



User Guide

Welcome!

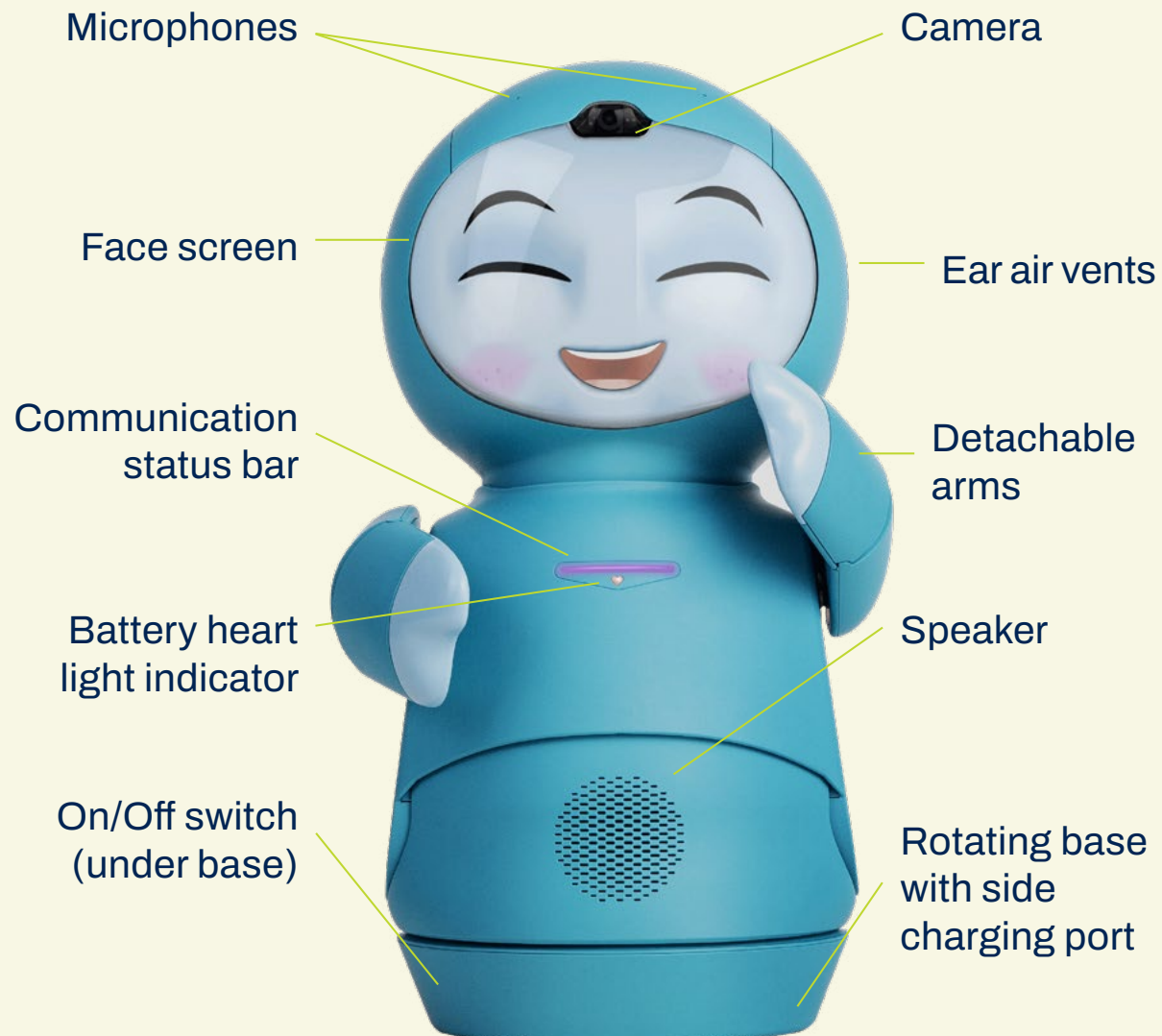
We are so excited that you have brought Moxie into your home!

To ensure an experience that is fun, rewarding, and safe, please make sure to review this user guide in its entirety. Please keep this user guide for future reference.

WHAT'S INSIDE THE BOX?

- Moxie robot
- Power Adapter
- Welcome Package

Get to Know Moxie®



Let's Get Started

1. First, turn on Moxie using the on/off switch under Moxie's base. Then, plug in your Moxie. The power adapter plugs into the side of Moxie's base.



2. While Moxie is booting up, download the Embodied Moxie Parent App from the Apple App store or Google Play.

3. Open the downloaded app and follow the setup instructions. When entering your wifi information, please note that both the network name and password are case sensitive.

4. During the setup process, a QR code will appear. You will need to use that QR code to pair with Moxie, and you may need to adjust the brightness on your device for successful pairing.

5. Once Moxie is paired, your robot may download an over-the-air update to bring Moxie to the newest software. This may take 30 or more minutes.

Note: To understand the different icons that appear on Moxie's screen during the setup process, please refer to the icon key on our site: embodied.com/icon-key.

6. When pairing and downloading is complete, dream bubbles will appear on Moxie's face, and your little robot is ready for play!

Note: You can use the account tab in the Parent App to explore the accessibility features that are available on Moxie.

All About Moxie

Moxie is a little robot on a big mission to learn how to be a good friend to humans. As Moxie's human mentor, your child will be helping Moxie to accomplish that goal through:

- Interactions and conversations
- Curated stories, games, activities, and more
- Multi-day themed mission sets that align with social-emotional learning competencies

WHERE TO PUT YOUR MOXIE?

To make sure your Moxie works as designed, place your robot:

- On a flat surface with your child sitting at eye level
- In a quiet, well-lit room
- A few feet away from any walls

BEFORE YOU BEGIN

Review the materials that shipped with Moxie, including the special Mission Book, comics, and Project Moxie mentor card. These materials will introduce the humans and robots at the Global Robotics Laboratory and shine a light into the world your child is about to enter.

A PLACE FOR PARENTS

During your child's journey with Moxie, use the Embodied Moxie Parent App to access progress reports and insights into your child's cognitive, social, and emotional development. You can also use the app to control a variety of settings such as volume and sleep mode.

Playing with Moxie

When the dream bubbles move across Moxie's face, your robot is ready for play. To have the best possible interaction, your child should:

- Sit from one to three feet away from Moxie
- Be eye level with Moxie
- Speak clearly and at a reasonable volume
- Limit any other voices speaking in the room

MOXIE PHRASES & COMMANDS

Once settled in front of Moxie, if the screen is dark and the light bar is lavender in color, your child can say **“Hello Moxie!”** to bring up the dream bubbles on Moxie's face. When dream bubbles are on Moxie's face, to begin play your child can say **“Moxie, please wake up!”**

Once awake, Moxie will take the lead on your child's journey, initiating conversation and learning from your child. While interacting with Moxie, your child can also use these phrases to guide Moxie:

“Hello Moxie!”

Use to bring Moxie out of standby mode (powered on, screen dark)

“Moxie, please wake up!”

Use to wake Moxie up when dream bubbles are on Moxie's face

“Moxie, please go to sleep”

Use to end a session and put Moxie into standby mode

“Moxie, please do something else”

Use to ask Moxie to switch activities

“Moxie, please hold on”

Use to pause Moxie

“Moxie, earmuffs”

Use to disable Moxie’s ability to listen and respond

“Moxie, please listen to me”

Use to bring Moxie out of Earmuffs mode or to get Moxie’s attention

“Moxie, please repeat that”

Use to ask Moxie to repeat the last sentence

“Moxie, please speak up”

Use to increase the volume of Moxie’s voice

“Moxie, please speak softer”

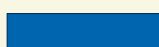
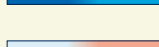
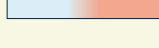
Use to decrease the volume of Moxie’s voice

The Lights on Moxie

HEART LIGHT: POWER & BATTERY LEVEL INDICATOR

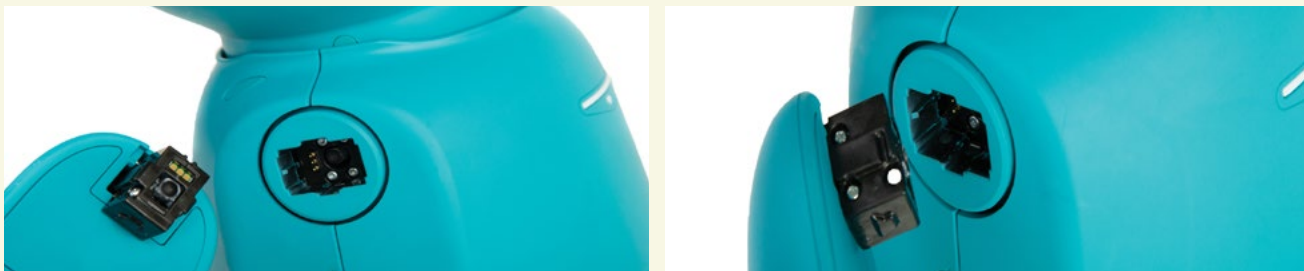
-  All is well! Moxie is unplugged and on, and the battery level is good
-  Moxie is plugged in and charging
-  Moxie is plugged in and fully charged
-  Battery level is low. Charge Moxie using the power adapter

LED BAR: COMMUNICATION STATUS

-  Moxie is listening
-  (Alternating colors) Moxie heard what was said and is processing
-  (Alternating colors) Moxie is speaking
-  Moxie is starting up
-  Moxie is in standby mode
-  (Alternating colors) Moxie is coming back from standby mode
-  Oops, something is wrong. Try turning Moxie off and on again

Caring for Moxie

- Keep the original shipping box and packaging for safe transportation of Moxie.
- Do not place stickers or draw on Moxie. Doing so may impact your warranty (or security deposit if applicable)
- Moxie's arms are detachable and can be clicked right back in by lining up the pins and inserting the arm until you hear a click. We do not advise intentionally detaching the arm.
- If Moxie is picked up or tipped over, the motors will stop, and will resume when Moxie is placed upright on a flat surface.



SAFETY & HANDLING

⚠ WARNING: CHOKING HAZARD. Small parts. Not for children under 3 years. Moxie has small parts inside its shell, which may present a choking hazard to small children and pets. Keep Moxie and its accessories away from children under 3 years.

CAUTION: ELECTRONIC PRODUCT. Not recommended for children under 5 years of age. As with all electric products, precautions should be observed during handling and use to prevent electric shock.

THE AC ADAPTER IS NOT A TOY and should only be operated by an adult. To avoid potential fire hazard that could cause personal injury or damage to Moxie, turn off the power immediately if you smell smoke or detect any signs that Moxie or the AC adapter are burning.

DO NOT DO ANY OF THE FOLLOWING: drop, tip, or push over Moxie; disassemble or modify Moxie; subject Moxie to extremely high or low temperatures; use tape, stickers, or other objects to cover the camera lens, the ear-shaped air vents, or the microphones on Moxie's head; use anything that could restrict any of Moxie's parts; use Moxie outdoors; allow Moxie to get wet; operate Moxie on an unstable surface.

Moxie conforms to the safety standards of ASTM F963-17.

CLEANING

- Use a soft, dry cloth to clean Moxie
- Never use any chemical, detergent, or abrasive cleaning agents to clean Moxie, as they may cause damage
- Make sure the camera lens above Moxie's head is kept clean and unscratched so as to ensure Moxie can see and function properly. Avoid using paper towel or other rough cloth to avoid scratching the camera lens.

AC ADAPTER

- Do not connect the AC adapter to electronic transformers, otherwise overheating may occur that could damage Moxie and potentially create a fire hazard.
- Only use the supplied AC adapter for Moxie; using another AC adapter could damage Moxie or create a fire hazard
- Power Input: 100-240V, 50/60Hz, 1.5A Max
- Power Output: 14V, 4A DC

NON-REPLACEABLE BATTERY WARNING

RECHARGEABLE BATTERY WARNING. This product uses an internal lithium ion rechargeable battery that is non-replaceable. Dispose of battery properly according to federal, state, and local disposal requirements.

Privacy

Embodied, Inc. cares about your privacy and wants you to be fully informed of the information we collect and how we use it to offer our products and services, including Moxie, our interactive smart assistive robot. Embodied's full privacy policy can be found at moxierobot.com/privacy-policy

One-Year Limited Warranty Summary

Your purchase comes with a one-year limited warranty that covers non-commercial, in-home, indoor use in the US only. The warranty covers against manufacturing defects. It does not cover abuse, alteration, theft, loss, unauthorized and/or unreasonable use, or normal wear and tear. During the warranty period, Embodied, Inc. ("Embodied") at its sole discretion, will determine what constitutes a defect. If Embodied determines that your product has a defect, Embodied, at its sole discretion, will repair or replace the defective part of product with a comparable part or product. This does not affect your statutory rights. For full details, safety updates or support, see moxierobot.com/warranty

Intellectual Property

Embodied®, ®, Global Robotics Laboratory®, , Embodied Moxie®, SocialX®, SocialXChat®, MoxieCare®, and **moxie**® are registered trademarks of Embodied, Inc.

Covered by U.S. Patent Nos. 11,557,297; 10,969,763; 11,526,147; D961692 and pending U.S. patent applications and/or international patent applications. Please see www.moxierobot.com/pages/IP-Notice for full listing of Embodied Intellectual Property.

Apple and App Store are trademarks of Apple Inc.

Google and Google Play are trademarks of Google LLC.

FCC Statement

FCC ID: 2AV9NEMBMOXIEVTWO

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RESPONSIBLE PARTY FOR FCC MATTERS:

Embodied, Inc.
385 E. Colorado Blvd., Suite 110
Pasadena, CA 91101

Support

We hope you and your child enjoy your time spent with Moxie! If you have any questions about anything listed in this user guide, or need any help along the way, please do not hesitate to contact us.

Website: support.embodied.com

Email: support@embodied.com

Phone: (855) 945-3411

Follow us @moxierobot

If your child would like to send a letter to the G.R.L., please send to:

Global Robotics Laboratory
c/o Embodied, Inc.
P.O. Box 551
Pasadena, CA 91102

For all other correspondence, please send to:

Embodied, Inc.
385 E. Colorado Blvd.
Ste. 110