



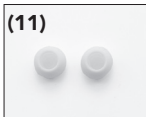
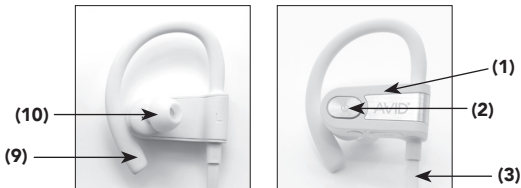
## **Wireless In-Ear Earphones**

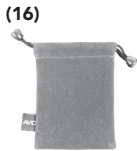
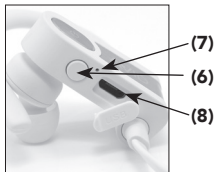
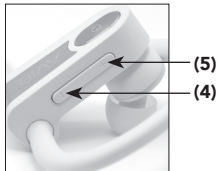


**Operating Instructions**

**AE-350W**


Before reading, review the illustrations and familiarize yourself with all the functions of the device.





## Parts description/operating components

*(See inside front cover for illustrations)*

- (1)** Earphones
- (2)** Power button  also serves other functions such as music and phone functions
- (3)** Neck band
- (4)** – button (decrease volume; previous track)
- (5)** + button (increase volume; next track)
- (6)** Pairing button
- (7)** Operating/charging LED
- (8)** Charging socket (Micro-USB)
- (9)** Ear hook
- (10)** Ear cushions  
(medium - on earphones)
- (11)** Ear cushions (small)
- (12)** Ear cushions (large)
- (13)** Charging cable  
(USB to Micro-USB)
- (14)** Quick start guide
- (15)** Operating instructions
- (16)** Pouch

## INTRODUCTION

### **Information about these operating instructions**

*Congratulations on the purchase of your new device.*

You have selected a high-quality product. The operating instructions are part of this product. They contain valuable information about safety, usage, and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Use the product only as described and for the range of applications specified. Keep these operating instructions as a reference and store them near the product. Please pass on all documentation including these operating instructions to any future owner(s) if you sell this product or give it away.

## **Copyright**

This documentation is protected by copyright. Any copying or reproduction, including in the form of extracts, or any reproduction of images (even in a modified state), is permitted only with the written authorization of the manufacturer.

## **Notes on trademarks**

- The AVID trademark and name are the property of their respective owner.

All other names and products may be trademarks or registered trademarks of their respective owner(s).

## **FCC Compliance**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept

any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the

equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.



## Warning

The following warnings are used in these operating instructions:

### **DANGER!**

**A warning at this hazard level indicates a potentially hazardous situation.**

Failure to avoid this hazardous situation could result in severe injuries or even death.

- Follow the instructions in this warning notice to avoid the risk of serious injuries or death.

### **CAUTION**

**A warning notice at this hazard level indicates the risk of property damage.**

Failure to avoid this situation could result in property damage.

- Follow the instructions in this warning to prevent material damage.

## **NOTE**

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- A note provides additional information that makes handling the appliance easier for you.

## **SAFETY**

This section contains important safety instructions for handling the device. This device complies with statutory safety regulations. Improper use may result in personal injury and property damage.

### **Basic safety instructions**

To ensure safe operation of the appliance, follow the safety guidelines set out below:

- Check the earphones for visible external damage before use. Do not operate damaged earphones.

- If the earphones, cables or connections are damaged, contact AVID Customer Care (see pg 31).
- These earphones may be used by children aged 12 years and above and by persons with limited physical, sensory or mental capabilities or lack of experience and knowledge, if they are under supervision or have been told how to use the earphones safely and are aware of the potential risks. Do not allow children to use earphones as a toy. Cleaning and user maintenance tasks may not be carried out by children unless they are supervised.
- **DANGER!** Do not allow children under 12 to use earphones or play with the packaging material! Keep all packaging materials away from children. The package includes parts that can be swallowed. **There is a risk of suffocation!**
- Protect the charging cable from hot surfaces and sharp edges and ensure that it is not stretched tight or kinked.

- Do not make any unauthorized modifications or alterations to the earphones.
- Never open the housing of the earphones. There are no parts inside which can be maintained. In addition, this will invalidate the warranty.
- Do not place objects filled with liquids (such as vases or open drinks) next to the earphones.
- Protect the earphones from penetration by moisture and liquids.
- The earphones may heat up while charging. Place the earphones in a well-ventilated location during the charging process and do not cover them.
- Do not operate or place the earphones close to open flames (e.g., fireplaces, candles, oven stove or etc.).

- The earphones have an integrated rechargeable Li-ion battery. Improper use of lithium polymer batteries can cause fires, explosions, leakage of hazardous materials or other hazards! Do not throw the earphones into an open fire.
- If you notice unusual noises, a burning smell or smoke coming from your earphones, remove the earphones from your ears immediately and disconnect any attached charging cable. Contact AVID Customer Care (see pg 31) before using them again.

## **Risk of hearing damage**

### **DANGER!**

#### **Risks from extremely high-volume levels!**

Loud music can lead to hearing damage.

- Avoid listening to music at an extremely high volume, especially over long periods of time, when using these earphones.

## Risk of accidents

### **DANGER!**

#### **Risk of impaired perception!**

- Acoustic warnings/notification signals and ambient noise can sound different when you are wearing these earphones. Make yourself aware of how these signals deviate from their sound so that you can recognize the signals in appropriate situations.
- Do not use the earphones while driving a vehicle, riding a bicycle, operating machinery or in any other situation in which impaired perception of ambient noise could put you or other people in danger. Please also observe the statutory provisions and regulations of the country in which you are using earphones.

## USE

### Unpacking

- Remove all parts and the operating instructions from the box.
- Remove all packaging material.

### Check package contents

*(See inside front cover for illustrations)*

The product includes the following components:

- Earphones **(1)** with pre-fitted ear cushions (medium size **(10)**)
- 2 pairs of ear cushions (small **(11)** and large **(12)**)
- Charging cable **(13)** (USB to Micro-USB)
- Pouch **(16)**
- Quick start guide **(14)**
- These operating instructions **(15)**

## **NOTE**

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- Check the package for completeness and signs of visible damage.
- If the delivery is incomplete or damage has occurred as a result of defective packaging or during transport, contact AVID Customer Care.

### **Disposal of the packaging**

The packaging protects the appliance from damage during transport.

The packaging materials have been selected for their environmental friendliness and ease of disposal and are therefore recyclable.



Please recycle packaging in accordance with your local regulations.



## Charging the battery

Before using the earphones **(1)**, the integrated battery must be charged fully.

- Connect the USB plug of the charging cable **(13)** to a turned-on PC or a suitable USB power supply (not included).
- Connect the Micro-USB plug of the charging cable **(13)** to the charging socket (micro-USB) **(8)** on the earphones **(1)**.

### CAUTION

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- > Only charge the earphones **(1)** in dry indoor spaces.
- > Only use USB power adapters with an output voltage of 5 V and an output current of at least 0.5 A or a USB port on your computer to charge the earphones **(1)**.
- > Use the supplied charging cable **(13)** to charge the earphones **(1)**.

- Always disconnect the charging cable **(13)** when charging is complete!

## NOTE

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- The operating/charging LED **(7)** lights red during charging. When the battery is fully charged, the operating/charging LED **(7)** turns off.
- Charging takes about 1.5 hours when the earphones **(1)** are fully discharged.

## Inserting earphones

- Place the neck band **(3)** around your neck.
- When putting in the earphones **(1)**, pay attention to the markings "R" (right) and "L" (left) on the earpieces.
- Insert one of the earphones **(1)** into your ear canal (see *Fig. 1*).

- Hook the ear hook **(9)** over your ear to ensure that the earphone **(1)** sits firmly (see *Fig.2*).
- Proceed in the same way to insert the other earphone **(1)**.



*Fig.1*



*Fig.2*

## Pairing the earphones with a wireless enable device

Before you can use the earphones **(1)**, you must pair them with a compatible wireless device. Procedure as follows:

- Ensure that the earphones **(1)** are turned off and the wireless enable device is turned on.
- Set the wireless device so that it scans for other wireless devices. A detailed description of how to do this can be found in the operating instructions for your wireless enable device.
- Press the power button **(2)** for 3 seconds to turn the earphones **(1)** on. The LED will briefly turn red and you will hear the voice announce, "Power ON". After a few seconds, the voice will announce "Pairing" and the LED **(7)** will begin to alternately flash red and blue.

- On your wireless device, select the entry **AVID AE-350W** from the list of found devices. When the pairing is established, the voice message will announce “Your device is connected” and the LED will begin slowly flashing blue.

You can now begin using the earphone.

If pairing between the AE-350W **(1)** and your wireless device is not successful within 3 minutes, the AE-350W **(1)** will automatically turn off. In this case, you will need to begin the process over again by pressing the power button for 3 secs and repeating the steps above.

To power off the earphone, press and hold the power button **(2)** for 3 seconds. The LED **(7)** will briefly flash red and you will hear the message “Power off”, after which the LED will turn off.


## NOTE

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- If the AE-350W **(1)** stop receiving a signal while in wireless mode, the AE-350W **(1)** will turn off automatically after 15 minutes following the voice message "Power OFF".
- The next time you turn on the AE-350W **(1)**, they will automatically connect to the wireless device they were previously paired with. After you hear the message "Power ON", the process of reconnecting will begin and a few seconds later you should hear the voice message "Your Device is Connected". If your wireless device is not turned on or out of range, the earphones will automatically go into the pairing mode and you will hear the voice message announce "Pairing".
- Use the pairing button **(6)** whenever you want to turn to another wireless device while your current device is still active. Press it for about 3 seconds and it will disconnect from the current device and the voice message will announce "Pairing". Follow the same steps described above and when pairing to the new device is completed you will hear the voice message announce, "The device is connected".

## HANDLING AND USE

### Operation of the buttons

Button	Function
	<ul style="list-style-type: none"><li>&gt; Turning on: press and hold for 3 seconds.</li><li>&gt; Turning off: press and hold for 3 seconds.</li></ul>
	<p>When used with a phone:</p> <ul style="list-style-type: none"><li>&gt; Accept call: press briefly</li><li>&gt; Decline call: press briefly twice</li><li>&gt; End call: press briefly</li><li>&gt; Redial: press briefly twice</li></ul>
	<p>When used to listen to music:</p> <ul style="list-style-type: none"><li>&gt; Play/Pause: press briefly</li></ul>



- > Increase volume: press briefly/When you reach the maximum volume, you will hear the voice message announce, "Maximum Volume".
- > Next track: Long press. The player moves on to the next track.



- > Reduce volume: press briefly
- > Previous track: Long press. The player moves back to the previous track.



(6) Pairing button

- > Pair to a different device: press and hold for 3 seconds
- > Disconnects current wireless device and begins pairing with another wireless enable device.



## Telephone functions

The following telephone functions are only available when the earphone is used to make calls. Some wireless enable devices may not support all functions.

- Use your wireless device to dial the required telephone number. The call is automatically transferred to earphones **(1)**.
- Speak normally as you would for a hands-free call into the microphone on the earphones **(1)** to make your call.

### NOTE

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- > If you are listening to music and receive a call, the playback will be paused until the call ends. After finishing the call, the playback will be resumed automatically.
- > You can accept/reject calls via the earphones **(1)** or your wireless device. The sound is automatically played back through the earphones **(1)**.

- > You can turn the audio source back to your wireless enable device at any time. Consult the operating instructions of your wireless device for more information.

## **Sound Quality**

### **Operating Modes**

The AE-350W operates in two different mode, and on some devices (like those running Windows) will appear as two separate devices. In most cases the App you use will automatically select the correct Device it needs. But sometimes you may be asked to select the device you want to use. The table below gives you information to help you choose the correct one for the application.

Device Name (mode)	Functionality	Audio Quality
AE-350W Hands-Free AG Headset	<p>For making calls. The microphone is only available in this mode.</p> <p>NOTE: Audio playback will be telephone quality</p>	<p>Mono sound Microphone active</p>
AE-350W Stereo Headphones	For music and high quality playback	CD quality stereo audio, no microphone

## TROUBLESHOOTING

The earphones cannot be paired with a compatible wireless device

- Make sure that the wireless function is activated on the wireless device.
- Check that the earphones **(1)** are turned on.
- If you use several wireless devices, ensure that any previous connection is disconnected. There may be a previously paired wireless device in range.
- Make sure that the earphones **(1)** are no more than 30 feet from the wireless device and that no obstacles or electronic devices are placed between them.

You cannot turn on your earphones.

- The integrated battery in the earphones is empty. Charge the battery.

You cannot use all the functions described.

- This may be down to your wireless device and its current software. Try updating the software or using a different wireless device.

You hear no sound from the earphones.

- The volume control of the earphones **(1)** is set to the minimum volume. Increase the playback volume.

You only hear the sound from one of the earphones.

- Go to the menu of your wireless device and adjust the balance so that sound comes out of both sides.

## **NOTE**

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> If the above-mentioned solutions do not resolve the problem, please contact AVID Customer Care (see pg 31).

## **DISPOSAL**

### **Disposal of the appliance**

**E-WASTE**



**RECYCLING**

The integrated rechargeable battery in this earphone cannot be removed for disposal. It should be recycled in accordance with your local authority. If you do not recycle, electrical equipment will end up in a landfill where hazardous substances would leak and cause soil and water contamination.

## APPENDIX

### Technical details

#### Earphones

Bluetooth Standard	V5.0
Wireless working range	30 feet (without obstacles)
Profiles supported	A2DP v1.3, AVRCP v1.6, AVCTP v1.4, AVDTP v1.3, HSP, HFP v1.7, HID v1.1
Talk / Play time	Up to 8-9 hours (Varies according to volume level and audio content)
Charging time	1.5 Hours
Charging Voltage	DC 3.8V
Sweat Resistance	IPX2

## **WARRANTY**

[www.avidproducts.com/orders-returns-warranty](http://www.avidproducts.com/orders-returns-warranty)



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## **AVID Customer Care**

Our diligent and friendly Customer Care team is here to assist with any questions. Contact us to get in touch with a member of our team.

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