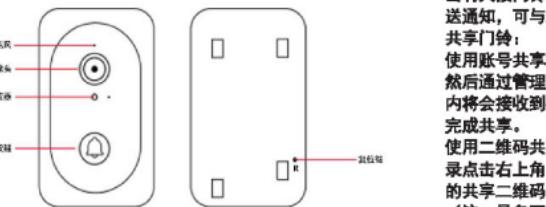




智能可视门铃 X12
使用说明书

外观介绍

门铃:



叮咚机:



产品功能介绍

可视通话:

当有人按门铃时, 已绑定门铃的手机将会收到来自 APP 的推送通知, 可与来访者视频通话。

共享门铃:

使用账号共享时, 被共享者需要先下载 APP 并进行验证登录, 然后通过管理员进行共享发送, 发送成功后, 被共享者 APP 内将会接收到共享邀请, 此时点击邀请消息并接受共享即可完成共享。

使用二维码共享时, 被共享者需要先下载 APP 并进行验证登录点击右上角 "+" 选择 "扫一扫" 功能, 扫描管理员 APP 内的共享二维码即可完成共享。

(注: 最多可分享给 9 个好友使用, 但同一时间只能一个人接听)

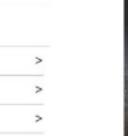
低电量提醒:

当电池电量较低时, 门铃会发送低电量提醒到绑定的客户端, 请注意及时更换电池。

(建议购买高质量碱性干电池, 不然会影响整体的使用时间)

使用说明

1、扫描二维码进入下载页面, 选择对应的手机系统安装 "芯动智家" APP



App Store (iOS) >
Google Play (Android) >
国内安卓 >
国内安卓 (备用) >

如果不确定自己的 Wi-Fi 频段, 可以登录路由器后台查看, 一般路由器后台登录地址与账号密码在产品底部有贴纸注明。

• 本产品不支持 5G Wi-Fi。
• 门铃安装前请在将要安装的位置上进行正常的功能测试, 确保本产品能够正常使用。完成安装后请撕下镜片保护膜。



(以此图举例: 在浏览器地址栏输入路由器 IP 即可进入后台登录页面, 账号密码按路由器出厂默认输入即可登录路由器后台查看设置 Wi-Fi 相关信息)

3、添加设备: 在页面右上角点击图标 "+", 按 APP 提示进行设备的添加与绑定。

4、设备配网: 设备不支持 5G 频段的 Wi-Fi, 所以双频路由器请选择 2.4G 频段的 Wi-Fi 账号进行配网, 其他路由器不用做选择。

双频路由器 5G 频段 Wi-Fi 通常在名字后面有 "-5G" 标识, 切记不要选择该 Wi-Fi 进行配网。

5、门铃推送的工作逻辑: 完成绑定之后按下门铃, APP 将会收到消息推送, 选择 "拒绝" 或者接听后挂断, 门铃将会进入关机状态, 该状态可再次触发

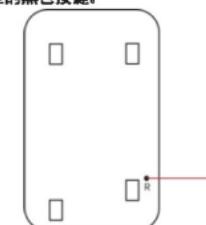
门铃发消息推送到手机。如果不对消息做任何处理, 30 秒内我们只会有一条消息推送到手机, 避免他人恶意按门铃

给你带来垃圾消息过多的干扰, 直至 30 秒后设备关机, 再次触发门铃才会给您新的消息推送。

门铃与叮咚机配对



恢复出厂设置: 如遇设备死机或有其他故障需要恢复出厂设置, 取下门铃, 点按门铃复位脚上的黑色按键。



门铃背面

重置与恢复出厂设置

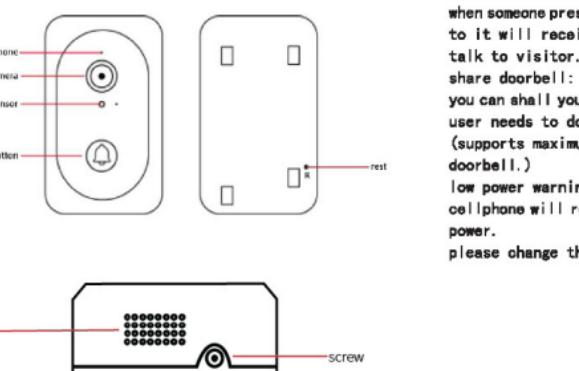
重置: 长按门铃按键 5 秒钟, 直到门铃发出 "重置成功" 提示音。



Smart Doorbell X12
User manual

Product instruction

Doorbell:



叮咚机:



Product functions

visualizable talking:
when someone press the doorbell, cellphone that combined to it will receive a notification, and will be able to talk to visitor.

share doorbell:

you can shall your visitor records to other users. other user needs to download app and log in.
(supports maximum 9 shares, only 1 can answer the doorbell.)

low power warning:

cellphone will receive a notification when device is low power.
please change the dry battery in time.

How to use

1. scan the QR code below and select proper system(iOS/android) to download app



芯动智家(X Smart Home)

App Store (iOS)
Google Play (Android)
国内安卓
国内安卓 (备用)

2. Register and log in : you can register an account with email address or you can log in by guest account. Guest account is able to use all functions of the app, but device will delete all guest info after device is reset.

3. click "+" button on upper right corner, follow app instructions to add device and combine with your cellphone.

4. Binding device : this Doorbell doesn't support 5G Wi-Fi channel 1. Be sure to select the 2.4G Wi-Fi channel and start binding device.

5G Wi-Fi of dual channel router usually has "-5g" mark after the name. Remember NOT to select this Wi-Fi for device binding.

(type router ip address in webrowser, open the link and input user name and password.)

5. Working logic of doorbell push: press the doorbell after binding, the app will receive the message push,

select "reject" or hang up after answering, the doorbell will enter the shutdown state, which can trigger the doorbell to send messages to the mobile phone again.

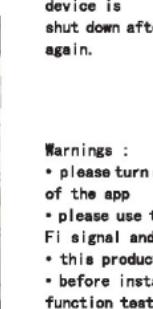
For example:

"NAXCLOW_2.4G" Correct channel

"NAXCLOW_5G" Wrong channel

If you have modified the wifi channel name, make sure you choose the correct channel for binding.

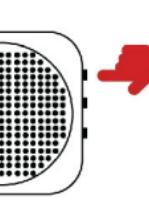
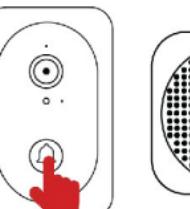
if you are not sure about the wifi channel, you can login your router backstage for more info. (sticker on the back of router housing)



interference of junk messages caused by others' malicious doorbell ringing. New messages will not be pushed to you until the device is shut down after 30 seconds and the doorbell is triggered again.

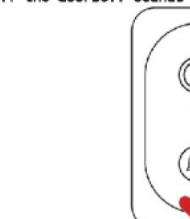
Reset&Restore factory settings

Reset: press and hold the doorbell key for ten seconds until the doorbell sounds "reset succeeded".



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Restore factory settings: in case of equipment crash or other factors, remove the doorbell and press the black button in the doorbell's reset pinhole.



Pair Doorbell&Dingdong

Warnings :
• please turn on Bluetooth, Wi-Fi and allow all permissions of the app
• please use this product in an environment with good Wi-Fi signal and try not to stick it on the metal door.
• this product does not support 5G WiFi
• before installing the doorbell, please conduct normal function test at the position to be installed to ensure that the product works properly. Remove the lens protective film after installation.

Warnings:
1. During pairing, 2 devices should be as close as possible.
2. Make sure the doorbell is fully charged.

3. After pairing, the indicator light will automatically turn off.

4. If you don't ring the doorbell within ten seconds, the dingdong indicator will go out automatically.

5. If pairing fails or re-pairing is required, please repeat the pairing process.

If we don't do any processing on the messages, we will only push one message to the mobile phone within 30 seconds to avoid the excessive

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- . Reorient or relocate the receiving antenna.
- . Increase the separation between the equipment and receiver.
- . Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- . Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.