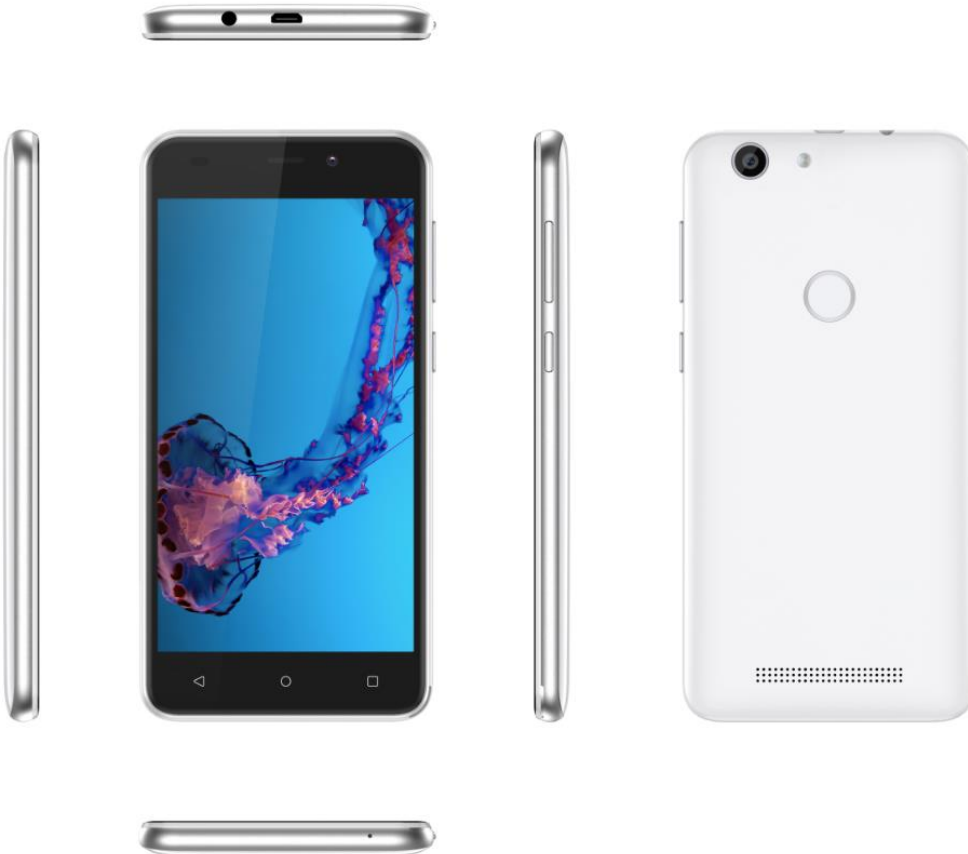


# HEROSP001

LTE smartphone

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# 1. PRECAUTIONS

## 1、 On the Road

Using a device while driving is illegal in many countries. Please refrain from using your mobile while driving.

## 2、 Near Sensitive Electronics or Medical Equipment

Don't use your device near sensitive electronic equipment – particularly medical devices such as pacemakers – as it could cause them to malfunction. It can also interfere with the operation of fire detectors and other automatic-control equipment.

## 3、 While Flying

Your device can cause interference with aircraft equipment. So it's essential you follow airline regulations. And if airline personnel ask you to switch off your device, or disable its wireless functions, please do as they say.

## 4、 At a Petrol Station

Don't use your device at petrol stations. In fact, it's always best to switch off whenever you're near fuels, chemicals or explosives.

## 5、 Making Repairs

Never take your device apart. Please leave that to the professionals. Unauthorised repairs could break the terms of your warranty. Don't use your device if the antenna is damaged, as it could cause injury.

## 6、 Around Children

Keep your mobile out of children's reach. It should never be used as a toy as this is hazardous.

### **7、 Near Explosives**

Turn off your device in or near areas where explosive materials are used. Always obey local laws and turn off your device when requested.

### **8、 Emergency Calls**

To make an emergency call your device must be turned on and in an area where there's network coverage. Dial the national emergency number and press "Send". Explain exactly where you are and don't hang up until help has arrived.

### **9、 Working Temperature**

The working temperature for the device is between 0 and 40 degree Celsius. Please don't use

the device outside the range. Using the device under too high or too low temperature might cause problems.

At very high volume, prolonged listening to a mobile device can damage your hearing.

## **2. PARTS AND BUTTONS OF THE DEVICE**

1、 Front camera

2、 Receiver


3、 Touchscreen


4、 Volume button


5、 Power button

- 6、 Earphone jack
- 7、 Micro USB and charging port
- 8、 Microphone
- 9、 Rear camera
- 10、 Flash
- 11、 Speaker

## 3.TOUCH BUTTONS

The  button moves back one step to the previous menu/page.

The  button returns immediately to the main screen.

The  button displays a menu of recently opened applications. (This interface adds a “CLEAR ALL” button);

Long press into the Split screen interface (分屏)

## 4. GETTING STARTED

### Installing the micro-SIM Card

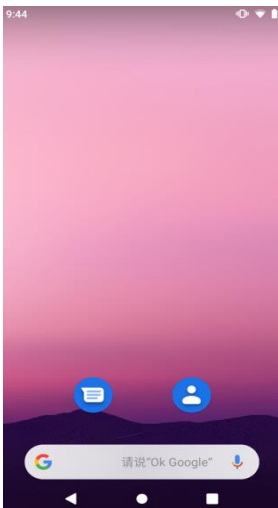
Insert SIM card on the right side of the phone, and the battery can not be disassembled

## WARNING!

To avoid damage to the phone, do not use any other kind of SIM card, or any non-standard micro-SIM card cut from a SIM card. You can get a standard micro-SIM card from your service provider.

## 5.HOME SCREEN

The home screen will look similar to the picture below. To switch between screens, simply slide your finger left or right across the display.



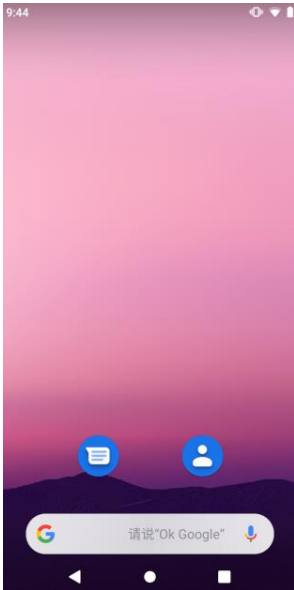
The home screen contains shortcuts to your most-used applications and widgets.

The status bar displays system information, such as current time, wireless connectivity and battery charge status.

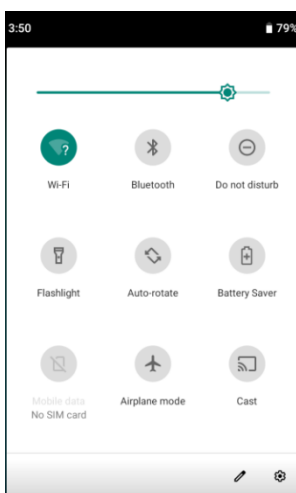
## 6. QUICK NOTIFICATION PANEL

When you receive a notification you can quickly view it by following the below instructions.

Slide your finger from the top of the screen down to the center to access Notification Panel to see your notifications.




Drag the notification menu down to display the second fast access menu, the menu will look similar to the below image.



Through this menu, it is possible to modify the functions such as brightness, auto rotation, Wi-Fi, Bluetooth and more.

## 7. SETTINGS MENU

The settings menu allows you to adjust Tablet cellphone System Configuration.

1、 Touch the “Settings” menu icon  on the Application menu. The Settings menu will open.

**2、 Touch a category title to view further options .**

### **2.1. Network&Internet**

- Wi-Fi – Connect to/disconnect from wireless networks, view connection status
- Moblie network - Insert SIM card and switch data network(2G/3G/4G)
- Data usage – Enable/disable mobile data, view current usage, set mobile data limit

**(note: this function is available only on devices supplied with 3G card functionality)**

- Hotspot & tethering - Including Usb tethering,Bluetooth tethering and Wi-Fi hotspot.
- SIM cards - After inserting the SIM card to read the signal, it can be used and set related information.
- Airplane - Turn on flight mode, the phone will be in no signal state.

### **2.2. Connected devices**

- Bluetooth – Connect or disconnect Bluetooth devices .
- Connection preferences - Viewable Received Bluetooth Files

### **2.3. Apps & notifications**

- Notifications – Adjust different notification settings
- Default app – A list of all apps downloaded and running



- App permissions - View app permissions

**2.4. Battery**- View power display and Settings

**2.5.Display** – This menu can set Brightness level, Night Light, Wallpaper, Sleep,etc .

**2.6. Sound**– Adjust the different audio settings such as ringtones

**2.7.Storage** – View your phone' s internal and external storage settings

**2.8. DuraSpeed** – “ON” / “OFF”

**2.9. Security**

- Security- There are four ways to lock the screen;

**2.10. location**

- location- Change approximate location detection, improve search results, GPS satellites .

**2.11. Accounts**

- Accounts – Add or remove email and Google accounts such as Gmail, Google.

**2.12. Accessibility**

- Accessibility - Set some accessibility features.

**2.13.Digital Wellbeing and parental control**

- Digital Wellbeing and parental control**- Set the usage time or restrictions of the content in the device to help children properly manage the use of the device.

**2.14. Google**

- Google - Google service

**2.15. System**

- Language and input – add to the dictionary, edit on-screen keyboard settings, vocal search, etc.

- Gestures - Jump to camera: Press the power button twice to quickly turn on the camera
- Prevent ringing: Press the power button and the volume button at the same time. In any ring mode, you can switch to the mode you chose before.
- Date and time – Set date, time zone, time, clock format etc.
- Backup– Backup and restore data, perform factory reset, etc.
- Reset options - Clear and reset data or records

If you want to reset the phone to factory settings and erase all materials, please press Settings Backup and resetFactory data reset.

#### **WARNING:**

Factory Data Reset setting will delete ALL your data and system configuration as well as any downloaded apps. Please use this function carefully.

- System updates - Check to update the system version
- About Phone – Displays information about your phone

## **8. INSERTING/REMOVING SIM CARDS**

1、 Use the supporting tools to take out the card on the right side of the phone, put it into the SIM card and insert the card into the phone.

2、 After inserting the SIM card, close the slot and wait a few minutes for your phone to display Network information.

### **Inserting TF Card :**

1、 Use the matching tool to remove the card tray on the right side of the phone, insert the TF


card, and then insert the card tray into the phone.

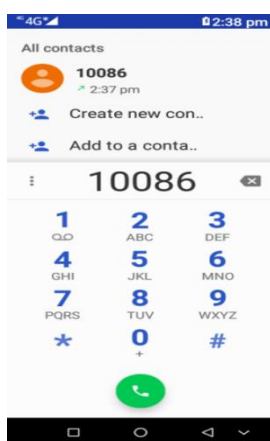
### Removing TF Card:

- 1、 Close all applications and documents which have been opened from the TF card.
- 2、 Select "setup" -- "storage", click the SD card to enter the file management interface, click the "setup" button to select storage Settings, and "SD card" will pop up.
- 3、 Use the matching tool to remove the card tray on the right side of the phone, remove the TF card, and then insert the card tray into the phone.

## 9. MAKING AND RECEIVING CALLS

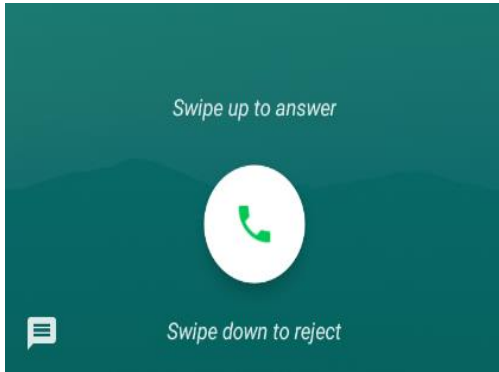
Once your SIM cards are installed turn on your phone and wait a few minutes for your phone to find a network.

Then select the Call  icon. Here you can dial a number or select a contact from your stored contacts list to call. You can also view outgoing and incoming calls that have been made, as well as adding or removing contacts.



## 10. ANSWERING AND REJECTING CALLS

To answer a call – Slide your finger to the green Call Answer key.



To reject a Call – Slide your finger to the Red Call End key. <http://fanyi.baidu.com/?aldtype=16047> - ##

<http://fanyi.baidu.com/?aldtype=16047> - <http://fanyi.baidu.com/?aldtype=16047> -

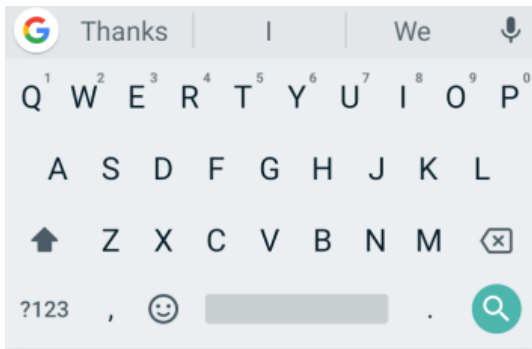
## [zh/en/javascript:void\(0\);](#) 11. Send Message



Touch the Messaging icon to other mobile phone users to send SMS or MMS, enter the name or phone number in the "Type name or number" column, or select one from the contacts. Enter the information content and select send.

## 12. SOFTWARE KEYBOARD

The phone has a software keyboard which automatically displays when you tap the place on screen where you want text or numbers to be entered, then simply start typing.



## Touchscreen

The touchscreen responds to finger touch.

### Note:

- Don't place any object on the touchscreen for it may damage or crush the screen.

**Single Click:** Single click one icon to choose the icon or option you want.

**Long Press:** Press and hold an icon on the main menu screen to 'uninstall or cancel', and press and hold an icon on the standby screen to perform 'remove or uninstall'

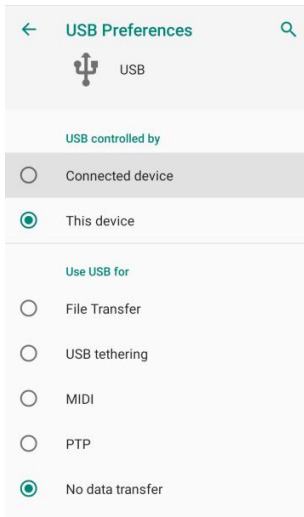
**Drag:** Press the icon and drag it to a different screen.

## 13. HOW TO CONNECT TO A COMPUTER

### Note:

- Turn on your phone before connecting the phone to a PC by USB cable.

- 1、 Use a USB cable to connect the phone with a computer. The phone will automatically detect a USB connection.
- 2、 The USB connection menu will be displayed in the notification bar, select the desired USB operation.
- 3、 The USB connection has been successful.



## 14. CONNECTION TO INTERNET

Wireless:

- 1、 Select “Settings” .
- 2、 Select Network & Internet.
- 3、 Select “Wi-Fi” and slide OFF to ON status.
- 4、 All detected wireless networks in the area will be listed. Click to select desired wireless connection.
- 5、 Enter network key if necessary.
- 6、 Once connected to a wireless network, settings will be saved.
- 7、 Wireless icon will appear on the taskbar when connected successfully.

**Note:**

- When the phone detects the same wireless network in the future, the device will connect to the network automatically with the same password record.

## 15. MOBILE DATA AND INTERNET

**Please Note:** Cell Data may be turned **"OFF"** as a factory setting, to allow data to flow through your network provider please turn Data usage **"ON"** either from your quick drop down menu or in > Settings > Network & Internet > Data usage, you will not be able to access the Internet when Data usage is **"OFF"** .

**NB:** Mobile Data charges apply when this setting is **"ON"** – Data will be passed through your network provider.

## 16. BLUETOOTH

Select 'Settings--Bluetooth' and select 'Pair with new device'.

Search for the device you would like to pair with and select **"PAIR"** .








You will see a message **"Connected Successfully"** .

## 17. CAMERA

Touch the icon 

to enter camera mode and the interface is shown as follows:



- 1、 Touch the icon  to take a photo.
- 2、 Touch the icon  to start camera recording.
- 3、 Click the small preview box in the lower left corner  to view, delete photos or videos, or perform other operations on the photos. Click the back button to return to the camera preview interface
- 4、 Touch the icon  to switch from front to back camera.
- 5、 Touch the icon  to switch between standard and panorama modes.
- 6、 Touch the icon  to set the flash to on, off, or auto mode.
- 7、 Touch the icon  to turn HDR mode on and off.



## 18.Power “OFF” / Restart

- 1、 Press the power button Choice “Power off” and the device will be powered down.
- 2、 Press the power button Choice “Reboot” and the device will be restarted.
- 3、 Press the power button Choice 'Screenshot' and the device will take a screenshot of the current interface.
- 4、 Press and hold the power button for 10 seconds and the device will be restarted.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter. SAR tests are conducted using standard operating positions accepted by the FCC with this device transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before it is available for sales to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC.

Tests are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC.

For body worn operation, it has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the handset a minimum of 10mm from the body.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

## **FCC Hearing Aid Compatibility(HAC) Regulations for Wireless Devices**

The U.S. Federal Communications Commission (FCC) has established requirements for digital wireless mobile devices to be compatible with hearing aids and other assistive hearing devices. When individuals employing some assistive hearing devices (hearing aids and cochlear implants) use wireless mobile devices, they may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and mobile devices also vary in the amount of interference they generate.

The wireless telephone industry has developed a rating system for wireless mobile devices to assist hearing device users find mobile devices that may be compatible with their hearing devices. Not all mobile devices have been rated. Mobile devices that are rated have the rating on their box or a label located on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated mobile device successfully. Trying out the mobile device with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings:** Wireless mobile devices rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than mobile devices that are not labeled. M4 is the better/higher of the two ratings. M-ratings refer to enabling acoustic coupling with hearing aids that do not operate in telecoil mode.

**T-Ratings:** Mobile devices rated T3 or T4 meet FCC requirements and are likely to generate less interference to hearing devices than mobile devices that are not labeled. T4 is the better/higher of the two ratings. T-ratings refer to enabling inductive coupling with hearing aids operating in telecoil mode. Hearing devices may also be rated. Your hearing aid manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise.

Under the current industry standard, American National Standards Institute (ANSI) C63.19, the hearing aid and wireless mobile device rating values are added together to indicate how usable they are together. For example, if a hearing aid meets the M2 level rating and the wireless mobile device meets the M3 level rating, the sum of the two values equals M5.

Under the standard, this should provide the hearing aid user with normal use while using the hearing aid with the particular wireless mobile device. A sum of 6 or more would indicate excellent performance.

However, these are not guarantees that all users will be satisfied.  
T ratings work similarly.

The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard.