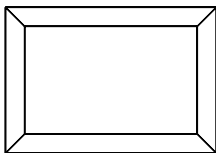# CDF100
User Manual
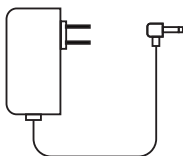
10.1" Wi-Fi® Smart Touchscreen
Digital Photo Frame

What's in the Box?
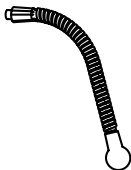
A Photo Frame
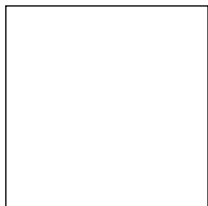
B Power Adapter and Cable

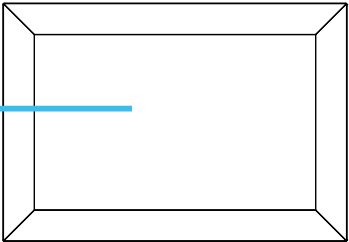**C** Stand

D Wall Mounting Screw

E Quick Start Guide

Device Overview

10.1" IPS Touch Screen

Power

Stand Hole

Speaker

Wall Mounting Holes

Speaker
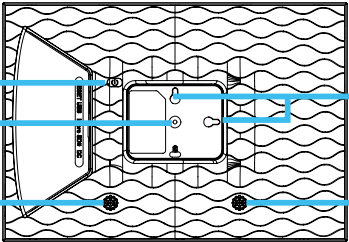
Reset

Micro USB Input

Memory Card Slot

DC In

Attaching the Stand

Fit the included stand into the stand hole located at the back of the frame and twist it clockwise to secure. The frame may be placed in landscape or portrait orientation, but we recommend placing it in landscape orientation during initial installation.
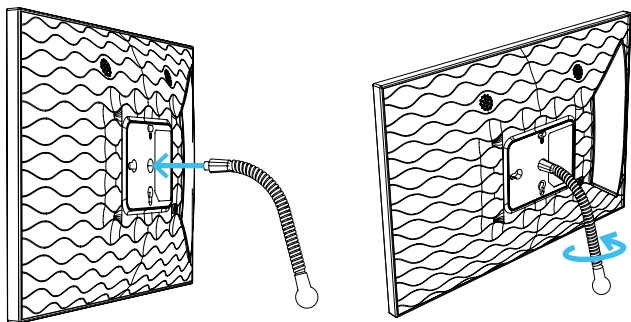
You may also mount the frame on the wall using the included screw and mount hole located at the back of the frame.

Powering On

Connect the power cable to the DC input of your photo frame and plug the power adapter into a wall socket. Once connected to power, press the [Power] button found at the back of your photo frame to turn it on.
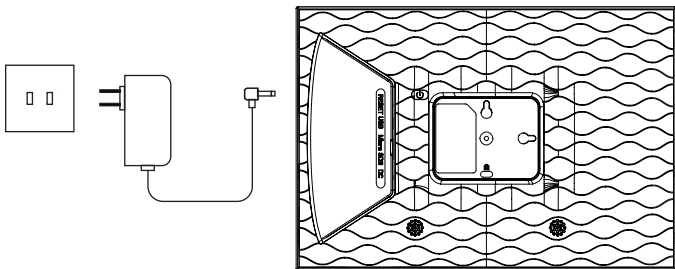
When powering on for the first time, the photo frame will ask you to configure several settings to your preference.

Downloading the Uhale App

Search for the Uhale app in the App Store or on Google Play and download as usual.

Setup

When powering on for the first time, the photo frame will ask you to configure several settings to your preference.

1. Uhale may request you to upgrade the system to the latest version. If so, it is recommended that you upgrade the photo frame before proceeding.

2. Choose your preferred language.

3. Connect the photo frame to the Internet by selecting the Wi-Fi® network you would like to connect to and entering the password if required. If your Wi-Fi® network is not on the list, move your frame closer to your router.

4. Set the date, time, and time zone.

5. Give your photo frame a name (e.g. The Smiths) and location (e.g. kitchen, living room, office, etc.)

6. A short guide will play after the settings have been configured.

Navigating Your Photo Frame

Interact with your frame through its touchscreen.

- Swipe left and right to browse photos. Photos can be automatically rotated based on your frame's orientation (portrait/landscape).

- To access the menu, simply tap on the screen once. You can access quick settings through the menu including settings for the currently displayed photos such as hide, adjust, repeat all, and slideshow.
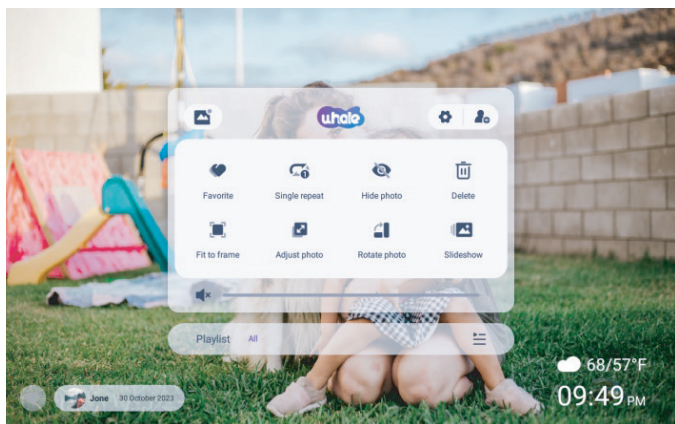
Adding Friends

Adding friends to your contact list lets you easily share photos and videos with them. To add a friend:

1. Make sure your friend has the Uhale app installed.

2. On your photo frame, tap on the screen once to access the menu.

3. Click on the "Add Friend" button found on the top right corner of the menu. A dialog box will appear showing a QR code and an SN code (valid for 2 hours).

4. Share either of the codes with the friend you wish to add.

5. Once your frame is connected to your friend's Uhale app, you will be able to find them in your sharing list.
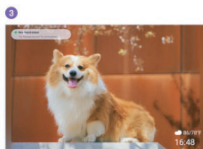
Sharing Photos and Videos

You can share photos and videos in three ways: through the Uhale app, Uhale Web, or MicroSD card.

Sharing Photos and Videos though the Uhale App

Quick Setup
On the Uhale app, choose to log in with a visitor account or with an email account.

Visitor Account: Data is not saved to the cloud, and any accounts created are temporary. If you uninstall or reset the app, the temporary account and all associated data will be permanently deleted.

Email Account: Your usage data (including avatar, nickname, and photo frame binding) is stored in the cloud. This data remains available even if you uninstall or reset the app or log in from a different device.

Sharing Photos and Videos
Sharing is divided into picture share and video share.

To share photos:
1. Select pictures (up to 100 pictures)
2. Select recipient(s)
3. Edit pictures (adjust focus areas and name photos)
4. Send

To share videos:

1. Select video (only one video can be selected at a time; up to 120 seconds in length)
2. Select recipient(s)
3. Edit video (video length and video name)
4. Send

Sharing Photos and Videos
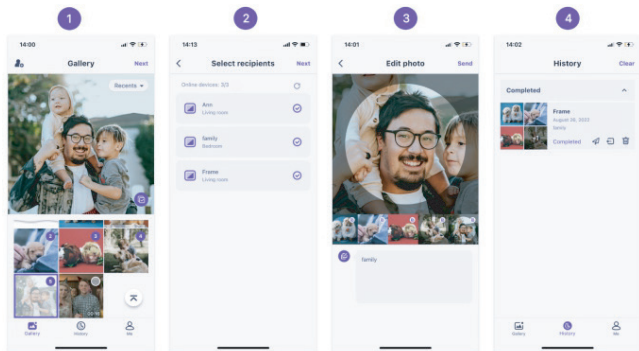
Check Sharing History

You can check the status of photo sending tasks or perform the actions below:

Delete: deletes local history data (does not delete framed photos).

Clear: clears the history data (does not delete sent tasks).

Resend: resend this photo to other frames.

Withdraw: deletes local history data and frame photos. As long as the history data on the app exists and the frame is online, you can withdraw photos.
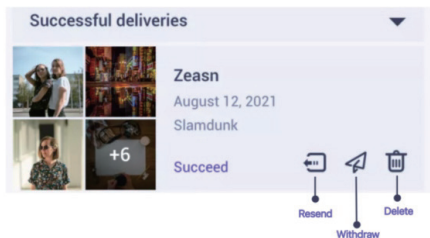
Sharing Photos and Videos

Sharing Photos and Videos through Uhale Web

Logging In

On your computer, visit the website https://uhale.zeasn.tv

Scan the QR code found on the webpage using your mobile phone. Make sure that your mobile phone already has the Uhale app installed.

Note: After successfully logging in, the webpage will automatically synchronize information from your app (such as avatar, nickname, and connected device).
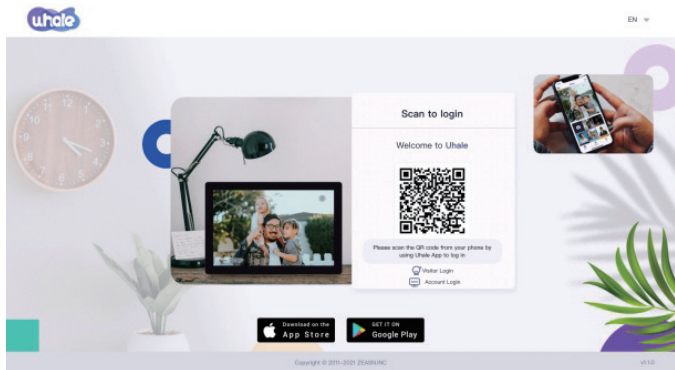
Sharing Photos and Videos

Sharing Photos

After logging in, select photos to share in two ways:

1. Click the button to open the local folder and select photos.
2. Drag and drop photos or a folder directly, then click [Next] to upload.

NOTE:
- Hold down [Ctrl] to select batches or drag and drop photo(s).
- Currently supported photo formats: JPG, JPEG, PNG, BMP.
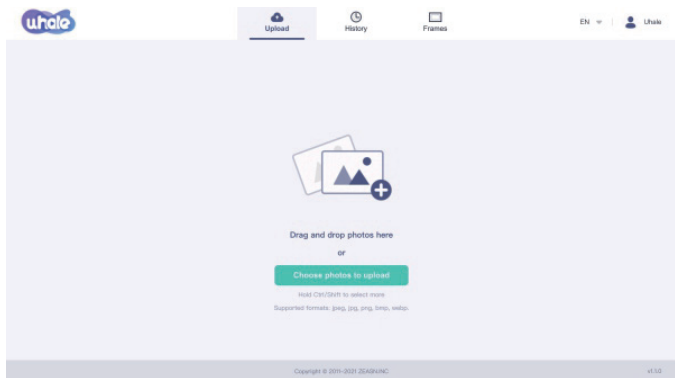
Sharing Photos and Videos

Editing Photos

When the photos are on the list to be transferred, you can edit the photo information, such as adding photos onto the existing list, renaming and removing photos, and more.
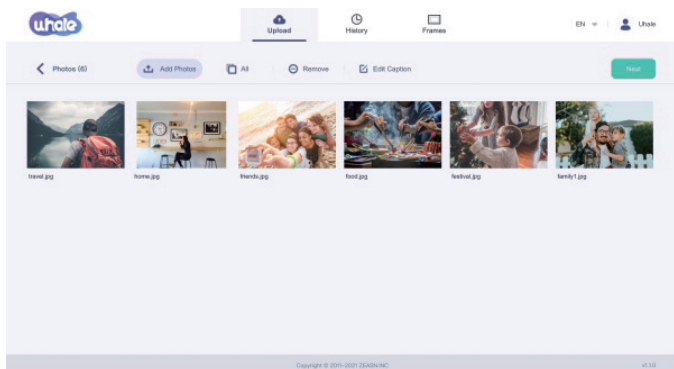
NOTE: Exit the editing mode and select a photo frame to move to photo sharing. Photo(s) cannot be shared under editing mode.

Sharing Photos and Videos

Selecting a Frame

Once finished with editing, click [Next] to select a photo frame to share the photos to. If there is already a frame connected, the online photo frame information will be displayed. If there is no frame connected, you will be prompted to connect to one.

If no frame is connected:
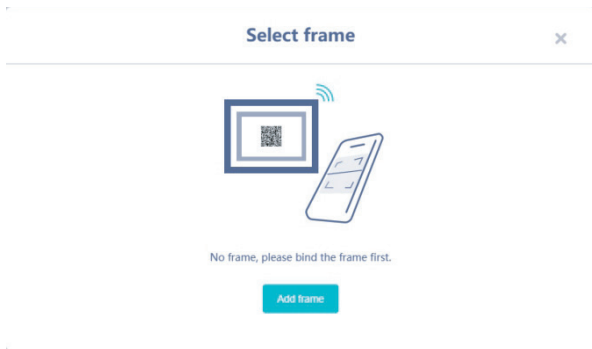
If connected to a frame:
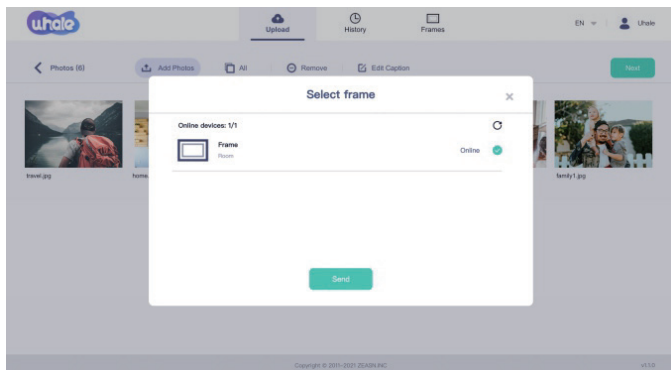
Sharing Photos and Videos

Sending Photos

After selecting a photo frame, click [Send]. A task will be created in the taskbar. You may check the photo sending progress on the bottom of the page or click [History] to view all tasks.
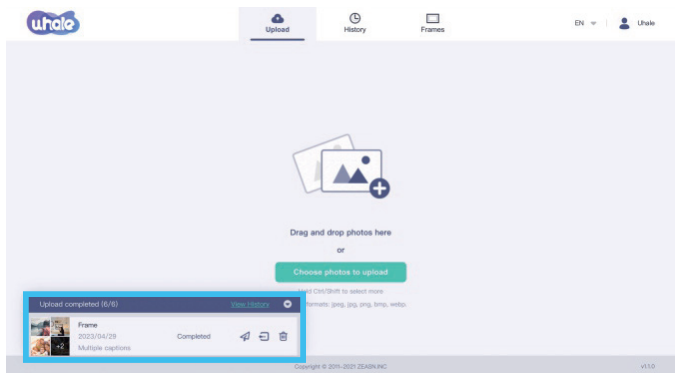
Sharing Photos and Videos

Sharing Photos and Videos through Micro SD Card

To add photos to your photo frame through MicroSD Card:

1. Connect your Micro SD card to a computer and import your photos and videos to the card.
2. Insert the card into your photo frame's Micro SD card slot.
3. Import your photos to the photo frame though
   [Frame] → [Settings] → [Manage Photos] → [Import Photos].

Note: This photo frame does not support photo/video transfer via the USB port connected to a computer.

Micro SD
Card Slot
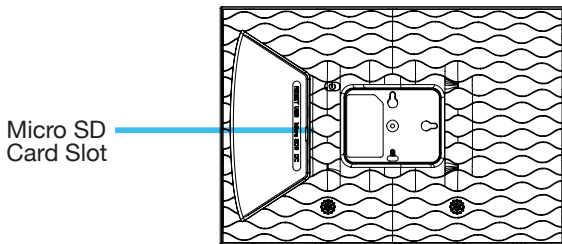
Best Wishes

Send custom messages to your family and friends by tapping the [Gift] icon on your Uhale app. Write your custom message, select a style, and choose the photo frame you would like to send the message to.

You can manage your messages by navigating to
[Settings] → [Manage Photos] → [Best Wishes].

Functions Overview

My Frame	Frame Name	Set/change the name of the frame. The frame name is also displayed in connected mobile devices, under the list of connected photo frames in the app.
	Frame Location	Set/change the location of the photo frame. This location is displayed in the list of connected photo frames of your friends and family, helping to identify multiple frames.
	Time Zone	Set your preferred time zone.
	Language	Set your preferred language.
	Automatic Date & Time	Use network-provided time.
	Set Date/Time	The date and time can be manually adjusted after the automatic date & time is disabled.
	Enable/Disable 24-hour Clock	Enable and disable the 24-hour clock.
	Power	Power off / Restart / Sleep

Display	Brightness Settings	Adjust the screen brightness level.
	Ambient Clock	Once enabled, a clock will be displayed when the photo frame is on sleeping mode.
	Font Size	Choose between the 4 font sizes available.

Functions Overview

Display	Sleep Mode	When sleep mode is on, the screen will turn off during a specific time to reduce energy consumption.
		The default setting is to turn off the screen at 20:00 and to turn it back on at 08:00. This can be changed by setting your preferred sleep mode start/end time.
		Photos can still be received when the sleep mode is on.
	Playback mode Settings	Determine how the photo will be displayed:
		Single repeat: lock the current photo or video or display in a loop.
		Repeat all: play in accordance with the display mode.
	Weather & Time	Enable and disable the weather and time. When enabled, the weather and time are displayed on the home page and when disabled, they are not displayed.
	Set Weather	View weather specific information and search to switch to other cities.
	Temperature Unit	Choose between Celsius and Fahrenheit.

Functions Overview

Photo Settings	Timer / Slideshow Intervals	Set the photo display time interval.
	Show Caption	Choose between 3 options: 3 seconds: show the caption for 3 seconds. Always: always show the caption. Off: hide the caption.
	Show Favorite	Show or Hide Favorite photos.
	Fill Frame	Change the scaling of all current photos to fill the frame.
	Slideshow	Choose from the 4 options: Default, Random, Accordion, Fade In and Out.
	Photo Display Order	Set the order of photo rotation: By Date, According to User Preference, Random.
	Video Related Settings	Video Autoplay: when turned on, the video will be automatically played. When turned off, the video will pause. Playback Audio: when turned on, the video will be muted. When turned off, the video audio will play. Video Volume Setting: adjust the volume of videos.

Notifications	Notification Volume	Adjust the notification volume.
	Wi-Fi®	Set the Wi-Fi® connection.

Functions Overview

Backup and Restore	Backup	Backup frame to external storage (e.g. micro SD card). Tap to make a backup of your photos. The time of the latest successful backup is also displayed here.
		Any existing backup on the external storage will be overridden.
	Restore from Backup	Before you attempt to restore your frame, start by confirming that your backup is up-to-date. This is done by confirming the date under "Backup frame to external storage (e.g. micro SD card)".
		If the last backup is too old or if no backup has been made, press the "Backup frame to external storage (e.g. micro SD card)" button to make a new backup.
		If you wish to restore a backup on a frame that has already been setup, please make sure that both frames are updated to the latest version before hand.
	Reset Frame	This operation will delete all the data on the frame and reset the frame to its factory preset values. After successful reset, select the "Restore from backup" button to restore the data.
	Delete Photos	Deletes all photos.

FAQs

Does this frame require battery installation?
No, this photo frame does not require batteries to be installed. It is powered through the adapter which must be connected to an outlet.

Can this photo frame operate with a 220V outlet?
Yes this frame is compatible with 110-220V outlets.

Are my photo transfers safe?
Yes, our photo frames are certified secured by the Uhale app company to avoid personal media from being leaked.

Need Help?

For customer support regarding your device, please submit a request by emailing **support@dpaudiovideo.zendesk.com**. You will be provided a ticket number regarding your inquiry, which you can refer to when contacting us further.

You may also reach a Core Innovations customer service representative by calling **1-833-909-CORE (1-833-909-2673)**. We are available Monday - Friday, 9am - 5pm PST, except major holidays. Core Innovations strongly urges customers to email their inquiry prior to calling, as this will enable us to better assist you.

Please make sure to note the model number and a description of your inquiry.

Thank you for purchasing a Core Innovations product.

Warranty Information

Limited Warranty

DP AV / Core Innovations (the "Company") warrants this new product purchased and contained in this package (the "Product") against defects in material or workmanship for 90 Days (Parts & Labor) and 1 Year (Limited) from the date of delivery. In order for the Company to honor this limited warranty, you must present a valid proof of purchase or delivery, as applicable (e.g. a receipt or delivery notice that also shows purchase) of this Product. IMPORTANT NOTE: The customer is encouraged to carefully inspect the Product upon receipt after purchase – especially prior to any assembly, disassembly, mounting, installation or utilizing a third-party product of any kind, such as a decorative or protective cover or case.

This warranty is void if the Company deems, in its discretion, that the Product may have been damaged when the packaging was opened, through modification, improper transport, improper storage, improper use, improper assembly or disassembly, exposure to adverse elements, mounting or other installation, end user negligence, water damage or tampering of the barcode of the Product. This warranty does not apply: (a) to cosmetic damage, including but not limited to screen damage, a cracked display, scratches, dents and broken ports; (b) to damage caused by accident, abuse, misuse, fire, water vapor exposure, excessive exposure to humidity, water or other liquid contact, earthquake or other external cause; (c) to defects caused by normal wear and tear or otherwise due to the normal aging of the product; (d) if any serial number has been removed or defaced from the product; or (e) to damage caused by installation or mounting, assembly or disassembly, use with a third party device, cable, protective or decorative cover/case, component or product that does not meet the Company's product specifications. This warranty is a limited warranty for repair of the Product or replacement of the Product with a new or refurbished product, subject to the conditions set forth herein.

Warranty Information

The Company is not liable for consequential, indirect, incidental, special or punitive damages and the Company's total liability hereunder shall not exceed an amount greater than the retail purchase price of the product.

90 Days Parts & Labor
The Company warrants to you as the original retail purchaser of the Product, that should the Product have any warranted defect out of the packaging, under normal conditions, such defect(s) will be repaired or replaced with a new or refurbished part (at the Company's sole discretion) without charge, if the Product is submitted to the Company within a period of ninety (90) calendar days from the date of delivery of the Product. The customer is responsible for transportation cost and insurance charges (if applicable) to the Company and must be able to document a clear proof of delivery to the Company as well as proof of registered receipt by the Company. It is the customer's responsibility to retain original packaging or provide like packaging in order to facilitate the warranty repair or replacement process. The Company will incur no liability whatsoever to provide packaging for warranty items. Should the product be damaged en route to the Company due to insufficient or improper packaging or improper transport, the warranty may be voided. You must receive a return authorization number (RMA#) before sending the unit in for service. This warranty only applies to manufacturer defects, and the Product must be returned to the Company in its original condition.

1 Year Limited Parts
If determined to be covered under warranty, the one (1) year (from delivery) limited parts warranty gives the customer the option to return the Product to the Company for repair or replacement. The customer will be responsible for labor charges. This warranty does not cover any incidental or indirect costs incurred as a result of a defect in the Product, including any consequential, incidental or indirect damages.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, this equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. Use only the supplied antenna.