

# OKU User Manual

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## Warning!

Important safety information including caution and warning messages will appear in this manual. Please read this manual thoroughly before you begin installing and using your OKU.

## Important safety instructions

- Do NOT place OKU on your eyes.
- This device is not intended to be used by children.
- Keep OKU away from water, lotions, and creams to avoid damage.
- Keep OKU away from heat and fire.
- Handle your OKU with care. Do not drop it.
- Do not use any other charger for device, only the original one.

## What is OKU?

OKU is Your Personal Skin Coach – a skin scanning device & iPhone app – designed to help you achieve your best skin.



**Analyze the health of your skin** so you can see its moisture levels, oiliness, pigmentation, firmness, and texture.



**Get personalized advice** tailored just for you – which skincare products to use, which ones are working, new regimens to try.



**Set goals and track progress** – Get a personalized SkinScore with every scan.



**Access a community** – get connected with others with skin like yours and see what works for them!

## How it Works

### Your SkinScore™

We created OKU after years of research by our team of dermatologists, plastic surgeons, nanotechnologists, scientists and engineers.

Using dermoscopy and spectroscopy, OKU is able to scan beneath the surface of your skin to show it's moisture levels, oil levels, firmness, texture & pigmentation. OKU analyzes the structure of your skin, and lets you see real-time images of your skin's activity, including active oil glands, uneven pigmentation, and texture including fine lines and wrinkles. OKU analyzes your skin's health along these key dimensions to provide a SkinScore and detailed analysis. It's like having a lens into what's really happening underneath your skin!

OKU measures over 29 surface and subsurface characteristics of your skin to derive your SkinScore™. Your SkinScore is a numerical value from 1-100.

Your SkinScore™ is comprised of 5 different areas of your skin:

- Moisture levels
- Oiliness
- Firmness
- Pigmentation
- Texture

Your SkinScore™ may change from day to day, depending on the condition of your skin.

### Unbiased advice

OKU is an independent, unbiased platform that provides skincare advice tailored to you. We offer product recommendations across all brands, be it drugstore brands or department store brands. Your customized advice and product recommendations are based on your personal skin scans, and what is working best for your SkinTwins, others with skin just like yours.

### Get matched with SkinTwins™

Access a community of your SkinTwins™ – others with skin just like yours. OKU automatically matches you with your SkinTwins, so that any advice you receive are relevant to your type of skin.

### Compatibility:

The OKU App is current available only on iPhones. Nearly all iPhone models can be with OKU. OKU is a separate device (sleek white cube!) and does not need to be connected directly to your iPhone to work.

## What's in the Box?

- OKU device
- OKU base charging dock
- Charger cable
- Wall charger
- Welcome card with instructions that outline how to download the app and start using OKU

## Set up your OKU

This current version of OKU is compatible with a 2.4GHz network only. If you are not on a 2.4GHz network, your OKU App will let you know. Most likely, you have a dual-band router and will need to switch to the 2.4GHz network.

If your phone is not on a 2.4 GHz network, you most likely have a dual-band router (like many of us!) A dual-band router means that you can access both a 2.4GHz network AND a 5.0GHz network. You simply need to select the 2.4GHz network. To do so:

- Go to Settings on your iPhone.
- Tap on WiFi to see a list of all WiFi networks.
- Select the 2.4GHz network. In dual-band routers, the 2.4GHz network and 5.0GHz network will often have similar names (for instance, they might be named “Jones Family WiFi” and “Jones Family WiFi-5G”) Select the 2.4GHz network (In this example, it would be the “Jones Family WiFi”) If the network names are not clearly labeled, try both to see which works. It should only take a few seconds.
- In case of doubt or any questions, contact us and let us help you! Email us at [hello@getoku.com](mailto:hello@getoku.com) or call us at 888-415-9859 and we would love to walk you through the process!

## Understanding the LED light button on OKU:

Color of square LED button	What it means
glows RED	OKU does not have enough charge and needs to be put back into the base for charging.
glows BLUE	OKU has enough charge to do scans.
glows YELLOW	OKU is in the process of taking images/scanning.
stays solid BLUE	The app has established a stable WiFi connection between your iPhone and OKU.
does not glow	It means OKU has powered off to conserve power. To check status of OKU simply put OKU back into the base or power it on to check the LED button and determine status.

### ***Please Note:***

OKU automatically stops glowing 5 minutes after any activity, whether it is in the base or outside, to conserve battery power. Make sure you turn OKU back on before trying to scan.

While scanning, do NOT place OKU back in base.

After using, place OKU back in the base to charge when not in use.

## DATA Flow



## How to use it

### Scan your skin

- Place OKU on your forehead
- Place OKU on your cheek
- Answer some questions on your lifestyle and diet
- Add skincare products that you are using
- Calculate your SkinScore™
- Track your SkinScore™ progress

### Review your SkinScore™ details

- Tap on your SkinScore™ number to see detailed components of your score
- Tap on each component of your SkinScore™ (i.e. moisture levels, oiliness, pigmentation, texture, and firmness)
- Look at deep dive images of your skin
- View recommendations

### Look at your recommendations

- Product recommendations
- Lifestyle recommendations
- Diet recommendations

## Maintenance and troubleshooting

### Caring for your OKU system

- After using it, put it on the OKU base for charging.
- Clean it only with fiber cloth

### Troubleshooting OKU system

In case of any device issues, restart your OKU device by pressing device button for 20 seconds. It will buzz for 20 seconds and the reset will begin when the buzz sound speed up and stop.

## Warranty information

Please review detailed warranty information included on the back of OKU box packaging.  
For additional questions, please contact us at [hello@getoku.com](mailto:hello@getoku.com) or call us at 888-415-9859

## Compliance Information

### US compliance requirements

This device complies with Part 15 of the FCC Rules (Code of Federal Regulation (CFR) Title 47, Part 15). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by tuning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the distance between the equipment and the receiver.
- Connect the equipment to outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

End user must follow the specific operating instructions for satisfying RF exposure compliance.

The portable device is designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA). These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the body

### EMC Compliance Statements

European Union (EU) Electromagnetic compatibility Directive Compliance Statement

This product in conformity with the protection requirements of EU Council Directive R&TTE (Directive 2014/53/EU) on the approximation of the laws of the Member States relating to electromagnetic compatibility. This device fully comply to new The **LVD Directive 2014/35/EU** that covers concerns that this electrical equipment within its voltage limits provides a high level of protection for European citizens, and benefits fully from the Single Market.

This product has been tested and found to comply all Safety and standards of *International Electrotechnical Commission* which are covered with Electromagnetic Compatibility, Radio Frequency interference and Specific Absorption Rate.

**Caution: Battery**

Caution: OKU does not have any serviceable parts or a replaceable battery. Dispose of OKU and its components properly as with other electronic products in accordance with your State laws and regulations.

Caution: The user is cautioned that changes or modifications to how you use OKU, in any way that is not expressly approved by mySkin for compliance could void the user's authority to operate the equipment.

## Tech Support

In case of doubt or any questions, contact us and let us help you! Email us at [hello@getoku.com](mailto:hello@getoku.com) or call us at 888-415-9859 and we would love to help you.