

SYLVANIA

USER MANUAL



SDPF1095-C

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For service assistance and product information, please call: 1-800-968-9853.

Curtis International Ltd.

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ENGLISH

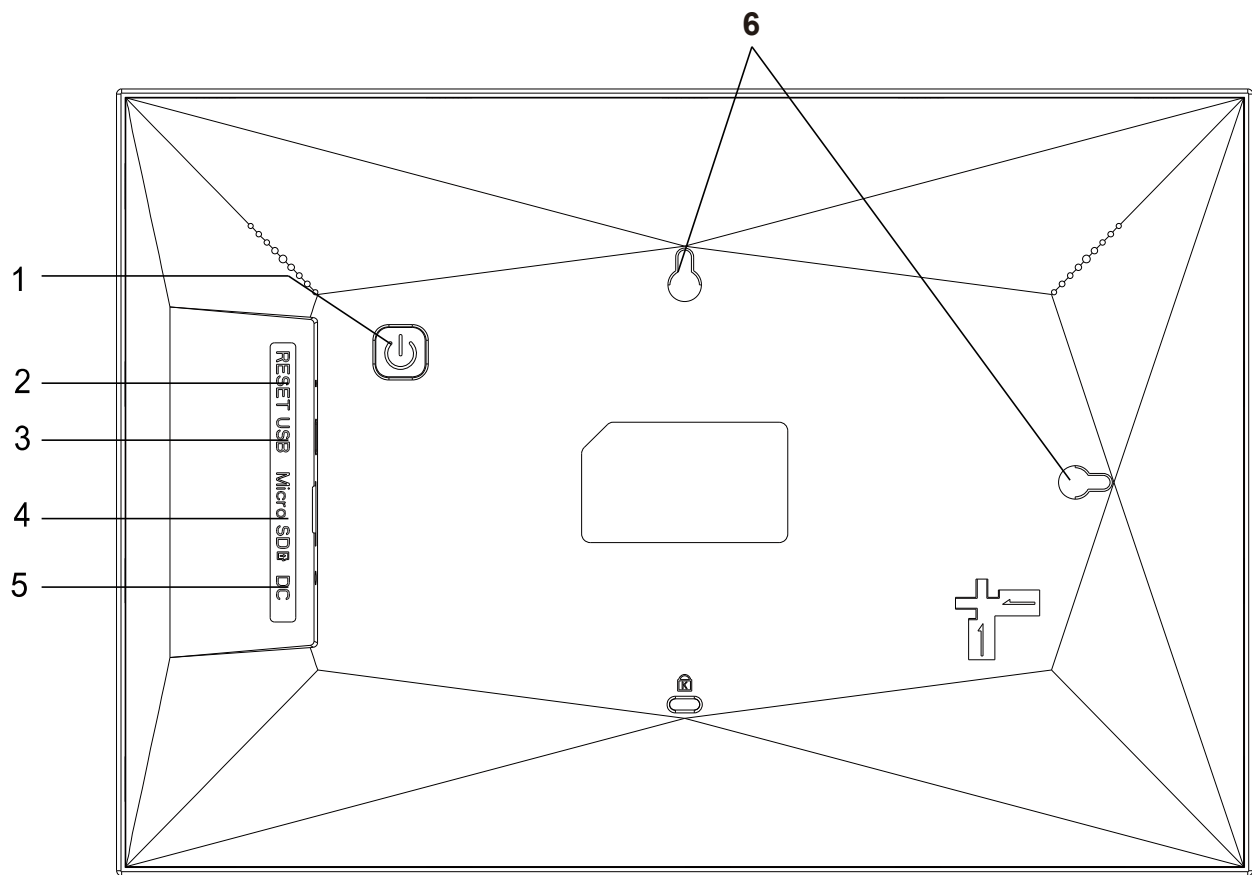
Key Points

This manual includes security measures and correct operating methods. For personal safety, please make sure to read this manual before using. Thank you!

1. The machine adopts capacitive touch screen, you can just touch it by finger or click with capacitive pen for operation. (Never use the sharp objects to click the screen, or the touch screen may be damaged).
 2. Do not put the device at any high temperature, high humidity or dusty place.
 3. Do not drop or crash the device to prevent the violent impacting between the display and the capacitive touch screen. Or the customers have to take the consequence by themselves.
 4. Don't use the different type charger or it may make the device burned. We assume no liability for the damage. Please contact with our agent if you need the original adaptor.
 5. Do not disconnect the device while formatting, or it may make the error.
- Our company won't bear the duty for the loss of the memory erasing on account of the damage, repair or some other reason. Please operate the device according to the user manual rightly and backup the important data in time.
6. Do not dismantle this device by yourself, and do not polish it with alcohol, dilution, or benzene.
 7. Do not use this device where electronics is forbidden, such as on the airplane.
 8. Do not use this device while walking and driving, avoiding traffic accident.
 9. USB is for transferring data but NOT for charging.

Virus can damage this device. So please use proper computer antivirus and keep it updated.

For any support needed for this device please contact the company or the authorized distributor. Any unauthorized dismantling of the device will make the warranty null and void. We reserve the right to keep the change of the products, the specification and design is subject to change without notice!



1. POWER

After connecting power adapter, the unit will power on automatically for the first time.

When it is on, press and hold power button for approximately 3 seconds to access reboot or power off menu. Short press on power button will turn off/onscreen (but leave the photo frame in on position).

2. RESET

Use a needle or paper clip to reset unit.

3. USB

Connect with a USB flash driver via OTG cable or connect to a computer to transfer data. can import photos from USB disk/computer to photo frame,can't copy photos from photo frame to USB disk/computer, can't playback photos from USB disk directly. Note: The micro USB port is only for data transferring, not for charging.

4. Micro SD

Load external microSD memory cards here. Note: Consumer can import photos from micro SD card to photo frame,can copy photos from photo frame to microSD card,but can't playback photos from micro SD card directly.

5. DC

Connect DC adapter to power on the device.

6. Wall mounting holes

Use the screw to mount the frame on wall, portrait and landscape available.

Packing contents:

1 photo frame, 1 adapter, 1 stand, 1 user manual, 1 screw

Getting started

Thank you for purchasing your very own frameo.

First, to set up your frame follow the 'Quick start guide' included in the package.

If you are new to using frameo then start by following the frameo quick setup on page 3 or follow the on screen guide when powering it on for the first time.

Once you have set up your frameo, start connecting it to your friends and family.

frameo app

To send photos to your frame, use the frameo app for iOS or Android



Find the frameo app on:

[Google play](#) by searching for "frameo"

[App Store](#) by searching for frameo

frameo quick setup

When starting your frame for the first time, you will need to setup the frame.

ALL SETTINGS CAN BE CHANGED THROUGH THE SETTINGS MENU AFTERWARDS.

- First you start by selecting a language. This will be the language used throughout frameo.
- Connect your frame to the internet by connecting it to a Wi-Fi.

IF A NEWER VERSION OF THE FRAMEO SOFTWARE IS AVAILABLE, THEN YOU WILL BE PROMPTED WITH AN UPDATE DIALOG. IT IS RECOMMENDED TO UPDATE YOUR FRAME IMMEDIATELY IF PROMPTED.

- Enter your name, and the location where you have placed your frame e.g. "Living room", "Kitchen" or "Office".

Start using frameo

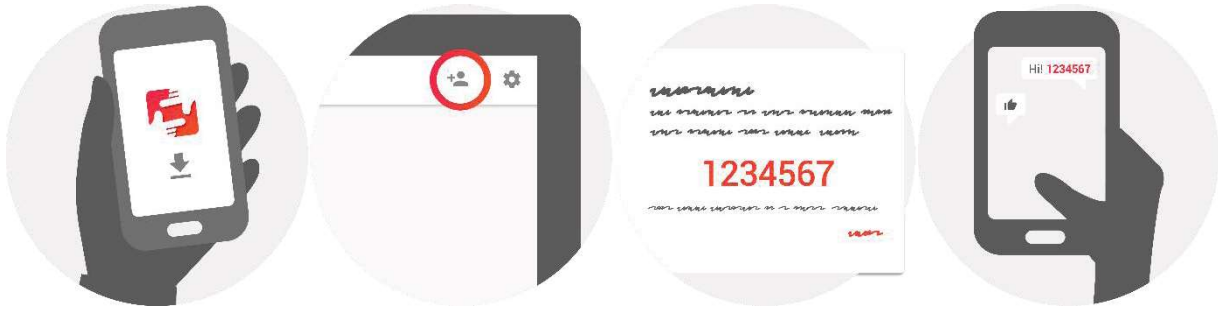
Start by connecting with your friends and family by providing them with a unique code from your frame.

If you want to be able to send photos to the frame yourself, start by downloading the app for iOS or Android on [App Store](#) or [Google Play](#). Then use the code to connect your frame and app as described below.

Connecting a new friend:

- Make sure that your friend has downloaded and installed the frameo app
- Click the add friend icon on your frame . A dialog will appear showing a unique code which is valid for 24 hours.
- Now share this code in whatever fashion you prefer e.g. SMS, E-Mail, IM, phone call, to your friend.

ONCE YOUR FRIENDS HAVE ADDED THE CODE IN THEIR FRAMEO APP, THEY WILL AUTOMATICALLY APPEAR ON YOUR FRAME AND BE ABLE TO SEND YOU PHOTOS.



Navigating your frameo

You interact with your frame through its touchscreen.

Swipe left or right to go through your photos.

To access the menu bar, simply tap once on the screen, this will show the menu.

In the menu bar you will find quick access to the add friends dialog  and the settings menu .

Settings

Through settings, you can personalize your frame to your needs.

My frame

Frame name:

Changes the name of your frame. This is also the name the connected friends and family will see in their list of connected frames.

Frame location:

Changes the location of your frame. This is the location displayed on your friends' and family's list of connected frames which can help to distinguish frames from each other.

Set language:

Sets the language throughout your frame.

Sleep mode:

frameo offers a sleep mode which turns off the screen to reduce power consumption while you e.g. are sleeping. Its default setting is to turn off the screen at 23:00 and turn on the screen again at 07:00.

To change this just set the sleep mode start/end time.

YOUR FRAME IS NOT POWERED DOWN OR IN STANDBY, SO YOU WILL STILL BE ABLE TO RECEIVE PHOTOS DURING SLEEP MODE.

Manage photos

Show/hide photos:

Select which photos to show/hide by tapping the particular photos you wish to show/hide. Hidden photos will NOT be deleted from your frame, you can always select them to be shown again.

Use  to select or deselect all

Delete photos:

Select photos that you want to permanently delete from your frame by tapping the photo.

Use  to select or deselect all and  to delete the selected photos.

Import photos:

Allows you to import photos from an external Micro SD card.

BEFORE YOU TRY TO IMPORT PHOTOS FROM A Micro SD CARD, MAKE SURE YOU HAVE A Micro SD CARD WITH PHOTOS ON INSERTED INTO YOUR FRAME.

Start by selecting the photos that you want to import onto your frame.

Once selected tap the import button  to start the import process.

IT IS CURRENTLY NOT POSSIBLE TO ADD A CAPTION OR DEFINE THE MOST IMPORTANT PART OF THE PHOTO WHEN USING THE IMPORT FUNCTION. ALTERNATIVELY ADD YOURSELF TO YOUR FRIEND LIST AND SEND THEM USING THE APP.

Note:

1. It can not zoom in and out when playing the pictures.
2. When the picture is not in center, please tap the picture then there will appear a dialog, tap the icon 'adjust photo' to move the picture up and down, and tap the icon 'accept' to confirm the picture in center. **Or tap the icon 'Fit to frame' to confirm the picture in center.**

My Friends

This list contains all the people that are allowed to send photos to your frame.

Remove person

To remove a person from this list, thereby removing their permission to send you photos, tap the delete icon . You will then be asked to confirm the removal and if you would like to remove all photos received from this person.

Add person

To allow a new person to send you photos, simply tap the add friend button  and share the presented code in whatever way you prefer.

Display and slideshow

Timer

Define the duration a photo should be displayed.

Show caption

Sets whether or not to display the captions that your friends have sent with the photo. Check to display captions. Uncheck to hide captions.

Brightness level

Adjust the brightness level of the screen.

Wi-Fi

Set which Wi-Fi the frame should be connected to.

Backup and Restore

Backup frame to Micro SD card

Tap to make a backup of your photos, friends and settings. The time of latest successful backup will be displayed.

ANY EXISTING BACKUP ON THE Micro SD CARD WILL BE OVERRIDDEN!

Automatic backup

If checked, your frame will automatically take a backup within 30 hours of you receiving new photos or making changes on your frame.

REQUIRES THAT YOU HAVE INSERTED A WRITEABLE Micro SD CARD INTO THE FRAME.

Restore from backup

BEFORE YOU ATTEMPT TO RESTORE YOUR FRAME, START BY CONFIRMING THAT YOUR BACKUP IS UP-TO-DATE.

To restore from a backup, you must first reset the frame. It is important to note that you cannot restore to a new Frameo frame

Note:

1. It can not save the photos to this TF card, it can only save the photos to the NAND flash.
2. As considering personal privacy it can not copy the photo from this product to computer. Also it can not copy the photo from computer to this product. you can send it by APP or Micro SD card.

Reset frame

Removes all data from your frame. This will permanently remove all your photos, friends/connections and settings.

About

Check for update

Check if an update is available for your frame.

Share anonymous analytics data

Sharing anonymous analytics data helps us tremendously with improving the frameo software. We understand if you do not wish to share this data with us. Set checked if you wish to help us improve frameo. Set unchecked to deny the sharing of anonymous analytics data.

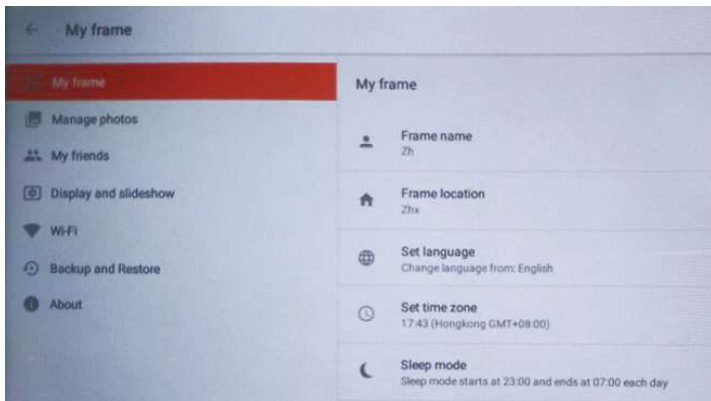
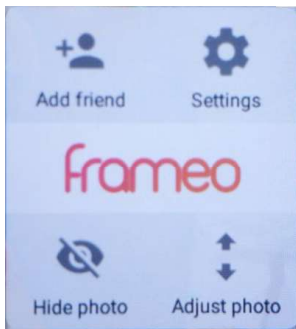
Guide

Opens the quick start guide, that was shown when you first started the frame.

Note:

To connect Wi-Fi after rest, you need to follow below steps:

1. Slightly press the screen, it will show below image. Click setting and find Wi-Fi at setting page



2. Click Wi-Fi, select Wi-Fi from popped up menu and connect.



Product Specification

OS	Android™ 6.0
CPU	CPU Type: Rockchip 3126
System RAM	512 DDRIII
Memory	8GB NAND Flash
LCD	10.1" LCD 1280x800 IPS
Touch Panel	5 Point Capacitive touch screen
Wi-Fi	802.11 b/g/N
Picture format	JPEG

Specifications are for reference

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions :

- (1) this device may not cause harmful interference, and

- (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body

To make a warranty claim, do not return this product to the store. Please email support@curtiscs.com or call 1-800-968-9853.

90 day Warranty

This product is warranted to be free from defects in material and workmanship for a period of ninety (90) days from the date of original purchase. During this period, your exclusive remedy is repair or replacement of this product or component found to be defective, at our option; however, you are responsible for all costs associated with returning the product to us. If the product or component is no longer available, we will replace with a similar one of equal or greater value. Prior to a replacement being sent, the product must be rendered inoperable or returned to us.

This warranty does **not** cover glass, filters, wear from normal use, use not in conformity with the printed directions., or damage to the product resulting from accident, alteration, abuse, or misuse. This warranty extends only to the original consumer purchaser or gift recipient. Keep the original sales receipt, as proof of purchase is required to make a warranty claim. This warranty is void if the product is used for other than single-family household use or subjected to any voltage and waveform other than as on the specified rating on the label (e.g., 120V~60Hz).

We exclude all claims for special, incidental, and consequential damages caused by breach of express or implied warranty. All liability is limited to the amount of the purchase price. **Every implied warranty, including any statutory warranty or condition of merchantability or fitness for a particular purpose, is disclaimed except to the extent prohibited by law, in which case such warranty or condition is limited to the duration of this written warranty.** This warranty gives you specific legal rights. You may have other legal rights that vary depending on where you live. Some states or provinces do not allow limitations on implied warranties or special, incidental, or consequential damages, so the foregoing limitations may not apply to you.

For faster service, locate the model, type, and serial numbers on your appliance.