



# RADSTAR

## CONTINUOUS RADON MONITORS

### ALPHA



# PRODUCT GUIDE:

RadStar Alpha Series Models  
α310, α516 and α830

Thank you for choosing this RadStar Alpha Series Continuous Radon Monitor. Along with the Radon Management Cloud application, the RadStar Alpha provides you with a high quality CRM with superior performance and sensitivity as well as the software tools required to help you manage your radon testing business.

This Quick Start Guide provides you with the information needed to begin using your RadStar Alpha. Additional information, including full product instructions and feature demonstrations, can be found on [radstaralpha.com](http://radstaralpha.com).



**NOTE: Read All Instructions  
Before Using the Device**





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## Included in the Box



RadStar Alpha  
with keys



USB-C 6' Cable &  
Wall Charger Kit



3' USB-C Cord



Product Guide

## Getting Started: User & Report Setup

**NOTE: If your company has not already set up an account,** contact a RadonAway customer service representative at 800-767-3703.

**Step 1:** User Management – Using your account login information, your Company's Administrator will login to the Radon Management Cloud at **radstarcrm.com** to create all users for your company.

**Step 2:** Report Management and Email Templates for Company – Your Company's Administrator will login to the Radon Management Cloud at **radstarcrm.com** and follow the directions for the one-time initial setup of the company Report Management and Email Templates.

**Step 3:** Install Mobile and Desktop Applications as Needed –

### For MOBILE:



1. Search for “RadStar” in Apple AppStore or Android Google Play store.
2. Install application named “Radon Management Cloud”.

### For DESKTOP:

Install software at [radstar.accustarlabs.com/downloads](http://radstar.accustarlabs.com/downloads)



## Understanding Your Device



### BATTERY INFO

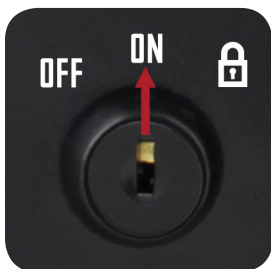


- Charge your battery at least until the battery LED is GREEN. Time to achieve this will vary but should not take more than 4-6 hours (if battery is completely drained).
- When fully charged, battery should last approximately 10 days.
- The device will automatically turn off if sitting idle (not connected and not testing) for 15 minutes with the key switch in the ON or LOCK position.
- For best results, keep device plugged in during testing.

### Key Switch



- **OFF** – Device is off, hardware buttons are disabled, and Bluetooth will not work while key switch in OFF position.



- **ON** – Device is on, hardware buttons can be used and Bluetooth will work while key switch in ON position.



- **LOCK** – In the lock position, the buttons on the RadStar are disabled. You should put key into Lock position and remove key during radon test. Bluetooth will work while key switch is in lock position.

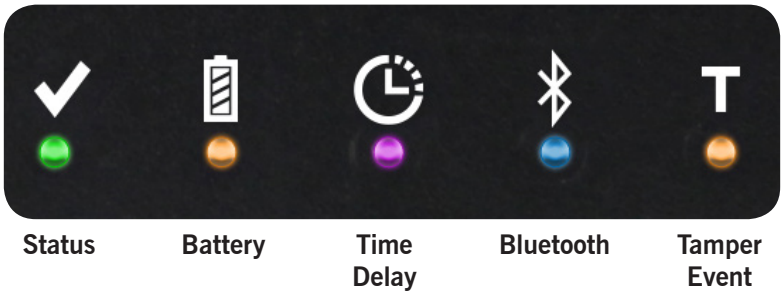
#### Support Site: [RadStarAlpha.com](http://RadStarAlpha.com)

Our online support site has a complete set of product instructions, FAQs, software downloads, etc.  
Phone support at 800-767-3703 from 8:30 am to 5:00 pm, Eastern Time, Monday-Friday.



# Understanding Your Device

## LED Indicators



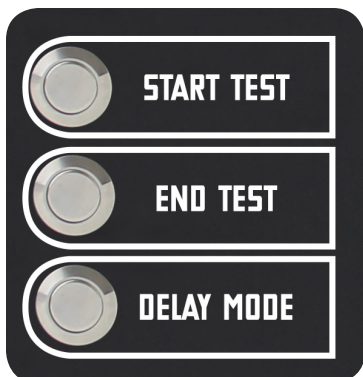
RS	SOLID / FLASHING (PLUGGED IN)	SOLID / FLASHING (PLUGGED IN)	SLOW / FAST FLASHING (NOT PLUGGED IN)	SOLID / FLASHING
✓	Ready for use	Test in Progress	-	Call for support
🔋	Battery is fully charged	Battery is charging	SLOW: Battery at 50 – 74% FAST: Battery at 20 – 49%	Battery is critically low

RS	FLASHING	SOLID	FLASHING	SLOW/ FAST FLASHING
⌚	In delay mode	-	-	-
Bluetooth	-	Connected	Broadcasting	-
T	-	-	-	*A tamper event has occurred

\*Three (3) types of tamper events are tracked:  
motion/tilt, A/C power disconnected, critically low battery



## Performing a Test



### Using the Device Buttons for Testing:

The buttons on the front of the device can be used to facilitate radon tests. (NOTE: More features are available when starting a test using the mobile or desktop apps.) To test using the device:

1. **Start Test** – Push this button to begin.
2. **End Test** – Push this button to end the currently running test.
3. **Delay Mode** – To create a delay period before your test begins, push this button as follows:

- Once for a 12-hour delay (light will flash slowly).
- Twice for 24-hour delay (light will flash quickly).
- Three times to turn off the delay (light will go off).

After selecting the appropriate delay, press the **Start Test** button. The Delay Mode LED will flash while delay is in progress.

## Radon Management Cloud

### Using the Radon Management Cloud

The web-hosted Radon Management Cloud provides you with the ability to manage your company's testers, test details, and reporting features. Mobile and desktop applications can be used in the field to start, stop, and sync your radon test results to the Cloud.



The Radon Management Cloud is **COMPATIBLE** with **RadStar RS300, RadStar RS800 and Sun Nuclear 1027** continuous radon monitors by uploading test results through the desktop app.



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# Mobile & Desktop Apps

## Software Installation:

**Mobile App:** Search for “**RadStar**” in Apple AppStore or Android Google Play store.  
Install application named “**RadStar Alpha Series**”



**Desktop App:** Download and install from:

<http://radstar.accustarlabs.com/downloads/>

## Compatibility:

Only the following platforms are supported:

### Mobile App

- iOS versions 10.\* or higher
- Android versions 6.\* or higher

### Desktop App

- Windows 10

### Website App

- Most web browsers

## Mobile & Desktop App Functionality

- Start tests on your RadStar Alphas with custom delays, durations and automatic shut-offs.
- View incomplete test details while test is still running.
- End tests and download data for previewing prior to generating report.
- Delete old tests from your RadStar Alpha
- Update your profile information, and many more.
- *Full app instructions are available online at **RadStarAlpha.com***

## Reporting

**NOTE:** Initial setup of your company reports must be completed first in order to obtain a test report. Refer to page 2, Step 3.

You MUST sync test details to the Radon Management Cloud before you can generate reports for that test. Syncing tests is done through the mobile or desktop app. After successfully syncing the test, you can download and/or email your official report via the mobile, desktop or **RadStarCRM.com** web interface. Full reporting setup and instructions are available online at **RadStarAlpha.com**

You can download the official report in several ways.

After ending and syncing a test using the mobile or desktop app, you can:

- Download or email a PDF of the official report from within the app interfaces.
- Login to the radon management cloud at **radstarcrm.com** and download and/or email PDFs of official reports from within the website interface.

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## Warranty Info

### PURCHASED DEVICES WARRANTY

#### One-Year Manufacturer's Limited Warranty

Subject to applicable consumer protection legislation, RadonAway warrants that the RadStar Alpha will be free from defective materials and workmanship for a period of (1) year from the date of purchase. Warranty is contingent on use in accordance with the instructions provided. This warranty does not apply where repairs or alterations have been made or attempted by others; or the unit has been abused or misused. Warranty does not include damage in shipment unless the damage is due to the negligence of RadonAway. All other warranties, expressed or written are not valid. To make a claim under this limited warranty, you must return the defective item to RadonAway with a copy of the purchase receipt. RadonAway is not responsible for installation or removal cost associated with this warranty. In no case is RadonAway liable beyond the repair or replacement of the defective product FOB RadonAway. Warranty does not cover unit calibration unless calibration is part of a repair covered under this warranty. **THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. THERE IS NO WARRANTY OF MERCHANTABILITY. ALL OTHER WARRANTIES EXPRESSED OR WRITTEN, ARE NOT VALID.**

For service under this warranty, contact RadonAway for a Return Material Authorization (RMA) number and shipping information. No returns can be accepted without an RMA. If factory return is required, the customer assumes all shipping costs to and from factory.

Manufactured by: RadonAway Ward Hill, MA (978) 521-3703

### RENTAL WARRANTY

RadonAway warrants to Customer only that Equipment is in good working condition upon shipment to Customer. RadonAway makes no representation or warranty, express or implied, with respect to the Equipment other than as provided herein and RadonAway specifically disclaims any warranty of merchantability or fitness for a particular purpose. Customer acknowledges that Customer is renting the Equipment from RadonAway "AS IS." However, to the extent that the Equipment is still subject to the RadonAway standard limited warranty and to the extent said limited warranty is assignable, RadonAway assigns to Customer all of its rights and remedies under that warranty or warranties.

**THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.** In no event will RadonAway be liable for any special, incidental, or consequential damages based on breach of warranty, breach of contract, negligence, strict tort, or any other legal theory. Damages that RadonAway will not be responsible for include, but are not limited to, loss of profits; loss of savings or revenue; loss of use of the Equipment or any associated equipment; cost of capital; cost of any substitute equipment, facilities, or services; downtime; the claims of third parties including customers; and injury to property or person.

Any action for breach of the foregoing limited warranty must be commenced within twelve (12) months following delivery of the equipment to Customer.

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This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme à la norme RSS Industrie Canada exempt de licence. Son fonctionnement est soumis aux deux conditions suivantes:

1. cet appareil ne doit pas provoquer d'interférences
2. cet appareil doit accepter toute interférence, y compris les interférences pouvant causer un mauvais fonctionnement du dispositif.







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## Model Information

**α 310**

**α 516**

**α 830**

PARAMETER	P/N 28547	P/N 28548	P/N 28549
Sensitivity (cph)	10	16	28
Radon	✓	✓	✓
Temperature		✓	✓
Humidity		✓	✓
Barometric Pressure		✓	✓
Report in pCi/L and Bq/m <sup>3</sup>	✓	✓	✓
Radon Management Cloud	✓	✓	✓
Rechargeable Battery	✓	✓	✓
Available in Rental Program			✓
Internal Storage for 5 Tests	✓	✓	✓
Max. Storage: 5,200 Hourly Data Sets*	✓	✓	✓

\*There is a maximum of 2,300 hourly data sets for a single test if you are keeping the maximum 5,200 hourly data sets

The intended use of the RadStar Alpha continuous radon monitors is to perform and report short term radon tests with 2-10 day durations.

## Accessories



Single Device Carrying Case  
without tripod  
p/n 28571



Two Device Carrying Case  
with two tripods  
p/n 28572



Tripod  
p/n 28553



USB-C Cable & Wall Charger Kit  
p/n 28574

RadStar Alpha CRMs and Accessories can be purchased by calling (800) 767-3703 or on [radonaway.com](http://radonaway.com).

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