

# User Manual

## FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.

FCC ID: 2AUYQ-VT-AD5500

User Manual:FCC

Product:55 inch Commercial LCD Display

Model:VT-AD5500(CM)

Trade Mark: VETO

Shenzhen VETO Technology Co.,Ltd.

## I. Precautions during use

Improper operation may cause electric shock or fire accident. To prevent dangerous situations, please follow the instructions when installing, using or cleaning. To ensure your safety and extend the service life of the touch all-in-one machine, please carefully read the following safety precautions before use:

1. Read and understand all instructions before use.
2. Keep the operation manual properly for future needs.
3. The warning instructions on the machine and its operation manual must be strictly followed.
4. All instructions must be followed during operation.
5. Do not use accessories not recommended by the manufacturer. Accidents may occur due to improper nearby devices.
6. Before connecting the AC power cord to the power socket, check whether the power requirements

specified by the touch all-in-one machine are suitable for the local power supply conditions. If you are unsure of the type of power supply you are using, consult your local dealer or power department.

7. Do not press or wind the power cord with anything. Broken power cord can cause electric shock or fire.

8. Do not attempt to repair the machine by yourself. Due to the high-voltage device and other easily damaged devices in the machine, it will cause various hazards to human body or touch the integrated machine itself. When the touch all-in-one machine fails, it is necessary to find a professional maintenance personnel for maintenance.

9. When the parts of the machine need to be replaced, please use the parts specified by the manufacturer or with the same performance as the original parts. Improper use of accessories may cause fire; danger of electric shock and damage to touch all-in-one machine.

10. To mount the machine on the wall, please install it in the way recommended by the manufacturer.

11. Please shut down and unplug the power plug before cleaning the machine. Please use a slightly wet and soft cloth to clean the machine. Do not use liquid cleanser or spray cleaner when cleaning.

12. When you do not use the machine for a long time, please shut down and unplug the power plug.

13. Please ensure that the air around the machine is smooth and the air vent of the machine cannot be covered or blocked.

14. Please ensure the infrared touch screen is clean and tidy to avoid touch failure.

15. Do not put the machine near direct sunlight or heat source, such as radiator, heating equipment and other hot objects.

## II. Product specifications

LCD PANEL	Sizes	43 inch	49 inch	55 inch	65 inch
	Display area(mm)	700×394mm 16:9	930×523mm 16:9	1018×573mm 16:9	1210×682mm 16:9
	Resolution	1920×1080 or 3840×2160			
	Display color	16.7M			
	Viewing angle	170°/170°			
	Brightness	450cd/m <sup>2</sup>			
	Contrast ratio	4000: 1			
	Response time	4ms			
	Life time(hrs)	≥60000			
Touch Screen	Touch points	10 points touch			
	Positioning accuracy	±2mm			
	Transmittance	≥92%			
	Hardness	7H			
	Response time	≤10ms			
	Service life	Single point more than 60 million times			
PC	System	Win7 /Win8/Win10 (Optional)			
	Main board	H81/H110 (Optional)			
	CPU	Core I3-4150 /I5-7200 ect (Optional)			
	RAM	4GB/8GB/16GB (Optional)			
	Hard Disk	500G HHD/128G SSD (Optional)			

	Graphics card	Intel HD Graphics (Optional)
	Speaker	8Ω 5W ×2
	input voltage	AC 100~240v 50/60HZ
Power	Maximum power consumption	≤75W
	Standby power	≤3W      ≤80W      ≤100W      ≤120W
	Material	Cold drawn steel SPCC / aluminum panel / custom made, metal baking paint, independent power supply, internal components plating, rust proof, antimagnetic, antistatic.
Appearance	Color	Silver / Black / custom made
	Installation mode	Floor standing
	Operating temperature / humidity	0°C~50°C/20%~80%
Environment	Storage temperature / humidity	-10°C~60°C/5~95%
	Remarks	<p>Multi point function: support to enlarge, shrink, rotate, move and other multimedia content such as 3D model, picture, video, song, etc. operation functions can be added according to customer requirements.</p> <p>*Motherboard, CPU, hard disk, memory, touch screen all can be optional.</p> <p>*The above parameters are for reference only, and the specific data is subject to the real object.</p>

### III.equipment list

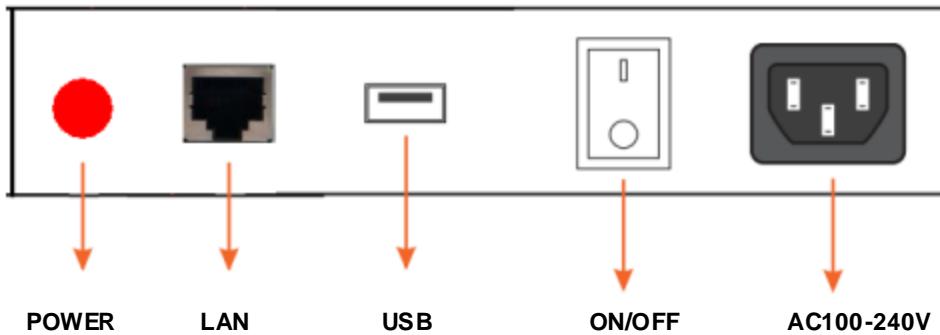
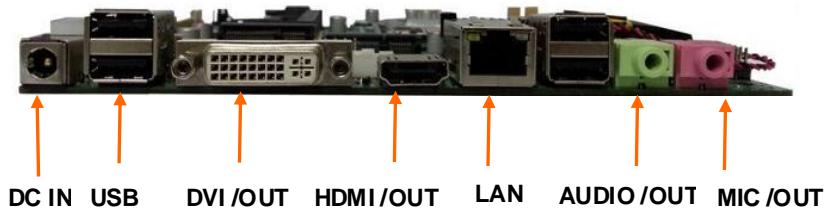
1. Manual (one)
2. Kiosks Host (one)
3. Base (one)
4. AC power line (one)
5. Product warranty card (one copy)
6. Product certificate (one)
7. Mounting screws (several)

### IV.Installation diagram

1. Lay the kiosk host on a flat surface (screen face up);
2. Then align the hole in the base with the screw hole in the kiosk host
3. Tighten all screws



## V. key and interface description



The key and interface are for reference only. Please refer to the material object.

## VI. troubleshooting

When the machine fails, please check the phenomena listed in the following table to see whether it is caused by operation problems or the machine itself. After confirming the cause of the fault, if it is caused by improper operation, you can handle it by yourself according to the prompts in the table below. If it is the fault of the machine itself, please contact the after-sales service center or the dealer.

Fault phenomenon	Cause of failure	Resolvent
No screen response (black screen) no image display	No power supply for the machine	Check whether the power supply is normal and whether the power socket is in good contact; check whether the machine power switch is on
	The machine is not turned on	Check whether the computer switch is on (red button)
	Computer standby	Double click the touch screen
	Machine damage	Contact the dealer or manufacturer
No response from touch screen (inaccurate positioning)	There are foreign objects stuck on the touch screen	Clean the touch screen; restart the computer
	Touch screen positioning error	Recalibrate the touch screen
	Touch screen cable loose	Check the connecting wire to ensure good contact
	Touch screen damage	Contact dealer or manufacturer
Unable to access the system	System damage	Repair system
	Enter auto repair	Select "start Windows normally" with the keyboard

	Machine damage	Contact the dealer or manufacturer
No voice	Sound card drive failure; computer set to mute; speaker problem	Check whether the sound card driver is installed; check whether the volume of the computer is mute; replace the speaker
No internet access	Network card drive failure; network cable interface is not contacted well	Check whether the driver of the network card is installed; check whether the network cable is connected (whether the indicator light of the network interface is on)
	Incorrect network configuration	Set up the correct network configuration

**Touch screen calibration method:**

1. Select the touch screen calibration program of win7; Open the control panel → hardware and sound → Tablet PC settings → calibration screen → calibrate as prompted
2. Ask the supplier for touch screen calibration software