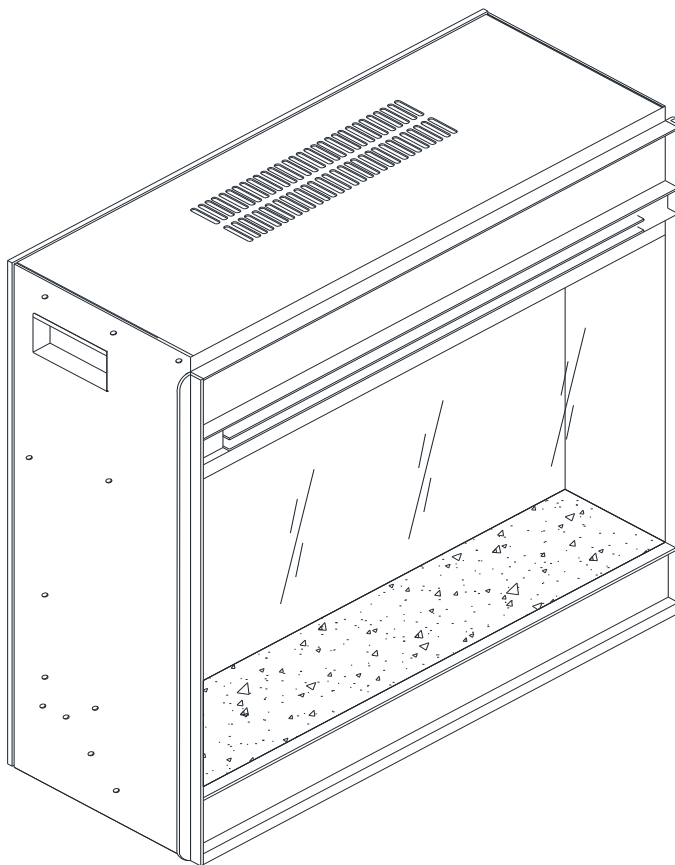


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Customer service | Servicio al cliente | Service clientèle: 800.633.5096

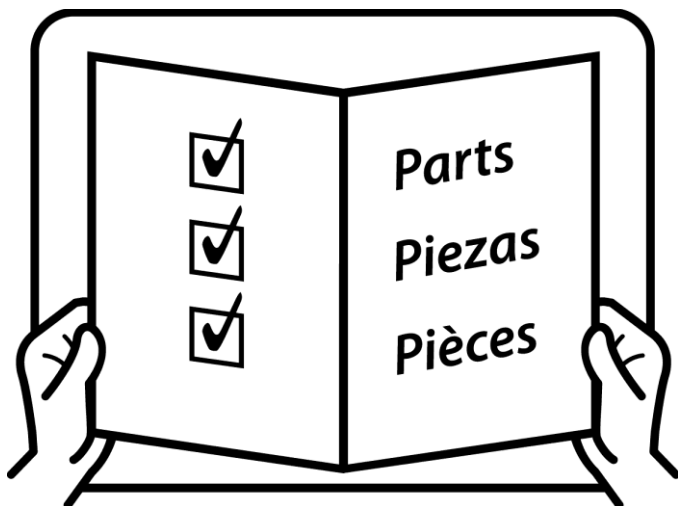
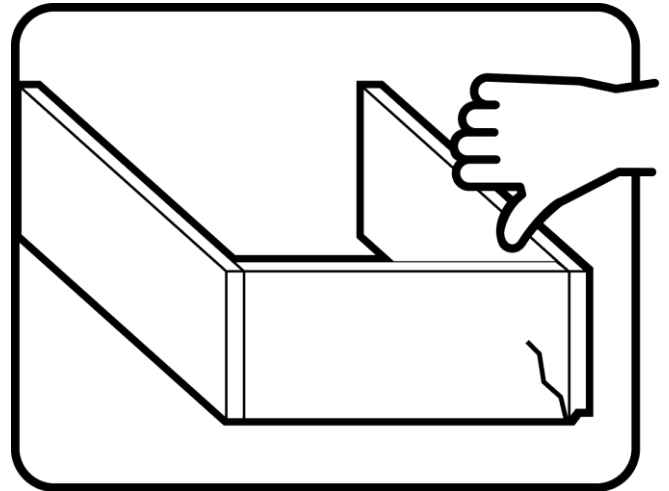
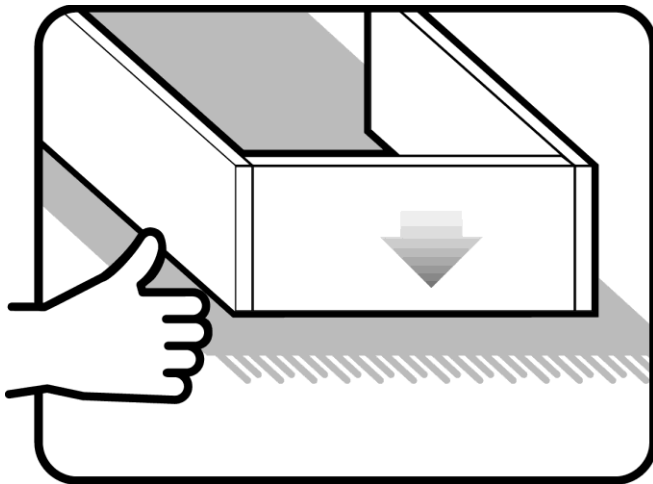
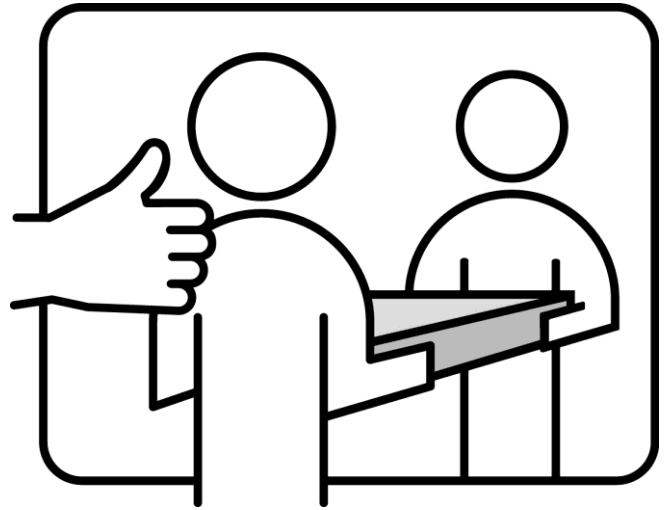
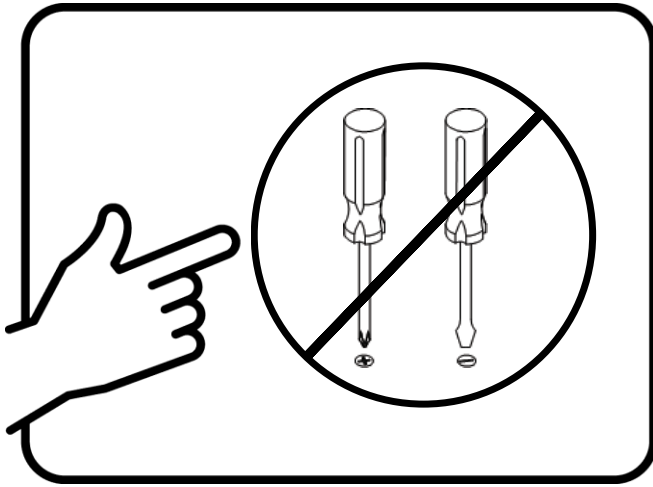


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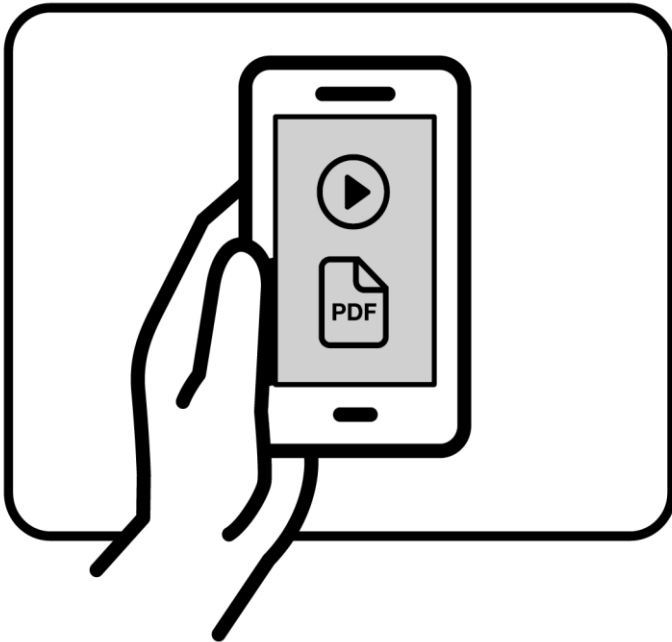
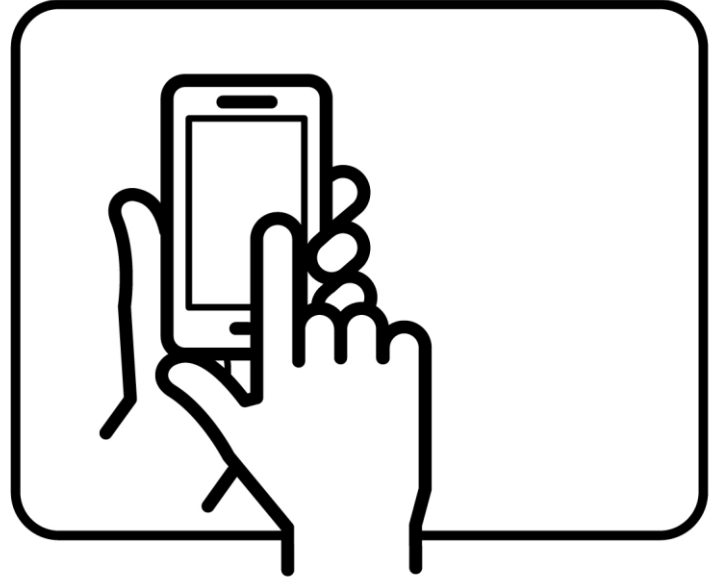
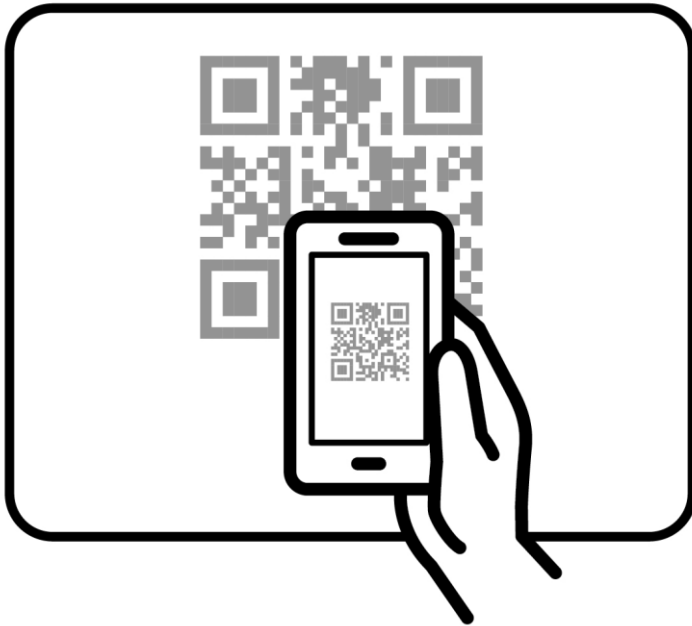
Thank you for your purchase! | ¡Gracias por tu compra! | Merci pour votre achat!

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Techniques | Técnicas | Techniques



Safety | Seguridad | Sécurité



Note! | ¡Nota! | Remarque!



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Electric Firebox Insert User's Operating Manual Manual de funcionamiento

Consumer information:

Please read this manual before installing and operating this appliance.

WARNING!!!

If the information in this manual is not followed correctly, an electric shock or fire may result in property damage, personal injury, or loss of life. Do not store or use gasoline or other flammable vapors or liquids near this appliance.

Safety Feature:

This unit has an internal thermal overload protector, when a temperature that may cause overheating is reached, the heater will automatically shut off. Operation can only resume when the unit is reset. (See instructions below)

To Reset Heater:

Unplug the heater and wait 10 minutes for the unit to cool down. After 10 minutes, plug the heater again and follow the operating instructions described in this manual.

Cámara de combustión eléctrica insertable Guide de l'utilisateur del usuario

Información de seguridad para el consumidor:

Lea este manual antes de instalar y operar este artefacto.

!!!ADVERTENCIA!!!

Si no sigue correctamente las instrucciones de este manual, se puede producir una descarga eléctrica o un incendio que ocasione daños a la propiedad, lesiones corporales o muertes. No almacene ni use gasolina ni otros vapores o líquidos inflamables cerca de este artefacto.

Característica de seguridad:

Esta unidad tiene un protector de contra sobrecarga térmica interno; cuando se alcanza una temperatura que puede causar sobrecalentamiento, el calefactor se apaga automáticamente. La unidad solo puede volver a funcionar si la restablece. (Consulte las instrucciones a continuación)

Para restablecer el calefactor:

Desenchufe el calefactor y espere 10 minutos para que se enfríe. Después de 10 minutos, vuelva a enchufar el calefactor y siga las instrucciones de operación que se describen en este manual.

Foyer électrique encastrable

Information de sécurité pour le consommateur:

Veuillez lire ce guide avant d'installer et d'utiliser cet appareil.

AVERTISSEMENT!!!

Le non-respect de l'information contenue dans ce guide peut entraîner un choc électrique ou un incendie pouvant causer des dommages matériels, des blessures ou la mort. Ne pas entreposer ou utiliser de l'essence ou d'autres vapeurs et liquides inflammables près de cet appareil.

Dispositif de sécurité :

Cette unité comporte un dispositif de protection de surcharge thermique interne. Lorsque l'appareil atteint une température pouvant entraîner une surchauffe, la fournaise s'éteint automatiquement. L'appareil peut être remis en marche uniquement après une réinitialisation. (Voir les directives ci-dessous)

Pour réinitialiser la fournaise :

Débranchez la fournaise et attendez 10 minutes jusqu'à ce qu'elle soit refroidie. Après 10 minutes, branchez la fournaise et suivez les directives d'utilisation décrites dans le présent guide.

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Important Operating and Safety Instructions:

CAUTION:

High Temperatures! Keep draperies, electrical cords, and other furnishings at least 3 feet (.9 meters) from the front and away from the front, sides, and rear of the heater.

WARNING:

Risk of fire – keep combustible material away from the front of the electrical fireplace. Servicing should be done only while the electrical fireplace is disconnected from the power supply.

Instrucciones importantes de operación y seguridad:

PRECAUCIÓN:

Mantenga las cortinas, cables eléctricos y otros enseres a una distancia de al menos 3 pies del área delantera, los costados y el área trasera del calefactor.

ADVERTENCIA:

Para evitar riesgos de que se produzca un incendio, mantenga los materiales combustibles lejos del área delantera de la chimenea eléctrica. Solo se debe realizar mantenimiento mientras la chimenea eléctrica esté desconectada del tomacorriente.

Directives importantes concernant la sécurité et l'utilisation :

MISE EN GARDE :

Tenir les draperies, les cordons électriques et tout ameublement à au moins 3 pieds de l'avant, des côtés et de l'arrière de la fournaise.

AVERTISSEMENT :

Risque d'incendie, garder tout matériel combustible loin de l'avant du foyer électrique. L'entretien ne doit être réalisé que lorsque le foyer électrique est débranché.

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Important Operating and Safety Information:

When using electrical appliances, the following basic precautions should always be followed to reduce the risk of fire, electric shock, and injury.

- Read all instructions before using this heater.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury.
- Before connecting the appliance to the electric source, check that the current and power match those given on the ratings plate.
- This heater is for use with a 120 Volt electrical outlet. The cord has a three-prong grounded plug, which must be used in a properly grounded three-prong outlet.
- Avoid the use of an extension cord since the extension cord may overheat and cause a risk of fire, however, if you must use an extension cord it has to be a grounded No. 16 AWG minimum size and rated for not less than 1875 watts.
- Do not run the cord under carpet. Do not cover cord with throw rug, runner, or similar items. Cord should be placed away from traffic areas to prevent tripping hazard.
- Never use the cord to pull the appliance.
- Never leave the appliance unattended while it is in use.
- Turn controls to “off” before removing plug from outlet.
- Always unplug heater when not in use.
- Do not use outdoors.
- Only use heater on even and stable surface to prevent the appliance from tipping over.
- To prevent possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, such as a bed, where openings may be blocked.
- Do not use in rooms in which highly flammable materials such as gas, paints, gasoline, solvents, etc. are stored.
- Keep minimum distance of 3 feet between the heater and curtains and other flammable materials.
- Do not place the appliance or the plug in water or any other liquid. Should the appliance accidentally fall into water, unplug the appliance immediately and have it checked by a qualified person before using it again.
- Do not use the appliance with wet hands, on a damp floor, or when the appliance itself is wet.
- The appliance must not be used if the glass is damaged.
- Do not operate any heater with a damaged cord or plug, after the heater malfunctions or has been dropped or damaged.
- The warm air vent becomes very hot during operation—do not touch. During operation, only touch the appliance’s switches and handles.
- The appliance should not be moved when hot. Never touch the hot parts with your bare skin.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage to the heater.
- Please turn off the unit manually when leaving/not in use for extended period.
- Please turn off the unit manually when the power goes out.
- Please BEWARE that the plug may become hot.



SAVE THESE INSTRUCTIONS

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Maintenance:

1.

Cleaning your fireplace:

You may clean exterior of unit with a soft, damp, lint-free cloth.

WARNING: Before cleaning the exterior of the appliance, disconnect the unit from the power supply. Clean unit only after it is cool to the touch.

2. Cleaning the front glass:

The front glass panel may become dirty or dusty. Dust can be removed by lightly rubbing the glass surface with a clean, lint-free cloth or paper towel. To remove fingerprints or other marks, use a soft, damp, lint-free cloth with a household glass cleaner.

Helpful Advice for Installing Firebox into Mantel:

1. These instructions are provided in an easy to follow format. Simply follow the instructions to properly install unit.
2. Please retain all packaging until you have checked that there is no damage and your unit is working properly.
3. Small parts should be kept away from young children.
4. The area around the unit should be kept free of animal hair, lint, and other extraneous material that may be drawn into the workings of the appliance and could affect its performance.

Positioning/Locating Your Electric Fireplace:

When choosing a location for your new fireplace, ensure that the general instructions are properly followed. For best result, install the fireplace out of direct sunlight.



Mantenimiento:

1. Limpieza de su chimenea:

Puede limpiar el exterior de la unidad con un paño suave, húmedo y que no deje pelusas.

ADVERTENCIA: Antes de limpiar el exterior del artefacto, desconéctelo del tomacorriente. Limpie la unidad solo después de comprobar que esté fría al tacto.

2. Limpieza del vidrio delantero:

El panel de vidrio delantero puede ensuciarse o acumular polvo. Para eliminar el polvo, frote suavemente la superficie de vidrio con un paño limpio y que no deje pelusas o con una toalla de papel. Para limpiar las huellas digitales u otras marcas, use un paño suave, húmedo y que no deje pelusas con un producto limpiavidrios de uso doméstico.

Conseils pratiques pour installer le foyer dans un manteau de cheminée :

1. Ces directives sont fournies dans un format facile à suivre. Vous n'avez qu'à respecter les directives pour bien installer l'unité.
2. Veuillez conserver tous les éléments d'emballage jusqu'à ce que vous ayez vérifié que l'appareil n'est pas endommagé et que l'unité fonctionne correctement.
3. Gardez les petites pièces hors de la portée des jeunes enfants.
4. L'espace autour de l'unité doit être exempt de poils d'animaux, de peluches et d'autres matières étrangères qui peuvent être aspirés par l'appareil et nuire à son fonctionnement.

Positionnement et localisation du foyer électrique:

Au moment de choisir l'emplacement de votre nouveau foyer, assurez-vous de respecter les directives générales. Pour des résultats optimaux, installez le foyer à l'abri de la lumière directe du soleil.



Entretien:

1. Nettoyage de votre foyer:

Vous pouvez laver l'extérieur de l'unité à l'aide d'un chiffon non pelucheux doux et humide.

AVERTISSEMENT: Avant de nettoyer l'extérieur de l'appareil, débranchez l'unité de la source d'alimentation. Nettoyez l'unité seulement lorsqu'elle est froide au toucher.

2. Nettoyage de la vitre avant:

La vitre avant peut devenir sale ou poussiéreuse. Vous pouvez retirer la poussière en frottant légèrement la surface du verre à l'aide d'un chiffon non pelucheux doux ou d'un essuie-tout. Pour effacer les traces de doigts ou toutes autres marques,

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utilisez un chiffon non pelucheux doux et humide ainsi qu'un nettoyeur pour vitres ménager.

Recomendación útil para instalar la chimenea en el espacio bajo la repisa de la chimenea:

1. Estas instrucciones se proporcionan en un formato de fácil comprensión. Solo sígala para instalar correctamente la unidad.
2. Conserve todo el embalaje hasta verificar que la unidad no presente daños y esté funcionando en forma correcta.
3. Debe mantener las piezas pequeñas fuera del alcance de los niños.
4. Debe mantener el área alrededor de la unidad libre de pelos de mascotas, pelusas y otros materiales extraños que puedan ingresar a los componentes del artefacto y afectar su rendimiento.

Posición/colocación de su chimenea eléctrica:

Cuando elija una ubicación para su chimenea nueva, asegúrese de seguir correctamente las instrucciones generales. Para obtener resultados óptimos, instale la chimenea lejos de la luz solar directa.

Installation Instructions:

Once the location has been prepared, the fireplace insert can be installed.

1. Make sure the unit is turned off (refer to the operating instructions).
2. Place the fireplace insert on the floor, directly behind your mantle. Make sure the backs of both the mantle and the fireplace are facing you.
3. It is advisable to have 2 people place the fireplace insert into the mantle, as it is heavy. Gently slide it into the opening in the mantle until the flange is flush against the inside of the fireplace. Make sure the insert is centered left and right in the opening. Be careful when placing and adjusting the insert, the bottom of the insert could scratch the finish of the wood base/hearth of your fireplace.
4. Attach the mounting brackets (found in the fireplace mantel box) with the supplied screws using a Phillips head screwdriver. **DO NOT OVER TIGHTEN.**
5. With the help of an assistant, carefully lift completed unit and place it with the front facing out in the final location you have chosen for your fireplace.

Directives d'installation :

Une fois que vous avez préparé l'emplacement, vous pouvez installer le foyer encastrable.

1. Assurez-vous que l'unité est éteinte (consultez les directives d'utilisation).
2. Placez le foyer encastrable sur le sol, tout juste derrière le manteau de cheminée. Veillez à ce que le dos du manteau et du foyer soient face à vous.
3. Il est préférable que deux personnes placent le foyer encastrable dans le manteau de cheminée puisqu'il est lourd. Glissez-le doucement dans l'ouverture du manteau de cheminée jusqu'à ce que la bride soit alignée à l'intérieur du foyer. Assurez-vous que le foyer encastrable est centré dans l'ouverture. Soyez prudent lorsque vous placez et ajustez le foyer encastrable, puisque sa base peut égratigner le fini en bois ou le centre du foyer.
4. Fixez les plaques de fixation (que vous trouverez dans la boîte du manteau de cheminée du foyer) à l'aide des vis fournies et d'un tournevis cruciforme. **NE PAS TROP SERRER.**
5. Avec l'aide d'un assistant, soulevez soigneusement l'unité complète et placez-la, face orientée vers l'avant, à l'emplacement final que vous avez choisi pour votre foyer.

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Instrucciones de instalación:

Después de preparar el lugar de colocación, podrá instalar la chimenea insertable.

1. Compruebe que la unidad esté apagada (consulte las instrucciones de operación).
2. Coloque la chimenea insertable sobre el suelo, directamente detrás de la repisa de la chimenea. Asegúrese de que la parte posterior de la repisa y de la chimenea miren hacia usted.
3. Recomendamos que entre 2 personas coloquen la chimenea insertable en el espacio de la chimenea, puesto que es pesada. Deslícela con cuidado en el espacio de la repisa hasta que la brida quede apoyada contra el interior de la chimenea. Asegúrese de que la unidad quede centrada entre la izquierda y la derecha del espacio. Tenga cuidado cuando coloque y ajuste la unidad, puesto que la parte inferior de la unidad puede rayar el acabado de la base de madera/la chimenea de su hogar.
4. Conecte los soportes de montaje (se encuentran en el espacio de la repisa de la chimenea) con los tornillos suministrados utilizando un destornillador de cabeza Phillips. **NO LOS APRIETE EN EXCESO.**
5. Con la ayuda de otra persona, levante cuidadosamente la unidad y colóquela con la parte delantera orientada hacia afuera en la ubicación final que escogió para su chimenea.

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The electric fireplace without control button on the fireplace, and all operations by the remote control. Please follow the instruction to operate your fireplace as below.

Note:

The remote control will display the current time no matter the fireplace “ON” or “OFF” . When the fireplace “ON” the LED display will display the fireplace current status, such as flame level, temperature, and so on.

After the fireplace plugged in and turn “ON” the main power switch on the fireplace, please hold the flame 🔥 and temperature 🌡️ for 3 seconds to match the remote control and fireplace within 1 minute.

When the remote control display “bL” (it shows on the temperature logo) and flicking for 5 seconds, then return to the current status.

Remark: When the fireplace plug in, the remote control under manufacture setting status. If the remote control 莫 no match the fireplace, please follow above instruction.

Operating Instructions:

When you plug in, please turn on the switch which on the right of the vent.



ELECTRICAL SPECIFICATIONS	
Voltage:	120V, 60 Hz
Amps:	11.7 Amps
Watts:	1400 Watts
Lighting:	LED

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Remote Control Operating Procedures:



- (1) **Main power** 
Press to turn the unit ON/OFF. When the fireplace "ON" the LED displays temperature 82°F, and flame F1, log-set L1, no heating function. This is manufacture setting.
- (2) **Lower the temperature –**
When heat "ON" press it to turn down the temperature
- (3) **Main flame** 
Press to adjust the flame from F1-F2-F3-F4-F1(cycle),and from F1 to F4, the flame brightness from high to low
- (4) **Log brightness** 
Press to adjust the Log brightness from L1-L2-L3-L4-L1(cycle), and from L1 to L4 the log brightness from high to low.
- (5) **Down Light** 
Press to turn the down light ON/OFF.
- (6) **Setting button** 
"Timer" and "week timer" setting
- (7) **Raise the temperature +**
When heat "ON" press it to raise the temperature.
- (8) **Day setting** 
This button to choose the day from Monday to Sunday or week timer mode option. Option model:1-2-3-4-5-6-7-Auto-Off
- (9) **Heater** 
Press to turn the heater ON/OFF. Adjust the temperature rating as follows: 62°F -- 82 °F (17 °C --- 27 °C)
Please note, when the heater OFF, the fan will keep working 15 seconds then auto shutdown.
- (10) **Timer** 
Press to set your timer. (1H-2H-3H-4H-5H-6H-7H-8H-9H-OF and cycle) and per press add one hour.
Hold this button for 3 seconds enter "WEEK" time setting. Before your "week" time setting, please make sure your current time is correct.
Please note: "Timer" only can set the time for current automatic shutdown, and press this button will not enter the "week" setting.

Note: Before using the remote control, please install the battery, which have packed with remote control.

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Clock and week timer settings

A. Clock setting

1. At standby state(after the unit is plugged in), press the setting button on the remote control for 3 seconds, the digital display would be "00:00" flashing.



2. Press "+" on the remote control to set hour, press the remote control "-" to set minute.



3. Press "Setting" again to enter setting of the week timer. Press "Day button" to select Sunday~ Saturday .



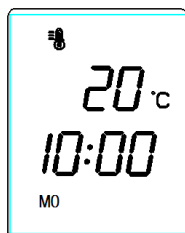
When the selection finished, press "Setting" to exit setting.

4. After the initial power on, you need to set the clock, otherwise the clock will remain "00:00" status and you can't set the week timer.
5. After you turn on the power, the clock will automatically light up, the clock automatically turn off after 5s. You can press any button to wake up the clock, and the clock will automatically turn off after 5s again.

B. Heat setting

1. Press the heating button or remote control's heater button to turn "ON" the heating function, then hold the heating button for 3s and the LED display with flashing effect, then press heating button or remote control "+" "-" to set the temperature.

Temperature range from 17°C→18°C→19°C→20°C→21°C→22°C→23°C→24°C→25°C→26°C→27°C→ON→17°C
62°F→63°F→64°F→65°F→66°F→67°F→68°F→69°F→70°F→71°F→72°F→73°F→74°F→75°F→76°F→77°F→78°F→79°F
→80°F→81°F→82°F→ON→62 (°F)



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C Timing switch on/off preset (Please adjust your current time and date before timing preset)

1. After set your current time, and the fireplace in standby mode, please hold the "Timer"  for 3 seconds, then you will



enter the "Week" setting for fireplace auto ON/OFF

2. While the LED display shows "1 NO", the clock will be "01:00", and press "+" to set hour, and press "-" to set minute
3. Press  to set week, per press on the  will show SU, MO, TU, WE, TH, FR, SA and flash in turn, you can press the "+"



key to select the desired day (or cancel the current selection), any desired day selected the  shows under it.



4. Press the heat button  to set the temperature, please press "+" "-" to choose the desired temperature



1. Press "Setting"  again to set timing switch off, the display shows "1 OFF" I, the timer displays "02:00", press "+" to set hour, press "-" to set minute. To set fireplace "OFF" with same operation for Date selection and Temperature setting. Once the setting done the fireplace will automatic adjustment, can't change it manually.



5. the date of the timer off keeps the same with the timer on, you can't change it manually. After setting, press the setting  to enter model 2 setting "ON" "OFF", which same operation like model 1. You can set model 1 to mode 7 as



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above method. If the setting done, please press  or hold Timer  for 3 seconds, will auto save your setting and exit



the operation

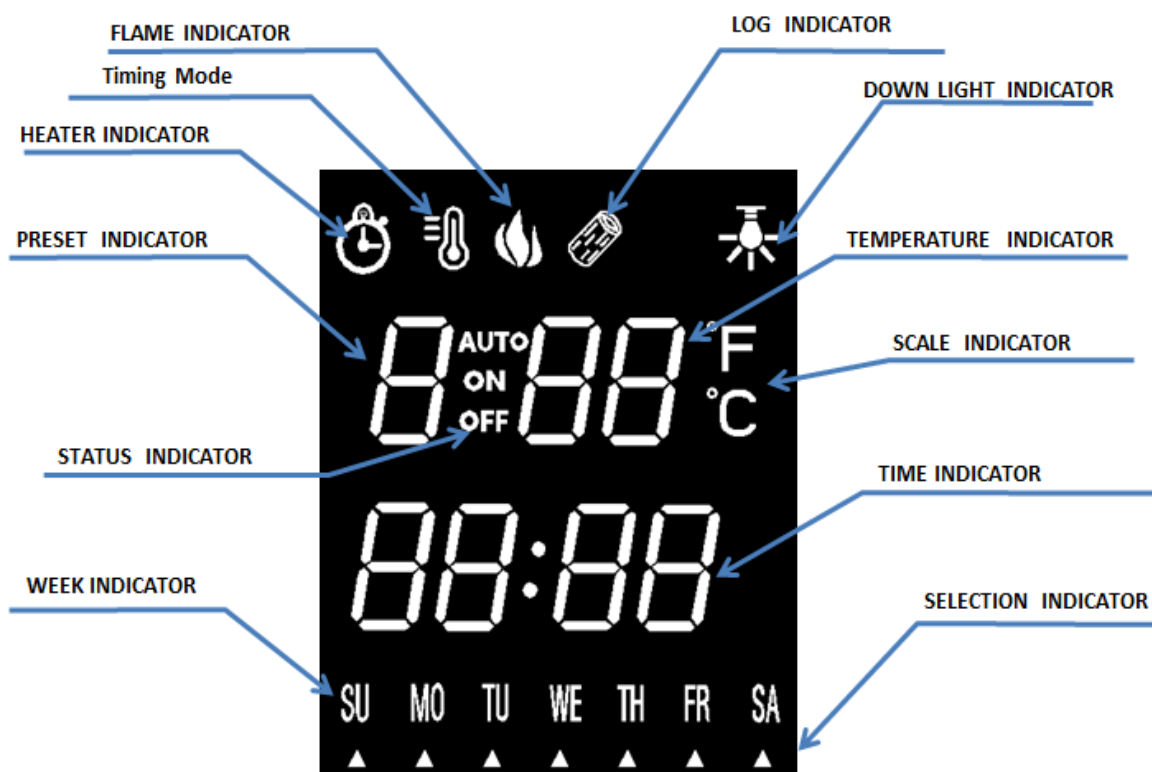
6. After the preset timing on/off switch, you can use Day button  to select the desired timing mode 1-2-3-4-5-6-7-auto option. After the option shows 5 seconds without any operation, it will save the selected option and enter the current setting of the option, the timer logo of the display lighten and will automatically run the preset switch setting program. You can individually select each setting of modes 1-7 for automatic on/off switching, or you can preset the desired settings, and then select “auto mode” for multiple preset series executions.
7. If you want to set the on/off switch and temperature setting for different periods of the week, then set the switching time and temperature of each day from Sunday to Monday in mode 1-7. After setting, press the “ok” button and the system will run the week timer of 1-7 modes. You can also set 1-7modes within 1 day, use “auto mode” to run timing switch on/off within 1 day. Be aware that when you use “auto mode”. You need to make sure the settings of times does not overlap each other, otherwise the timer can go wrong.
8. After entering the set time, you can press  to shutdown the Week setting or hold it for 3 seconds to exit week timer mode. When it off, the  will die out.
9. You can check the 1-7 timer setting by pressing the “Setting” button . For example, press the “Setting” button to display (1 ON “01:00” temperature 27°C), press the “Setting” button again to display (1 OFF “02:00” temperature 27°C). Press the “Setting” button again to display (2 ON “03:00” temperature 26°C)..... then press the Setting button to display (7 OFF “13:00” temperature 27°C). While displaying you can adjust setting according to step 1 and step 2. While the fireplace is at week timer status, you can’t adjust setting of time and temperature.

Remark

Once your desired setting done it will be automatic, please make sure your remote control and fireplace distance within 4 meters and no shielding. If the distance beyond the effective range the setting may not wor

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Digital Display



Heater		It shows the heater ON/OFF
Main flame		It shows the flame effect ON/OFF
Timing Mode		It shows the week time mode selection
Timing setting status		It shows the week time status
Timer		Timer setting
Week		It shows each day of week
Day Selection		It indicates which days have a heating preset activated
Time		It shows the current time
Celsius		It shows the current temperature in Celsius
Fahrenheit		It shows the current temperature in Fahrenheit
Down light		It shows the down light ON/OFF
Log		It shows the Log's status

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Maintenance:

3.

Cleaning your fireplace:

You may clean exterior of unit with a soft, damp, lint-free cloth.

WARNING: Before cleaning the exterior of the appliance, disconnect the unit from the power supply. Clean unit only after it is cool to the touch.

4. Cleaning the front glass:

The front glass panel may become dirty or dusty. Dust can be removed by lightly rubbing the glass surface with a clean, lint-free cloth or paper towel. To remove fingerprints or other marks, use a soft, damp, lint-free cloth with a household glass cleaner.

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1. These instructions are provided in an easy to follow format. Simply follow the instructions to properly install unit.

2. Please retain all packaging until you have checked that there is no damage and your unit is working properly.

3. Small parts should be kept away from young children.

4. The area around the unit should be kept free of animal hair, lint, and other extraneous material that may be drawn into the workings of the appliance and could affect its performance.

Positioning/Locating Your Electric Fireplace:

When choosing a location for your new fireplace, ensure that the general instructions are properly followed. For best result, install the fireplace out of direct sunlight.

Installation Instructions:

Once the location has been prepared, the fireplace insert can be installed.

1. Make sure the unit is turned off (refer to the operating instructions).

2. Place the fireplace insert on the floor, directly behind your mantle. Make sure the backs of both the mantle and the fireplace are facing you.

3. It is advisable to have 2 people place the fireplace insert into the mantle, as it is heavy. Gently slide it into the opening in the mantle until the flange is flush against the inside of the fireplace. Make sure the insert is centered left and right in the opening. Be careful when placing and adjusting the insert, the bottom of the insert could scratch the finish of the wood base/hearth of your fireplace.

4. Attach the mounting brackets (found in the fireplace mantel box) with the supplied screws using a Phillips head screwdriver. **DO NOT OVER TIGHTEN.**

5. With the help of an assistant, carefully lift completed unit and place it with the front facing out in the final location you have chosen for your fireplace.

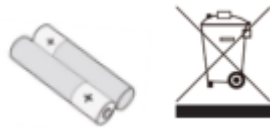
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REPLACING THE BATTERY

The remote control works with 2*AAA 1.5V standard batteries



NOTE: Please always dispose of batteries at a suitable recycling point



Self Regulating Heater

The heater will turn on when temperature is set higher than the room's temperature and it will automatically turn off when the room has reached the desired temperature.

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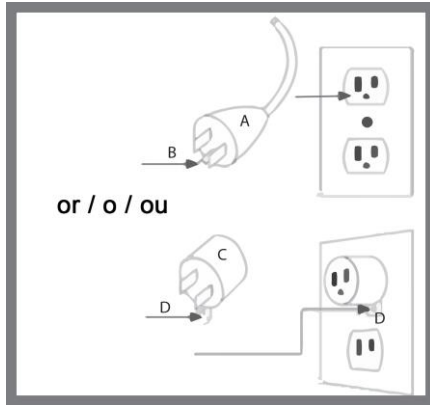
Troubleshooting

Problem	Cause	Solution
Heater doesn't turn on with the power switch.	Main power supply switch is off.	Turn on the main power supply switch.
	Circuit breaker has tripped.	Too many appliances on this circuit. Be sure that the electrical supply for this unit is an individual circuit.
	Heater is unplugged from wall outlet.	Plug the cord into an outlet.
	Power cord or power plug are damaged.	Contact a SEI customer service.
	Power outlet for power plug prong is loose.	Check the power outlet and replace with a new one.
	Loose wiring.	Contact SEI customer service.
	Heater power switch is off.	Turn on the heater power switch.
	Heater system is overheated.	Maybe the heater is covered, or air inlet or air outlet is blocked, remove the covering or the blockage and turn off the power switch and unplug it. Wait ten minutes, plug it back in, then turn the heater on again.
There is an odor coming from the heater.	The heater may emit a slight, harmless odor when first used. This is a normal condition caused by initial heating of the internal parts, and will not occur again.	

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Problem	Cause	Solution
Heater is on but no flame or low flame intensity.	Flame adjusting knob is at low setting.	Turn the knob to maximum setting.
	Loose wiring at the wall power outlet.	Contact a qualified electrician.
Flames are frozen.	Loose wiring at the wall power outlet.	Check all wiring for loose connections. Contact a qualified electrician.
	Flame element is not attached to the motor.	Contact SEI customer service
	Rotation motor is defective.	Contact SEI customer service
Excessive noise in the lower portion of the heater.	Flame element isn't seated properly.	Contact SEI customer service
	Motor is defective.	Contact SEI customer service
"HEATER POWER" switch has been flipped in the on position, but there is no airflow.	The air inlet or air outlet is completely blocked.	Move the unit and make sure to leave adequate space around it. Remove the blockage on or in front of the air outlet.
	The heater system is over heated, the temperature limit thermostat is cut off.	Check the air inlet and outlet. Turn off the power switch and unplug it. Wait ten minutes, then plug it back in and turn the heater on again.
	Fan Motor is defective.	Contact SEI customer service
	Fan blower is balanced badly.	Contact SEI customer service

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GROUNDING INSTRUCTIONS

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

This heater is for use on 120 volts circuit and has a grounded plug that looks like the one illustrated on Figure 1. See Figure 1 for grounding instruction. An adapter as shown at C is available for connecting three-blade grounding type plugs to two-slot receptacles. The green grounding plug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.



Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – If it will not fit the outlet; have a proper outlet installed by qualified electrician.

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Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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May We Help You? 800.633.5096

Please have this information ready when you call:

- Item Number
- PO #
- Purchaser Name
- Place of Purchase
- Purchase Date
- Date Product Arrived

Please immediately examine this product carefully. Any request for missing or damaged parts replacement must be received 90 days following the date you received the product. Requests for replacement parts, if available, will be honored within this time frame. Parts will not be available for items that were received fully assembled. We do not recommend modifying products and we are not responsible for any damages due to product modifications. If damages or missing parts are not reported within 90 days of the date you received the product, we are under no obligation to provide parts or replacement merchandise. For product issues, please contact customer service at 800-633-5096 (toll-free) Mon-Fri 8:30am – 4pm CST. For assembly issues, please contact customer service and ask for technical assistance. Regarding product returns, please contact the retailer from whom you purchased the product.

Please note, for items purchased in a retail store, you will need to contact the retailer for all part needs.

Product purchased at garage sales or discount stores is sold as-is and is not covered by the above policy.

¿Podemos ayudarle? 800.633.5096

Tenga a mano esta información cuando llame:

- Número de artículo
- PO #
- Nombre del comprador
- Lugar de compra
- Fecha de compra
- Fecha en que llegó el producto

Por favor, examine este producto detenidamente. Cualquier solicitud de reemplazo de piezas faltantes o dañadas debe recibirse 90 días después de la fecha en que recibió el producto. Las solicitudes de piezas de repuesto, si están disponibles, se cumplirán dentro de este marco de tiempo. Las piezas no estarán disponibles para los artículos que se recibieron completamente ensamblados. No recomendamos modificar los productos y no nos hacemos responsables de los daños debidos a modificaciones del producto. Si los daños o las piezas faltantes no se informan dentro de los 90 días a partir de la fecha en que recibió el producto, no estamos obligados a proporcionar piezas o mercancía de reemplazo. Para problemas con el producto, comuníquese con el servicio al cliente al 800-633-5096 (línea gratuita) de lunes a viernes de 8:30 a.m. a 4 p.m. CST. Para problemas de montaje, comuníquese con el servicio al cliente y solicite asistencia técnica. En cuanto a devoluciones de productos, póngase en contacto con el distribuidor al que le compró el producto.

Tenga en cuenta que para los artículos comprados en una tienda minorista, deberá ponerse en contacto con el minorista para todas las necesidades de la pieza.

El producto comprado en las ventas de garage o tiendas de descuento se vende tal cual y no está cubierto por la política anterior.

Pouvons-nous vous aider? 800.633.5096

Veuillez avoir cette information à portée de main lorsque vous appelez:

- Numéro d'article
- PO #
- Nom de l'acheteur
- Lieu d'achat
- Date d'achat
- Date d'arrivée du produit

S'il vous plaît examiner immédiatement ce produit avec soin. Toute demande de remplacement de pièces manquantes ou endommagées doit être reçue dans les 90 jours suivant la date de réception du produit. Les demandes de pièces de rechange, si elles sont disponibles, seront honorées dans ce délai. Les pièces ne seront pas disponibles pour les articles reçus entièrement assemblés. Nous ne recommandons pas de modifier les produits et nous ne sommes pas responsables des dommages causés par les modifications du produit. Si les dommages ou les pièces manquantes ne sont pas signalés dans les 90 jours suivant la date à laquelle vous avez reçu le produit, nous ne sommes pas tenus de fournir des pièces ou des marchandises de remplacement. Pour les problèmes de produits, veuillez contacter le service à la clientèle au 800-633-5096 (sans frais) du lundi au vendredi de 8h30 à 16h00, heure du Pacifique. Pour les problèmes d'assemblage, veuillez contacter le service clientèle et demander une assistance technique. En ce qui concerne les retours de produits, veuillez contacter le revendeur auprès duquel vous avez acheté le produit.

S'il vous plaît noter, pour les articles achetés dans un magasin de détail, vous devrez contacter le détaillant pour tous les besoins en pièces.

Les produits achetés dans les ventes de garage ou dans les magasins discount sont vendus tels quels et ne sont pas couverts par la politique cidessus.