# 🔒 SKE-341B
## User Guide (SKE-341B)

● Know the Smart Lock

Zipper Lock

TSA Lock          LED          TSA Approved

Frame Lock

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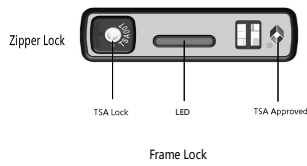
● How to Use

### 1. Download the App
iOS requirement: iPhone 5 or newer model
Android: Android 4.3 or newer, with Bluetooth 4.0

iOS
Scan the QR code or search "SKGSmart" in App Store to download.

ANDROID
Scan the QR code or search "SKGSmart" in Google Play to download.

### 2. Turn on Bluetooth
Make sure the Bluetooth on your phone is on. you can tap "Settings->Bluetooth"

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### 3. Sign Up for New User/Sign in
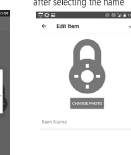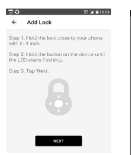打开 🔒 SKGSmart APP and tap the Sign up button or sign in.

### 4. Pair the Lock to your phone
★ Please make sure the the batteries are correctly installed (AAA battery, 1.5V).

Click on icon 🔒 to add new lock.     Input default password 000000     Select the top right upper corner after selecting the name ✓

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### 5. Use the App to lock or unlock
Open or close your lock by clicking "unlock" or "lock" button. (LED flashing when you lock or unlock.)

### 6. Find your lock via App
You can click on the "Flash iLock LED" to make the lock LED flash. (Some models can make sound alert).

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### 7. Separation Alert
Both of your lock and phone will make sound alert when they are disconnected.
(Note: only on some lock model)

**Separation aLarm**

Phone Alert: The phone will make sound alert when the lock and phone are out of range.

iLock Alert: The lock will make sound alert when the lock and phone are out of range.

Auto Lock:    Automatically lock when you are far away;
Automatically unlock when you are close.
(The distance may vary based on the distance from your phone. )

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● Remark
1. Power Supply: 4 * AAA batteries (1.5V). (Note: Battery polarities must be correctly installed.)
2. The default password is 000000 . You can change the password to a new one.
   Password is required when you add the lock to a new account.
3. You can manage multi locks by setting different names or photos.

Bluetooth function.

### Trouble Shooting

| Problem | Possible Cause | Solution |
|---|---|---|
| Fail to connect with phone | 1. Bluetooth is off. <br> 2. Phone and lock is beyond the valid distance. <br> 3. App has crashed. <br> 4. The lock is already connecting to other phone. <br> 5. Bluetooth error happen. | 1. Turn on the Bluetooth <br> 2. Put the phone and lock next to each other. <br> 3. Restart the App or reboot your phone <br> 4. Disconnect the lock from other phone. <br> 5. Restart the Bluetooth |
| Unable to lock | 1. Power is below 10% | 1. Replace the battery |
| Unable to unlock | 1. App has crashed | 1. Restart the App |
| Fail to pair | 1. Batteries are not installed correctly. <br><br> 2. Phone bluetooth is not compatible. | 1. Make sure batteries are correctly installed. (LED will flash when you install the batteries. <br> 2. For Android phone, some phones' bluetooth DONOT meet the bluetooth standard. Samsung, Huawei & Xiaomi (Android4.4) are tested and supported. |

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