Quick Start Guide

M420

English

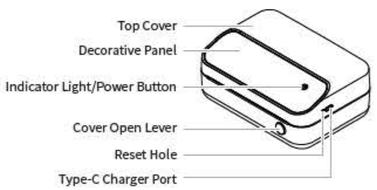
1. Product Introduction

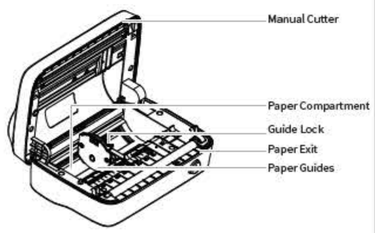
1.1 Packing List

Printer ×1 | Quick Start Guide ×1 | Type-C Cable ×1 | 100-Pc 40*30 mm Paper Roll×1

ⓘ The Paper Roll has been installed in the printer. However, if you have purchased a bundled printer package, it does not include a 40*30mm-100pc Paper Roll.

1.2 Printer Parts Instruction





2. Getting Started

2.1 Downloading the App

Method 1: Search for the "Print Master" app on App Store® or Google Play™ to download and install it.

Method 2: Scan the QR code to download the app.

Print Master

Download on the App Store

GET IT ON Google Play

Print Master

2.2 User Guide

01 Remove the protective film.

ⓘ This step is required for first use.

02 Long press the Power Button for 3 seconds until the Indicator Light is on to power up the printer.

03 Open the "Print Master" app.

04 Tap [Auto Connect].

05 Grant permissions.

ⓘ For more information about app permissions, see 6.2 Permission Description in the Online Guide.

06 Wait for the printer to be connected.

ⓘ You can also find manual connection options on [Home]. For more details, see 4. More Connection Methods in this guide.

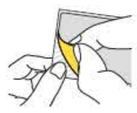
07 Connected.

08 Edit your first label, and tap [Print] after you finish editing.

09 Printing is completed.

10 Tear off the label along the Paper Exit.

11 Remove the liner.



12 Attach the label to a dry, flat surface.

3. Replacing the Paper Roll

01 To turn on the printer, long press the Power Button for three seconds until the Indicator Light is on.

02 Open the "Print Master" app.

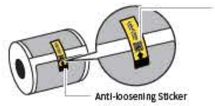
03 Tap [ ] at the top right corner for connection.

04 Wait for the printer to be connected.

05 Connected.

06 Go to "Home" and tap [Scan].

07 Take out the unused paper roll from the printer.



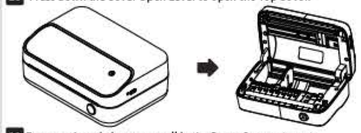
This QR code is for demonstration only. Please scan the actual QR code on your paper roll.

ⓘ If you have purchased boxed paper rolls separately, or if there is no QR code on the paper roll, please see 4. Identifying Label Sizes in the Online Guide for instructions on how to quickly access the editing page.

08 Aim the scanning frame at the QR code on the paper roll's Anti-loosening Sticker.

09 The label size is identified.

10 Press down the Cover Open Lever to open the Top Cover.

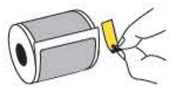


11 Remove the existing paper roll in the Paper Compartment.

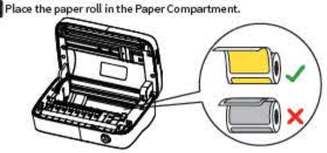
12 Push the Guide Lock towards the Cover Open Lever until you hear a click to unlock the Guides.

13 Move the stopper to one side.

14 Remove the Anti-loosening Sticker from the paper roll.

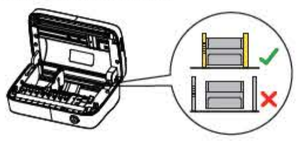


15 Place the paper roll in the Paper Compartment.

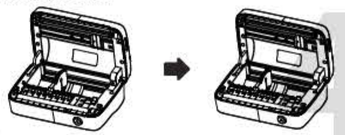


ⓘ Make sure the paper roll is placed in the right direction.

16 Tighten both sides of the baffle inward.



17 Push the Guide Lock towards the Paper Compartment Cover until you hear a click to lock the Guides.

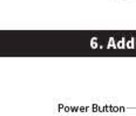


18 Pull out the label paper until it is flush with the open button, then close the lid.

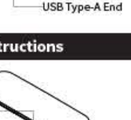
19 The Paper Exit will auto-calibrate the label and adjust the paper roll to the right position.

4. More Connection Methods

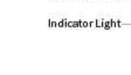
01 Select your printer.



02 Tap [ ] at the top right corner for connection.



03 Wait for the printer to be connected.

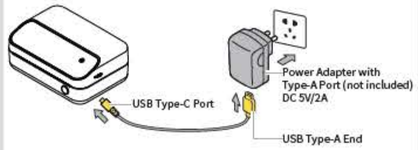


04 Connected.

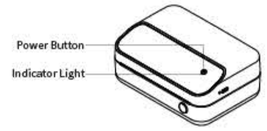
5. Charging Instructions

1. Please prepare your own power adapter (DC 5V/2A) with a Type-A port.
2. Insert the Type-C end (flat end) of the USB cable into M420's Type-C Charger Port and plug the Type-A end (narrow end) into the Type-A port of the power adapter.
3. Upon connecting the printer to an outlet using the power adapter, please check the status of the Indicator Light: A slow flashing green light indicates that the printer is off, while a fast-flashing green light indicates that the printer is on.
4. To ensure quick usage, please charge the printer for at least 20 minutes. For a complete charge, wait for 2-3 hours or until the Indicator Light is solid green.
5. As the printer may heat up during charging, avoid placing it on materials such as cotton or linen while charging.
6. Once the battery is fully charged, please unplug it promptly.

ⓘ • Using the printer while charging will slow down the charging speed.
• To preserve battery life, it is not advisable to print while charging.



6. Additional Instructions



6.1 Button Instructions

Button Type	Operation	Function
Power Button	Long press for 3s	Power on/off
	Double press when printer is on	Print a self-test page

6.2 Indicator Light Instructions

Status	Meaning	Advised Action
Solid Green Light	Functioning normally and fully charged	/
Flashing Green Light	Charging	/
Solid Red Light	No paper roll detected/ Faulty	Reinstall paper roll
Flashing Red Light	Low battery	Charge battery for 1h
No light after long pressing Power Button for 3s	Battery depleted	Charge battery for 4h

ⓘ For instructions on reinstalling the paper roll, see 3. Replacing the Paper Roll in this guide; for charging instructions, see 5. Charging instructions in this guide.

7. FCC INFORMATION (U.S.A.)

FCC Compliance Statement :

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC WARNING:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

• Reorienting or relocating the receiving antenna.

• Increasing the separation between the equipment and receiver.

• Connecting the equipment to an outlet that is on a different circuit than the radio or TV.

• Consulting the dealer or an experienced radio/TV technician for help.

FCC Caution :

• Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

• This product satisfies FCC regulations when shielded cables and connectors are used to connect the unit to other equipment. To prevent electromagnetic interference with electric appliances, such as radios and televisions, use shielded cables and connectors for connections.

8. ISED NOTICE (Canada)

CAN ICES-003(B)/NMB-003(B)

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: 1.This device may not cause interference. 2. This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment and meets RSS-102 of the ISED radio frequency (RF) Exposure rules. This equipment should be installed and operated keeping the radiator at least 20cm or more away from person's body.

Cet appareil contient un émetteur (S)/ récepteur (S) exempté (S) de licence qui est conforme aux RSS(S) exemptés (S) de licence d' innovation, Science et développement économique Canada. Le fonctionnement est soumis aux deux conditions suivantes: 1. Cet appareil ne peut pas causer d' interférences. 2. Cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un fonctionnement indésirable de l' appareil.

Special Notes

The company takes full responsibility for the revision and explanation of this manual, with utmost care taken to ensure its accuracy. However, please note that any technical improvements to the product may not be separately notified, and that the images of the product, accessories, software interfaces, etc. in this manual are for illustrative purposes and reference only. Due to product updates and upgrades, the actual product may be slightly different from the images. Please rely on the actual product for all details.