

# RENPHO

Model: RF-FM059HS

## WiFi Smart Foot Massager



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# CONTENTS

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1. Important Safety Instructions .....	01
2. About the RENPHO WiFi Smart Foot Massager .....	04
3. Using the WiFi Smart Foot Massager .....	05
4. Product Care and Maintenance .....	19
5. Specifications .....	19
6. Troubleshooting .....	20
7. Warranty .....	21
8. Customer Service .....	22

Thank you for your purchase of RENPHO WiFi Smart Foot Massager. The WiFi Smart Foot Massager offers a comfortable shiatsu massage. While enjoying foot relief, you should use it with care and safety in mind. To ensure safety and avoid any property damage, please read this manual carefully and use it as indicated. Non-compliance may cause serious injuries or death and/or severe property damage.

**Please feel free to contact us if you meet trouble while connecting or using the “Gennec” App.**

## Important Safety Instructions

### 1. Notice

- This product is not intended for medical use. It just offers a shiatsu and air compression function.
- Any Individual who may be pregnant or recently gave birth, has a heart condition or a pacemaker, suffers from diabetes or other sensory impairment, phlebitis and/or thrombosis, joint dysfunction, inflammation or injuries, weak bones, osteoporosis, a high fever, an abnormal or curved spine, is at an increased risk of developing blood clots, has pins/screws/artificial joints or other medical devices implanted in his/her body, is being treated for a medical condition or physical injury or is under a doctor's care should consult with a medical professional before using a massaging device designed for home use.
- NEVER use any massager on open wounds, discolored areas, or any area of the body that is swollen, burned, inflamed or where skin eruptions or sores are present.
- If you have any concerns regarding your health, consult your doctor before using your massager.
- Use this appliance only for its intended use as described in this manual.
- The foot massager fits up to US Men's size 12 (EU Men's size 46)
- The use of non-rated voltage not (DC 12V/4A) is prohibited.

- Use appliance on a dry sturdy level surface.
- It is prohibited for non-professional personnel to repair the massager or replace parts.
- Ensure that the operation of this product does not exceed more than 30 minutes at any given time.
- If the power cord is damaged, it must be replaced by the maintenance department or similarly qualified persons approved by the manufacturer so as to avoid potential hazards.
- If you feel unwell or in any unusual discomfort, please stop using the product immediately.
- If high temperature or foul odor is experienced while using the product, stop using immediately and unplug the device.
- Ensure that your hands are dry when operating the controls or removing the plug.
- Unplug the power cord from the outlet after use.
- If you want to cut off the power, please turn off all operation controls and then unplug the power.
- Please keep the product clean. You can use a soft cotton cloth and neutral detergent to clean it.
- The product possesses a temperature-protection device; it will automatically shut-off when the temperature exceeds the safe limit.
- Close supervision is necessary when this appliance is used by children, invalids, or disabled persons.
- Always keep the unit horizontally when using or not.
- Always unplug the unit when moving the unit.
- Keep cord away from heated surfaces.
- Unplug the power after use or before cleaning the product.

## 2.Caution

- **DO NOT** pour water into the product.
- **DO NOT** leave the product outdoors.
- **DO NOT** use or store the appliance in wet environments or high temperatures.
- **DO NOT** use sharp objects to handle the product in order to avoid damage.
- **DO NOT** stand when you are using the massager. Do not place excessively heavy objects on the device in order to avoid damage.
- **DO NOT** use the product on a seat that can be slid or shaken. Please sit firmly before using it to prevent accidents.
- **DO NOT** immerse the machine in water or any other liquid.
- **DO NOT** operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged or dropped into water.
- **NEVER** drop or insert any object into any opening.
- **DO NOT** use the product in a humid or dusty environment to avoid product failure.
- **DO NOT** place the product near electric heaters, near stoves or in direct sunlight.
- **DO NOT** step on or drag the power cord.
- **DO NOT** operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock or injury to persons.
- **DO NOT** move the machine by dragging cord or use cord as a handle.
- **DO NOT** place or store appliance where it can fall or be pulled into a tub or sink.
- **DO NOT** attempt to plug or unplug the machine when your feet are in the massager.

## About the RENPHO WiFi Smart Foot Massager

### 1. What's in the box

WiFi Smart Foot Massager x 1

User Manual x 1

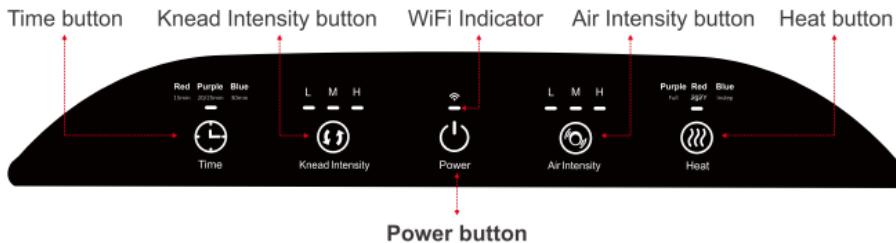
Power Adapter x 1

### 2. Production Instruction



# Using WiFi Smart Foot Massager

## Operation Instruction with Control Panel



The default mode is as below.

Knead Intensity: L

Air Intensity: L

Timer: 15 Minutes

Heat: Full On

1. Connect the plug to the power source. You will hear one beep and the power indicator blinks green twice. After about 5 seconds, the power indicator blinks green rapidly(Twice a second).
2. Touch the Power button on the control panel. The foot massager begins to work. The default knead intensity and air intensity are low level(L). The default auto shut-off time is 15 minutes. The default heating function is Full on.
3. Touch the Time button to change the auto shut-off time to 15/20/25/30 minutes and the indicator light will be red(15min)/purple(20min) / purple(25min) /blue(30min) .
4. Touch the Knead Intensity and Air Intensity buttons to adjust the knead and air pressure intensity(L, M, H), or turn off the knead and air pressure intensity. The corresponding intensity indicator light is red or all off.
5. Touch the Heat button to change the heating area to Full/Bottom/Instep/ Off and the indicator light will be purple(Full)red(Bottom) / blue(Instep) / off(Off).

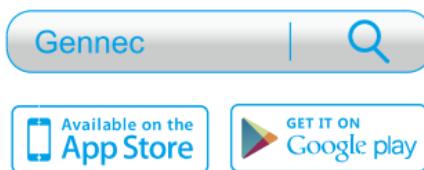
WiFi Indicator Status	
WiFi is off	Smart foot massager is not connected with power. You enter wrong WiFi password or WiFi signal is weak while you connecting. The WiFi light will turn off. Get more details on page 20.
WiFi blinks twice a second	Smart foot massager is in Default Configuration Mode.
WiFi blinks once every two seconds	Smart foot massager is on AP Configuration Mode.
WiFi is on and not blinking	Configuration with the Gennec app is complete.

## Operation Instruction with APP

### 1. App Installation & Registration

Note: Due to continuous updates and improvements, the “Gennec” App may appear slightly different.

1.1. Search and download “Gennec” App from Apple App Store/Google Play. Or you can download it by scanning the QR code below.



Note: For iPad download, please choose filters-support-iPhone only.

1.2. Open the “Gennec” App. To create a new account, tap Register. If you already have an account, tap Login.

1.3. Open the “Gennec” App, select “Register”, read the “Privacy Policy”, and select “Agree”.

1.4. Input a valid mobile number or email address and select “Continue”. Input Verification Code, then log in.

## 2. Default Configuration Mode

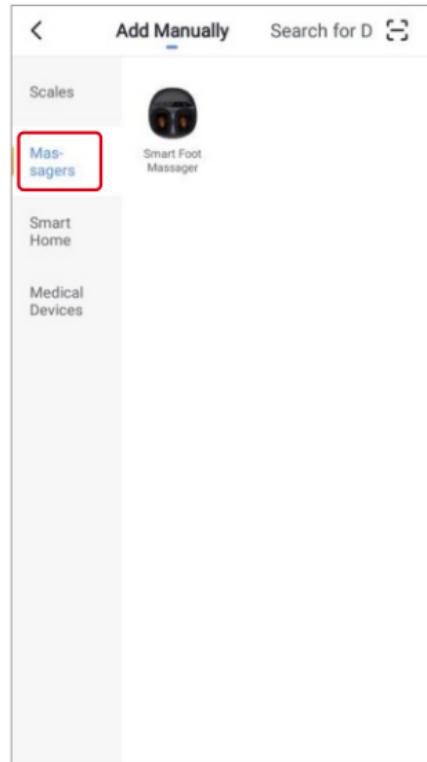
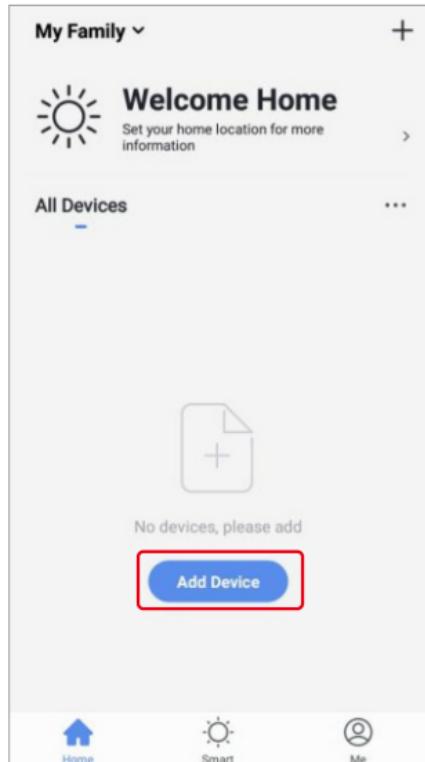
Please check the following before use:

- It only supports 2.4G WiFi communication protocol.
- Your smart device is connected to WiFi.
- Your smart device is close to your foot massager.
- WiFi signal is strong while connecting.

2.1. Make sure your smart device is connected to WiFi first. Connect the plug to the power source. You will hear one beep and the power indicator blinks green twice. After about 5 seconds, the power indicator blinks green rapidly(Twice a second). Then you can open the “Gennec” App.

2.2. Tap “Add Device” or “+”.

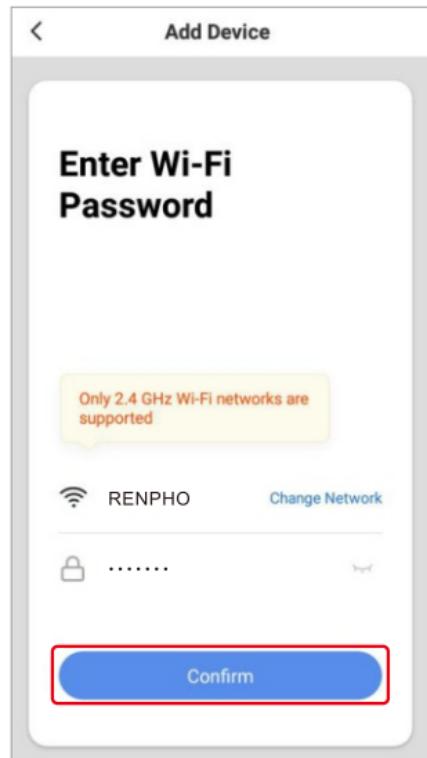
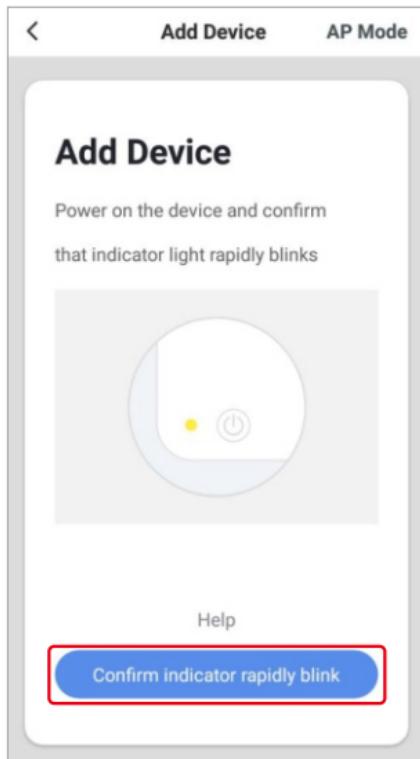
2.3. Choose Smart Foot Massager.



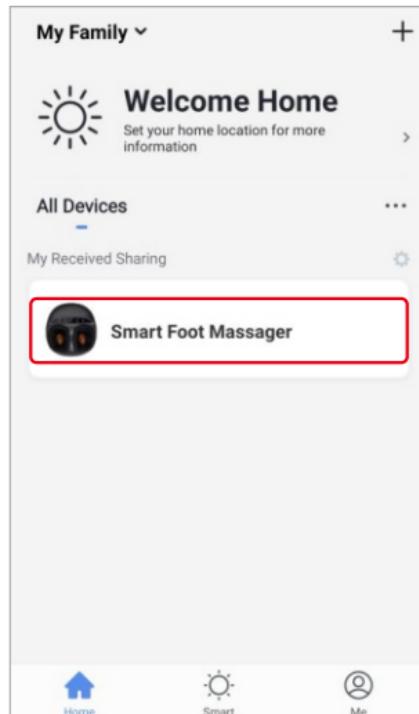
2.4. Tap "Confirm indicator rapidly blink".

2.5. Choose the right WiFi and enter the WiFi password.

**Note: The new product will take a little long time to connect for the first time. Please be patient. After the first successful connection, later use will connect soon.**



2.6. After it connects successfully, you will hear a beep. The power indicator light is solid green. The smart foot massager will show on as below.



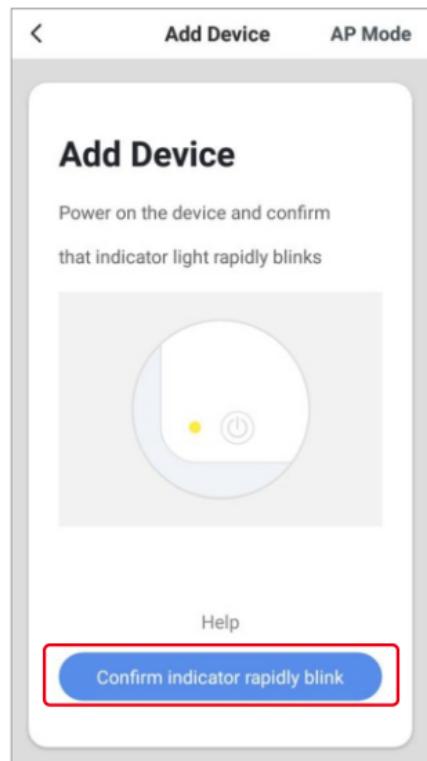
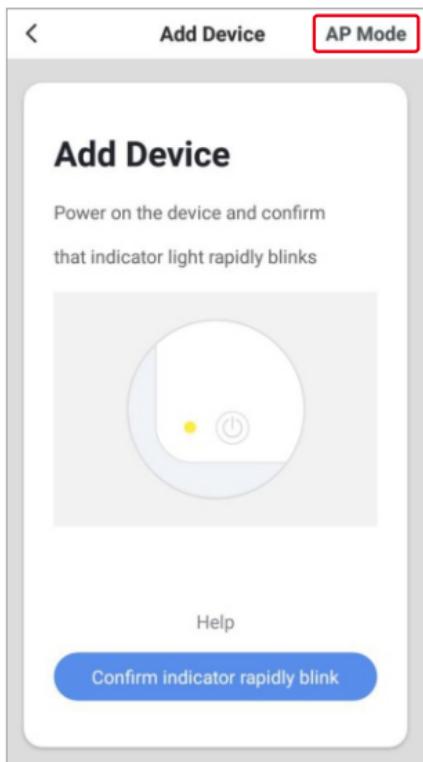
### 3.AP Configuration Mode

**Note: If you can not connect successfully in this mode, you can select AP Mode to connect. The process is below.**

3.1. Long touch the Power button of the device to make the power indicator light blink green slowly(Once every two seconds).

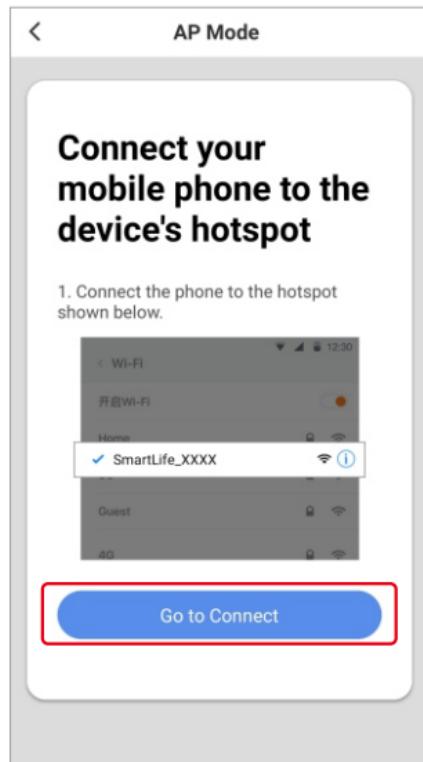
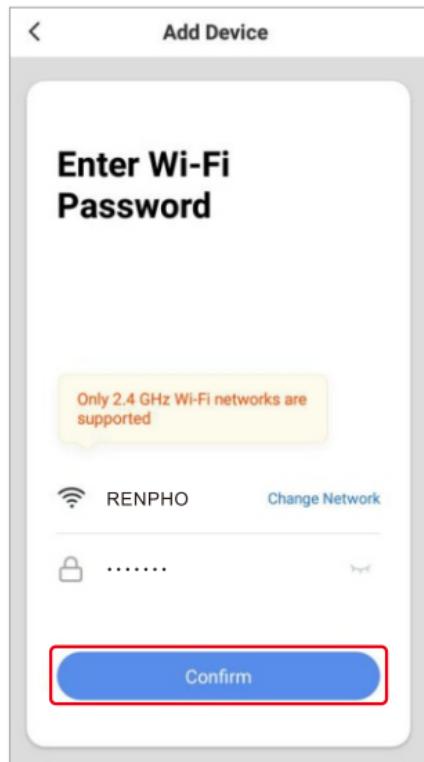
3.2. Select AP Mode

3.3.Tap " Confirm indicator slowly blink".

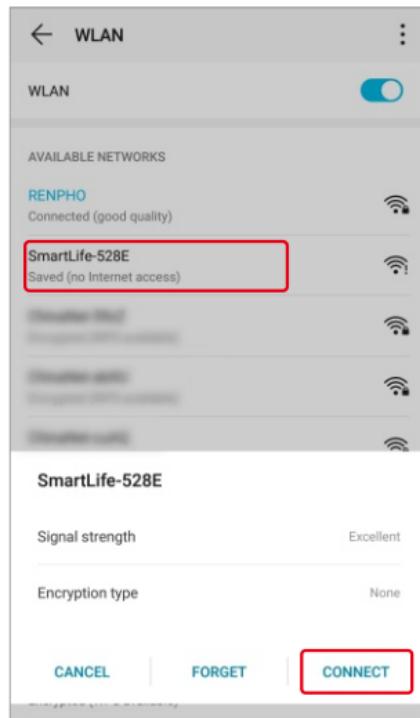


3.4. Choose the right WiFi and enter the WiFi password.

3.5. Connect your mobile phone to the device's hotspot. The hotspot's name is always SmartLife\_XXXX.



3.6. Choose SmartLife\_XXXX and connect. “XXXX” is a code consisting of numbers and letters. Every foot massager’s code is different. Then tap “CONNECT”.



3.7. When SmartLife\_XXXX connected (no Internet access), tap “Gennec” to enter, you will find it is connecting. After it connects successfully, you will hear a beep. The power indicator light is solid green.

WLAN

WLAN

AVAILABLE NETWORKS

SmartLife-528E  
Connected (no Internet access)

AP Mode

Connecting...

Place your router, mobile phone, and device as close as possible

7%

- Device found
- Register Device to Smart Cloud
- Initializing device...

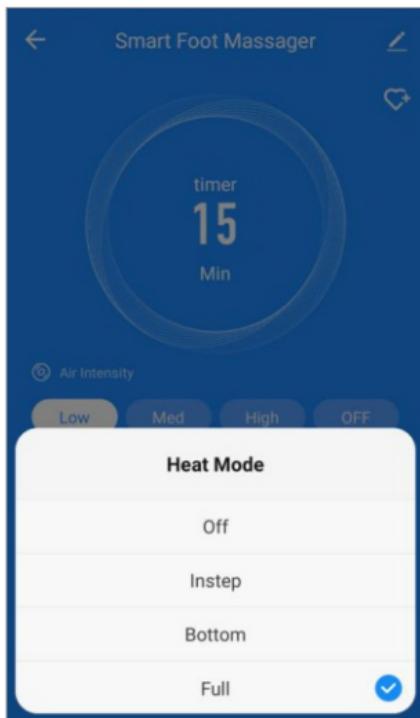
## 4. App Operation

4.1. Tap “Power”. The foot massager begins to work with the power indicator light green. The default knead intensity and air intensity are low level(L). The default auto shut-off time is 15 minutes. The default heating function is Full on. (If you have turned on the massager before, the app will show the remaining massage time and the mode you choose before after you connect your massager with app)

4.2. Adjust the timer(15Min, 20Min, 25Min, 30Min), The timer indicator light will turn to red(15min)/purple(20min)/purple(25min)/blue(30min).

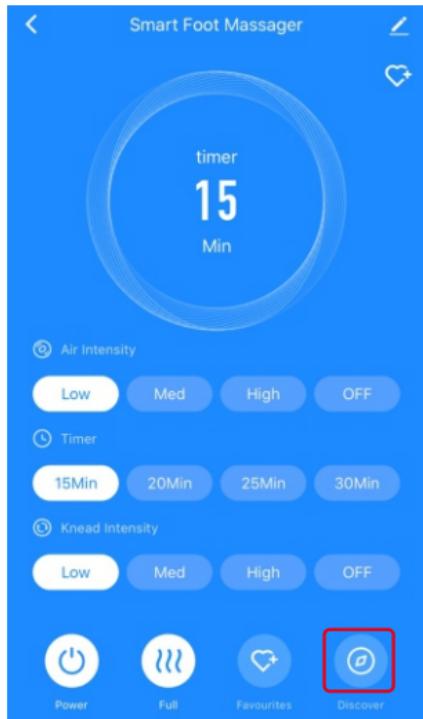
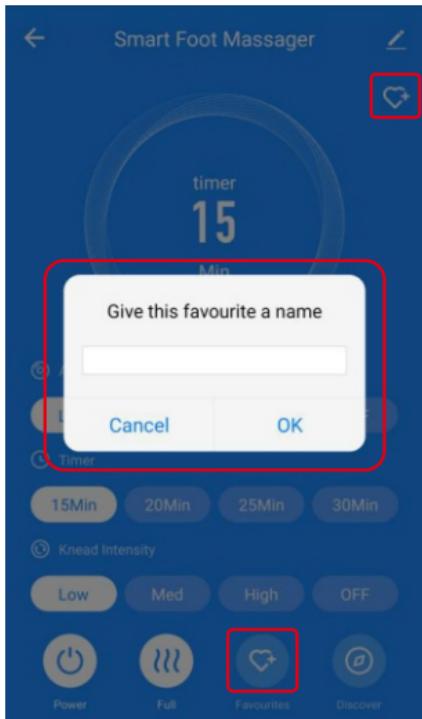
4.3. Adjust the knead and air pressure intensity(Low, Med, High), or turn off the knead and air pressure intensity. The corresponding intensity indicator light is red or all off.

4.4. Tap “Heat” to choose the heating area(Bottom, Instep, Full), or turn off the heating function. The heat indicator light will turn to red(Bottom)/blue(Instep)/purple(Full) or off.



4.5.Tap “Favourites”, you can favourite and name this massaging mode for later use. And you can find your favorite mode in 

4.6.Tap “Discover”, you can skim other RENPHO massagers.

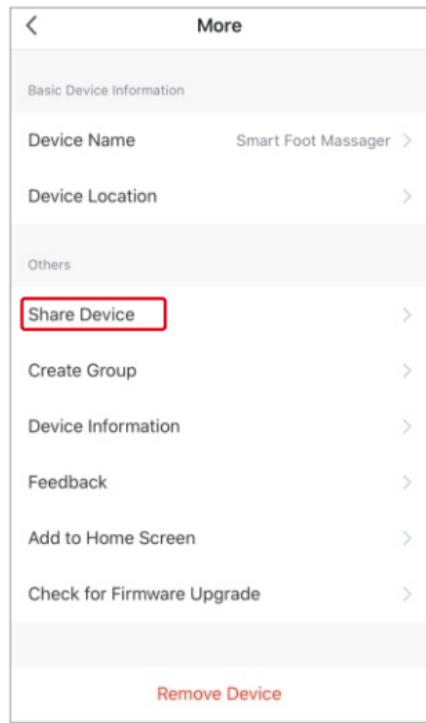


## 5. Sharing Function

If your family and friends have a “Gennec” account too, you can share your massager to them for use. The process is below.

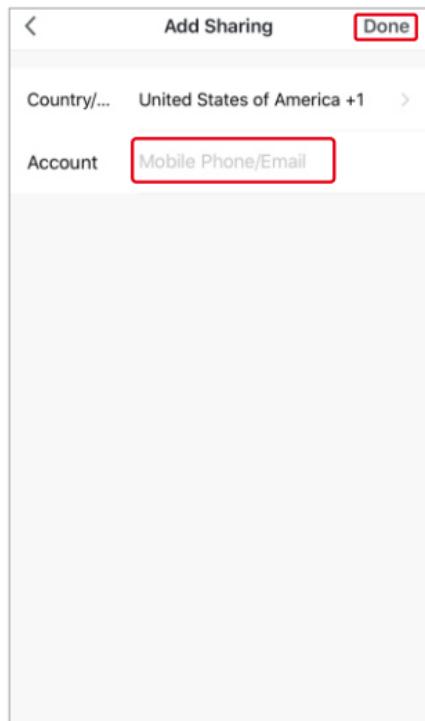
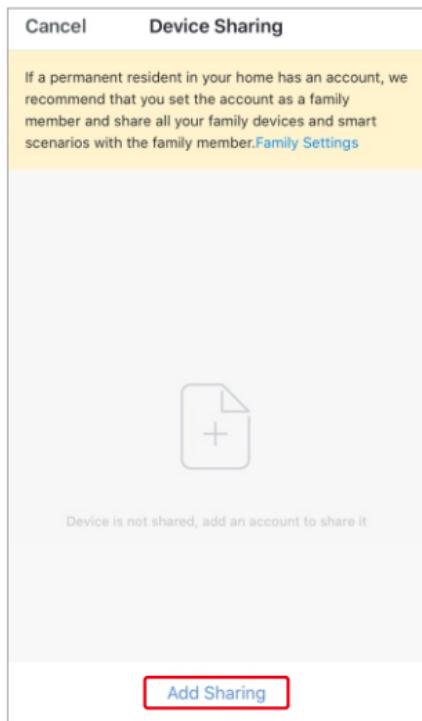
5.1.Tap “”.

5.2.Tap “Share Device”.



5.3.Tap “Add Sharing”.

5.4.Enter Mobile Phone/Email you want to share. Tap “Done”. Then your family or friends could operate the massager with APP.



## Remove or Reset Your Smart Foot Massager

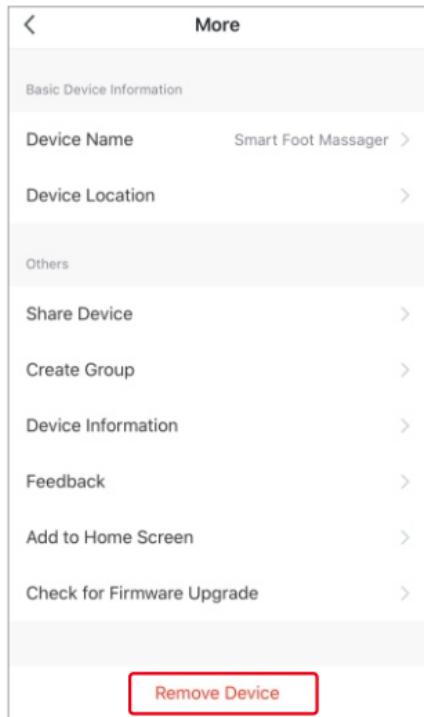
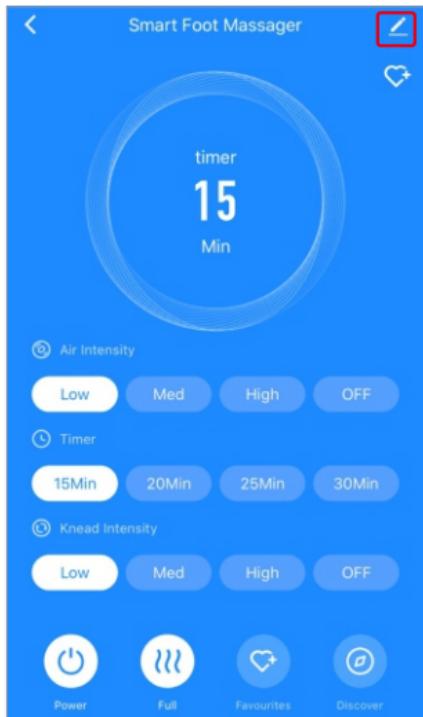
Remove or reset your smart foot massager can help you troubleshoot any issues you may meet, include if your massager has gone offline.

Note: Hard resetting the massager will erase all of your custom settings and restore the default settings.

### 1. Delete the massager from the Gennec app

Step 1: Tap “  ”

Step 2: Tap "Remove Device"



### 2. Reset your massager. Long touch the Power button of the device, the massager will reset after two beeps.

## Product Care and Maintenance

### To Clean

1. Disconnect the product from the power supply before cleaning.
2. Take out and wash the foot sleeves.
2. Wipe the product with a soft cloth and mild, non-corrosive detergent.

Attention: **DO NOT** wash the massager with water and spill water inside the product.

### To Store

- Unplug the adapter from the massager. Periodically straighten cord if it becomes twisted.
- Store the massager in a cool, dry area.

## Specifications

Product name: RENPHO WiFi Smart Foot Massager

Model: RF-FM059HS

Rated Voltage: 12V

Rated Watt: 48W

Product Dimensions: 16.8(L)in x 15.3(W)in x 9.7(H)in

Product Weight: 7.7lb

## Troubleshooting

Problem	Reason	Solution
Not operating	1. Not power	Make sure the machine is properly plugged in the power supply and the Power interface is strongly connected
	2. Do not turn on the massager	Touch the Power button on the control/Tap "Power" on App
	3. Setting time is up	Restart WiFi Smart Foot Massager
	4. Continuous use time is too long, the product is overheating, automatically shut down	Restart after cooling down
Can not connect WiFi	1. Your smartphone is too far from your foot massager	Get your smartphone close to your foot massager and be sure the WiFi signal is strong
	2. Your WiFi signal is not strong enough	Select AP Mode to connect, please consult the process on page 10.
	3. Someone has contacted your massager before. (Solid green means connected)	Remove others' device or restart, please consult the process on page 18
	4. The WiFi is not a 2.4G communication protocol.	Select 2.4G WiFi communication protocol.
The WiFi light is off	You enter wrong WiFi password or WiFi signal is weak while you connecting. The WiFi light will turn off.	Long touch the Power button of the device to make the WiFi light blinks again.
	The WiFi light will turn off for some seconds while your massager is under App connecting status.	This is a normal state, please don't worry. The extinction time depends on the WiFi signal strength.

If not, please contact our customer service via [support@renpho.com](mailto:support@renpho.com)

The manufacturer's warranty is void under the following circumstances but not limited to:

Improper or inadequate maintenance or modification.

Accident, misuse, abuse, contamination, or other external causes. The use of unspecified adapter and accessories.

Loss or damage in transit.

Damages that occur as a result of one's failure to follow the instructions. This warranty does not apply to expendable or consumable parts and does not extend to any product from which the serial number has been removed.

This device complies with part 15 of the **FCC Rules**. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any **Changes** or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a **Class B** digital device, pursuant to part 15 of the **FCC Rules**. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

## Customer Service

TEL:1-(844)-417-0149(US)

9:00am - 4:30pm (US)

E-mail: support@renpho.com (US)

Web:https://www.renpho.com



learn more about RENPHO