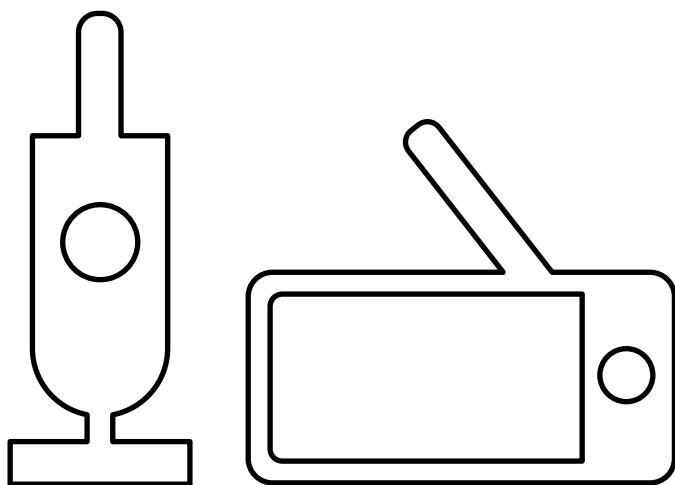


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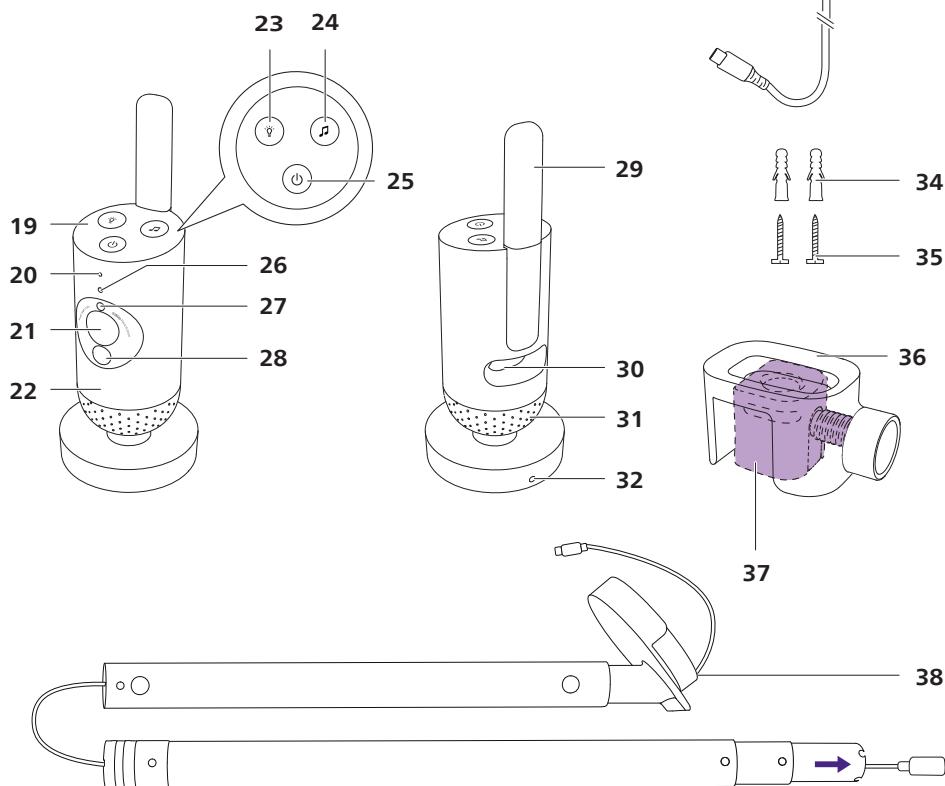
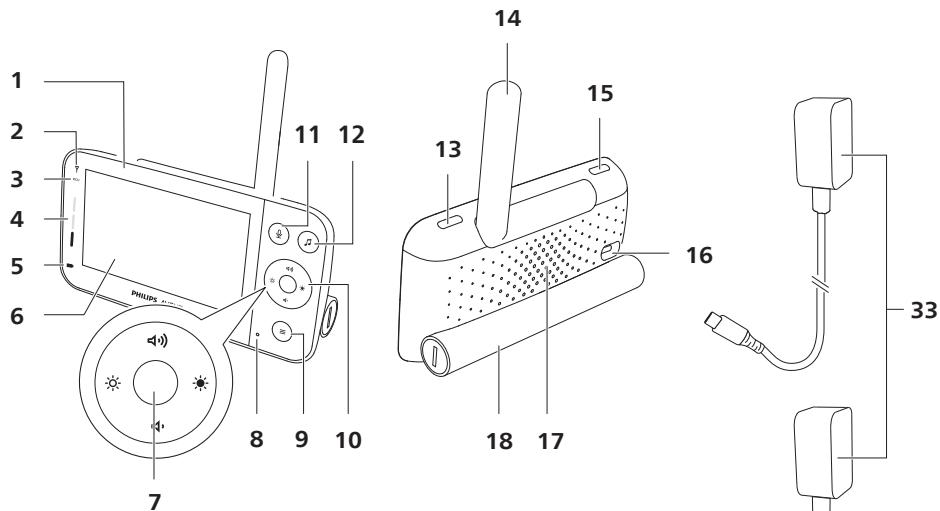
SCD971, SCD973



User manual

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Introduction

Congratulations on your purchase and welcome to Philips Avent! To fully benefit from the support that Philips Avent offers, register your product at www.philips.com/welcome.

Keep an eye on your baby securely and from anywhere with the Philips Avent Premium Connected Baby Monitor. Our Secure Connect System keeps you linked to your little one throughout home. And with the Baby Monitor+ app you can check in, and more, even when you need to be away. SenseIQ uses breathing, movement and other sleep quality indicators to give you instant confirmation on your baby's sleep status. No more doubts, no more walking back to your baby's crib. Peace of mind is finally here.

General description

- 1 Parent Unit
- 2 Link light
- 3 Eco-mode light
- 4 Sound level lights
- 5 Battery status light
- 6 Display
- 7 Confirm button
- 8 Microphone
- 9 Menu button
- 10 Control button (menu navigation/volume/brightness)
- 11 True talk back button
- 12 Soothing sounds button
- 13 On/Off button
- 14 Foldable antenna
- 15 Mode button
- 16 USB-C socket
- 17 Speaker
- 18 Battery compartment
- 19 Baby Unit
- 20 Microphone
- 21 Camera
- 22 Nightlight
- 23 Nightlight button
- 24 Soothing sounds button
- 25 On/Off button
- 26 Status light
- 27 Ambient light sensor
- 28 Infrared light
- 29 Antenna
- 30 USB-C socket
- 31 Speaker
- 32 Temperature sensor
- 33 Power adapter (2x)
- 34 Anchor (2x)
- 35 Screw (2x)
- 36 Clamp
- 37 Wall mount bracket
- 38 2-in-1 mount (Crib mount & Wall mount)

Important safety information

Read this important information carefully before you use the appliance and save it for future reference.

IMPORTANT

This baby monitor is intended as an aid. It is not a substitute for responsible and proper adult supervision and should not be used as such.

Never leave your baby alone in your home. Always make sure there is someone present to look after the baby and take care of its needs.

Disclaimer

Please note that you use this baby monitor at your own risk. Koninklijke Philips N.V. and its subsidiary companies are not responsible for the operation of this baby monitor or your use of it and therefore do not accept any liability in connection with your use of this baby monitor.

Philips Avent Premium Connected Baby Monitor is not a medical device. Philips Avent Baby Monitor+ App is not a medical app.

The Philips Avent Premium Connected Baby Monitor is in NO way intended to diagnose, treat or cure any disease or other health related condition, including but not limited to, Sudden Infant Death Syndrome (SIDS), and is therefore NOT a medical device. This baby monitor is intended for household use only and is a connected consumer product designed and intended to help understand how a baby sleeps, moves and cries.

This product is NOT intended to detect breathing interruptions, breathing disorders or other medical conditions. This product will NOT notify users of all their baby's breathing or sleep irregularities, patterns, cries and/or current status that may occur.

The Philips Avent Premium Connected Baby Monitor should never be a substitute or replacement for adult supervision, nor affect the decision to consult a medical professional. Users should consult a medical professional if concerned about their baby's health and should NEVER solely rely on the readings from this product to diagnose and make medical decisions about their baby's health and care.

Always follow official safe sleep, health, and care guidelines to ensure your child's safety and wellbeing.

Danger

- Never immerse any part of the baby monitor in water or any other liquid. Do not place the appliance where water or any other liquid can drip or splash onto it. Never use the baby monitor in moist places or close to water.
- Never put any object on top of the baby monitor and do not cover it. Do not block any ventilation openings. Install according to the manufacturer's instructions.

Warning

- **Long cable. Strangulation hazard!**
- Check if the voltage indicated on the adapter corresponds to the local mains voltage before you connect the appliance.
- Do not modify or cut off any part of the adapter and its cord, as this causes a hazardous situation.
- Only use the adapter supplied.
- If the adapter is damaged, always have it replaced with one of the original type in order to avoid a hazard.
- **Keep the baby monitor and its accessories away from your baby and children.**
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Protect the mains cord from being walked on or pinched particularly at plugs, and the point where they exit from the appliance.
- Make sure that you place the baby monitor in such a way that its cord does not obstruct a doorway or passage. If you place the baby monitor on a table or low cabinet, do not let the mains cord hang over the edge of the table or cabinet. Make sure the cord does not lie on the floor where it presents a tripping hazard.
- Keep the packaging materials (cardboard buffers, etc.) out of the reach of children, as they are not a toy.
- To prevent electric shock, do not open the housing of the Baby Unit or Parent Unit.

Battery safety instructions

- Only use the product for its intended purpose. Read this information carefully before you use the product and its batteries and accessories, and save it for future reference. Misuse can lead to hazards or serious injuries. Accessories supplied may vary for different products.
- Only use original Philips accessories and consumables. Only use detachable supply unit ASSA105x-050100 (x = B or E) series.
- Charge, use and store the product at a temperature between 0 °C and 40 °C.
- Keep product and batteries away from fire and do not expose them to direct sunlight or high temperatures.
- If the product becomes abnormally hot or smelly, changes colour or if charging takes longer than usual, stop using and charging the product and contact Philips.
- Do not place products and their batteries in microwave ovens or on induction cookers.

- Do not open, modify, pierce, damage or dismantle the product or battery to prevent batteries from heating up or releasing toxic or hazardous substances. Do not short-circuit, overcharge or reverse charge batteries.
- If batteries are damaged or leaking, avoid contact with the skin or eye. If this occurs, immediately rinse well with water and seek medical care.

Caution

- Do not install the appliance near any heat sources such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.
- Make sure that your hands are dry when you handle adapters, plugs and the mains cord.
- Screw covers / rubber pad can detach from the appliance, check on a regular basis.
- All required markings on the Baby Unit, Parent Unit and power adapter are located on the bottom of the Baby Unit, Parent Unit and power adapter.
- The mounting accessory works best on a crib of which the square bar width is between 15 mm to 32 mm. Avoid using it on round or soft rails.
- If your baby crib has a round edge, the mounting bracket is best mounted to the wall.
- Remove the crib mount from your baby's crib and mount it on the wall when your baby can pull themselves up on their own or show signs of standing.

Declaration of conformity

Hereby, Philips Consumer Lifestyle B.V. declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. A copy of the EC Declaration of Conformity (DoC) is available online at www.philips.com/support.

Electromagnetic fields (EMF)

This product complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

Preparing for use

Download the Baby Monitor+ app

To fully experience and activate the SenselQ and Cry translation features, we recommend downloading the Baby Monitor+ app before using your baby monitor.

With the Philips Avent Baby Monitor+ app, you can see and hear your baby and **check on their wellness** from anywhere in the world by using Wi-Fi or mobile internet.

Before you start the set-up procedure, make sure:

- You have wireless Internet access (2.4 GHz Wi-Fi).
- **You have a good Wi-Fi signal.**

Note: If you use a Wi-Fi extender, make sure that your router and your Wi-Fi extender have the same SSID (the network name) and that you use the same password for the router and the extender. Also make sure the Wi-Fi extender supports 2.4 GHz Wi-Fi.

- You have the password of your Wi-Fi network at hand. Always connect the baby monitor to a secure network (see the "Security and privacy" chapter).

- 1 Download the app. **Scan the QR code** or search the keywords "Philips Avent Baby Monitor+" in the App Store or Google Play Store.
- 2 Launch the app.

Tip: **To get the best results, connect your phone to the Internet via Wi-Fi.** It will then automatically use the Wi-Fi network to link to your baby monitor. When there is no Wi-Fi connection to the Internet, your phone switches to its 4G or 5G mobile data connection. Use of this data connection may involve extra charges from your provider, depending on your subscription.



- 3 Create your account by following the on-screen instructions.
 - a Make sure that you use a working email address on which you can always be reached.
 - b Use a strong password (see the "Strong passwords" section).
 - c When you receive the verification email, follow the instructions in the email to continue creating your account.
- 4 Set up your baby monitor by following the instructions in the app.

Security and privacy

Network security

Don't use the app on an unsecured Wi-Fi network. We advise you to use the baby monitor only on a Wi-Fi network protected with WPA2 or higher encryption. With the app, you can also use your phone's data network (often referred to as 4G or 5G).

Wi-Fi hotspots in public places, such as airports and hotels, are convenient, but they are often not secure.

We advise you to use the baby monitor only on a Wi-Fi network protected with WPA2 or higher encryption. We advise you not to use the baby monitor on a network that uses WEP encryption.

Note: Wi-Fi networks that do not require a password are not secure.

Strong passwords

Passwords are essential to protect your Wi-Fi network and your account against unauthorised access. The stronger your password, the better protected your Wi-Fi network and your account is.

The rules for a strong password are:

- 1** Has at least 8 characters.
- 2** Does not contain your name, your baby's name, another real name or a brand name.
- 3** Does not contain a complete word.
- 4** Is very different from passwords that you have used before.
- 5** Contains at least 3 out of 4 types of the following characters:
 - Uppercase characters (A - Z)
 - Lowercase characters (a - z)
 - Numeric characters (0 - 9)
 - Special characters (e.g., # \$ % &)

Personal data security

To delete and therefore protect your personal data, factory-reset your Baby Unit by long pressing the On/Off button for 10 seconds when the Baby Unit is on, before discarding the device. **It is strongly advised to disconnect the Baby Unit from the Philips Avent Baby Monitor+ app by selecting "Disconnect Baby Monitor" option in the Baby Unit settings of the app.**

If you are a second-hand owner, we advise you to perform the following steps to factory-reset your Baby Unit to secure your device:

- 1** Turn on your Baby Unit.
- 2** Once the LED has changed from orange to green or white, press the On/Off button for more than 10 seconds until the LED flashes between green and orange, and the Baby Unit will factory-reset.

In case you do not perform the factory-reset, Philips will not be responsible for the performance and functionalities of the device, and your privacy might be compromised.

Account management

There are different access rights for the Admin user and Guest users. You can invite relatives or friends as guest users and allow them to monitor your baby on their smart devices.

	Admin User	Guest Users
Monitoring	Video Audio SenselQ Cry translation Temperature Background monitoring	Video Audio Background monitoring
Alerts notification	Sound detection Movement detection SenselQ notification Cry translation/cry detection Temperature range detection	NA
Soothing features	Nightlight, soothing sounds, lullabies, true talk-back Voice recording	NA
Account management	Admin user invitation Guest user invitation	NA

Note: The Baby Monitor+ app supports two admin accounts, you can invite your partner to sign up as the other admin and share the same access rights. Don't share admin credentials with anyone outside of your immediate household.

Provision of security updates

We continuously monitor the security of the software used in the product. If necessary, security updates will be provided through software updates. Software updates may also be provided to offer bug-fixes and performance improvements, or to introduce new product features.

Updates may be provided to the Baby Unit and Parent Unit firmware, or in the mobile app. Updates are wirelessly delivered to the product without the usage of special cables or equipment.

Philips will provide the necessary updates for a period of at least two years after the delivery of the product.

Compatibility

iOS system: Requires iOS 11.0 or later

Android system: Requires Android 6.0 or later

Note: The compatibility is subject to change over time.

How to mount your Baby Unit

To use sleep tracking with SenseIQ and get the best monitoring experience possible, we highly recommend using the 2-in-1 mount to secure the Baby Unit to a crib or wall. This enables you to place the camera in the perfect location for optimal viewing to easily and effectively monitor your baby's sleep and breathing patterns.

Which mounting solution to choose?

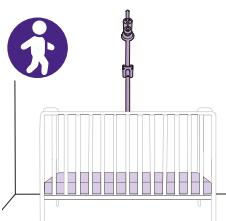


The highest mattress position is typically used for newborns and smaller babies.

We recommend using the crib mount when the mattress is in this position.

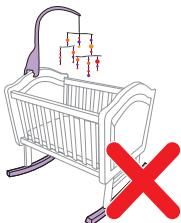


It is advised to move the mattress down when your baby can push themselves up onto their knees and show signs of sitting up. In this case using the crib mount is still preferred.



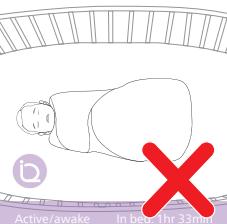
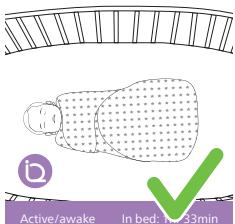
When your baby can start to pull themselves up on their own and show signs of standing, it is best to lower the mattress to the lowest position. We recommend using the wall mount for mattresses at lower positions.

Dos and Don'ts



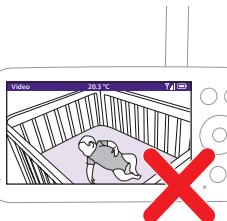
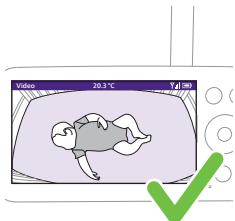
Try and keep your baby's crib and sleeping area free from hanging mobiles, toys, or moving lights. The fewer objects cluttering the view, the better your baby monitor will work.

The monitor is sensitive to movement, avoid using a rocking crib or bassinet.



Sleep-sacks, bedding and patterned clothes are great to use with this baby monitor.

Try to avoid thick clothes and bedding that are all the same color, as the Baby Unit uses contrast to detect motion.



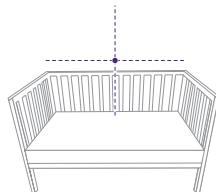
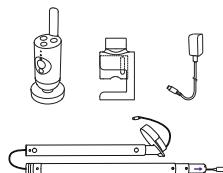
The mattress should appear as a straight horizontal rectangle on your screen. The straighter the mattress is on screen, the better.

The Baby Unit or mattress should not be placed at an angle.

Crib mount

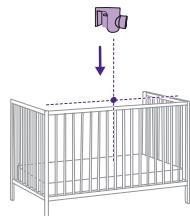


Note: For cribs with round bars please use the wall mount to ensure the **2-in-1 mount** is secured properly.

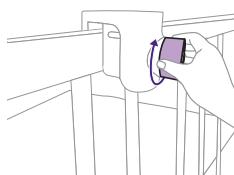


- 1 Take out the 2-in-1 mount, clamp, power adapter, and Baby Unit.

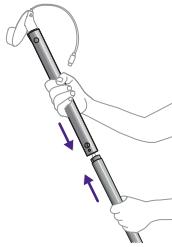
- 2 For the best results, mount the Baby Unit centered and over the long side of the crib.



- 3 Attach the clamp to the middle of the long side of the crib by lowering it onto the railing.

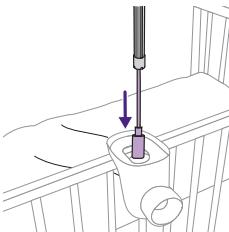


- 4 Turn the knob clockwise to secure it to the bar.

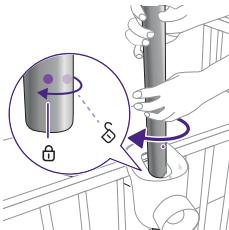


5 Push the two poles together to make one longer pole.

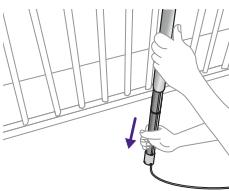
Note: You will hear a small click when they are secure.



6 Then, with the power cord first, insert the pole through **the opening of the clamp**.

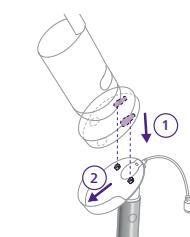


7 Align the pole into position by using the dots on the pole and clamp, and rotate it 45° clockwise to lock it into place.



8 The bottom of the pole is telescopic, so you can extend it down to the floor.

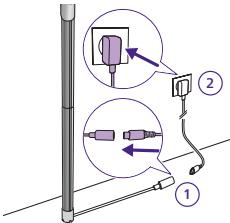
Make sure to place the power cord in one of the slots provided at the end of the tube towards a power outlet.



9 Attach the Baby Unit to its cradle by aligning the pegs to the holes at the bottom of the Baby Unit and pushing down.

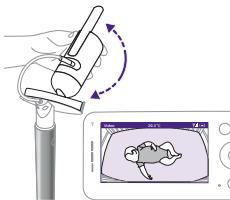


10 Slide the Baby Unit forward to lock it into place and connect the USB-C power cable into the back of the Baby Unit.



11 Run the cord where the floor and wall meet.

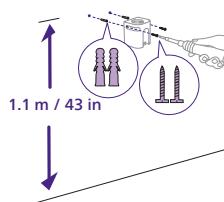
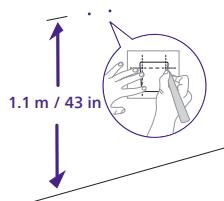
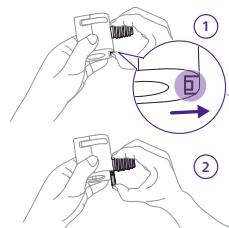
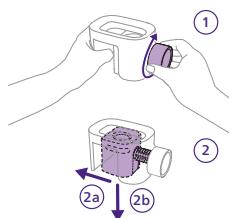
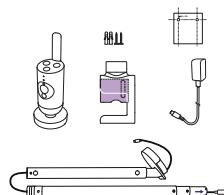
Using the provided power adapter, attach the cord from the pole and plug it into a power outlet.



12 Tilt your Baby Unit slightly **up, down, right, or left** to ensure the mattress becomes entirely visible with your baby in the center.

Use your Parent Unit or Baby Monitor+ app to ensure the Baby Unit is in the best position. Adjust the Baby Unit to see your baby's mattress is centered and level on the screen.

Wall mount



- 1 Take out the 2-in-1 mount, clamp, power adapter, screws and anchors, wall mount template, and the Baby Unit.

- 2 Remove the wall mount bracket from the clamp by turning the knob counterclockwise with one hand while guiding the bracket out with the other hand.

- 3 Remove the screw section of this inner piece by unlocking it with your thumb and sliding it down and off.
You are now left with the piece that will be used as the wall mount.

- 4 Find the wall mount template and use a ruler to measure 1.1 meters up from the floor and mark where the two screws should go. Drill small holes into the wall and push in the anchors provided.

Tip: The wall mount template (see the "Wall mount template" chapter) can be found at the end of this user manual.

- 5 Take the wall mount bracket and align the holes with the anchors. Attach the wall mount bracket to the wall securely by using the screws provided.

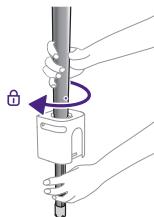


6 Take the two poles and push them together to make one longer pole.

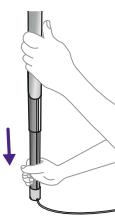
Note: You will hear a small click when they are secure.



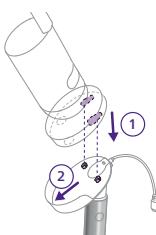
7 Then, with the power cord first, insert the pole through **the opening of the clamp**.



8 At about the half-way point, the pole will no longer slide down through the mount and needs to be locked into position.
Using the dots on the pole and clamp, align the pole into position, and rotate it 45° clock-wise to lock it into place.



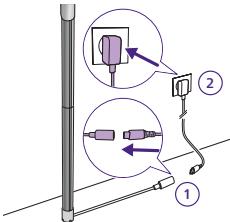
9 The bottom of the pole is telescopic, so you can extend it down to the floor.
Make sure to place the power cord in one of the slots provided at the end of the tube towards a power outlet.



10 Attach the Baby Unit to its cradle by aligning the pegs in the cradle to the holes at the bottom of the Baby Unit and pushing down.



11 Slide the Baby Unit forward to lock it into place and connect the USB-C power cable into the back of the Baby Unit.



12 Run the cord where the floor and wall meet.

Using the provided power adapter, attach the cord from the pole and plug it into a power outlet.

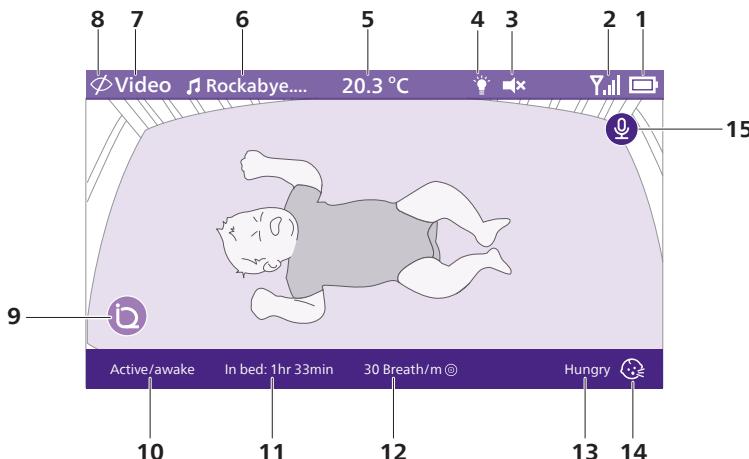


13 Tilt your Baby Unit slightly **up, down, right, or left** to ensure the mattress becomes entirely visible with your baby in the center.

Use your Parent Unit or Baby Monitor+ app to ensure the Baby Unit is in the best position. Adjust the Baby Unit to see your baby's mattress is centered and level on the screen.

Parent Unit

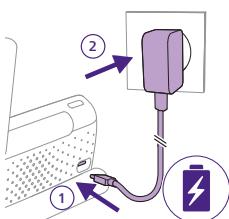
Display overview



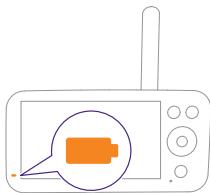
1	Battery level indicator	9	SenselQ (Active)
2	Signal strength indicator	10	Sleep stage indicator
3	Mute (On)	11	In bed duration
4	Nightlight (On)	12	Average breathing rate
5	Room temperature	13	Cry translation result
6	Selected soothing sound (On)	14	Cry translation (Active)
7	Selected Parent Unit monitoring mode	15	Talk back feature (On)
8	Privacy mode (On)		

Charging the Parent Unit

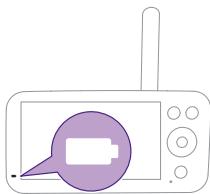
The Parent Unit runs on a built-in rechargeable Lithium-ion battery. Follow the steps below to charge the Parent Unit:



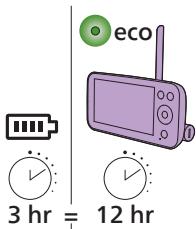
- 1 Plug the power adapter into the Parent Unit and the wall socket.



2 The battery status light turns solid orange to indicate that the Parent Unit is charging.

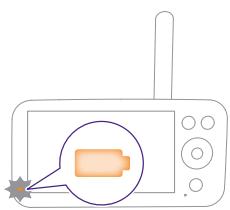


3 When the battery is fully charged, the battery status light turns to solid white.



When you charge the Parent Unit for 3 hours, it can be used cordlessly for up to 12 hours in Eco mode.

If the Parent Unit is switched on during charging, charging takes approximately twice as long.



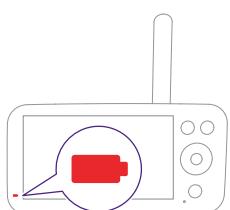
When the Parent Unit is not connected to the mains power and battery is almost empty (lower than 10%), the battery status light flashes orange and the low battery alert will sound.

If the Parent Unit battery is empty and is not connected to the mains power, the Parent Unit will switch off and connection to the Baby Unit will be lost.

Tip: Keep the Parent Unit connected to the mains power during the night as if the battery runs low, the low battery alert sound may wake you up.

Tip: To save battery, switch off the Parent Unit when not in use.

Note: The battery gradually and very slowly discharges, even when the Parent Unit is switched off.

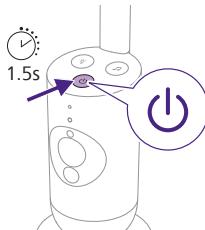


If the battery status light on the Parent Unit is showing a solid red color when it is connected to the mains power, it means there is an issue with the battery and you should contact the Consumer Care Centre in your country.

Using the baby monitor

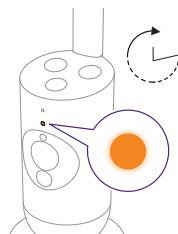
How to pair your Baby and Parent Unit

For the best connection possible, keep the Baby Unit and Wi-Fi router in the same room. **Solid walls or other electronics can disrupt the signal.**

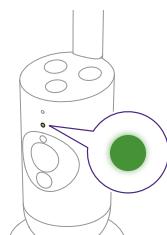


- 1 Press the On/Off button for 2 seconds to turn on the Baby Unit.

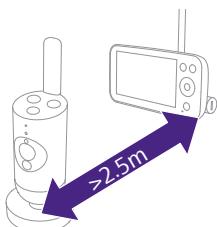
Note: The Baby Unit will automatically turn on once you plug it into the power outlet.



- 2 When the Baby Unit is on, the status light turns orange for booting-up.

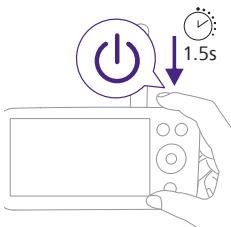


- 3 The status light will change to green when the Baby Unit is ready to pair.

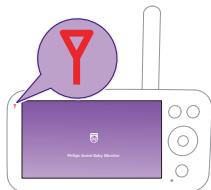


- 4 Make sure that the Parent Unit and the Baby Unit are at least 2.5 meters away from each other to avoid acoustic feedback.

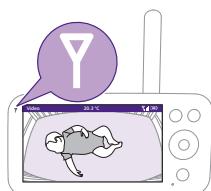
Note: If you use a cordless phone, wireless video, Wi-Fi network, microwave oven or Bluetooth device on 2.4 GHz and you might experience interference on either the Parent Unit or Baby Unit, move the Parent Unit until there is no more interference.



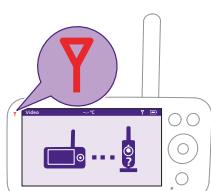
5 Press the On/Off button for 2 seconds to turn on the Parent Unit.



The display turns on, the Philips shield appears on the display and the link light turns red. The Parent Unit starts to search for the Baby Unit.



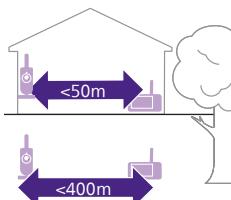
When the Parent Unit and Baby Unit are linked, the link light turns white on the Parent Unit and one or more signal strength bars appear on the display.



Note: It takes about **15 seconds** to establish the link between the Parent Unit and the Baby Unit.

Make sure that the Baby Unit is switched on. When the Baby Unit is switched off, the display of the Parent Unit will show the out of range image.

If no connection has been established, the link light turns red, the Parent Unit alert will sound **every 30 seconds** and the out of range image appears on the display.



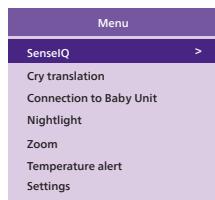
The operating range is up to 50 meters indoors and 400 meters outdoors. The operating range of the baby monitor varies depending on the surroundings and factors that cause interference. Wet and moist materials cause so much interference that the range loss is up to 100%.

Dry materials	Material thickness	Loss of range
Wood, plaster, cardboard, glass (without metal, wires or lead)	< 30 cm	0-10%
Brick, plywood	< 30 cm	5-35%
Reinforced concrete	< 30 cm	30-100%
Metal grills or bars	< 1 cm	90-100%
Metal or aluminium sheets	< 1 cm	100%

Features and settings

Menu features

The Philips Avent Premium Connected Baby Monitor equipped with six excellent features to help parents monitor their baby with ease. These features include:



SenseIQ - uses AI technology to detect your baby's movements and breathes.

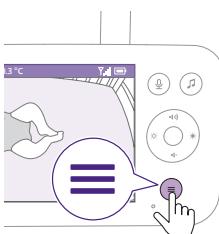
Cry translation - gives you real-time translations of your baby's cries, so you can better understand their needs.

Connection to the Baby Unit - allows for two connection options between the Baby Unit and the Parent Unit.

Nightlight - provides soft, gentle lighting to soothe your baby and create a calming sleep environment.

Temperature alert - informs you if the baby's room temperature is too warm or too cold.

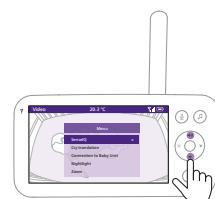
Zoom - enables you to zoom in on your baby's crib, providing you with a closer look at your little one.



All features described in the following sections can be operated through the menu of the Parent Unit or app.

- 1 Press the menu button on the bottom right of the Parent Unit to enter the menu list.

Note: You will leave the menu when pressing the menu button again.



- 2 Use the control button to navigate through the menu. The selected menu item is highlighted purple.

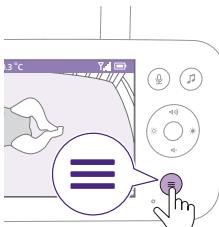
Note: If you are already in one of the sub menus and you want to switch between menu features, press the menu button again to navigate back to the main menu.

Note: If you are in the menu but do not press a button for 8 seconds, the menu will exit without saving changed settings.

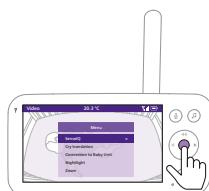
SenseIQ

Philips Avent Premium Connected Baby Monitor with SenseIQ technology analyzes every movement and breath to give parents the clearest picture into their baby's wellbeing. Intuitive and wearable-free, SenseIQ technology produces real-time breath and sleep status updates, so parents can rest easy knowing they'll always be connected, and their baby is safe and sound.

To activate SenseIQ feature, please download the Baby Monitor+ app (see the "Download the Baby Monitor+ app" chapter) and unlock the feature within the app.



1 Press the menu button on the bottom right of the Parent Unit.



2 Select "SenseIQ" and press the confirm button to access the SenseIQ feature.



3 Press the confirm button to set the SenseIQ feature on or off.



The display shows the sleep stage, in bed duration, and average breathing rate in the bottom bar.

Cry translation

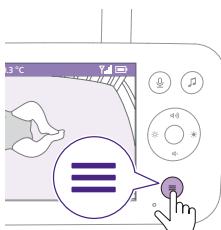
zoundream

Cry translation will help you understand your baby's different cries and tells you what they might mean.

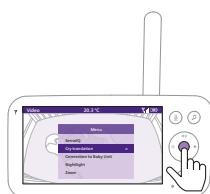
Cry translation feature is available for a 90-day free trial period. Afterwards you can continue using Cry translation feature by signing up for a subscription service with Zoundream™. Terms and conditions apply. Usage will be measured in days, and any activity within a day will be considered as a full day of usage.

To activate Cry translation feature, please download the Baby Monitor+ app (see the "Download the Baby Monitor+ app" chapter) and unlock the feature within the app.

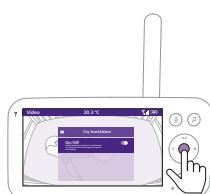
Note: Cry translation only works when your Baby Unit is connected to the internet.



- 1 Press the menu button on the bottom right of the Parent Unit.



- 2 Select "Cry translation" and press the confirm button to access the Cry translation feature.



- 3 Press the confirm button to set the Cry translation feature on or off.



The display shows the Cry translation result in the bottom bar.

Note: The Cry translation service is provided by Zoundream™, Philips is not liable for the translation results.