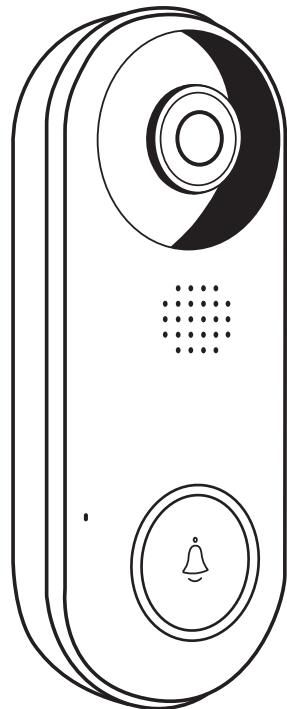


Smart video doorbell

IMPORTANT SAFETY INSTRUCTIONS AND INSTALLATION GUIDE



**READ BEFORE INSTALLATION.
SAVE THESE INSTRUCTIONS.**

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Safety Information

PLEASE READ BEFORE INSTALLING!

IMPORTANT SAFEGUARDS:

ALWAYS FOLLOW BASIC SAFETY PRECAUTIONS WHEN USING ELECTRICAL PRODUCTS, ESPECIALLY WHEN CHILDREN ARE PRESENT.



CAUTION: Requires a transformer (not included): 12-24VAC 60Hz. This product is not user-serviceable. Do not attempt to open the product enclosure for any reason. Before installing your smart video doorbell, thoroughly review enclosed installation guide. If you do not have sufficient electrical wiring experience, please refer to a do-it-yourself wiring handbook or have your smart video doorbell installed by a certified electrician. Reliable operating temperature is -4°F to 122°F (-20°C to 50°C). This product must be installed in accordance with the applicable installation code by a person familiar with the construction and operation of the product and hazards involved. Min. 90°C supply conductors.



CAUTION: Intended for outdoor use. May be used indoors.



CAUTION: If you are unfamiliar or inexperienced with your home's electrical systems, contact a certified electrician for assistance.



WARNING: This product may represent a possible shock or fire hazard if improperly installed or attached in any way. Product should be installed in accordance with the owner's manual, current electrical codes and/or the current National Electric Code (NEC).

RISK OF ELECTRIC SHOCK: Turn off the main power at the circuit breaker before installing.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help. Any changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment. CAN ICES-005 (B).

The device has been evaluated to meet general RF exposure requirement.

The device can be used in portable exposure condition without restriction.

The device can be used in mobile (min 7.87 in.) exposure condition without restriction.

Pre-Assembly

TOOLS REQUIRED TO MOUNT THE DOORBELL



PHILLIPS
SCREW DRIVER



PENCIL

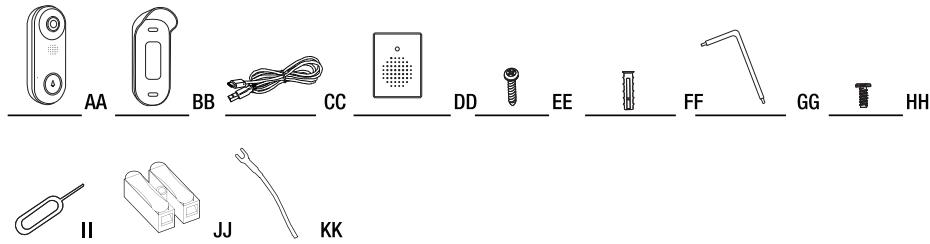


POWER DRILL

HARDWARE INCLUDED

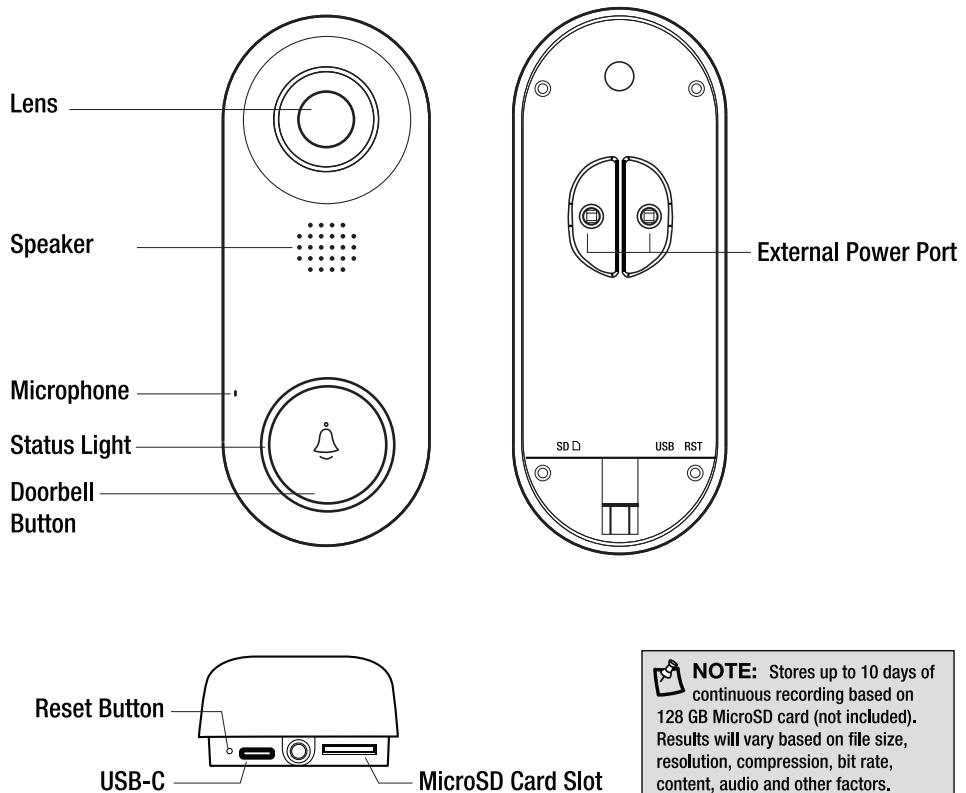


NOTE: Hardware not shown to actual size.



Part	Description	Quantity
AA	Smart Video Doorbell	1
BB	Wall Mounting Plate	1
CC	USB-C Cable	1
DD	USB-A Chime	1
EE	Mounting Screws	2
FF	Mounting Anchors	2
GG	Star-Shaped Tool	1
HH	Star-Shaped Screw	1
II	Reset Pin	1
JJ	Wire Terminal Block	1
KK	Wire Terminal Extender	1

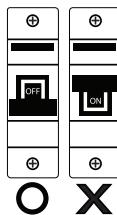
Description



Item	Description
External Power Port	12-24VAC 10VA transformer (not included) for a single doorbell application. For two doorbells ringing the same mechanical chime box, there needs to be 20 or 30 VA transformer.
Doorbell Button	Press to activate the doorbell.
Status Light	<ul style="list-style-type: none">• Blinking RED = Pairing Mode• Solid RED = Rebooting• Blinking BLUE = Connecting to Wi-Fi• Solid BLUE = Connected to Wi-Fi
SD Card Slot	Add 128GB or less MicroSD card (not included) to enable recording. Only supports MicroSD card with FAT32 format.
Reset	Press and hold for 5 seconds with the Reset Pin (II) to reset the doorbell.

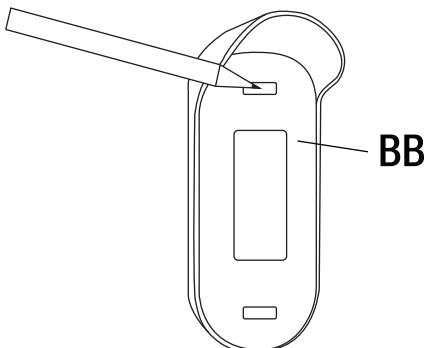
1 Shut Off the Power

Shut Off the power to your doorbell at the circuit or fuse breaker before installing.



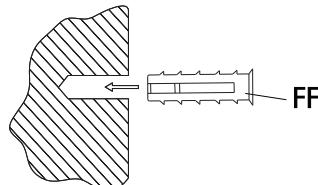
2 Mark Screw Positions

Mark screw positions using the Mounting Plate (BB) on your wall.



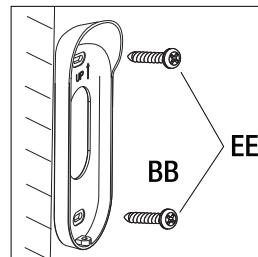
3 Installing the Mounting Plate

Drill holes at the marked points if installing on a hard surface such as concrete or brick. Insert Mounting Anchors (FF) into holes. You can skip this step if installing on wood or siding.



Use the Mounting Screws (EE) to attach the Mounting Plate (BB) to the wall (see Fig.1).

Fig. 1



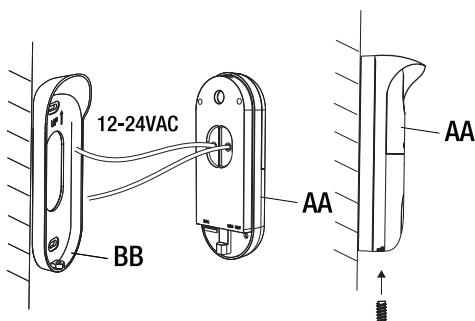
NOTE: Feed your doorbell wires through the center hole before mounting.

4 Installing the Smart Video Doorbell

Attach your doorbell wires to the External Power Port on the back of your Smart Video Doorbell (AA). Use the provided Wire Extenders (KK) and Wire Terminal Block (JJ) if your existing doorbell wires are too short. Tighten the Mounting Screws (EE) with the screwdriver. Attach the Smart Video Doorbell (AA) onto the Mounting Plate (BB). Then secure it with a Star-Shaped Screw (HH) at the bottom of the Smart Video Doorbell (AA), using the Star-shaped Screwdriver (GG).



NOTE: Your existing doorbell wires can go to any terminal on the External Power Port.



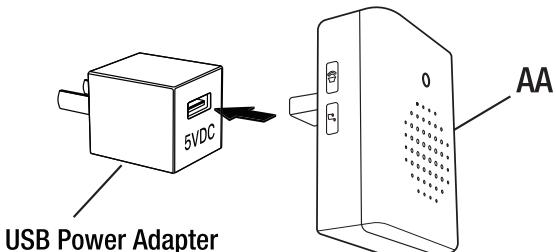
USB Chime Setup

1 Supply Power

Supply power to your Wireless Chime (AA) with the USB power adapter near the Smart Doorbell. You can relocate it after pairing the device.

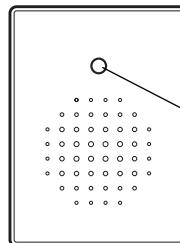


NOTE: The USB power adapter is not included.



2 Confirm Status Light

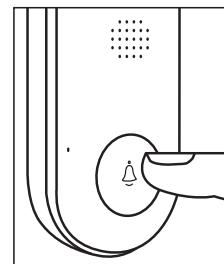
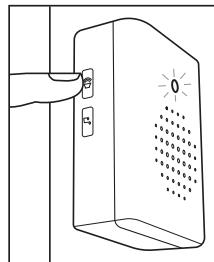
Wait for the Status Light to blink twice then turn off.



Status Light

3 Pair with Smart Doorbell

Press and hold the volume button until the light indicator blinks quickly, then release the button and press the doorbell button on the front of the camera.

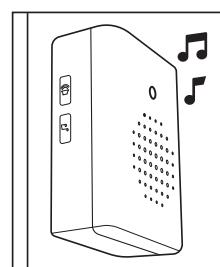
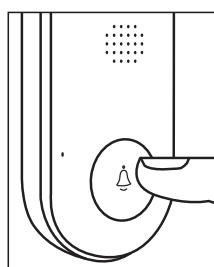


4 Complete Setup

Press it again to make sure it rings. You are now paired.



NOTE: Tapping on the Ring Tone Selection button cycles through all 20 tones. It will play by default once you have stopped cycling.



Troubleshooting

PROBLEM	CORRECTIVE ACTION
Doorbell will not power up	<ul style="list-style-type: none"> After completing installation, make sure your circuit breaker is in the On position. If the doorbell does not power on, consult a certified electrician to ensure the transformer is properly installed for mechanical chimes.
Doorbell will not connect to my Wi-Fi network	<ul style="list-style-type: none"> Make sure the LED is blinking red. If the LED is not blinking red, press and hold Reset Button for 5 seconds or until you hear an audible tone, located at the bottom of the doorbell. Make sure the Wi-Fi network is a 2.4GHz network. Device will not connect to a 5GHz network. Test your Wi-Fi network with other devices such as your phone or computer to make sure it is operating properly. The Wi-Fi connection may be out of range during pairing. Use your phone to check the Wi-Fi signal strength, it is recommended to have at least 2 signal bars showing for proper connection. Your Wi-Fi network password is case sensitive, make sure you are entering it correctly.
The doorbell is offline	<ul style="list-style-type: none"> There could be a temporary issue with your internet connection (e.g., service disruption). Please try again in a few minutes. Make sure your Wi-Fi router is turned On. The doorbell may not have power to it, make sure the wall switch and breaker is in the On position. Make sure the doorbell is getting a good signal from your Wi-Fi router. Use your phone to check the Wi-Fi signal strength, it is recommended to have at least 2 signal bars showing for proper connection. The doorbell may have been disconnected from your Wi-Fi network. Press and hold the Reset Button until you see a blinking red LED and hear an audible tone. Follow directions in the App Setup section of the manual to re-connect the doorbell to your Wi-Fi network.
What do the blinking LEDs mean?	<ul style="list-style-type: none"> Blinking RED = Pairing Mode Solid RED = Rebooting Blinking BLUE = Connecting to Wi-Fi Solid BLUE = Connected to Wi-Fi
Live video stream is slow to load	<ul style="list-style-type: none"> Doorbell streaming issues may be caused by any of the following: <ul style="list-style-type: none"> Your phone's cellular connection, which relies on mobile coverage. Limited internet bandwidth at home. For example, other video streaming services running at the same time on your network can cause congestion slowing down the internet upload and download speeds. Wi-Fi reception may not be stable or work reliably if the doorbell's Wi-Fi signal strength is less than 2 signal bars. You may need to install a Wi-Fi repeater or extender to boost the Wi-Fi signal.
How do I reset the doorbell to reenter pairing mode?	<ul style="list-style-type: none"> Press and hold the Reset Button located at the bottom of the doorbell until you see a blinking red LED and hear an audible tone.
The doorbell is not recording	<ul style="list-style-type: none"> Under Advanced Settings, make sure motion Detection is set to Low, Middle or High Make sure that the MicroSD card is installed correctly. To confirm that the doorbell is recognizing the MicroSD card, go to the settings menu in the Feit Electric App. Then, go to the SD Card Settings menu and make sure the MicroSD card capacity menu shows total, used, and free space. If this does not appear, consider reformatting the MicroSD card. <p>WARNING: Reformatting MicroSD card will delete all videos stored on card. Please go through the troubleshooting section before doing so or contact our Customer Support Team.</p>
How do I set the doorbell to Event or Continuous Recording?	<ul style="list-style-type: none"> In the Settings menu under SD Card and Record Settings make sure Record Switch is turned On, and then select Event Recording or Continuous Recording.
How can I check the available space on the MicroSD Card?	<ul style="list-style-type: none"> In the Settings menu under SD Card and Record Settings, you will see Used Space and Free Space. <p><i>Note: Doorbell only supports 128GB or less microSD cards with FAT32 format.</i></p>
What happens when the MicroSD card reaches full capacity?	<ul style="list-style-type: none"> Once the MicroSD Card reaches full capacity, new videos will start rewriting (deleting) over the oldest videos.
Can I use a new MicroSD card if I do not want to record over existing videos?	<ul style="list-style-type: none"> Yes, you can use a new MicroSD Card if you do not want to record over existing videos. Remove the existing MicroSD Card from the bottom of the doorbell and replace a new one not exceeding 128GB capacity. Once this is completed, format the new MicroSD Card by going to the SD Card and Record Settings and pressing Format SD Card, then Confirm. <p>WARNING: Reformatting MicroSD Card will delete all videos stored on card. Please go through the troubleshooting section before doing so or contact our Customer Support Team.</p>

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