

## Washing instructions:



Not washable

## Accessories list:

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## Technical specifications:

Rated voltage: DC24V

Rated power: 36W

Temperature setting: 2 gears (high and low)

Time setting: automatic shutdown in 40 minutes

## Controller function description:

- 1、On/off When turning on or off, press the on/off button;
- 2、high gear Short press the button of high gear, the light is green;
- 3、low gear Short press the button of low gear, the light is green.

## Instructions for use:

- 1、Wrap the product around the shoulders and neck, but not too tightly;
- 2、Check if the power cord is intact, then plug the 24V power plug into the power socket;
- 3、Connect the DC connector to the controller, short press the on / off button, the indicator light turns green, and the product starts to heat up. There are 2 gears: high and low . Choose the appropriate gear according to your needs;
- 4、It will automatically shut down after 40 minutes. It is best not to exceed 2 hours per use;
- 5、After using the product, wait 15-20 minutes before taking a bath, eating or drinking a cold drink. If your skin is red, don't worry, because this is a normal reaction after continuous heating and will disappear after a few hours.

## Maintenance:

After each use, dry the product and place it in a dry place.

## Important note: Save for future use

- Please read the instructions before use and use as required
- The product must not be folded or crumpled
- Do not insert pins
- It should not be used by people who cannot take care of themselves, infants or people who are not sensitive to heat
- Do not use when the product is wet
- The matching USB adapter cable can only be used for this product
- When storing the product, allow it to cool before folding it
- Do not place items on top of the product that can cause creases
- Frequently inspect the product for signs of wear or damage, and if so, return the product to the supplier before re-use
- This product is not intended for medical use in hospitals

## Matters needing attention:

- 1、This product should not be used by children unless parents or guardians have set it up in advance, or have given children sufficient guidance on how to use it
- 2、When using the product, beware of needles, pins or other sharp metal objects. Turn off the device when not in use
- 3、Do not use this product after drinking, taking sleeping pills or sedatives
- 4、Do not use this product during pregnancy or during menstruation



The appearance, color or pattern of the product shall  
be subject to the actual product

5. Those with highly sensitive skin should not use this product for a long time at the maximum power to avoid swelling or burns. Use with caution
6. If you feel dizzy or drowsy during use, you should remove the product
7. This product can only be used in the parts specified in the manual. Improper use can damage the device or your skin
8. Do not use this product on animals
9. Any artificial damage to this product, disassembly and modification on its own, failures caused by failure to follow the correct instructions in the operating instructions, etc. are not covered by the warranty

**This product is subject to change without notice!**

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**Intelligent heating shoulder and neck protection band**

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**User manual**

Thanks for your trust! In order to use this product correctly,  
please read the manual carefully before use

This product can be used across EU member states.

Manufacturer: Zhejiang Xinhe Industry and Trade Co, Ltd.

### Specifications

Hardware Version: GT-09-BT-V1.0

Software Version: GT09-6-10\_00BB.HEX

Bluetooth V5.0

Frequency Range: 2402.00-2480.00MHz

Modulation Type: GFSK

Transmitting Power: 2.22dBm(EIRP)

Adapter shall be installed near the equipment and shall be easily accessible.

The plug considered as disconnect device of adapter

(Manufacturer of power Adapter: SHENZHEN BSY TECHNOLOGY CO., LTD)

Parameters of power adapter: Input: AC 100-240V~50/60Hz, 1A; Output: DC 24V-1.5A

Extreme temperature: -40-45°C

RED 2014/53/EU

### Declaration Of Conformity

Hereby, { Zhejiang Xinhe Industry and Trade Co, Ltd.} declares that this { Intelligent heating shoulder and neck protection band } Model: XHBT02 ,is in compliance with the essential requirements and other relevant provisions of directive 2014/53/EU. In accordance with Article 10(2) and Article 10(10), this product allowed to be used in all EU member states.



Manufacturer: Zhejiang Xinhe Industry and Trade Co, Ltd.

Address: No.2518, Juying Road, Taizhou, Zhejiang, China

Brand Name: N/A

## FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party.

Responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

RF warning statement:

The device has been evaluated to meet general RF exposure requirement.

The device can be used in portable exposure condition without restriction.