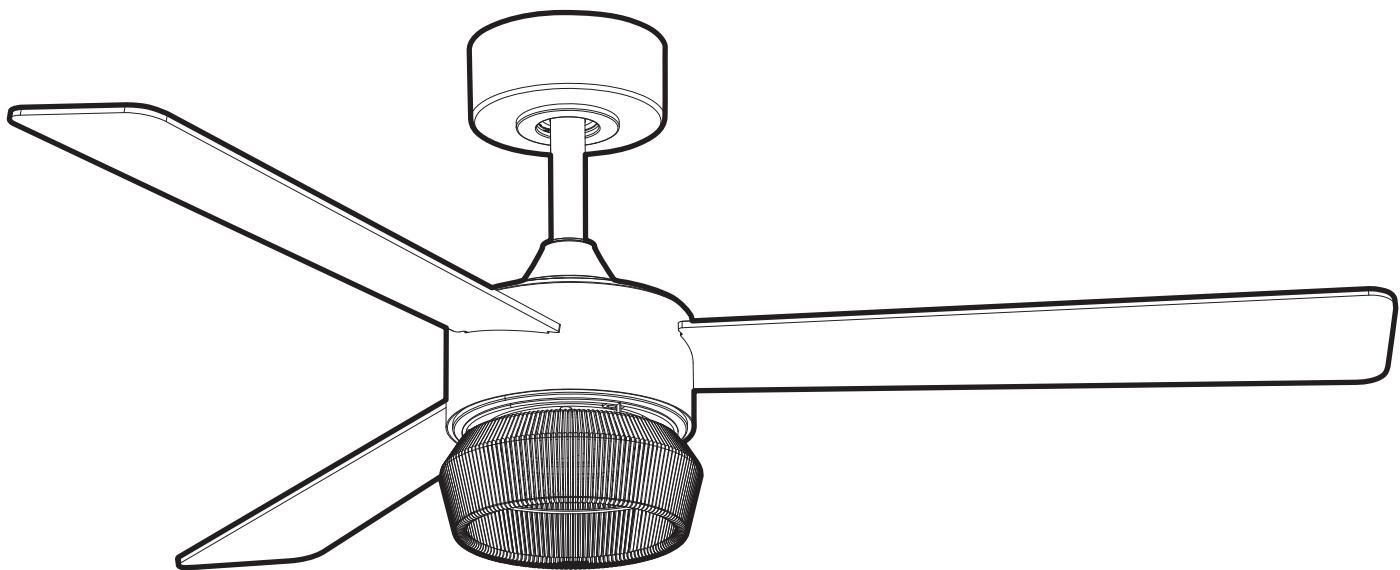




## BELLMORE SMART CEILING FAN

37000098



Step-by-step Product  
Instruction Video

Scan with your  
mobile device

Since 1932, Globe has taken pride in offering products of the highest quality, and a level of service unparalleled in the industry. Should you encounter any difficulties, have any questions or simply wish to offer us your valuable feedback, you may contact us in the following ways:

Toll Free Telephone: 1-888-543-1388 (North America Only)  
E-Mail: [info@globe-electric.com](mailto:info@globe-electric.com) / Mail: Globe Electric Customer Service Department  
150 Oneida, Montreal, Quebec, Canada H9R 1A8

Please visit our website to discover other quality Globe products: <http://www.globe-electric.com>

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## WARRANTY

### 3-YEAR LIMITED WARRANTY

#### What is covered

This product is guaranteed to be free of factory defective parts and workmanship for a period of 3 years from date of purchase. Purchase receipt is required for all warranty claims.

#### What is not covered

This guarantee does not include repair service, adjustment and calibration due to misuse, abuse or negligence. Unauthorized service or modification of the product or of any furnished component will void this warranty in its entirety. This warranty does not include reimbursement for inconvenience, installation, setup time, loss of use, unauthorized service, or return shipping charges. This warranty is not extended to other equipment and components that a customer uses in conjunction with this product.

# WARNING

## READ AND SAVE THESE INSTRUCTIONS



Most electrical accidents are caused by carelessness or ignorance. If you combine a basic knowledge of electricity, a healthy respect for it, and a dose of common sense, you can safely tackle many household electrical repairs. Here are some basic guidelines for working with electricity:

Before working on a circuit, go to the main service panel and remove the fuse or trip the breaker that controls that circuit. Tape a sign to the panel warning others to leave the circuit alone while you work.

Before touching any wire, use a voltage tester to make sure it's not live.

Whenever you check for voltage in a receptacle, check both outlets – each may be controlled by a separate wiring circuit.

When replacing fuses, turn off the main power first. Make sure your hands and feet are dry, and place one hand behind your back to prevent electricity from making a complete circuit through your chest. Touch a plug fuse only by its insulated rim. Remove cartridge fuses with a fuse puller.

Use tools with insulated handles and ladders made of wood or fiberglass.

Keep dry-chemical fire extinguishers in the kitchen, basement, and workshop.

Never disable grounding devices. Make sure that all appliances requiring grounding are properly grounded, and that the electrical system itself is properly grounded.

Meet or exceed all electrical code requirements that cover the work you are doing.

Always work with enough light to see what you are doing; it's easy to make mistakes when you're working in dim light.

If in doubt, consult a qualified electrician.

### RF Exposure

**For Ceiling Fan With Light**, The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device should be installed and operated with a minimum distance 20cm between the radiator and your body.

For PWM Remote Control, The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Responsible Party: Globe Electric

Address: 2264 East 6th Street, San Bernardino, CA 92410 U.S.A.

[www.globe-electric.com](http://www.globe-electric.com)

CAN ICES (B) / NMB (B)

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development (ISED) Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

For Ceiling Fan With Light, The device has been evaluated to meet general RF exposure requirement. The distance between user and products should be no less than 20 cm.

For PWM Remote Control, The device has been evaluated to meet general RF exposure requirement

WARNING: to reduce the risk of fire or electric shock, do not use this fan with any solid-state speed control device.

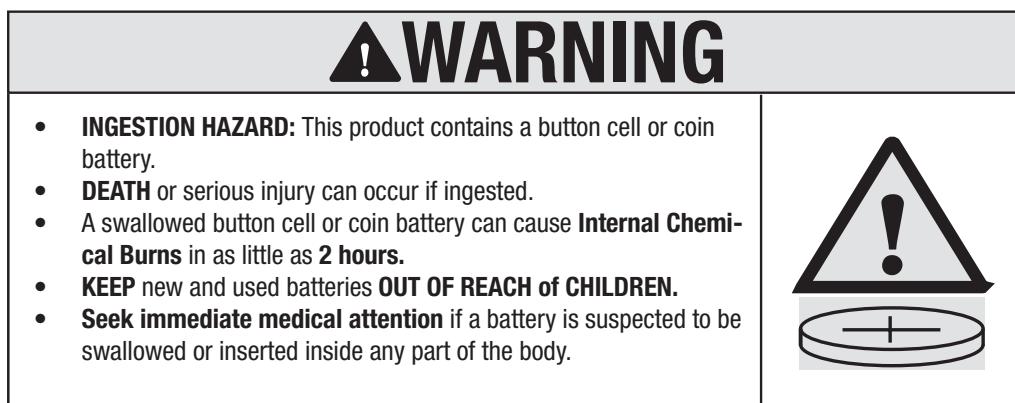
WARNING: to reduce the risk of personal injury, do not bend the blade brackets when installing the brackets, balancing the blades, or cleaning the fan. Do not insert foreign objects in between rotating fan blades.

WARNING: to reduce the risk of fire, electric shock, or personal injury, mount to outlet box marked "acceptable for fan support of 15.9/22.7/31.8 kg (35/50/70 lbs) or less" and use mounting screws provided with the outlet box.

CAUTION: to reduce the risk of electric shock, disconnect the electrical supply circuit to the fan before installing light kit.

## WARNING:

- Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children.
- Do NOT dispose of batteries in household trash or incinerate.
- Even used batteries may cause severe injury or death.
- Call a local poison control center for treatment information.
- CR2032 3V replaceable battery.
- Non-rechargeable batteries are not to be recharged.
- Do not force discharge, recharge, disassemble, heat above (60°C) or incinerate.
- Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.
- Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.
- Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children.

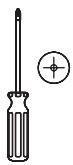


## WARNING

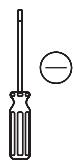
### INGESTION HAZARD:

This product contains a button cell or coin battery.

## TOOLS REQUIRED



Phillips head screwdriver



Flat head screwdriver



Adjustable wrench



Electrical tape



Wire cutter



Step ladder

Note: Do not use power tools for the installation to avoid damaging the screws/parts.

### FEATURES

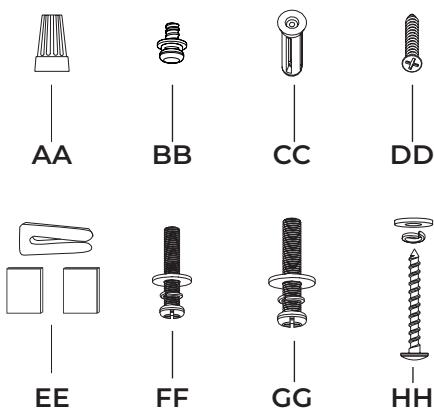
- Remote control
- Smart app
- App and voice control
- Pair with virtual assistant
- RGB | 16+ million colors
- 6 color Ambiance Select™
- Dimmable
- Schedules and timers
- WhisperQuiet™ functionality

### SPECIFICATIONS

- DC motor
- Energy efficient 32W
- Reversible motor
- 6 Speed
- 3900 CFM, 190 RPM
- Integrated LED
- 1000 lumens, 80 CRI
- 30,000 hours
- 48" diameter (fully assembled)
- Net weight of fan: 8.7 lb / 3.93 kg

Model	Min. Thickness of edges of blades (in./mm)	Blade length (in./cm)	RPM	Speed at tip of blades (ft/s, m/s)
37000098	0.212" (5.4 mm)	21.65" (55 cm)	190	39.77 ft/s (12.123 m/s)

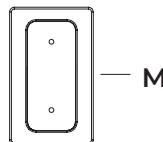
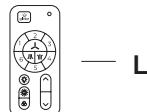
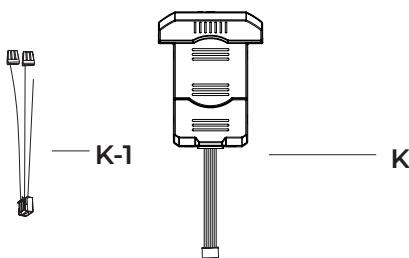
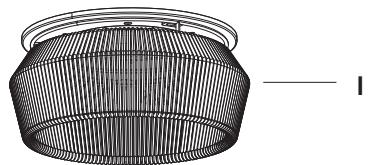
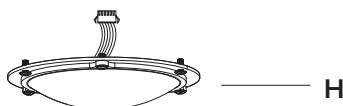
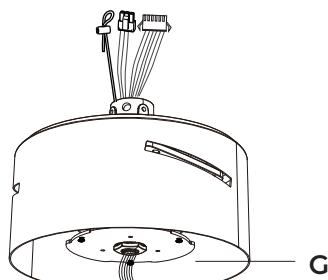
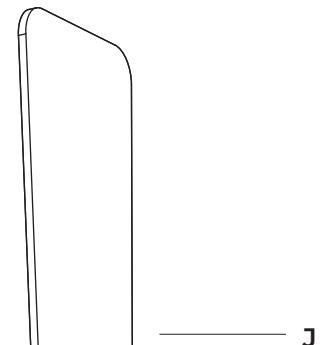
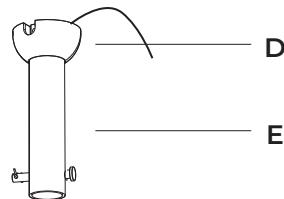
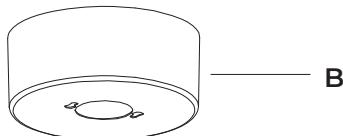
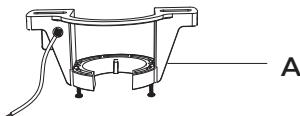
## HARDWARE INCLUDED



Part	Description	Quantity
AA	Wire nut	2
BB	Blade screws and washers	10
CC	Remote control back plate screw anchors	2
DD	Remote control back plate screws	2
EE	Balancing kit	1
FF	Extra Junction Box screws and washers #8-32 x 1" (2.54 cm)	2
GG	Extra Junction Box screws and washers #10-24 x 1" (2.54 cm)	2
HH	Mounting screw for safety cable	1

## PACKAGE CONTENT

Note: Remove all contents from box before beginning installation.



Part	Description	Quantity
A	Mounting bracket	1
B	Canopy	1
C	Canopy ring	1
D	Hanger ball (pre-assembled)	1
E	Downrod	1
F	Decorative cover	1
G	Fan motor housing	1

Part	Description	Quantity
H	LED light module	1
I	Light cover	1
J	Blade	3
K-1	Wires	1
K	Remote control receiver	1
L	Remote control	1
M	Remote control holder	1

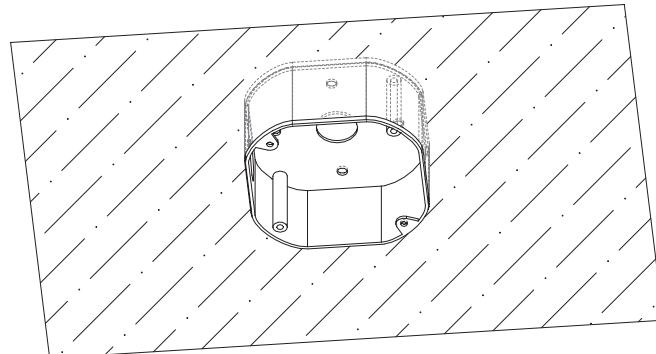
## PRE-INSTALLATION

### Outlet Box:

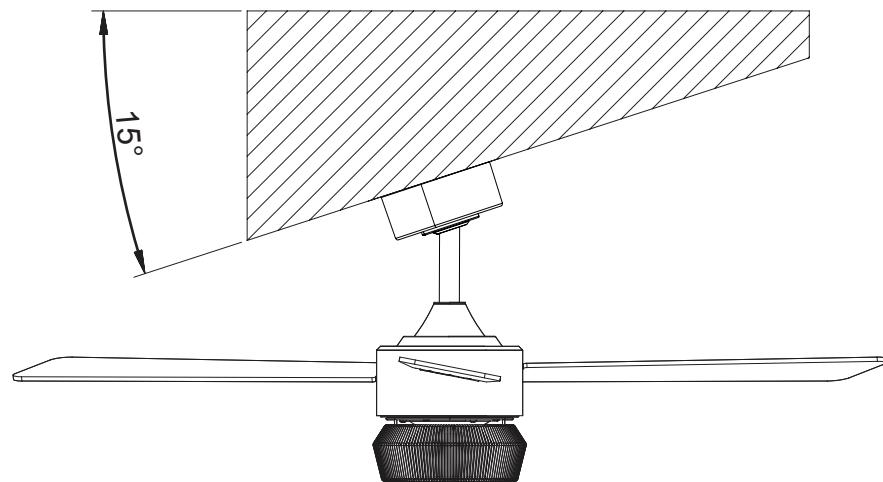
Fan must be able to be secured to a fan-rated outlet box. If none exists, contact a qualified electrician for installation.



**WARNING:** TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR PERSONAL INJURY, MOUNT TO OUTLET BOX MARKED "ACCEPTABLE FOR FAN SUPPORT OF 15.9/22.7/31.8 KG (35/50/70 LBS) OR LESS" AND USE MOUNTING SCREWS PROVIDED WITH THE OUTLET BOX. CONSULT A QUALIFIED ELECTRICIAN IF IN DOUBT.



NOTE: Fan can be mounted on a sloped ceiling up to a maximum angle of 15 degrees.

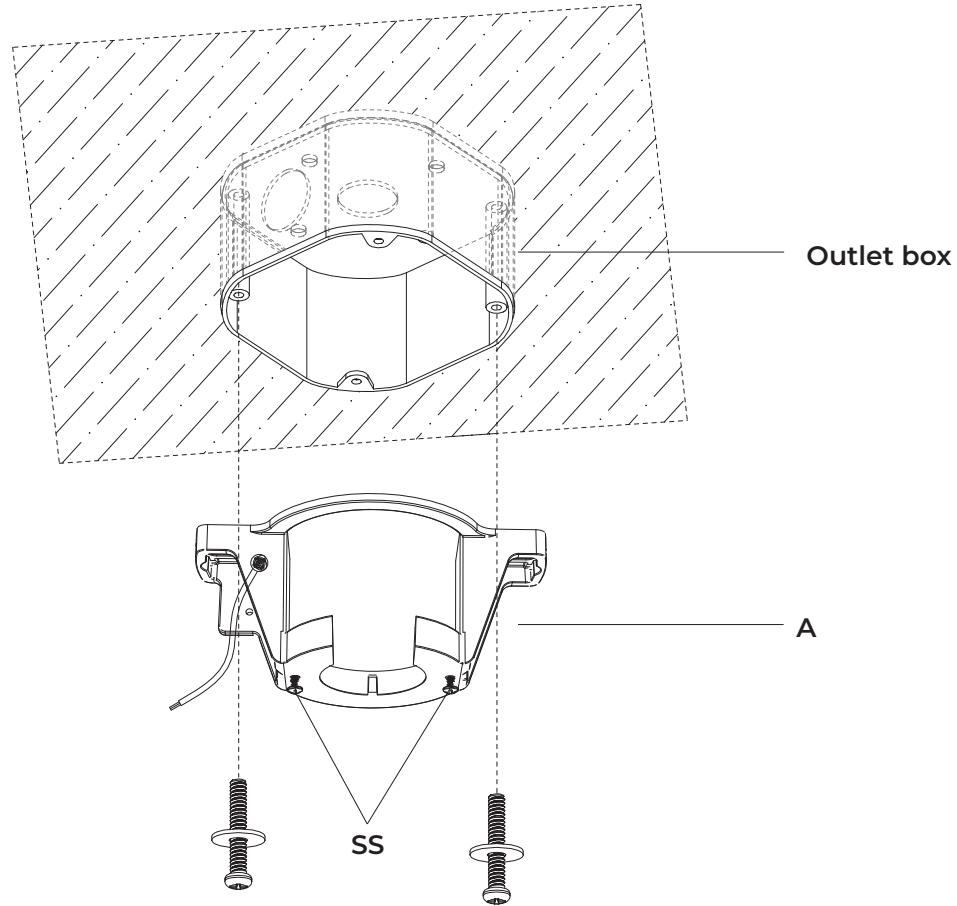


## 1. Attach the mounting bracket to the outlet box

Secure the mounting bracket (A) to the ceiling outlet box with the screws and washers provided with your outlet box.

Loosen (do not remove) the 2 mounting bracket screws (SS).

Note: Extra junction box screws #8-32 x 1" (2.54 cm) and washers (FF), and #10-24 x 1" (2.54 cm) and washers (GG) found in bag "AA" included if needed.

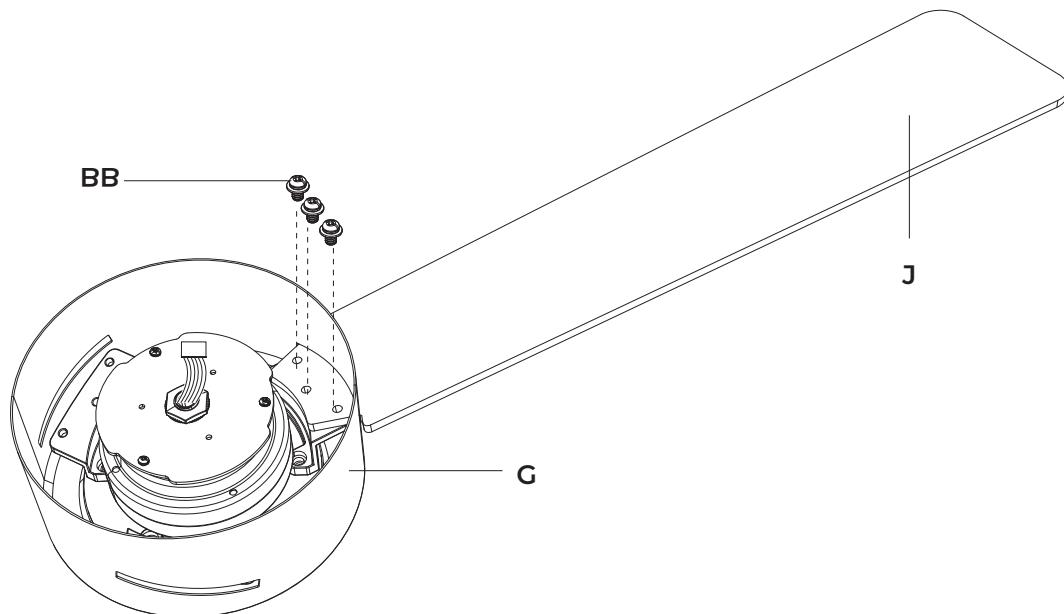


## 2. Attach the blades

Insert the blade (J) into the slit of motor housing (G) and push the blade into place. Secure the blade using the fan blade screws and washers (BB) from the bag "BB". Repeat for the other 2 blades.

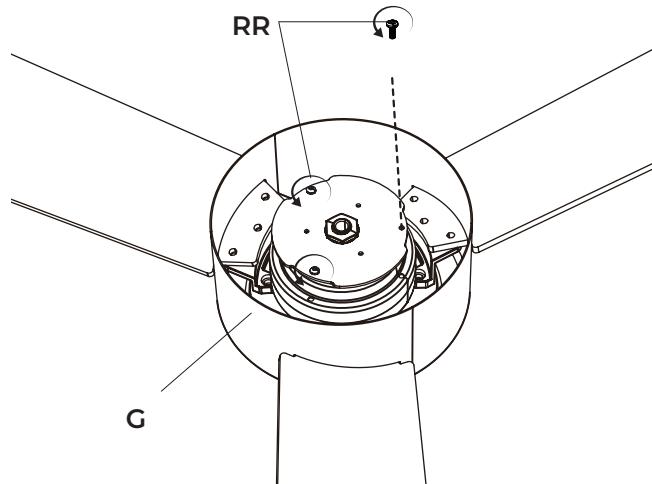


**CAUTION:** A LOOSE SCREW COULD RESULT IN WOBBLING OF THE FAN.

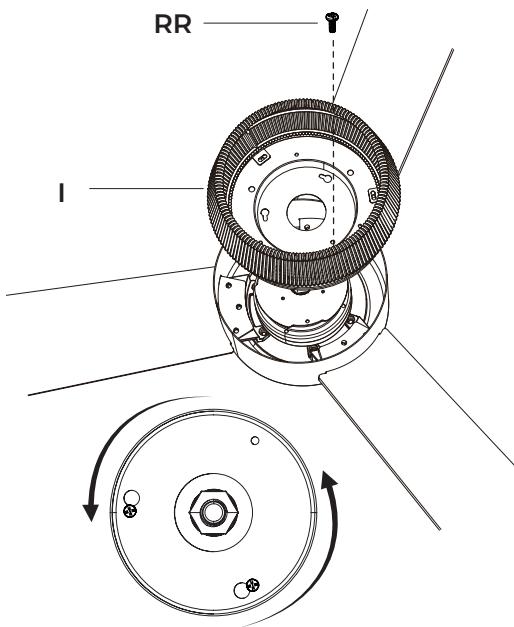


### 3. Attach the light cover

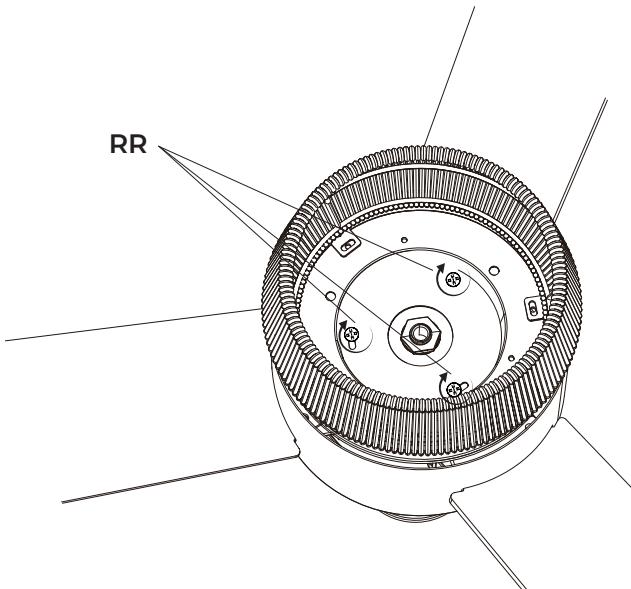
3.1 Loosen (any) 2 of the 3 pre-installed screws (RR) from the motor housing (G) and completely remove the third screw from the fan motor housing (G).



3.2 Attach the light cover (I) by lining up the 2 keyholes with the 2 screws (RR) then twist until tight.

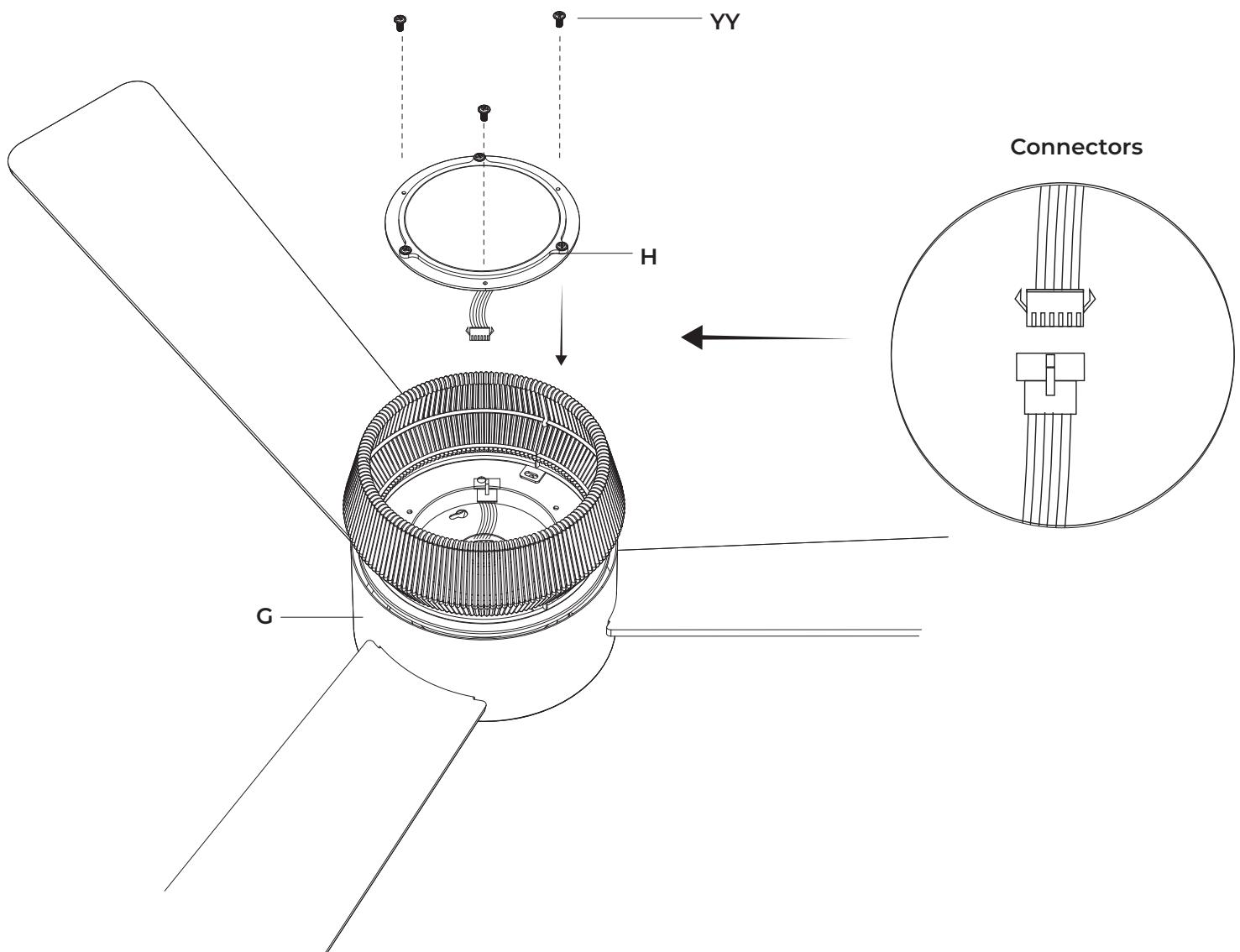


3.3 Reinsert the third screw (RR) and tighten all 3 screws.



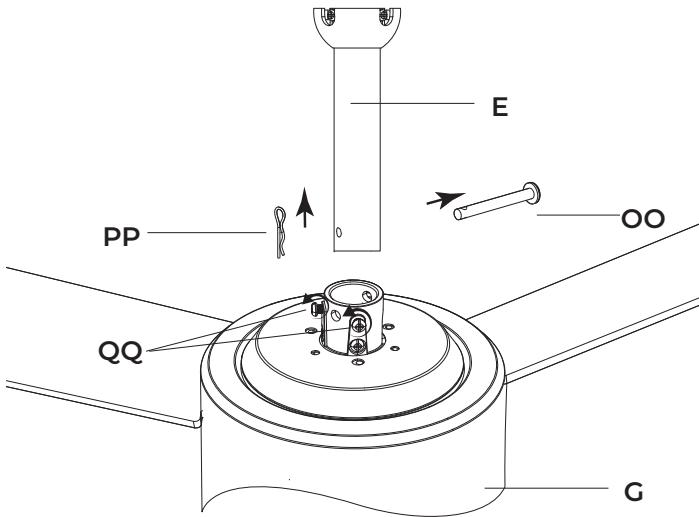
#### 4. Attach the LED light module

Connect the wires from the LED light module (H) to the wires from the motor housing (G). Align screw holes from LED light module (H) to the motor housing (G) and screw in all 3 screws (YY) ensuring they are tight.

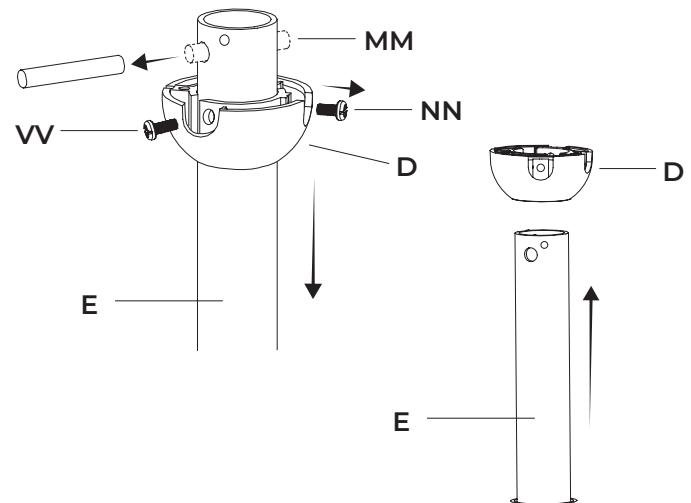


## 5. Attach the downrod to the fan motor housing

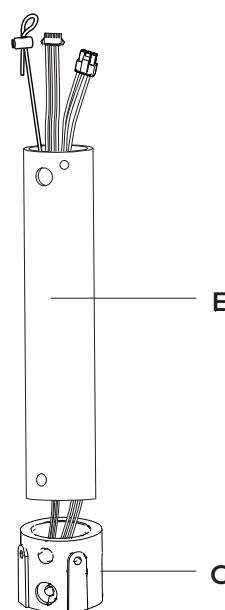
5.1 Loosen the 2 set screws (QQ) on the fan motor housing (G), and remove the locking pin (PP) and the hanging pin (OO) from the downrod (E).



5.2 Remove the hanger ball (D) from the downrod (E) by removing the hanger ball screws (NN) and (VV), and removing the cross pin (MM); then slide the hanger ball (D) off the downrod (E).

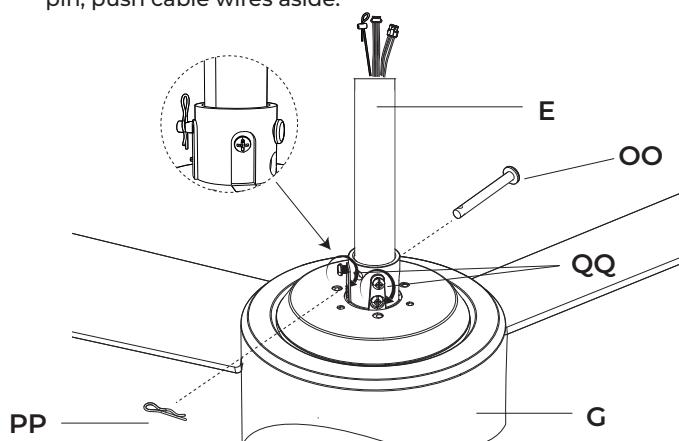


5.3 Carefully feed the motor housing (G) wires up through the downrod (E).



5.4 Insert the downrod (E) into the motor housing (G). Align the holes and insert the hanging pin (OO) and secure with the locking pin (PP). Tighten the set screws (QQ).

Note: If you feel resistance while pushing in the hanging pin, push cable wires aside.



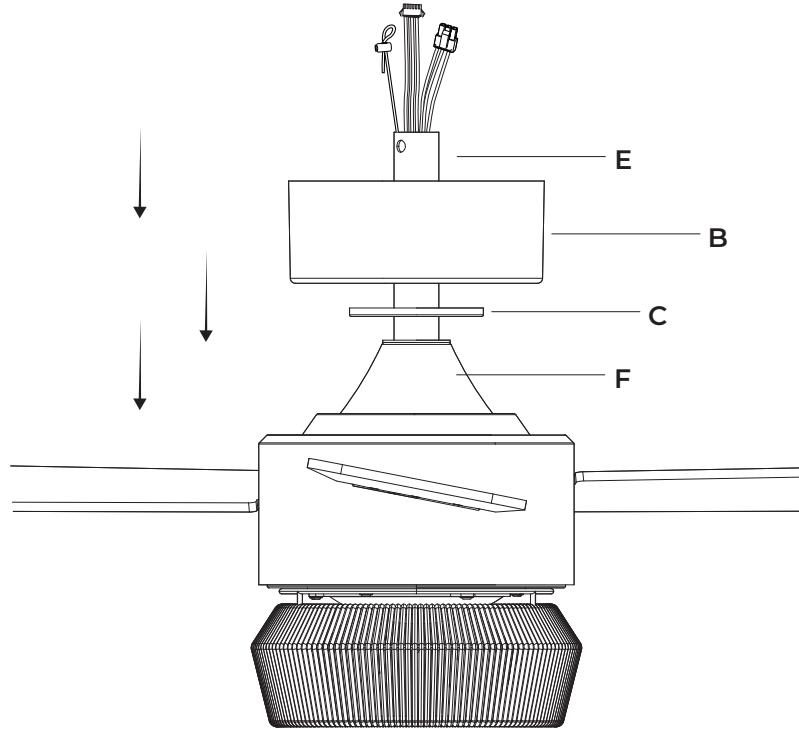
**CAUTION:** TO AVOID DAMAGE AND TO ENSURE A WOBBLE-FREE OPERATION, THE DOWNROD AND MOTOR HOUSING SET SCREWS MUST BE FULLY TIGHTENED UNTIL YOU FEEL RESISTANCE.



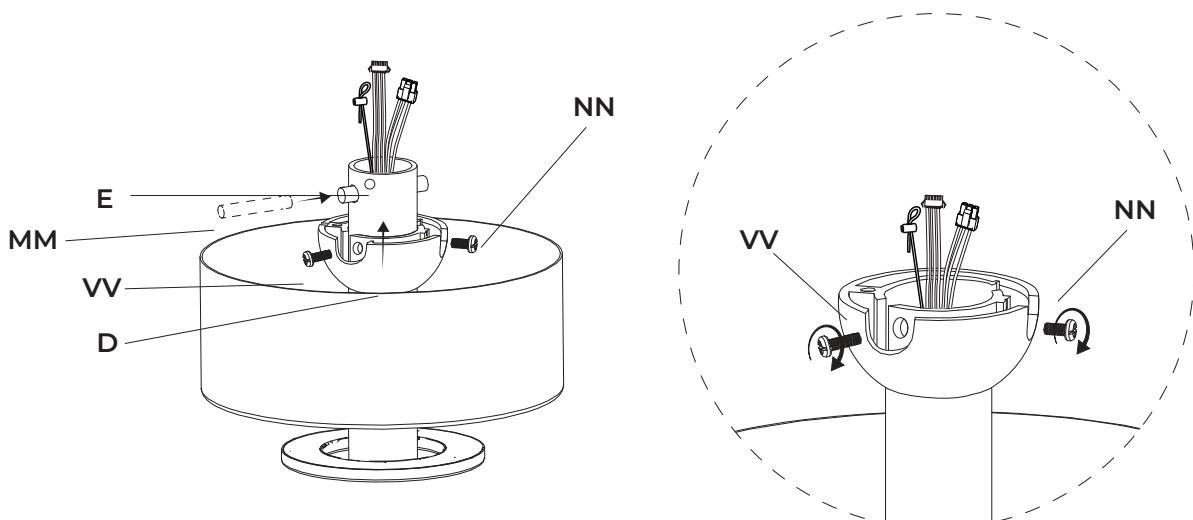
**WARNING:** FAILURE TO PROPERLY INSTALL THE MOTOR HOUSING LOCKING PIN COULD RESULT IN THE FAN BECOMING LOOSE AND POSSIBLY FALLING.

## 6. Attach the canopies to the downrod

6.1 Slide the decorative cover (F) onto the downrod (E). Then slide the canopy ring (C) and the canopy (B), both facing upwards, onto the downrod (E).



6.2 To reinstall the hanger ball (D), slide it onto the downrod (E) and reinsert the cross pin (MM) into the large hole. Slide the hanger ball (D) up so that the cross pin (MM) is secured in the groove, ensuring the screw holes are aligned correctly, larger screw (VV) should align with the hole in the downrod (E) and screw in both screws (NN) and (VV).

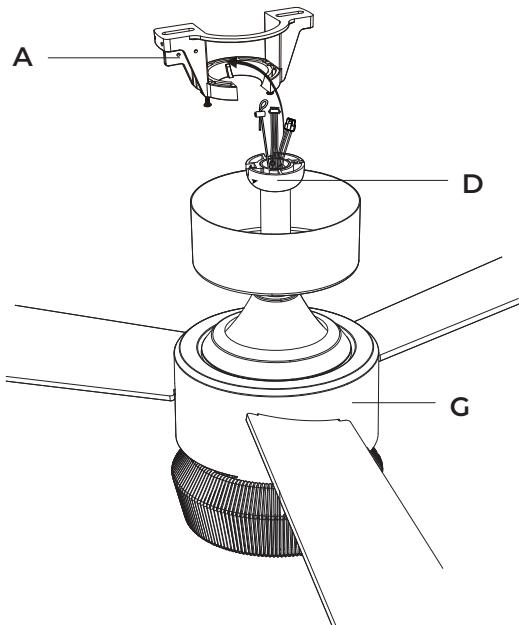


## 7. Hang the fan in the bracket

7.1 Lift the assembled fan motor housing (G) into the bracket by placing the hanger ball (D) into the mounting bracket (A) opening.



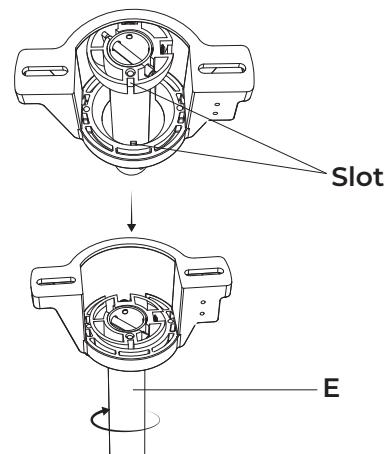
**CAUTION:** TO PREVENT DAMAGE TO THE FAN, ALWAYS LIFT UP THE FAN BY THE DOWNROD OR MOTOR HOUSING.



7.2 Rotate the fan motor housing clockwise until the groove on the hanger ball drops into the slot on the bracket and sits firmly. The downrod (E) should not rotate if this is done correctly.

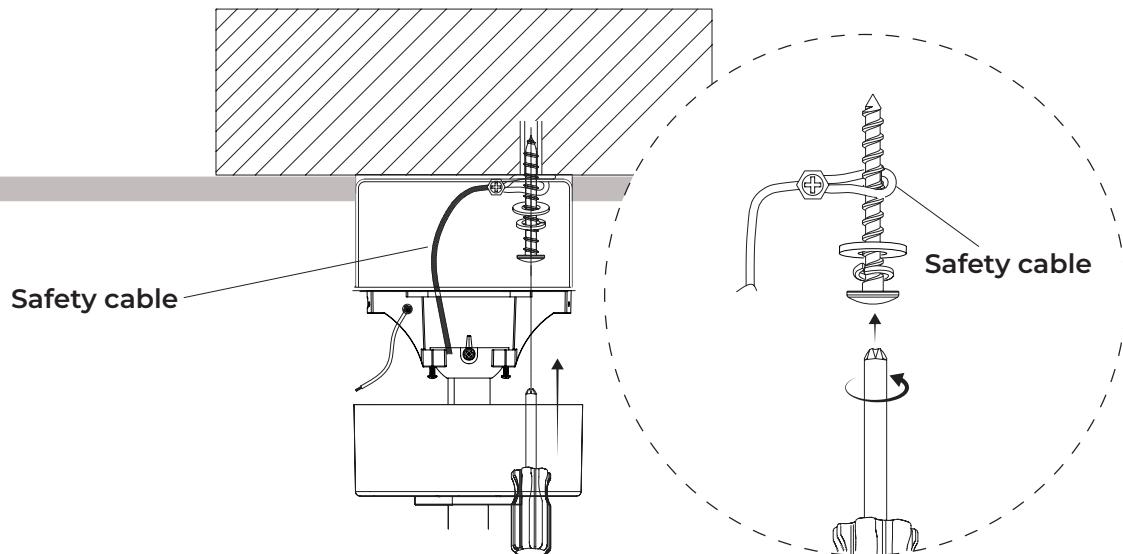


**CAUTION:** FAILURE TO ALIGN GROOVE ON BALL WITH RIDGE COULD RESULT IN WOBBLING.



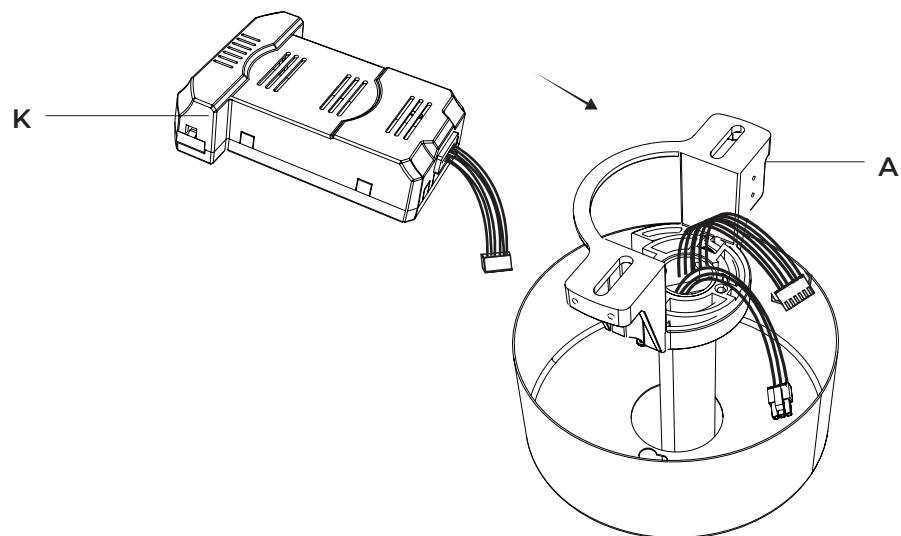
## 8. Add safety cable

Place smaller washer, then larger washer onto screw from bag "KK" as shown below and attach screw into ceiling joist



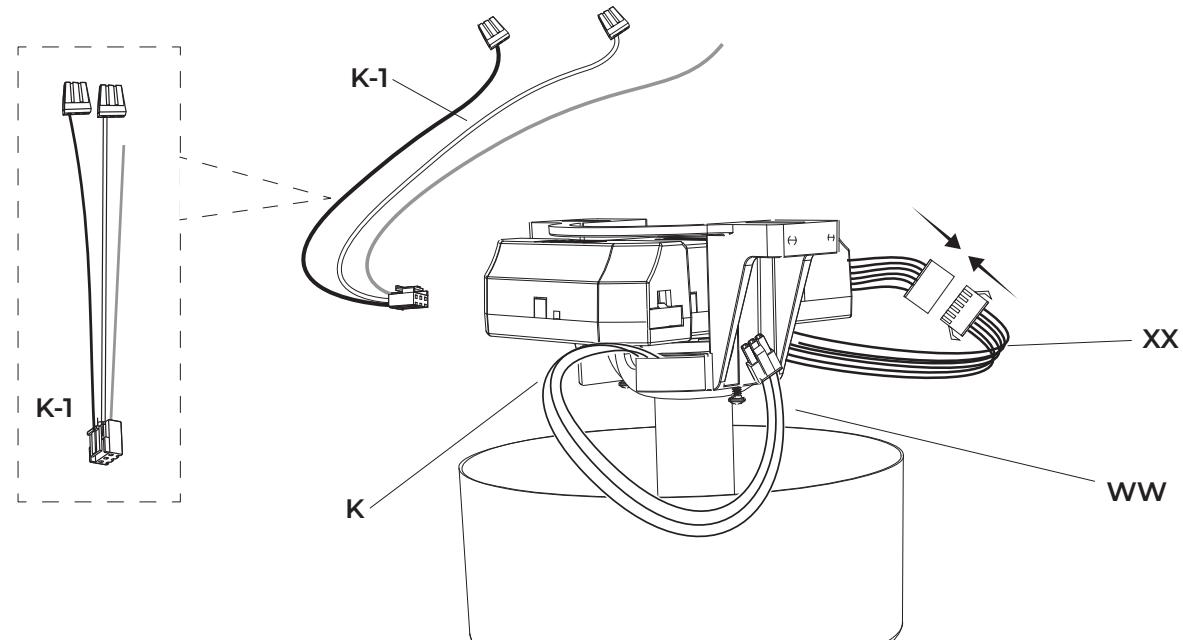
## 9. Wire the fan

9.1 Insert the receiver (K) as shown, into the mounting bracket (A).



9.2 Connect the receiver wires (K-1) to the receiver (K) as shown.

Connect the motor housing wires (WW) to the receiver as shown and connect the motor housing wires (XX) to the wires from the receiver as shown.



## 9.3 Connect the Housing wires to the receiver wire as follows:

Insert the hot (black) wire from the ceiling into one of the free holes of the black wire quick connect from the receiver and push the wire in all the way (Gently tug on wire to ensure it is secure in connector).

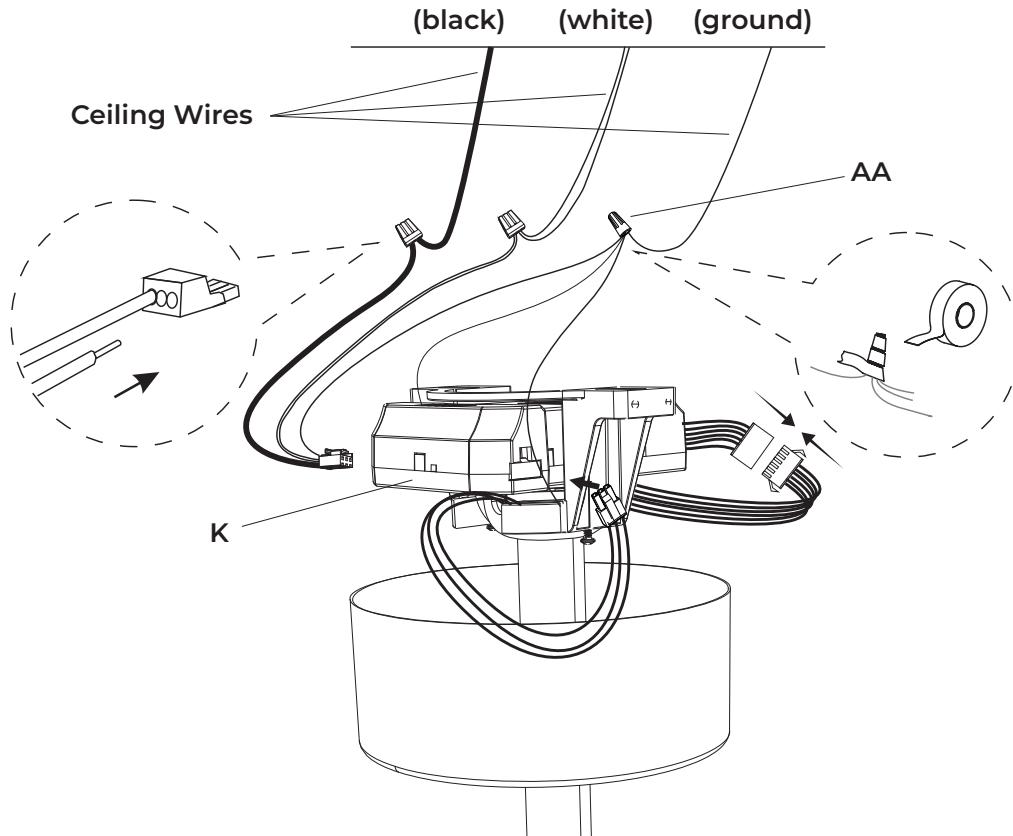
Insert the neutral (white) wire from the ceiling into one of the free holes of the white wire quick connect from the receiver and push the wire in all the way (Gently tug on wire to ensure it is secure in connector).

Connect all ceiling fan ground wires to ceiling ground wire as shown below using the wire nuts (AA) found in bag "AA". If your ceiling does not have a ground wire, consult a qualified electrician.

Note: Secure all ground wires with a plastic wire nut (AA) found in bag "AA" provided and wrap the wire nut connections with electrical tape.

Note: Optionally, if you're having difficulty attaching the canopy due to the wires, connect the receiver wires (K-1) to the ceiling wires before placing receiver (K) into the mounting bracket (A), and tuck the wire connections into the outlet box.

Note: After connecting the wires, spread them apart so that the ground / white wires are on one side of the outlet box and the black wires are on the other side. Carefully tuck the wire connections up into the outlet box.



**WARNING:** ALL WIRING MUST BE IN ACCORDANCE WITH THE NATIONAL ELECTRICAL CODE, ANSI/NFPA 70. IF WIRES AT THE INSTALLATION SITE ARE ANY OTHER COLOR THAN WHAT IS LISTED HERE, HAVE THIS FAN INSTALLED BY A QUALIFIED ELECTRICIAN.

**WARNING:** THE CEILING FAN MUST BE GROUNDED. IF THERE IS NO GROUND WIRE PRESENT ON THE INSTALLATION SITE (EXAMPLE, FROM THE CEILING), STOP THE INSTALLATION IMMEDIATELY AND CONSULT A QUALIFIED ELECTRICIAN.

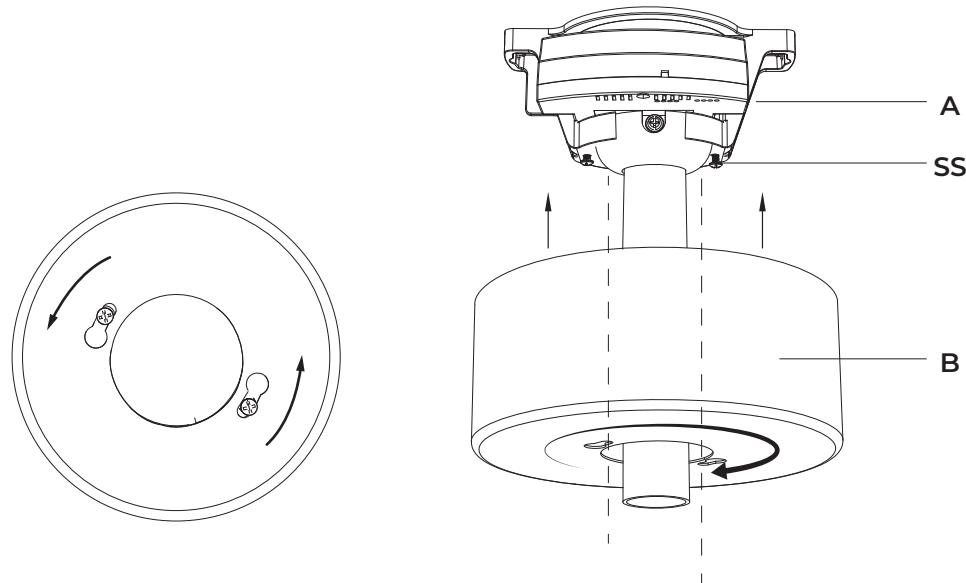


**CAUTION:** TO REDUCE THE RISK OF ELECTRIC SHOCK, DISCONNECT THE ELECTRICAL SUPPLY CIRCUIT TO THE FAN BEFORE WIRING. IF YOU DO NOT FEEL YOUR ELECTRICAL WIRING KNOWLEDGE OR EXPERIENCE IS SUFFICIENT, CONTACT A QUALIFIED ELECTRICIAN. CAUTION: DO NOT INSTALL IN A DAMP OR WET LOCATION, THIS FAN IS FOR INDOOR USE ONLY.

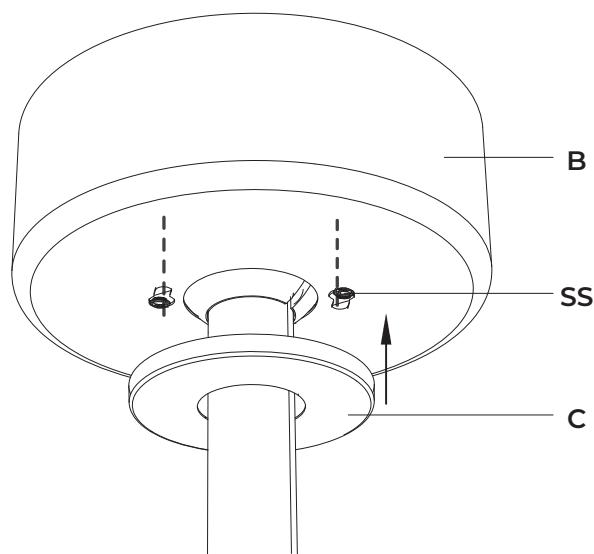
## 10. Attach the canopy

10.1 Attach the canopy (B) to the mounting bracket (A) by aligning screws to keyholes and twisting; then tighten the mounting bracket screws (SS).

Note: Ensure the black antenna from the receiver is tucked into the canopy.



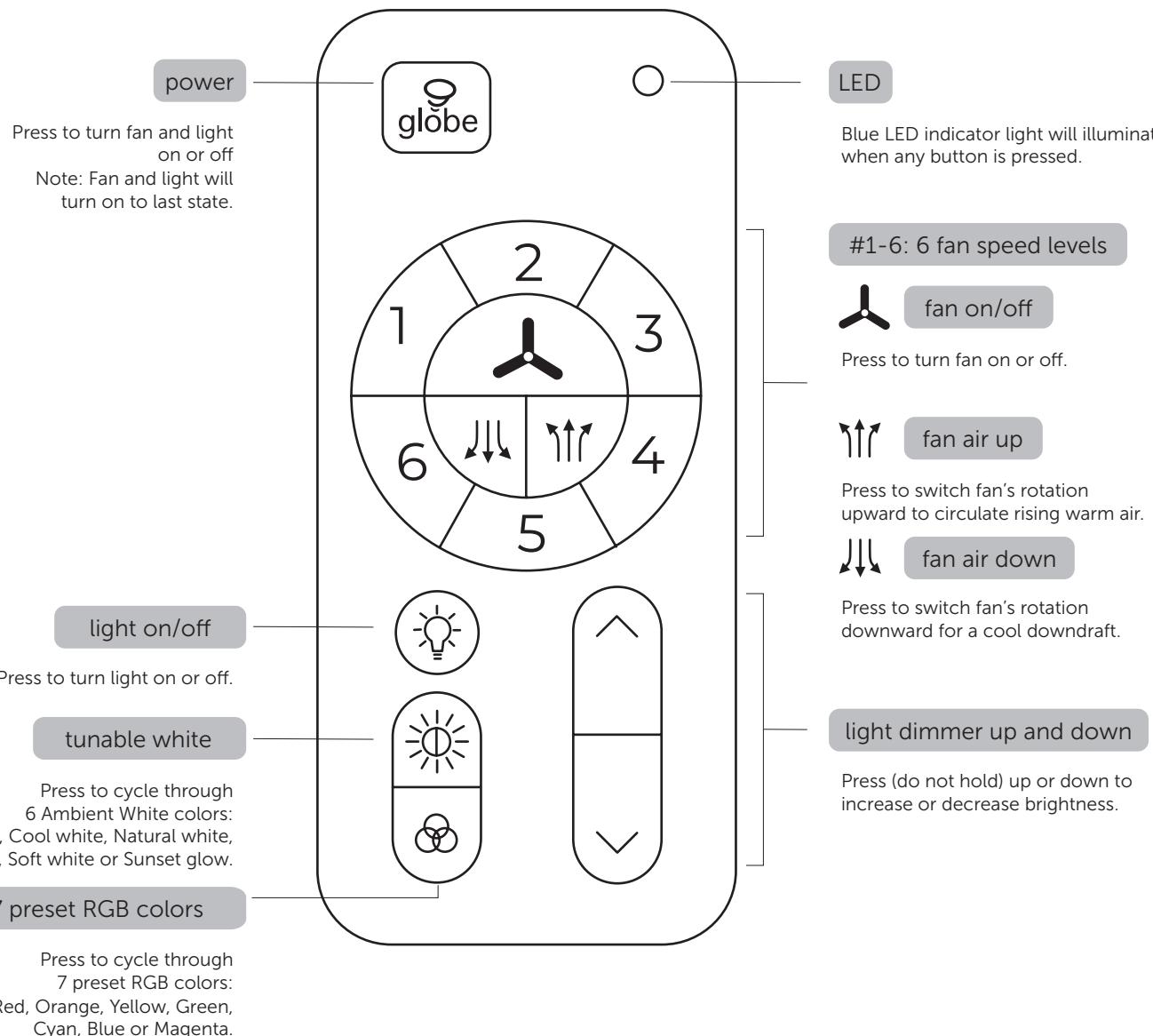
10.2 Slide the magnetic canopy ring (C) up to attach to the canopy (B).



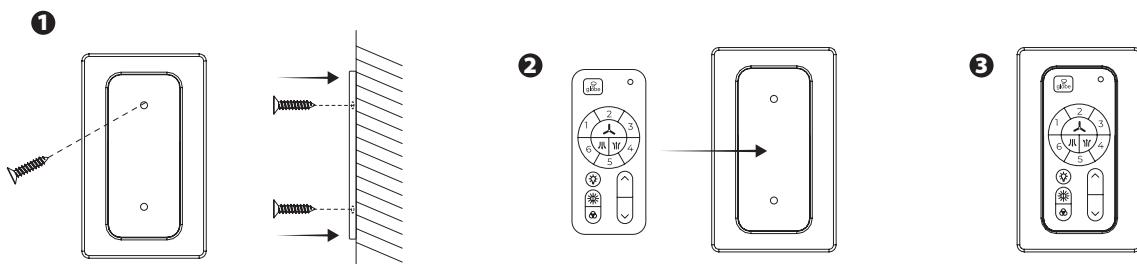
## FAN AND REMOTE CONTROL OPERATION

Remote model number:

GE37110TX



Note: Remote uses 1 CR2032 button cell battery (included). Remove the plastic tab on battery door before using remote. When replacing the battery, ensure the battery door is closed all the way (you will hear a click).



Use accessories (CC and DD) found in bag to mount the magnetic plate to preferred location.

# CONNECTING INSTRUCTIONS

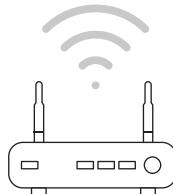


1

## Download the Globe Suite™ app

Make sure your mobile device is running  
**iOS 9.0/watchOS 2.0/AndroidTM 4.4 or higher.**

- Download the Globe SuiteTM app from the iOS or Android store.
- Use your email to create an account and log in.



2

## Verify your network

- Verify your network and ensure your mobile device is connected to a 2.4GHz Wi-Fi channel.
- Consult your router documentation for detailed instructions on how to change the wireless setting.
- Once your devices have been successfully paired, you can switch back to mixed mode or use a cellular data network to control your smart products.



3

## Set your smart ceiling fan in pairing mode

- Ensure the smart ceiling fan is powered on.
- The light on the smart ceiling fan should be blinking rapidly.
- If it's not blinking rapidly, please turn the wall switch On/Off 5 times quickly within 1 minute and it should start blinking rapidly. If not, please repeat the process.

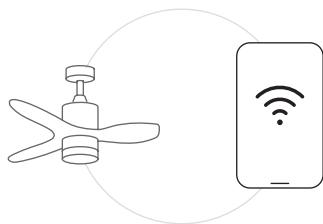


4

## Connect to the Globe Suite™ app

On your mobile device, please ensure all requested permissions

- Select the "+" icon in the top right of the Globe SuiteTM app home screen.
- If the light is flashing rapidly, the "Scan" mode will detect your smart ceiling fan within a few seconds. When discovered, select "Add" beside the smart fan icon.
- Enter your Wi-Fi credentials correctly and follow the instructions within the app. If the connection fails, try select 'Manual', try selecting your product type and follow the instructions within the App.



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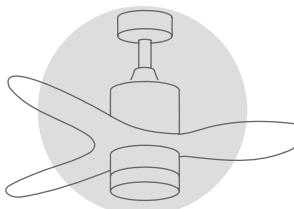
## Your smart ceiling fan is ready!

- Name your device and choose which room to place it in.

You can now control your smart ceiling fan directly from the Globe Suite™ app.

Still need help? Select the "pairing mode" link on the "Add Device" page or "View help" link if no device is found and follow the in-app instructions or view the video.

Or check out the QR code on the 1st page of this instruction manual and look for the short instructional video.

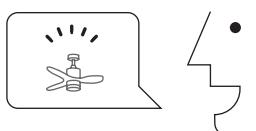


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## Set up voice assistance

- On the home screen, select "Profile," and select "Integration." Choose your voice assistant and follow the instructions within the app.
- Create Siri shortcuts (for iOS).
  - On the home screen, select "Smart Scenes," then select the "+" icon to add a Trigger Scene.
  - Once completed, select "Add to Siri" and add the phrase to Siri shortcuts.

\* Please note that the exact phrase must be said to execute the Trigger Scene with Siri\*



## VOICE COMMANDS



When you want to...

Alexa...

<b>Turn on/off the fan only.</b>	... turn on/off <device name>
<b>Turn on/off the light only.</b>	... turn on/off the light on <device name>.
<b>Change the brightness.</b>	<ul style="list-style-type: none"> <li>... set &lt;device name&gt; light to 50%.</li> <li>... set &lt;device name&gt; brightness to 20%.</li> <li>... brighten &lt;device name&gt;.</li> <li>... dim &lt;device name&gt;.</li> </ul>
<b>Change the color temperature.</b>	<ul style="list-style-type: none"> <li>... make &lt;device name&gt; warmer.</li> <li>... set &lt;device name&gt; light cooler.</li> <li>... set &lt;device name&gt; softer.</li> <li>... make &lt;device name&gt; whiter.</li> <li>... make &lt;device name&gt; light warm white.</li> <li>... set &lt;device name&gt; to daylight.</li> </ul>
<b>Change the color.</b>	<ul style="list-style-type: none"> <li>... set &lt;device name&gt; light to blue.</li> <li>... change &lt;device name&gt; to the color blue.</li> </ul>
<b>Change the fan speed.</b>	<ul style="list-style-type: none"> <li>... set the &lt;device name&gt; speed to &lt;value 1-6&gt;.</li> <li>... set the speed on the &lt;device name&gt; to maximum/minimum.</li> <li>... turn up/increase the &lt;device name&gt; speed.</li> <li>... turn down/decrease the speed on the &lt;device name&gt; by &lt;value 1-5&gt;.</li> <li>... what's the &lt;device name&gt; speed?</li> </ul>
<b>Change the fan direction.</b>	<ul style="list-style-type: none"> <li>... what's the direction on the &lt;device name&gt;?</li> <li>... set the &lt;device name&gt; direction to cooling/warming/summer mode/winter mode.</li> <li>... set the direction on the &lt;device name&gt; to forward/reverse.</li> </ul>

## VOICE COMMANDS



**When you want to...**

**Hey Google...**

<b>Turn on/off the fan only.</b>	... turn on/off <device name>
<b>Turn on/off the light only.</b>	... turn on/off the fan light.
<b>Change the brightness.</b>	... set the fan light to 50%. ... set the fan light brightness to 20%. ... brighten the fan light. ... dim the fan light.
<b>Change the color temperature.</b>	... set fan light to cool white. ... make the fan light warm white. ... set the fan light to daylight.
<b>Change the color.</b>	... set the fan light to blue. ... change the fan light to the color blue.
<b>Change the fan speed.</b>	... set the <device name> speed to <value 1-6>. ... turn up/increase the <device name> speed. ... turn down/decrease the speed on the <device name>. ... what's the <device name> speed?
<b>Change the fan direction.</b>	... what's the direction on the <device name>? ... set the <device name> direction to cooling/warming/summer mode/winter mode. ... set the direction on the <device name> to forward/reverse.

## GLOBE SUITE APP TROUBLESHOOTING

Problem	Solution
<b>My Globe device is not connecting to Wi-Fi.</b>	Make sure your device is connected to a power source. Your internet connection or Wi-Fi network may be down.
<b>My device cannot find any Wi-Fi networks.</b>	Make sure you have a 2.4GHz capable Wi-Fi network within range of the device you are trying to add.
<b>My device is in a location that does not have a Wi-Fi. Can I still use it?</b>	Yes, the fan will work with the included remote, however, to access the Smart capabilities, we recommend you buy a stronger router, Wi-Fi extender or a Wi-Fi mesh system.
<b>How do I reset the device?</b>	You can factory reset your device through the Globe suite app: Device options- DELETE - Restore Factory Settings
<b>My device is offline for long periods of time.</b>	Make sure your Wi-Fi signal strength is sufficient. You may need to move your router, use mesh Wi-Fi, or Wi-Fi extenders.

## MAINTENANCE

- The fan's natural movements may cause some connections to come loose. A clicking or rattling noise is a certain sign of loosening screws. Check the support connections, brackets and blade attachment twice a year, and tighten all screws as necessary.
- Make sure to disconnect the fan from the power supply before servicing or cleaning.
- Clean your fan periodically. Use only a damp cloth, never use solvents, and dust with a soft cloth or brush.
- You will never need to oil your fan; its permanently sealed bearing will prevent noise.
- Do not operate when product is damaged. Discard fan or return to an authorized service facility for inspection and/or repair.
- Total light fixture wattage is 17 watts; do not attempt to replace LED.

## TROUBLESHOOTING

Problem	Solution
<b><i>Fan/Lights do not start.</i></b>	<p>Ensure wall switch is turned on.</p> <p>Check all fuses/circuit breakers.</p> <p>Turn off electrical power and ensure the wiring is correct and connectors secured, as shown in step 8 of assembly.</p> <p>Confirm that the remote is working; LED indicator light should illuminate when any button is pressed.</p> <p>If fan/ light still will not start, contact a qualified electrician. Do not attempt to troubleshoot internal electrical connections yourself.</p>
<b><i>Fan is noisy.</i></b>	<p>Allow a 24-hour "break in" period. Any level of noise louder than ambient levels should disappear during that time.</p> <p>Check the electrical outlet box and ensure it is securely fastened.</p> <p>Check all screws/wire connections on the fan to ensure they are securely fastened.</p> <p>Use of an unapproved light dimmer or wall control can cause the fan to act irregularly and produce excess noise. Check to ensure that if installed, the wall control is approved for ceiling fan use; however, it is not suggested to use a dimmer switch with the fan.</p>
<b><i>The fan moves backwards and forwards when turned on.</i></b>	<p>This is a normal start-up procedure for DC motor fans. The partial movement during start-up is the result of the DC motor aligning the internal magnetic poles for proper motor operation. This design saves electricity and allows the fan to operate much more quietly than standard AC motor fans.</p>
<b><i>Fan does not move much air.</i></b>	<p>Check the direction of the fan blades when running. If needed, change the direction of the fan blades to ensure the ceiling fan is moving air in the desired direction.</p> <p>Ensure no household items are obstructing the airflow of the ceiling fan.</p> <p>Check to ensure the ceiling fan is appropriate for the size of the room in which it is installed.</p>
<b><i>Fan shakes or wobbles.</i></b>	<p>A small amount of wobble is typical and acceptable and is not indicative of a defect.</p> <p>Run fan for at least 10 minutes before verifying level of wobble.</p> <p>Ensure the electrical outlet box and hanging bracket are securely fastened, as shown in step 1 of assembly.</p> <p>Ensure the groove in the hanger ball is properly sitting in the bracket slot; if not, turn hanger ball clockwise until ball drops into the slot, as shown in step 7 of assembly.</p> <p>Install the included balancing kit (EE). If undesired movement persists, simply change the location of the balancing kit (EE) until the excess movement ceases.</p>
<b><i>Remote control not working.</i></b>	<p>Ensure plastic tab is removed from the battery compartment.</p> <p>Ensure batteries are installed correctly in remote.</p> <p>Ensure the remote/receiver are paired. If the batteries are new and the LED indicator light is working, but the fan and/or light are still not working, the remote may have become un-paired. To pair the remote and fan, press the main on/off red button on the remote 3 times within one minute.</p> <p>Ensure the wires from the receiver are correctly connected to the house wiring and ceiling fan wires, as shown in step 8 of assembly.</p>