



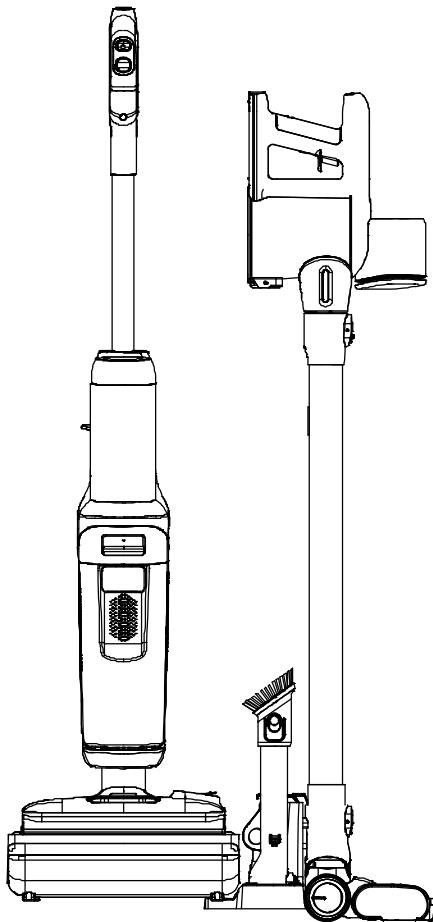
## **FLOOR ONE SWITCH S6 STRETCH**

Smart Cordless Floor Washer

Instruction Manual

Manual De Uso

Mode D'emploi



\*Actual product may differ from illustration.

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# CONTENTS

Important Safety Instructions.....	2
Specifications.....	7
Overview.....	8
Accessories.....	11
Assembly.....	12
Operation.....	14
Maintenance .....	22
Troubleshooting.....	27
Warranty .....	28

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# Important Safety Instructions

## SAVE THESE INSTRUCTIONS

**Household use only.**

**For indoor use only.**

When using an electrical appliance, basic precautions should always be followed, including the following:

**READ ALL INSTRUCTIONS BEFORE USING (THIS APPLIANCE).** Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

## **WARNING** – To reduce the risk of fire, electric shock, or injury:

1. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should not play with the appliance. Cleaning and user maintenance shall not be performed by children without supervision.
2. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
3. Use only indoors, on non-carpeted floor surfaces such as vinyl, tile, sealed wood, etc. Be careful not to run over loose objects or edges of area rugs. Stalling the brush may result in premature belt failure.
4. Do not allow to be used as a toy. Close attention is necessary when used by or near children, pets or plants.
5. Use only as described in this manual. Use only manufacturer's recommended accessories.
6. Do not use with a damaged cord or plug. If appliance has been dropped, damaged, left outdoors, dropped into water, or is not working as it should, return it to a service center.
7. Do not handle charger, including charger plug, and charger terminals with wet hands.
8. Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
9. Keep hair, loose clothing, fingers, and all parts of your body away from openings and moving parts.
10. Use extra care when cleaning on stairs.
11. Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
12. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
13. Do not use without filter.
14. Prevent unintentional activation. Ensure the switch is in the off-position before picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energizing appliance that have the switch on invites accidents.

15. Always switch off the appliance before making any adjustments, changing accessories, or storing the appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.
16. Charging only with the charging dock specified by Tineco. A charging dock that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
17. Use appliances only with specifically designated Tineco battery packs. Use of any other battery packs may create a risk of injury and fire.
18. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid comes into eye contact, seek medical help. Liquid ejected from the battery may cause irritation or burns.
19. Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
20. Do not expose a battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 266°F (130°C) may cause an explosion.
21. Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
22. Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
23. This appliance contains battery cells that are non-replaceable. Do not modify or attempt to repair the appliance or the battery pack except as indicated in the instructions for use and care.
24. Always turn off this appliance before connecting or disconnecting the motorized nozzle.
25. Do not charge or store the appliance outdoors or inside the car. Only charge, store or use the battery in a dry indoor area where the temperature is higher than 39.2°F (4°C) but lower than 104°F (40°C). The charger is for indoor use only.
26. Do not use to pick up ultrafine particles, such as lime, cement, sawdust, gypsum powder, or ashes.
27. Do not use to pick up sharp objects, such as metallic nails, pieces of glass, metal paper clips, or pins.
28. Do not use to pick up hazardous material and chemicals, such as solvent, drain cleaner, strong acids, or strong alkali.
29. Stop using immediately if the appliance is overheating, making unusual noises, producing unusual odors, performing low suction, or leaks electricity.
30. Turn cleaner OFF and disconnect from electrical outlet for long-term storage.
31. Always clean the Dirty Water Tank after each use to avoid potential blockage, which may lead to low suction power, motor overheating, or reduce the service life of the appliance.
32. Store appropriately indoors in a dry place after use.
33. Do not place or submerge appliance in standing water or try to clean flooded areas.
34. All data and technical instructions of this manual are based on results from lab tests of Tineco or designated third parties. The company reserves all rights for final explanations.

35. The plug must be removed from the socket-outlet before cleaning or maintaining the appliance.
36. A hazard may occur if the appliance runs over the supply cord.
37. Do not use the appliance when the water depth is more than 5mm above the surface.
38. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
39. When battery pack is not in use, keep it away from metal objects such as paper clips, coins, keys, nails, screws or other small metal objects that could create a connection between the battery terminals. Short-circuiting the battery terminals may result in burns or a fire.
40. To reduce the risk of fire and electric shock – Use only Tineco cleaning products intended for use with this machine.

## Range of Usage

1. The cordless hard floor cleaner is to be used on indoor hard floors, such as vinyl, tile, sealed wood, etc. Use on a rough surface may not get the best performance.
2. Keep your appliance away from heat sources, such as fireplace or heater, to avoid casing deformation.
3. Do not use to pick up flammable or combustible liquids, ultrafine particles, sharp objects, hazardous material, chemicals or anything that is burning or smoking, as described above.

## About Cleaning Solution

1. **WARNING** – To Reduce the Risk of Fire and Electric Shock – Use only Tineco cleaning solution designed for use with this machine.
2. A large amount of cleaning solution entering into the motor may cause damage to the appliance.
3. Add solution as instructed in the Operation section. We recommend using the provided cleaning solution. Do not use the product with acidic, alkaline solution, or any substances harmful to the environment.
4. Keep out of the reach of children. Avoid contact with eyes and skin, otherwise, rinse thoroughly with water. If irritation persist, seek medical advice. If product is swallowed seek medical advice.
5. Dirty water and solution disposal should comply with local environmental regulations.

## About the Appliance

1. Do not modify or attempt to repair the appliance except as indicated in the instructions for operating and cleaning.
2. The appliance is only to be used with the power supply provided. The plug must be removed from the socket-outlet before cleaning or appliance maintenance.
3. Use extra care when cleaning on stairs.
4. Ensure that the Power Switch is in the OFF-position before picking up or carrying the appliance. Do not lay flat or lean the appliance so as to prevent dirty water from entering into the motor.
5. To avoid being tripped accidentally, please put away the appliance on the charging dock.

6. Always install the Dirty Water Tank and Clean Water Tank properly before use.
7. Do not allow the appliance or charging dock to get wet to avoid risk of fire or injury caused by a short circuit.
8. **WARNING:** For the purposes of charging the battery, only use the detachable power supply provided with this appliance.
9. Use only with <AA2463> power supply. This appliance contains batteries that are non-replaceable.

## About the Drying & Charging Dock

1. **WARNING** – Do not immerse in water.
2. **CAUTION** – Hot surface. When using avoid contact.
3. This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

## FCC Supplier's Declaration of Conformity

TINECO / FLOOR ONE SWITCH S6 STRETCH SERIES

This appliance complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This appliance may not cause harmful interference, and (2) this appliance must accept any interference received, including interference that may cause undesired operation.

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**Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.**

Note: This equipment has been tested and found to comply with the limits for a Class B digital appliance, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- (1) Reorient or relocate the receiving antenna.
- (2) Increase the separation between the equipment and receiver.

- (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- (4) Consult the dealer or an experienced radio/TV technician for help.

## FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

## Note

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment, such modifications could void the user's authority to operate this equipment.

## IC Note

This appliance contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This appliance may not cause interference.
- (2) This appliance must accept any interference, including interference that may cause undesired operation of the appliance.

- This Class B digital apparatus complies with Canadian ICES-003.
- This equipment complies with ISED RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

# Specifications

EN

Product (Appliance)	FLOOR ONE SWITCH S6 STRETCH
Voltage	21.6V— 4000mAh Li-ion
Rated Power	180W
Running Time	Floor Washer: 25~40 mins/Vacuum Cleaner: 25~65 mins
Charging Time	4.5±0.5h
Water Flow Rate	20~100ml/min
CWT Capacity	~0.8L
DWT Capacity	~0.72L
Waterproof	IPX4

## Drying & Charging Dock

Input (drying)	120V~ 60Hz 5.2A
Input (charging)	120V~ 60Hz 0.5A
Output	26V— 1A

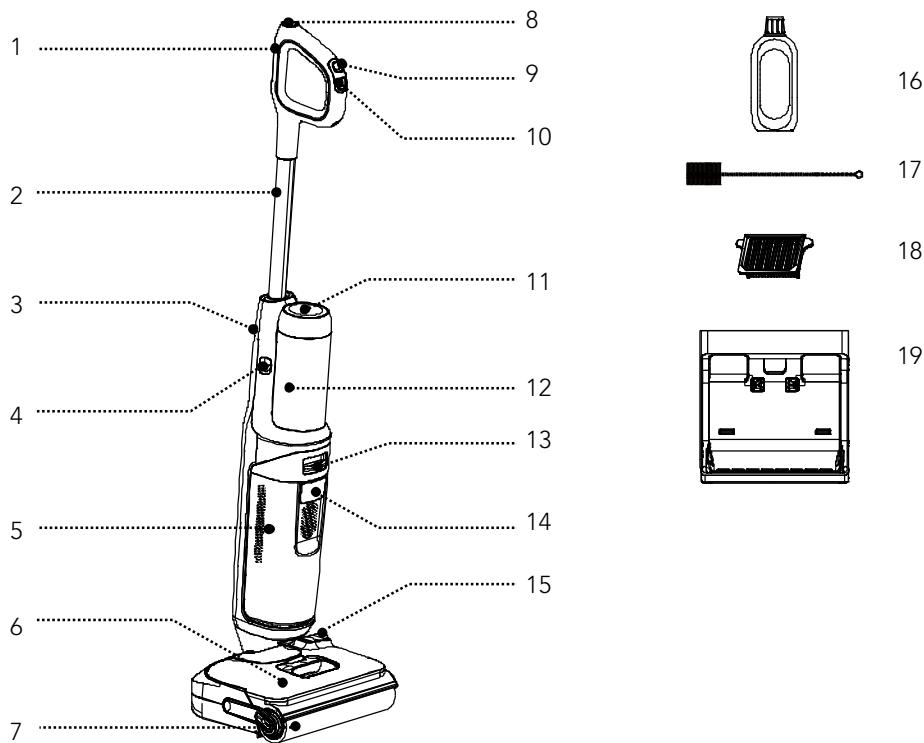
\*Estimated runtime data was obtained by Tineco Laboratory.

## Disposal

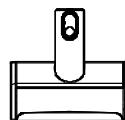
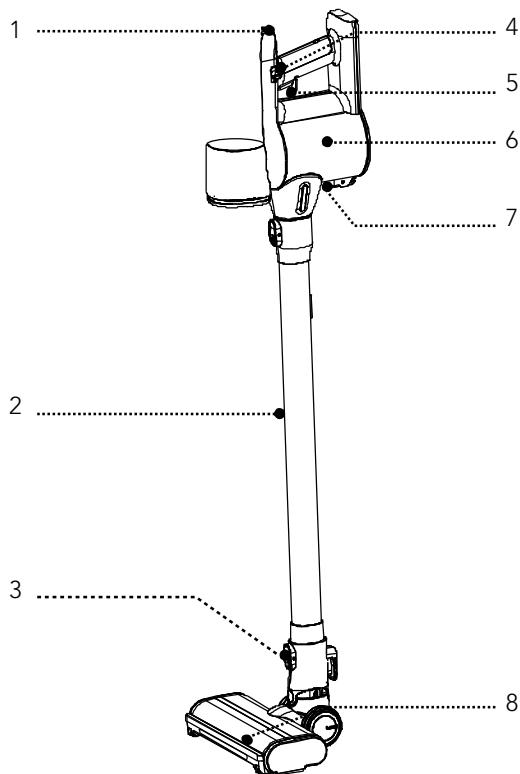
- The battery contains materials that are harmful to the environment and must be removed from the appliance before it is discarded.
- When removing the battery, the appliance must be powered off.
- Batteries, chargers, accessories and packaging should be sorted out for environmental friendly recycling. Do not put them into fire, water or soil. Do not dispose of batteries and chargers into household waste! 
- If battery leakage contacts skin or clothing, immediately flush with water to avoid irritation and seek medical help.

# Overview

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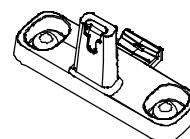
1. WiFi/Mute/Language Switch Button
2. Tube
3. Tube Release
4. SwitchPro Motor Release
5. Dirty Water Tank (DWT)
6. Clean Water Tank (CWT)
7. Brush Roller
8. Self-cleaning Button
9. Mode Switch
10. Power On/Off
11. Digital Display
12. SwitchPro Motor
13. Dirty Water Tank Release
14. Dirty Water Tank Handle
15. Clean Water Inlet
16. Deodorizing & Cleaning Solution
17. Cleaning Tool
18. Dry Filter
19. Drying & Charging Dock



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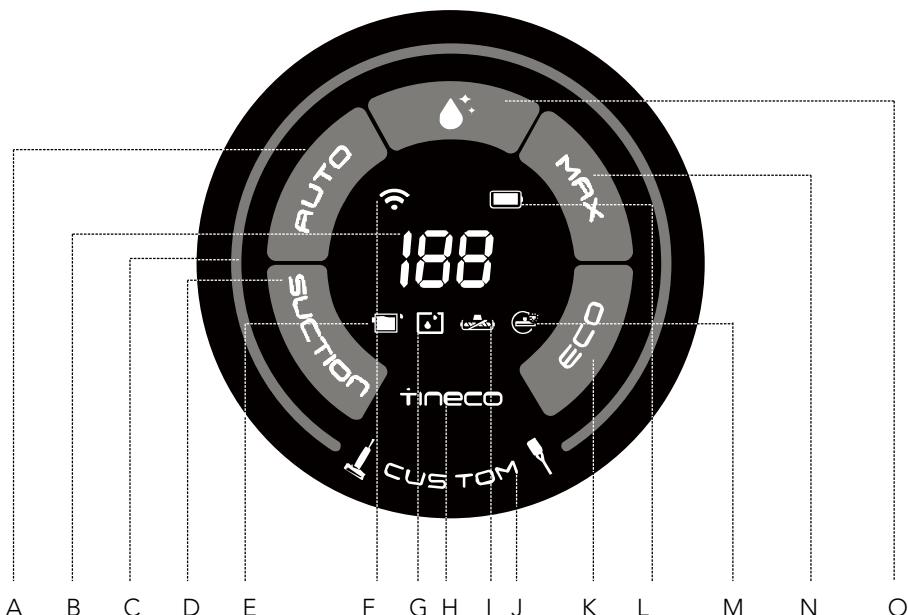
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11

1. ECO/MAX Mode	7. Dustbin Empty Release
2. Tube	8. Anti-tangle Power Brush
3. Release Button	9. Mini Power Brush
4. Multi-cone Assembly Release	10. 2-in-1 Dusting Brush Crevice Tool
5. Power On/Off	11. Vacuum Dock
6. Dustbin	

## Digital Display



- A. AUTO Mode
- B. Battery Level Indicator
- C. Dirt Monitoring Loop  
(Blue to red according to the dirt amount)
- D. SUCTION Mode
- E. DWT Full or Blocked
- F. WiFi Indicator
- G. CWT Empty
- H. Tineco Logo
- I. Brush Roller Tangled Indicator
- J. CUSTOM Mode
- K. ECO Mode
- L. Battery Icon
- M. Drying Brush Roller Indicator
- N. MAX Mode
- O. Self-cleaning Icon

# Accessories

## Note:

Accessories may vary among markets. If you require more accessories, please go to [www.tineco.com](http://www.tineco.com) or [store.tineco.com](http://store.tineco.com).

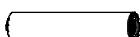
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### Deodorizing & Cleaning Solution

Removes dirt, grime, grease and tough stains from most types of hard surfaces, like tile, marble, sealed hardwood floors, and more. Always use Tineco solution in your appliance.

Add one bottle cap of solution to each full tank of clean water.



### Brush Roller

Soft roller head with bristles can be used to vacuum and wash at the same time. It can be easily cleaned with the self-cleaning function.



### Dry Filter

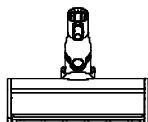
Dry filter and filter net can block large particles and debris, ensuring the appliance's durability.

\* Please install the dry filter before use, or it may lead to weak suction.



### Cleaning Tool

A full brush to clean the DWT, brush chamber and opening. The tool also has a bristled end to remove dirt and mud on the roller and DWT.



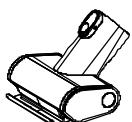
### Anti-tangle Power Brush

Ideal for both hard floors and carpets. Picks up ground-in dirt with no hair wrap.



### 2-in-1 Dusting Brush Crevice Tool

The slimline crevice tool is ideal for tight spots, corners and crevices, while the brush is ideal for cleaning above the floor surfaces.



### Mini Power Brush

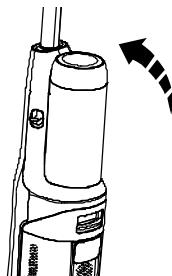
For vacuuming upholstered furniture, mattresses etc. Vacuums pet hair and removes ingrained dirt.

# Assembly

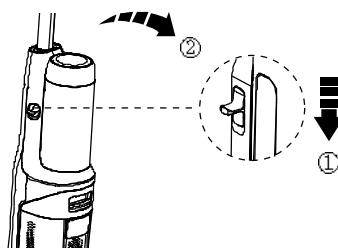
## How to Assemble/Disassemble

### Floor Washer

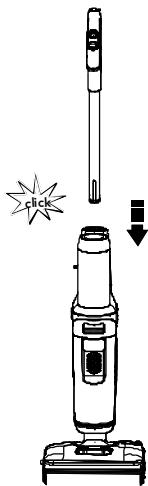
Note: For water tank and brush assembly, please refer to "Operation" and "Maintenance".



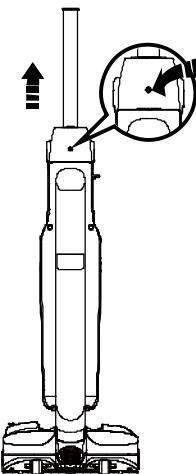
To install, insert the SwitchPro Motor into the floor washer, push it in, installation is complete when you hear a click.



To remove the SwitchPro Motor, hold the appliance with one hand and press the release slider with the other hand.



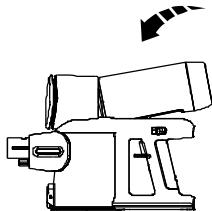
To assemble the handle, insert it into the appliance until you hear a click.



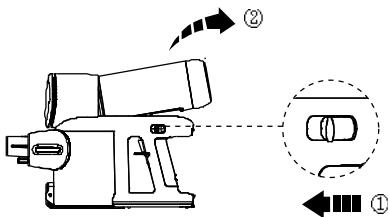
To remove the handle, press the release button on the back of the appliance, then pull the handle upwards.

## Vacuum Cleaner

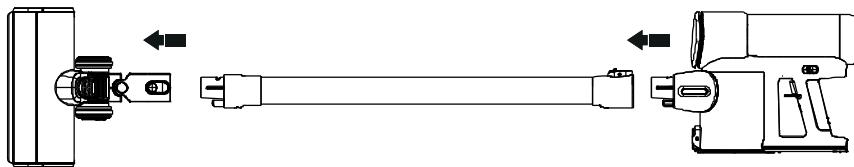
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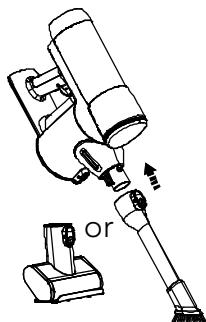
To install, insert the SwitchPro Motor into the vacuum cleaner, push it in, installation is complete when you hear a click.



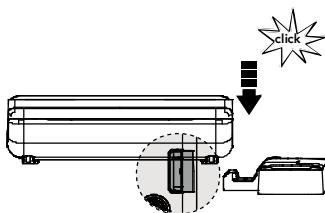
To remove the SwitchPro Motor, hold the appliance with one hand and press the release slider with the other hand.



Connect the brush, tube and main body as shown above.



Connect the accessory tool to the main body.



Insert the drying & charging dock into the vacuum dock as shown. Installation is complete when you hear a click

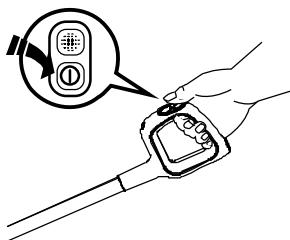
# Operation

## Preparing for Use

### Floor Washer

- Before first use, please charge the appliance for 4-5 hours (refer to "Charging Instructions" for details).

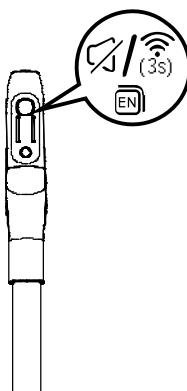
\* Based on results from Tineco lab tests. Lab temperature 39.2°F (4°C) ~ 104°F (40°C).



Press the **I** button and the appliance will start in AUTO mode by default. Press it again to turn off the appliance. Switch between AUTO, MAX and SUCTION modes by pressing the **•••** button.

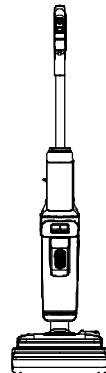
### Tips:

- Solution mode/ Water Only mode:  
Appliance starts with Solution mode by default. Power on while the appliance is upright, hold **•••** for 3s to switch between the two modes.
- Switch to Water Only mode:  
LED Loop: Red  $\Rightarrow$  Blue (use water only)
- Switch to Solution mode:  
LED Loop: Blue  $\Rightarrow$  Red (use cleaning solution)



### WiFi/Mute/Language Switch Button

- Short press to adjust volume.
- Press twice to switch languages. (More voice languages will be added, please refer to the actual product for now.)
- Hold for 3 seconds to connect to network.



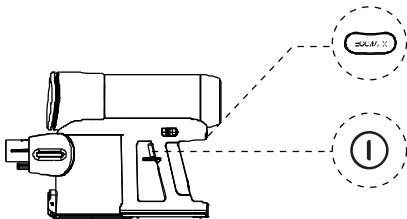
The appliance will stop working when put upright and start running again when reclined.

To clean under the bed and furniture, first lay the appliance flat.

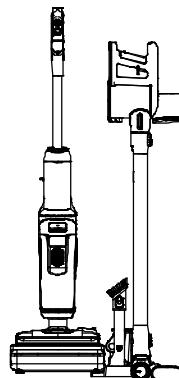
#### Note:

- Selecting the appropriate mode depending on the CWT contents is vital for maximum dirt detection effectiveness.
- Do not vacuum foamed liquid.
- To vacuum water left on the surface, the appliance will keep running for 3 seconds after power off.

#### Vacuum Cleaner

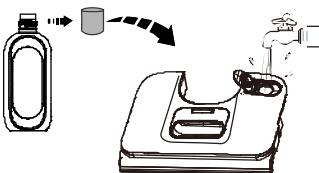
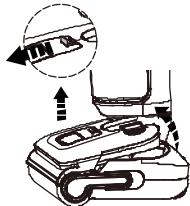


Press the **I** button and the appliance will start in ECO mode by default. Press it again to turn off the appliance. Switch between ECO and MAX mode by pressing the **ECOMAX** button.



Place the appliance and accessories on the vacuum dock for convenient storage after use.

## Filling Clean Water Tank

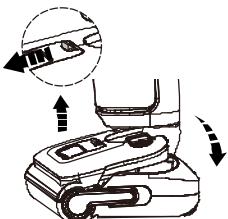


Press the Clean Water Tank release button to remove CWT from the appliance.

Open the tank cap, and fill the tank with tap water to the Max line. When deep cleaning is necessary, add one bottle cap of solution to the CWT and tightly close the cap.

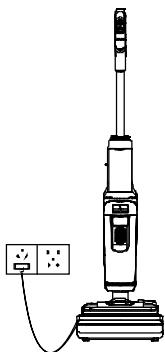
**Note:**

**Only use water under 140°F/60°C.  
DO NOT USE HOT WATER.**



Place the tank back into the appliance. You should hear a click if done correctly.

## Charging Instructions



- To charge the appliance, plug in the drying & charging dock and place the appliance on it.
- To avoid tripping hazards, please place the appliance on the charging dock near a wall during charging.

### **⚠ Warning:**

- Only charge the appliance with the charger supplied by Tineco.
- During long periods of not being used, the appliance must be charged once every 3 months for optimal performance. It may take 4-5 hours for a full charge.
- Store indoors in a dry place. Do not expose the appliance to sunlight or freezing temperatures. Recommended temperature range: 39.2°F (4°C) ~ 104°F (40°C).

## Cleaning Mode Selection

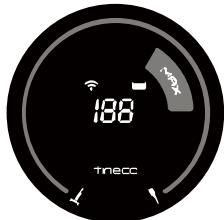
### Floor Washer

#### AUTO Mode



- In AUTO mode, the iLoop sensor automatically detects how dirty the floor is and applies the appropriate amount of detergent and suction power.
- A red dirt monitoring loop indicates more dirt is detected, and a blue loop indicates less dirt is detected. This mode automatically provides the best cleaning solution.

#### MAX Mode



- In AUTO mode, press the button once to enter MAX mode.
- In MAX mode, the appliance will apply max suction power and will spray water/solution for embedded stains.

#### SUCTION Mode



- In AUTO mode, press the button twice to enter SUCTION mode.
- In SUCTION mode, the appliance will absorb water. We recommend using this mode on wet surfaces.

#### CUSTOM Mode

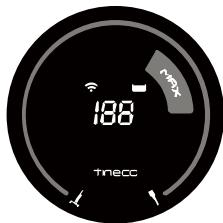


- This mode allows users to freely set the appliance parameters on the app to enjoy a fully customized furniture cleaning experience.



- When the main body is used as a vacuum cleaner, the appliance will start in ECO mode by default.
- In ECO mode, the appliance will apply proper suction power to ensure long battery life.

### MAX Mode



- In ECO mode, press the button to enter MAX mode.
- In MAX mode, the appliance will apply max suction power to remove stubborn stains.

### Note:

Keep sharp objects away from the digital display screen to avoid scratches and scrapes.

## Indicator

### When in Use



Off: motor malfunction, battery malfunction, charging abnormality.



Solid blue light: dirt sensor malfunction or blocked.



Indicator blinking: DWT is full or channel has a blockage.



Indicator blinking: CWT is empty.



Indicator blinking: brush roller has a blockage.



Illuminated: WiFi has successfully connected.



Blinking: WiFi is connecting.



Off: WiFi is not connected, please connect to the network.



Indicator blinking: appliance is in need of self-cleaning.



Battery level > 20%: solid green battery icon.



Battery level 10%~20%: solid red battery icon.



Battery level < 10%: battery icon blinking red.

## During Charging



Tineco indicator: breathing.

## Fully Charged

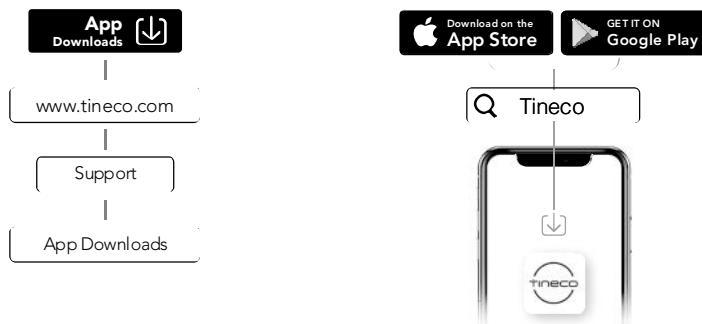


In 5 minutes: Tineco indicator illuminated.

After 5 minutes: all indicator lights turn off.

## App

All the functions can be performed using the Tineco app. Download the Tineco app from App Store, Google Play and Tineco Official Site.



### Note:

The default language for voice prompt is English, you can set other languages via App.

## Voice Prompt (Contents may vary, please in kind prevail.)

EN

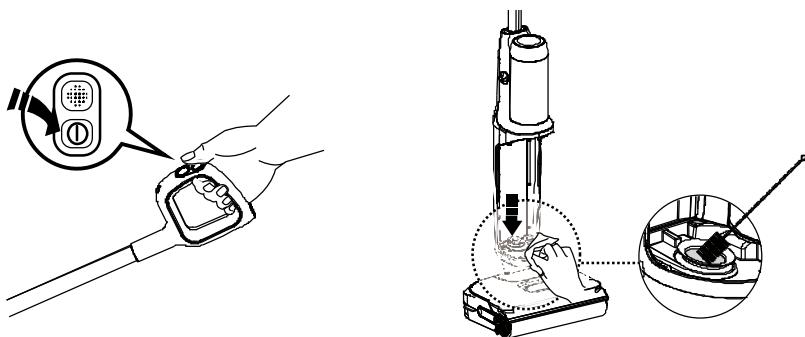
Status	Reminder
Voice prompts on	Voice prompts on.
Voice prompts off	Voice prompts off.
Auto mode by default	Auto mode.
Switch to Suction mode	Suction mode.
Switch to Max mode	Max mode.
Battery level: 10~20%	Battery low.
Battery level: 0~10%	Battery low. Please charge the appliance.
Clean Water Tank is empty	Insufficient water in the Clean Water Tank. Please fill up water.
Need self cleaning	To optimize cleaning performance, please perform self-clean cycle.
Can not perform self-cleaning	Please place appliance on the charging dock to begin self-cleaning.
Dirty Water Tank is full	Dirty Water Tank full. Please empty.
Prepare the solution in Ultra mode	Solution is ready. Please start cleaning.
Brush roller is tangled	Please clean the brush roller.
Power off	Powering off.
Battery insufficient for self-cleaning	Battery low. Please charge before initiating self-cleaning.
Cleaning the brush roller	Cleaning the brush roller.
Cleaning the pipe	Cleaning the pipe.
Drying the Brush Roller	Drying the Brush Roller.
Self-cleaning complete	Self-cleaning complete. Please empty and clean the Dirty Water Tank to prevent odors.
Start charging	Charging.
Insufficient water for self-cleaning	Please fill water and start self-cleaning.

# Maintenance

## Note:

- For optimal performance and to prevent odors, always **clean** and **dry** DWT, filters, brush roller, brush roller cover **completely** after each use.
- Please make sure each part is installed correctly or the appliance may not work properly.
- Do not soak the appliance or wash it under water.
- Some water may remain in the appliance due to factory inspection.
- After maintenance, place the appliance on the charging dock vertically. Do not expose the appliance to direct sunlight, and store it indoors in a dry place.

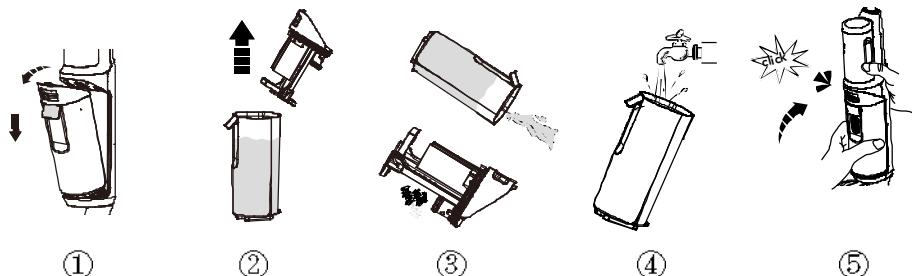
## Main Body



To reduce the risk of injury, switch off before performing maintenance.

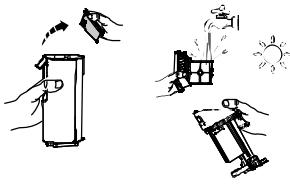
Clean the dirt sensor with a damp cloth or the cleaning tool.

## Dirty Water Tank



- When dirty water reaches the Max line, the appliance will stop working and show a reminder on the display and play a voice prompt.
- Pull up the tank lid to empty the DWT. Throw the debris on the waste separator into the trash. Use the cleaning tool to remove remaining debris. Rinse the inside of the DWT and place back into the appliance. separate hair and debris from dirty water.

## Dry Filter & Waste Separator



Grasp recessed area on each side of the dry filter and pull upward. Rinse under running water and must be completely dry before recombining with the lid of the DWT.

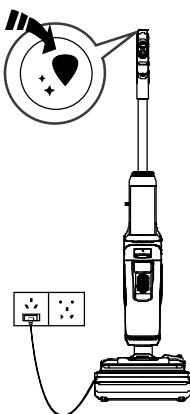
\* A spare dry filter is provided with your appliance for convenient replacement.



The waste separator can be removed and rinsed under the running water.

\* The function of the waste separator is to separate solid waste.

## Brush Roller Self-cleaning

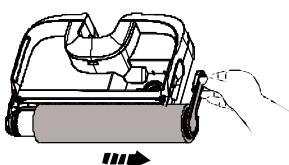


1. Place the appliance on the charging dock after use, the sensor will auto-detect the level of dirt.
2. When you hear the voice prompt "please start self cleaning", press the self-cleaning button and begin the process.
3. Once complete, you will hear the voice prompt "self cleaning completed, please clean the Dirty Water Tank." At this point, the appliance will begin charging.

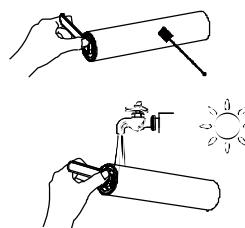
### Note:

- Ensure the charging dock is plugged in and the battery level >30%.
- Before self-cleaning cycle, please clean the DWT and ensure the water level in the CWT >30%.
- During the drying process, if you press the self-cleaning button, the drying process will be interrupted. You can press it again to restart self cleaning.

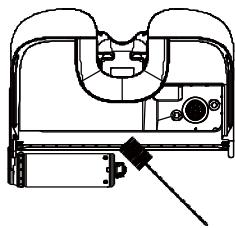
## Brush Roller



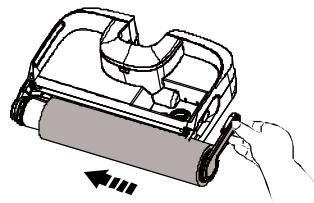
Remove the brush roller by grabbing the brush roller tab and pulling out.



Use the cleaning tool to remove the hair and debris wrapped around the roller and rinse the roller with water, and allow it to dry completely before reinstalling.

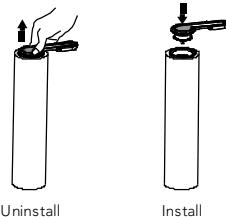


Remove hair and debris from the brush roller chamber and the opening with the cleaning tool.



Replace the brush roller by inserting its end into the left side of the holder, then attach the roller tab to the magnetic buckle on the right side to lock into place.

## Brush Roller Replacement



Pull up the roller handle to remove it. Once removed, install the handle into the new brush roller.

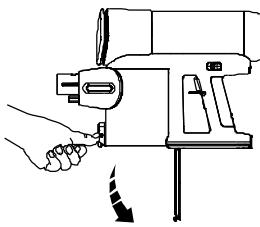


When uninstalling, do not directly pull on the pull ring of the brush roller.

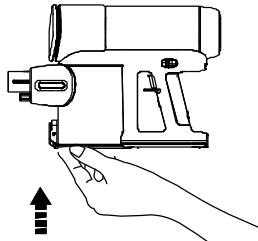
### Note:

- A spare brush roller is provided with your appliance for convenient replacement.
- To maintain optimal performance, replace the brush roller every 8 months.

## Dustbin

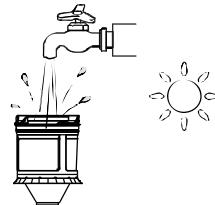
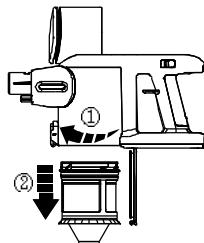


Press the release button on the side of the dustbin to empty the contents.



Close and click the dustbin flap back into place.

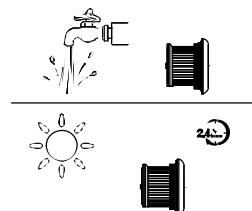
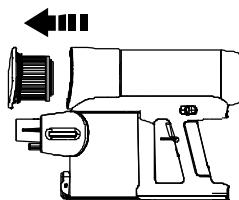
## Mesh Filter



Rotate to remove the mesh filter.

Clean the filter and dry it completely before reinstalling.

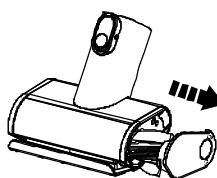
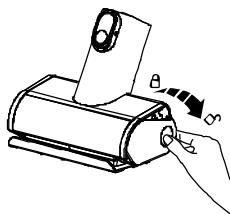
## HEPA Filter



Pull out the HEPA filter (in magnetic design) for cleaning. Do not use the appliance without first installing the HEPA filter.

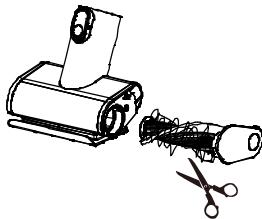
The HEPA filter can be washed under running water and must be completely dry before reinstalling.

## Mini Power Brush

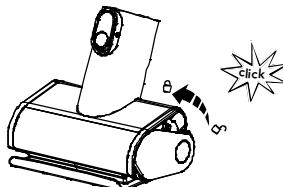


Press against the roller end cover downward.

Pull out the brush roller.

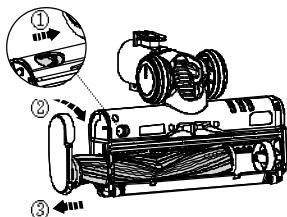


Remove the debris wrapped around the roller with a cleaning tool.

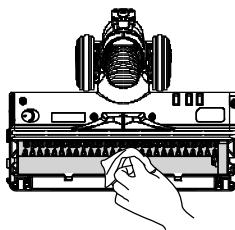


Fully reinsert the brush roller at an angle and push upward until it clicks securely back into place.

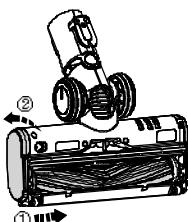
## Brush Roller (Vacuum Cleaner)



Slide the switch to open the brush roller end cover, and rotate it clockwise before pulling out the brush roller.



After removing the brush roller, gently clean the brush window, suction mouth and the row of plastic teeth.



Fully reinsert the brush roller into the brush window and the end cover can be rotated counter-clockwise until it clicks securely back into place.

### **Warning:**

- The power brush contains electrical components which must not be soaked or washed with water.
- To reduce the injury, do not touch the brush roller while the appliance is in working condition.

# Troubleshooting

Problem	Possible cause	Solution
The appliance does not turn on	1. No power 2. Auto protection for overheating	1. Charge the appliance 2. Restart after cooling down
Weak suction	The dry filter is not installed, or the dry filter is dirty	Install the dry filter or clean and allow it to dry completely
Brush roller tangled in animation 🔊 Voice prompt: Please clean the brush roller	 The brush roller is blocked	Remove blockages
WiFi indicator off	 WiFi is not connected	Follow the in-app guide to connect to WiFi
CWT empty in animation 🔊 Voice prompt: Insufficient water in the Clean Water Tank. Please fill up water	 CWT is empty	Refill CWT
DWT full in animation 🔊 Voice prompt: Dirty Water Tank is full. Please empty it	 The dirty water in DWT has reached the MAX line	Empty the dirty water and then reinstall the DWT
Battery level<10% 🔊 Voice prompt: Battery low Please charge the appliance	 Battery low	Charge the appliance, or restart
All lights off in operation	 Motor malfunction, battery malfunction, charging abnormality	1. Cool the appliance down and restart 2. Use the original adaptor
Solid blue light on	 Dirt sensor malfunction or blocked	Remove blockages, clean the debris channel, or restart
Self-cleaning icon blinking	 Brush roller is dirty	Start self-cleaning
Drying malfunction	Plug not inserted properly	Check if the plug is properly inserted or if the socket has power
	The brush roller is covered with hard-to-clean debris	Clean the brush roller

## Note:

If the above troubleshooting guide fails to provide a solution, please visit our website [www.tineco.com](http://www.tineco.com) for further support.

# Warranty

## 2-YEAR LIMITED WARRANTY

- Only applies to purchases made from authorized retailers of Tineco.
- Is subject to the adherence of the requirements outlined in this instruction manual, and is subject to further conditions outlined below.
- This warranty is governed by and construed under the laws of the country in which the purchase took place. We provide 2-year warranty or a warranty period as stipulated by applicable local law, whichever is longer.

## WHAT IS COVERED?

- Your Tineco appliance has a 2-year warranty against original defects in material and workmanship, when used for private household purposes in accordance with the Tineco Instruction Manual. Motorized accessories and battery bought separately come with a 1-year warranty.
- This warranty provides, at no extra cost to you, all labor and parts necessary to ensure your appliance is in proper operating condition during the warranty period.
- This warranty will only be valid if the appliance is used in the country in which it was sold.

## WHAT IS NOT COVERED?

Tineco shall not be liable for costs, damages or repairs incurred as a result of:

- Appliances purchased from an unauthorized dealer.
- Careless operation or handling, misuse, abuse and/or lack of maintenance or use not in accordance with the Tineco Instruction Manual.
- Use of the appliance other than for normal domestic purposes, e.g. for commercial or rental purposes.
- Use of parts not in accordance with the Tineco Instruction Manual.
- Use of parts and accessories other than those produced or recommended by Tineco.
- External factors unrelated to product quality and use, such as weather, modifications, accidents, electrical outages, power surges or acts of God.
- Repairs or alterations carried out by unauthorized parties or agents.
- Failing to clear blockage and other hazardous material from the appliance.
- Normal wear and tear, including normal wearing parts, such as clear bin, belt, filter, HEPA, brush bar, and power cord (or where external damage or abuse is diagnosed), carpet or floor damage due to use not in accordance with manufacturer's instructions or failure to turn the brush bar off when necessary.
- Reduction in battery discharge time due to battery age or use.

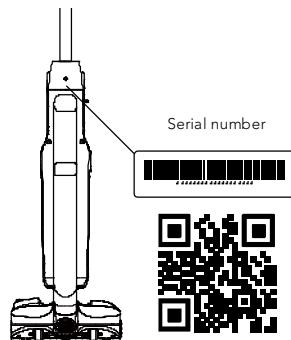
## WARRANTY LIMITATIONS

- Any implied warranties relating to your appliance including but not limited to warranty of merchantability or warranty of fitness for a particular purpose, are limited to the duration of this warranty.
- Warranty coverage applies to the original owner and to the original battery only and is not transferable.
- This limited warranty gives you specific legal rights. You may also have other rights which vary by region.
- Manufacturer's warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from.

Please review the warranty carefully, and contact the manufacturer if you have any questions.

## WARRANTY SERVICE

**Register:** We highly recommend that upon purchase, you register your appliance by logging into our official website ([www.tineco.com](http://www.tineco.com)) or scanning the QR code (see right) to enjoy more exclusive benefits. To register, please enter the whole serial number (found on the back of the appliance). Failure to register your product won't diminish your warranty rights.



**How to Claim:** Please retain your proof of purchase. To make a claim under our Limited Warranty, you need to provide your serial number and the original purchase receipt with the purchase date and order number on it.

All work will be carried out by Tineco or its authorized agency.

Any replaced defective parts will become the property of Tineco.

Service under this warranty will not extend the period of this warranty.

Contact our Customer Service  
**Hotline: 1-855-292-8864**  
or Visit Tineco website  
**[www.tineco.com](http://www.tineco.com)**  
for expert customer service.