## AT&T Motivate™ SAFETY INFORMATION GUIDE

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About the Manual / Warnings

## i) About the Manual

• Try to remove the non-removable battery The purpose of this Safety Information Guide (SIG) is to help you learn safe ways to use your mobile phone device and avoid serious and unsafe situations which could cause possible harm and injury.

## **∆** Warnings

users and their environment.

• Disassemble or attempt to repair your device. General Warning: You alone are responsible for how you use your phone and any consequences of its use and/or misuse. You must always switch off your phone when use of a phone is prohibited, such as in flight (with the exception of Airplane Mode, when permitted). Use of your phone is subject to safety measures designed to protect

Do not violate the following important instructions since violation may result in serious injury.

About the Manual / Warnings

from the device.

lead to an explosion.

• Place your device in a microwave, which could

• Store your phone at temperature less than

• Expose your mobile phone device to open flames.

Instead, use an authorized service center.

-4°F (-20°C) or more than 131°F (55°C).

Do Not:

Safety Information

The following information is for your safety only.

• Wash or expose your mobile phone to various

Use your device in high humidity conditions

Use harsh chemicals, cleaning solvents or

→ In such a case, to clean, only use a soft, lint-free

cloth and avoid excessive wiping. Remember to

unplug all power sources, devices, and cables.

• Dispose of your old device in typical trash

on how to dispose of electronic products.

containers. Instead, follow local regulations

Allow your pet to use your device as a toy and

bite into it as it may cause electric shock or fire.

· Set the volume too high as it may cause

Safety Information

• Drop, throw or bend your phone.

aerosols to clean your phone.

Do Not:

for a long period.

hearing injuries.

Safety Information

· Use your device near a gas station as it may

· Use the device if the device overheats and feels too warm. In such a case, turn off your device. Let it cool before using it again.

cause sparks that may cause a possibility of fire.

- · Leave your mobile phone device in a hot car for a prolonged period of time, as the overheated device may cause battery issues, fire or explosion.
- · Store your device while plugged in when it is not in use for a prolonged period of time.
- Turn on the device if the device is accidentally dropped in water. In such a case, turn off your device, dry your device with a clean dry cloth; leave the device to dry for at least 48 hours before use.
- Use the device if the display glass is broken. which can cause injury to skin.
- · Use an unapproved charging adapter and cable; use the charging cable and adapter that was provided with your device.
- · Insert the USB cable into the charging port if the cable pins are damaged.
- · Use your device near a medical device such

as a defibrillator, as the radio frequency in the device may interfere with its function.

## Safety for Children:

Safety Information

Keep your phone and its accessories away from the reach of small children. Do not allow children to play with the phone, its parts or accessories, because they can injure themselves or others. Your phone contains small parts and sharp edges which can detach and become a safety hazard for children, including a choking hazard. Seek immediate medical attention if an accessory, part, or battery is swallowed.

#### Transportation Safety Warning:

- Please observe all transportation laws and regulations. DO NOT TEXT AND DRIVE.
- · Do not use your device at a gas station, near fuels or chemicals where there is a risk of fire and/or explosion.
- · On an aircraft, using electronic devices may interfere with the aircraft's electronic naviga-

tional instruments. Make sure the device is turned off during takeoff and landing.

Safety Information

· Use caution when making calls in heavy traffic or hazardous weather conditions such as rain. sleet, snow, ice, and heavy traffic.

k Battery & Charger

Battery & Charger

battery. Improper handling of the battery pack may present a risk of fire and burn. Do not attempt to open the battery pack yourself. Do not disassemble, crush, puncture, short-circuit the external contacts, dispose of in fire or water, or expose the battery pack to temperatures higher than 131°F (55°C). To replace the battery, take the device to an authorized service center. Recycle or dispose of the device

This phone contains a Lithium-ion polymer







#### Take extra precautions:

according to local regulations.

- Do not disassemble or open, crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.

Battery & Charger

- Only use the battery with the charging system that has been qualified per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Only use an authorized service provider to replace the battery.
- Only dispose of the device in accordance with local regulations for consumer electronic waste.
- · Avoid dropping the phone. If the phone is dropped, especially on a hard surface, and the user suspects damage to the phone, take it to a service center for inspection.
- Improper battery use may result in a fire. explosion or other hazard.

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FCC Regulations

FCC Regulations and Compliance Information

### I. Part 15 compliance statement

This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation If this equipment does cause harmful interference to radio or television reception. which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- TV technician for help.

ing can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station

II. RF Exposure/SAR information

FCC Regulations

- Consult the dealer or an experienced radio/

FCC Regulations

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate

antenna, the lower the power output.

The exposure standard for wireless devices is

based on a unit of measurement known as the

Specific Absorption Rate, or SAR, The SAR limit

set by the FCC is 1.6W/kg. This device has received

a grant of FCC Equipment Approval confirming

This phone is designed and manufactured no FCC RF exposure guidelines. SAR information on to exceed the emission limits for exposure to radio this model phone is on file with the FCC and can be found at www.fcc.gov/oet/ea/fccid after frequency (RF) energy set by the Federal Commu nications Commission of the United States.

For this device, the highest reported SAR value During SAR testing, this device was set to for usage against the head is 0.55 W/kg. For transmit at its highest certified power level in all tested frequency bands, and placed in positions usage near the body, the highest reported SAR that simulate RF exposure in usage against the value is 1.19 W/kg. While there may be differences between the SAR levels of various phones head with no separation, and near the body with the separation of 10 mm. Although the SAR is and at various positions, they all comply with determined at the highest certified power level, the FCC's standards. the actual SAR level of the device while operat-

FCC Regulations

While there may be differences between the SAR levels of various phones and at various positions. they all meet the government requirements. SAR compliance for body-worn operation is

that this model phone has been evaluated as in

compliance with all relevant SAR levels and the

searching on FCC ID: 2AVD3V350C.

based on a separation distance of 10 mm between the unit and the human body. Carry this device at least 10 mm away from your body to ensure RF exposure level compliant with or lower than the reported level. To support body-worn operation, choose belt clips or holsters, which do not contain metallic components, to maintain a separation of 10 mm

FCC Regulations

between this device and your body.

RF exposure compliance with any body-worn accessory that contains metal was not tested and certified. The use of such body-worn accessories should be avoided.

III. Hearing Aid Compatibility (HAC)

FCC Regulations

Your phone is compliant with FCC HAC regulations (ANSI C63.19- 2011). While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use

technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested vet for please go to http://www.fcc.gov/cgb/dro. use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

with hearing aids for some of the wireless

M-Ratinas: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Your phone meets the M4/T3 level rating.

FCC Regulations

Disclaimer

Hearing devices may also be rated. Your hearing DISCLAIMER device manufacturer or hearing health profes-

FCC Regulations

sional may help you find this rating. For more EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY information about FCC Hearing Aid Compatibility,

> WARRANTY INFORMATION). THE PURCHASER TAKES THE PRODUCT "AS IS", AND WE MAKE NO EXPRESS OR IMPLIED WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE: THE DESIGN, CONDITION OR QUALITY

Disclaimer

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OF THE PRODUCT; THE PERFORMANCE OF THE

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MANUAL SHALL BE CONSTRUED TO CREATE