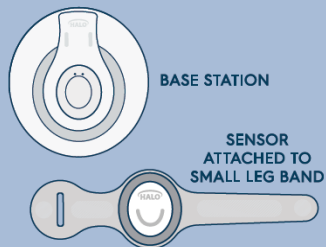


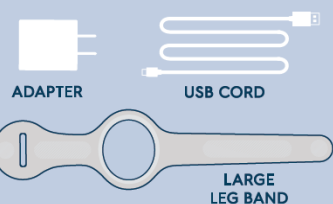


## QUICK START GUIDE

### UNPACK

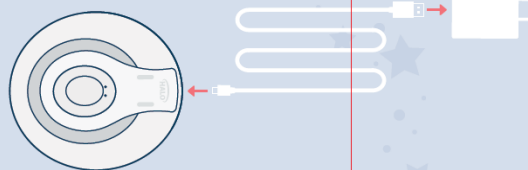


IN SMALL BOX:

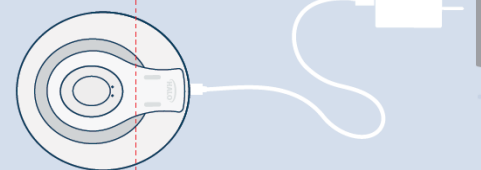


### GET SET UP . . . .

**1** Connect Base Station and Adapter using the USB cord.

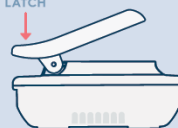


**2** Plug Adapter into electrical socket



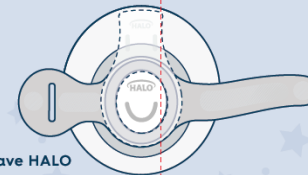
LATCH

**3** Push Base Station latch and insert Sensor to begin charging.



Ensure Sensor is properly aligned on Base Station.

\*Proper Sensor alignment will have HALO logo on top and U-shape indicator below.



For the most up to date information, please visit [HALOSleep.com](http://HALOSleep.com)

### . . . . GET SET UP

**4** Download the **HALO SleepSure™ App** and follow the guided set-up instructions



Operating System Requirements:  
Apple - iOS 11 or above;  
Android - 6.0 or above



**WHILE CHARGING:**  
the U-shape on the Sensor will light up **RED**



**HALFWAY CHARGED:**  
the U-shape will change to **YELLOW**



**FULLY CHARGED:**  
the U-shape will turn **GREEN**

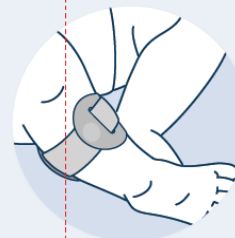
SENSOR WILL BE FULLY CHARGED IN LESS THAN 2 HOURS

### ATTACHING THE LEG BAND



**1** Wrap Leg Band around back of baby's leg on calf with Sensor facing down (towards the mattress)

- Insert thinner end through opening in wider end and adjust to fit snugly around baby's calf



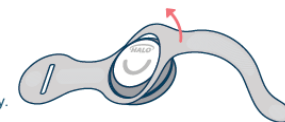
**2** Press ends of Leg Band to secure fasteners flat against baby's leg

**NOTE:**

If you are experiencing difficulty with the fit of the Leg Band, please refer to the **Troubleshooting Guide** in the Manual.

### REMOVING THE SENSOR FOR LEG BAND CLEANING AND SIZE CHANGE

**1** To remove Sensor from Leg Band:  
Pull Leg Band up and off Sensor to remove completely.



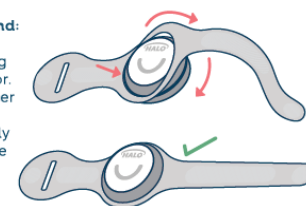
**2** Leg Band can now be hand or machine washed. It is recommended to wash the Leg Band weekly.

- If machine washing, place in a garment bag.
- Wash with cold water on gentle cycle with mild detergent.
- Lay flat to dry.

**3** If you need to clean the Sensor, simply wipe down with a damp cloth.

⚠ Be aware that exposing the Sensor to large amounts of liquid can cause damage to the device.

**4** To reattach Leg Band:  
Position inside edge of Leg Band opening into groove in Sensor. Stretch Leg Band over and around Sensor until it fits completely and securely into the Sensor groove.





## LIMITED WARRANTY, DISCLAIMERS, AND IMPORTANT SAFETY INFORMATION

### SATISFACTION POLICY

HALO ("we", "us", "our") stands by our products, including the HALO SleepSure™ Sleep Sensor (the "Product") and, only if you purchase the Product directly from the HALO website ([www.HALOSleep.com](http://www.HALOSleep.com)), you will have 90 calendar days from the date of purchase to request a refund of the purchase price if you are not completely satisfied with the Product. Purchases from 3rd party retailers will need to be returned to the original place of purchase and are subject to the retailer's return policy. Please contact us at [customerservice@halosleep.com](mailto:customerservice@halosleep.com) to learn more about this satisfaction guarantee.

### LIMITED WARRANTY AND APPLICATION

The Product Limited Warranty and Disclaimers set forth below contain important information about your rights and obligations related to the Product. The limited warranty does not apply to the HALO App software that integrates with the Product. The HALO SleepSure™ software is governed by its Terms of Service. We warrant the Product will be free from defects in materials and workmanship for a period of 12 months from the date the Product is set up for initial use. This limited warranty does not cover damage caused by accident, misuse, normal wear and tear, improper use, unauthorized maintenance or repair, or failure to follow written instructions for use. Warranty coverage terminates if you sell or otherwise transfer this product to another person. If you believe you have received a defective product, HALO will, at its discretion, either repair or replace the defective product or its defective component part(s) in accordance with the terms of this limited warranty. We warrant the repair or replacement for the remaining unexpired period of the original Product's warranty.

This limited warranty applies only to products purchased directly from HALO or one of HALO's authorized sellers, unless otherwise prohibited by law. HALO products are sold only by us and our authorized sellers who are required to follow our policies, procedures, and quality control

standards. We reserve the right to reject warranty claims for products purchased from unauthorized sellers, including unauthorized websites. This limited warranty does not warrant that the operation of the product will be uninterrupted or error-free.

Please note: This limited warranty is the only warranty available for our products and HALO specifically disclaims any and all other warranties, whether statutory, express or implied as further explained in the Disclaimer section below.

No one is authorized to make any other warranty of this Product on behalf of HALO. To the extent permitted by law, we disclaim all other warranties of any kind. Some states or countries do not allow limitations on how long an implied warranty lasts or for the exclusion of incidental or consequential damages, so these limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights, and you may have other rights depending on the laws of your state or country. Our sole liability for any defect shall be as set forth in this Limited Warranty.

**DISCLAIMERS AND LIMITS OF LIABILITY**  
EXCEPT FOR THE WARRANTY SET FORTH IN LIMITED WARRANTY PARAGRAPH ABOVE, HALO MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE HALO SLEEP-SURE™ PRODUCT INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY; OR (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; OR (C) WARRANTY OF TITLE; OR (D) WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE. IN ADDITION TO THE WARRANTY DISCLAIMER, HALO SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, OR SPECIAL DAMAGES OF ANY KIND. FURTHER HALO'S TOTAL LIABILITY ARISING FROM OR RELATED TO THE PRODUCT OR ITS USE WILL NOT EXCEED THE ACTUALLY AMOUNT PAID BY THE ORIGINAL PURCHASER. MOREOVER, UNDER NO CIRCUMSTANCES SHALL HALO BE

**LIABLE FOR ANY OTHER LOSS, LIABILITY, INJURY, OR DAMAGES, INCLUDING TO YOUR WIRING, FIXTURES, ELECTRICITY, COMPUTERS, MOBILE ELECTRONIC DEVICES OR ANY OTHER ITEMS AND PETS IN YOUR HOME RESULTING FROM THE USE OF THE PRODUCT.**



**WARNING: The HALO SleepSure™ IS NOT A MEDICAL DEVICE. IT IS NOT INTENDED FOR USE AS A MEDICAL DEVICE OR TO REPLACE A MEDICAL DEVICE. IT DOES NOT AND IS NOT INTENDED TO**

**DIAGNOSE, CURE, TREAT, ALLEVIATE OR PREVENT ANY DISEASE OR HEALTH CONDITION OR INVESTIGATE, REPLACE OR MODIFY ANATOMY OR ANY PHYSIOLOGICAL PROCESS, NOR WILL IT PREVENT SUDDEN INFANT DEATH SYNDROME (SIDS).**

**The HALO SleepSure™ and HALO App are intended to act as an aid in caring for your baby, and are not intended to replace, to be used without, or in lieu of adult care.** The HALO SleepSure™ is meant for healthy babies up to eighteen (18) months of age and the notification thresholds on the HALO SleepSure™ App are not equivalent to a medical monitor.

**REMEMBER:** This product is only intended to assist you in tracking your baby's well-being and is not intended to replace you as a caregiver. You are responsible for the health and well-being of your baby and following safe sleep, health, and care guidelines.

- Do not use the HALO SleepSure™ as a diagnostic tool.
- Do not use the HALO SleepSure™ as an excuse for unsafe sleep habits.
- Do not use the HALO SleepSure™ as a replacement for or in lieu of adult care.

### IMPORTANT SAFETY INFORMATION

**Please read and follow all safety and use instructions for the Product and the HALO SleepSure™ App when using any baby monitoring products.**

If you do not understand the instructions, please contact us right away at [customerservice@halosleep.com](mailto:customerservice@halosleep.com) or 1-888-999-HALO.



### SAFETY RECOMMENDATIONS

- Always keep the base station at least three feet away from your baby's crib because the cord can pose a strangulation hazard.
- The HALO SleepSure™ Product and App are aids only and not a substitute for adult supervision.
- Respond immediately whenever you receive a notification from the HALO SleepSure™ Product or App.

### FCC COMPLIANCE STATEMENT

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## HALO SleepSure™ TROUBLESHOOTING GUIDE

PROBLEM	SOLUTIONS
Having trouble with the fit of the leg band	• Band moves during sleep
	• Adjust to fit more snugly around baby's calf
	• 'Not Worn' notification on app
	• If this appears when baby is wearing the Leg Band, it is likely too loose. Adjust to fit more snugly and make sure the band is on largest part of calf.
Cannot see SleepSure during WiFi setup	• Band leaves imprint on skin
	• A light imprint is ok, but this could also be a sign that the Band is too snug or it is time to move to the Large Band.
	• Large Band too small
Cannot connect your home WiFi in the SleepSure App	• Contact us at <a href="mailto:customerservice@halosleep.com">customerservice@halosleep.com</a> or 1-888-999-HALO
	• Plug in the Base Station
Cannot connect your home WiFi in the SleepSure App	• Move Base Station closer to your WiFi Router
	• Your home router is 5.0GHz (SleepSure only supports 2.4GHz)
Cannot connect your home WiFi in the SleepSure App	• Make sure your iOS device is connected to a 2.4GHz network (most 5.0GHz routers also support 2.4GHz)
	• You have a hidden router
	• Visit <a href="http://HALOSleep.com/support">HALOSleep.com/support</a> for instructions on hidden routers

PROBLEM	SOLUTIONS
The Base Station will not connect to your home WiFi	• Password is incorrect
	• Double check your WiFi router internet password
	• The Base Station is out of range of your WiFi router
The Base Station will not pair to your SleepSure Account	• Move the Base Station closer to your internet router for setup, then move the Base Station back to the nursery after setup
	• Your home WiFi is not working
	• Try restarting the phone and reconnecting to your WiFi
The Base Station will not pair to your SleepSure Account	• Reset your WiFi router
	• Verify that your mobile device is connected to the same WiFi network as the Base Station
	• Connect your mobile device to the same 2.4 GHz WiFi network as your Base Station

Visit [HALOSleep.com](http://HALOSleep.com) to learn more about safe sleep.

**Operating System Requirements:**  
Apple - iOS 11 or above; Android - 6.0 or above

US: HALO Innovations, Inc.  
215 W 35th Street, Ste 2E, New York, NY 10001  
[customerservice@halosleep.com](mailto:customerservice@halosleep.com) | [HALOSleep.com](http://HALOSleep.com)

©2020 HALO Innovations, Inc. All rights reserved.