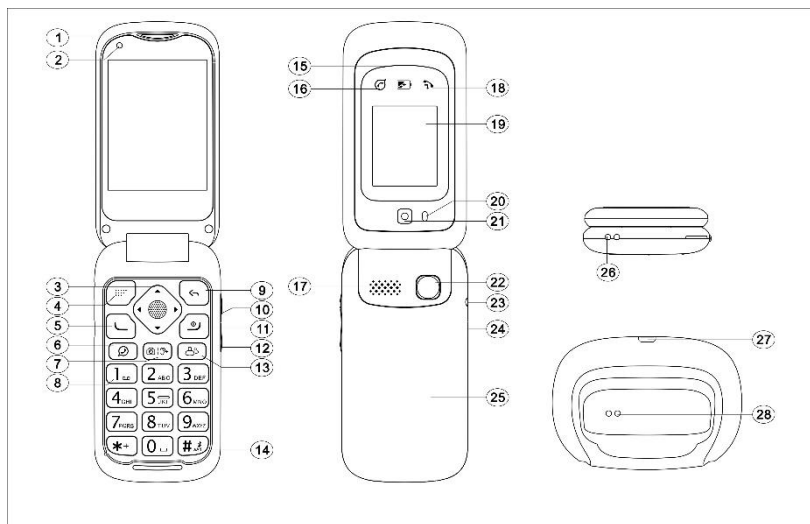


User Manual for the Sunbeam F1





Instructions of button and telephone appearance

1. Earpiece	2. Front-facing camera
3. Up arrow key	4. Left-section key
5. Call key	6. Messaging
7. Camera/Amplification key	8. Voice mail
9. Right-section key/Back key	10. + Volume key/Flashlight key
11. End call key/Power on/Power off	12. - Volume key
13. Photo contact	14. Silent/Input method
15. New message LED indicator	16. Red charging LED indicator
17. Loudspeaker	18. Missed call LED indicator
19. External display	20. Flashlight
21. Rear-facing camera	22. SOS button
23. Battery cover	24. Microphone
25/27. Cradle socket	26. USB charging socket

Instructions of main menu:

 Call logs	 Contacts	 Message	 Tools
 Voice memos	 Alarm	 SOS	 Settings

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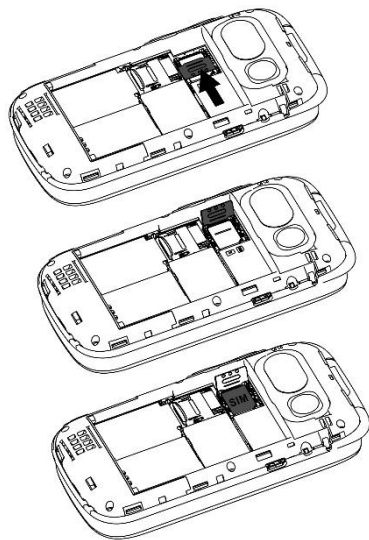
Installation

IMPORTANT

Turn off the phone and disconnect the charger before removing the battery cover.

Installing the SIM card

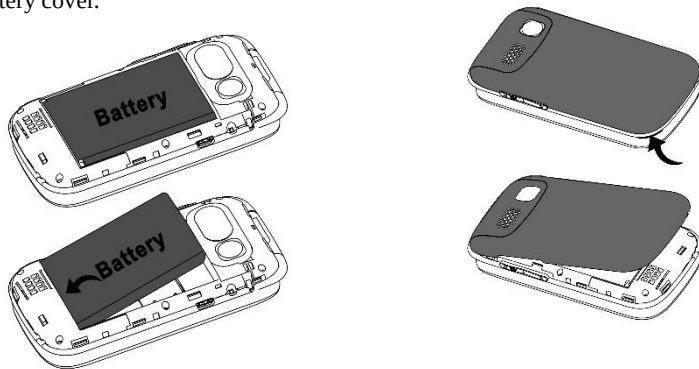
1. Insert the SIM Card into the SIM card slot after opening the card holder.
(Make sure the SIM card's contacts are facing inwards.)
2. Before taking out the SIM card, please first turn off the phone.



Installing the battery

For first time use, please deplete the battery and charge for 4 hours to achieve a full charge.

Remove the battery cover, insert the battery into the battery compartment, and replace the battery cover.



Messages

1. Press **New** to establish **New message**; Scroll or touch this icon  to choose the Recipient from Contacts or you can input the contact number directly.
2. Input your message then press **Send** to send out the message.
3. Press **Back** to cancel the previous steps.
4. Press the trash can icon  to delete the received messages.

Call logs

1. All received, missed, dialed calls are saved in **Call logs**.
2. When there's call history, press **Options** to view Send message, Add contact, Delete, Add to the blacklist.
 - 2.1 Send SMS: You can write new message to the contacts in Call logs.
 - 2.2 Call: You can make a call in Call logs.

2.3 Add contact: You can save the contacts To Phone or To SIM.

2.4 Add to blacklist/Remove from blacklist: You can add or remove the contacts to the blacklist.

2.5 Delete: You can delete all received, missed, or dialed calls in Call logs.

Contacts

Options

1. Add contact

You can add the new contact To Phone or To SIM, enter Name and Phone number, by press **Save** to confirm.

2. Select to delete

When there's saved contacts, you can select to delete the contacts you need.

3. Speed dial settings

You can set 2-9 number as the speed dial contacts.

4. Blacklist management

You can set the contacts to blacklist to filter out related calls and text messages.

5. When there are saved contacts, you can **View, Send SMS, Edit, Delete, Copy to SIM card** from **Options**.

Camera (except Dandelion model)

1. Press **Options** to choose **Rear camera** or **Front camera** to take the photos.
2. Press Flash icon  and choose **On** or **Off** to enable or disable the flash.
3. Press Self Timer icon  to choose the countdown: **Off, 3 seconds, 5 seconds, 10 seconds**.
4. Press icon  to view the photo library.
5. Press Settings icon  to view more camera settings: **Video quality, Storage path, Restore defaults**.

Notes:

- (1) Press * to check preview image;
- (2) Press # to switch the Rear camera or Front camera;
- (3) Press left or right navigation key to switch take photo or take video;
- (4) Press up or down navigation key to zoom in or zoom out the focus.

Gallery (except Dandelion model)

All pictures, video, and photos will be displayed here.

Alarm

Press **New** to edit an alarm: **Alarm name**, **Time**, **Repeat**, **Sound**, **Vibrate** (Off/On) and press **Save**.

Voice memos (except Dandelion model)

This menu option enables you to set up tasks about which the telephone can remind you later. Accessing this menu option shows a list of configured tasks. The options enable

you to add new tasks and edit/delete existing tasks.

If you add a new task or edit an existing task, enter **Subject**, **Remind sound**, **Due date**, **Due time**, **Repeat**, **Sound loop** (default:10 times) and **Remind interval** (default: 5 mins).

You can use **Remind sound** to record what you want to be reminded instead of traditional input tasks. (This can help prompt elderly to remember tasks, such as taking medication).

Notes:

1. When at a preset time, the phone will play the recorded sound, and there is a pop-up of task with options: **Acknowledge** and **Repeat**. Pressing Acknowledge or End call key will exit the task.
2. Or in case the elderly didn't hear this reminder in a timely fashion, by pressing **Repeat**, the phone will play the recorded sound again, and also several minutes later repeat the sound again based on the interval time of **Remind interval**.

Multimedia (except Dandelion model)

1. Recorder

Press ● to record the voice, press ■ to stop the recording, press || to pause the recording, press ► to play the recording, press ✓ to save the recording file, press ✕ to cancel the recording, press ≡ to open the recording file list.

2. Music

- (1) You can check and play audio files encoded in MP3 and other audio formats here;
- (2) When there are existing audio files, you can view **Play**, **Set as ringtone**, **Delete** and choose the action you need.

3. Video

You can check all video you take by camera here.

SOS

1. Make sure SOS has been **Enabled** to work.
2. Scroll to **Emergency contacts** to setup SOS numbers. Here you can enter 5 numbers.
3. Scroll to **Warning Tone** to control warning tone status **On** or **Off**.
4. Scroll to **Send message** to choose whether to send **SOS SMS** or not.
5. Scroll to **Emergency message** to edit SOS emergency message.

Making an SOS call

Before making a SOS call, please ensure SOS status is **Enabled** and you have already finished choosing the SOS settings options.

Clicking the SOS button 4 times within 3 seconds, the phone will automatically send two messages. (One of SOS user-defined emergency text and another of GPS position in a Maps link) to the saved emergency contacts and then call the saved emergency contacts one by one. Warning tone is always on until someone manually aborts the SOS function.

Notes:

- 1) There are 3 kinds of positioning: LBS (Location Base Station), Wi-Fi and GPS. LBS and Wi-Fi positioning are for indoor use. GPS positioning is used outdoors. The positioning accuracy: LBS about 200m, Wi-Fi about 20m, GPS about 10m.
- 2) When SOS function activated, the phone will automatically turn on mobile data and connect to pre-stored Wi-Fi (if stored in phone in advance) for the purpose of more

precise positioning. If there's no pre-stored Wi-Fi connection, the phone turns on the mobile data. After the SOS function is aborted, the phone will automatically turn off mobile data and/or Wi-Fi connection.

3) The SOS function always requests the network (mobile and/or Wi-Fi) to have the positioning, and sends out the message of the Maps link. If there's no network access, it will send the message: "No network data, positioning failed" instead.

Warning!

The SOS function must be activated before use. For some interference factors (e.g. mobile network, environment, etc.), SOS function is not available.

Tools

1. Calendar

- 1) Today's day and date is shown on the display.
- 2) Touch the date on the display to **Add Event**
 - A. Input **Title** for the event.

- B. Enter a **Start Date** and **End Date** for the event.
- C. Enter the **Start Time** and **End time** for the event.
- D. Enter the **Event Reminder** for the event.
- E. Enter **Location** for the event.
- F. Write the **Notes** for the event.
- G. Save the event.

3) **Delete event**

Delete the selected event.

4) **Day view**

Shown today's date

5) **Week view**

Shown week date's of this year.

6) **Month view**

Shown the month date's of this year.

Note: If you choose **All-day Event**, you don't need to enter **Start Time** and **End Time**.

2. **Calculator**

- 1) Calculate the number according to following steps:

2) Input numbers.

3) Use arrow key  to select $+$, $-$, $=$, $\times$, $\div$.

4) Then press **OK** key. The calculation result is shown on the screen.

5) You can press $*$ to choose decimal point.

6) You can press $\#$ to delete or clean the result.

3. Note

Here you can write anything you like.

4. CMAS Alerts

A mobile technology feature defined by the ETSI's GSM committee and is part of the 2G, 3G, 4G LTE (telecommunication) and 5G standards.

Settings

1. Airplane mode

Power **On /Off**: Touch or select OK key On/Off to to enable or disable Airplane mode.

Remark: Airplane mode disconnects your device from all networks and turns off

connectivity features, such as phone calls and mobile data.

2. WLAN (except Dandelion model)

Power **On/Off**: Touch or select **OK** key **On/Off** to enable or disable **WLAN**.

Remarks:

- 1) When WLAN is turned on, your device will automatically scan for available networks and display them.
- 2) Tap the network you want to connect to. When you select an open network, you are automatically connected to the network. Otherwise, enter a password to connect.

3. Mobile data

Power **On/Off**: Touch or select **OK** key **On/Off** to enable or disable **Mobile data**.

4. Bluetooth (except Dandelion model)

- 1) Power **On/Off**: Touch or select **OK** key **On/Off** to make the phone visible or invisible to other devices.
- 2) Pair new device to search new available devices nearby and connect by sharing the **pairing code**.

Note: Pairing between two Bluetooth devices is a one-time process. Once a pairing is created, the devices will continue to recognize their partnership and exchange information without having to re-enter a pairing code.

5. Flip answer

Power **On/Off**: Touch or select **OK** key **On/Off** to enable or disable **Flip answer**.

Note: When Flip answer is turned on, you can automatically answer the call when you open the phone cover.

6. Talking keys

Power **On/Off**: Touch or select **OK** key **On/Off** to enable or disable Talking keys.

Note: When turned on, Talking keys speaks the name of the keypad numbers.

7. Tones and volume

- 1) You can adjust the Media volume, Alarm volume, Ring volume here.
- 2) Tab **Also vibrate for calls** to enable or disable the vibration.

- 3) Tab **Phone ringtone** to select ringtone type from the phone.
- 4) Tab **Advanced** for more steps, for example, open or close the **Touch sounds**.

8. Common functions

1) **Call settings:** You can set **Calling accounts, Voicemail, Fixed Dialing Numbers, Call forwarding, Call barring, Additional settings**. And you can enter into **Advanced settings** to set the **Call waiting**.

2) **Display:** You can set function of **Brightness level, Sleep** here.

3) **Language:** You can add or remove the language here.

4) **LED Settings:** Tab **Status** on, from **Time Settings**, you can set **Start Time** and **End time** for LED flashing (Blue LED flashes for missed calls; Green LED flashes for missed messages; Red LED flashes for low battery or charging).

Note: The allowable input number range is 0-23.

5) **External clock style:**

There are two clock styles (Analog or Digital) here. You can choose your preferred style that you would like shown on the front display.

9. Special functions

1) Low battery notifications

Status: On/Off

Notified contacts: 3 numbers

Notification SMS

When battery capacity is lower than 10%, the phone will automatically send a message to 3 preset **Notified contacts** to remind them to ask the user to charge the phone soon.

Also the phone has a screen popup that says “**Low battery, please put me on cradle!**” to remind the user to charge the battery. Every 20 minutes, this popup occurs to remind the user until the phone is power off or charged above 10% capacity.

2) Amplify receiver volume

- Touch or select **OK** key **On/Off** to enable or disable **Amplify receiver volume**.

- This mobile telephone has a loud ringer. Also, there is an amplifier function to increase the volume an extra 25dB volume with the amplified key. This is a useful feature to make a highly suitable telephone for users with hearing impairments without requiring extra hearing aid devices or for those in noisy surroundings.
- With **On** selected, whenever you make or receive a call the amplify feature can be set to **On** or **Off** (to enable or disable the earpiece amplifier function) by pressing  **key** at any time.

10. BasicOS system

1) Network & Internet

You will see and set the Wi-Fi, mobile network, Data usage here.

2) Connected devices

You will see and set the Bluetooth, Printing, and USB here.

3) Notifications

Check all system notifications here.

4) Battery

Check battery status here.

5) Display

Check Page 28.

6) Sound

Check Tones and volume (Page 27).

7) Storage

Check Device storage here.

8) Security & locations

Secure your device and protect your data with Lock Screen and Security settings

- **Set screen lock:** Use Select a **PIN** to use for unlocking the screen. This option provides medium to high security.
- **None:** Never use a Lock screen.
- **SIM card lock:** Use a **SIM PIN** to lock SIM card.

9) Users & accounts

You can check add account, Emergency information, etc, here.

10) System

You can set Languages & input, Date & time, Backup, Reset options, About phone here.

- **Reset options:** You can check DRM reset, Reset Wi-Fi, mobile & Bluetooth, Reset app preferences, Erase all data (factory reset) here.

Safety Information

In order to use your mobile phone safely and efficiently, please read these messages before using:

■ Hearing Aid Compatible

This device can reach to highest HAC standard: M4/T4 rating of the ANSI C63.19 test method. Most hearing aids on the market should be compatible with this phone but compatibility is not guaranteed. Please consult with your Doctor or hearing aid

manufacturer before using a hearing aid with this product. Also make sure you position the phone near the hearing device when using the phone, so that it can achieve the best results.

- Please be careful when you are near chemical plants, gas stations, tank farms and other such places. Even if your mobile phone is in standby, it will send out RF signals. Therefore, please power off your mobile phone.
- Do not use your mobile phone while driving. If you have to use it, please park your car before calling.
- Don't use your mobile phone in hospitals in order to prevent it from interfering with medical equipment, such as heart pacemakers, and etc. You should obey relevant rules before using your phone.
- Please power off your phone prior to take-off to prevent interference with aircraft controls. It is illegal to use your mobile phone while onboard commercial flights.
- Please place your mobile phone and all accessories out of reach of small children.

- Accessories and battery: please use the dedicated accessory and battery from Sunbeam Wireless. If not, it could destroy the phone and become dangerous. Please do not short-circuit, dismantle or adapt the battery. If the phone has excessive temperature, discoloration, variation, bulging, seeping or other unusual symptoms, please stop using it and change the battery immediately so as to not affect your safety. Please recycle the old battery.
- Don't place on charger without the battery installed. When you remove the battery, please first power down the mobile phone so it doesn't damage the phone.
- The phone is not waterproof. Please keep it dry.
- Avoid using the phone in extreme temperatures.
- Do not throw, drop or jar the phone to prevent the destruction of internal and external phone components.
- Service and repair should be done professionals. Please do not disassemble the phone on your own.

FCC Statement

15.19 Labeling requirements.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

15.21 Information to user.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

15.105 Information to user.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no

guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information:

This product meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement The SAR limit of USA (FCC) is 1.6

W/kg averaged over one gram of tissue. This device was tested for typical body-worn operations with the back of the handset kept 10mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 10mm for body worn must be maintained between the user's body, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 0.447 W/kg and when worn on the body, as described in this user guide, is 1.123W/kg (Body-worn measurements differ among phone models, depending upon available enhancements and FCC requirements).

IC STATEMENT

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Specific Absorption Rate (SAR) information:

This product meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the

safety of all persons regardless of age or health.

IC RF Exposure Information and Statement The SAR limit of USA (IC) is 1.6 W/kg averaged over one gram of tissue. This device was tested for typical body-worn operations with the back of the handset kept 10mm for body worn. To maintain compliance with IC RF exposure requirements, use accessories that maintain a 10mm for body worn. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with IC RF exposure requirements, and should be avoided.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 10mm for body worn must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.