

Veise

# User Manual

Model No. VE352



## Tutorial Video

Scan the QR code and search **VE352** to get the video.

## Need Help? Contact Us!

Call us at **+1(855)400-3853** ( Monday-Friday 9:00am-5:00pm PST ), if you have any questions.



**support@iveise.com**



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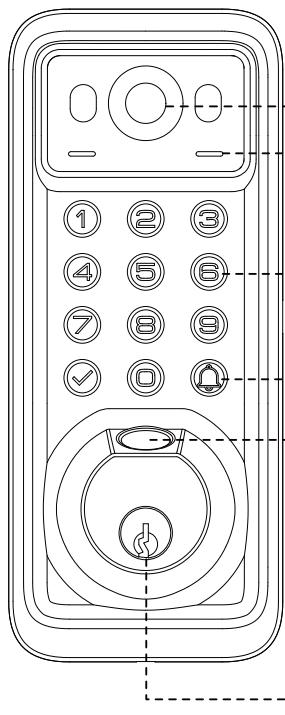
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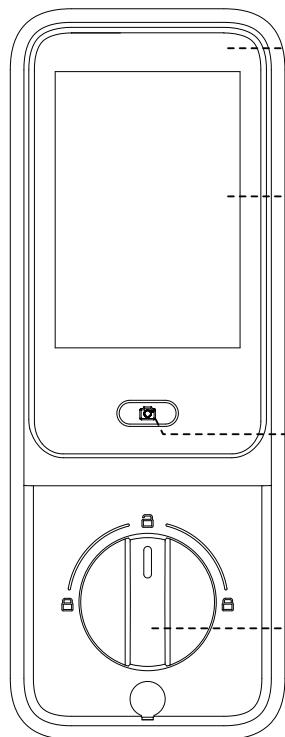
# At a Glance

## Exterior Assembly



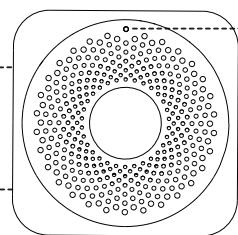
Camera  
Indicator Light  
Keypad  
Doorbell Button  
Fingerprint  
Keyhole

## Interior Assembly



Battery Cover  
Display Screen  
Display Screen Button  
Thumb Turn

## Doorbell



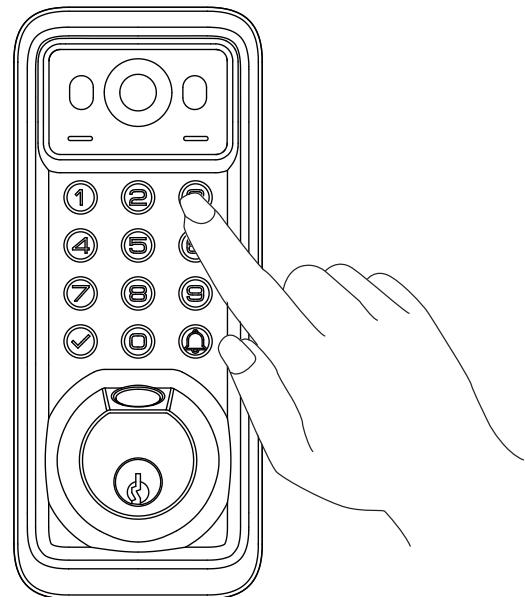
Previous Song Button  
Next Song Button  
Indicator Light  
Volume Button



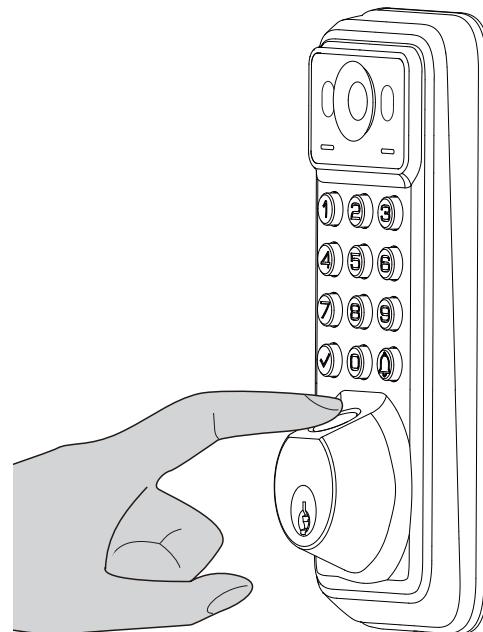
# How to Unlock

## ► 1. Unlock from **outside**.

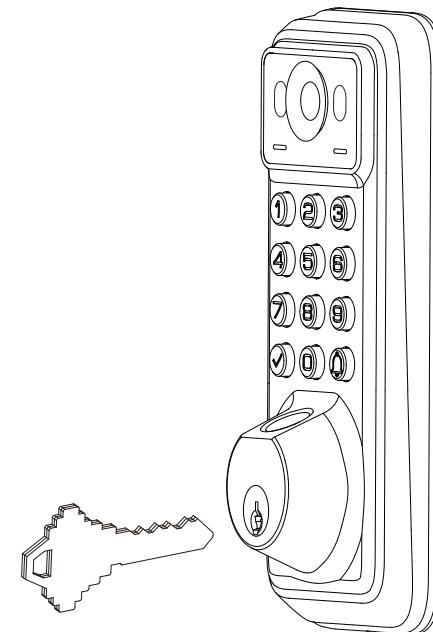
**1** Enter Master / User Code, press ✓



**2** Use the Fingerprint



**3** Use the Mechanical Key



## ► 2. Unlock from **inside**.

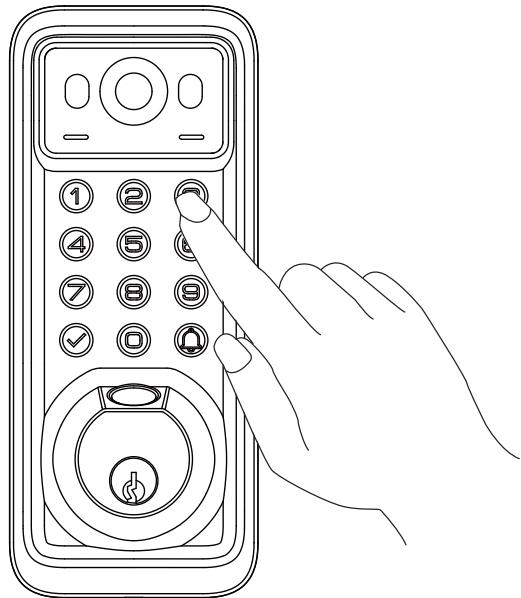
**1** Rotate the Thumb Turn



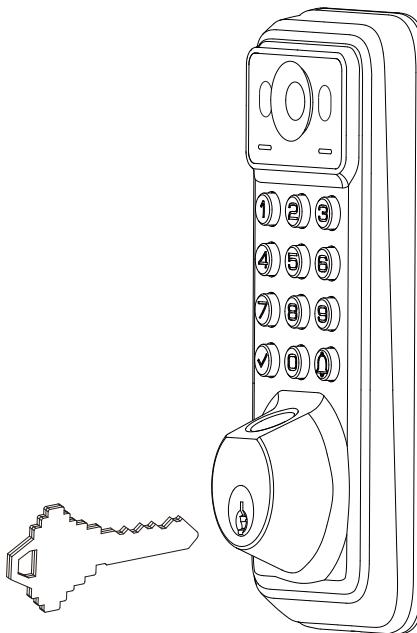
## How to Lock

### ► 1. Lock from **outside**.

- 1 Press and hold **Any button** on the Keypad for 2 seconds



- 2 Use the Mechanical Key



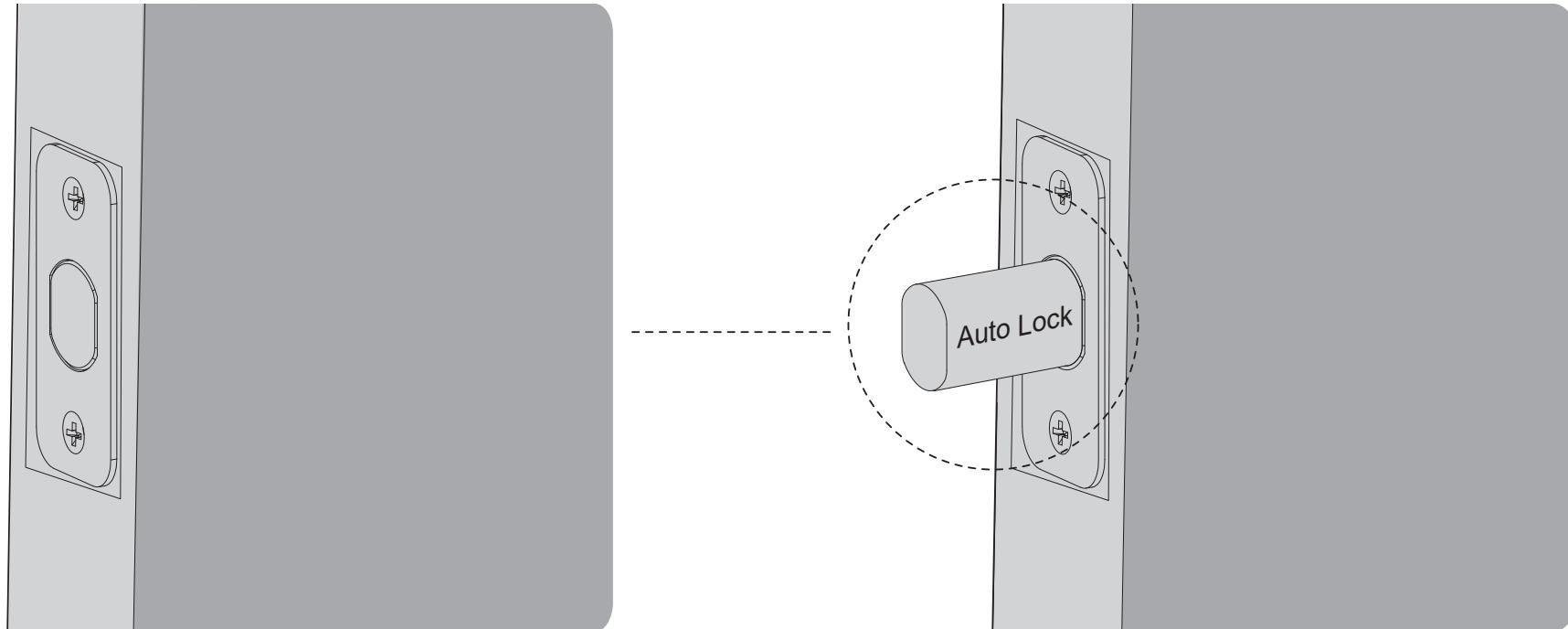
### ► 2. Lock from **inside**.

- 1 Rotate the Thumb Turn



## Auto Lock

► In **Auto Lock** mode, the bolt will extend out automatically to lock the door in **10** seconds. You can customize the Auto Lock time delay between **10** and **99** seconds.



⌚ **10** seconds later

**NOTE:** Auto Lock is disabled by default, it needs to be enabled manually. The lock doesn't have a built-in door sensor, if the Auto Lock is enabled, it will lock automatically whether your door is closed or open.

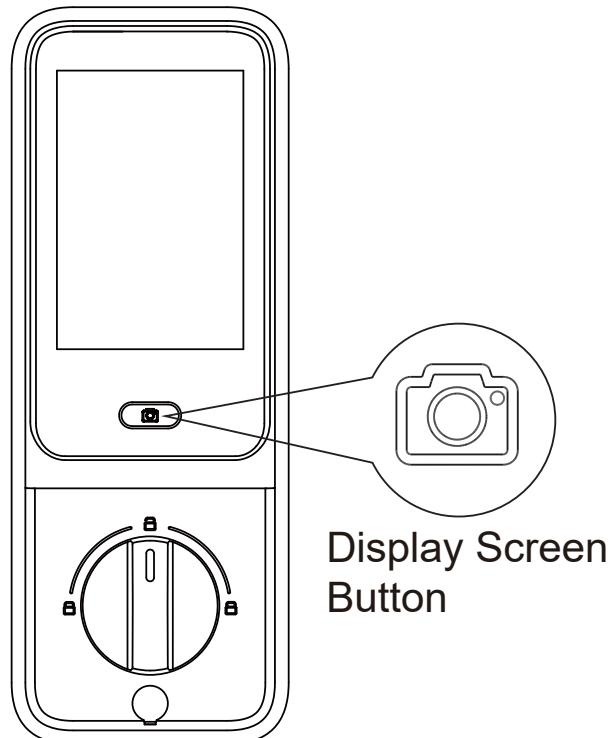


## How to Use

### ► How to use the Display Screen

Press the Display Screen Button to make the Display Screen light up, then you can see outside through the screen.

**NOTE:** Display Screen is disabled by default, it needs to be enabled manually by pressing the Display Screen Button on the Interior Assembly every time you want to use it.

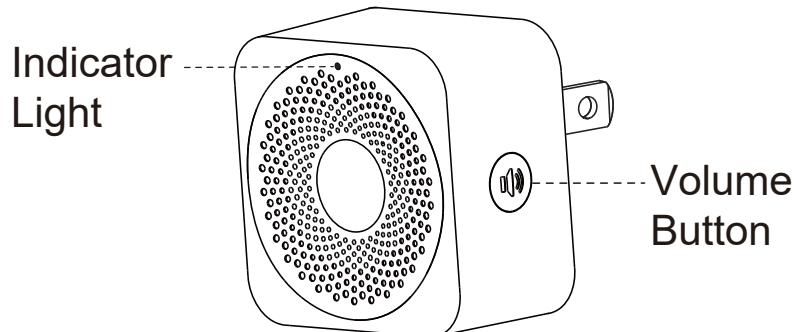




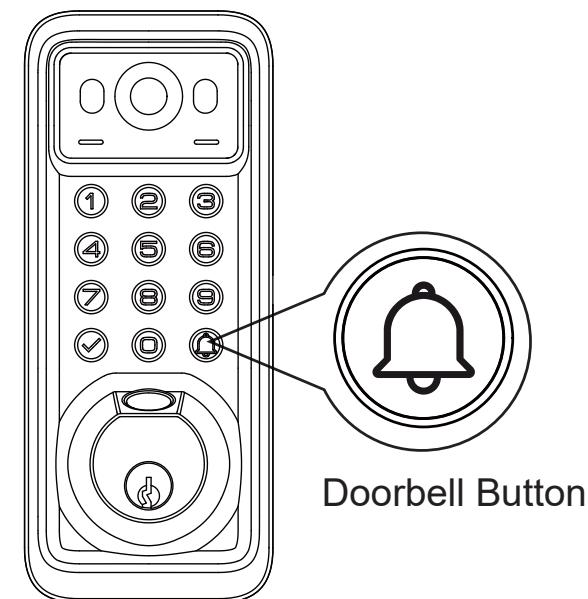
## How to Use

### ▶ How to pair the Doorbell

- 1 Power on the device. Press and hold the Volume Button for 3 seconds until the Blue Indicator Light is on.



- 2 Press the Doorbell Button once to pair the Doorbell until the Indicator Light is off.



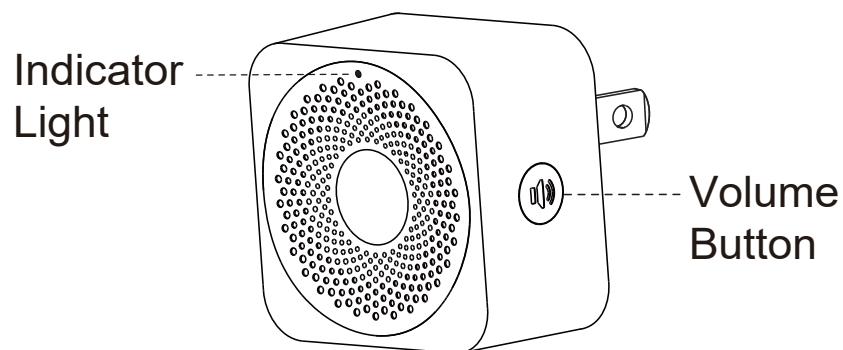
- 3 Press the Doorbell Button to test whether your Doorbell is paired successfully.



## How to Use

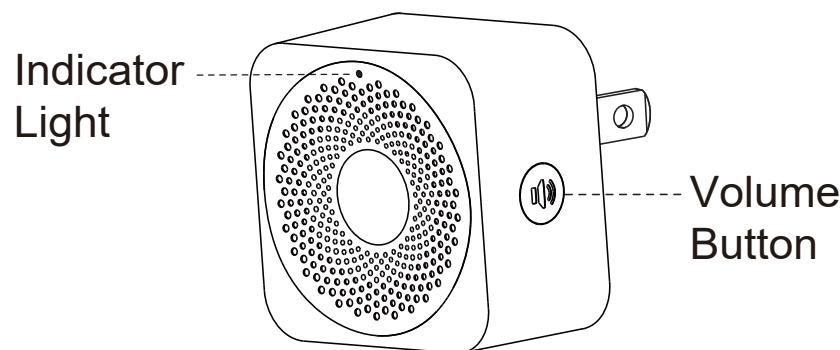
### ▶ How to unpair the Doorbell

Press and hold the Volume Button for 10 seconds until the Indicator Light flashes 4 times and then goes out. It means the Doorbell has been unpaired successfully.



### ▶ How to adjust the volume of the Doorbell

The default volume is 3, press the Volume Button once to increase the volume to the maximum of 5, then press and hold the Volume Button to decrease the volume to the minimum of 1.

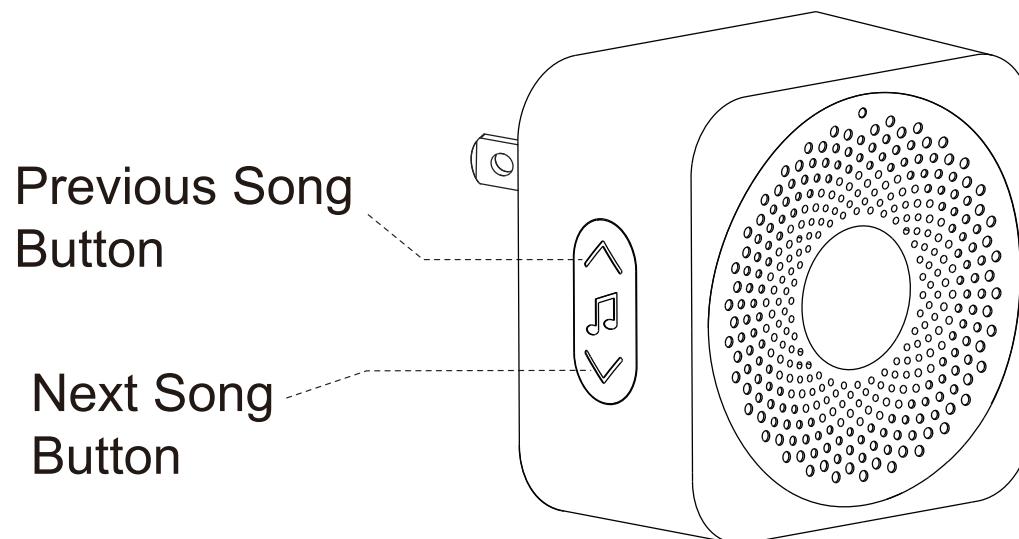




## How to Use

### ▶ How to switch the song of the Doorbell

Press the Previous Song Button or Next Song Button to switch the song of the Doorbell. There're a total of 38 songs available to play.





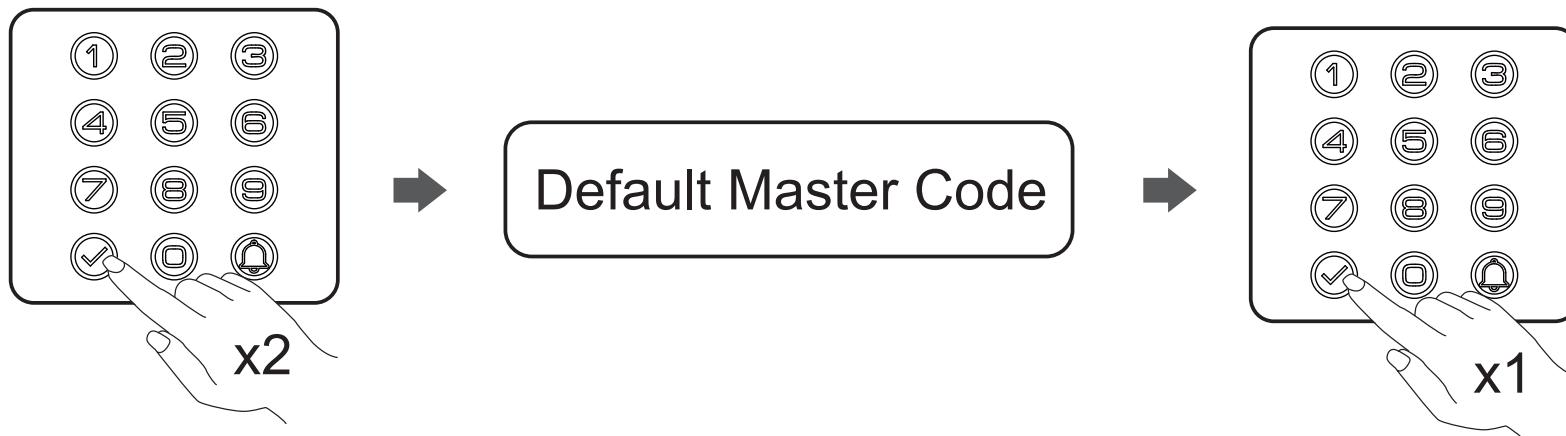
# Programming Guide

## ⚠ Important:

- ▶ Master Code (4 to 10 digits): The Default Master Code is **1234**. It is required that you change it to a code of your own before programming.
- ▶ User Code (4 to 10 digits): A total of 20 User Codes (including One-time User Code) can be programmed and stored.
- ▶ When setting is unsuccessful, the Indicator Light will flash **Red**.

## ▶ Change Master Code

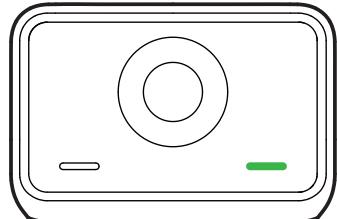
- 1 Press twice, then enter the Default Master Code, press once.



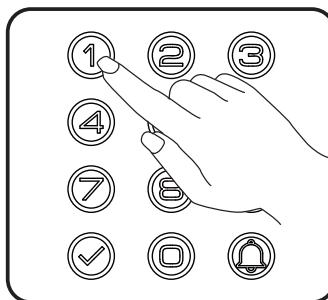


# Programming Guide

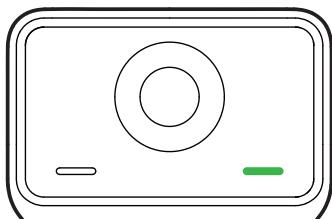
**2** Then press ① on the Keypad.



Green light flashes



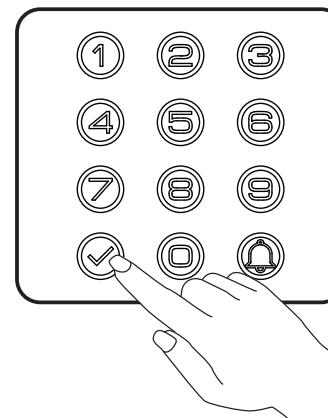
**3** Then enter your New Master Code, and then press ✓ .



Green light flashes



New Master Code



**4** Congratulations on completing this programming when the Indicator Light flashes Green!

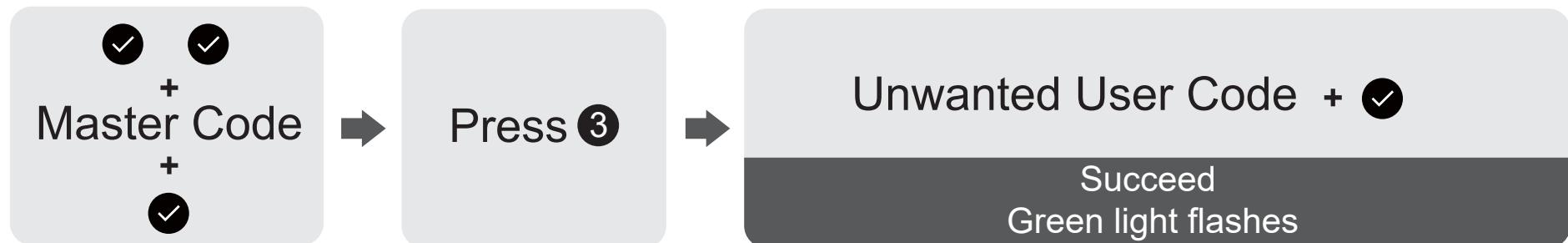


# Programming Guide

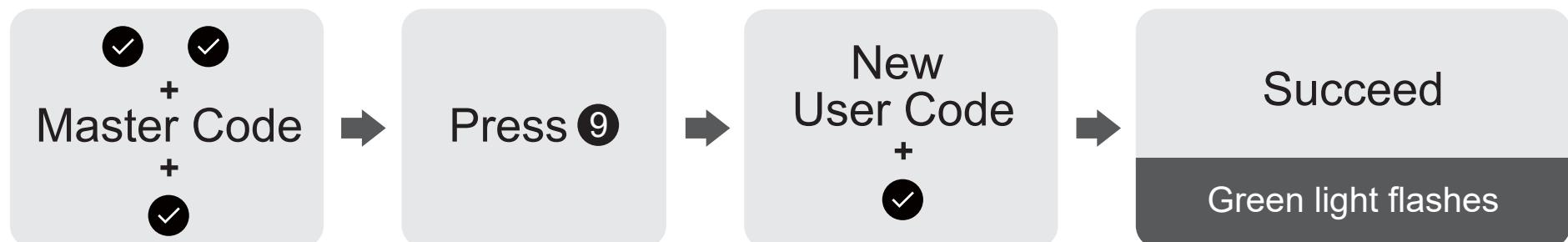
## ► Add User Code



## ► Delete User Code



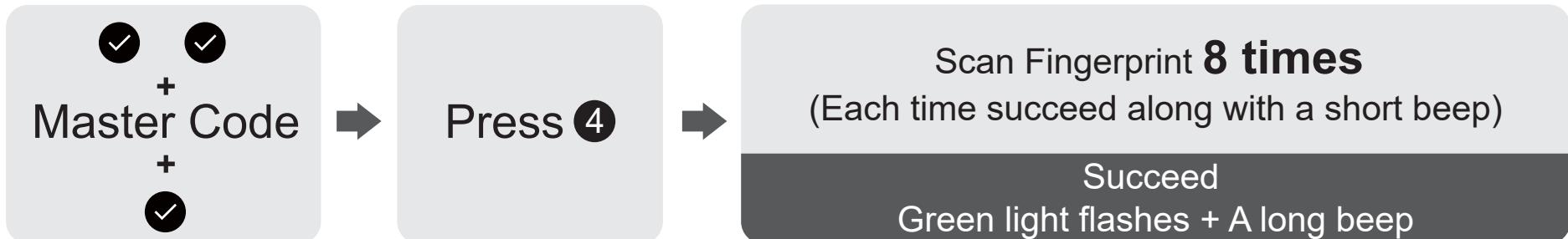
## ► Add One-Time User Code



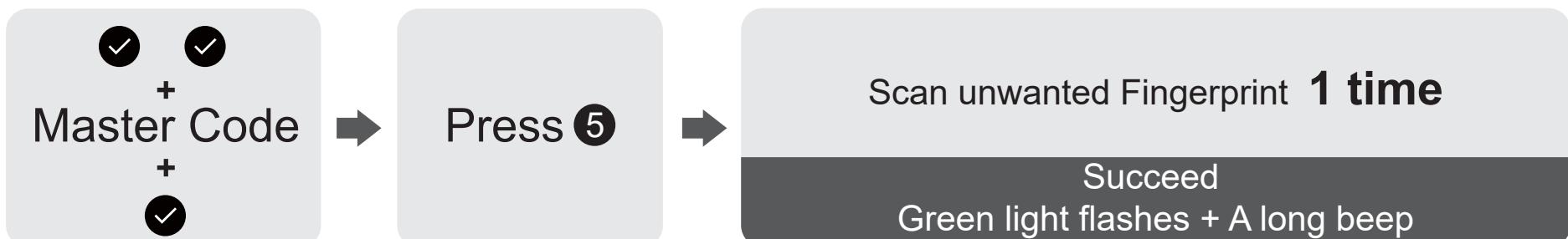


# Programming Guide

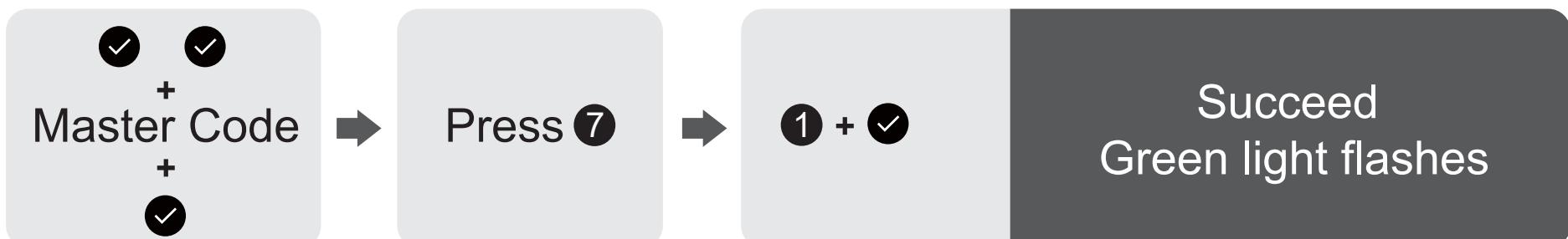
## ► Add Fingerprint



## ► Delete Fingerprint

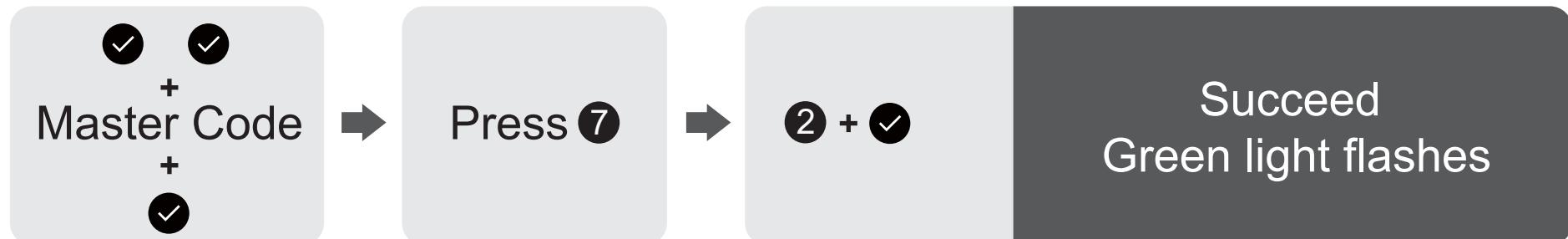


## ► Enable Auto Lock

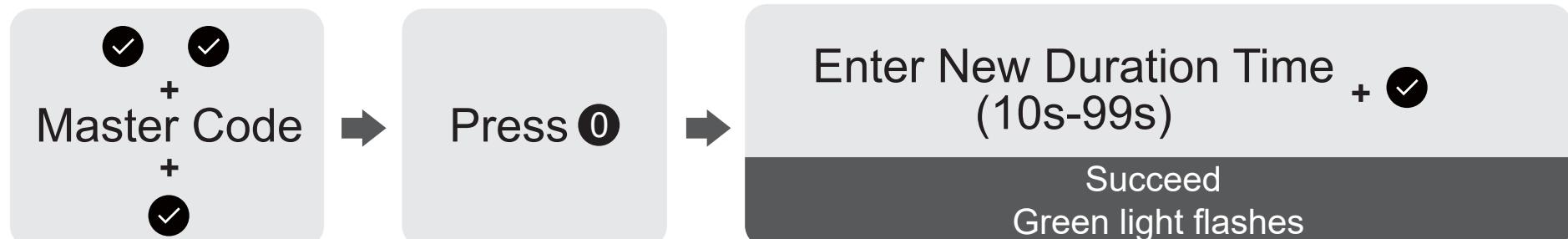




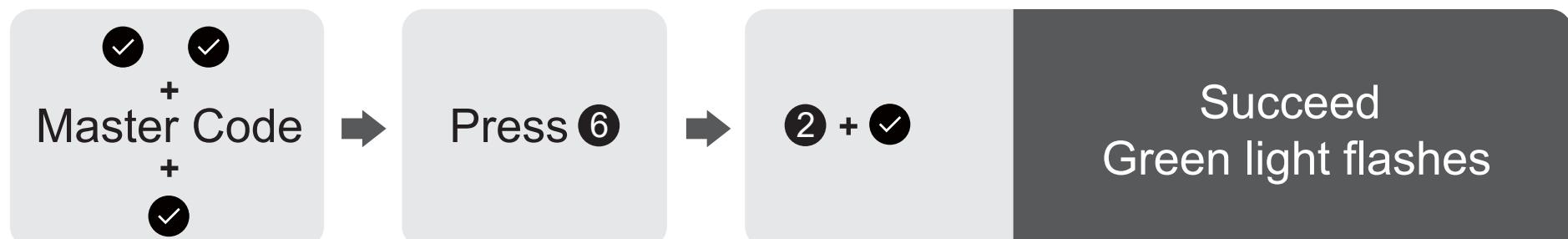
## ▶ ***Disable Auto Lock***



## ► **Set Auto Lock Time**



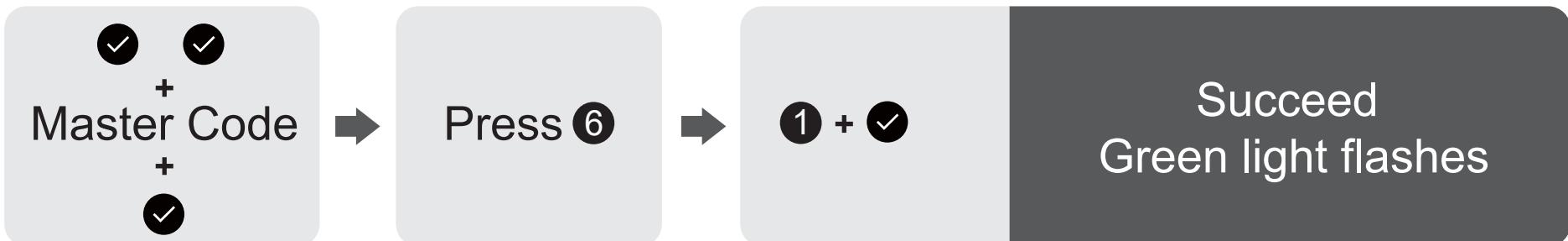
## ▶ **Enable Silent Mode**



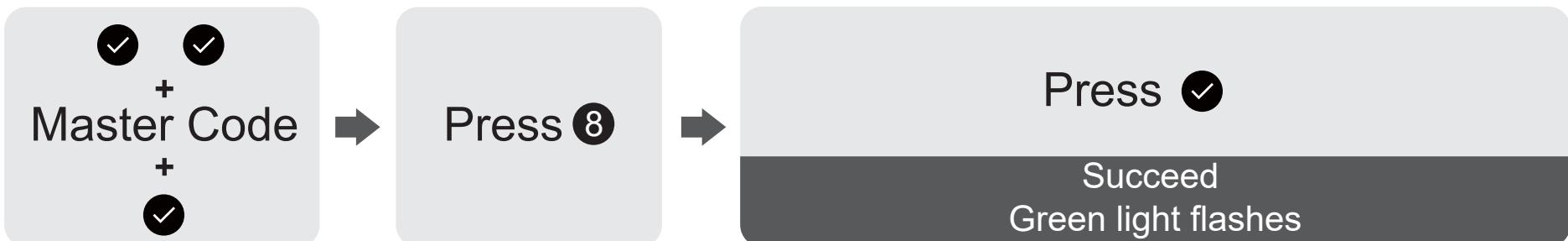


# Programming Guide

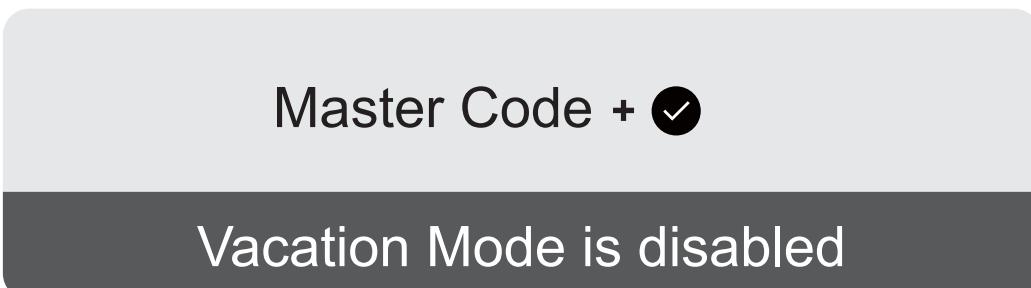
## ► ***Disable Silent Mode***



## ► ***Enable Vacation Mode***



## ► ***Disable Vacation Mode***





# App Guide

## ► ***Before Pairing***

- The lock is not required to connect to the Network, **so it's unable to lock / unlock but only generate the One-time Code via KK Home App.**
- Before pairing your lock in KK Home App, please make sure to change the default Master Code (**1234**) on the lock.  
If you will change the Master Code in future, you may need to repair your lock in KK Home App with your new Master Code.
- During pairing, please make sure to enter the correct Master Code, or it may cause one-time code failure.
- The UI of KK Home App may be updated, the specific operation guidance in KK Home shall prevail.



# App Guide

## ► Step 1: Register Your Account

1

Search and download “KK Home” in

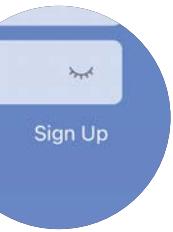
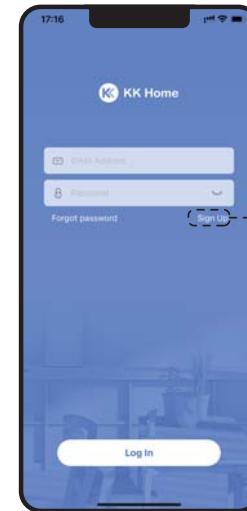


or



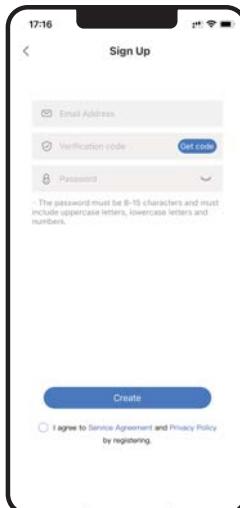
Scan the QR code to  
download “KK Home” App

2



Tap on “Sign Up”  
to get started.

3



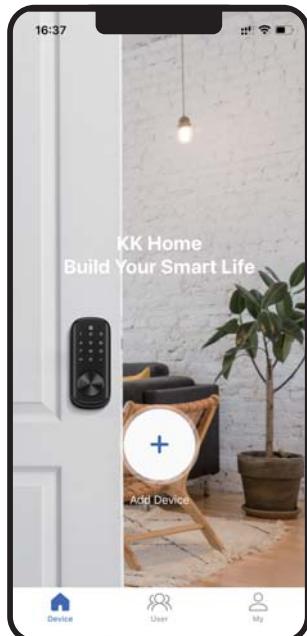
Complete the register information and tap “Get code”,  
you will receive a Verification code in the mailbox you  
entered to register. Enter the code you received, tap on  
“Create” to complete registration.



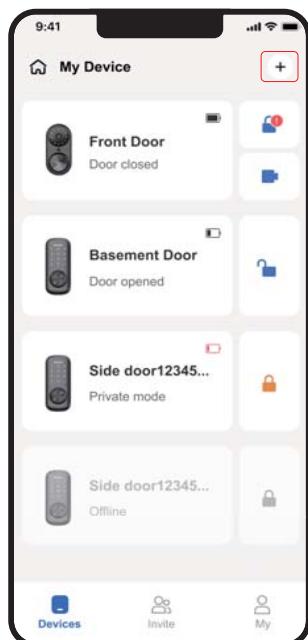
# App Guide

## ► Step 2: Pair Your Lock

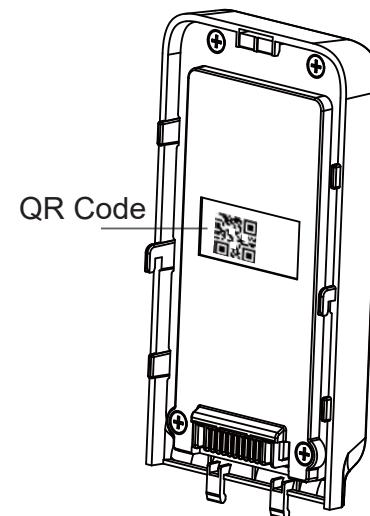
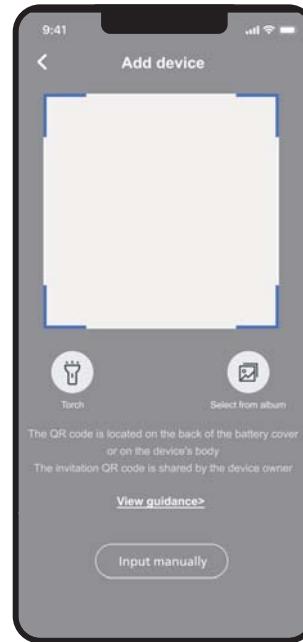
**1** Tap on “Add Device” or “+”



or



**2** Scan the QR code or input the ESN on the back of the Battery Cover manually.

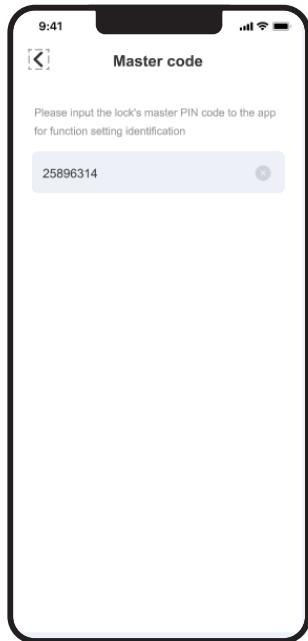




# App Guide

## ► ***Step 2: Pair Your Lock***

**3** Please enter your Master Code for identification.



**4** Lock is added successfully.

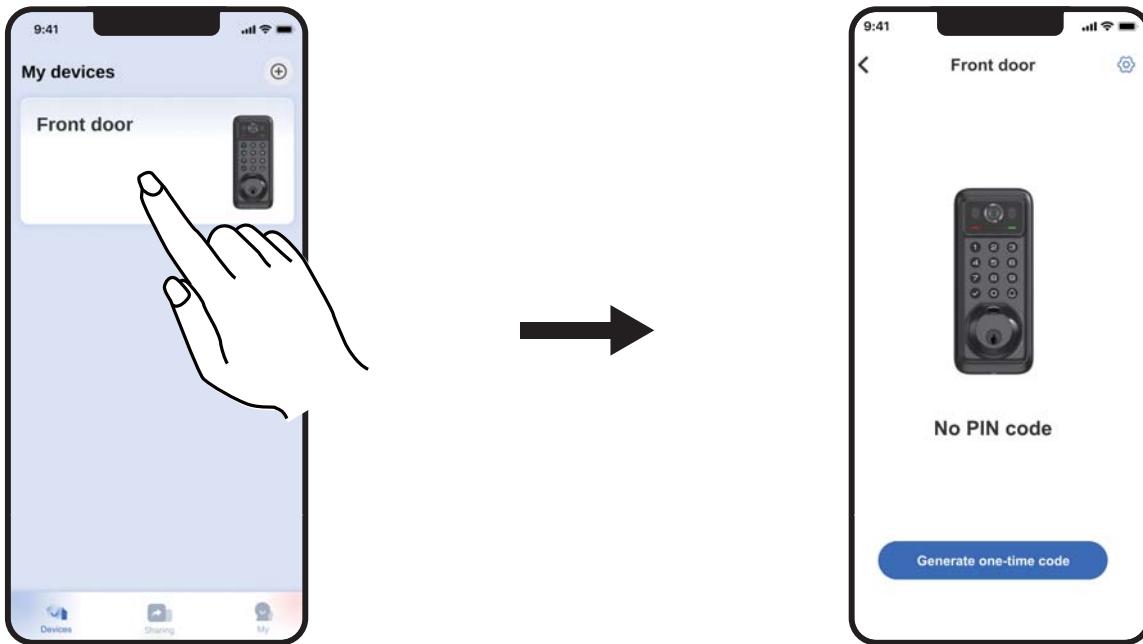




# App Guide

## ► Step 3: Generate One-time Code

- 1 After pairing your lock, tap on “Generate one-time code”.

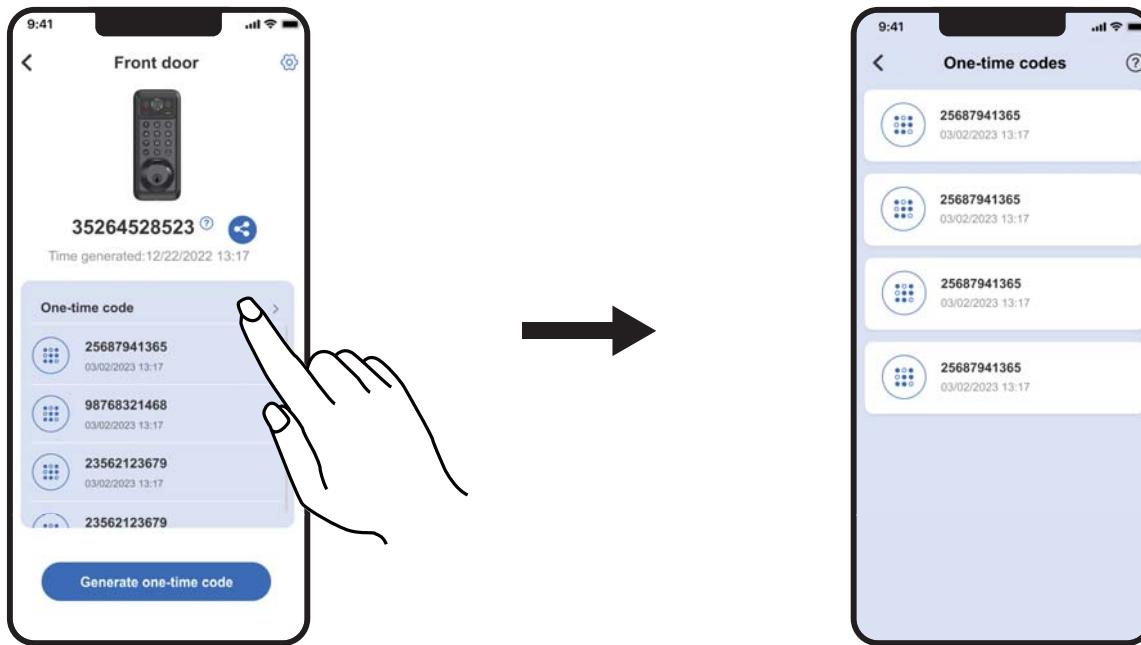




# App Guide

## ► Step 3: Generate One-time Code

**2** Enter the One-time Codes on the Keypad to test if they work.



### NOTE:

1. You can generate multiple One-time Codes via KK Home App. One-time Code only can be used once and will be automatically deleted after used.
2. If the generated One-time Code can't be used to open the door, please check if you have changed the Master Code on the lock and scan the QR code on the back of the Battery Cover to add your lock in KK Home App again.

# C How to Reset

- 1 Keep the door open and unlocked.
- 2 Remove one battery, press and hold the Reset Button for 5 seconds by using the Reset Tool.
- 3 Keep holding the Reset Button and put the battery back, until you hear a long sound of beep and the Latch bolt extends out automatically.

Settings	Factory Default
Master Code	1234
Auto Lock	Disabled
Silent Mode	Disabled
Wrong Entry Limit	10 times
Shutdown Time	3 mins
Vacation Mode	Disabled

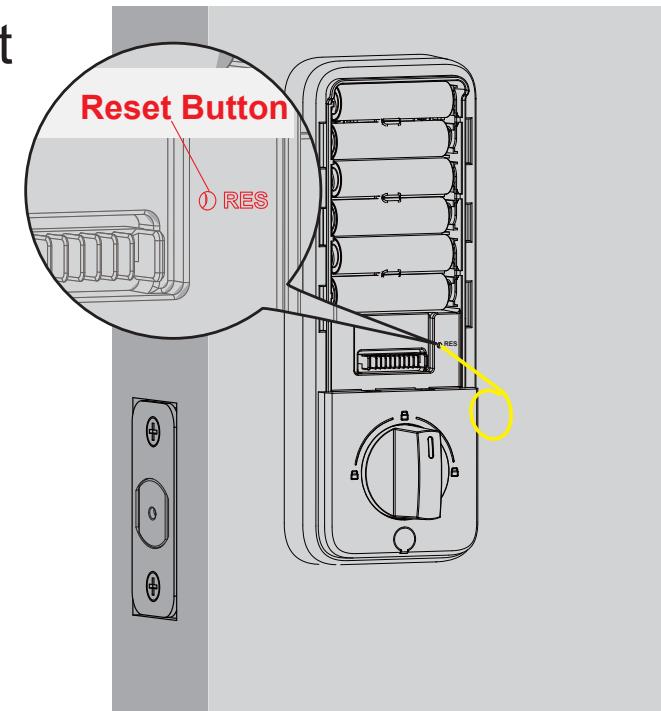


Scan the QR code

Search [VE352](#)

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if you have any questions.

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## Definitions

- **Master Code**

The Default Master Code is **1234**. Before programming, it requires to change the Default Master Code to a new one.

Master Code can be used to unlock the door under Vacation Mode.

- **Fingerprint**

Fingerprint is only used to **unlock from the outside**.

To add Fingerprints, place your finger on the Fingerprint scanner for **8** times. Remember to place different angles of your finger and press a little bit harder on the scanner each time.

- **One-time User Code**

You can add multiple One-time Codes on the lock or generate them in KK Home App. One-time Code only can be used once and will be automatically deleted after used.



## Definitions

- **Auto Lock**

In **Auto Lock** mode, the Latch bolt will extend out automatically to lock the door in **10** seconds.

Auto Lock is disabled by default. You can customize the Auto Lock time delay between **10** and **99** seconds.

- **One-touch Lock**

One-touch Lock is pressing and holding **Any button** on the Keypad for **2** seconds **to lock from outside**.

- **Wrong Entry Limit**

After **10** times unsuccessful attempts at entering an invalid code, the device will shut down for **3** minutes.



## Definitions

- **Vacation Mode**

Enabling the Vacation Mode will restrict all User Codes and Fingerprints until Master Code is entered on the Keypad. If it's unlocked by the Thumb Turn from the inside, the lock will sound an alarm.

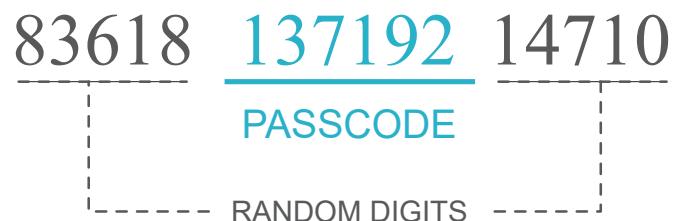
- **Silent Mode**

The beep sounds when pressing Keypad can be muted. But you will still hear low battery and system alerts.

- **Anti-peeping Passcode**

Entering random numbers before or after correct passcode will also unlock the door, which can prevent the passcode being exposed.

The length of anti-peeping passcode should be within 16 digits.



# Need Help? Contact Us!

If you have any questions, please contact us at

 **+1(855)400-3853**

(Monday-Friday 9:00am-5:00pm PST)

 **support@iveise.com**  **iveise.com**

If you have your ***order ID, videos or images of your problem*** (if necessary) ready before contacting Customer Support, we will solve your problem faster and better.

## FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.