

RIG

900 Max HX

User Guide

Summary

Safety.....	3
Fit.....	3
Setup and basics.....	4
Setup Xbox.....	4
Setup PS4 /PS5	6
Set up PC.....	Error! Bookmark not defined.
Set up Nintendo Switch.....	Error! Bookmark not defined.
Charging your Headset	8
Power on or off.....	10
Adjust volume.....	10
Mute	10
Wireless modes	11
• USB (Game) mode	11
• Dual mode	11
• Bluetooth mode.....	11
How to switch modes?	12
How to pair your headset?.....	13
• USB-C Dongle.....	13
• Bluetooth.....	14
Multi-function button	14
How to customize your experience?.....	15
Support.....	15

Safety

Please read the safety guide for important safety, charging, battery and regulatory information before using your new headset.

Warning:

CAUTION. Risk of explosion if the battery is replaced by an incorrect type.

Battery cannot be subjected to high or low extreme temperatures, low air pressure at high altitude during use, storage or transportation.

Replacement of a battery with an incorrect type that can result in an explosion or the leakage of flammable liquid or gas.

Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.

Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.

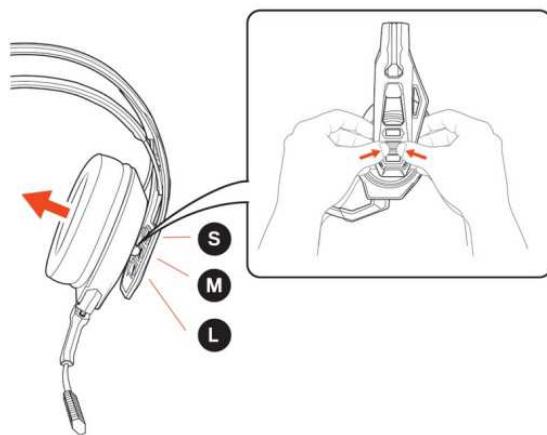
A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

Marking information of cradle unit was placed on the bottom enclosure

The headset and dongle unit shall not be supplied by a power source exceeding 15W (i.e. 5V 3A).

Fit

Snap the left and right earcups into the headband to configure the best fit and sound. The headband adjusts to three sizes (small, medium, large) by positioning the earcups. To remove an earcup, press the earcup post to detach it from the headband.

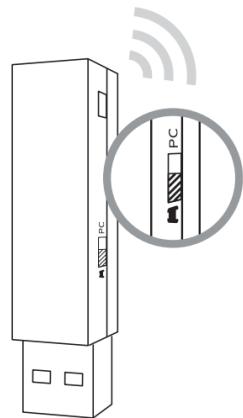


Update illustrations to 900
MAX headset

Setup and basics

Setup Xbox

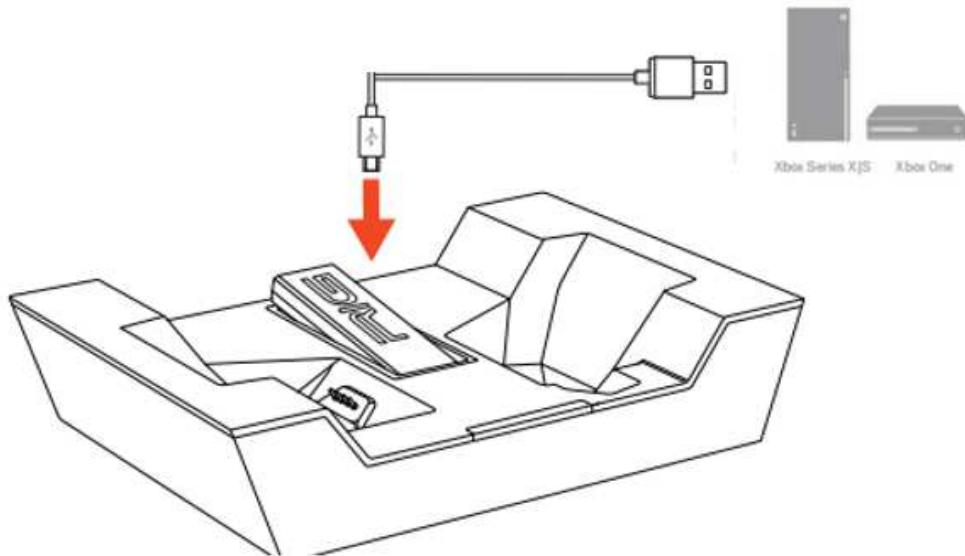
1. Locate the wireless USB dongle and make sure the Xbox mode is selected.



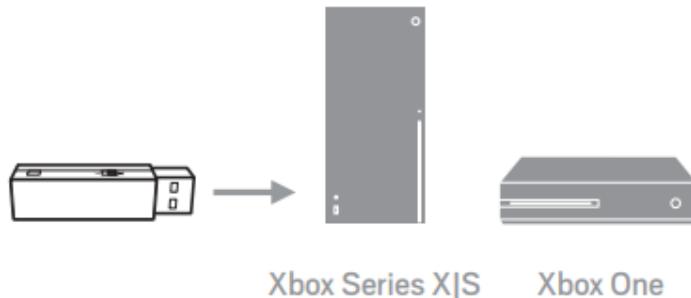
2. Install the wireless USB dongle by sliding it into the USB-A port on top of the base station.

COMMENT: Add image showing USB dongle being installed.

3. Then, connect your base to one of the USB A port of your Xbox using the supplied cable.

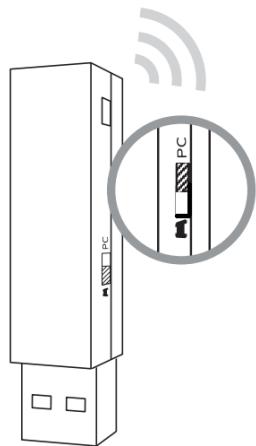


4. Alternatively, connect the wireless USB dongle to one of the USB-A port of your console and use the base station only as a charge stand for the headset.



Setup PS4 /PS5 / PC / Switch

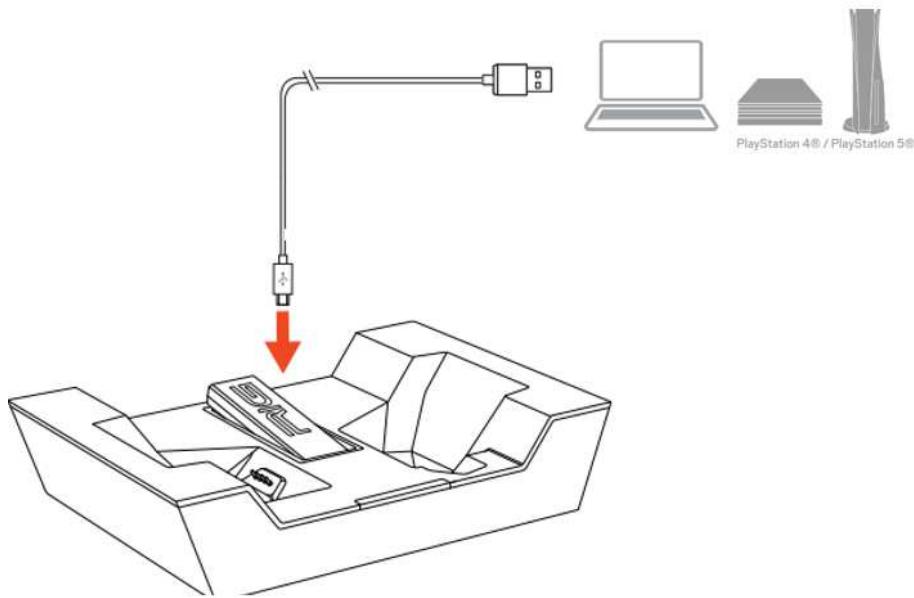
1. Locate the wireless USB dongle and make sure the PC mode is selected.



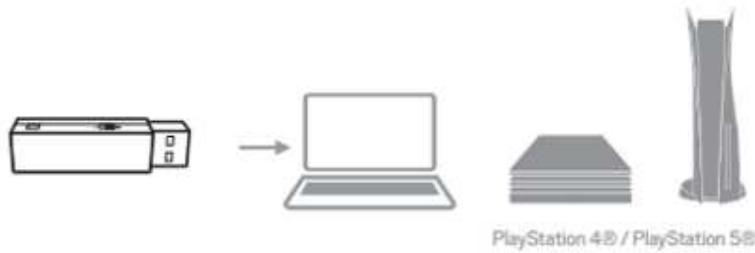
2. Install the wireless USB dongle by sliding it into the USB-A port on top of the base station.

COMMENT: Add image showing USB dongle being installed.

3. Then, connect your base to one of the USB A port of your PlayStation, PC or Nintendo Switch charge stand using the supplied cable.



4. Alternatively, connect the wireless USB dongle to one of the USB-A port of your console or PC and use the base station only as a charge stand for the headset.



Charging your Headset

You can charge your headset using the supplied USB-C cable or by using the charging base.

1 – After you have connected the charging base to your console or PC, place the headset into the base as shown.

The LED of the charging base will turn red to inform you the headset is connected to the base and is charging. When charging is complete, the LED will turn off.

Fully charging the headset using the base can take as long as 7 hours.



Note: If the base is connected to a console or PC, the headset will turn on automatically when it is removed from the base.

2- You can also charge the headset by connecting the USB-C charging cable directly to the left earcup. Use only the cable provided with the headset and charge the headset directly from your console or PC.

Using a cable, it takes just 2 hours to fully charge the headset.

Note the following battery status indications on the left earcup:

Red LED – low battery and charging

Yellow LED – medium battery and charging

Green LED - high battery and charging

LED Off - the battery is fully charged



Power on or off

Press and hold the on/off button for 3s

Adjust volume

Increase or decrease the volume using the rotary dial. When maximum volume is reached, you will hear a prompt tone indicator.

Mute

The microphone has a flip-to-mute feature:

If the microphone arm is down, the mic is active;

If the microphone arm is up, the mic is muted.

Wireless modes

Your headset has three different modes of wireless connection:

- [USB \(Game\) mode](#)

This headset mode only connects with the wireless USB dongle. Bluetooth connections are disabled and you will not be disturbed while gaming.

- [Dual mode](#)

This mode allows a dual connection with the wireless USB dongle and a Bluetooth device at the same time. Note that you can switch between console/PC and Bluetooth audio in this mode but you cannot hear both sources at the same time.

When you receive a call, audio from the wireless dongle will stop and you will hear the incoming call notification. Use the Multifunction button to answer and end calls.

- [Bluetooth mode](#)

This mode allows communication only with a Bluetooth device. The connection to the wireless dongle is stopped.

How to switch modes?

To switch from one mode to another, press the mode button once. After three single presses the headset mode will be back to the first mode.

How to pair your headset?



- Wireless USB Dongle

The Headset and wireless USB-A Dongle are already paired out of the box.

If you need to do a new pairing, for any reason, make sure:

- The USB-A wireless dongle is connected to your console or PC
- Turn off the Headset

Press and hold the power On/Off button for more than 6s until to hear the Prompt voice: "Pairing USB". The Headset LED will flash purple during the pairing process.

When pairing is successful you will hear the prompt voice:

- "Connected" in USB mode; or
- "USB connected" in Dual mode

If pairing is unsuccessful, you will hear the prompt voice: "USB Pairing Failed".

In this case repeat the pairing process again making sure the above conditions are followed.

- Bluetooth

To pair your headset with a Bluetooth device, make sure your headset power is on.

Press and hold the Mode button for more than 6s until to hear the Prompt voice: "Pairing Bluetooth". Headset LED will flash Blue during pairing process.

Open the 'Settings' menu on your mobile device, go to Bluetooth and turn ON the Bluetooth connection. Look for RIG 900 MAX, in the list of devices, and select it.

If pairing is successful, you will see the message on your device but will also hear a prompt voice, through the headset:

- "Bluetooth connected" in Dual mode; or
- "Connected" in Bluetooth mode

If Bluetooth pairing is unsuccessful, you will hear the prompt voice: "Bluetooth Pairing Failed".

In this case, turn off your device's Bluetooth connection, and power off the headset, and repeat the pairing process again making sure the above conditions are followed.

ATTENTION - when in Dual mode you are paired to two devices (wireless USB Dongle and a Bluetooth device) but note the USB Dongle has priority over the Bluetooth.

If you answer an incoming call, for instance, the communication with the USB Dongle will stop and the incoming call will be heard.

When the call is complete, the headset will automatically switch back to the USB Dongle.

Multi-function button

With this button you can, with a single press:

- Play/Pause music or other audio/video apps
- Answer an incoming call when your Bluetooth connection is active
- On Xbox models, temporarily switch the volume dial to game/chat balance. To go back to the volume control, short press again or do not touch the wheel for five seconds

Your headset remembers the latest Bluetooth device connected so once you have set-up your device it will remember it even if you switch between modes or power on/off your headset.

With this button you can with, a Long press: (ML> how long is the press?)

- Activate your mobile device's voice assistant, when connected to Bluetooth
- Reject a call

How to customize your experience?

To fully customize your headset, please download the Companion APP RIG 900 MAX Navigator from the Google PlayStore (for Android devices) and APP store (for iOs devices).

The APP will enable you to:

- Customize up to three audio profiles quickly, using the Classic mode, or more precisely through the Expert mode:
 - Your microphone gain
 - Your microphone monitoring level
 - Activate ear protection which limits the maximum volume of the headset
 - Your equalizer settings (with pre-set configurations)
 - Define the default mode when you power on your headset
 - Reduce the prompt tones and voices interaction during headset use
- Visualize tutorials to know how the APP and headset work
- Test your headset via a test mode to check that all: buttons, microphone and speakers are working as they should
- Choose your Voice Prompt language (from the 6 supported languages)
- Change the power off timer in case of no communication activities (headset with USB-C Dongle & Bluetooth devices)
- Get important information about your headset and Bluetooth device
- Get support via the FAQ and from our Customer Service

Support

NACON offers a one year Limited (North America, Australia and New Zealand), two years Limited (EU and UK) and one year Limited (all other countries and regions) warranty. Please be aware that you may have other rights depending on the laws of the state or country where the product was purchased. We strongly advise you to keep your receipt of purchase in order to prove the date of purchase of this product. For warranty terms and conditions, visit our web site at

www.naongaming.com

Email: support@naongaming.com

Compliance

EN. The EIRP power values and the Frequency bands relating to this product, identified in the list below, comply with the requirements of Directive 2014/53/EU:
EIRP: RIG 900 Max - <13dBm
Frequency band: (2,402 ~ 2,480) GHz

DE. Die EIRP-Leistungswerte und die Frequenzbänder für dieses Produkt, die in der nachstehenden Liste aufgeführt sind, entsprechen den Anforderungen der

Richtlinie 2014/53/EU:
EIRP: RIG 900 Max HX - <13dBm
Frequenzband : (2,402 ~ 2,480) GHz

FR. Les valeurs de puissances EIRP et des bandes de Fréquence relatives au présent produit, identifiées dans la liste ci-après, sont conformes aux exigences de la directive 2014/53/UE:
EIRP: RIG 900 Max HX - <13dBm
Bande de fréquence : (2,402 ~ 2,480) GHz

IT. I valori di potenza EIRP e le bande di frequenza relative a questo prodotto, identificati nell'elenco seguente, sono conformi ai requisiti della direttiva 2014/53/UE:
EIRP: RIG 900 Max - <13dBm

ES. Los valores de potencia del IPESI y las bandas de frecuencias relacionadas con este producto, identificadas en la lista siguiente, cumplen los requisitos de la Directiva 2014/53/UE:
EIRP: RIG 900 Max - <13dBm
Banda de frecuencia : (2,402 ~ 2,480) GHz

NL. De EIRP-vermogenswaarden en de frequentiebanden met betrekking tot dit product, zoals vermeld in de onderstaande lijst, voldoen aan de eisen van Richtlijn 2014/53/EU:
EIRP: RIG 900 Max HX - <13dBm
Frequentieband : (2,402 ~ 2,480) GHz

PT. Os valores de potencia EIRP e as bandas de frequencia relativas a este produto, identificados na lista abaixo, cumprem os requisitos da Diretiva 2014/53/UE:
EIRP: RIG 900 Max HX - <13dBm
Banda de frequencia : (2,402 ~ 2,480) GHz

PL. Wartości mocy EIRP i pasma częstotliwości odnoszące się do tego produktu, określone w poniższym wykazie, są zgodne z wymogami dyrektywy 2014/53/UE:
EIRP: RIG 900 Max HX - <13dBm
Częstotliwości : (2,402 ~ 2,480) GHz

TR. Aşağıdaki listede tanımlanan bu urunle ilgili EIRP güç değerleri ve Frekans bantları, 2014/53/EU sayılı Direktifin gerekliliklerine uygundur:
EIRP: RIG 900 Max HX - <13dBm
Frekans bandı : (2,402 ~ 2,480) GHz

NEED MORE HELP?
www.naongaming.com

