

Dear customers:

Firstly we must show our great thanks for your trust to finally choose our product. It is great honor that you present ultra trust to us among massive suppliers and we will sincerely cherish and thank for this again.

If you are satisfied with our products, please share with your friends. Meanwhile pay attention to product page on sales platform while buying. We sincerely hope that you can join in and light on allservice stars to guide the way of our customer service build.

Good reputation has long been source of our sustainable development. If any doubt or requirement, feel free to contact through Tel or QQ and please give good reputation after get in-time and effective help from us. We would show great thanks for your tolerance and support.

Sincerely wish you and your family be happy and healthy. Looking forward to coming again.

Reminder

How to get touch with We service center?

Online supports mainly provide software support and drivers support and you can get contact way on the Product page where you buy it.

How to deal with the problems when system works more and more slowly or system errors appears?

- 1.Examine regularly the hardware space to which system disk belongs.
- 2.Clear regularly and unload useless software.
- 3.If install or delete software and program frequently, please unload as required
- 4.In relevant description.
- 5.Preserve Disk regularly.
- 6.Another way to avoid is to examine anti-virus software regularly and install Software carefully, for virus often causes slow system speed and unusual errors.

How to avoid troubles from rogue software?

- 1.Pay more attention to some plug-in while installing software and refuse to install if beyond your need.
- 2.Words like "Will you install..." may showing on the display while scanning. You'd better click No before you make sure what it is.

How to make sure the safety and fluency of your transaction online?

- 1.To cut down effectively the risk of online transaction, formal anti-virus Software and Microsoft fire wall are strongly advised. And you should Mean while check whether they are the latest version.
- 2.Update Windows OS, install patch program, and prevent system bug;

- 3.Install normal anti-virus software and make sure update regularly;
- 4.Log in formal website to avoid safety threat from Clone website;
- 5.Install certificates and set long password, and some safety certificates tool Provided by certain banks are advised;

How to prevent thunderstorm from damaging your PC?

Thunderstorm may damage motherboard or net card or even burn the equipment Which may cause greater loss if you don't turn off PC with plugging off power Cord or net cable. So to keep safe, please don't use PC or other electronic device When thunderstorm or typhoon comes.

How to clean the PC?

Please mustn't use detergent or caustic solvent or caustic solvent like alcohol and washing powder to clean screen. Please clean with soft, wet cloth. please avoid cleaning or Shaking main body while it is working. This can prevent PC from being hurt.

General View of Poisonous and Harmful Matter or Element

According to terms of 'Control and Management Method on Electronic Product Contamination' you should keep in mind some parts which may contain poisonous or Harmful matter to help control and cut down environment contamination caused by abandoned electronic product and to facilitate production and sale of low-contamination electronic product and to protect both human and environment. Please as Below some parts which may contain poisonous or harmful matter:

Attention before usage:

1. The product can be only used in non-tropical areas below an altitude of 2000 meters.
2. The product should be avoided to fall down on ground or shocked by other violate way.
3. Don't use this product under conditions like over-heat over-cold, over-wet, or over-dusty way. Don't expose it under blazing sun for quite a long time.
4. Try not use product in condition like strong magnetism and static electricity.
5. Once there is water or other liquid sprinkling on the product body, please turn off at once and start to use after clean and air it to dry.
6. Please mustn't use any detergent or other liquid which contains mechanical element to clean this product. If in necessary to clean, please use dry cloth or tissue instead.
7. We company claim no responsibility for data loss and deletion and relevant loss caused by factitious and unusual hardware and software operation, repairing and other accidental circumstances.
8. Please do not torn down product by yourself, or you will lose chance of free warranty.
9. Please do not torn down product by yourself, or you will lose chance of free warranty.
10. We will not notice again the renewal of user manual and relevant software. If there is difference from that in user manual, please in kind prevail.
11. Please use original adapter to charge, for adapter of incorrect model will Cause explosion.

FCC Statement

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

SAR Information Statement

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. * Tests for SAR are conducted with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model when worn on the body, as described in this user guide, is **0.221W/Kg**(Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements). While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RFexposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on

FCC ID: **2AWGQN315** Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at <http://www.wow-com.com>. * In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of **10mm** must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.