

# DO NOT RETURN BROKEN OR DEFECTIVE UNITS TO YOUR RETAILER

Please contact Tanoshi directly for support and return instructions.

## LIMITED WARRANTY SUMMARY:

- Warranty covers manufacturer's defects only, not consumer damage or misuse.
- Warranty period is one year from date of purchase.
- All warranty claims must be accompanied by a dated receipt for proof-of-purchase.

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## Tanoshi Warranty Card

(to be completed by parent or guardian)

Please fill out and return to take advantage of your limited warranty for your Tanoshi Device. You may also register online at [tanoshi.com/product-registration](https://tanoshi.com/product-registration).

Model Number: \_\_\_\_\_ Serial Number: \_\_\_\_\_

Full Name: \_\_\_\_\_

\*Email Address: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Purchase date: \_\_\_\_\_ Price: \_\_\_\_\_ Purchase Location: \_\_\_\_\_

I confirm I am 13 or older, and would like to sign up to receive product tips and tricks, special offers, and more from Tanoshi.

Please detach and mail this Registration Card to:

**Tanoshi Warranty Registration**

**696 San Ramon Valley Blvd., #237**

**Danville, CA 94526**

**OR REGISTER ONLINE**

**[tanoshi.com/product-registration](https://tanoshi.com/product-registration)**

## One-Year Limited Warranty (United States Only)

These provisions apply to Tanoshi's one-year limited warranty.

All new Tanoshi, Inc. ("Tanoshi") Computers purchased from an authorized reseller or direct from Tanoshi come with a One-Year Limited Warranty subject to the terms and conditions below. For refurbished products see 90-Day Limited Warranty.

Tanoshi manufactures its hardware products from parts and components that are new or equivalent to new in accordance with industry-standard practices. Tanoshi warrants that the hardware products it manufactures will be free from defects in materials and workmanship. The limited warranty term is one year beginning on the date of invoice from either Tanoshi or a Tanoshi authorized reseller.

Limited Warranty applies to hardware purchased directly from Tanoshi or a Tanoshi Authorized Resellers, found at <http://tanoshi.com/resellers>, and does not apply to hardware products purchased from an unauthorized third party, after-market reseller, or otherwise purchased used.

Material damage due to shipping the products to you if product was sold directly by Tanoshi is covered under this limited warranty.

Otherwise, this limited warranty does not cover: (a) cosmetic damage; (b) normal wear and tear; (c) improper operation; (d) improper voltage supply or power surges; (e) signal issues; (f) damage from third party shipping or shipping by authorized resellers; (g) acts of God; (h) customer misuse, modifications or adjustments; (i) installation, set-up, or repairs attempted by anyone other than by a Tanoshi authorized service center; (j) products with unreadable or removed serial numbers; (k) products requiring routine maintenance; or (l) products sold "AS IS", "CLEARANCE", "FACTORY RECERTIFIED", or by a non-authorized reseller.

This limited warranty does not cover any items that are in one or more of the following categories: software; external devices (except as specifically noted); accessories or parts added to a Tanoshi system after the system is shipped from Tanoshi; accessories or parts that are not installed by Tanoshi.

Warranty is Void if hardware case or screen has been manually opened, modified or repaired by a third party.

During the one-year period beginning on the invoice date, Tanoshi will repair or replace products returned to Tanoshi. To request limited warranty service, you must fill out the included Warranty card or register your Warranty online at <http://tanoshi.com/product-registration>. You then must contact Tanoshi's Customer Technical Support at [support@tanoshiinc.com](mailto:support@tanoshiinc.com) within the limited warranty period. If limited warranty service is required, Tanoshi will issue a Return Material Authorization Number. You must ship the products back to Tanoshi in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment. Tanoshi will ship the repaired or replacement products to you freight prepaid if you use an address in the continental United States, where applicable. Shipments to other locations will be made freight collect.

**NOTE: Before you ship the product(s) to Tanoshi, back up the data on the hard-disk drive(s) and any other storage device(s) in the product(s). Tanoshi does not accept liability for lost data or software.**

Tanoshi owns all parts removed from repaired products. If Tanoshi repairs or replaces a product, its limited warranty term is not extended.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE (OR JURISDICTION TO JURISDICTION). TANOSHI'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS LIMITED WARRANTY STATEMENT. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER SUCH PERIOD. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

TANOSHI DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY STATEMENT OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA OR SOFTWARE. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.

## Refurbished Computer 90-Day Limited Warranty (United States Only)

These provisions apply to Tanoshi's 90-day limited warranty only.

Tanoshi, Inc. ("Tanoshi") refurbishes Tanoshi Computers to working condition using the same parts and components that are new or equivalent to new in accordance with industry-standard practices. Tanoshi warrants that the hardware products it refurbishes will be free from significant defects in materials and workmanship, and the computer will function as if new. Tanoshi does not warrant a Refurbished Tanoshi computer will be free of minor scratches, dents or other non-material imperfections. The limited warranty term is 90-days beginning on the date of invoice.

90-Day Limited Warranty applies only to Refurbished computers purchased direct from Tanoshi.

Material damage due to shipping the products to you if product was sold directly by Tanoshi is covered under this limited warranty.

Otherwise, this limited warranty does not cover: (a) cosmetic damage; (b) normal wear and tear; (c) improper operation; (d) improper voltage supply or power surges; (e) signal issues; (f) damage from third party shipping or shipping by authorized resellers; (g) acts of God; (h) customer misuse, modifications or adjustments; (i) installation, set-up, or repairs attempted by anyone other than by a Tanoshi authorized service center; (j) products with unreadable or removed serial numbers; (k) products requiring routine maintenance; or (l) products sold "AS IS", "CLEARANCE" or by a non-authorized reseller.

This limited warranty does not cover any items that are in one or more of the following categories: software; external devices (except as specifically noted); accessories or parts added to a Tanoshi system after the system is shipped from Tanoshi; accessories or parts that are not installed by Tanoshi.

Warranty is Void if hardware case or screen has been manually opened, modified or repaired by a third party.

During the ninety-day period beginning on the invoice date, Tanoshi will repair or replace products returned to Tanoshi. To request limited warranty service, you must fill out the included Warranty card or register your Warranty online at <http://tanoshi.com/product-registration>. You then must contact Tanoshi's Customer Technical Support at [support@tanoshiinc.com](mailto:support@tanoshiinc.com) within the limited warranty period. If limited warranty service is required, Tanoshi will issue a Return Material Authorization Number. You must ship the products back to Tanoshi in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment. Tanoshi will ship the repaired or replacement products to you freight prepaid if you use an address in the continental United States, where applicable. Shipments to other locations will be made freight collect.

**NOTE: Before you ship the product(s) to Tanoshi, back up the data on the hard-disk drive(s) and any other storage device(s) in the product(s). Tanoshi does not accept liability for lost data or software.**

Tanoshi owns all parts removed from repaired products. If Tanoshi repairs or replaces a product, its limited warranty term is not extended.

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## FCC statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### IC statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

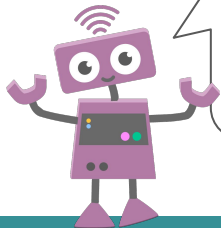
# Frequently Asked Questions (FAQ)

## Can I install Minecraft? Roblox?

Yes! You just need to adjust the app settings to allow it. By default, Family Link only allows “E” rated apps, and both Minecraft and Roblox are rated at “E10+”.

1. On your phone, open the Family Link app.
2. Select your kid’s device to manage.
3. At the top click on “Manage settings”
4. Now click on “Controls on Google Play”
5. Under “Content restrictions” select “Apps & games”
6. Select the option “Everyone 10+” and confirm by clicking “OK” on the next menu.
7. Install from Google Play.

*You may want to revisit these steps to revert the settings to “E” ratings if appropriate for your kid.*



If you run into problems but don't see your question here, visit [tanoshi.com/FAQ](https://tanoshi.com/FAQ) to learn more!

## What can I do with Family Link?

- View your kid’s activity (Chrome history, app usage)
- Manage your kid’s apps, block certain websites
- Set daily time limits on the device
- Set a bedtime for the device
- Lock your kid’s device, and grant bonus time
- See where your kid’s device is at any time
- ... and much more!

See [families.google.com/familylink](https://families.google.com/familylink) for more information

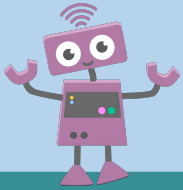
## Can I connect my kid's school account to use Google Classroom?

1. On your kid’s device, open the Family Link app
2. Select your kid. In the top left, tap “Menu”.
3. Tap “Add school account”.
4. Sign in to the parent account you use with Family Link.
5. Enter your kid’s school email and password.
6. Follow the instructions to finish adding your kid’s school account.
7. Your kid’s school may have configured the Google Account or apps in a particular way - please contact the school technology office if you have questions.

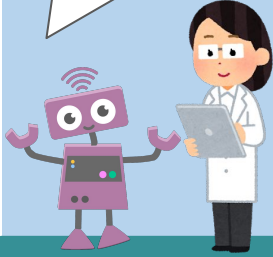
# Tanoshi-bot

Hello, I am Tanoshi-bot

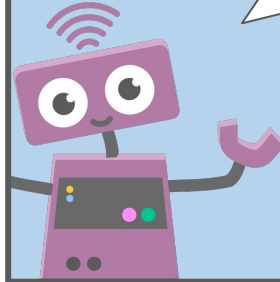
It is nice to meet you!



The person who programmed me knows a LOT about computers

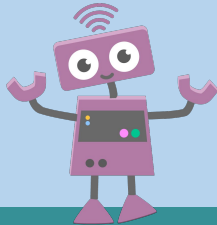


But they used to be a kid, just like you! They discovered something fun that they wanted to learn more about.

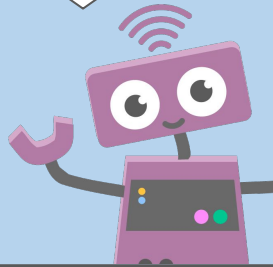


And they learned about technology by playing with a computer like the one in this box. They explored, they experimented, and they even got stuck sometimes.

When I was a kid, computers were so much heavier!

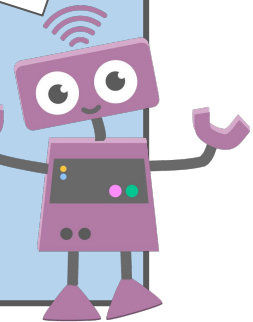


Most of all, they stayed curious, and asked lots of questions.



I'm so glad you are ready to get started with your new computer. Be patient, be safe, be kind, and have fun!

Thanks, Tanoshi-bot!





# GET IN TOUCH!

*Our U.S. Support Team is ready to help.*  
**support@tanoshi.com**

**FOR HELP, TIPS, AND INFO, VISIT**  
**<http://www.tanoshi.com/FAQ>**

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## CONNECT WITH US



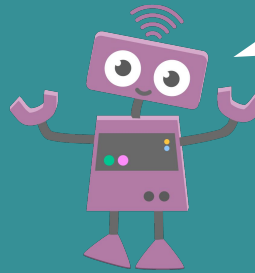
**tanoshikidscomputers**



**@tanoshikids**



**Tanoshi Kids**



**Find Kid-Friendly Apps, Games  
and Educational Resources!**  
**[tanoshi.com/kidsapps](http://tanoshi.com/kidsapps)**

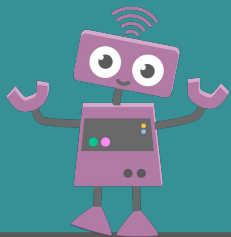
**A TOOL,  
NOT A TOY!**



# Tanoshi

Home learning for every school-age child

[www.tanoshi.com](http://www.tanoshi.com)



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