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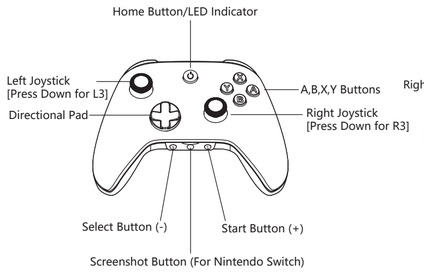
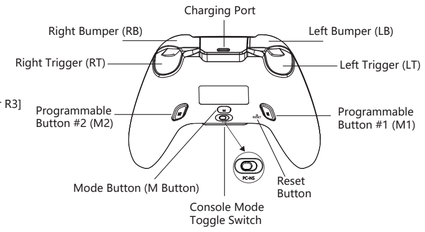
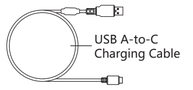
Candy Con™ Gaming Controller

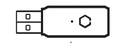
Bluetooth Wireless Gaming Controller | Model: 402221/402222/402223/402253

INSTRUCTION MANUAL









NEED HELP?

Have any questions or comments about troubleshooting, service, or repair?

Contact Us:
www.gamestop.com/contact
1 (800) 883-8895

WHAT'S INCLUDED

- 1x Gaming Controller
- 1x USB Dongle (PC-Use Only)
- 1x USB A-to-C Charging Cable
- 1x Instruction Manual

SYSTEM COMPATIBILITY

- Platforms: Nintendo Switch™ and PC
- PC System Requirements: Windows10/11

SPECIFICATIONS

- Input Voltage: 5V, 500mA
- Bluetooth Wireless: 2.4GHz
- Bluetooth Version: 5.2
- Battery: Built-in 600mAh
- Connectivity Range: 25ft
- Gameplay: Up to 10hrs
- Charge Time: Approx 3hrs
- Dimension: 15.8 x 11.2 x 6 cm
- Weight: Approx 214g
- Standby: After 10 min of inactivity.

(1) CONSOLE SETUP

CONNECT WITH PC

Wired Connection

Step 1: Make sure the controller mode is in the 'PC' position.

Step 2: Connect the USB cable to the PC and the other end to the controller port.

The controller will automatically establish a connection with the PC.

Wireless Connection

Step 1: Make sure the controller mode is in the 'PC' position and powered off.

Step 2: Insert the USB dongle into an available USB port on the PC.

Step 3: Bring the controller within a 2-foot range of the USB dongle for pairing:

• First-Time Pairing: On the dongle, short press the button and let go. The dongle LED light will blink rapidly for 30 seconds indicating it has entered pairing mode and ready to connect. On the controller, press & hold the 'Home Button' for 5 seconds until the controller connects to the dongle.

• Subsequent Connections: Briefly press the 'Home Button' on the controller to reconnect to the dongle.

The controller will vibrate upon a successful connection with the dongle.

CONNECT WITH NINTENDO SWITCH™

Wired Connection (via Switch Dock)

Step 1: Turn on the 'Pro Controller Wired Communication' within the Switch console.

System Settings > Controllers and Sensors > Pro Controller Wired Communication: On

Step 2: Make sure the controller mode is in the 'NS' position.

Step 3: Connect the USB cable to the Switch dock USB port and the other end to the controller port.

The controller will automatically connect and the LED indicator light will blink slowly.

Wireless Connection

Step 1: Make sure the controller mode is in the 'NS' position.

Step 2: Within the Switch menu, go to Change Grip/Order.

Step 3: Press and hold the 'Home Button' for 3 seconds.

Upon a successful connection, the controller will respond with a vibration and the 'Home Button' will remain a solid color.

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(2) TURBO MODE

Configurable Buttons
The A/B, X/Y, Left Bump, Right Bump, Left Trigger, and Right Trigger.

Turbo Setup
Hold the 'M Button' and then press any of the configurable buttons once to enable the turbo option.

Repeat this operation to cycle through the Turbo options (Manual, Automatic, Off).

Clear all Turbo Buttons
Hold the 'M Button' and the '(-) Select Button' simultaneously for 2 seconds.

Adjust Turbo Speed
There are three speed options:
• Fast: 20 presses per second
• Medium: 12 presses per second (Default)
• Slow: 5 presses per second

Hold the 'M button' and press up or down on the 'Right Joystick' to select the desired turbo speed.

(3) PROGRAMMABLE BUTTONS

Configurable Buttons
All the buttons (except for the Home, Screenshot, and M Button) including joysticks and the D-pad can be programmed. A total of 30 button strokes can be recorded at one time.

Programming Setup
• Step 1: Hold the 'M Button' for 4 seconds to enter Macro recording mode. The 'Home Button' will turn white followed by a vibration response.

Note: If there were no buttons pressed within 8 seconds, the controller will automatically exit the macro recording session.

• Step 2: Press a desired sequence of button strokes to be programmed. Up to 30 button presses can be recorded.

• Step 3: Press the 'M1' or 'M2' button to assign it the macro program.

The controller will respond with a vibration and the 'Home Button' will return to its original color.

Macro Infinite Loop
Simultaneously press the 'M Button' and 'M1' or 'M2' button to enter an infinite macro loop action. The 'Home Button' indicator light will start to rapidly flash.

Repeat this operation to turn off the macro infiniti loop mode.

Delete Macro Programming
• Step 1: Press and hold the 'M Button' for 4 seconds to enter Macro recording mode.

• Step 2: Press on the desired 'M1' or 'M2' button to delete the programming.

(4) GYROSCOPE JOYSTICK SETUP

Configurable Buttons
The Left or Right Joystick can be mapped for gyroscope.

Note: The gyroscope can only be assigned to one joystick at a time.

Gyroscope Setup
Hold L3 or R3, then double-click the 'M Button'. A successful gyroscope setup will be followed by a vibration response.

Repeat this operation to turn off gyroscope.

Adjust Gyroscope Sensitivity (3 sensitivity levels)
To increase or decrease the gyroscope sensitivity, hold the 'M Button' and press up or down on the D-pad.

Gyroscope Calibration
• Step 1: Make sure the controller is on a flat level surface.

• Step 2: Simultaneously press the Screenshot Button, Right Bumper, and Left Bumper buttons together for 2 seconds.

When calibration is complete, the Home Button will flash red.

(5) REMAP A/B AND X/Y

Hold the 'M Button' and the '(+) Start Button' simultaneously for 3 seconds and then release. The buttons have now switched positions.

Repeat this operation to switch back the A/B and X/Y mapping.

(6) VIBRATION ADJUSTMENT

While holding the 'M Button', press up or down on the left joystick to adjust the vibration intensity. A successful adjustment will result in vibration feedback from the controller.

There are four vibration options:
• High
• Medium
• Low
• Turn off

(7) LINEAR TRIGGER BUTTONS

Linear mode is on by default. To disable, hold the 'Screenshot Button' together with either the Left Trigger or Right Trigger for 3 seconds. The controller will respond with a vibration feedback.

Note: Each trigger button can be individually set.

Repeat the same steps to re-enable linear functions.

(8) JOYSTICK DEADZONE:

Press and hold the 'M Button' together with L3 or R3 for 1 second. The controller will vibrate. The joystick will switch to the dead zone elimination mode. This mode can be switched in all modes and will not be remembered after powering off.

(9) SENSOR CALIBRATION:

Calibrate the gyro sensor and the accelerometer sensor.

• Step 1: Turn off the controller.

• Step 2: Hold the Home Button, (-) Select Button, and B Button to enter calibration mode until the LED flashes white to enter calibration mode.

Note: If the Start button isn't pressed, the controller will remain in calibration mode.

• Step 3: Place the controller on a flat surface and press the '(+) Start Button' to calibrate. The white LED will quit flashing when calibration is complete.

(10) RESET:

Factory Reset
Press and hold the L3 and R3 buttons simultaneously for 6 seconds.

Default Settings:
• Vibration Rumble: High
• A/B and X/Y: Reset
• M1/M2 Buttons: Reset
• Linear Mode: Enabled
• Joystick Deadzone: Reset

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Hard Reset
Find the small hole labeled 'Reset' on the back side of the controller.

Use a straightened paperclip to press the button. The controller will turn off.

Press the 'Home' button to turn the controller back on.

(11) POWER SETTINGS:

Standby Mode
Wirelessly Connected: The controller will automatically power off after 10 minutes of inactivity. Press the 'Home Button' for 1 second to wake up the controller.

Low Battery
When the controller battery is low, the 'Home Button' will flash red repeatedly. Connect the controller to a power source to charge it.

(12) TROUBLESHOOTING:

• **Pair the Controller to the Dongle:** If the controller lost its pairing session with the dongle, follow the procedure to restore its connection:
Step 1: Insert the dongle into the PC port.
Step 2: On the controller, long press the 'Home Button' until the LED starts flashing.
Step 3: Press the button on the dongle until it flashes rapidly.
The controller will vibrate indicating a successful pair.

• **Controller Will Not Power On:** If the controller will not turn on, it may be out of battery. Allow the controller to charge for 30 min and try again.

• **Controller Keeps Disconnecting:** If the controller keeps disconnecting, make sure you are close enough to the dongle or the Nintendo Switch™. Make sure there is no obstacles in the way that will impede the connection.

• **How to Fix Controller Joystick Drift:** To fix controller joystick drift, turn the controller off and back on.

• **Controller is Unresponsive:** The controller may need a hard reset. With a paperclip, press the 'Reset' button on the back side of the controller.

IMPORTANT:

Before using and operating the device, please read and adhere to the following precautions to ensure optimal device performance and to avoid dangerous or illegal situations:

• Warning:
Do not use this controller within 6in of a cardiac pacemaker. If you have a pacemaker or other implanted medical device, consult a doctor before using this product.

• Warning:
This device and its accessories may contain small parts. Keep them out of reach of children. Children might inadvertently damage the device or its accessories, or swallow small parts, leading to choking or other hazards.

• Use this device within the temperature range of 10°C to 35°C. Operating the device in excessively high or low temperatures may cause malfunctions.

• Do not place this product near heat sources or leave under direct sunlight for an extended period. Overheating may cause malfunction.

• Avoid exposing the device and its accessories to rain or moisture, as this could lead to fire or electric shock hazards.

• Avoid touching the metal parts of the USB plug.

• Do not attempt to replace the battery on your own, as this could damage the battery and lead to overheating, fires, or personal injuries.

• Do not disassemble or modify the device (including replacing the built-in battery) and its accessories by yourself. There are no end-user serviceable parts inside.

• Dispose of this device, battery, and other accessories properly according to local regulations. Do not treat them as regular household waste. Improper disposal of batteries could result in battery explosions.

• Do not use this product in any way that is not described in the instructions.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1) This device may not cause harmful interference.

2) This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Shielded cables must be used with this unit to ensure compliance with the Class B FCC limits.

FCC ID: 2AVT24022XXA (controller)
FCC ID: 2AVT24022XXB (dongle)

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Made in China

Manufactured for Geeknet, Inc.
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