

60mm

80mm

Wireless Portable Thermal Printer

Quick Start Guide

Download the free app and start printing instantly!

CTP500

Getting Started

Scan QR code below to download the CorePrint App. No sign up required.

Download on the App Store

GET IT ON Google Play

Please follow instructions below to correctly load paper rolls.

1. Look for the instruction tab on the paper roll

2. Place the paper roll as indicated on label

3. Carefully close the lid

In the Box

1 Thermal Printer

3 White Adhesive Rolls

2 White Non-Adhesive Rolls

Quick Start Guide

USB-C® Charging Cable

Warranty Card

Instruction Card

Device Overview

Output Tray

Release Tab

Indicator Light

Power Button

Status Light

USB-C® Charging Port

Indicator Light

Blinking Red Light:  
Low Battery

Blinking Green Light:  
Device is in pairing mode

Solid Green Light:  
Device is connected

Solid Red Light:  
Out of paper/ Overheated/  
Output tray is open

Status Light

Solid Red Light:  
Device is charging

Status Light Off:  
Fully charged

Loading Printer Paper

Step 1

Gently lift up release tabs to open the printer

Step 2

Locate the instruction tab on paper roll and place as shown

Step 3

Pull 1" inch of the paper roll and place outside of the printer for optimal printing. Close the lid

Step 4

Once printing is complete, pull the paper away from you and tear at a 45° angle

Note: Do not touch the printer head. Please use a compressed air duster (sold separately) to gently remove dust particles and debris.

Pairing Your Printer via Bluetooth®

Fully charge before initial use and make sure to disconnect from other nearby paired devices

1. Press and hold the button for 3 seconds to power on

2. Download the free CorePrint app by searching for it on the App Store® or Google Play. No sign up necessary

3. From the home page tap "Auto Connect"

4. Tap "Mini Printer"

5. On the list of Bluetooth® devices page look for "Mini Printer" and tap to connect

Important Safety Warning

- Avoid using or storing in the following locations. Damage to the printer may be caused.
  - Do not leave in an exposed area with direct sunlight or near heat-generating equipment.
  - Do not leave in an area where temperature or humidity is excessively high or low, or changes radically.
  - Do not leave in an area exposed to water or liquid.
- Avoid dropping or harsh impact to the printer, as damage may be caused.
- Avoid entry of foreign objects or materials, as damage may be caused.
- When cleaning do not use volatile liquid (thinner, benzine, etc.) or wet cloth. Deterioration or discoloration may occur. Use a dry, soft cloth.
- Do not move the printer or place harsh impact on printer while in printing or standby operation. Printer power may disconnect and print data may be lost.
- When charging your device, gently connect or disconnect charging cable to avoid damage.
- Improper charging can result in damaged printing.
- Please mind the paper cutting teeth. This area is sharp and can cause harm if not careful.
- This device contains small parts and is not recommended for kids under 3 years old.
- Adult supervision is recommended for kids under 13 years old. This equipment is not suitable for use in locations where children are likely to be present.
- Disassembly of printer will cause damage and void warranty.
- If severe bulging occurs to battery, please discontinue use.

FCC Caution

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Product Specifications

Battery Capacity: 1200mAh

Printing Type: Inkless Thermal

Print Color: Black

Bluetooth® Version: 5.3

Image Quality: 300 DPI

Charging Input: USB-C®

Need Help?

Email us at [support@dpsaudiovideo.sendesk.com](mailto:support@dpsaudiovideo.sendesk.com) or call us at **1-833-909-CORE** **1-833-909-2673**. We are available Monday - Friday, 9am - 5pm PST, except major holidays.

For information on recycling, please visit <https://www.coreinnovationsinc.com/support>

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WARNING: Cancer and Reproductive Harm

www.P65Warnings.ca.gov