

Smart Car Holder with Charging & WiFi TC10

User Guide



Product Appearance and Interface Description



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- Wireless charging area**
Put the self-contained wireless charging function cell phone into the device correctly, the device can charge the cell phone wirelessly after powering on the device.
- Smart Display**
Display network status, traffic usage, WiFi SSID and password, etc., automatically turn off the screen after 15S when you don't operate the device, and short press the button can light up the screen.
- Infrared sensor**
When the device recognizes a hand gesture or the proximity of a cell phone through infrared sensing, the clamping arms on both sides of the device open.
- Button**
Long press for 10 seconds to reset the device, short press to switch screen pages.
- SIM Card Tray**
Insert the card pin into the small hole of the SIM card tray and put the self-provided NANOSIM(4FF) card into the card tray under power off state, then load the device and power on to use. This device supports vSIM technology and can be used without inserting a physical SIM card. vSIM requires an SP (Service Provider) to purchase a package.
- Power Type-C connector**
Use the included Type-C charging cable to power the device.
- Type-C connector for communication board**
Connecting the device and computer via Type-C USB cable, you can upgrade the firmware for the device or catch the exception logs.
- Single-finger touch sensitive**
A single finger touches this sensor area and the clamping arms on both sides of the unit open.
- 360° universal ball positioning holes**
External base ball head fixing device.

Product Specification

Colour	Black	Supported Network Formats and Frequency Bands	FDD:B1/B2/B3/B4/B5/B7/B8/B9/B12/B13/B17/B18/B19/B20/B25/B26/B28AB/B66
Material	Housing PC/ABS, aluminum alloy clamping arm, tempered glass		TDD:B34/B38/B39/B40/B41 3G:B1/B2/B4/B5/B8
Dimensions	114mm×73.8mm×66mm	4G Speed	Maximum DL 150Mbps/UL 50Mbps
Weight	134g	WiFi Protocol	WiFi6 (802.11b/g/n/ax) 2.4G
Screen	1.4 inch	WiFi Hotspot Sharing	Max 16 concurrent connected users
Input Voltage and Current	5V-9V, Automatic matching of input current (2.4A MAX)	Wireless charging distance	0-6mm
Working Temperature	-10℃ ~ +55℃	Wireless charging power output	5W-7.5W-10W-15W automatic adaptation
		Auto-Sensing	Infrared + single-finger touch dual-sensing

Notes:
1.The charging environment temperature is between 0°C and 45°C. Charging in a high temperature, humid or fire risk environment should be avoided.
2.To prevent the phone from overheating, it is recommended to close background applications to reduce power consumption and turn off the phone screen during wireless charging.
Please do not connect directly to the car's USB port to use, the device power supply is recommended to choose 9V car charger, if you need to use the car comes with fast charging Type-C port. (Please equip yourself with a double-ended Type-C cable).

Product Installation Steps

- Step 1: Assembly of the device with the air outlet clamp**
Fit the nut of the bracket over the ball of the air inlet clamp, then snap the ball into the groove on the back of the unit and fit it to the blade air outlet.
- 1.Slide the nut onto the ball
 - 2.Snap into device recess
 - 3.Completed assembly effect

- Step 2: Illustration of device and suction cup assembly**
Put the nut of the bracket into the vacuum suction cup ball head, then the ball head into the groove on the back of the device, and install it to a smooth plane.
- 1.Slide the nut onto the ball
 - 2.Snap into device recess

Product Installation Steps

- 1 Turn the knob here to control the length of the telescopic rod and tighten it in the opposite direction.
- 2 Turn the knob here to control the angle of the main lever and tighten it in the opposite direction.

Steps for Using the Device

- Step 1: Turn on the device**
1.1 Plug in the power supply to start the device.
1.2 (Optional) Press the side button to display the "Purchase Package" QR code.
1.3 (Optional) Scan the QR code with your cell phone to access the eShop.
- Step2: Purchase data package(optional)**
2.1 Open the mall and scan the QR code binding device again.
2.2 After purchasing a traffic plan, restart the device for the new traffic plan to take effect.
- Step3: Connect to WiFi hotspot**
3.1 Press the side button to display the "SSID,PWD" information page of WiFi, set the SSID and password of WiFi connection in the settings of your cell phone or computer, and connect to WiFi.
3.2 If your phone supports scanning QR code to connect to WiFi, you can press the side button and the screen will display the "Set-WiFi" QR code, then use your phone's camera to scan the QR code to establish a WiFi connection.
- Note:** If you have purchased a data package at the same time as the device, you can only perform step 1.1 to turn on the device and perform step 3 to connect WiFi, you can access the internet then.

Steps for Using the Device

- Step 7: Put the phone into the device to turn on wireless charging**
7.1 Put the cell phone with wireless charging function into the device, the device automatically adapts the power according to the cell phone power and then wirelessly charge the cell phone.
7.2 Wireless charging is not available for cases that are too thick (greater than 4mm/0.16inch),significantly uneven, with metal, magnets, finger ring holders, metal patches, credit cards, PopSockets, backpack batteries, and cases with brackets.
- Step 8: Remove the phone with a one-finger touch**
8.1 One finger touch the upper left sensor area on the back of the device, the two sides of the clamping arm can be opened automatically to remove the phone.
8.2 In case of emergency power failure, one finger touch the upper left sensor area on the back of the device, the built-in supercapacitor of the device supports both sides of the clamping arm to open and close 2-3 times, so as to facilitate the removal of the cell phone.

Quick Troubleshooting

- 3.WiFi network detected but unable to connect to the network**
Please check if the WiFi SSID, Password are set correctly.
- 4.Device's WiFi cannot be detected**
① Please turn off the smart WiFi connection function of the mobile terminal, or you are advised to use another mobile terminal to try to search.
② Check whether the WiFi icon is displayed on the screen, if it is not displayed, restart or reset to try to recover, if it cannot be recovered, return to the detection process.
③ If it still cannot be restored, please contact customer service.
- 5.Network is connected but cannot access the internet**
Please contact with customer service.
- 6.Device won't charge phone wirelessly**
① Make sure the phone supports wireless charging function.
② The thickness of the case is not more than 4mm, make sure there is no metal material, magnetic object, bank card or holder between the phone and the case.
③ If neither the indicator light nor the display screen lights up after connecting the power supply, please contact customer service.
- 7.Infrared and one-finger touch on both sides of the clamping arm can not be automatically opened and closed**
① Check whether the structural parts of the equipment are damaged or jammed or other abnormalities.
② Check whether the equipment is normal power supply state, equipment power failure infrared sensing function will automatically shut down.
③ If still unrecoverable, please contact customer service.
- 8.Unable to fast charge or not charging**
① Please use a car charger that supports QC3.0 protocol.
② Insufficient power can cause problems such as slow charging or stopping the wireless charging function.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Warning:
Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Disclaimer:
Please be aware that if you do not use the device in accordance with this User Guide, we assume no responsibility.