

Troubleshooting

No power	Recharge your earbuds using the included micro USB cable. Try using a different micro USB cable.
Music is not playing over Bluetooth	Make sure your Bluetooth device has A2DP profile. Check if both devices are paired and connected over Bluetooth. Restart the earbuds to reconnect your Bluetooth device.
Bluetooth device will not reconnect with the earbuds	Navigate to your Bluetooth settings menu on your Bluetooth device, tap "MERKURY E016B", and select "Forget". Now follow the steps to pair your device again.

Specifications:
Frequency Response: 20Hz to 20KHz
Driver Size: 15 mm
Impedance: 32 ohm

Bluetooth Information:
Bluetooth Specification: V5.0
Operating Distance: 10 Meters (Class II)
System Requirements: Bluetooth-capable device

Battery Information:
Built-in Battery: Lithium
Input: DC 5V/55mA
Music playing time: Over 4 Hours*
Charging time: 1 hours

Additional Connection Sources:
Power Source: Built-in rechargeable battery or via USB cable
*Approximate Playback time depends on individual use and may be more or less than the time specified.

FCC Notice:
This device complies with Part 15 of the FCC Rules. Operation is subject to the two following conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Technical Support:

Please do not attempt to fix the product by yourself. If you are experiencing any problems with the product, please do not return it to the store you bought it from. You can contact our technical support representatives and they will assist you with any questions you might have.

For assistance operating your product, please consult the User's Manual first, then feel free to contact Merkury Innovations technical support:

Merkury Innovations
45 Broadway, 3rd Floor
New York, New York 10006
www.merkuryinnovations.com
E-mail: support@merkuryinnovations.com

© 2019 Merkury Innovations LLC
To explore our full selection of products, visit us at: www.merkuryinnovations.com

The illustrated product and specifications may differ slightly from that supplied. iPhone and Siri are trademarks of Apple Inc, registered in the U.S. and other countries. Android, Google and related marks and logos are trademarks of Google LLC. The Bluetooth word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. All other trademarks and trade names are those of their respective owners. **Made in China**

Charge It

- Plug the micro USB cable into the micro USB port on the bottom of the right headphone, and connect the other end of the cable to either a computer USB port or a USB-compatible charger.
- A solid red LED light will appear to indicate when the earphones are charging, even while earphones are turned off.
- When charging is complete, the LED light will turn blue.
- NOTE:** When connected to an Apple device, the battery level will show on your screen next to the Bluetooth® icon.

Pair & Connect with a New Device

- With your earphones powered OFF, Press & hold the "C" button for 2-4 seconds until the LED light flashes red and blue. Your earphones are ready to be paired.
- NOTE: If your earbuds are already turned on, you must first power off the earbuds before completing the above step.**
- On your Bluetooth® enable device, navigate to the Bluetooth® settings menu, turn on the Bluetooth® feature, and search for new devices.
- After a few seconds you will see "MERKURY E016B" listed.
- Tap this model to select it. The LED will begin to slowly blink blue, and the earphone will indicate that it has been successfully paired with your device and the light will turn steady blue.
- NOTE: If your device asks for a password to connect to the earbuds, enter "0000"**

Power On & Off/Reconnect to Bluetooth

- You only need to pair your Bluetooth® device with the SYNC POP Earbuds once.
- With your previously paired device's Bluetooth® turned on and in range, press & hold the "C" button on the Earbuds for 2-4 seconds.
- The earbuds will power on, a blue LED light will flash, and will automatically reconnect to the last Bluetooth® device they were connected to.
- To turn the SYNC POP Earbuds off, press & hold the "C" button again for about 4 seconds. The LED light will flash red, and the earbuds will emit a descending tone to indicate that the earbuds are now powering off.
- If you have a previously paired device that does not auto-reconnect, navigate to the Bluetooth® settings menu on your device, turn on the Bluetooth® feature, and select "MERKURY E004B" from your list of paired Bluetooth® devices.

Play

- Connect your device to the SYNC POP Earbuds via Bluetooth® (see "Pair & Connect with a New Device").
- Open your favorite music app and press play.
- Control the music, track & volume from your device, or control them from the in-line controls on the SYNC POP Earbuds. Press the "C" button once to play/pause music & answer calls.
- Press the "+" or "-" button once to raise/lower the volume on the earbuds. Press and hold to skip to the next/previous track.
- Note: Volume on your device and on the earbuds are controlled separately.**
- All audio, including music, games, videos, and notifications will be routed through the Earbuds.



SPORTS HOOK FLEX

BLUETOOTH EARPHONE

User's Manual for MI-E016B

Included:
Wireless Earbuds, 3 Sets of Silicone Tips
Charging Cable, User Manual

IMPORTANT Please read before using this product



- 1) With your earbuds OFF, press & hold the "C" button for 3-4 seconds until the LED light quickly flashes red & blue.
- 2) On your smartphone open Bluetooth® settings and search for new devices.
- 3) When you see "MERKURY E016B" listed, tap it.
- 4) The LED will slowly flash blue. You are now connected and ready to play!

PRODUCT/CONTROLS DIAGRAM

