

User Manual Hideez Key 4

Full User Manual here

<https://support.hideez.com/>

First installation and launch

Hideez Key 4 – First installation on Windows 10 with a dongle

Note: If you are going to use Hideez key without Hideez USB Bluetooth dongle, please use the [following instructions](#).

Step 1: Install and Launch Hideez Client

Download the latest version of Hideez Client [here](#).

Run the downloaded file and go through the installation steps. On the first screen, select the **Standalone version** and the connection type **Use external Hideez Bluetooth Dongle**, check the **I agree to the license terms and conditions** checkbox and click the **Install** button.



Hideez Client

Select version to install

Standalone version

Enterprise version

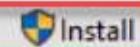
Select vault connection type

Use Windows 10 internal Bluetooth (Beta Version)

Use external Hideez Bluetooth Dongle

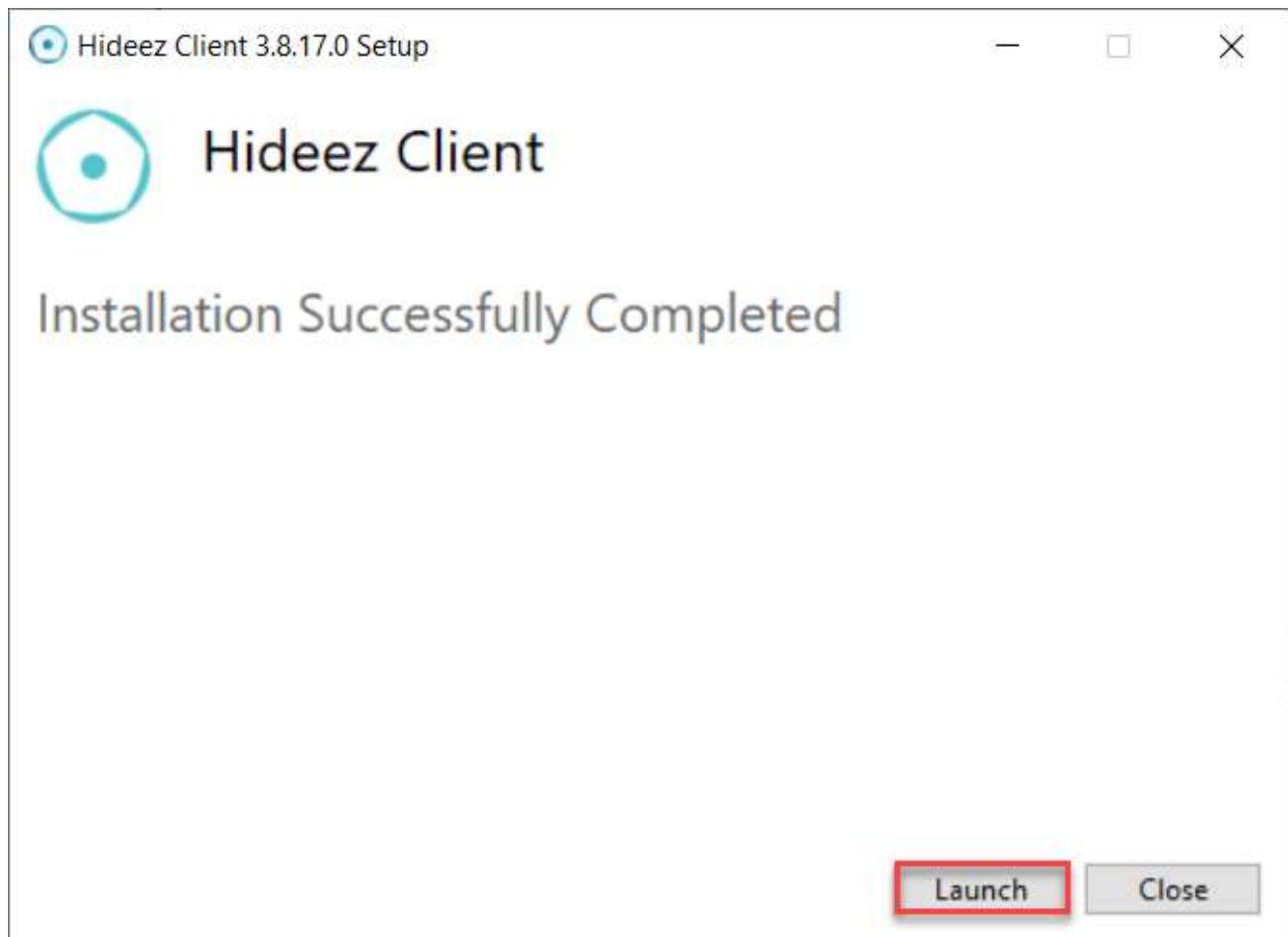
Hideez Client [license terms](#).

I agree to the license terms and conditions

 Install

Close

The installation will take about a minute. When finished, click the **Launch** button.



Step 2: Press the button on the Hideez Key and insert the dongle

To activate the Hideez key, press the button.

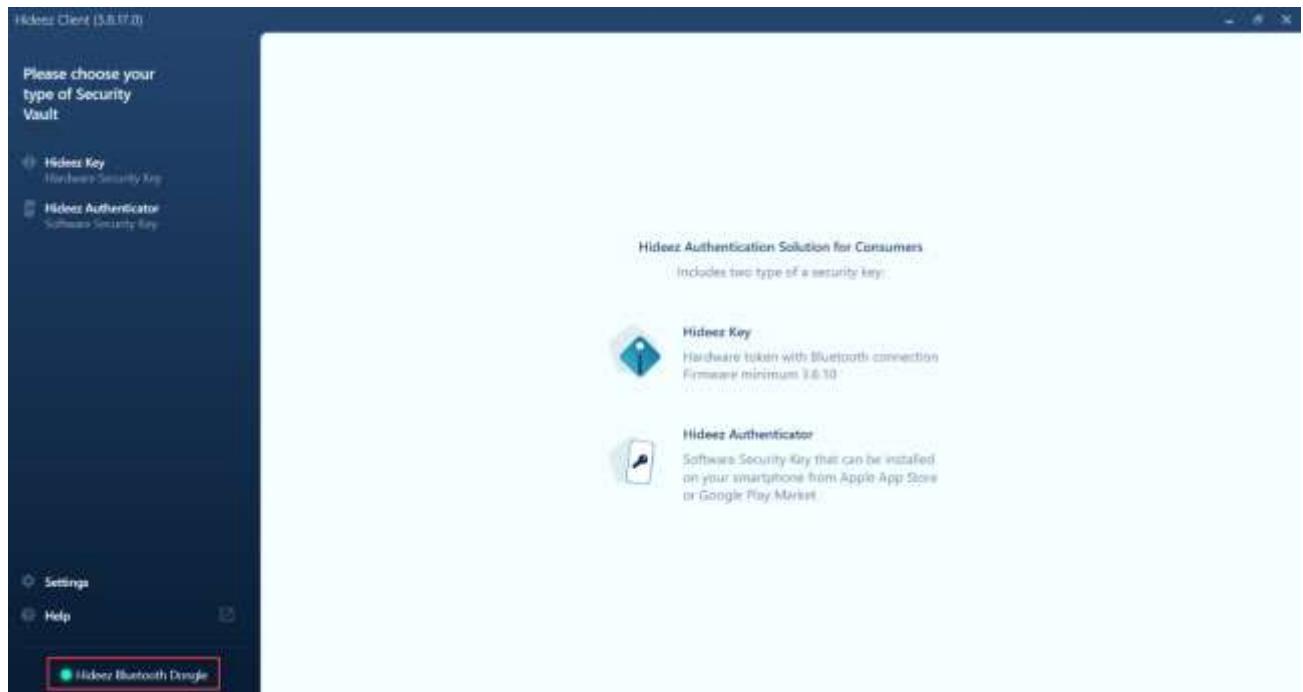
Insert the dongle into a USB port. Avoid using a USB hub, if possible.



Possible issues: **Hideez Key is not activated** - please try [replacing the battery](#). If your Hideez Key is already activated (the LED lights up), just skip this step.

Step 3: Check the indicators

Check the Dongle indicator at the bottom of the application window - it should be green.



Possible issues: **The indicator is red** - try pulling out and re-inserting the dongle or choosing a different USB port.

Step 4: Tap the dongle with the Hideez Key

You need to touch the dongle with the Hideez Key for 1-2 seconds.

Step 5: Confirm Pairing (One-Time Procedure)

When you connect Hideez Key to your computer for the first time, you need to go through the pairing procedure: press the button that flashes green.

The next time you connect Hideez Key to this computer, this procedure is not required.

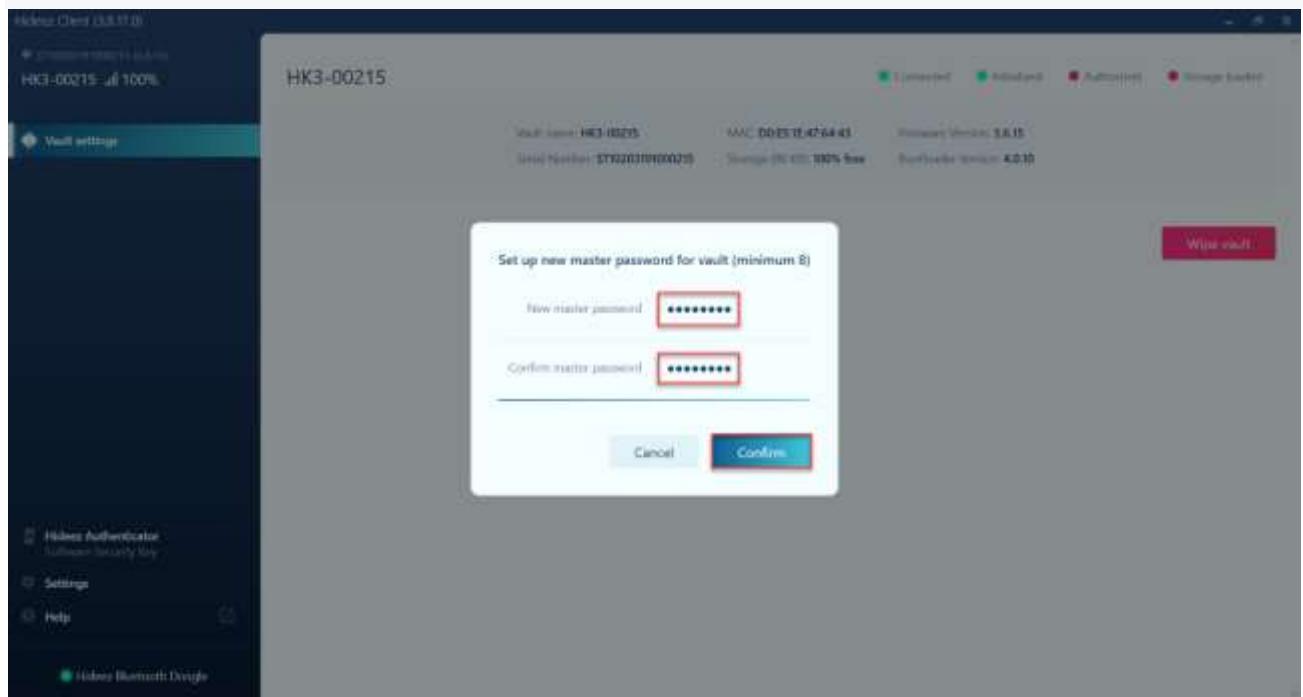
Possible issues:

The button was not pressed in time - you need to press the button when it blinks green. You have three attempts to confirm the connection by pressing the button; the key will flash green during each attempt. If you missed this moment and did not press, then after three attempts the key stops flashing green, and you need to touch the dongle again.

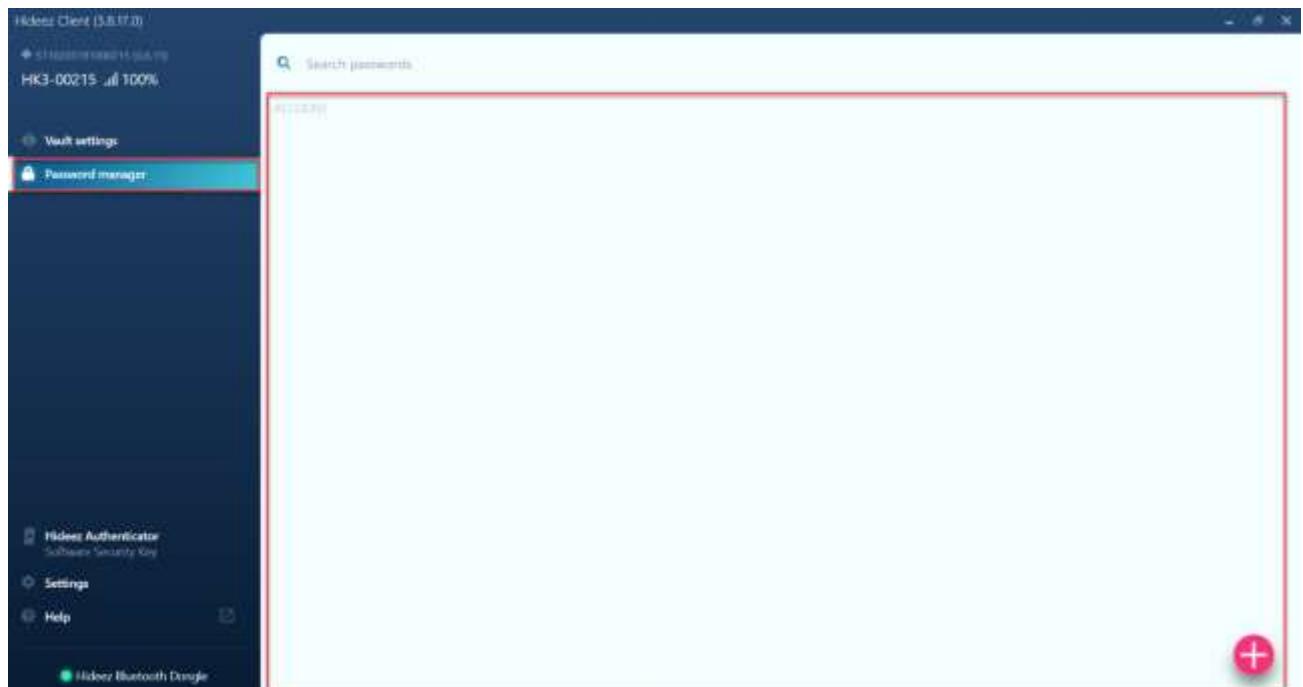
Step 6: Create a Master Password for Hideez Key

You can subsequently change the master password according to this instruction.

It is impossible to recover a forgotten master password! You can only [clear all data from your Hideez Key](#).



Step 7: Access the password manager



Read the instructions for creating and managing accounts.

Create and manage an account to unlock your PC

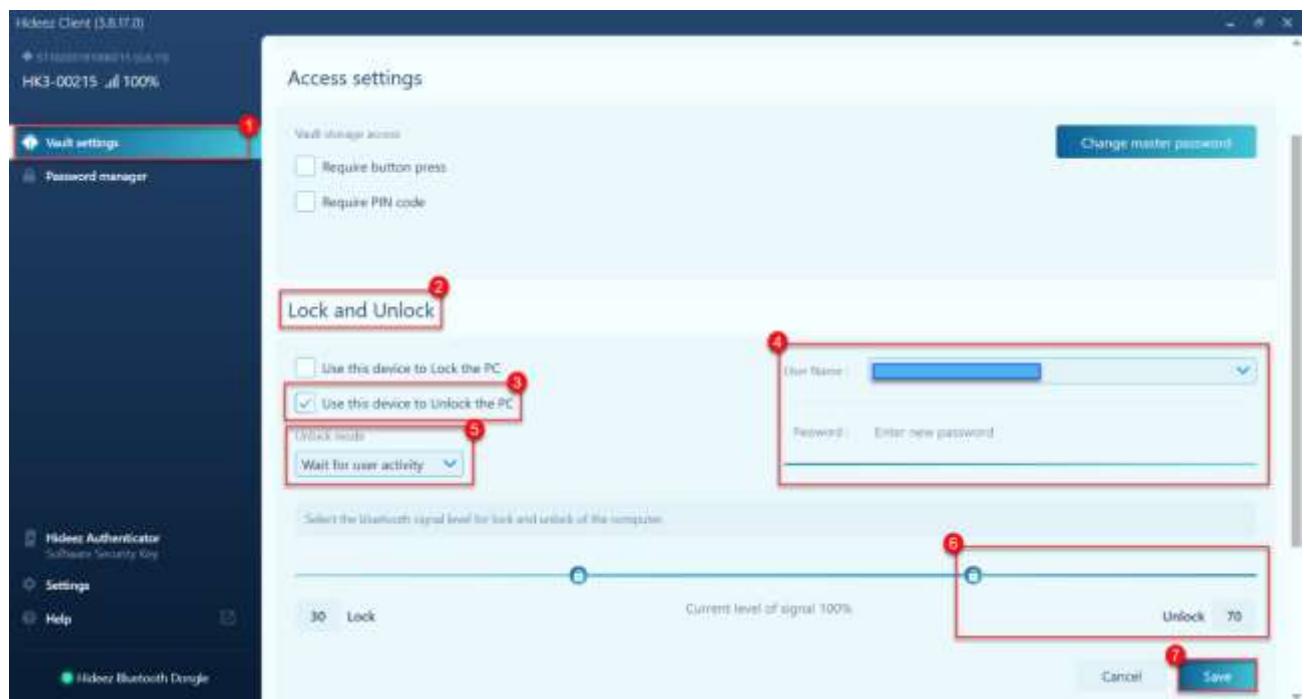
Hideez Key 4 – Create and manage an account to unlock PC

If you want to use Hideez Key not only to enter credentials into applications, but also to unlock your PC, you need to add a **Primary account** - an account for unlocking your PC. Such an account can only exist in a single copy.

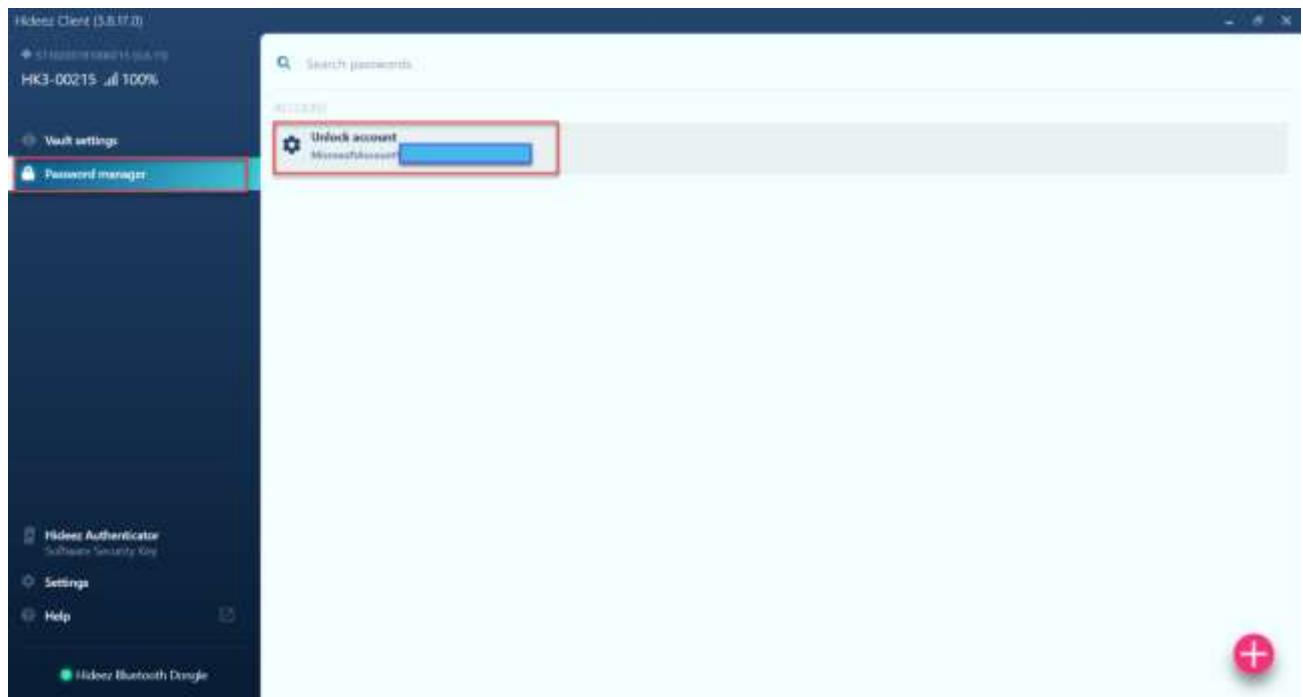
Create an account to unlock your PC

Go to the **Vault settings** section (1) > **Lock and Unlock block** (2), check the **Use this device to Unlock the PC** checkbox (3). After the checkbox becomes active, a block with the already specified username and a field for entering a password will be displayed to the right of it (4), and a field for entering a password will be displayed. Enter your password. Select the **Unlock mode** (5) and, if necessary, specify the Unlock values for the proximity mechanism (6). Save the changes by clicking the **Save** button (7).

[Learn more about the methods of unlocking your PC and the proximity mechanism.](#)

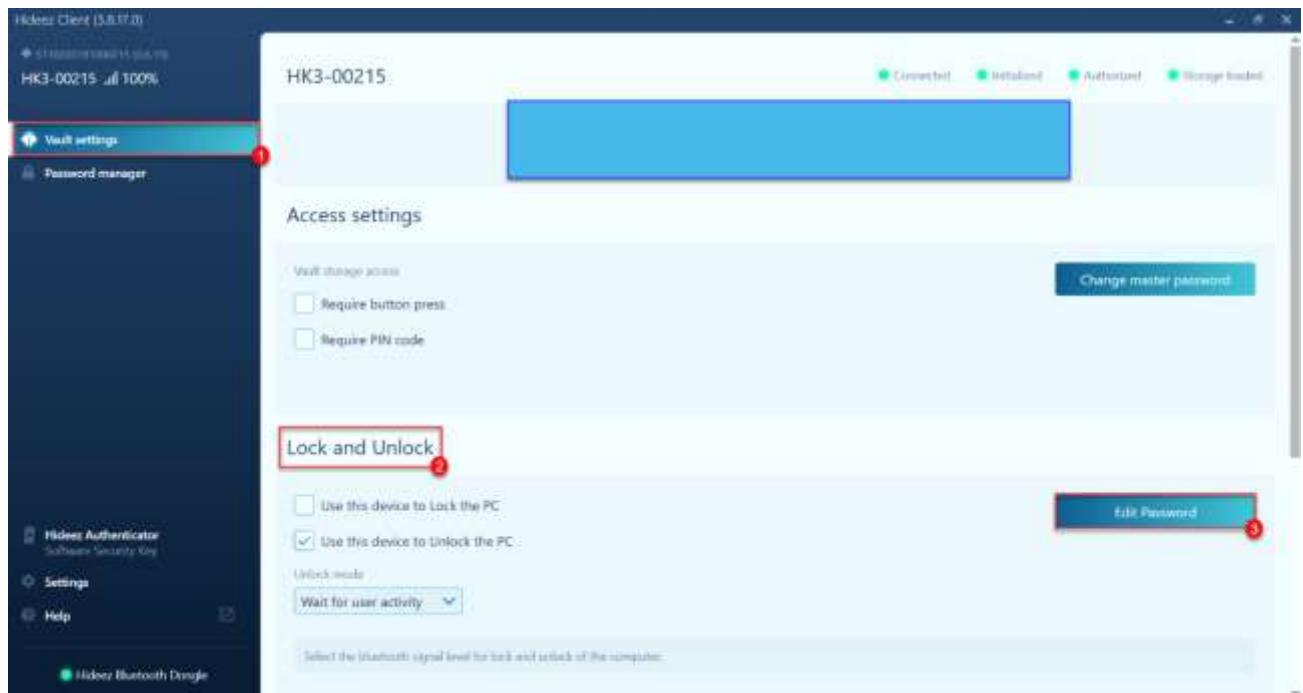


The account will be saved and displayed in the **Password manager** section.



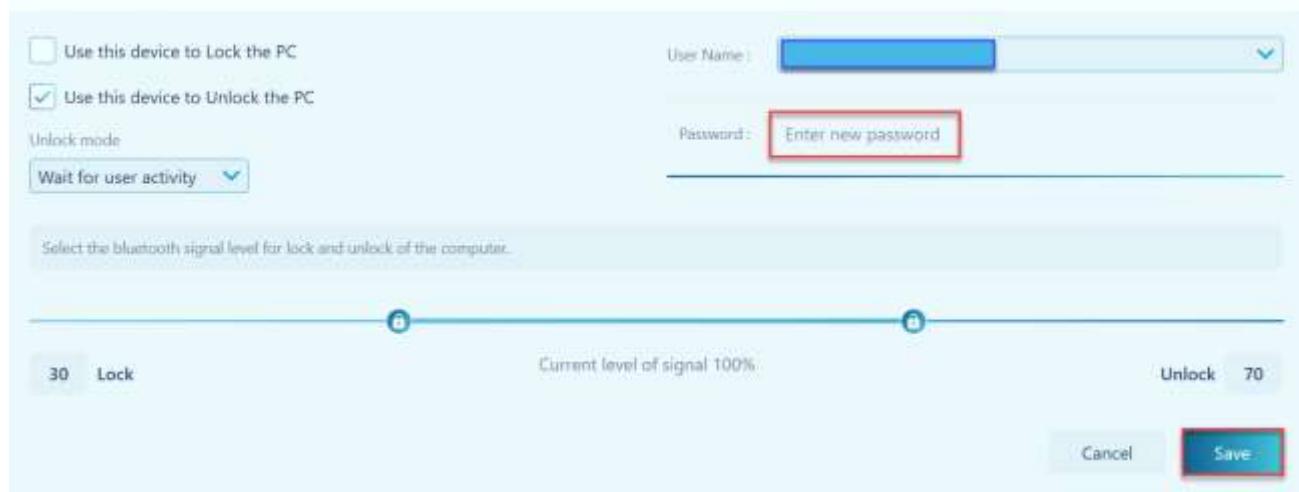
Editing an account to unlock a PC

You can [edit the account from the Password manager section](#) or from the **Vault settings** section. Navigate to the **Lock and Unlock** block and click the **Edit Password** button.



Enter a new password and save your changes.

Lock and Unlock

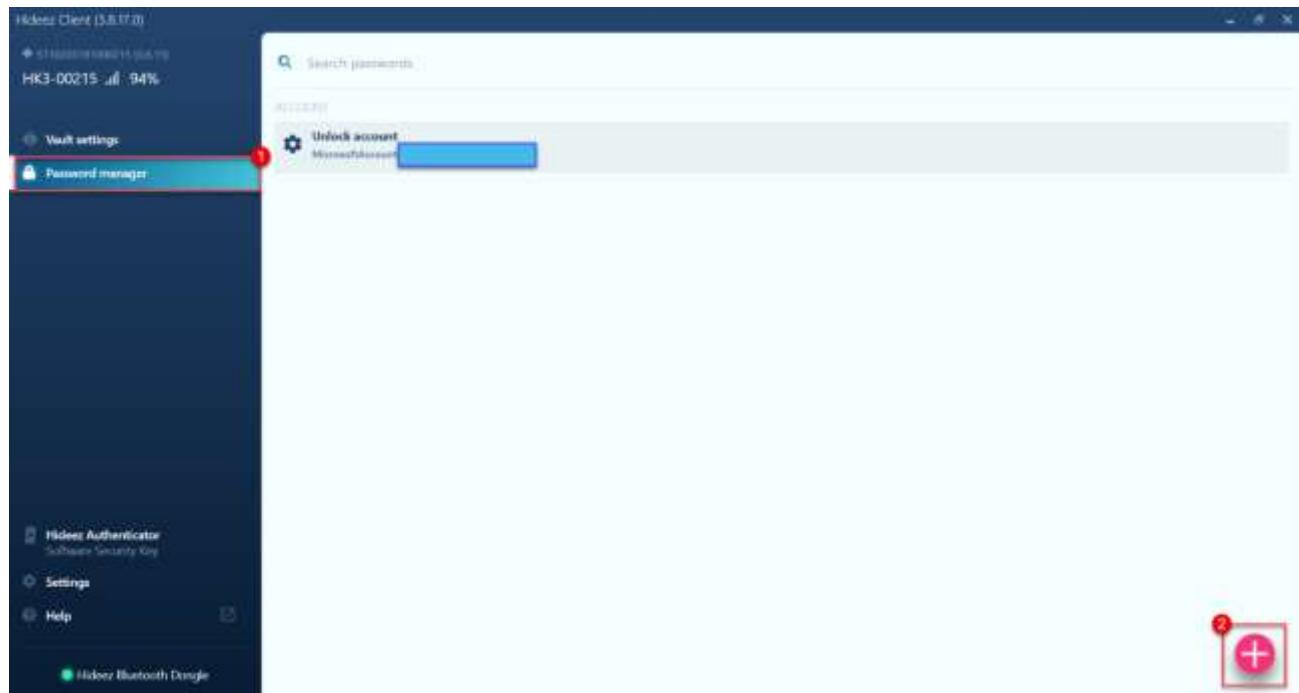


Create an account for sites and applications

Hideez Key 4 – Create an account for sites and apps

Click the "+" sign at the bottom of the page to create an account.

OR use a shortcut **Ctrl + Alt + A** to open a window for adding an account from an application or site. In this case, the account name and application / site fields will be pre-populated and can be edited.



Enter your account details in the window that appears:

Account Name **Gmail office**

Login **info@hideez.com** 

Password *********  

Web-site/app **mail.google.com**

Add Web-site

Add application

OTP **disabled** 

Enter secret key

Cancel **Save**

- **Account name** - any name that is convenient and understandable for you
- **Login** - the login used to get into the account
- **Password** - the password used to get into the account. You can enter it manually or generate it by clicking the icon at the end of the line. If you generate a password, be sure to update it on your existing account.
- **Web-site / app** - The addresses of the websites where this account can be used and the names of the applications. Click the **Add Web-site** button to add a website address.

Add Web-site

<Enter Url>

docs.google.com

google.com

Use the drop-down list to select one of the addresses you used previously, or <Enter Url> to enter a new one. After entering the address, press 'Enter' or the icon to save it, or to delete it.

An unlimited number of website addresses can be added. You can delete or edit them by hovering over the address line and clicking the corresponding icon. - click the **Add application** button to add an application and select one from the list of applications running on your computer. If the application is not listed, it must be launched. Follow the same procedure to add the next application.

The process of removing and editing applications is the same as for websites.

Video Application  

Microsoft Project

- OTP Secret - you can paste the secret key, on the basis of which one-time passwords are generated here. Typically, such a key is displayed as a QR code on the computer screen and is intended to be scanned by the application on the phone. For example, this is how you set up OTPs for a Google account:

In this case, you will need to click on the link "CAN'T SCAN IT?". A window will open in which the same code will be presented in text form:

Copy this text and paste it into the **OTP Secret** field in the Hideez Client application.

You can also press the button to read the QR code automatically. In this case, the QR code should be visible on the screen when the Hideez Client application is minimized.

Manufacturer's Name: Minewing (Shenzhen) Electronics Integrated Co., Ltd

Hideez Key 4

Model number: ST104

Operating Temperature: 0° C to 40° C

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 0mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.

This device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. All essential radio test suites have been carried out.

1. The device complies with RF specifications when the device used at 0cm from your body

Function	Operation Frequency	Max RF output power:	Limit
13.56MHz	13.56MHz	-61dBm	10dBm.
BLE	2402-2480MHz	1.43dBm	10dBm.

This product can be used across EU member states.

Applicant's Name: Hideez Group Inc

Address : 3 Germay Dr, Unit 4 #1081, Wilmington, DE 19804

Trademark : Hideez

Telephone: +380672307189

E-mail: pl@hideez.com

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction