# User Manual
Smart Pet Feeder
F18-C
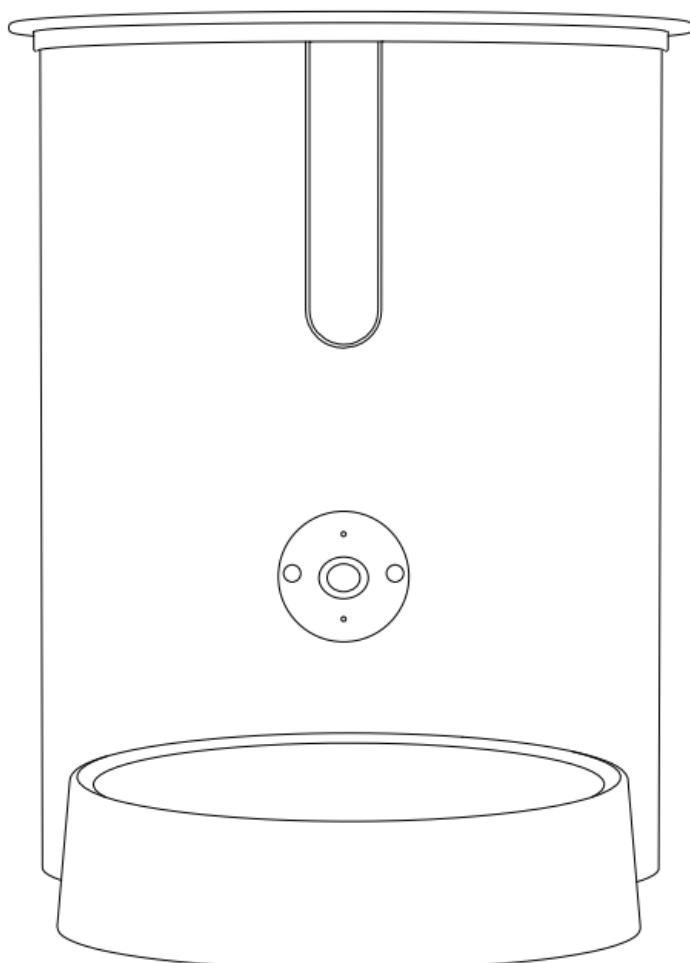
Components
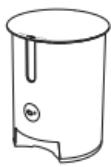
Main Body

Food Bowl
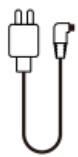
Type-C Adapter
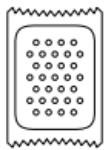
Desiccant

User Manual

Features

Top Lid

Desiccant Box

Food Hopper

Feeding Slice

Impeller

Rotate Box

Body

Camera

Food Outlet

Food Bowl

Camera

Device Bottom

Statu Indicator

MIC

SET

DC Power Connector

Type-C Power Connector

Speaker
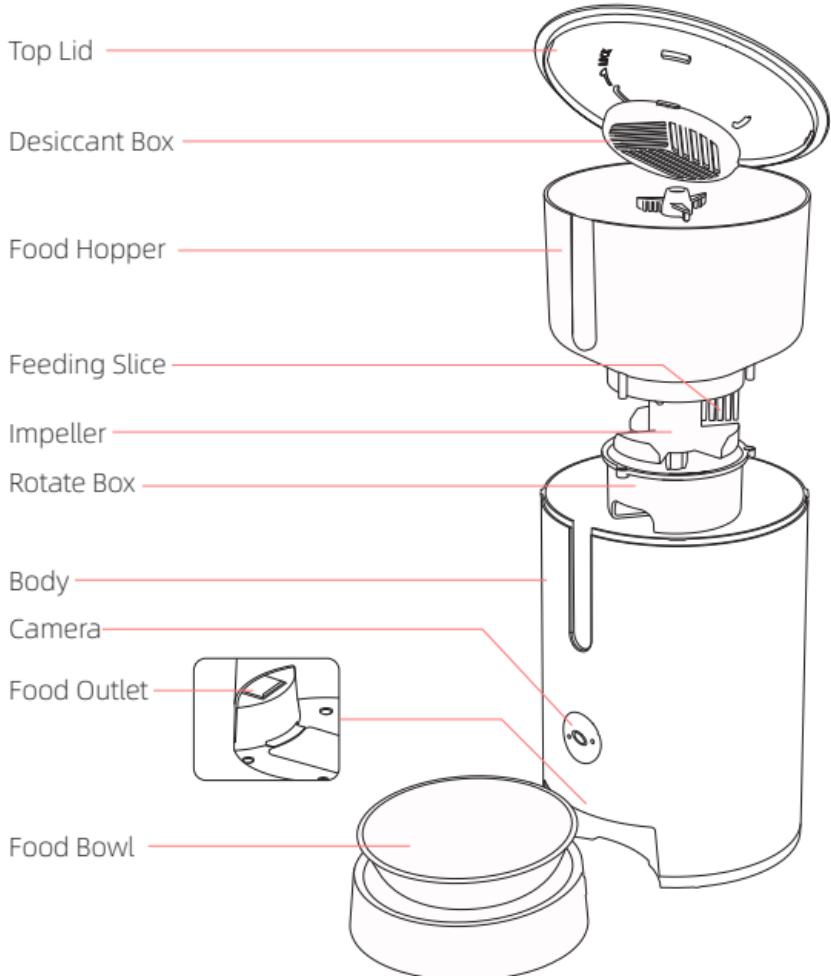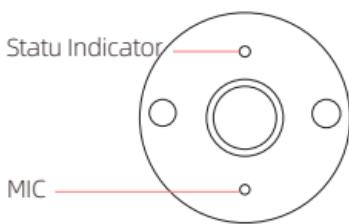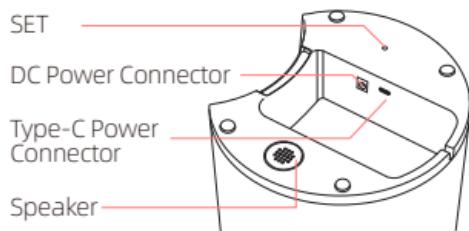
Product Introduction

| Product Name	5G Smart Pet Feeder
Product Model	F18-C
Dimension	220mm*220mm*286.3mm
Color Box Size	224mm*224mm*290.3mm
Material	Food grade ABS、Stainless steel
Net Weight	About 2.0KG
Food Appliance	5~15mm dry pet food
Pets Appliance	Cats & Small size dog
Capacity	2.8L
Power Supply	DC 5V2A/Type-C 5V2A
Rated Voltage	DC 5V
Rated Power	10W
WiFi Connection	DC 5V2A/Type-C 5V2A
Working Temperature	-10℃~80℃

Setup and Assemble Feeder

Open the lid

Lift the top cover by rotate the top cover counterclockwise to the OPEN direction.
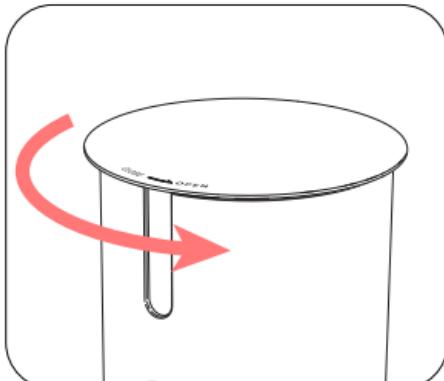
Place Desiccant

Open the desiccant box on top lid, tear off the transparent wrapping paper of the desiccant bag, place it into the box and close it.

Plug in Power Adapter

Power adapter supply: Insert the DC/Type-C power cord into the bottom of the device, and snap the power cord into the L-shaped slot.
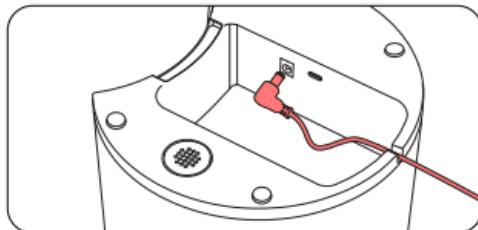
Install the Food Bowl

Tilt the base unit back slightly, align the buckle of the food bowl with the base unit to install; the same steps to disassemble.
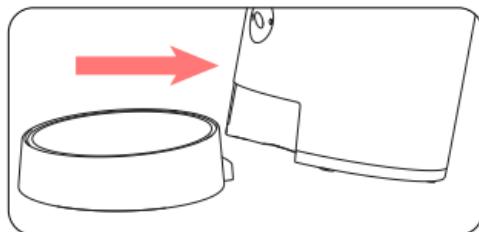
Fill Pet Food

Open the top lid, fill fresh dry food into the food hopper, and close the top lid.

*Note: The device only support 5-15mm dry pet food

Grain Size Self-check:
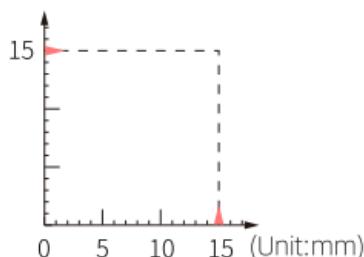
Product Introduction

Get Access to App

①Scan the QR code to download the APP

②Please login or register an account

③Turn on the bluetooth, click "+" on top right in Home page and Add device
follow the instruction.

Noted:

* Please long press the "SET" button for 5s, heard the "DingDong" sound
 and blue light on before connecting the device at the frist time.

* Both 2.4Ghz and 5Ghz are allowed to use.

Download the APP

Set Up Your Programmed Feeding

The pet feeder will dispense the food based on the programmed feeding
and uers can receive the feeding notifications accordingly.

Reset Your Pet Feeder

Long press button for 5 seconds to reset your feeder until you hear
"Ding Dong" sound. The blue Link indicator will flash and now you can
try to connect your pet feeder again.

APP Remote Feeding

Enter device setting page and click "Feeding", select servings and click
Feed to complete the remote feeding.

Instant Feeding

Long press "SET" button once, then the device will dispense one serving,
repeat the above step for more servings.

Indicator State

Charging	Blue indicator on	Powered by adapter
Connecting	Blue indicator flashes slowly	Connecting
	Blue indicator flashes quickly	Connecting/Offline
	Blue indicator solid	Connected
	Blue and red indicator flashing alternately	Firmware Updating
Abnormal	Red indicator flashes quickly	Food Stuck/Shortage /Blockage/Device Abnormal

Device Disassemble & Clean

Power off

Unplug and take out the alkaline batteries.

Clean the Food Hopper

① Unscrew the top cover counterclockwise and take out the top cover and food hopper.

② Unscrew the screws in turn and take out the rotating box, impeller and feeding slice.

③The main body of the feeder is not dishwasher-safe.

④The food bowl is dishwasher-safe once removed from the main body.

Assemble the food hopper

① Tighten the screws in turn, and install the rotating box, impeller and feeding slice.
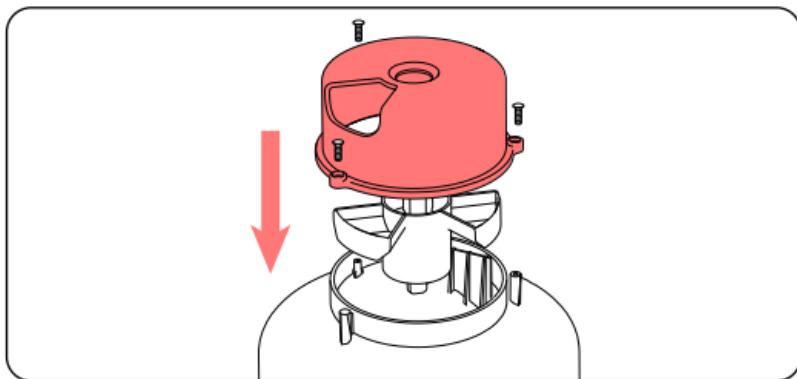
②Adjust the impeller, rotate it to align and seal the food outlet on the rotating box.
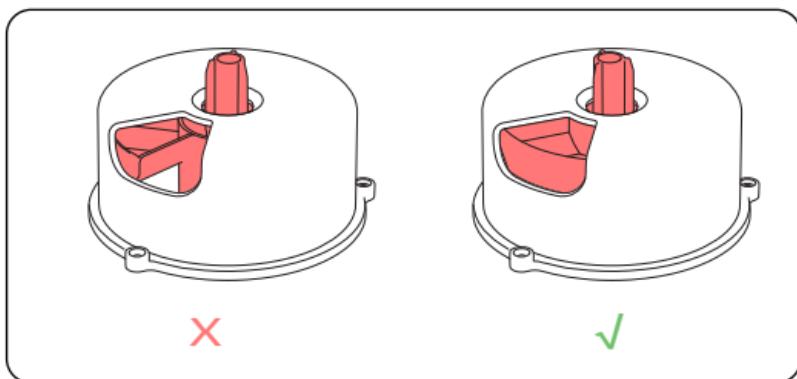
Note: Incorrect installation of the impeller will result in the device being unable to deliver food normally.

Clean the Food Bowl

Make sure all parts of the feeder are completely clean and dry before filling with food.

Clean the Body

Use the dry soft cloth to wipe it, the body is not waterproof, please do not use wet cloth.

Replace the desiccant pack

Open the desiccant box cover and replace the desiccant pack. It is suggested to replace it every one or two months.

Replace Alkaline Batteries

Unplug and open battery lid at the bottom, then you can replace the batteries.

Replace or Change the Food

Empty the food hopper, then fill the fresh food and proceed instant feeding once.

※Attention:
①Please keep the food hopper dry after cleaning it.
②Please replace the food on a regular basis if your pets did not eat up.(For time period, please refer to the food packing instruction).
③Please clean and maintenance your device on a regular basis to prolong the using period of your pet feeder.

Safety Precaution

Please read the user manual carefully before using the product

Keep Plug In

1. Please check the power supply of the device before going out to ensure that the power supply is stable.
2. Please keep charging the device to make sure the wifi connection is stable.
3. The feeding plan is working as the same after the device offline.
4. There will no record of the feeding status and records if the device is disconnected offline.

Working Conditions

1. Place the device horizontally and securely, tilt, sway or turning upside down are forbidden.
2. Exposure to sunlight could damage the internal electronics or cause discoloration. Do not place or store an appliance where it can fall or be pulled.
3. Do not remove product components other than food bowl and hooper.
4. Do not place any foreign object in the pet feeder
5. Please make sure there is no objects on and around the food bowl to prevent pets from eating normally.

Important Safety Information

1. This product is only applicable to cats and small dogs.
2. Do not allow children to play with, in or around pet feeder.
3. The desiccant is not edible. If it is damaged, do not use it
4. The feeder is only applicable 5-15mm dry pet food.
5. Do not disassemble the pet feeder other than components as instructed in this operating guide
6. Do not immerse feeder in water, as this may damage electronic components.
7. The feeder only supports charging with 5V/2A adapter.
8. Do not allow pets to chew on or swallow any parts.
9. Do not use the pet feeder for any purpose other than feeding pets.
10. Do not touch the camera to avoid the scratches and oil stain

FAQ

What happened to your device	How to check by yourself	How to solve it
Food hopper cannot be installed	Food blocked on the installation position	Clear the cat food inside the installation position and reinstall
Device Abnormal	Impurities inside food hopper	Clean the impurities inside of food hopper
	Food size improperly	Correct the food size
	Infrared sensor faulty	Contact After-sale Service
	Motor Faulty	Contact After-sale Service
Food Stuck	Too much food in the food bowl	Move away the pet food gathered at the food outlet and reset the feeding plan to reduce the amount of food fed.
	Food stuck in the food outlet channel	Correct the food size
	The food outlet is blocked by foreign objects	Remove foreign objects
	The food outlet is not clean	Clean the food outlet by towel
	Infrared beam tube failure	Contact After-sale Service
Lack of Food	Lack of food	Fill pet food and instant feed once
	Food hopper not fix well	Disassemble the food hopper and re-fix it.
Device Offline	Network abnormal or something wrong with WiFi	Check if the WiFi is normal and re-connect the pet feeder
	Mainboard Defective	Contact After-sale Service

FCC STATEMENT :

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.
Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
   Reorient or relocate the receiving antenna.
   Increase the separation between the equipment and receiver.
   Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
   Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.