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WARNING: THIS PRODUCT CAN EXPOSE YOU TO CHEMICALS INCLUDING DI (2-ETHYLHEXYL) PHTHALATE (DEHP), WHICH IS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER AND BIRTH DEFECTS OR OTHER REPRODUCTIVE HARM. FOR MORE INFORMATION GO TO WWW.P65WARNINGS.CA.GOV

AIRBUDS®

Air Couture



A COLLECTION BY **AIRBUDS®** | *Air Couture*

TW-12[®]



USER MANUAL

MODELS | 14811 14813 14814 14815 14816



USER MANUAL

INCLUDES: TRUE WIRELESS EARBUDS, CHARGING CASE,
USB CABLE & TWO PAIRS OF SILICONE EARBUD TIPS

MODELS | 14811 14813 14814 14815 14816

**THANK YOU FOR CHOOSING
TRUE WIRELESS STEREO EARBUDS.**

FOR CONTINUOUS MAXIMUM PERFORMANCE,
PLEASE READ THE FOLLOWING INSTRUCTIONS CAREFULLY.

KEEP THIS MANUAL HANDY FOR FUTURE REFERENCE.

TURNING ON EARBUD'S

TURNING ON

- Take earbud's out of the charging case. They will automatically turn on & begin the pairing process (Or press the left and right Touch-Sensitive Button for **5 SECONDS** to turn on.)

PAIRING EARBUD'S

NOTES FOR PAIRING

- Keep the distance between your smartphone & the earbud's within 3 feet (for pairing only).
- The earbud's must be powered **ON** in order to pair.
- Before attempting to pair, make sure that your smartphone or tablet's Bluetooth function is enabled under **SETTINGS**. Specific pairing procedures will be different depending on different brands and models. For detailed information on pairing, please refer to your device's user manual.

STEP 1 Take out the left and right earbud's simultaneously. They will turn on automatically and connect with each other within **5 seconds**.

STEP 2 After the left and right earbud's are connected successfully, you will hear a "pairing" sound. This indicates the earbud's are ready to pair.

STEP 3 Turn on the pairing function with the device you want to pair the earbud's with.

STEP 4 In the list of available devices, find and select "**TW12**"

AUTO-PAIRING

- * You will have the same general functionality. Once you have successfully paired your earbuds to a Bluetooth-enabled device, that device will recognize and remember your earbuds for automatic re-pairing. This means that the next time you wish to use your earbuds with the same smart device, pairing will happen automatically and without the need to revisit your device's Bluetooth display screen.

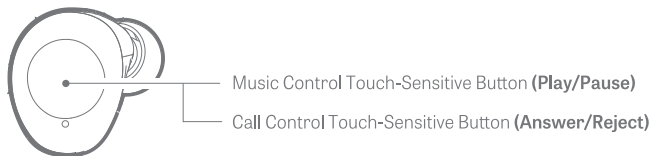
NOTE:

If your device's Bluetooth version is below version 2.1, you may need to enter the password '0000'.

HOW TO USE

PLAYING MUSIC

- Press either Touch-Sensitive Button **ONCE** to play or pause.
- Press the **LEFT** Touch-Sensitive Button **TWICE** to play next song.
- Press the **RIGHT** Touch-Sensitive Button **TWICE** to play last song.



ANSWERING A CALL

- Press either Touch-Sensitive Buttons **ONCE** to answer or end a call.
- Press & hold either Touch-Sensitive Buttons for **1.5 seconds** to reject a call.

VOLUME

- Press the **LEFT** Touch-Sensitive Button **THREE TIMES** to increase volume.
- Press the **RIGHT** Touch-Sensitive Button **THREE TIMES** to decrease volume.

VOICE ASSIST

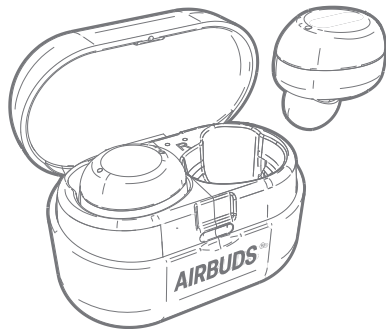
- Press either Touch-Sensitive Buttons for approximately **3 SECONDS** until you hear it beep twice to activate voice assist.

TURNING OFF

- Put the left and right earbud's back into the charging case. Earbuds will turn off automatically after **3 MINUTES** (Or press the left and right Touch-Sensitive Buttons for **5 SECONDS** to turn off.)

CHARGING YOUR EARBUDS & CASE*

FIG.1

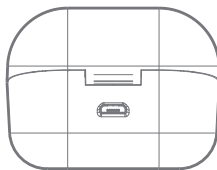


NOTE:

The earbuds will require up to 1.5 hours docked in their charging case to recharge their batteries. When fully powered, the portable case will provide the earbuds with up to 3 additional charges. Using your earbuds at lower volumes will help prolong the battery life between charges.

- PLACE EARBUD'S INSIDE THE CHARGING CHAMBERS OF THE DOCK CASE.
- WHILE CHARGING, BOTH EARBUD'S & CHARGING CASE RED LED LIGHTS WILL FLASH.

FIG.2



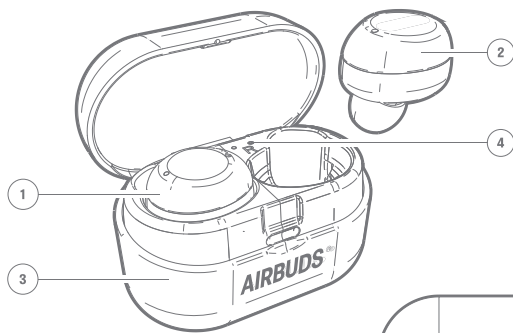
USE MICRO USB CABLE (DC 5V-1A)
TO CHARGE YOUR DOCK CASE

CASE AT FULL POWER 3 CHARGES

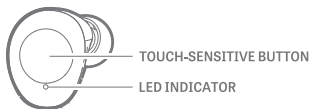
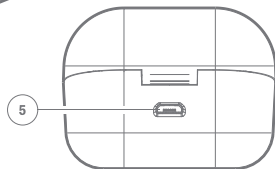


- 1 Insert the earbud's into their corresponding charging chambers in the case, respectively marked **L & R [FIG 1]**.
- 2 Magnetic charging connectors should lock earbuds securely into charging chambers. Close the case.
- 3 Insert the included **MICRO-USB** charging cable into the back of the charging case and connect to a power source (such as a power bank, AC wall adapter, etc. [AC power source not included]). **[FIG 2]**.
- 4 You will see the earbud's LED'S flash to indicate that automatic charging has begun. The case's interior LED charge indicator will glow and show amount of charge in case.
- 5 When they have finished charging, earbud LED'S will turn off to indicate they are fully charged.

EARBUD & CHARGING CASE FEATURES



1. LEFT EARBUD
2. RIGHT EARBUD
3. EARBUD CHARGING CHAMBER
4. BATTERY STATUS DISPLAY
5. USB CHARGING PORT



- TOUCH-SENSITIVE BUTTON
LED INDICATOR



- CHARGING CONTACT

TECHNICAL SPECIFICATIONS

Bluetooth Version: 5.3	Siri & Google Assistant Function
Charges Provided: (Case Power): Up to 3	Playing time: 3-4 Hours
Earbud Charging Time: 1.5 hours	Charging Case Time: 1.5 hours
Earbud Battery Capacity: 35mAh	Charging Case Capacity: 180mAh
Wireless Distance: Up to 30 ft./10 m	Standby Time: Up to 100 Hours
Hands-Free Microphone Function	Battery Type: Rechargeable Lithium-ion
Frequency Response: 20 Hz - 20 kHz	Charge Voltage: 5V --- 1A
Impedance: 32Ω	Sensitivity: 98dB

***NOTE:** USING YOUR EARBUD'S AT LOWER VOLUMES WILL HELP
PROLONG THE BATTERY LIFE BETWEEN CHARGES

SAFETY PRECAUTIONS/WARNINGS

If you haven't used your earbud's in a while or plan to go long periods of time without using them, be sure to charge the unit once a month to prevent damage to the lithium-ion batteries over time.

Do not charge the earbud's for more than 10 hours at a time.

Do not attempt to pierce, strike, or apply strong pressure with sharp or heavy objects. Strong impact or shocks could cause irreversible damage to the unit. Avoid proximity to high frequencies and strong magnetic devices when possible.

Dropping or mishandling the earbud's may cause irreparable damage to the unit and its batteries.

Do not expose to or submerge in water.

Keep earbud's away from heating appliances and sources of electrical noise, such as fluorescent lamps or motors. Keep hands dry and clean when touching the earbud's and buttons. Do not clean earbud's or charging case with chemical solvents.

Keep earbud's away from small children at all times or ensure strict supervision by an adult at all times. The unit contains small parts and may pose a choking hazard.

Do not expose earbud's or any electrical parts to extremely high or extremely low temperatures or high pressure. Do not expose earbud's or charging case to temperatures above 60°C. Do not expose earbud's or charging case to fire, direct sunlight, dust, high levels of humidity, or other hot locations as this may cause the battery to generate heat, ignite, or explode. Using the earbud's or charging case in this manner may also result in a loss of performance or a shortened product life expectancy.

Do not attempt to disassemble or modify the earbud's or charging case in any way. Immediately discontinue use if the unit has any visibly exposed parts or appears malfunctioned in any way. If this does occur, isolate the earbud's in a safe place and contact the GENTEK customer support team at support@gentekacc.com.

COMMON PROBLEMS AND SOLUTIONS

SMART DEVICE CANNOT FIND BLUETOOTH EARBUD'S:

Check THAT earbud's power is switched on. If earbuds' have NOT been found after switching power on, restart both earbud's and smart device.

PROBLEMS WITH BLUETOOTH EARBUD'S WHILE IN USE:

Re-connect to smart device after turning off and restarting earbud's. Check charge status of earbud's by placing in charge case until LED indicator is on, then remove and re-connect via Bluetooth to device.

TWS EARBUD'S FREQUENTLY DISCONNECT OR MAKE NOISE WHEN CONNECTED:

The Bluetooth earbud's power status is probably low and needs to be recharged. There may also be an obstruction between smart device and Bluetooth earbud's, or the distance may be beyond the signal range.

DO NOT RETURN THIS PRODUCT TO THE STORE IF YOU HAVE MISSING OR DAMAGED PARTS.

Call us or SMS @ US +1.646.351.1700 IMMEDIATELY!

EXTENSIVE TROUBLESHOOTING

MISSED A STEP? BEFORE ATTEMPTING TO REPAIR, TRY THESE ALTERNATIVE STEPS:

- Power off both earbuds by pressing and holding the Touch-Sensitive Buttons for 5 seconds of each earbud. Power up the earbuds, after both earbuds flash RED and BLUE. Double press any one of the earbud's multifunction buttons and that will pair them together.
- Turn off your device's bluetooth connection. Power off both earbud's by pressing and holding the Touch-Sensitive Buttons on each earbud for 5 seconds. Turn on your device's Bluetooth connection. Power up the earbuds, after you see both earbuds flash RED & BLUE. Double press any of earbud's Touch-Sensitive Buttons. This will pair the earbud's together.
- Press the power button on the charging case, the earbud's will turn on and pair to each other automatically.

STILL HAVE PAIRING QUESTIONS? NEED HELP?

CONTACT OUR SUPPORT TEAM AT:
WWW.AFHIND.COM/SUPPORT
1-646-351-1700 (MON-FRI, 9AM-6PM EST)
SUPPORT@AFHIND.COM

REGISTER YOUR TRUE WIRELESS EARBUDS:
WWW.AFHIND.COM

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

Note: This equipment has been tested and found to comply with the limits for a **Class B** digital device, pursuant to part **15** of the **FCC Rules**. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- R**eorient or relocate the receiving antenna.
- I**ncrease the separation between the equipment and receiver.
- C**onnect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- C**onsult the dealer or an experienced radio/**TV** technician for help.

This device complies with part **15** of the **FCC Rules**. Operation is subject to the following two conditions: **(1)** This device may not cause harmful interference, and **(2)** this device must accept any interference received, including interference that may cause undesired operation.

FCC ID: 2ATOM-14816

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WORLD FAMOUS WARRANTY

AT AIRBUDS, WE BELIEVE IN OUR PRODUCTS. THAT'S WHY WE BACK THEM ALL WITH A LIMITED LIFETIME WARRANTY AND PROVIDE FRIENDLY, EASY-TO-REACH SUPPORT.

QUESTIONS?

WE'RE ALL EARS & THUMBS
FOR TECH SUPPORT!



TEXT / CALL / EMAIL

US +1,646.351.1700
support@afhind.com



CONFIDENTIAL ARTWORK

DESIGNER: DUNCAN EDWARDS

COMPANY: AFH INDUSTRIES

MODEL#: 14811, 14813, 14814, 14815 & 14816

DATE: MAY 7TH, 2024

FILE NAME: TW12_OWNERS_MANUAL

SPEC INFORMATION

16 Page Booklet
Saddle Stitch (Stapled)

COLORS



CMYK



Pantone Cool Gray 9 C

BOOKLET SIZE

Closed: 110mm w x 110mm h

Open: 220mm w x 110mm h

SCALE: 100%

PAPER / SUBSTRATE

PAPER STOCK: 80g GlossPaper