# smart tv box

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# User Manual

FCC ID: 2ATAF-ENTMATE8

Entmate 8

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# Preface

Thanks for use our smart tv box , We offer a basic manual for you reference.

# Statements

The content of this manual is furnished for informational use only, maybe subject to change without statement, and should not be construed as commitment by us. We assume no responsibility or liability for any errors or inaccuracies that may appear in this document.

# Content List

# Chapter 1 System Introduction

## 1.1 Key Features

\* Support many IPTV (Interactive Personality TV) and OTT TV programmers.
\* Support four main HD formats:VC-1,H.264,H.265,MPEG-2 and many others
   normal formats as MPEG-1、MPEG-2、MPEG-4、DIVX、REALMEDIA and so on.
\* Video formats include AVI, MPG, VOB, RMVB, MKV, M2TS, and TS and so on.
\* Photo formats include JPEG, BMP, and PNG without size limitation.
\* Audio formats include MP3、WMA、WAV、AC3、DTS、AAC and so on.
\* Support Micro SD cards.
\* Support two USB port connectors with maximum output current of 1.5A/5V.
\* Support standard RJ45 cable network connection and wireless network connection.
\* Support infrared remote controller operation.

## 1.2 Environment for System

Operation：Temperature limitation: 0--40℃; Humidity limitation: 20--80%。
Storage ：Temperature limitation: -20--50℃; Humidity limitation: 10--90%。

## 1.3 Package Contents

| Assemblies | Quantity |
|---|---|
| Remote Control | 1 |
| HD Cable | 1 |
| User Manual | 1 |
| Power Adaptor | 1 |

# Chapter 2 Remote Controller

The function of IR remote is very weak, for good user experience, wireless keyboard/mouse/fly air mouse is suggested.

 Power: Press to turn/off .

TV control:learn IR function with your TV control. Then This function can be use to control your TV.

Setup: android settings

App: visit android application

VOL: Press +/- volume

Home: back to main menu.

Return: back to previous menu.
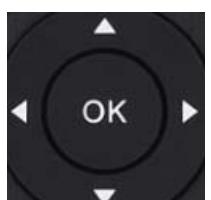
Navigation: Press to navigate left/right/up/down. Press OK to confirm .

Menu: application in video, music, photo and website.

Mouse: mouse .function
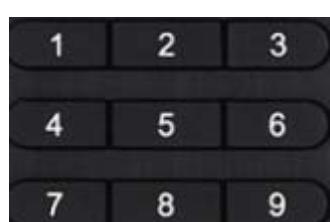
Number keypad 0-9:Press to input Arabic number.

Mute: Press to turn down the volume

Backspace: Press to back

# Chapter 3 Connect to TV

3.1 Connect to TV:
AV Mode:    If your TV without HD port ,AV mode can be use .
HDMI Mode: If your TV with HD port ,then HD mode is suggested.

3.2 Start up
Turn on the player while indicator light is blue, about 25 seconds to enter into Home Page(UI).

# Chapter 4 Home

Note: different box, different Home page, for example:
Home Page(UI) 1:
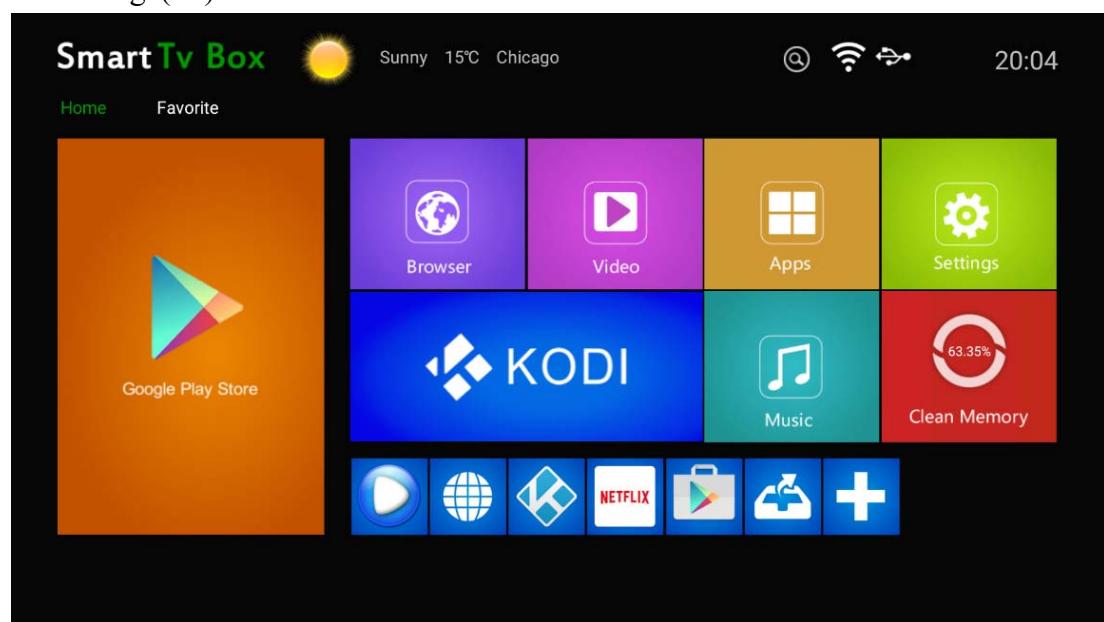


Home Page(UI) 2:
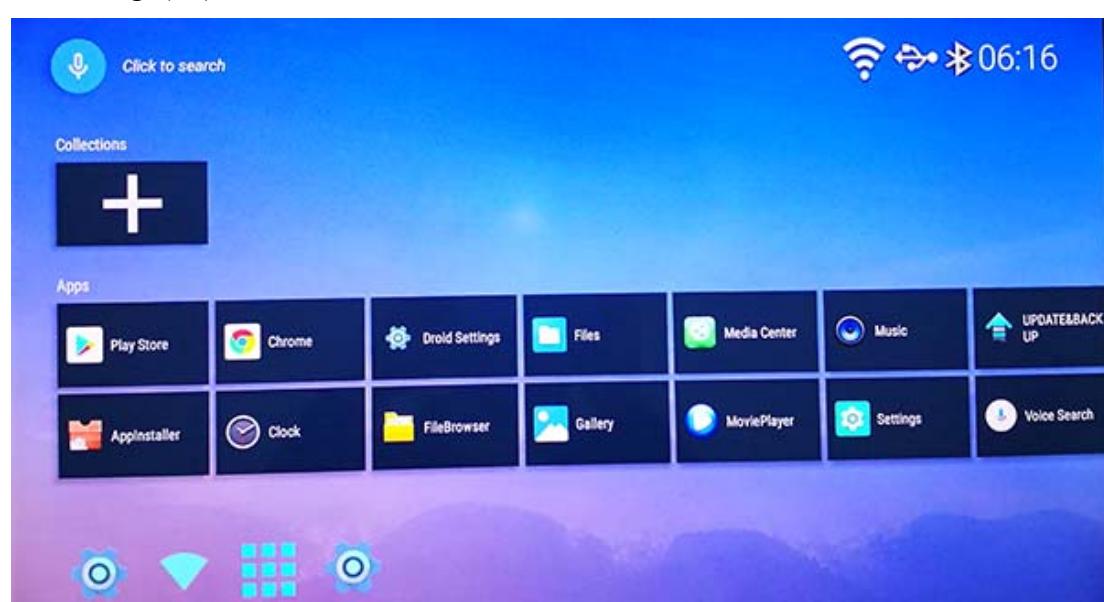


You can add the apps according to your own preference from "+".

Please tick the apps you need. Tick it again when you don't need it.



# Chapter 5 My Apps

Move to "My Apps", Press OK to enter in.
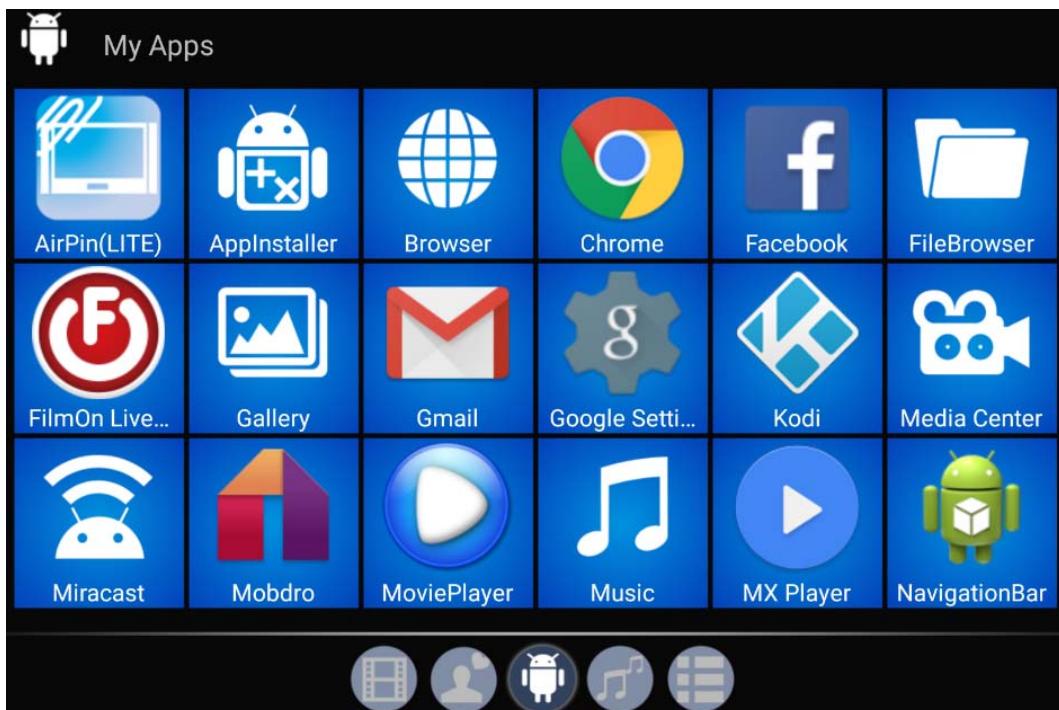


## 5.1 Email

Move to "Email". Press OK to enter in.
It is a convenient way for you to send and receive you emails.
You can configure Email for most account in just a few steps. Move to Email address.
Press to input you email address and password.
And press the icon "next".

## 5.2 Browser

Move to "Browser". Press OK to enter in.

It is a convenient way for you to go to your desired website.

Notice: Please go to the system setting to set the internet connection before entering into the website.

## 5.3 Calculator

Move to "Calculator" icon. Press OK to enter in.

It is a simple Calculator for arithmetical workings.

## 5.4 PPPoE

Move to "PPPoE" icon. Press OK to enter in. You can configure PPPoE here. Few people use this function.

## 5.5 Movie Player

Move "Movie Player". Press OK to enter into the movie list.

## 5.6 Gallery

Move to "Gallery". Press OK to enter into the picture list

Here you can enjoy the pictures

## 5.7 FileBrowser

Move to "File browser". Press OK to enter into the device list.

When inserting with USB device or TF/SD cards, the sign "Device is mounting "will be shown on the screen.

Here you can cut, copy, paste and move the files and folder between the local disk and external storage card.

## 5.8 Music

Move to "Music". Press OK to enter into the music list. This is for local media player. Here you can enjoy beautiful music.

## 5.9 Media Center

Move to "Media center" icon,you can play all your prefer media here.
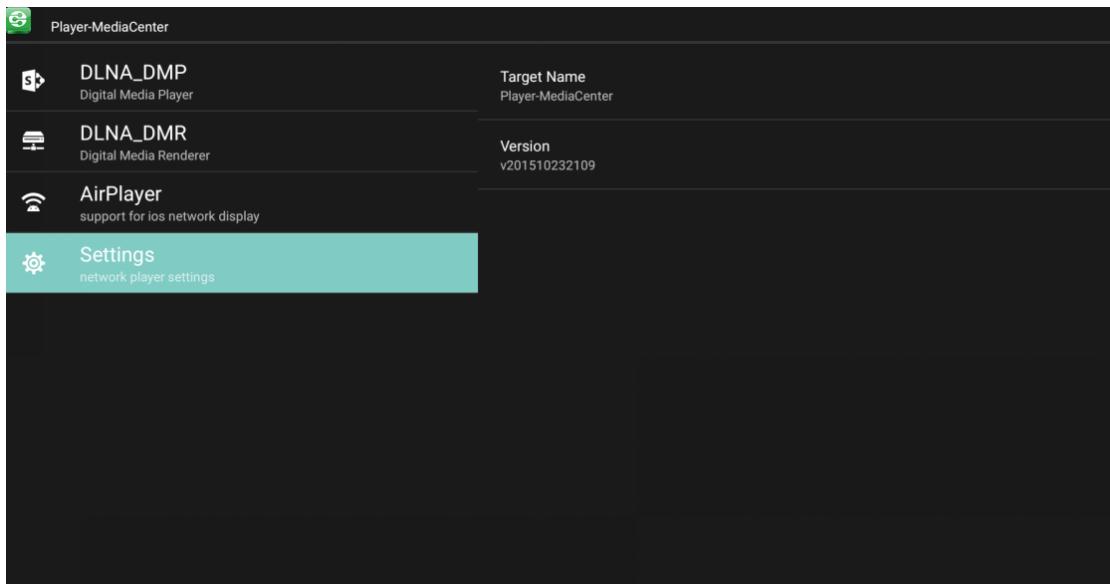
## 5.10 OTA Update

This function can not be use.

## Chapter 6 Settings

Move to "Setting" icon; press ok to enter into system setting.

### 6.1 Network

Move to "Network ",you can make a selection with WiFi、Ethernet and VPN.
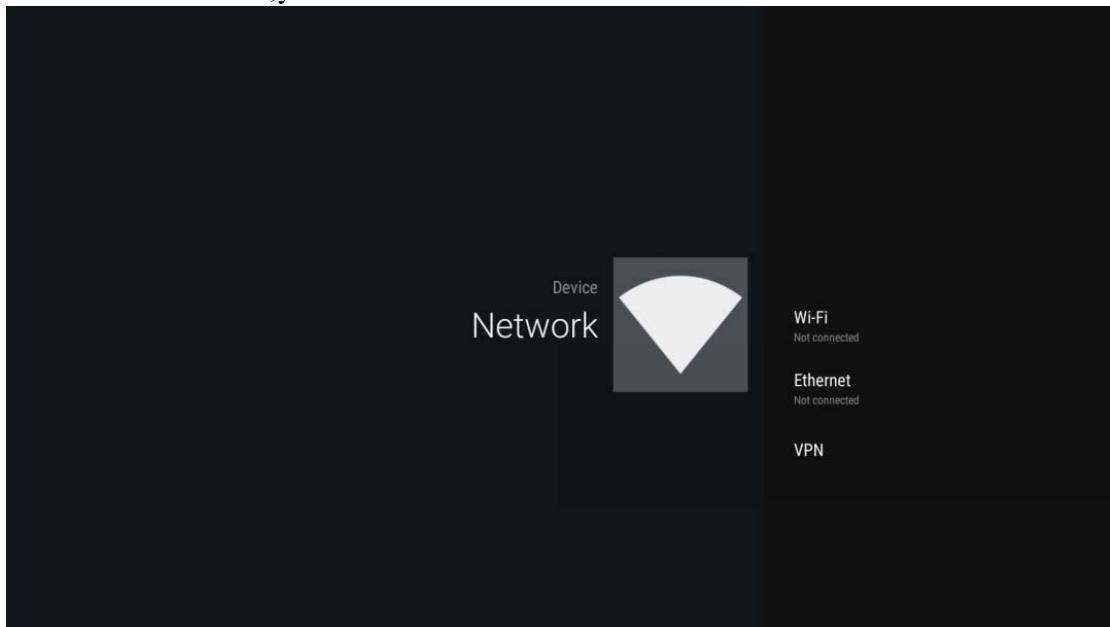
### 6.2 Display

Move to "Display", you can set the Screen Resolution、Position、Rotation、Daydream and HDR on/off，fast and easy.

### 6.3 Sounds

Move to "Sounds", can set the audio output style and mode by Box.

### 6.4 Apps

Move to "Apps", press to enter into system apps working interface . You can find the apps working situation from here.

### 6.5 Storage and Reset

Move to "Storage", press to enter into system storage interface. You can read the internal storage and external device storage from here.

### 6.6 Language

Move to "Language", press to into Language and input setting. There are many countries Languages to choose. You can set keyboard and input methods, text-to-speech output speed and mouse pointer speed.

### 6.7 About Device

Move to "About Device", press OK to enter into TV Box information.

# Chapter 7 Trouble shooting

**Warning**

Under no circumstances should you try to repair the TV box by yourself, as this will invalidate warranty. Do not open the TV box as there is a risk of electric shock. If a fault occurs, first check with points listed below before taking the TV box for repair. If you are unable to remedy a problem by following hints, consult your dealer for help.

| Problem | Solutions |
|---------|-----------|
| No　Power | ·Check if the power adaptor is properly connected to the power and the TV box. <br> ·Press the power on the remote controller to turn on the power. |

| No    picture | ·Re-connect with HD cable or AV cable |
|---|---|
| No sound or distorted sound | ·Adjust the volume.<br>·Check that the speakers are connected correctly. |
| No audio or digital output | ·Check the digital connections.<br>·Check if your amplifier is set correctly |
| The player does not respond    to the Remote Control | ·Aim the remote control directly at the sensor on the front of the TV box.<br>·Reduce the distance to the TV box.<br>·Replace the batteries in the remote control. |
| Player does not respond to some operating commands during | ·Operations may not be permitted. Refer to the user manual.<br>·Possibility of system halted, re-insert with power adaptor to restart. |
| No sound during movies playback | ·The audio codec may not be supported by the TV box. You can change to the supported audio on playing menu.<br>·Check the volume. |
| The contents of the USB flash drive cannot be read | ·The USB flash drive format is not compatible with the box.<br>·If one of the USB cannot be read, please turn off the TV box for 30 seconds and restart the TV box. |
| Slow operation of the USB flash drive | ·Big file size or high resolution USB flash drive takes longer time to read and display on the TV screen. |
| No sound with HDMI connection | ·Check the connection between the TV and the HDMI jack of box.<br>·Check your TV system setup.<br>·Check the volume |
| The TV screen is blank and the player LED is blinking | ·Turn off your TV box, wait 30 seconds, turn it on again.<br>·If under HD status, check if HD connection is correct or change another cable set the output resolution of this TV box into 720P or lower resolution. |

# Warning：

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

NOTE: This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter

RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20Cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with   any other antenna or transmitter