

ERP机型: PL4562FQ-GL-SMT00010A-V1

ERP P/N:

描述: 说明书:PL4562FQ/PGD628FG25, SMT000,REV.A(UMPGD628WE120250512),140x190mm, 105g双粉纸,双面4C印刷过哑油, 装订本12页24面, RoHS2.0,REACH,Prop65, POPs, PAHs

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Die Line

Designed: 曹显贵

Date: 2025-05-13



Lockly Secure Pro Latch Edition

2025 Version

Setup and Use

LOCKLY
Enjoy the freedom™



We're here to help

Your Lockly smart lock includes lifetime support. If you get locked out, have any issues, or want to share feedback, just contact us, and we'll help you quickly.



(669) 500-8835



help@Lockly.com



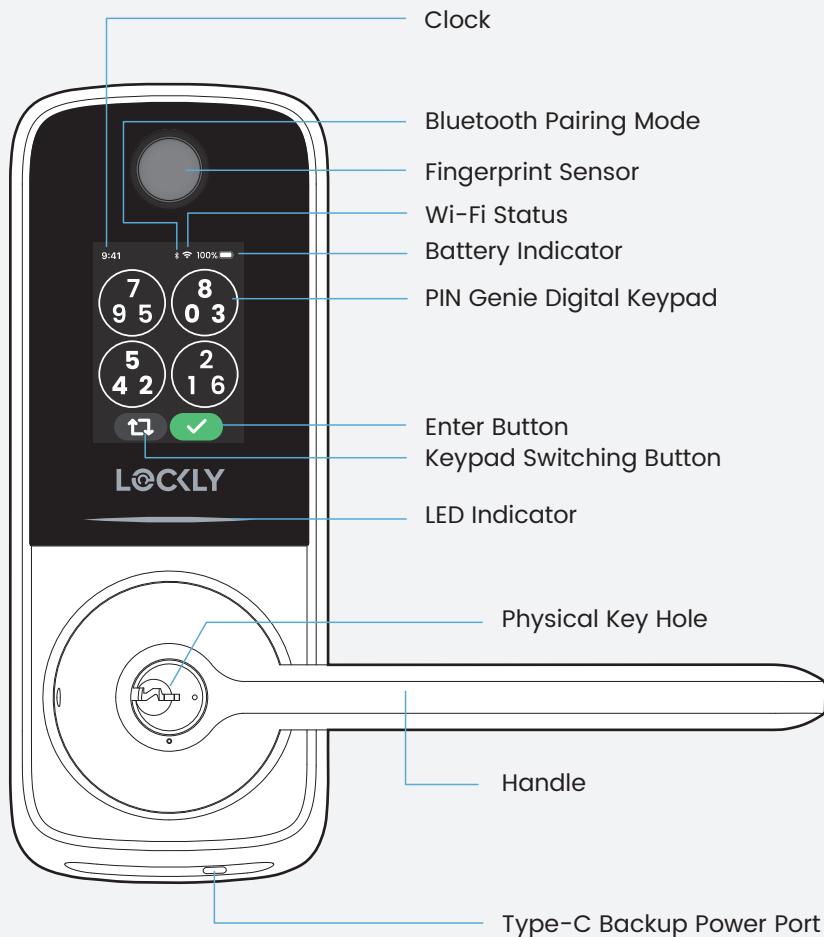
support.Lockly.com

Setup

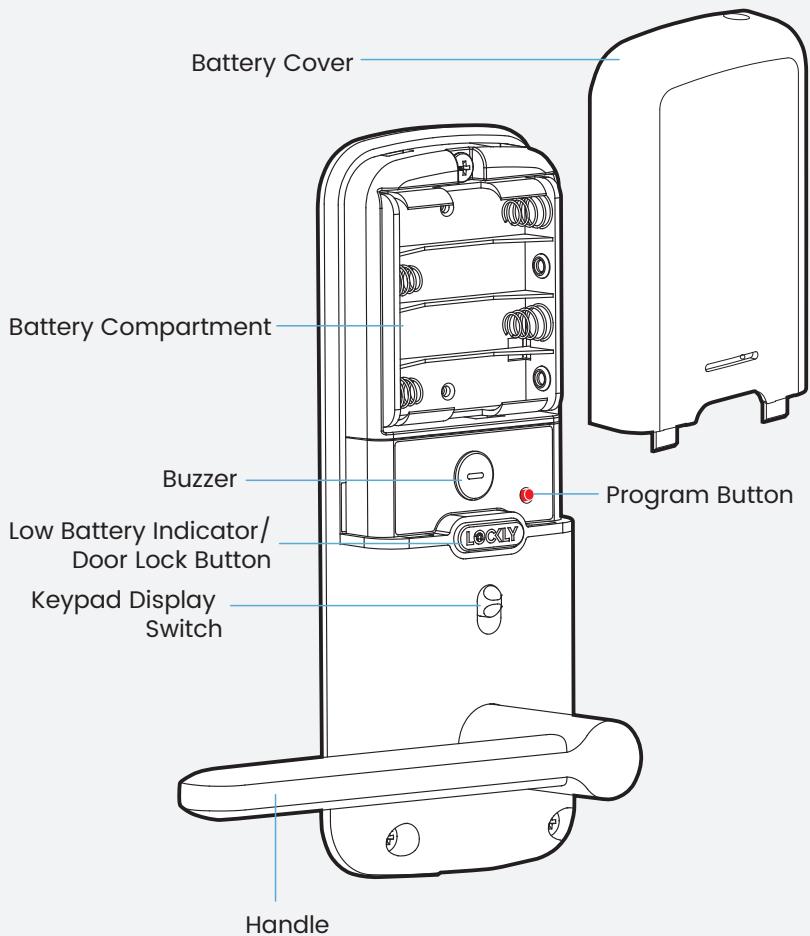
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Getting to know your Lockly Secure Pro

Exterior

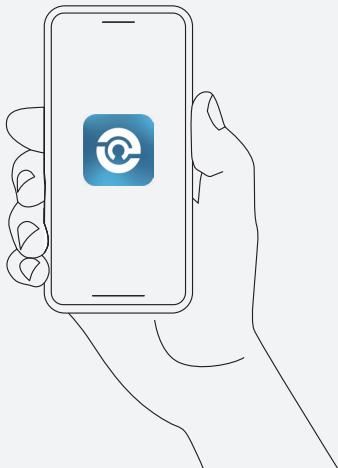


Interior



Download the Lockly Home app

Scan or visit Lockly.com/app



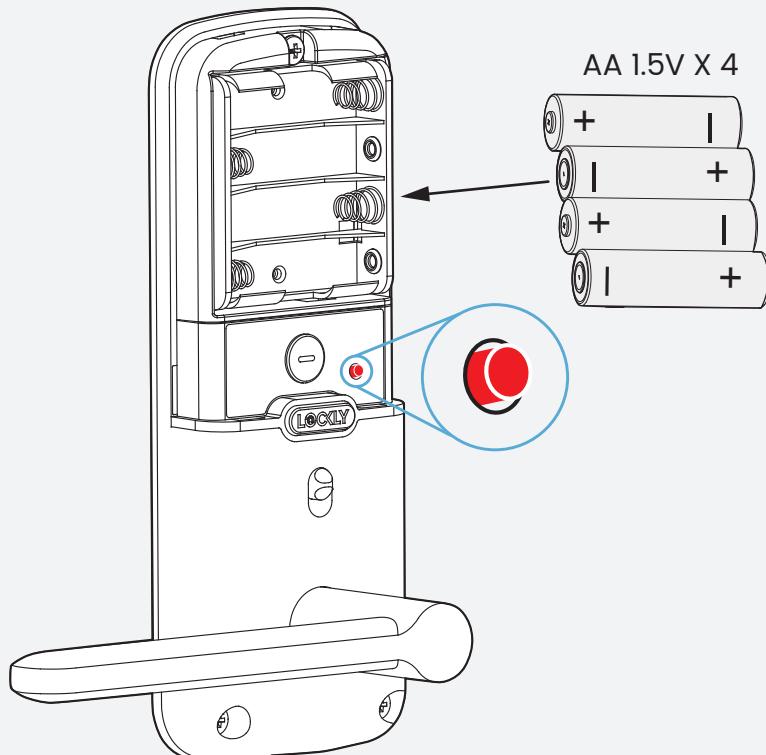
The Lockly Home app will guide you through final installation, setup, and creating your user profile for a more tailored and optimized experience.

Install battery

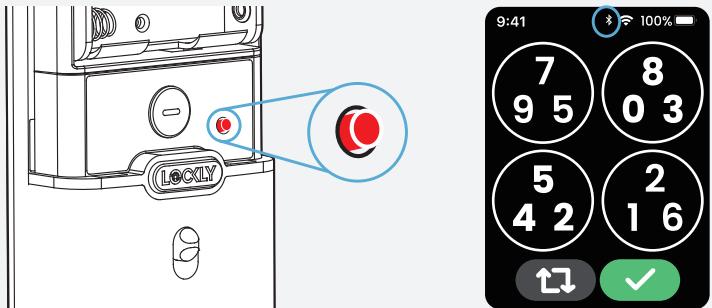
Ensure the batteries are full.

Install battery as shown.

Open the Lockly Home app and tap (+) to add a new device. Locate your Lockly model and follow in-app instructions to continue setup.



Pair the lock with the Lockly Home app



Simply press the Program button to enter Bluetooth Pairing Mode.

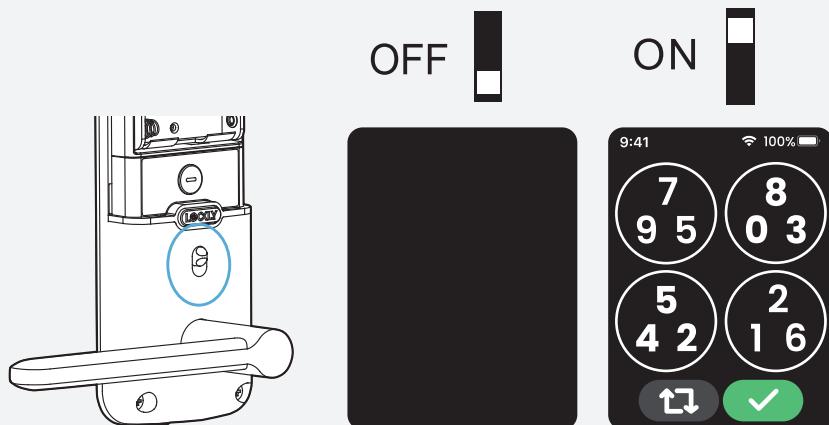
Bluetooth Pairing Mode will automatically exit if the keypad is inactive for more than 2 minutes.

After entering Bluetooth Pairing Mode, the Bluetooth icon in the status bar is flashing. At this time, you can follow the app's prompts to complete pairing between the lock and the app.

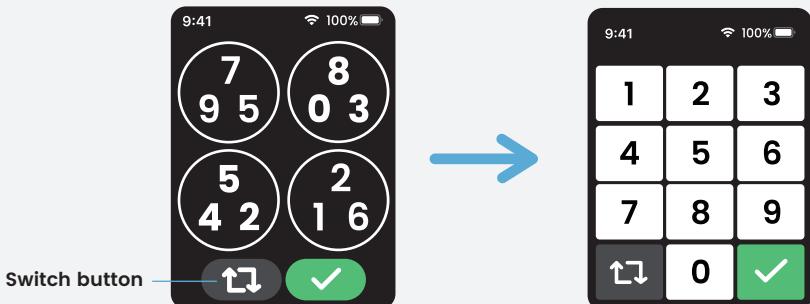


When you enable Super Power Saving or Custom Power Saving mode through the app, WiFi and Bluetooth connections are disabled. To temporarily enable them, simply press the Program button once. After 5 minutes, the connections will automatically turn off again.

Keypad display switch



The exterior keypad screen can be turned off by using the **ON/OFF** switch located on the interior assembly. When the keypad is off, you cannot enter access codes to unlock the door.

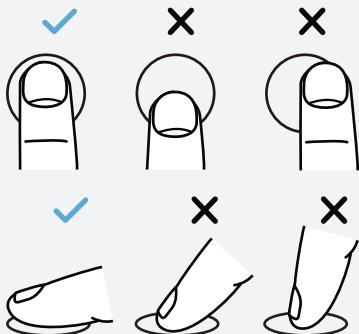


You may toggle between two types of keypad to enter your access code. The numeric keypad and the PIN Genie keypad. Tap the **Switch Button** to alternate between the two keypads. (Sample display for reference only)

Adding a fingerprint

Fingerprint scanning

For fast and reliable fingerprint recognition, it's important to follow correct finger positioning when registering your fingerprints.



Alignment

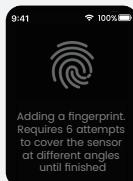
Avoid positioning finger too high or low on the sensor.

Avoid positioning finger too much off-center left or right.

Angle

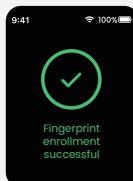
Keep finger straight and somewhat flat; avoid holding at an angle.

In the Lockly Home app, choose your lock then select “Access” and follow on-screen instructions.



Scanning process

Your finger will be scanned six times for optimal accuracy. The scanning progress will be displayed on the screen.



Place your finger on the sensor and hold still until you hear a beep. Slightly adjust your finger position and hold for each remaining scan until you hear a longer beep with indicating a successful scan.

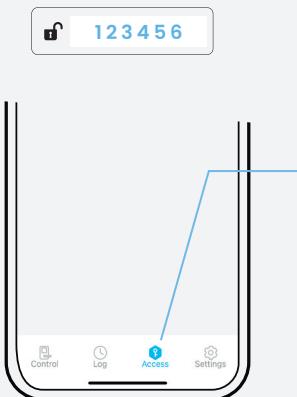


If fingerprint registration fails, please try again.

Adding additional access code

Access code types

Set permanent, recurring, time-based, or one-time use access codes.



Default PIN code

The default PIN code is 1 2 3 4 5 6.

During setup, you will be prompted to set a new code to replace it.

Adding a code

Select your lock from the Lockly app, then select **Access** then **user, access code** and follow the on-screen instructions to setup the various types of codes.

Your new Lockly **access code** can be any combination of 6 to 8 digits. Once a new **access code** is entered, the **default access code** of 123456 would be deleted. A maximum of 52 sets of **access code** can be stored for use at any given time. To add more than 52 sets of **access code**, you must delete an existing **access code** before adding a new code.

There are different types of **access code** that can be generated using the Lockly app. Each type of **access code** have different levels of permission you can select for your guests, tenants, deliveries, helpers, etc., Get the latest updates on **access code**, visit: support.lockly.com/faq/accesscodes/

Use

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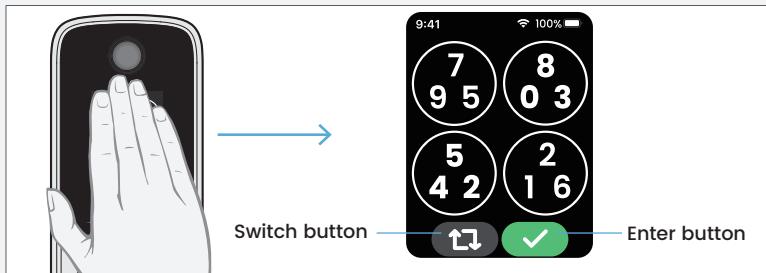
Unlocking using access codes

How to Use the Keypad

There are a total of 6 buttons on the PIN Genie keypad as shown below. The numbers on each button may differ from those shown here.

To enter your required digit, just simply press the circle where your number is shown. You do not need to press the actual number as anywhere within the circle will suffice.

The bottom buttons are the Switch and Enter buttons. Press the Switch button to toggle between keypad layouts. Press the Enter button when you have finished entering your access code.



Slide your hand across the screen to activate the keypad.

Enter your 6 to 8 digit access code followed by the enter button. Press enter button anytime to reset if you entered the wrong digit.

If the access code entered is correct, the door will unlock. If the access code entered is incorrect, LED indicator will flash red light.

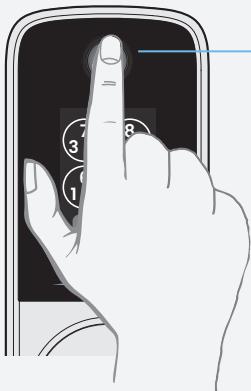
Note: the default access code is 1 2 3 4 5 6



10 consecutive wrong attempts will activate "Safe Mode".

Unlock with your finger

Featuring advanced AI learning technology.



Place a registered finger flat and centered on the sensor.

Green circular LED: with a beep; door is unlocked.

Red circular LED: with two beeps; finger not recognized. Try again or use a different registered finger.



Our advanced biometric sensor with AI learning technology recognizes your fingerprint in 0.2 seconds and improves in speed and accuracy with use.

Locking/Unlocking using app

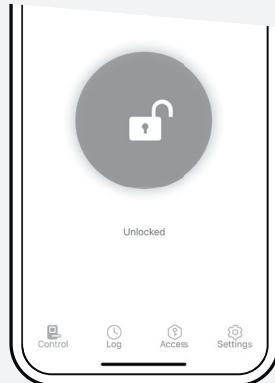
Lock, unlock, and check status.

Unlock or lock

Choose your lock in the Lockly Home app, tap unlock or lock.

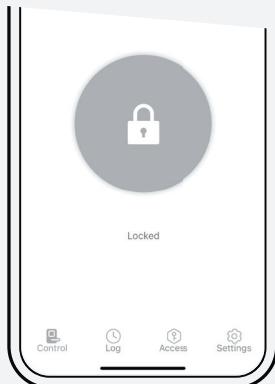
Remote app control

Unlock, lock, check status, and get notifications from anywhere on your smartphone.



History and status monitoring

Check real-time status and history on your smartphone.



Auto and manual locking

Different icons will be displayed to indicate the lock's status.



Auto-locking

In the Lockly Home app, set your desired time (example 5-minutes) under settings of your lock, auto-lock timer.



Lock using digital screen

Tap anywhere on the screen when it's off, or press the Enter button when it's on.

Interior locking

Press the **Lockly button** on the interior assembly to lock.

Lock with key

Insert the physical key into the keyhole and rotate.



You can set auto-lock timing under your lock's setting in the Lockly Home app.

More ways to access and control

Secure access, control, and monitoring options.



eKeys and eBadges

Share permanent, recurring, or revocable access with people you trust.



Voice control

Unlock, lock, or check door status through Amazon Alexa, and Google Assistant.



Offline Access Codes™

Grant one-time access through the Lockly app without needing an internet connection.



Welcome Mode

Temporarily keep your lock from Auto-Locking for more convenient trusted user access.



History and status monitoring

Check real-time status and history on your smartphone.



Air Transfer

Easily transfer user profiles between Lockly device for seamless setup and access management.



Set up user privileges

Grant sub-admin privileges to allow others to manage your property.



Manage multiple properties

Manage access control and reporting with LocklyOS, the cloud platform for property access management.

For more information, refer to the Lockly Home app or visit support.Lockly.com.



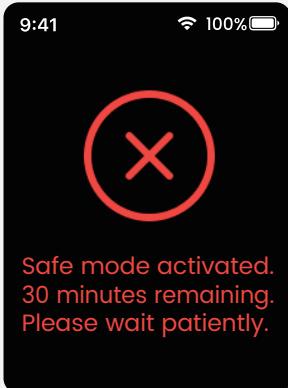
We introduce new features every year. Subscribe to our newsletter at lockly.com for product updates, tips, and the latest innovations.

Safe Mode - Overview

Lockly will enter **Safe Mode** when 10 consecutive wrong access codes are entered within 10 minutes. In Safe Mode, the lock will display the Safe Mode interface.

You will see a “30” on the screen, notifying the number of minutes that the keypad is disabled for. After 30 minutes, you may attempt to enter the correct **access code** to unlock the door.

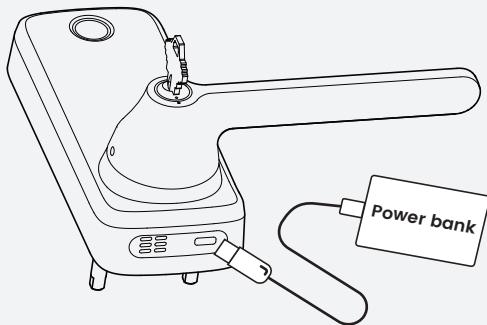
You can unlock the door and exit Safe Mode by using your correct fingerprint or the app.



Safe Mode is Enabled

Low battery

Condition	Indicator	Solution
Low Battery	When the display shows a low battery alert, and the indoor door lock status light flashes red and emits a BEEP sound after unlocking, it indicates that the battery is low.	You should replace the batteries immediately to prevent the smart lock from shutting down. Lockly Secure Pro can still operate up to 300 cycles in low battery condition.
Dead Battery	When there is no display and sounds; and screen is non-functional.	Replace batteries immediately. Supplied physical backup keys can be used to unlock the door. As shown, alternatively use a temporary power supply to temporarily activate the lock.



Use a Type-C cable to connect your Lockly to a mobile power source to temporarily activate the screen to enter your access code. Once unlocked, batteries should be replaced immediately.

Alerts and sounds

Exterior Assembly Alerts

Fingerprint

Exterior LED indicator flashes green with a 'beep' sound	Door unlocked
Exterior LED indicator flashes red with two 'beep' sounds	Fingerprint recognition failed

Access Code

Exterior LED indicator flashes green with a 'beep' sound	Door unlocked
Exterior LED indicator flashes red with two 'beep' sounds	Incorrect access code entered

Voice Control

Exterior LED indicator flashes green	Door unlocked
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Interior Assembly Alerts

Battery

Interior LED indicator flashes red with a beep sound (x3)	Battery level is less than 20%
Interior LED indicator flashes red with a beep sound (x5)	Battery level is critically low (3 unlocks remaining). Replace new AA alkaline batteries.

Troubleshooting FAQs

Troubleshooting/FAQs

Why is my keypad not responding?

- If the lock displays the Safe Mode interface, your smart lock is in **Safe Mode**. Unlock with other access credentials (fingerprint or mobile app) to exit.
- Check if batteries are installed correctly.
- Refer to support.Lockly.com for more information about **Safe Mode**.

Why is my keypad on full blackout?

- Battery may have been completely depleted. Use the physical key or a Type-C cable to connect your Lockly to a mobile power source to temporary activate the lock. Replace the battery immediately after unlock.

Why is my fingerprint not recognized?

- Check that you are using a registered finger.
- Make sure your finger is clean and dry.
- Position your finger at the centre of the sensor.
- If the fingerprint changes, you need to re-register the new fingerprint.

Why is my Lockly not locked automatically?

- Check if auto lock is disabled in the Lockly Home app.
- Welcome mode is currently active. Disable or change setting in Lockly Home app.

How to pair my smart lock with a new phone?

- Download the Lockly Home app on your new device and log in using the same account credentials, follow in-app instructions.

How to pair my smart lock with a new Lockly account?

- You will need to perform a factory reset with the following steps.
 1. On the old Lockly app account, go to Settings > Reset and Pairing > Perform Factory Reset
 2. Download, register and log in to the new Lockly app account. You will need your activation card to set up the device.
- You can perform factory reset on the lock. Refer to Lockly Home app or support.Lockly.com for more details.

Lock Cannot Find WiFi Network?

- Ensure good Wi-Fi signal at lock location.
- Make sure the lock installation location is covered by a stable WiFi network with good signal strength.
- Only Supports 2.4G WiFi Networks
- The lock only supports 2.4G WiFi networks. Please check if your wireless router has 2.4G WiFi enabled. If your router has enabled features like "Dual Band Smart Connect" or "Smart Connect" (which combines 2.4G and 5G into one SSID), please access the router settings menu according to the router manual to disable this feature.
- Enable Wireless Broadcast (SSID)
- If you have hidden your router's wireless broadcast (SSID), the lock will not be able to scan for WiFi networks. Please enable wireless broadcast.
- Check WiFi Operating Mode
- If your router is a newer WiFi 6 (802.11ax) or WiFi 7 (802.11be) model, please check the router's wireless settings menu to ensure "WiFi 4 (802.11bgn)" mode is enabled. Menu names may vary between router brands, please refer to your router manual for instructions.

Lockly Technical Support

(669) 500-8835

help@Lockly.com

support.Lockly.com

FCC Warning:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with minimum distance 20cm between the radiator & your body.

IC WARNING

This equipment contains licence-exempt transmitter(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC Radiation Exposure Statement

This equipment meets the exemption from the routine evaluation limits in section 2.5 of RSS-102. It should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

Cet équipement est conforme à l'exemption des limites d'évaluation habituelle de la section 2.5 de la norme RSS-102. Il doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et toute partie de votre corps.



WARNING: Cancer risk from exposure to Lead. See www.P65Warnings.ca.gov.

Let's co-create together!

Have an innovative idea?
Need a new solution for a situation?

Let us know. We are always innovating based on
customer input and feedback.
(669) 500-8835 or hello@Lockly.com

Own a business?

Learn about how LocklyPRO and LocklyOS
can help you in your business.

(510) 288-9928 or prosales@Lockly.com



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US Patent NO. US 9,881,146 B2 | US Patent NO. US 9,853,815 B2 | US Patent NO. US 9,875,350 B2 | US Patent NO. US 9,665,706 B2 | US Patent NO. US 11,010,463 B2 | AU Patent NO. 2013403169 | AU Patent NO. 2014391959 | AU Patent NO. 2016412123 | UK Patent NO. EP3059689B1 | UK Patent NO. EP3176722B1 | More patents refer to <https://lockly.com/pages/our-patents>

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