

Bienvenido a vivo

This Quick Start Guide tells you how to set up your phone and use its key features. For more detailed instructions, turn on your phone, then go to Settings > About phone > Customer service > Manual. You can also learn more useful information on vivo's official website.

For legal information, go to Settings > About phone > Legal information.

For FCC ID, go to Settings > About phone > FCC ID.

The features and images shown in this guide are for reference only. They may differ from the actual product.

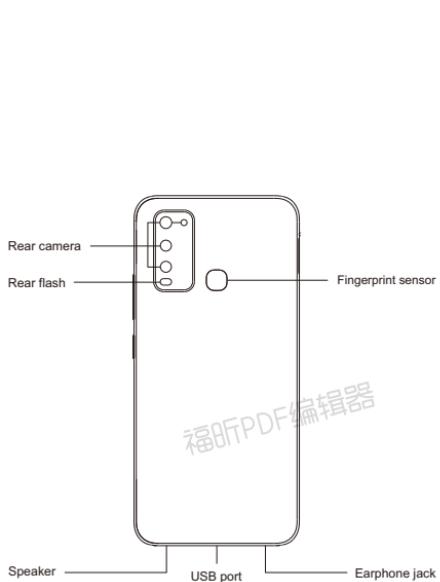
Appearance



Special Instructions

Ambient Light Sensor & Proximity Sensor

The ambient light sensor and proximity sensor of this device are hidden on the right side of the receiver. To ensure the sensors function well, please keep them away from any dust, grease or light-proof film. Using a third-party screen protector may cause the sensors blocking alert or locked screen nonresponsive to incoming calls, so you need to cut the film to expose the sensors.



Product Technical Specifications

Product name	Mobile phone
Product model	vivo 1938
Camera	Front: 8MP Rear: 13MP + 8MP + 2MP + 2MP
Battery	5000mAh (TYP)
Dimensions	162.04 x 76.46 x 9.11mm
Screen	16.44cm (6.47) 1560 x 720
Optimum operating temperature is 0°C to 35°C and optimum storage temperature is -20°C to 45°C. Extreme heat or cold may damage your device or accessories.	

5G WiFi statement

Operation in the band 5150-5350MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

Product Standard Accessories

Cell phone x 1
Charger x 1
Headset x 1
USB cable x 1

Pin x 1
Warranty card x 1
Quick start guide x 1
Phone case x 1



Unlicensed transmitter

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Information to user

Caution: Changes or modifications not expressly approved by the vivo Mobile Communication Co.,Ltd. could void the user's authority to operate the equipment.

Class B digital device or peripheral

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

SAR statement

This device meets the government's requirements for exposure to radio waves.

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The SAR limit set by the FCC is 1.6W/Kg. For body-worn operation, this device has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and positions the device a minimum of 15mm from the body. RF exposure compliance with any body-worn accessory that contains metal was not tested and certified, and use of such body-worn accessory should be avoided. Accessory available in market and must be used to keep use distance 15mm from EUT to body-worn operation.

FCC SAR	Head : 1.18 W/kg Body-worn: 0.65 W/kg (15mm distance) Hotspot: 0.89 W/kg (10mm distance)
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Declaración sobre la compatibilidad con audífonos

When wireless devices are used near hearing devices (such as hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference, and wireless devices also vary in the amount of interference that they generate.

The wireless telephone industry has developed ratings to assist hearing device users in finding wireless devices that may be compatible with their hearing devices. Not all wireless devices have been rated. Wireless devices that are rated will have the rating displayed on the box together with other relevant approval markings.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device is vulnerable to interference, you may not be able to use a rated wireless device successfully.

Consulting with your hearing health professional and testing the wireless device with your hearing device is the best way to evaluate it for your personal needs.

vivo

This smartphone has been tested and rated for use with hearing aids for some of the wireless technologies that the smartphone uses. However, other wireless technologies may be used in this smartphone that have not been tested for use with hearing aids. It is important to try the different features of your smartphone thoroughly and in different locations to determine if you hear any interfering noise when using this smartphone with your hearing aid or cochlear implant. Consult your wireless service provider about its return and exchange policies, and for information about hearing aid compatibility.

Hearing aid compatibility rating for this smartphone: M3.

M-Ratings: Wireless devices rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than wireless devices that are not labeled. M4 is the better or higher of the two ratings.

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from wireless devices.

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Please read this Quick Start Guide before using your phone, and keep it for future reference.