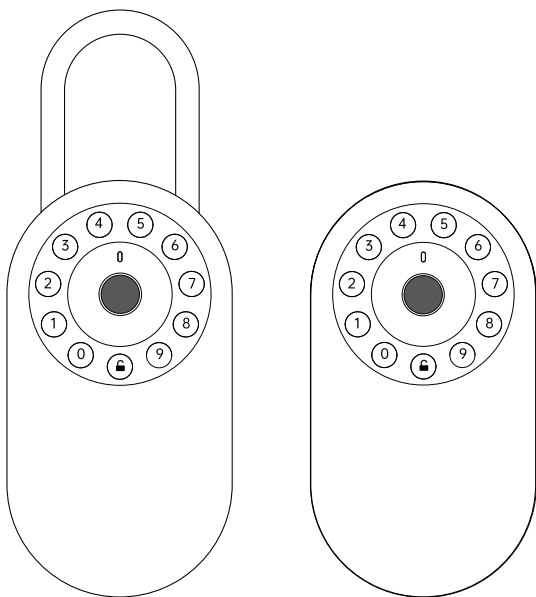# K4 Smart Lockbox
User Guide

We are committed to ensuring you have a smooth setup experience.

IMPORTANT NOTES

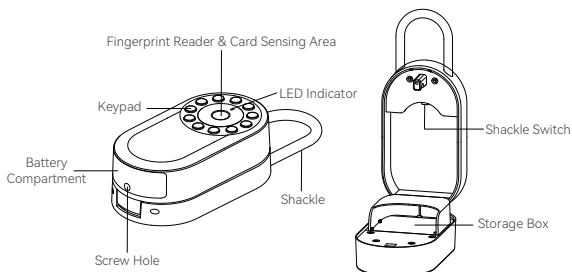⚠️ Please read the below precautions carefully for better use.

Factory Default Mode	K4 is not bound to the App. Any fingerprint and initial code "123456 + 🔒" can access it.
Fingerprint Identification	Dry, wet, oily, or dirty fingers may affect the identification of fingerprints. The old and the young have shallow fingerprints, which may make the K4 recognition system less sensitive.
Battery Specification ✅ ❌ LR03 R03	Both AAA*3 and CR123A*2 batteries are supported. Be sure to use AAA Alkaline Batteries (LR03 marked on the package). Do not use Zinc-carbon Dry Batteries (R03 marked on the package) or Rechargeable Batteries. Please do not reuse the old batteries when replacing new batteries.
Operating Environment 🚫☀️ 🚫💧 🚫❄️	Please avoid using K4 in direct sunlight, humidity, or freezing weather (<-20℃), which may cause temporary dysfunction or shorten its life.

Fingerprint Reader & Card Sensing Area

LED Indicator

Keypad

Shackle Switch

Battery Compartment

Shackle

Storage Box

Screw Hole

Installing Shackle

Press Shackle Switch
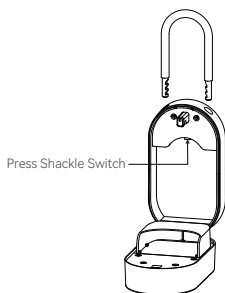
- Opening the lockbox and press the switch shown to remove the shackle.

- Depending on the situation, there are three levels of distance when the shackle is installed.

INSTALLING BATTERIES
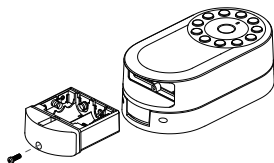
- Remove the battery compartment shown.
- Install AAA*3 or CR123A*2 Batteries, get the battery compartment back, and tighten the battery compartment screw.

+	AAA(LR03)	
	AAA(LR03)	+
+	AAA(LR03)	

or

CR123A	+
+	CR123A

Fingerprint Reader & Card Sensing Area

Keypad

LED Indicator

Location Holes

Battery Compartment

Screw Hole

Storage Box
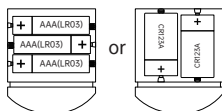
Installing Expansion Screws

- Cement and brick wall adapter.
- Punch holes as shown, and install the Plastic Expansion Tube.
- Place the lockbox in the installation position and screw in Plastic Expansion Tube with expansion screws.

Installing Self-tapping Screws

- Wood and softer surface adapter.
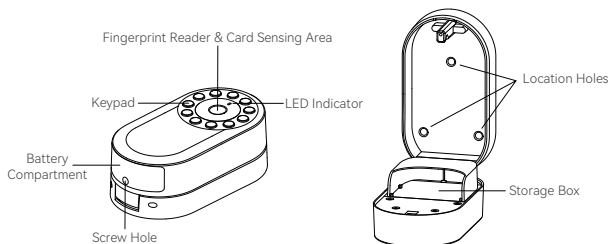- Place the lockbox in the installation position, and tighten the Self-tapping screw.
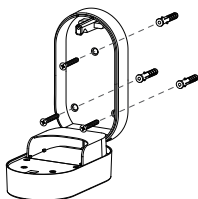
INSTALLING BATTERIES
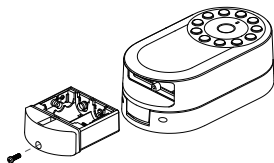
- Remove the battery compartment shown.
- Install AAA*3 or CR123A*2 Batteries, get the battery compartment back, and tighten the battery compartment screw.

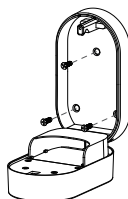| + AAA(LR03) + |
| + AAA(LR03) + |
| + AAA(LR03) + |

or

| + CR123A |
| + CR123A |
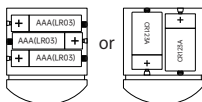
If you want to apply 3M Tape to glass or metal.

- We recommend the 3M Type on our website for installation.
- It is recommended this method when security requirements are flexible.

TECHNICAL PARAMETERS

Product Name: K4 Smart Lockbox

Power Supply & Operating Environment:

Battery Specification	AAA*3 (Alkaline Dry Batteries, LR03 marked on the package)	CR123A*2
Battery Life	Up to 18 Months (Unlock 10 times a Day)	Up to 36 Months (Unlock 10 times a Day)
Working Temperature	–4 ℉ ~ 131 ℉ (–20℃ ~ 55℃)	–40 ℉ ~ 131 ℉ (–40℃ ~ 55℃)

INSTRUCTIONS

1. Permission Settings

· Please select the corresponding lock device on App and connect it. Follow the UI prompts to set and manage the member, fingerprint, NFC Fob, and code.

· You can manage the corresponding fingerprint, NFC Fob, and code permissions of members after selecting them.

2. App Management

· For Bluetooth access, the smartphone must be within 5 meters of K4 and ensure Bluetooth and K4 are connected.

· The effective distance of Bluetooth will be affected by barriers such as walls, especially metal walls. At the same time, the Bluetooth signal will also be affected by the surrounding wireless environment. These effects can be reduced by being closer to K4.

3. Fingerprint Access

· Place an authorized finger on the Fingerprint Reader to access it.

· Please use the central area of the Fingerprint Reader while keeping the fingerprint clean.

· The old and the young have shallow fingerprints, which may make the K4 recognition system less sensitive.

4. NFC Fob Access

· Place the authorized NFC Fob in the Fingerprint Reader for identification.

5. Code Access

· Enter the code, and press " 🔒 " to unlock K4.

· Setting the valid time for codes and even adding cycle functions can be done in the App.

6. Anti-Peep Keypad

· To prevent others from peeking at your code, you can enter any number to enhance security before entering the right code.

· Eg: 'X…X(Infinite)+6-digit real code+🔒'

7. Trial & Error Lock

· Dead Status: K4 will reject identifying any fingerprint, NFC Fob, or code after repeated identification errors, which can effectively prevent unauthorized members from violent unlocking.

· Trigger Conditions: K4 will lock for 5 minutes after 10 consecutive failed accesses (fingerprint/NFC fob/code) within 2 minutes. K4 will flash the RED indicator 5 times for any access during the period.

· Recovery: You must wait 5 minutes or unlock it in advance using the App.

8. Low Battery Alarm

· Low Battery Alert: When the battery is almost dead, the red light will flash for 1 second after unlocking. It can be used approximately 30 days normally after the initial alert.

· Low Battery Locked Status: If the batteries aren't replaced in time, the LED Indicator will flash RED 3 times when unlocking, but it cannot be accessed.

9. Reset the Lock

· Select the device on the App and click " Remove Device " to reset K4.

Note: All data will be erased if you reset K4 to Factory Default Setting.

10. LED Indicator

Red Light: Failure or abnormality.	**Green Light:** A successful operation.	**Blue Light:** The setting state.

NEED HELP?
Please contact us for technical support if viewing the user guide can't solve your problem.

FCC Caution :

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.