

THINGS TO TRY

To do this	say	Or press and release the Ask button and say
Microwave for 1 minute	Microwave for 1 minute	1 minute
Microwave for 4 minutes and 40 seconds	Microwave for 4 minutes and 40 seconds	4 minutes and 40 seconds
Microwave for 3 minutes on medium power	Microwave for 3 minutes on medium	3 minutes on medium
Microwave for 10 minutes on power 8	Microwave for 10 minutes on power 8	10 minutes on power 8
Defrost for 11 minutes	Defrost for 11 minutes	Defrost for 11 minutes
Reheat for 5 minutes	Reheat for 5 minutes	Reheat for 5 minutes
Reheat 1 cup of coffee	Reheat 1 cup of coffee	Reheat 1 cup of coffee
Microwave 3 ounces of popcorn	Microwave 3 ounces of popcorn	3 ounces of popcorn
	Bake for 45 min	
	25 minutes on convection baking	
	Set the oven to convection baking for 25 minutes	
	Bake chocolate chip cookies in the oven for 8 minutes	
	Bake for 30 minutes at three hundred ffty degrees	
	Roast 90 minutes at three hundred fifty degrees	
	Bake the food for 25 minutes at three hundred seventy f ve degrees	
	Roast the chicken at three hundred seventy f ve degrees for 20 minutes	

To see the full list of cooking presets, go to <URL TBD>.

Part Number Info
Goes Here

USER MANUAL

Model: EB544N

Read all instructions carefully before using your oven.
KEEP THIS MANUAL FOR FUTURE REFERENCE.

PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

- 1. Do not attempt to operate this oven with the door open since open-door operation can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.
- 2. Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- 3. Do not operate the oven if it is damaged. It is particularly important that the oven door closes properly and that there is no damage to the:
 - a. DOOR (bent)
 - b. HINGES AND LATCHES (broken or loosened)
 - c. DOOR SEALS AND SEALING SURFACE
- 4. The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

SPECIFICATIONS

Model:	EB544N
Rated Voltage:	120V~, 60Hz
Rated Input Power:	1600W
Rated Output Power (Oven):	1000W
Rated Output Power (Convection Oven):	1400W
Rated Output Power (Keep Warm):	1300W
Oven Capacity:	1.5 cu. ft.
Turntable Diameter:	13.6 inch
External Dimensions:	21.73 x 21.38 x 12.83 inch
Net Weight:	Approx. 44.75 Lbs

Contents

- SPECIFICATIONS.....Inside cover
- IMPORTANT SAFETY INSTRUCTIONS 1
- INSTALLATION & Wi-Fi Voice Control SETUP7
 - A) What’s in the box.....7
 - B) Countertop installation.....9
 - C)Set up 10
 - D)Ask 11
- OPERATION 11
 - A) Clock..... 11
 - B) Timer 12
 - C) Cooking 12
 - D) Defrosting..... 13
 - E) Presets 14
 - F) Child lock..... 14
- CARE AND MAINTENANCE..... 16
- COOKING SAFELY 17
- TROUBLESHOOTING 21
- LEGAL & COMPLIANCE.....23

IMPORTANT SAFETY INSTRUCTIONS

 **WARNING: FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS COULD RESULT IN FIRE, BURNS, ELECTRIC SHOCK, EXPOSURE TO EXCESSIVE MICROWAVE ENERGY, OTHER INJURY, OR DAMAGE.**

1. Read all instructions carefully before attempting to use the appliance.
2. For your safety, follow the specific PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY on the inside cover.
3. This appliance must be grounded – only connect it to a properly grounded outlet. For guidance, follow the GROUNDING INSTRUCTIONS on page 3.
4. Install this appliance in a location based on the provided installation instructions on page 9.
5. Certain items (like whole eggs, sealed containers, and closed glass jars) may explode when heated and should never be cooked or warmed in this oven.
6. Use this appliance only for its intended use, as described in the manual. Do not heat or use corrosive chemicals or vapors to clean this appliance. This oven is designed to heat, cook, or dry food and should only be used for those reasons. It is not designed for industrial or laboratory use.
7. This device and its voice features are not intended for use by children under the age of 13. Adult supervision is recommended if used by children over the age of 13.
8. Do not operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been damaged or dropped. Be careful using the power cord and plug. To reduce the risk of fire, electric shock, or harm when using the power cord, follow these instructions:
 - Do not force the plug into a power outlet.
 - Do not expose the plug or cord to liquids.
 - The power cord could present a strangulation hazard. Keep out of reach of young children.
9. This appliance should be serviced only by qualified service personnel. If your appliance needs service, please contact Customer Support.
10. Do not cover or block any openings on the appliance.
11. Do not store this appliance outdoors. Do not use this product near water – for example, near a kitchen sink, in a wet basement, near a swimming pool, or similar locations.
12. Similarly, do not immerse the power cord or plug in water.
13. Keep the appliance, its power cord, and plug in a well-ventilated area, away from heat sources and heated surfaces – especially when in use.

14. Do not allow the cord to hang over the edge of your table or counter.
15. Follow the cleaning instructions on page 16 under “Care and Maintenance.”
16. To reduce the risk of fire in the oven cavity:
 - a. Do not overcook food. Carefully attend appliance when paper, plastic, or other combustible materials are placed inside the oven to facilitate cooking.
 - b. Remove wire twist-ties from paper or plastic bag before placing bag in oven.
 - c. If materials inside of the oven ignite, keep oven door closed, turn oven off, and disconnect the power cord – or shut off power at the fuse or circuit breaker panel.
 - c. Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils, or food in the cavity when not in use.
 - e. Do not leave appliance unattended during operation.
17. Liquids such as water, coffee, or tea can be overheated beyond the boiling point without appearing to be boiling. Although liquids may be very hot, you may not always see visible bubbling or boiling when the container is removed from the oven. **THIS COULD RESULT IN VERY HOT LIQUIDS SUDDENLY BOILING OVER WHEN THE CONTAINER IS DISTURBED OR A UTENSIL IS INSERTED INTO THE LIQUID.**
18. Operating the microwave with no food inside may cause damage to the oven and could start a fire.
19. The appliance door and turntable are made of glass. This glass could break if the appliance is dropped or receives a substantial impact. If the glass breaks, chips, or cracks, stop all use of the appliance and do not permit anyone to touch or attempt to remove the damaged glass. For repairs or service, please contact Customer Support. Faulty service may void the warranty.

SAVE THESE INSTRUCTIONS

 **WARNING: CHOKING HAZARD - SMALL PARTS CONTAINED IN THE APPLIANCE OR PACKAGING MAY PRESENT A CHOKING HAZARD TO SMALL CHILDREN. KEEP OUT OF REACH OF CHILDREN.**

 **WARNING:** The external surface of the oven may be hot during operation.

GROUNDING INSTRUCTIONS

 **WARNING:** Improper use of grounding can result in risk of electric shock. Consult a qualified electrician or service person if you do not completely understand these grounding instructions or if you are unsure if the appliance is properly grounded.

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord featuring a grounding wire and plug. The grounding plug must be connected to an outlet that is properly installed and grounded.

If an extension cord is necessary, use only a 3-wire extension cord that has a 3-blade grounding plug, and a 3-slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord must be equal to or greater than the appliance's electrical rating.

ADDITIONAL WARNINGS AND PRECAUTIONS

- Make sure all cookware, thermometers, and utensils used in your oven are suitable for microwaving. Do not use recycled paper - it may contain metal that could ignite.
- Hot foods and steam can cause burns. Be careful when opening any containers of hot food and direct steam away from your hands and face. To prevent the buildup of pressure when heating, make sure to vent, pierce, or slit containers, pouches, or plastic bags as directed by packaging.
- Liquids and foods may heat unevenly in the microwave. Always stir heated liquids and foods carefully before serving.
- Use caution around pacemakers and similar medical devices. Personal medical devices, such as pacemakers, may be sensitive to microwave interference. If any interference is observed, consult your physician before resuming use.

RADIO INTERFERENCE

Operation of the oven may cause interference to your radio, TV or similar equipment.

When there is interference, it may be reduced or eliminated by taking the following measures:

- A) Reorient or relocate the receiving antenna of the radio or television.
- B) Increase the separation between the appliance, its plug, and the receiver of the radio or television.
- C) Connect the equipment/plug into an outlet on a circuit different from that to which the receiver of the radio or television is connected.
- D) Consult the dealer or an experienced radio/TV technician for help.

UTENSILS

CAUTION

Electric Shock Hazard

 Tightly-closed containers could explode. Closed containers should be opened and plastic pouches should be pierced before cooking. Use caution when inserting a spoon or other utensil into the container.

See the instructions on "Materials you can use in oven" and "Materials to be avoided in oven." There may be certain non-metallic utensils that are not safe to use for microwaving.

HOUSEHOLD INDOOR USE ONLY

MATERIALS YOU CAN USE IN THE OVEN WHEN MICROWAVING OR ROASTING

UTENSILS	REMARKS
Browning dish	Follow manufacturer's instructions. The bottom of browning dish must be at least 3/16 inch (5mm) above the turntable. Incorrect usage may cause the turntable to break.
Dinnerware	Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes.
Glass jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.
Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.
Oven cooking bags	Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to escape.
Paper plates and cups	Use for short-term cooking/warming only. Do not leave oven unattended while cooking.
Paper towels	Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only.
Parchment paper	Use as a cover to prevent splattering or a wrap for steaming.
Plastic	Microwave-safe only. Follow the manufacturer's instructions. Should be labeled "Microwave Safe". Some plastic containers soften, as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by package.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Microwave-safe only (meat and candy thermometers).
Wax paper	Use as a cover to prevent splattering and retain moisture.

MATERIALS FOR CONVECTION COOKING

UTENSILS	REMARKS
XXXX	XXXX
XXXX	XXXX
XXXX	XXXX
XXXX	XXXX
XXXX	XXXX
XXXX	XXXX
XXXX	XXXX

MATERIALS TO BE AVOIDED ALTOGETHER

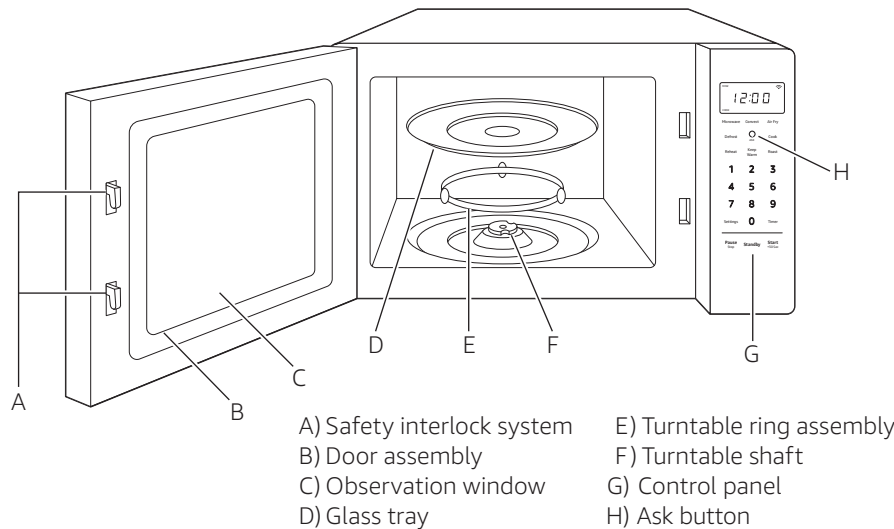
UTENSILS	REMARKS
Aluminum foil	Shielding only. Small smooth pieces can be used to cover thin parts of meat or poultry to prevent overcooking. Arcing can occur if foil is too close to oven walls. The foil should be at least 1 inch (2.5cm) away from oven walls.
Aluminum tray	Use in convection mode only. May cause arcing in other modes. For microwave and roast modes, transfer food into microwave-safe dish.
Food carton with metal handle	May cause arcing. Transfer food into microwave-safe dish.
Metal twist ties	May cause arcing and could cause a fire in the oven.
Paper bags	May cause a fire in the oven.
Plastic foam	Plastic foam may melt or contaminate the liquid inside when exposed to high temperature.
Wood	Wood will dry out when used in the oven and may split or crack.

SETTING UP YOUR SMART OVEN

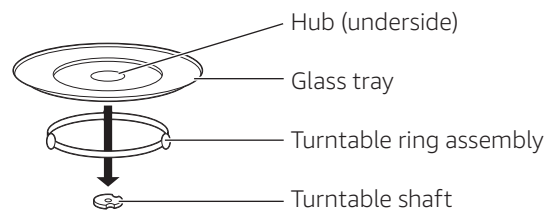
What's in the box

Remove the oven and all materials from the carton and inside the microwave. Your oven comes with the following accessories:

- Glass tray
- Turntable ring assembly
- Grill rack
- Temperature probe
- Air fry pan
- Quick start guide
- User manual



Turntable installation



- Do not place the glass tray upside down. The tray should be able to rotate freely.
- Both the glass tray and turntable ring assembly must always be used while cooking.
- Place all food and food containers on the glass tray for cooking or heating.
- If the glass tray or turntable ring assembly cracks or breaks, contact Customer Support. Faulty service may void the warranty.

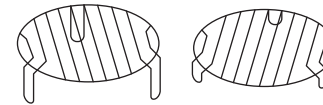
WARNING FOR USING ACCESSORIES IN THE OVEN

Do not use the grill rack, temperature probe, or air fry pan in any microwave or roast mode.

Remove the grill rack, temperature probe, and air fry pan from the oven when not in use. Use pot holders when handling these accessories. They may be hot. Be sure that the grill rack, temperature probe, and air fry pan are positioned properly inside the oven to prevent product damage.

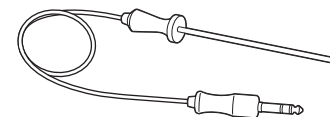
Grill rack

Use these racks only when convection cooking, combi-cooking, air frying, or roasting. Do not use when microwaving foods.



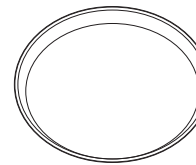
Temperature probe

Use the Temperature probe only when convection cooking, air frying, or roasting. Do not use when microwaving or combi-cooking. Ensure Temperature probe cable does not touch top heating element.



Air fry pan

Use for Air Frying, Roasting, Warming & Convection cooking. Do not use for Microwaving over 30% power or Defrosting.



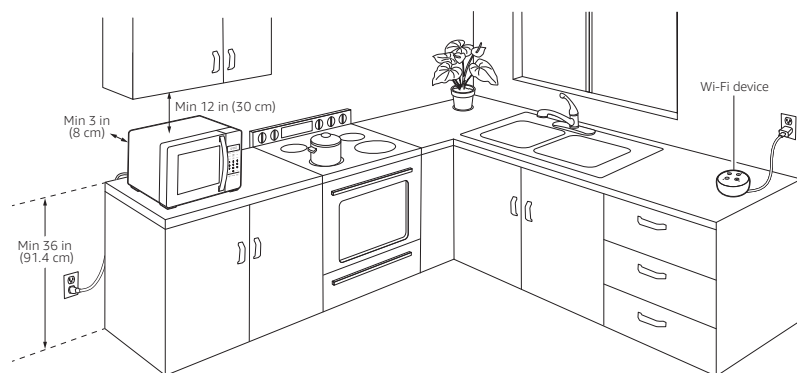
The turntable should remain in place for all the cook modes. The grill racks are only to be used for Roast, AirFry and Convection modes.

Countertop installation

Remove all packing material and accessories. Examine the oven for any damage, such as dents or a broken door. Do not install the oven if it is damaged.

Cabinet: Remove any protective film from the oven. Do not remove the light brown mica cover that is attached to the oven cavity.

- A) Select a stable and level surface that provides enough open space for the intake and/or outlet vents.
 - The minimum installation height is 36 in (91.4 cm) above the floor
 - The back of the appliance should be placed against a wall, allowing for any necessary clearance. Leave a minimum clearance of 12 in (30 cm) above the oven. A minimum clearance of 3 in (8 cm) is required between the oven and any adjacent walls.
 - Do not remove the legs from the bottom of the oven.
 - Blocking the intake and/or outlet openings may damage the oven.
 - Place the oven as far as possible from all radios, TVs, and compatible voice assistants as possible. Operation of this oven may cause interference to radio or TV reception.
- B) Plug your oven into a standard grounded household outlet. Make sure the voltage and frequency are the same as the voltage and frequency on the rating label.
- C) Place other wireless devices at least 12 in (30 cm) away from the oven.



WARNING:

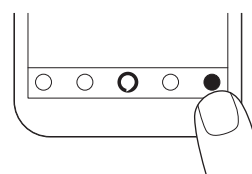
- A) Do not install the oven over a range cooktop or other heat-producing appliance. Installation near or over a heat source could damage the oven and void its warranty.
- B) Do not place the oven near combustible materials or in an area where heat, moisture, or high humidity are produced.
- C) Do not operate the oven without placing the glass tray and turntable ring in their proper positions.

- D) Make sure that the power supply cord is not damaged and that it doesn't run under the oven or over any hot or sharp surfaces.
- E) The outlet must be readily accessible so that it can be easily unplugged in the case of an emergency.
- F) If the power cord is too short, contact a qualified electrician or service technician to install an outlet near the appliance.
- G) Do not let the power cord hang over the edge of your counter or other surface.
- H) For best operation, plug this appliance into its own electrical outlet to prevent any lights from flickering, blowing a fuse, or tripping the circuit breaker.
- I) A short power supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
- J) Longer cord sets or extension cords are available and may be used if care is exercised in their use.
- K) If a long cord or extension cord is used:
 - The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance;
 - The extension cord must be a grounding-type 3-wire cord; and
 - The longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

Connecting your Smart Oven to Wi-Fi

Your oven can be controlled with Wi-Fi by using any Wi-Fi enabled device. To control your oven using Wi-Fi, you'll need to set up your microwave and connect to Wi-Fi. To do so:

1. Download the latest version of the app from the app store.
2. Plug the oven into a power outlet that is grounded.
3. Open the App, then tap the Devices icon in the lower right and add your microwave as a new device.
4. Follow the on-screen instructions to set up your microwave.



Once your microwave is set up, the microwave will beep and the LED will show the Wi-Fi icon (📶), and display the local time in your location.

Once setup is complete, you can access the microwave Settings page through the Devices section of the App.

Note: It may take a few minutes for the LED to display the correct local time.

Setting up the Ask button

The Ask button  makes voice control even simpler. Instead of saying, "Microwave for 1 minute," just press and release the  button and say "1 minute." The Ask button will instantly put a paired Wi-Fi device in listening mode.



To set up and manage the Ask button, go to the oven's Settings page through the Devices section of the app and select Ask.

Refer to the back page of the user manual or the Things To Try card for more examples of how the Ask button can make using voice control even simpler.

OPERATION

You can use your oven without setting it up for voice control. However, we highly recommend using your oven with voice control to unlock its full potential.

Throughout this section, the following icons indicate:

 instructions to operate the oven with voice.

 instructions to operate the oven with voice, using the Ask button.

 instructions to operate the oven using the keypad.

Refer to the back page of this user manual for more voice assistant commands.

NOTE: As a safety measure, the oven can only be commanded using voice within 10 minutes of the door being closed.

Clock

Once your oven has been set up for voice control with Wi-Fi, it will automatically display the correct time on the LED.

 If you haven't set up your oven for voice assistant control, you can manually set the clock on the LED. To do so:

1. Choose  /Set Clock (only shown if not connected). The LED will display 00:00.
2. Enter the desired time in 12-hour format (example,     for 12:24 AM/PM).
3. Press the  button. The display will show the time.
4. To cancel the process at any time, press the  button.
5. Repeat these steps to reset the clock.

NOTE: If the oven is connected to the internet, time cannot be set using the keypad—the microwave will override manually set time.

Timer

 To set up a timer on your oven, press the  button, then enter the desired time, and press  to start the timer.

For example, press      to start a timer for 1 minute and 50 seconds.

When the timer is up, the oven will beep 5 times.

To pause the timer at any time, press the  button once. To cancel the timer, press the  button twice.

NOTE: The maximum time possible on the timer is 99 minutes and 99 seconds.

Standby mode

 Pressing this button will place the oven into the Standby mode, allowing you to issue voice commands more than 10 min after you open/close the door on the oven. Once in Standby mode the oven will stay that way for 24 hours as long as the door is not opened or any other keys are pressed on the keypad.

Cook by time

 "Microwave for X."

To cook by time, say "Microwave for X," where X is the amount of time you'd like to cook for.

For example, to cook for 5 minutes, say "Microwave for 5 minutes." Or, to cook for 2 minutes and 39 seconds, say "Microwave for 2 minutes and 39 seconds."

 To cook for 2 minutes, press and release the Ask button and say "2 minutes."

 To cook by time, enter the time on the keypad and press . For example, to cook for 2 minutes and 39 seconds, press    .

 "Add X to the microwave."

When your microwave is in use, you can ask it to cook for additional time by saying, "Add X to the microwave," where X is the amount of time you'd like to add. For example, to add 2 minutes to the cooking time while the microwave is already running, say "Add 2 minutes to the microwave."

NOTE:

- To cook for less than 10 seconds, press  then the number of seconds you'd like to cook. For example, to cook for 7 seconds, press   .
- By default, the oven will cook at Power 10 (maximum power).

Quick cooking with keypad

 There are several ways to quick cook using your oven.

To cook for increments of 1 minute (up to 9 minutes), press the number corresponding to the number of minutes you want to cook, then press . For example, to cook for 3 minutes, press  . This will start the oven for 3 minutes.

To cook for 30 seconds, press the  button twice. This will start the oven for 30 seconds. While the oven is in operation, press the  button to add 30 seconds to the microwave timer. This can be done repeatedly.

Cook by power level

"Microwave for X on power Y."

By default, your oven will cook at Power 10 (maximum power). To cook at a specific power, say "Microwave for X on power Y," where X is the amount of time you'd like to cook for and Y is the power level.

For example, to cook at power 5 for 3 minutes, say "Microwave for 3 minutes at power 5."

You can also ask your oven to cook at high, medium, or low power. For example, to cook on medium power for 5 minutes, say "Microwave for 5 minutes on medium."

 To cook for 5 minutes on medium power, press and release the Ask button and say "5 minutes on medium."

 To cook by power level, use the following sequence:

- 1. Press the  button
- 2. Enter the power level (0 – 10)
- 3. Press 
- 4. Enter the time
- 5. Press 

For example, to cook at power 6 for 2 minutes and 30 seconds:

Power Levels for your oven are as follows:

Level (0-10)	10	9	8	7	6	5	4	3	2	1
Level	High	High	High	Medium	Medium	Medium	Low	Low	Low	Low
Power	100%	90%	80%	70%	60%	50%	40%	30%	20%	10%

Defrost by food type

- 1. Select the  button on the keypad until the desired food type is displayed
- 2. Press 
- 3. Enter the weight of the food item in ounces.
- 4. Press 

Defrost by time

If you want to defrost by a set time, keep pressing  until Set Time is displayed.

- 1. Press 

- 2. Enter the defrosting time desired
- 3. Press 

Presets

"Reheat 1 cup of coffee."

Your oven supports many presets through voice including popcorn, potato, (reheat) coffee, and others. For example, to cook 1 potato (weight: ~8 ounces), you can say "Microwave 1 potato."

To see the latest list of voice utterances for all supported preset functions, visit <URL TBD>.

Popcorn

"Microwave 1.5 ounces of popcorn."

To microwave popcorn, say "Microwave X ounces of popcorn." Your oven will determine the time to cook your popcorn appropriately.

For example, to oven 2.2 ounces of popcorn, say "Microwave 2.2 ounces of popcorn."

 Select  and "Popcorn" is displayed as the first preset option. Then press  to select.

Easy cooking presets

- 1. Press the  button until the desired food type is displayed
- 2. Press  to select the preset
- 3. Enter the weight or Quantity if requested using the numbers on the keypad
- 4. Press 

NOTE: Your oven will remember the last quantity of popcorn you microwaved using the keypad.

Child lock

 Child Lock will prevent the use of the oven using either keypad or voice.

To turn ON Child Lock:
Select the  / Child Lock On.

To turn OFF Child Lock:
Press and hold the  button for 3 seconds.

NOTE:

- Child Lock will remain active even if the oven is unplugged and plugged back in.
- Voice functionality will not be available when Child Lock is ON.

Convection cooking

1. Press the **Convec** button on the Keypad
2. Enter the Temperature using the numbers on the keypad.
3. Press **Start +30 Sec**
4. Enter the time to cook.
5. Press **Start +30 Sec**

Air fry by food type

1. Press the **Air Fry** button until the desired food type is displayed
2. Press **Start +30 Sec**
3. Select quantity.
4. Press **Start +30 Sec**

Air fry by time

If you want to Air Fry for a set time, keep pressing **Air Fry** until Set Time is displayed.

1. Press **Start +30 Sec**
2. Enter the Set Time desired
3. Press **Start +30 Sec**

Roast by food type

Note: Roasting uses low power microwave energy to speed up cooking. Make sure you are using microwave safe utensils (see guide on page 5).

1. Press the **Roast** button until the desired food type is displayed
2. Press **Start +30 Sec** to select the preset
3. If the display shows "INSERT PROBE" then plug the temperature into the inside wall of the oven and insert the probe into the middle of the food, getting the tip as close to the center of the food as possible.
4. Press **Start +30 Sec**
5. The display shows "ENTER TEMP" and a default temperature appears. Press start if that is your target temperature, if not, key in the target temperature you desire.
6. Press **Start +30 Sec**

Keep warm

1. Press the **Keep Warm** button on the keypad to select the desired warming level (High, Med, Low)
2. Press **Start +30 Sec**

To change the settings

1. Press the **Settings** button until the desired setting is displayed
2. Press **Start +30 Sec** to select the Setting
3. Press **Pause Stop** to Cancel

The option to turn off Wi-Fi is in the setting menu. Press **Settings** to get to Wi-Fi Off option and press **Start +30 Sec** to engage.

Care and maintenance

Make sure to unplug your oven before cleaning.

- A) Clean the inside of the oven after use with a slightly damp cloth.
- B) Remove the glass tray and the turntable shaft from inside the oven and clean them in warm, soapy water.
- C) Carefully clean the doorframe, seal, and neighboring parts with a damp cloth.
- D) Do not use abrasive cleaners or sharp metal scrapers to clean the oven door—they may scratch or shatter the glass.
- E) Clean the outside surfaces of the oven with a damp cloth, making sure that water does not seep into the vents.

Check that all cookware, thermometers, and utensils used in your oven are suitable for microwaving. Do not use recycled paper—it may contain traces of metal and could ignite when heated.

Resetting the oven

Resetting your oven will delete all information from the device, revoke all access to voice assistant services, and disconnect the oven from the internet. Once reset, the oven will be de-registered from your account.

Select **Settings** /Factory Reset. Press **1** to confirm and press **Start +30 Sec**.

To remind you that you have food in the oven, the oven will display "Food is ready" and beep once a minute until you either open the oven door or press the **Pause Stop** button

COOKING SAFELY IN THE OVEN

Ovens can play an important role at mealtime, but special care must be taken when cooking or reheating meat, poultry, fish, and eggs to make sure they are prepared safely. Ovens can cook unevenly and leave “cold spots,” where harmful bacteria can survive. For this reason, it is important to use the following safe microwaving tips to prevent foodborne illness.

Oven cooking

- Arrange food items evenly in a covered dish and add some liquid if needed. Cover the dish with a lid or plastic wrap; loosen or vent the lid or wrap to let steam escape. The moist heat that is created will help destroy harmful bacteria and ensure uniform cooking. Cooking bags also provide safe, even cooking.
- Do not cook large cuts of meat on high power (100%). Large cuts of meat should be cooked on medium power (50%) for longer periods. This allows heat to reach the center without overcooking outer areas.
- To ensure food is cooked more evenly, stir or rotate food midway through the microwave time to eliminate cold spots where harmful bacteria can survive.
- When partially cooking food in the oven to finish cooking on the grill or in a conventional oven, it is important to transfer the microwaved food to the other heat source immediately. Never partially cook food and store it for later use.
- Use a food thermometer to verify the food has reached a safe minimum internal temperature. Cooking times may vary because ovens vary in power and efficiency. Always allow standing time, which completes the cooking, before checking the internal temperature with a food thermometer.

Cook foods to the following safe minimum internal temperatures:

- Cook all raw beef, pork, lamb and veal steaks, chops, and roasts to a minimum internal temperature of 145°F as measured with a food thermometer before removing meat from the heat source. For safety and quality, allow meat to rest for at least three minutes before carving or consuming. For reasons of personal preference, consumers may choose to cook meat to higher temperatures.
- Cook all raw ground beef, pork, lamb, and veal to an internal temperature of 160°F as measured with a food thermometer.
- Cook all poultry to a safe minimum internal temperature of 165°F as measured with a food thermometer.
- Microwaving stuffed, whole poultry is not recommended. The stuffing might not reach the temperature needed to destroy harmful bacteria. Cook stuffing separately to 165°F.
- Cook egg dishes and casseroles to 160°F.
- Reheat leftovers to 165°F.

Microwave defrosting

- Remove food from packaging before defrosting. Do not use foam trays and plastic wraps because they may not be heat stable at high temperatures. Melting or warping may cause harmful chemicals to migrate into food.
- Cook meat, poultry, egg casseroles, and fish immediately after defrosting in the oven because some areas of the frozen food may begin to cook during the defrosting time. Do not hold partially cooked food to use later.
- Cover foods with a lid or a microwave-safe plastic wrap to hold in moisture and provide safe, even heating.
- Heat ready-to-eat foods such as hot dogs, luncheon meats, fully cooked ham, and leftovers until steaming hot.
- After reheating foods in the oven, allow standing time. Then, use a clean food thermometer to check that food has reached 165°F.

Containers and wraps

- Only use cookware that is specially manufactured for use in the oven. Glass, ceramic containers, and all plastics should be labeled for oven use.
- Plastic storage containers such as margarine tubs, take-out containers, whipped topping bowls, and other one-time use containers should not be used in ovens. These containers can warp or melt, possibly causing harmful chemicals to migrate into the food.
- Microwave plastic wraps, wax paper, cooking bags, parchment paper, and white microwave-safe paper towels should be safe to use. Do not let plastic wrap touch foods during microwaving.
- Never use thin plastic storage bags, brown paper or plastic grocery bags, newspapers, or aluminum foil in the oven.

For updated or additional information about safe food handling and cooking, visit www.foodsafety.gov.

Humidity Sensor

The Sensor Features detect the increasing humidity released during cooking. The oven automatically adjusts the cooking time to various types and amounts of food.

Do not use the Sensor Features twice in succession on the same food portion – it may result in severely overcooked or burnt food. If food is under cooked after the countdown, use **Time Cook** for additional cooking time.

Grill cooking

Grill cooking uses the upper heater elements to grill food similar to a conventional oven.

Always use the tall rack with grilling.

SETTING DESCRIPTIONS

DESIRED RESULT	KEYPAD ACTION	NOTES
Enable Child Lock	Settings/Child Lock On or if on Child Lock Off	Selecting this option activates the Child lock and disables all the keypad functions when activated. To turn off the child lock the press the Settings button again and hold for 3 seconds, the display shows Child lock off and press start to confirm.
Disable WiFi	Settings/WIFI OFF Settings/WIFI ON	Selecting this option allows you turn off the Wi-Fi connection. If Wi-Fi is turned on the option displays Wi-Fi OFF. Selecting this item by pressing Start turns off the Wi-Fi function and the Wi-Fi Icon is turned off on the display. If Wi-Fi is turned OFF the option displays Wi-Fi ON. Selecting this item by pressing start turns on the Wi-Fi function and the Wi-Fi Icon flashes until a connection is established. When a connection is established the Wi-Fi icon stays on. Note that if Wi-fi is turned off, you will not be able to connect to the app or issue voice commands to the oven.
Key sounds	Settings/KEY SOUND ON Settings/ KEY SOUND OFF	You can select whether you oven beeps each time a key is pressed. Select this option and press Start to turn off key beeps. If the key sound is turned on (default) then the display shows KEY SOUND OFF. If the key sound is turned off the display shows KEY SOUND ON. Selecting this option by pressing Start turns the key sounds on.
ECO mode	Settings/ECO MODE ON Settings/ECO MODE OFF	Selecting this option by pressing Start turns on ECONomy mode which turns off the LED display when it's not being used to save power. Pressing any key turns the display back on. If ECONomy MODE is turned off (default) then the display shows ECO MODE ON. If ECONomy MODE is turned on then the display shows ECO MODE OFF. Selecting this option by pressing Start turns off Eco mode.

Start setup process	Settings/ START SETUP	Your oven will automatically be in Setup Mode when it's first plugged in for 15 minutes. To set up your oven after this time has passed, select this option and press Stop to place your oven in setup mode. Then go to the app on your phone to complete the setup process.
Setup Ask button	Settings/ASK SETUP	Selecting this option lets you set up the Ask button.
Reset device	Settings/ Factory Reset	Selecting Factory Reset erases all the your information from your oven and removes any connection to Wi-Fi and returns it to its original settings. Select this option and then "Press 1 to Confirm" and then Press Start. If 1 is pressed the full factory reset is performed. Press "Stop" to Cancel the operation.
Send logs to customer support	Settings/ Send Logs	Sends your device logs to customer support when requested. Please do not use this function unless requested by customer support.
OTA download	Check Update	Your oven will automatically updated as needed over time. This function looks for a new software update and installs immediately it if is available. If an update is available the display shows "Updating..." no action can be taken on the device until the update is complete. When setup is completed the display shows "Done" for 10 sec and returns to the clock. If no update is available, the display will show "No update".

TROUBLESHOOTING

Oven interference	Radio and TV may experience interference when the oven is operating. This is normal and similar to the interference you may notice from small electrical appliances like mixers, vacuum cleaners, and electric fans.	
Hot air coming out of the vents or steam on the door	While cooking/reheating, food may steam. Most of it will dissipate from the vents, but some may accumulate on a cool surface such as the microwave door. This is normal.	
Microwave won't start	A) The power cord is not plugged in tightly	Unplug the cord, then plug it back in again after waiting 10 seconds.
	B) A fuse has blown or the circuit breaker has tripped	Replace the fuse or reset the circuit breaker (microwave repair should only be done by professionals).
	C) Trouble with the outlet	Test the outlet with other electrical appliances or call an authorized serviceperson for repair.
Microwave does not heat	The microwave door is not closed properly	Close the door properly.
Glass turntable makes noise when the microwave is operating	The roller rest and/or bottom of the microwave may be dirty	Clean your microwave according to the provided cleaning instructions.
Voice functionality is not working	A) Voice control has not been setup	Refer to page 11 for instructions to setup voice assistant control.
	B) Child lock is enabled	Disable child lock by following the instructions on page 14.
	C) Wi-Fi is not working	Check that your router is working or contact your internet service provider.
	D) Wi-Fi password has changed	Reset the device and set it up again.
	E) Wi-Fi access point or router has changed	Reset the device and set it up again.
My display has gone blank and no clock is displayed	Make sure your oven is plugged in. Eco mode may be turned on. Go to Settings/Eco Mode and press start to turn it off.	

Arcing or sparking	a. Materials to be avoided in oven were used. b. The oven is operated when empty. c. Spilled food remains in the cavity.	a. Use microwave-safe cookware only. b. Do not operate with oven empty. c. Clean cavity with wet towel.
The oven LED clock does not display the correct time zone after Wi-Fi setup	If the oven does not display the correct time zone after setting it up for voice assistant control, go to the oven Settings page in the app to set the desired time zone for the oven clock.	

COOKING TROUBLESHOOTING

Check your problem by using the chart below and try the solutions for each problem.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
Unevenly cooked foods	a. Materials to be avoided in oven were used. b. Food is not defrosted completely. c. Cooking time, power level is not suitable. d. Food is not turned or stirred.	a. Use microwave-safe cookware only. b. Completely defrost food. c. Use correct cooking time, power level. Turn or stir food.
Overcooked foods	Cooking time, power level is not suitable.	Use correct cooking time, power level.
Undercooked foods	a. Materials to be avoided in oven were used. b. Food is not defrosted completely. c. Oven ventilation ports are restricted. d. Cooking time, power level is not suitable.	a. Use microwave-safe cookware only. b. Completely defrost food. c. Check to see that oven ventilation ports are not restricted. d. Use correct cooking time, power level
Improper defrosting	a. Materials to be avoided in oven were used. b. Cooking time, power level is not suitable. c. Food is not turned or stirred.	a. Use microwave-safe cookware only. b. Use correct cooking time, power level. c. Turn or stir food
Sensor cooked foods not properly cooked	a. Cover or lid on food not vented. b. Door opened before sensor-detected cooking time appears in display.	a. Cover or lid over food must contain vent hole for escaping steam. b. Do not open door to stir or turn food before sensor-detected cooking time appears in display.

LEGAL & COMPLIANCE

Compliance markings on device certification and other device compliance markings are located on the housing of the microwave.

FCC statement

This appliance generates and uses radio frequencies applicable to industrial, scientific and medical equipment (ISM) under the rules of the Federal Communications Commission (FCC). If this appliance is not installed or used properly, and strictly in accordance with the manufacturer's instructions, it may cause interference to radio and television reception. This appliance complies with Part 18 of FCC rules.

This appliance and its plug complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This appliance may not cause harmful interference, and
- (2) this appliance must accept any interference received, including interference that may cause undesired operation.

NOTE: This appliance and its plug have been tested and found to comply with the limits for a Class B digital device or external switching power supply, pursuant to part 15 of the FCC Rules.

The requirements of Part 15 and Part 18 of the FCC rules are designed to provide reasonable protection against harmful interference in a residential installation. This appliance and its plug generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. There is no guarantee that interference will not occur in a particular installation. If this appliance does cause harmful interference to radio or television reception, which can be determined by turning the appliance off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna of the radio or television.
- Increase the separation between the appliance, its plug, and the receiver of the radio or television.
- Connect the appliance to an outlet on a circuit different from that to which the receiver of the radio or television is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to a product by the user that are not expressly approved by the party responsible for compliance could make the product no longer comply with the FCC Rules.

Information regarding exposure to radio frequency energy

The output power of the radio technology used in the appliance and its plug is below the radio frequency exposure limits set by the FCC. This appliance and its plug should be installed and operated with a minimum of 20 cm between the radiator and your body.

The appliance and the cord meet the FCC Radio Frequency Emissions Guidelines and are certified with the FCC. Information on these products is on file with the FCC and can be found by inputting such product's FCC ID (which can be found on the regulatory label of the appliance) into the FCC ID Search form available at transition.fcc.gov/oet/ea/fccid.

Please follow all applicable e-waste laws for the disposal of your oven.

Device Name: Smart Oven
Model: EB544N

Warranty

XXXXXXXXXX

Terms & Policies

XXXXXXXXXX

CONTACT US

Servicing your appliance

If your appliance needs service, please contact Customer Support. Contact details can be found at www._____.com/devicesupport. Faulty service may void the warranty.

Information for service personnel

An electronic copy of the Service Manual for this appliance is available at www._____.com/devicesupport. A hard copy of the Service Manual can also be obtained by contacting Customer Support. Contact details can be found at www._____.com/devicesupport.