PIN failed, you may choose [Connecting using a security key instead](#), and then type in the [Wireless Password/Network Security Key](#).

3) If it continues to show note of [Network Security Key Mismatch](#), it is suggested to confirm the wireless password of your wireless router.

■ **Note:** Wireless Password/Network Security Key is case sensitive.

- **Windows unable to connect to XXXX / Can not join this network / Taking longer than usual to connect to this network:**
 - Check the wireless signal strength of your network. If it is weak (1~3 bars), please move the router closer and try again.
 - Change the wireless Channel of the router to 1, 6 or 11 to reduce interference from other networks.
 - Re-install or update the driver for your wireless adapter of the computer.

FCC compliance information statement



Product Name: BE9300 Tri-Band Wi-Fi 7 Router

Model Number: Archer BE550

Component Name	Model
I.T.E. Power Supply	T120330-2B4

Responsible party:

TP-Link USA Corporation

Address: 10 Mauchly, Irvine, CA 92618

Website: <http://www.tp-link.com/us/>

Tel: +1 626 333 0234

Fax: +1 909 527 6804

E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

To comply with FCC RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

FCC compliance information statement

Product Name: I.T.E. Power Supply

Model Number: T120330-2B4

Responsible party:

TP-Link USA Corporation

Address: 10 Mauchly, Irvine, CA 92618

Website: <http://www.tp-link.com/us/>

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1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

We, **TP-Link USA Corporation**, has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2023-06-05

CE Mark Warning



This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

OPERATING FREQUENCY(the maximum transmitted power)

2400 MHz -2483.5 MHz (20dBm)

5150 MHz -5250 MHz (23dBm)

Frequency band: 5150 - 5250 MHz:

Indoor use: Inside buildings only. Installations and use inside road vehicles and train carriages are not permitted. Limited outdoor use: If used outdoors, equipment shall not be attached to a fixed installation or to the external body of road vehicles, a fixed infrastructure or a fixed outdoor antenna. Use by unmanned aircraft systems (UAS) is limited to within the 5170 - 5250 MHz band.

EU Declaration of Conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863.

The original EU Declaration of Conformity may be found at
<https://www.tp-link.com/en/support/ce/>

RF Exposure Information

This device meets the EU requirements (2014/53/EU Article 3.1a) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The device complies with RF specifications when the device is used at 20 cm from your body.

National Restrictions

Attention: This device may only be used indoors in all EU member states, EFTA countries and Northern Ireland.

	AT	BE	BG	CH	CY	CZ	DE	DK
	EE	EL	ES	FI	FR	HR	HU	IE
	IS	IT	LI	LT	LU	LV	MT	NL
	NO	PL	PT	RO	SE	SI	SK	UK(NI)

UKCA Mark



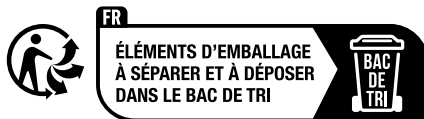
UK Declaration of Conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.

The original UK Declaration of Conformity may be found at <https://www.tp-link.com/support/ukca>

National Restrictions

Attention: This device may only be used indoors in Great Britain.



Canadian Compliance Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Caution:

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

Avertissement:

Le dispositif fonctionnant dans la bande 5150-5250 MHz est réservé uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;

Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

Industry Canada Statement

CAN ICES-3 (B)/NMB-3(B)

Korea Warning Statements:

당해 무선설비는 운용중 전파혼신 가능성이 있음.

NCC Notice & BSMI Notice:

注意！

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前述合法通信，指依電信管理法規定作業之無線電通信。

低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

應避免影響附近雷達系統之操作。

高增益指向性天線只得應用於固定式點對點系統。

安全諮詢及注意事項

- 請使用原裝電源供應器或只能按照本產品注明的電源類型使用本產品。
- 清潔本產品之前請先拔掉電源線。請勿使用液體、噴霧清潔劑或濕布進行清潔。
- 注意防潮，請勿將水或其他液體潑灑到本產品上。
- 插槽與開口供通風使用，以確保本產品的操作可靠並防止過熱，請勿堵塞或覆蓋開口。

- 請勿將本產品置放於靠近熱源的地方。除非有正常的通風，否則不可放在密閉位置中。
- 請不要私自打開機殼，不要嘗試自行維修本產品，請由授權的專業人士進行此項工作。

限用物質含有情況標示聲明書

設備名稱：BE9300 Tri-Band Wi-Fi 7 Router Equipment name			型號（型式）：Archer BE550 Type designation (Type)			
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr ⁺⁶)	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
PCB	○	○	○	○	○	○
外殼	○	○	○	○	○	○
電源供應器	—	○	○	○	○	○
天線	○	○	○	○	○	○
備考1. “超出0.1 wt %” 及 “超出0.01 wt %” 係指限用物質之百分比含量超出百分比含量基準值 Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition. 備考2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。 Note 2: “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence. 備考3. “—” 係指該項限用物質為排除項目。 Note 3: The “—” indicates that the restricted substance corresponds to the exemption.						



Продукт сертифіковано згідно з правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.



Safety Information

- Keep the device away from water, fire, humidity or hot environments.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended
- Do not use the device where wireless devices are not allowed.

- Adapter shall be installed near the equipment and shall be easily accessible.
- Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.
- Operating Temperature: 0°C ~ 40°C (32°F ~ 104°F)
- This product uses radios and other components that emit electromagnetic fields. Electromagnetic fields and magnets may interfere with pacemakers and other implanted medical devices. Always keep the product and its power adapter more than 15 cm (6 inches) away from any pacemakers or other implanted medical devices. If you suspect your product is interfering with your pacemaker or any other implanted medical device, turn off your product and consult your physician for information specific to your medical device.

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

Explanations of the symbols on the product label

Symbol	Explanation
	DC voltage
	AC voltage
	Class II equipment
	Polarity of output terminals
	Energy efficiency Marking
	Indoor use only
	Caution
	Operator's manual
	RECYCLING This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.