

# USER GUIDE

KLARO RECEIVER-IN-EAR HEARING INSTRUMENT



## Introduction

Congratulations on your purchase of isuniye hearing aids. They are one of the highest performance hearing devices available with Omni Directional processing. Through them you will hear sound very clearly, due to 24 bit Audio and enhanced processing of sound. The high clarity of sound is achieved by sampling the two Microphones at 32 KHz.

## Intended Use

Klaro is a generic hearing instrument: a wearable sound amplifying device intended to compensate for impaired hearing. The main operating principal of this hearing instrument is to receive sound via transducers called Microphones, apply filter technology, amplify and then transfer the sound to the speaker which is close to the eardrum.

The product is in compliance with following regulatory requirements:

1. US
2. EU

### **IMPORTANT NOTICE**

- The hearing device is not intended to be used by children under 48 months old.
- The use of this hearing instrument will not restore normal hearing or improve hearing loss stemming from organic conditions.

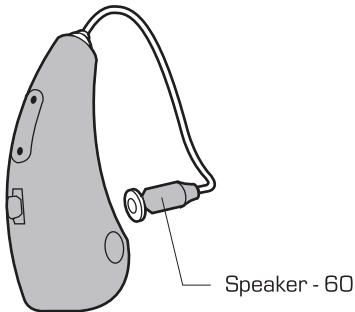
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## Identify Your Hearing Aid Speaker and Earpiece

Speakers: isuniye hearing aids come with one speaker

Earpieces: The speaker uses one of the following earpieces



## Power ON, Low Battery Indicator and Battery Care

To Power ON

Switch ON: 3 Beeps indicates it is on Low Battery Indications

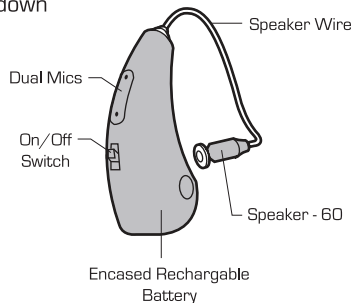
- First warning: Battery warning: 1 Beep
- Second warning: Battery getting really Low: 2 Beeps
- Final warning: Battery Voltage Critically Low and Shut down is imminent: 3 Beeps

**It is highly recommended that you put your hearing instrument in the Charger after the first warning.**

This hearing device has an integrated rechargeable battery that needs charging every 7 hours.

Steps to Charge and extend the Battery Life

- Do not let the battery drain all the way
- Switch off the device when not in use
- Do not leave the device on when charging
- If you are not using the hearing instrument then put it in the Charging Dock
- Once the hearing device is activated, in order for it to remain in good condition, it needs to be charged at least every six months.



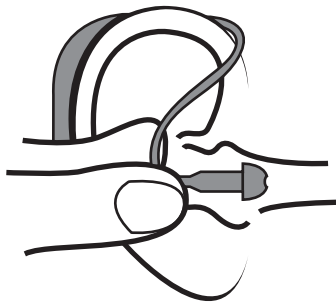
## How to put on the Hearing Device

**The speaker should only be used with an earpiece attached.**

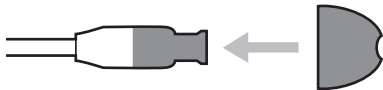
Note: To attain the full benefit of this device it is recommended that it be used consistently.

Follow these steps:

1. Place the device over your ear with the wire coming forwards.
2. Slowly place the earpiece/dome into your ear canal. The speaker needs to stay in place and fit comfortably.
3. If you are using an optional ear lock to help keep the speaker in place curl the lock into the bowl of your ear and tuck into place.



## To Replace the earpiece/Dome



## isuniYe App

Although the Klaro series Hearing Instruments have automatic adjustments sometimes you may need to lower the volume. You can do this by downloading an "app" on your android or Apple iPhones. The "App" is free and is called isuniye\_E (for end user). When you open the app you will see your hearing instruments paired as shown in the image.

After 10 minutes of pairing the app will automatically disconnect. If you want to adjust volume or wind noise switch the device off and switch on again.





## Volume Control and Wind Noise Reduction

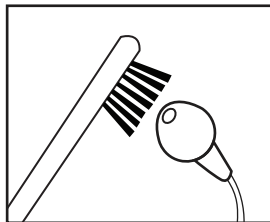
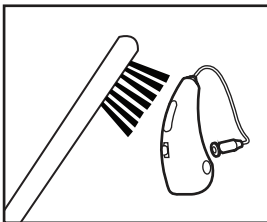
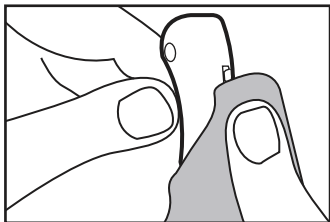
The App has two functions included:

1. It can reduce or increase the volume by 1 dB increments, up to +/- 5 dB from the original settings.
2. The other function is for windy situations. If you are in a windy area, there is a button for "Wind Noise Reduction". This will reduce the wind noise.

Volume Control and Wind Noise Reduction functions are temporary. They will revert to the original mode when you turn OFF the instrument.

## Caring for your Hearing Device

- Clean the exterior of the device with a soft cloth – do not use any liquid solutions.
- Microphone Openings – These openings need to be cleaned periodically to keep them free from deposits. Using a clean brush to gently brush over the openings making sure to remove any deposits.



## Trouble-shooting

Problem	Cause	How to fix
No sound	Hearing instrument turned off	Switch on
	Dead battery	Place device in charger
	Blocked wax filter	Replace filter
Too loud	Volume too high	Go to App and turn down volume
	Change of hearing sensitivity	Consult a hearing care professional
Not loud enough	Blocked wax filter	Replace filter or take to hearing aid professional
	Excessive ear wax	Consult a hearing professional
	Volume too low	Go to App and turn up volume
Whistling sound / feedback	Change in hearing sensitivity	Consult a hearing professional
	Dome inserted incorrectly	Re-insert dome
	Excessive ear wax	Consult a hearing professional
	Setting needs to be adjusted	Consult a hearing professional

## Warnings

Consult a Hearing Professional if any of the following occur:

- If you experience unexpected operations or events with your hearing device .
- Hearing aids and domes may increase the accumulation of wax in the ears.
- Non- allergenic materials have been used in the hearing aids but in some rare cases skin irritation or other side effects may occur.
- Choking Hazard: Hearing Aids and their parts should be kept out of reach of children and anyone who might swallow or otherwise cause injury to themselves.



**Interference:** The hearing aid has been tested for interference to the highest international standards. However there may be interference between the hearing aid and other devices such as cell phones or electronic alarms. If this occurs increase the distance between the hearing aid and the interfering device.

**Active Implants:** Caution must be taken with active implants. Make sure you follow the guidelines recommended by the manufacturers of implantable defibrillators and pacemakers regarding use with cell phones and magnets.

The hearing aid contains a wireless transmitter. Please keep it at least 15 cm away from the implant – do not carry it in your breast pocket.

If you have an active brain implant, please contact the manufacturer of your implantable device for information about the risk of disturbance.

## **Warnings**

Non functioning Hearing Aids: If you depend on warning signs (such as traffic signals when you are in traffic) that make sound be aware that your hearing aid may stop working (due to wax build up or dead battery) without notice.

### **Heat and Chemicals**

The hearing aid must never be exposed to extreme heat .

It must NOT be dried in any type of oven including microwave ovens – just wipe with a dry cloth if wet.

The chemicals in cosmetics such as hairspray, insect repellent, perfume and suntan cream can damage the hearing device. Use these products before placing your hearing aids in your ears.

### **X-ray, CT, MR, PET scanning and electrotherapy**

Remove your hearing devices before surgery and any scanning or electrotherapy procedures as your hearing devices may be damaged when exposed to strong fields.

## **Battery Warranty**

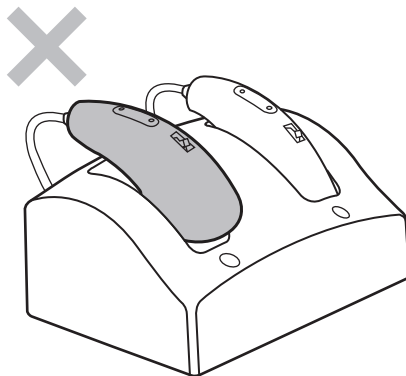
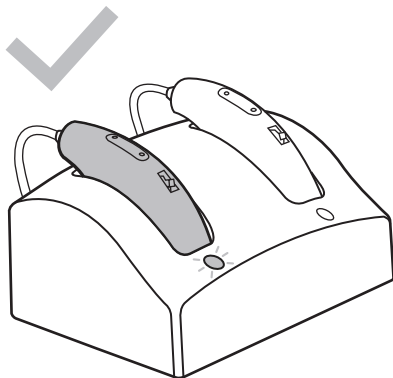
Rechargeable batteries have an 18 month warranty.

The first set of batteries are free.

The health care professional may charge for any labor involved in changing the batteries.

## Charging

1. The Hearing Devices should be pushed into the dock completely.
2. Turn Off the Power on the Devices to allow them to charge faster.
3. Green LED turns ON when Charging and OFF when fully Charged.
4. If the Devices are ON they will continue to charge but when complete the Green LED can Blink On/Off. This is not an error. The device is ON and will continue to use battery power so charging circuit and LED will come On.



## Conditions of use

Operating conditions	Temperature: +1°C to +40°C Relative humidity: 5% to 93%, non-condensing
Storage and transportation conditions	Temperature and humidity should not exceed the following limits for extended periods during transportation and storage:  Temperature: - 25°C to +60°C Relative humidity: 5% to 93%, non-condensing

## Warning

Do not wear your hearing aid while showering or participating in water activities.  
Do not immerse your hearing aid in water or any other liquid.





## Note

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. We caution the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC ID: 2ARH6-KLARO



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we help you listen