

# INPUTS /OUTPUTS

1 x Micro USB

## SOFTWARE UPDATE

Mobile application update can be carried out over Google Play Store and Apple Store.

## POWER CONSUMPTION

Operating conditions via power adapter connected to the mains that supplies 110-240VAC 50/60Hz. The device uses 25mA current in stanby mode and 500 mA & 5V in maximum power consumption.

## NOTIFICATIONS

\*Specifications of the device and this manual may be modified without prior notification.

\*This device complies with the directive on the control of waste electrical and electronic equipment.

### Declaration of Conformity (DoC)



This declaration of conformity is issued under the manufacturer's own responsibility.

This DoC has been issued by the manufacturer or its authorized representative. This documentation declares that Vestel Komünikasyon Sanayi Ve Ticaret A.S. radio equipment type Smart Cane conforms with Directive 2014/53/EU. The complete text for EU conformity declaration can be found in the web site below: <http://doc.vosshub.com/>

### FCC (Federal Communications Commission) Compliance



Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### FCC RF Radiation Exposure Statement:

1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
2. This equipment complies with RF radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with a minimum distance of 5mm between the radiator and your body.

### Disposing of your appliance in an environment-friendly way



(Waste Electrical and Electronic Equipment For countries with a separate waste collection system) This sign on the product, its accessories and the relevant documentation shows that this product and its electronic accessories (for example: charger, USB cable) shall not be disposed of with other domestic waste. Please separate this from other waste types to prevent the harmful effect of waste not being disposed of properly has on environment and human health, and ensure it is recycled so that it can be re-used sustainably. Home users should contact the dealer they purchased the product from or the legal authority for detailed information on where and how they will send the product for an environmentally safe disposal. Business users should contact their supplier and check the provisions and conditions of the purchasing contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

### Disposing of Batteries in correct way



(For countries with a separate waste collection system) The sign on the battery, manual and the packaging shows that the battery in this product must not be disposed of with other domestic waste. Chemical symbols like Hg, Cd or Pb show that the battery includes mercury, cadmium or lead over the reference value stated in EC Directive 2006/66.

## **WARRANTY CONDITIONS**

1. The warranty period starts from the date of delivery of the product and is effective for a period of 1 year.
2. All goods, including parts, are covered under warranty.
3. If the goods fail within the warranty period, the time expended on repair will be added to the remaining warranty period. Repair duration of the goods is a maximum of 20 business days. This period starts from the date that the customer is notified by the service station that they've received the damaged goods to be repaired. In the absence of a service station, the period will begin from the date that the customer is notified by the seller, dealer, agent, representative, importer or manufacturer that they've received the damaged goods to be repaired. In the event that the product is not repaired within 10 business days, the manufacturer or importer must provide a replacement product with comparable specifications for the use of the customer until the goods are repaired and returned to their owner.
4. If the goods fail within the warranty period due to workmanship and assembly errors, they will be repaired at no cost to the consumer; labour cost, replacement part costs, and any other necessary repair costs will be covered by the seller.
5. If any of the following conditions occur within the warranty period, the customer can exercise their right to a refund or replacement under warranty
  - a) More than 1 failure within the warranty period
  - b) Exceeding the maximum time required for its repair,
  - c) If it is determined by the authorized service station, seller, manufacturer or importer that the defective product is beyond repair; the consumer may request a refund for the defective product at a discount equivalent to the cost of replacement, or for a full replacement of an equivalent product. The seller cannot refuse the consumer's demand. If the request is not fulfilled, the seller, manufacturer and importer will be held accountable.
6. Damage arising from misuse of the product or any other use considered to be contrary to the product's intended purpose as outlined in the WeWALK user manual, will not be covered under warranty. Other factors not covered under warranty include: accidental damage, damage resulting from unauthorized 3rd party service repair stations or customer self-repair, cosmetic defects, natural disasters, theft, and submersion (water damage).
7. For any problems that may arise regarding the warranty certificate, T.C. The Ministry of Customs and Trade may apply to the General Directorate of Consumer Protection and Market Surveillance.

## **WARRANTY OBLIGATION - MATTERS TO BE CONSIDERED BY THE CUSTOMER**

1. The warranty is void if the original serial number of the product is damaged on the Warranty Certificate.
2. For the warranty obligation to be valid, no person other than WEWALK authorized personnel or authorized services should interfere with the repair and modification of the device in any way.
3. The authorized service determines the repair location (location or service workshop) and shape of the defective device.
4. The defective device is not covered by the warranty under the conditions described below:  
a) Malfunctions caused by external equipment (regulator, uninterrupted power supply, etc.) connected to the device, b) Abnormal voltage drop or excess, incorrect electrical installation, and the device is connected to a mains voltage different from that specified on the label. malfunctions c) Malfunctions that may occur as a result of transfers and placement after the delivery of the goods (falling, excessive shaking, impact etc.), d) Deterioration, scratches, breaks and malfunctions on the outer and inner surfaces caused by the usage errors of the device, e) Natural events (lightning, malfunctions caused by flood, flood, earthquake, fire etc.). In such cases, the defective device will be repaired by authorized WEWALK experts, and standard repair fee will be charged.
5. The responsibility of delivering the Warranty Certificate to the consumer by completing the responsibility belongs to the authorized dealers, agents or representative offices where the consumer purchases the goods. Warranty Certificate purchased It must include the date and number of the invoice for the good and the serial number.

### **CUSTOMER'S OPTIONAL RIGHTS**

Customer; If it is understood that the product is defective in accordance with the provisions of the Law No. 6502 on Consumer Protection, even if the defect occurred later, within the one-year period of expiry of the goods to the customer;

1. Returning from the contract by declaring that he is ready to return the sold,
2. Retaining the sold and asking for a discount in the rate of shame, one of his elective rights against the Seller;
3. If it does not require an excessive cost, it may be used against the seller for free repair of the seller at all costs,
4. If possible, asking the seller to be replaced with an indifferent amount, and one of his optional rights may be used against the Seller, the manufacturer or the importer.

In the event that free repair or replacement of the goods with defect will bring disproportionate difficulties for the seller, the consumer may use one of the right to return from the contract or to deduct from the cost.

Customer; can apply to complaints and appeals to the Consumer Courts and the Consumer Arbitration Committees.



# WARRANTY CERTIFICATE

## WEWALK SMART CANE – SPECIAL EDITION

SERIAL NUMBER: \_\_\_\_\_

PURCHASE DATE: \_\_\_\_\_

MAXIMUM REPAIR TIME: 20 BUSINESS DAYS

ONE (1) YEAR WEWALK WARRANTY

### SELLER'S

COMPANY NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_  
\_\_\_\_\_

MOBILE PHONE NUMBER: \_\_\_\_\_

E-MAIL: \_\_\_\_\_

INVOICE DATE: \_\_\_\_\_

INVOICE NAME: \_\_\_\_\_

SIGNATURE : \_\_\_\_\_

### USER

NAME AND SURNAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_  
\_\_\_\_\_

MOBILE PHONE NUMBER: \_\_\_\_\_

### MANUFACTURER FIRM:

Vestel Komünikasyon Sanayi Ve Ticaret A.Ş. Ege Serbest Bölgesi 35410 İzmir, Türkiye  
WeWALK Teknoloji A.Ş. Maslak AOS 55. sok 42 Maslak sit. İç Kapı no: 565 Sarıyer İstanbul  
[support@zewalk.io](mailto:support@zewalk.io)