

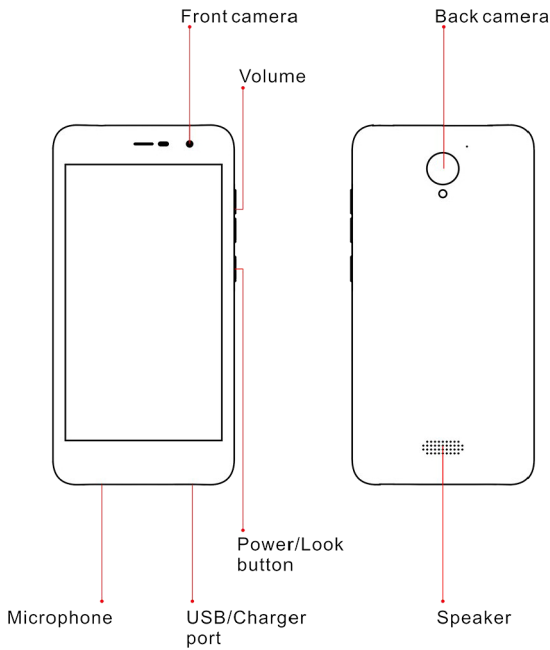
Meet
your phone
eTalk MYFLIX

verizon✓

Have questions about your Prepaid phone? You're in the right place.

Find out how to set up and use your phone, access special features, get help and lots more. We're here to help.

About your phone

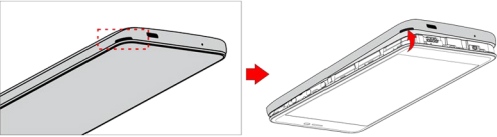


Setting up your phone

Your phone already has a SIM card installed.

Step 1. Remove the back cover

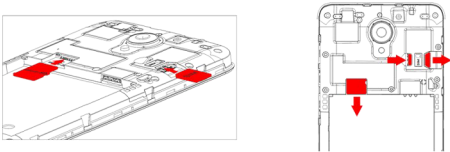
Place your fingernail into the slot at the bottom left of the phone, and pop the cover off the phone.



Optional: Insert the microSD card.

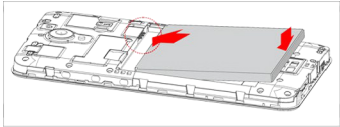
If you have a microSD card, slide the microSD card into the microSD card slot with the gold contacts facing down.

NOTE: The microSD card is sold separately.



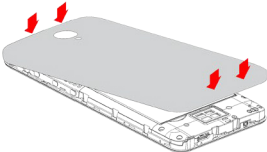
Step 2. Insert the battery

Insert the battery, making sure the gold contacts line up. Press down gently to secure.



Step 3. Replace the back cover

Replace the cover over the back of the phone, and then press down along the edges to secure.

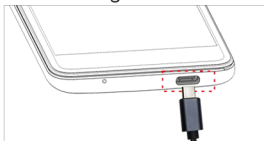


Step 4. Charge the phone

Before turning on your phone, charge it fully.

Insert the small end of the USB cable into the phone.

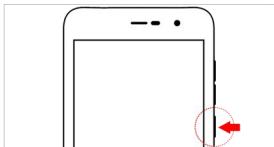
Insert the larger end into the charger and plug it into an outlet.



WARNING: Only use approved chargers with your device. Incompatible chargers or tampering with the charger port could damage your device and void the warranty.

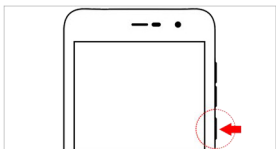
Step 5. Turn your phone on/off

To turn your phone on, press and hold the **Power/Lock** button.



NOTE: The first time you turn on your phone, you will need to activate it. See the **Get started** guide included with your phone.

To turn your phone off, press and hold the **Power/Lock** button.



Locking/unlocking the screen

To turn on your screen, press the **Power/Lock** button. Then swipe up on the screen to unlock it.

To turn off your screen and prevent accidental key presses, press the **Power/Lock** button.



Using your phone

Touch screen tips

Use touch gestures to move around the screen, open menus, select items, zoom in and out of picture and more.

There are several touch gestures recognized by your phone:

- **Swipe**—Swipe by quickly sliding your finger in any direction.
- **Drag**—Drag by touching an item and moving it to a new position.
- **Double tap**—Double tap to zoom in/out on a picture.

Verizon Cloud

Verizon Cloud offers secure online storage to back up and sync your contacts them with your other Cloud-connected devices.

To learn more, go to **vzw.com/cloud**.

Making a call

1. From the Home Screen, tap the **Phone** icon.
2. Tap the **Keypad** icon.
3. Enter the number you want to call and select the contact.
4. Tap the **Call** icon to place the call.

Receiving a call

Tap the **Answer** icon to answer an incoming call.

Setting up Voice Mail

1. Dial ***86** and press **Send**.
2. When you hear a greeting, press **#** to interrupt.
3. Follow the setup instructions.

Checking Voice Mail

From your phone:

1. Dial ***86** and press **Send**.
2. Follow the instructions.

From other phones:

1. Dial your wireless number.
2. When you hear the greeting, press **#** to interrupt.
3. Follow the instructions.

NOTE: Voice mailboxes not set up within 45 days will be cancelled. Your Voice Mailbox is not password protected until you create a password by following the setup tutorial. Voice Mail may not be available in some areas. Follow the setup instructions to password-protect your Verizon Wireless Voice Mailbox. Verizon Wireless is not liable for missed messages, or deletions of messages from your Voice Mailbox, even if you have saved them.

Services and features

Calling features

- Domestic Long Distance
- Caller ID
- Call Waiting
- 3-Way Calling
- Call Forwarding

Text messaging

1. Open messaging menu.
2. Enter the start chat menu and enter the recipient's information.
3. Press **Send**.

Picture and video messaging

Take pictures or videos and send them to almost any email address, or to other phones.

1. Use the Camera key to start the camera or video recorder.
2. Capture the picture or video.
3. Using the send button, **Send** the picture or video.

For pricing details please visit verizonwireless.com/prepaid.

Apps and more

Play it up with music, ringtones, wallpapers, apps and games. Keep up with Twitter™ and Facebook. We've got apps that help you do it all. Data charges may apply.

Installing apps

From the Home Screen, tap **Apps > Play Store**.

Web browsing

From the Home Screen, tap **Chrome**.

International services

Keep in touch with family and friends while at home and abroad with our Prepaid International plans.

TravelPass

Take your domestic talk, text and data allowances with you for a low daily rate. You're only charged on the days you use your wireless plan abroad.

For additional details, including rates, visit vzw.com/prepaidglobal.

Location based services

This phone can determine its location, which is useful for services such as navigation, shopping and weather. For your safety, it's defaulted to acquire your location only when you dial 911. To use Location based services.

VZ Navigator®

Select the app or download it from the Google Play™ Store.

Go to **[verizonwireless.com/navigator](https://www.verizonwireless.com/navigator)** for more details and pricing.

Support and more

The Help app gives you tips, videos and other information on how to use your phone, including:

-  Making calls
-  Voice mail
-  Sending texts
-  Getting apps
-  Taking photos
-  Accessibility settings



From your computer, visit **[verizonwireless.com/support](https://www.verizonwireless.com/support)**.



Customer service
Call **800.922.0204**
Twitter **@VZWSupport**



Download a User Guide from
[verizonwireless.com/support](https://www.verizonwireless.com/support).

Important customer information

The services described in this brochure are only for your personal use. They are subject to the Customer Agreement, your Calling Plan, the Verizon Wireless Privacy Principles and Internet Privacy Policy (both of which can be viewed at **verizonwireless.com** and the following terms and conditions, as applicable. You agree to comply with all applicable laws, rules, regulations and policies when using these services. In addition to your rights under the Customer Agreement, we may terminate or modify all services upon notice. Verizon Wireless is not responsible for third-party content you encounter using these services, including any possible defamation, obscenity or profanity. Content, content pricing, service functionality and menu order may change without notice. Unless otherwise indicated, data sessions will terminate after 30 seconds of inactivity.

Device recycling program

For information visit **verizonwireless.com/device-recycle**.

Warranty replacements

If you're having a problem with your wireless device, just contact Verizon toll-free at **866.406.5154** from another phone.

Using TTY and TDD networks

TTY (Text Telephony) and TDD (Telecommunications Device for the Deaf) allow individuals who are deaf, hard of hearing, or have speech or language disabilities to communicate by telephone.

When a user types his or her conversation on a TTY keyboard, it is transmitted as tones through the telephone. Tones are received by the other person's TTY, translated into text and displayed on the screen.

In order to use the TTY network, you must have a TTY-compatible phone and be in the TTY mode to place or receive calls. Note that most digital wireless devices are TTY-compatible.

For additional information, visit the Verizon Content Policy at **responsibility.verizon.com/contentpolicy**.

Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

**Conoce tu
teléfono**

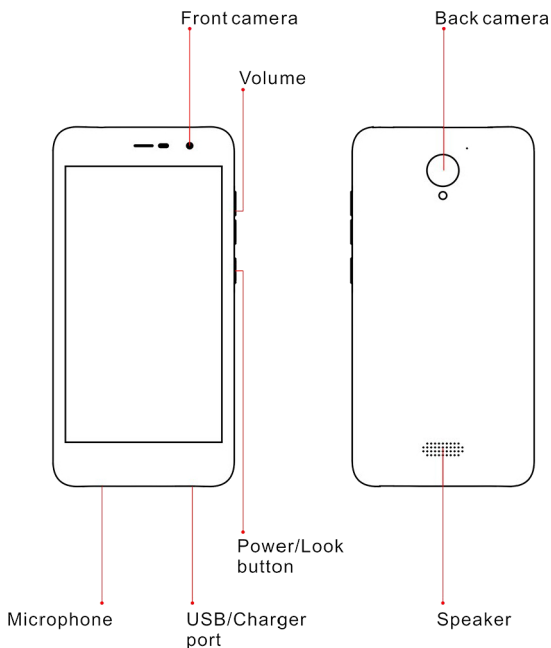
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¿Tienes preguntas sobre tu teléfono prepagado? Estás en el lugar correcto.

Entérate cómo configurar y usar tu teléfono, obtener acceso a funciones especiales, buscar ayuda y mucho más. Estamos aquí para ayudarte.

Sobre tu teléfono

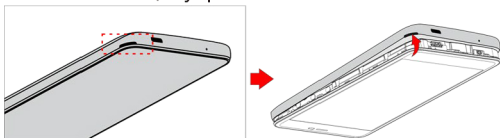


Configura tu teléfono

Tu teléfono ya tiene una tarjeta SIM instalada.

Paso 1. Quita la cubierta trasera

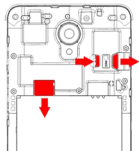
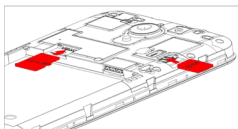
Coloca la uña en la hendidura del puerto USB/cargador en la parte inferior del teléfono y quita la cubierta del teléfono.



Opcional: Inserta la tarjeta microSD.

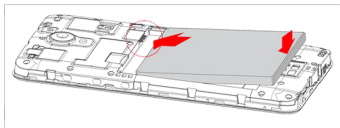
Si tienes una tarjeta microSD, desliza la tarjeta microSD en la ranura para la tarjeta microSD con los contactos dorados hacia [arriba/abajo].

NOTA: La tarjeta microSD se vende por separado.



Paso 2. Inserta la batería

Inserta la batería y asegúrate de que los contactos dorados estén alineados. Empuja suavemente la batería hacia abajo para asegurarla.



Paso 3. Coloca nuevamente la cubierta trasera

Vuelve a colocar la cubierta sobre la parte posterior del teléfono y después presiona las orillas para asegurarla.

