AT&T Motivate™

SAFETY INFORMATION GUIDE

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About the Manual

The purpose of this Safety Information Guide (SIG) is to help you learn safe ways to use your mobile phone device and avoid serious and unsafe situations which could cause possible harm and injury.

Warnings

General Warning: You alone are responsible for how you use your phone and any consequences of its use and/or misuse. You must always switch off your phone when use of a phone is prohibited, such as in flight (with the exception of Airplane Mode, when permitted). Use of your phone is subject to safety measures designed to protect users and their environment.

Do not violate the following important instructions since violation may result in serious injury.

Do Not:

- Try to remove the non-removable battery from the device.
- Place your device in a microwave, which could lead to an explosion.
- Store your phone at temperature less than -4°F (-20°C) or more than 131°F (55°C).
- Expose your mobile phone device to open flames.
- Disassemble or attempt to repair your device. Instead, use an authorized service center.

Safety Information

The following information is for your safety only.

Do Not:

- Wash or expose your mobile phone to various liquids.
- Use your device in high humidity conditions for a long period.
- Drop, throw or bend your phone.
- Use harsh chemicals, cleaning solvents or aerosols to clean your phone.

  → In such a case, to clean, only use a soft, lint-free cloth and avoid excessive wiping. Remember to unplug all power sources, devices, and cables.
- Dispose of your old device in typical trash containers. Instead, follow local regulations on how to dispose of electronic products.
- Allow your pet to use your device as a toy and bite into it as it may cause electric shock or fire.
- Set the volume too high as it may cause hearing injuries.

- Use your device near a gas station as it may cause sparks that may cause a possibility of fire.
- Use the device if the device overheats and feels too warm. In such a case, turn off your device. Let it cool before using it again.
- Leave your mobile phone device in a hot car for a prolonged period of time, as the overheated device may cause battery issues, fire or explosion.
- Store your device while plugged in when it is not in use for a prolonged period of time.
- Turn on the device if the device is accidentally dropped in water. In such a case, turn off your device, dry your device with a clean dry cloth; leave the device to dry for at least 48 hours before use.
- Use the device if the display glass is broken, which can cause injury to skin.
- Use an unapproved charging adapter and cable; use the charging cable and adapter that was provided with your device.
- Insert the USB cable into the charging port if the cable pins are damaged.
- Use your device near a medical device such

as a defibrillator, as the radio frequency in the device may interfere with its function.

Safety for Children:

Keep your phone and its accessories away from the reach of small children. Do not allow children to play with the phone, its parts or accessories, because they can injure themselves or others. Your phone contains small parts and sharp edges which can detach and become a safety hazard for children, including a choking hazard. Seek immediate medical attention if an accessory, part, or battery is swallowed.

Transportation Safety Warning:

- Please observe all transportation laws and regulations. DO NOT TEXT AND DRIVE.
- Do not use your device at a gas station, near fuels or chemicals where there is a risk of fire and/or explosion.
- On an aircraft, using electronic devices may interfere with the aircraft's electronic naviga-

tional instruments. Make sure the device is turned off during takeoff and landing.

- Use caution when making calls in heavy traffic or hazardous weather conditions such as rain, sleet, snow, ice, and heavy traffic.

Battery & Charger

This phone contains a Lithium-ion polymer battery. Improper handling of the battery pack may present a risk of fire and burn. Do not attempt to open the battery pack yourself. Do not disassemble, crush, puncture, short-circuit the external contacts, dispose of in fire or water, or expose the battery pack to temperatures higher than 131°F (55°C). To replace the battery, take the device to an authorized service center. Recycle or dispose of the device according to local regulations.

Li-ion Polymer

Take extra precautions:

- Do not disassemble or open, crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.

- Only use the battery with the charging system that has been qualified per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Only use an authorized service provider to replace the battery.
- Only dispose of the device in accordance with local regulations for consumer electronic waste.
- Avoid dropping the phone. If the phone is dropped, especially on a hard surface, and the user suspects damage to the phone, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.

FCC Regulations and Compliance Information

I. Part 15 compliance statement

This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equip-

ment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Note:

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

II. RF Exposure/SAR information

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 10 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices is based on a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. This device has received a grant of FCC Equipment Approval confirming

that this model phone has been evaluated as in compliance with all relevant SAR levels and the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found at **www.fcc.gov/oet/ea/fccid** after searching on FCC ID: **2AVD3V350U**.

For this device, the highest reported SAR value for usage against the head is 0.55 W/kg. For usage near the body, the highest reported SAR value is 1.19 W/kg. While there may be differences between the SAR levels of various phones and at various positions, they all comply with the FCC's standards.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 10 mm between the unit and the human body. Carry this device at least 10 mm away from your body to ensure RF exposure level compliant with or lower than the reported level. To support body-worn operation, choose belt clips or holsters, which do not contain metallic components, to maintain a separation of 10 mm

between this device and your body.

RF exposure compliance with any body-worn accessory that contains metal was not tested and certified. The use of such body-worn accessories should be avoided.

III. Hearing Aid Compatibility (HAC)

Your phone is compliant with FCC HAC regulations (ANSI C63.19– 2011). While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use

with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

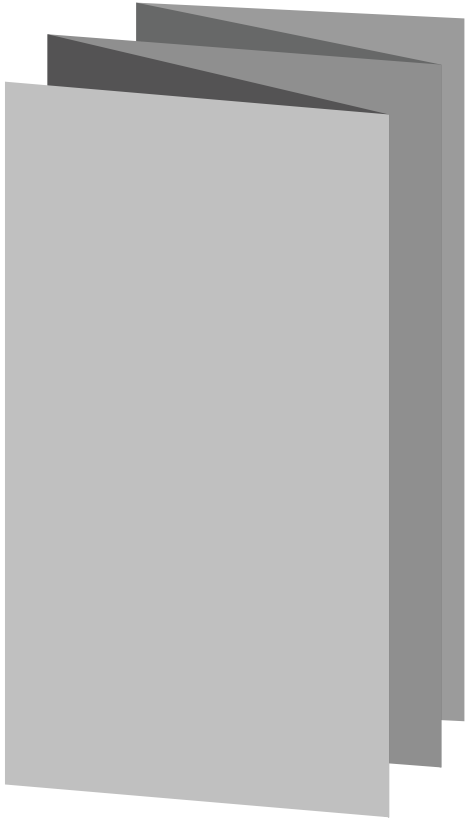
M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Your phone meets the M4/T3 level rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to **http://www.fcc.gov/cgb/dro.**

DISCLAIMER

EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY FOR THE PRODUCT (SEE USER GUIDE FOR WARRANTY INFORMATION), THE PURCHASER TAKES THE PRODUCT "AS IS", AND WE MAKE NO EXPRESS OR IMPLIED WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE; THE DESIGN, CONDITION OR QUALITY OF THE PRODUCT; THE PERFORMANCE OF THE PRODUCT; THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO. NOTHING CONTAINED IN THIS

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